Appendix 2. Metabolife Serious Adverse Events

From: Posted At: Conversation: Posted To:	Cela Nash Thursday, October 21, 1999 3:10 PM Redacted Onset of Seizure disorder Medical Group	
Subject:	Redacted Onset of Seizure disorder	
Sensitivity:	Private	
Categories:	Seizure	
Reuacleu 165 lb female, took	all back 1 tab bid for about six wks starting in april. Had first seizurd isorder. Still having seizures at this time; working with neuro] unaware of met use.	in la .ogist (
Inst to make md awar eval is complete.	e of met use; she will call us back and may have her md call whe	n her
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From: Posted At: Conversation: Posted To: Christal Kerrigan Mondav. October 18, 1999 4:38 PM <u>Redacted</u> Medical Group

Redacted

Subject:

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Redacted ,40yr. old female,5'2",169lbs.reports"! had a grand mal seizure,ended up with the paramedics taking me to the hospital,had a neurology consult,all negative so the Dr. thought It was from the met and the ativan I'm on. I don't want this to happen to anyone else." I questioned her further Have you had seizures before? I had them as a child [febrile] not anymore. I was on 3 servings,3x/day. for 10 days. I took it with my meals and drank lots of water. are you on any other meds?Yes,entex Ia and I have aThyroid problem"I told her we didn't recomend it unless she told her dr. the active ingrediants. she said she did and her dr. approved it, the dr. was suprised too!She also drank 2 sodas" a day. I let her vent awhile and said not every thing in life Can be predicted even by a dr. She agreed and stated "this was a wake up call, I'm going to a natural healer and cleanse except fof ativan. I mentioned that ativan can be addictive and she said she knew that. She was satisfied when she hung up.

Bruce Cartier Thursday, October 14, 1999 8:09 AM cardiopulmonary arrest From: Posted At: Conversation: Posted To: Medical Group Subject: cardiopulmonary arrest Sensitivity: Private - . . . Redacted , calling for a doctor from Redacted called to question whether there were any known effects from withdrawing Metabolife suddenly-1 responded that usually we recommend that individuals taper off Metabolife when stopping as they may experience a decrease in energy- she responded and stated that she has a Metabolife customer who experienced cardiopulmonary arrest after apparently discontinuing suddenly from 6-8 caps a day to 1-2 caps or nothing qd- Denise states the customer works as a sheriff's officer and little else is known - she does have a bottle and list of ingredients at hand & is aware the 2 main ingredients are ephedrine and caffeine 1 requested that she call us back and speak to us if there are any changes , calling for a doctor from -called to question whether there She provide her number upon reques MIPER015409 CONFIDENTIAL

Appendix 2. Metabolife Serious Adverse Events (continued)

	From: Posted At: Conversation: Posted To:	Bruce Cartier Tuesday, Seol <i>Redacted</i> Medical Group	ofember 14, 1999 1:16 PM heart attack
1	Subject:	Redacted	heart attack
	Sensitivity:	Private	
	one purchased on April 20 Redact customer's dgtr reports fa drinks a lot of water, drink went to hospital dx'd with instructed dgtr that will se	Bth and one bottle ed ther taking unkno is no caffeine- no heart attack- end a medical reli	attempting to get refund for 2 bottles the on May 17th nown and of met for approx 1 1/2 months- unknown dietary intake but states he to hx of heart problems- was doing mild activity on June 5th, had chest pain and elease form and to return this with as much information as possible and also and we will facilitiate this process
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Cela Nash Wednesday, May 19, 1999 1:23 PM REDACTED Myocardial Infarction Medical Group Conversation: Myocardial Infarction REDACTED Myocardial Infarction

Categories:

From:

Posted At:

Posted To: Subject:

59 yr old female, 5'7", 181 lbs, took 1 met tab tid since last summer. does not have primary physician. Has experienced no weight loss since that time. Approx 1 month after she began met, experienced some low back pain; returned to mall where salesperson inst her to drink more water. Water intake adequate, minimal additional caffeine, fair protein intake. No previous medical hx, no meds, no allergies. Experienced occ SOB during time she took met. On May 1st in the afternoon she began experiencing "fullness in the chest;" gradually became worse, extending to her arms, head, and neck. 3 hrs later her husband came home and took her to a walk-in clinic where the md there looked at the met bottle and told her, "there's lots of stuff in

to a Walk-In Clinic where the matched and child a matched and the set of stuff in here that can hurt your heart." She was admitted to a hospital where she was dx with myocardial infarction. She was transferred to a hospital in Phoenix, AZ for angioplasty. She was d/c'd with med regime of zestril, isosorbide, plavix, asa. She does not know any of her attending md's names or phone #s. Inst to be very careful taking otc meds which also contain ephedrine.

