Alerts and Notification Mechanism

Capability Storyboard

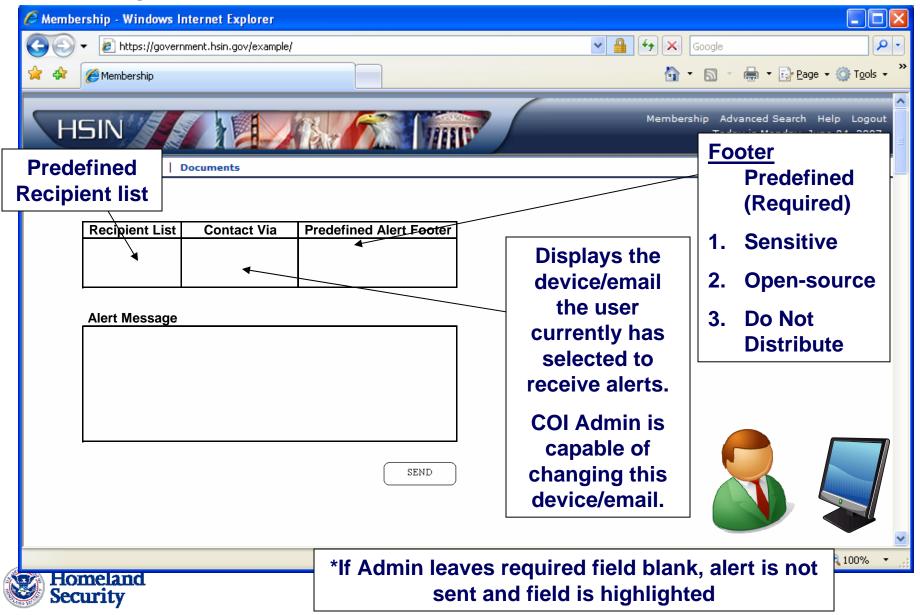


Alerts introduction

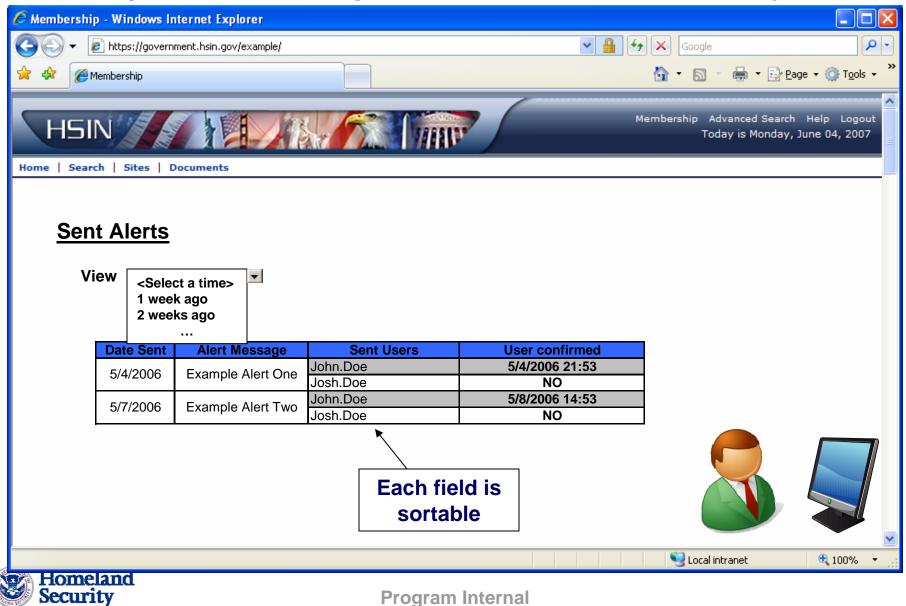
- In order to notify users of important and time critical information, a COI Admin/Owner must be able to contact either a specific person or group of people and be able to share this information with them
- An alerts tool must satisfy the following conditions:
 - Send messages through to external devices through registered email accounts
 - Other communications mediums (phone, texts, etc...) would be great, but not essential at this time
 - Provide a variety of predefined footer text
 - Notify a COI Admin/Owner if the intended recipient has received/opened the alert
 - View past alerts
 - Allow Content Alert Subscriptions



