

## Catalyst Rx Will Be Your New Pharmacy Benefit Manager Beginning January 1, 2009

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Catalyst Rx is a full-service pharmacy benefit manager that currently serves more than four million members in all 50 states. We are pleased to have been selected to administer the prescription benefit program for members enrolled in the CIGNA medical plans effective January 1, 2009.

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### ***What Does This Mean For You?***

In addition to our superior customer service, you will have access to a nationwide network of participating retail pharmacies (including the Lovelace pharmacies in New Mexico). As part of your pharmacy benefits, you will also have access to our mail service program provided in partnership with Walgreens. If you are a represented employee, your co-insurance/ copayment structure is remaining the same. However, due to a change in the Preferred Drug List from CIGNA to Catalyst Rx, you may see a change in your copayment. If you are a non-represented employee or are a retiree or surviving spouse, please refer to your open enrollment materials for changes to your prescription drug plan design. In addition, you may also see a change in what drugs are considered preferred or not. The Catalyst Rx Preferred Drug List is our own and reflects decisions we make to maintain a consistent, therapeutically appropriate and cost-effective approach to the administration of drug benefit programs.

### ***Look For Your Welcome Kit***

You will be sent a welcome packet in late December which will include your new prescription identification (ID) card, a mail service brochure and registration form, and a 2009 pocket-size Preferred Drug List. When you receive your packet, **please remember that you must present your new ID card when you visit your pharmacy on or after January 1, 2009** as it contains information needed to process your prescription.

### ***Mail Service Program***

Look in your welcome kit for more information on the mail service program. In this packet, you will learn how to get started in the program as well as any steps you will need to take to refill any current mail service prescriptions on file with CIGNA.

### ***Visit our Web Site***

Catalyst Rx also offers an array of Web-based features intended to put you in touch with valuable health and pharmacy benefit information. Through our Web site, **www.catalystrx.com**, you can review your plan's covered and excluded benefits, search for preferred brand and generic alternatives, view and print your prescription history and more! To log on, simply go to **www.catalystrx.com**. On the right-hand side of your screen you will see the "Members" log-in where it requests Member ID, Date of Birth and Rx Group #. Below that, you will see "Clients." Please click on "Clients" and a new box will open requesting your username and password. Use the following:

**Username: SNL; Password: SNL.**

Beginning January 1, 2009, you will be able to log on by entering your Catalyst Rx member ID number and date of birth and the Rx Group # (SANDIA) under the "Members" section. Your member ID number will be printed on the ID card included in your welcome kit.

### ***We're Here to Help***

Catalyst Rx Customer Service Representatives will be available 24 hours a day, seven days a week to answer any questions you may have. Simply call **1-866-854-8851** and we will be glad to assist you. In addition, Catalyst Rx representatives will be in attendance at employee benefit fairs and retiree meetings.

**We are confident that you will be satisfied with Catalyst Rx and the services we provide.**

**Welcome, we look forward to serving you!**