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 From:
 Cela Nash

 Posted At:
 Tuesday, August 03, 1999 4:23 PM

 Conversation:
 Seizure

 Posted To:
 Medical Group

 Subject:
 Seizure

 Sensitivity:
 Private

 Categories:
 Seizure

51 yr old female, 5'8", 170 lbs, took 1 tab bid for about 3 weeks, then had a seizure. Has seizure disorder; takes 5 mg clonazepam qd to control seizures. When she bought product, salesperson pointed out 1-800 health line, inst her to call if she had any medical conditions. She did not call. She also did not inform her md. Inst to be very cautious with any caffeine and/or ephedrine product; to always clear anything through her physician. She states she knows the experience was due to her actions; is not seeking any compensation.

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Cat McCollum From: Posted At: Wednesday, July 21, 1999 4:11 PM Redacted Medical Group Conversation: Stroke Posted To: Subject: Redacted Stroke Sensitivity: Private Stroke Categories: Reported by Ms. Blatchford, her cousin, a Redacted 29 y.o. F, in otherwise good health, weight unknown. Taking Met 8 days, 6/day. Suffered CVA. Apparently 2 of her friends also suffered CVAs while taking Met at approximately the same time. One also had an MI. Doctors cannot attribute CVA to Met, but advised her to D/C Met as well as Depo shots. All tests WNL, cannot determine cause of CVA. Michelle Redacted Her cousin will request that she call us. CONFIDENTIAL MIPER016593

Rose San Pedro From: Posted At: Monday. July 12, 1999 3:55 PM Redacted / seizure episode and headache Medical Group Conversation: Redacted Posted To: Subject: / seizure episode and headache Redacted Redacted Categories: seizure episode and headache 150 lbs.female reported that she started taking Met on Friday 7/9,was taking 2 caplets before breafast and 1 caplet before lunch.On Sat,appar. started having severe headache and had seizure episode.Denies having any HX of epilepsy or any seizure disorder,nor any health prob.She discont. Met yesterday Sunday,claims that she still cont.to have headaches,req.to speak to M.D. Recom.to stop Met and not to take it ever again and see physician for check up. MIPER016653 CONFIDENTIAL

From: Posted At: Conversation: Posted To:

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Rose San Pedro Tuesday, July 06, 1999 10:07 AM *Redacted* / seizure exac. Medical Group

Subject:Redacted/ seizure exac.Categories:seizure exac.

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192 lbs.on Met. was taking 1 caplet twice a day for 11 mos., she said she lost 15 lbs.,reported 4 seizure episodes for the whole month of June,claims that she's epileptic and takes dilantin 30 mg and phenobarbital daily,did'nt have any seizure episode for over a yr. until last mo, Recom.stop Met.

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Cela Nash Thursday, June 03, 1999 11:35 AM REDACTED Seizure Medical Group REDACTED Seizure

Seizure

Categories:

From: Posted At:

Conversation: Posted To: Subject:

25 yr old female, 5'8", 145 lbs, had been taking 1-2 met tabs per day for the last 2 weeks for energy. Had a seizure, fell and injured head, went to hospital, staples and sutures placed in head. No hx epilepsy, or family hx. Has mitral valve prolapse. Nka. Taking prozac daily; had read label, noted that met not to be taken with maos, no mention of ssris. Water, caffeine, protein intake all within guidelines. she is a nutrition/fitness professional, has taken other ephedrine products without problems, but not at the same time as prozac. Has d/c'd met. Inst that met works by stimulating cns, can lower seizure threshhold. Her eeg test is pending.

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Cela Nash Monday, May 24, 1999 10:46 AM REDACTED Seizure Medical Group REDACTED Seizure

Seizure

Categories:

From:

Posted At:

Subject:

Conversation: Posted To:

Took met approx 1 week. Had seizure while in movie theater; several mds in the theater; all said she had had a seizure; 911 was called. No hx seizure disorder. Unable to obtain further info at this time as her sister is one who called - customer is supposed to call back.