Sending an Alert – COI Admin/Owner View



Viewing the check log – COI Admin/Owner Only



Receiving alerts – COI Site User

User will be alerted of message through:



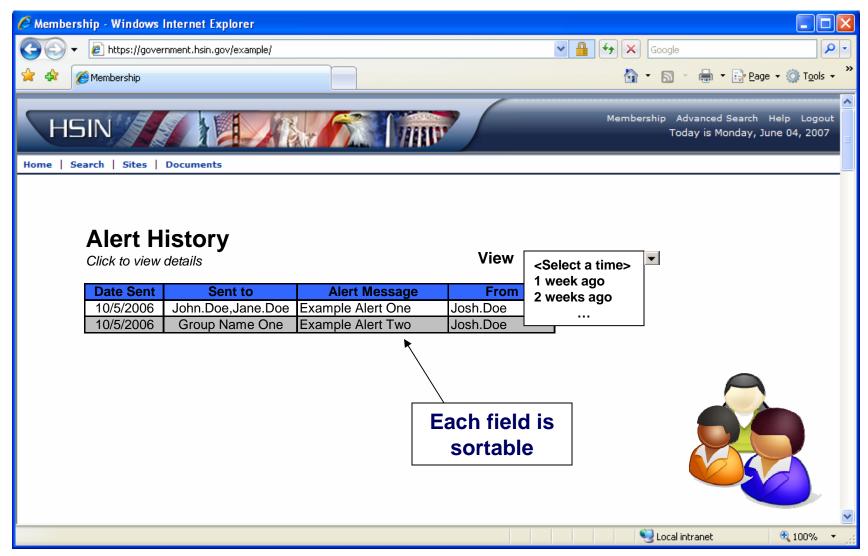
Portable
Email enabled device.
This device is selected by the user to ensure quick notification.



Portal
After logging in,
User seeing
awaiting alert
message within
their portal

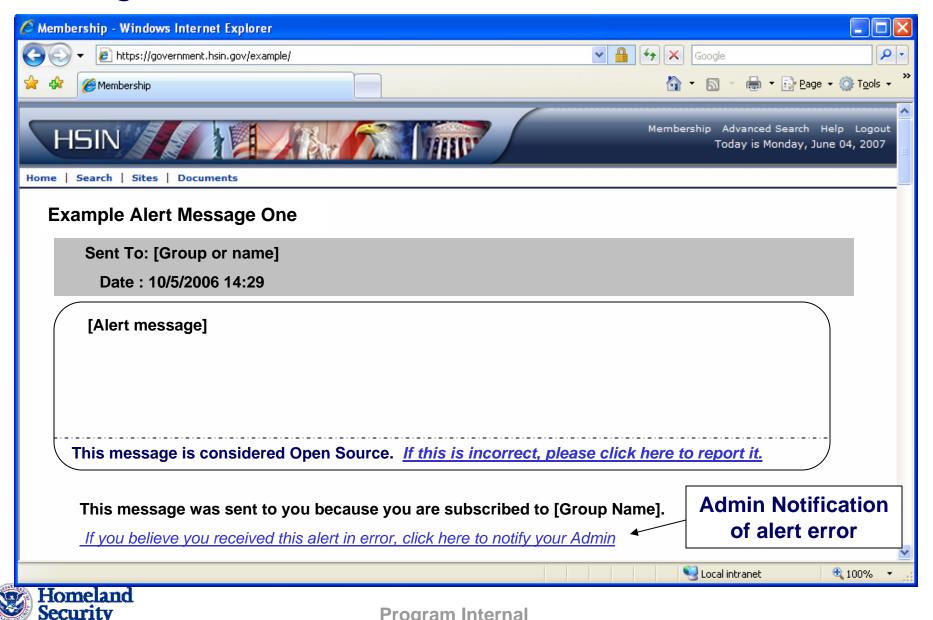


Viewing past received alerts – Site User View





Message Detail View



Subscribing Users to Content Channels – Users and COI Admin

