

**IMPORTANT CHANGE TO YOUR  
SPECIALTY PRESCRIPTION DRUG BENEFITS**

Dear Valued Member:

Catalyst Rx, your pharmacy benefit manager, is committed to providing you with dependable service and quality care in meeting your specialty medication needs. (Note: Members enrolled in the CIGNA In-Network Plan will be switching administrators for their prescription drug benefits from CIGNA to Catalyst Rx, effective January 1, 2009).

***Beginning January 1, 2009, specialty medications must be purchased through the Catalyst Rx Specialty Drug Management Program, supported through the Walgreens/MedMark Specialty Pharmacy, in order to be eligible for coverage.***

Specialty drugs are prescription medications that require special handling, administration or monitoring. These drugs are used to treat complex, chronic and often costly conditions such as cancer, hepatitis C, HIV/AIDS, multiple sclerosis, psoriasis and rheumatoid arthritis. For your convenience, a list of medications that fall into the specialty category is printed on the back of this letter.

Benefits of the program include:

- Medication Adherence: You will benefit from Walgreen's/MedMark Refill Reminder services.
- Experienced Professionals, Available to Help: Walgreens/MedMark Specialty Pharmacy provides access to a Specialty Care Team staffed by experienced pharmacists who are specially trained in complex health conditions and the latest therapies to provide support, counseling and assistance with medication management. The Specialty Pharmacy can be reached at 1-866-823-2712 Monday through Friday, 8:00 a.m. to 7:00 p.m. EST.

We want to ensure that you do not have a disruption to any specialty medications you are currently taking. For this reason, if you are taking a covered specialty medication and you are currently not using the Walgreens/MedMark Specialty Pharmacy, you will receive a confidential telephone call by December 15<sup>th</sup> to assist you with the transition. If you do not hear from a Specialty Pharmacy team member by December 15<sup>th</sup>, please call 1-866-823-2712 **at least 14 calendar days before your current prescription is due to run out.**

Please note that under the Catalyst Rx Specialty Drug Management Program, your prescription will be limited to a 30-day supply and will be subject to your retail coinsurance/copayment.

We are confident that you will be satisfied with the Catalyst Rx Specialty Management Program and the superior level of service that it provides. If you have any questions, please call the Catalyst Rx Customer Service Department at 1-866-854-8851. Representatives are available 24 hours a day, seven days a week to assist you.

Sincerely,

Catalyst Rx Specialty Services