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Cela Nash Wednesday, May 19, 1999 1:23 PM REDACTED Myocardial Infarction Medical Group Conversation: Myocardial Infarction REDACTED Myocardial Infarction

Categories:

From:

Posted At:

Posted To: Subject:

59 yr old female, 5'7", 181 lbs, took 1 met tab tid since last summer. does not have primary physician. Has experienced no weight loss since that time. Approx 1 month after she began met, experienced some low back pain; returned to mall where salesperson inst her to drink more water. Water intake adequate, minimal additional caffeine, fair protein intake. No previous medical hx, no meds, no allergies. Experienced occ SOB during time she took met. On May 1st in the afternoon she began experiencing "fullness in the chest;" gradually became worse, extending to her arms, head, and neck. 3 hrs later her husband came home and took her to a walk-in clinic where the md there looked at the met bottle and told her, "there's lots of stuff in

to a Walk-In Clinic where the matched and child a matched and the set of stuff in here that can hurt your heart." She was admitted to a hospital where she was dx with myocardial infarction. She was transferred to a hospital in Phoenix, AZ for angioplasty. She was d/c'd with med regime of zestril, isosorbide, plavix, asa. She does not know any of her attending md's names or phone #s. Inst to be very careful taking otc meds which also contain ephedrine.

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Numbness, Seizure



Cela Nash Wednesday, April 14, 1999 4:22 PM REDACTED calling re wife - seizures Medical Group REDACTED calling re wife - seizures

Categories:

Conversation: Posted To:

From: Posted At:

Subject:

d allad shating wile had been beenitalized 9 times with cold

Husband called stating wife had been hospitalized 3 times with seizures, numbness on one side. She had not thought to inform any md re met use. Explained to husband that met is a cns stimulant and may lower seizure threshold; he stated wife's brain scans show no evidence of seizure disorder when off met. Matter referred to Dr. Smith.

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From: Posted At: Conversation: Posted To:	Dan Rodriguez Monday, February 22, 1999 7:59 AM siezure Medical Group	
Subject:	siezure	
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disposition: asked for	further details.	
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Nurses Database - Caller Info First Name AGE(years) 40 Current Dose Times per day BID 1 Redarten Last Name WT (LBS) 150 Suggested Dose 0 SD Times per day HT(INCHES) 65 TIME ON METABOLIFE 1 UNITS DAY USER romana D/C met use \checkmark Chinac formula Π formula Refund Policy Reviewed 356 +Chinac 1/31/200 Time 2:31:52 P Date Recommendations <u>Current Water</u> Intake oz <u>High</u> Protein Increase Water Caffeine Intake Current Diet **Other Recommendations** 0 Not recommended for her was transferred to Dan Rodrigeuz udati 🔲 Eat w/10min to 1hr Ok to call back Do not call back Customer Understand Recom 🔲 Usage Guidelines Sent Declined Usage Guidlines Customer to Call Meta PR 📋 Ate After 1hr Did Not Eat Medical History **Medications** Medical History <u>Comments</u> Depakoate Seizure Had taken the M356 for 1 day 1 yr. Ago and c/o massive seizures that day. Abdominal Pain Dizziness 🔲 Irregular Heartbeat Pregnancy on BCP Abriorm Lab Values Dry Mouth 🗍 Irritability Prupitis Acne 🗌 Edema 📋 Joint Pain Psychosis Addiction Elevated Liver Functions Joint Stiffness- General 🗌 Rash Anesthesia Complication Excitation Joint Stiffness - Local 🖌 Seizure Anxiety Eye Twitching Joint Swelling - General Sexual Disfunction 🔲 Back Pain Joint Swelling - Local Facial Swelling Shortness of Breath

Kidney Stones

Mood Swings

Nausea

🔲 NoseBleeds

Numbness

Palpitations

Parestrsias

Liver Enzyme Elevation
Menstrual Irregularity

Muscle Cramps -General

Muscle Cramps - Leg

Myocardial Infarction

Stroke

Sweating

Tinnitis

Tremors

Tachycardia

Tingling Hands

Urinary Infection

Urine Retention

Vision Disturbance

Vasodilation

U Vomiting

Yeast Infection

Long Comments:

Bloating/Gas

Blood in Stool

Breast Pain

Briusing

Chest Pain

Cold Hands

Constipation

Chills

Cough

Death

Diarrhea

Other/Comments: C/O seizure

Blood in Urine

Was admitted in the acute hospital ICU unconscious for 4 days when she started the M356 for 1 day.

