Figure 5. Examples of MIPER Files

5a. Email record of a telephone conversation

From:

Redacted

Posted At:

Monday, November 29, 1999 8:23 AM Redacted menstrual irreg

Conversation: Posted To:

Medical Group

Subject:

Redacted menstrual irreg

Sensitivity:

Private

Categories:

Menstrual Irregularity

Redacted 27 yrs 210 ibs customer reports taking 1 1/2 caps tid ac for 1 month - eats adequate, drinks qs - now experiencing menstrual irreg an is 5 days late for her cycle recommended contact gyn and discuss whether to continue taking- may be able to just decrease to 1 or 1 1/2 caps a day or may need to completely stop- be sure to continue to eat 3 healthy high protein meals qd and drink 64 oz of water

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Figure 5. Examples of MIPER Files (continued)

5b. Typed or handwritten letter from the consumer to the company

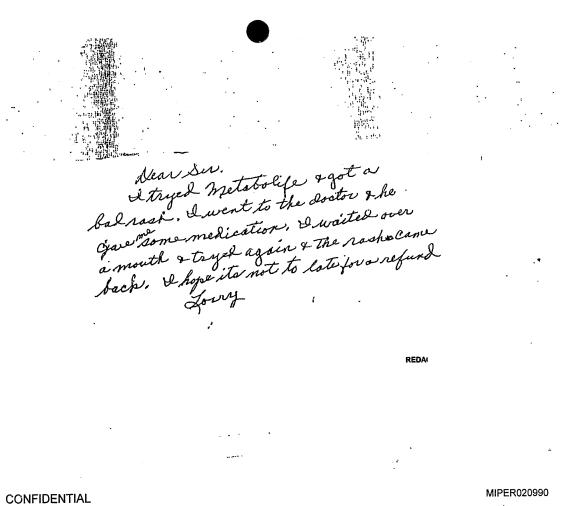


Figure 5. Examples of MIPER Files (continued)
5c. Handwritten note of telephone conversation with consumer written on a rudimentary form. Note more than one case is recorded on a single MIPER file.

	HEALTH INFORMATION CALL	DOCUMENTATION	
	DATE II 2 99		
	DATE II) & 19-1		•
	Name	Age 32 Weight 164 Phone#	_ (
	# of caps qd 2	Timing 4d Duration 3 days	- (order that)
	Side effect lulis stio	Breakfast intake	- taranco
	Side checo	Turnsh / sam diet	
		Dinner profit	
	Water inteles & all	Caffeine intake	nod -
	Water intake 5.	Medical history/similar symptoms	
	Medications		want
	Exercise	Other pertinent info desired # does not wife to know.	<u>w</u> an.
	Recommendations	\$ wife to ance.	
\nearrow	^		
(米)	Nar		te (70ks)
\odot	# of caps qd 2		<u>u</u> (1 w m)
	Side effect?	Breakfast intake Bayl Copple	
		Lunch	
	Co	Dinner) mat.	=
	Water intake 90 0%.	_ Caffeine intake	
	Medications Doo A PZO	Medical history/similar symptoms	
	Exercise	Other pertinent info	
	Recommendations	1 protein, A'd website	<u>_</u> .
~		17 5'3"	
Q^	Name	Age 18 Weight 170 Phone#	
	# of caps ad a 65	Timing the bid. Duration 5 day	<u>&</u> ,
•	Side effect? (motipate	Breakfast intake Sup5	euray,
. 🔴		Lunch dut 500	
	か ろ 、	Dinner	
	Water intake 9 40	Caffeine intake	
	Medications BCF	Medical history/similar symptoms	
	Exercise	Other pertinent info	
	Recommendations	· · · · · · · · · · · · · · · · · · ·	
		•	
		•	
	W)	Age Weight Phone#	
	Name(R)	Timing his Duration a day	<u> </u>
	# of caps qd	Breakfast intake	(1 1000
	Side effect? Widney	Lunch adequate low pros	in low carbo.
	Water intake 4 - ()	Lunch handline 1800 1704	
	100000	DinnerCaffeine intake DCA Chocolate Co	1/40
	Water intake 4 - U	_ Caffeine intake _ 'Decaf. Chocolate Co	pu
_	Medications	Medical history/similar symptoms	T M D
	Exercise	Other pertinent info STOPPED CONSULK	
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		what the war	ox mosime
		1	after stopped.
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	, 1004	une for 10pm	
	•	,	
	• • • • • • • • • • • • • • • • • • • •	Medical history/similar symbtoms Other pertinent info STOPPED Consule. Usange Colon Wine was for Arfund.	
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		/E DEDACTION	MIPER022677
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Figure 5. Examples of MIPER Files (continued)
5d. Handwritten note of telephone conversation with consumer written on a piece of paper

Friday May 1998 8:00 4 8:30 9:00 9:30 10:00 10:30 11:00 11:30 12:00 la ma 12:30 1:00 1:30 2:00 2:30 3:00 3:30 4:00 4:30 5:00

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Figure 5. Examples of MIPER Files (continued)
5e. A form developed for systematically collecting information about possible adverse events

Last Name	Redacted	AGE(year WT(LB: HT(INCHE	5) 180	Current Dos Suggested Dos ME ON METABOLIFI	e 0.5	Times per day 1 SD Times per day BID UNITS DAYS
USER Date	cela 11/1/199 Ti	_	D/C met use Refund Policy Revie		nac formula 🔲 +Chinac 🔲	formula
Recommenda						
<u>Current Water</u> <u>Intake oz</u> 64		Intake Current Diet low protein break	Wa	□ ☑ s	ther Recommendations tart slowly, inc fiber, tr top, see PCP	r y with meals, if sx recur,
Ok to call	back	Do not call back	Custon	ner Understand Recom	mendati 🗌 Eat w/I	Omin to 1hr
Usage Gui	delines Sent	Declined Usage Guid	llines [Custon	er to Call Meta PR	Ate Afi	ter 1hr Did Not Eat
64	0	low protein break	rfasts	□ ☑ si	art slowly, try with me	eals, if sx recur, stop, see
Usage Gui	delines Sent	Declined Usage Guid	ilines 🗌 Custon	ter to Call Meta PR	Ate Afi	er 1hr 📋 Did Not Eat
) in the second
Usage Gui	1 Pain	☐ Dizzines	s	Irregu	lar Heartbeat	Pregnancy on BCP
Abdomina	1 Pain	☐ Dizzines	s	☐ Irregu	ılar Heartbeat	Pregnancy on BCP Prupitis
Abdomina	1 Pain	☐ Dizzines ☐ Dry Mot	s	☐ Irregu ☐ Irrital ☐ Joint	alar Heartbeat Bility Pain	Pregnancy on BCP Prupitis Psychosis
Abdomina Abnorm L Acne	l Pain ab Values	☐ Dizzines ☐ Dry Mot	s uth Liver Functions	☐ Irregu☐ Irrital☐ Joint ☐ Joint	ılar Heartbeat	Pregnancy on BCP Prupitis Psychosis Rash
Abdomina Abnorm L Acne Addiction Anesthesia Anxiety	l Pain ab Values a Complication	☐ Dizzines ☐ Dry Mot ☐ Edema	s ath Liver Functions	☐ Irregu☐ Irrital☐ Joint : ☐ Joint : ☐ Joint :	ılar Heartbeat vility Pain Stiffness- General	Pregnancy on BCP Prupitis Psychosis
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