



RRB News

U.S. Railroad Retirement Board

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RRB Individual Unemployment Insurance Account Information Available Online

The U.S. Railroad Retirement Board announced that railroad employees can now access information about their individual railroad unemployment insurance account statements via the Internet. These account statements provide a summary of the unemployment and sickness benefits paid under the Railroad Unemployment Insurance Act to rail employees.

This new Internet service, called "RUIA Account Statement," displays the type and amount of an employee's last five benefit payments, the claim periods for which the payments were made, and the dates that the payments were approved. Employees can also confirm the Board's receipt of their latest application or claim for unemployment or sickness benefits, along with the receipt of any supplemental doctor's statement required to continue the payment of sickness benefits. In addition, the service allows employees to view the address currently on record for them and, if applicable, their direct deposit information.

Employees can access this service by visiting the Board's Web site at www.rrb.gov and clicking on "Benefit Online Services (MainLine)" for directions on establishing an RRB Internet Services account. At that time, to ensure security, they must apply for a Password Request Code, which they will receive by mail in about 7 to 10 days. Once employees establish their online accounts, they will be able to access their individual unemployment insurance account information, as well as conduct other business with the Board, over the Internet. **All railroad employees are encouraged to establish online accounts while still employed so the account is ready whenever they need to use this or other Internet services.** Employees who have already established online accounts do not need to do so again.

The service is part of the Board's plan to implement comprehensive Internet services that will expand access to information and allow the railroad public to conduct its business with the agency online. For those who choose not to conduct business over the Internet, the Board's field offices are available to answer in-person, telephone, and written inquiries.

Most Board offices are open to the public from 9:00 a.m. to 3:30 p.m., Monday through Friday, except on Federal holidays. Addresses and phone numbers for all Board offices are available by calling the toll-free RRB Help Line at 1-800-808-0772. The RRB Help Line is an automated telephone service available 24 hours a day, 7 days a week. Board office locations and phone numbers can also be found on the Board's Web site.

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