Fatigue

Glaucoma

Hair Loss

Headache

Heart Burn

Hypertension

Hypoglycemia

🗌 Insomnia

Hives

High Blood Pressure

☑ Customer Denies any other signs or Symptoms

Fluid Retention

Fever

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First Name		AGE(years) 46		Current Dose	2	Times per day	TID
Last Name	REDACTED	WT(LBS) 200		Suggested Dose	0	SD Times per day	
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Date	4/10/200 Time	7:17:04 P Refund Polic	y Reviewed	356 +Chinac			
Address Informati	ion						
Address Line 1		<u>Address</u> REDA		<u>City</u>	<u>State</u>	<u>Zip</u>	
Recommendations	5	· · · · · · · · · · · · · · · · · · ·					
<u>Current Water</u> Intake oz	Caffeine Intake	Current Diet	<u>Increase</u> Water	<u>High</u> Protein Other Recom	nondations		
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Ok to call back	، L	Do not call back 🖌 🖌	Customer Uni	iersiana Recommendati			
Usage Guidelin	nes Sent	Declined Usage Guidlines 🛛 🖌	Customer to C	Call Meta PR	Ate Afte	er 1hr 🗌 Did I	Not Eat
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Long Comments:

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wife calling to get refund, husband in hospital secondary MI

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Nurses Database - Caller Info First Name AGE(years) 0 Current Dose 0 Times per day Last Name REDACTER WT(LBS) 130 Suggested Dose 0 SD Times per day WEEKS HT(INCHES) 0 TIME ON METABOLIFE 2 UNITS V USER Chinac formula cela D/C met use formula Refund Policy Reviewed 356 +Chinac Date 5/2/2000 Time 1:36:14 P **Recommendations** Current Water Increase <u>High</u> Protein Other Recommendations Caffeine Intake Current Diet Water Intake oz 0 🖌 Customer Understand Recommendati 🗌 Eat w/10min to 1hr Ok to call back 🖌 Do not call back Declined Usage Guidlines Customer to Call Meta PR 📋 Ate After 1hr Did Not Eat 📋 Usage Guidelines Sent Medical History Medications Medical History Comments none Abdominal Pain 🔲 Irregular Heartbeat Pregnancy on BCP Dizziness Abnorm Lab Values 🗌 Irritability Dry Mouth Prupitis Acne Joint Pain Joint Stiffness- General Elevated Liver Functions Psychosis Addiction 🗌 Rash Anesthesia Complication Excitation Joint Stiffness - Local Seizure Anxiety Eye Twitching Joint Swelling - General Sexual Disfunction Back Pain Facial Swelling Joint Swelling - Local Shortness of Breath Bloating/Gas Kidney Stones
Liver Enzyme Elevation Stroke Blood in Stool 🗌 Fever Sweating Blood in Urine Fluid Retention Menstrual Irregularity 🔲 Tachycardia Breast Pain 🗌 Glaucoma Mood Swings Tingling Hands Briusing 📋 Hair Loss Muscle Cramps -General 🔲 Tinnitis Chest Pain Muscle Cramps - Leg Tremors Headache Chills Myocardial Infarction Urinary Infection Heart Burn High Blood Pressure Cold Hands Urine Retention . Constipation Hives NoseBleeds Vasodilation Vision Disturb Cough Hypertension Numbness Death Palpitations Vomiting Hypoglycemia 🗌 Diarrhea Parestrsias Yeast Infection 🔲 Insomnia 🗌 No Weight Loss/Gain Other/Comments: Medical Release Form Sent Customer Denies any other signs or Symptoms

Long Comments:

experienced loss of vision on one side of face. Md told cust she was having "mini-strokes" and inst to d/c

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First Name Last Name	REDACTER	AGE(years) WT(LBS) HT(INCHES)	18 0 0		ent Dose ted Dose BOLIFE	0 0 0	Times per day SD Times per day UNITS	
USER Date	cat 5/4/2000 <i>Time</i>		met use nd Policy	Reviewed	Chinac formula 356 +Chinac		formula	
<u> </u>								
<i>Medical History <u>Medications</u> none</i>	<u>Medical His</u> none	<u>atory</u>		Com	ments			

Mother . REDACTEF states REDACTED ad gand mal seizure last night CT scan (-). Was taking Met, but mother has no details. Instr her to bring bottle to hospital, show it to attending doctor.



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MIPER020812

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November 23, 1999

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Dear Sirs:

My name is **REDACTEL** and my distributor number is **REDACTEL** As per your request I am writing you this letter to inform you that I wish not to be affiliated with your company or product line in no way shape or form.

on November 21, 1999 I suffered a grand mal seizure and had to be transported to the hospital by ambulance. after undergoing a CAT scan, EKG, MRI, & EEG. and finding no apparent reason for me to start having seizures out of the blue, and the fact that my physician Has on average treated at least 5-6 new patients per week (ALL OF WHOM ARE TAKING METABOLIFE), and all of whom are taking your products are led to believe that it is directly caused by them.

I am 29 years old and am a non-drinker and do not use any drugs prescription or otherwise. I have no prior medical history which could account for the collapse.

as requested I am writing to let you know that I would like a full refund for all the enclosed metabolife. and would like to resign as a distributor . It is against my better judgment to continue to disperse that which could cause such terrible repercussions. I feel that I have ethic and moral responsibility to step down

I would also request that after I receive all of the rest of my test results , and let you review them that you would do the right thing and compensate me for my pain and suffering also. I hope that we can come to some civil compromise and resolve this matter without , bringing in outside parties (which I am Prepared to do) in a fast and courteous manner

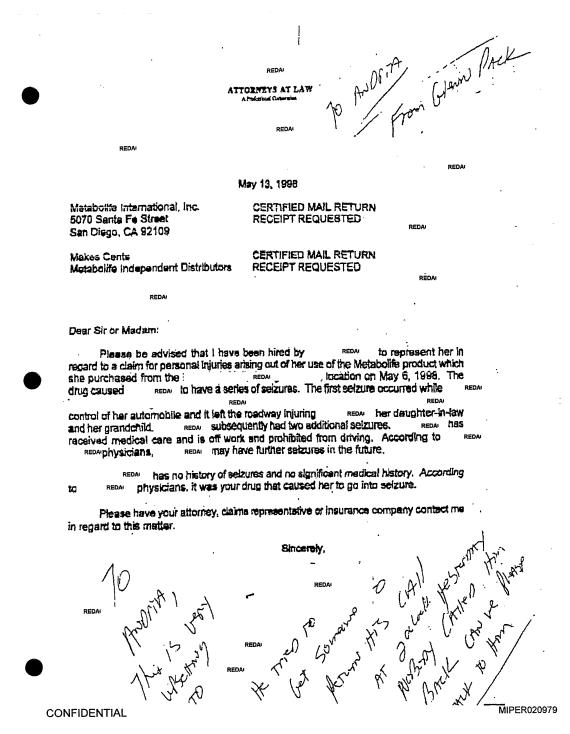
After re-reading the label several times The only warnings I could find were If you were pregnant or nursing, high blood pressure, heart or thyroid disease, diabetes, or prostate problems. At no place does it mention any warning to people epilepsy or any other kind of seizure

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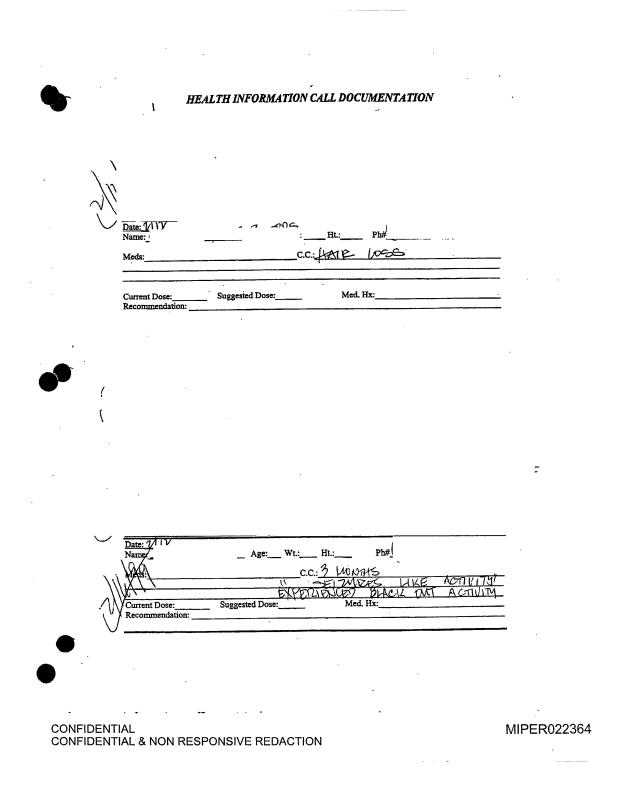
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	METABOLIFE INTERNATIONAL, INC. ™
	REPORT OF ALLEDGED EFFECT
ť.	PERSON REPORTINGRELATION TO CLIENT
i	CLIENT_ REDACTED AGE 38 WT 172 HT 53 PHONE
	ADDRESS_ DEDACTER DEDACTER
	HOSPITAL ADDRESS
	DATES OF SERVICE 9/4/99PHYSICIAN
	rangenz glod 29 PHONE
	STATEMENT OF EXPERIENCE 50% "adlapsed" Con Art Main - way how chat pains > to the > card ath > 2 dop to have stint ploced. Row in Hospy. swill other pts hop proble also to heart. Angio plasty. She has considered putty out an ad for other pts. c regulive exp. PAST MEDICAL HISTORY \$ Htx. PINEDS -
•	MEDICATIONS ANAPROX pin MOUSES (Now on numerous heart and articozy, heds
	HERBSCAFFEINE
	VITAMINSOTC
	PRODUCT USE HISTORY tried 2 15 started in April- 105f 13#
	1-7 MAN IGID STATES WITTER VE KALAMAN
•	HCAPS - UNCH TIMING _ DURATION _ DURATION WATER INTARE _ GIVENT
	PREVIOUS RECOMMENDATIONS BY: DISTRIBUTOR HEALTHLINE OTHER
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	REPORT TAKEN BY 200 DATE 10/11 99 TIME 150 0
	FAX MED. RELEASE FOR DOCS. : call her broke whink of does vee'd.

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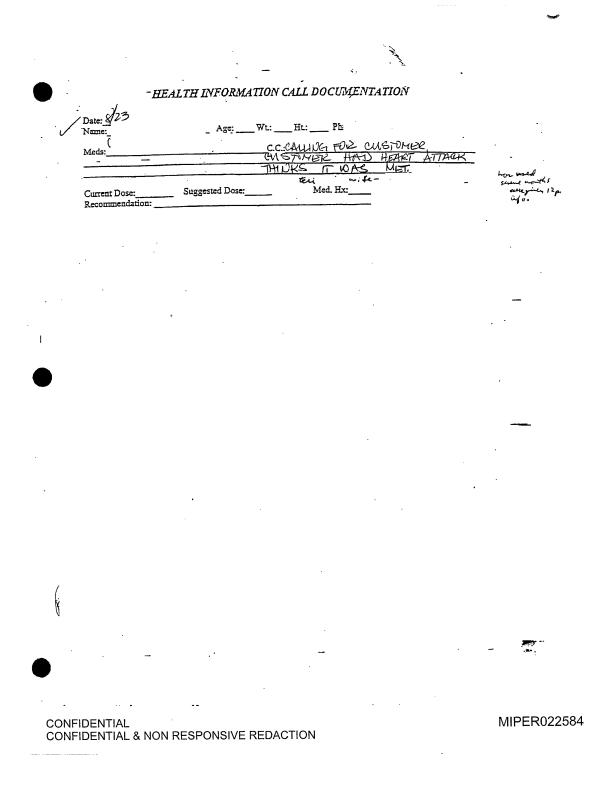
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HEALTH INFORMATION CALL DOCUMENTATION

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4.20-99 HEALTH INFORMATION CALL DOCUMENTATION Date: Name: Age: _____Wt.:___ HL: Ph# My Horny-C.C.: Meds Selzines) Current Dose:_____ Recommendation: Suggested Dose: CONFIDENTIAL MIPER022800 CONFIDENTIAL & NON RESPONSIVE REDACTION

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Recommendation:

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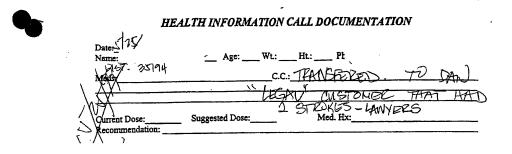
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	Ka# 122 DJR	\$ 50 refund will all new ploquit	
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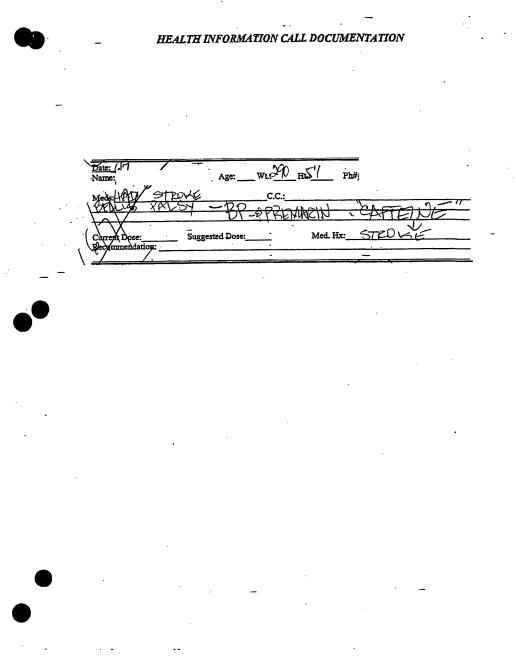
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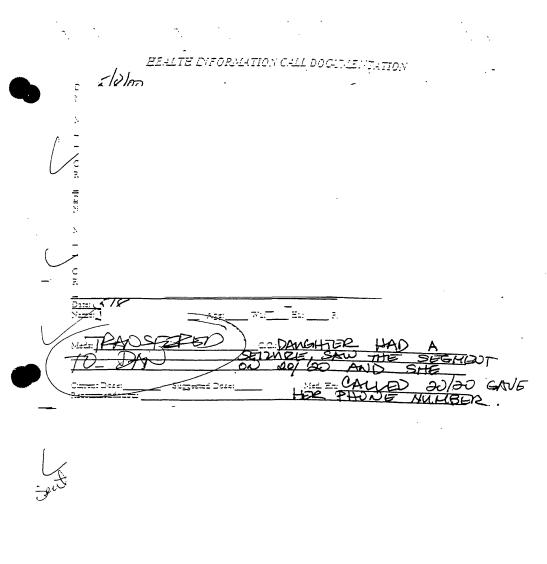


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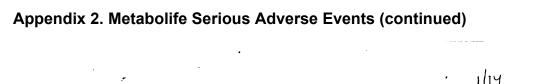
VX-Flonuse VX-Flonuse 138165 65yrs off fon - See 6 months steroid ろラ 2 2 in marma + highhran 10 gurt, fruit cevul doern'T Youst Finopt D 12mg ephedine gluvcomy 3 winter (coffee right after sturted drainage at of Left eye hoth eyes occasional drainage lyes glued shut 1200 Bud never thosy ht about connectur Source day eyes leves turning and with mild stroke, ZWKS

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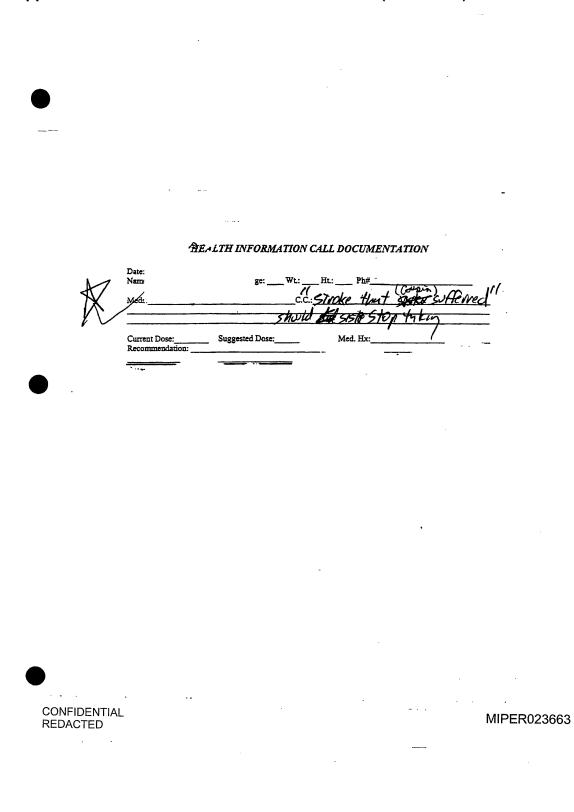
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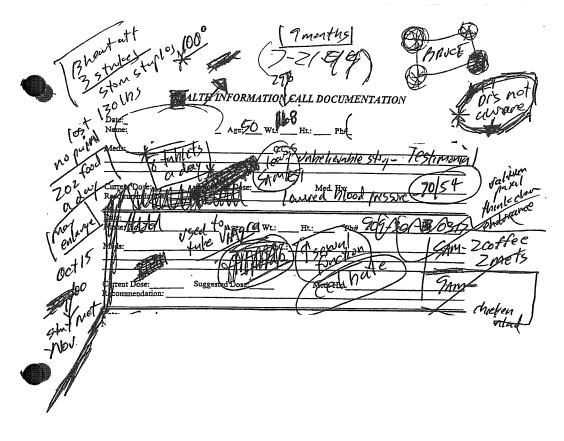
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MIPER023468



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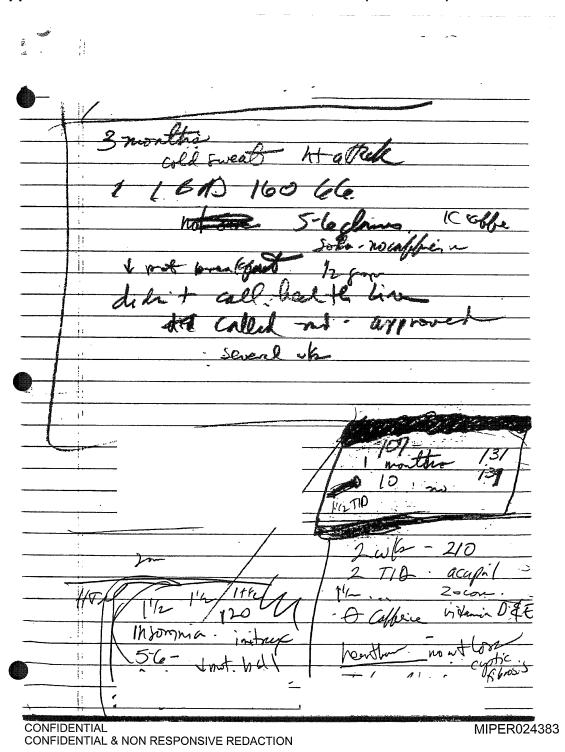
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Appendix 2. Metabolife Serious Adverse Events (continued)

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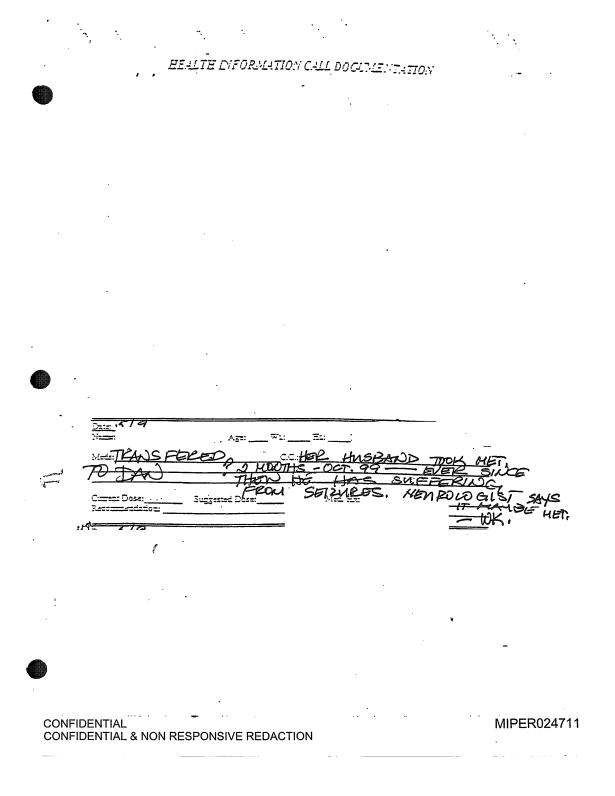
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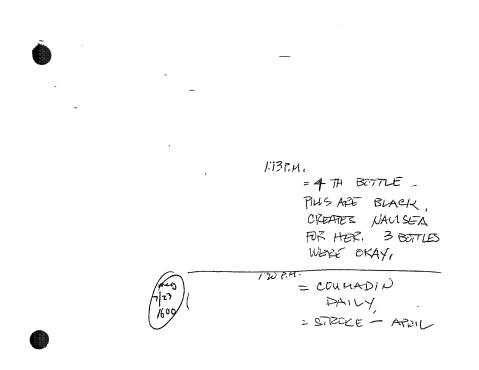


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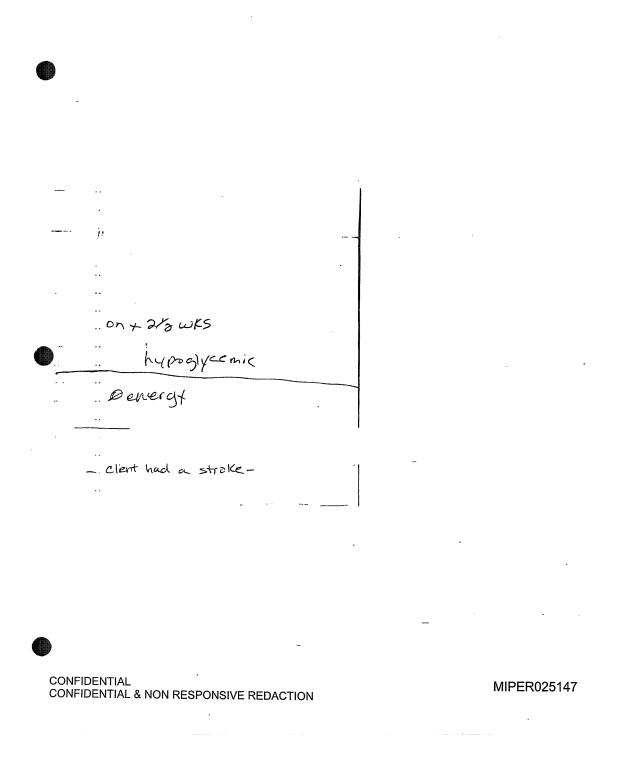
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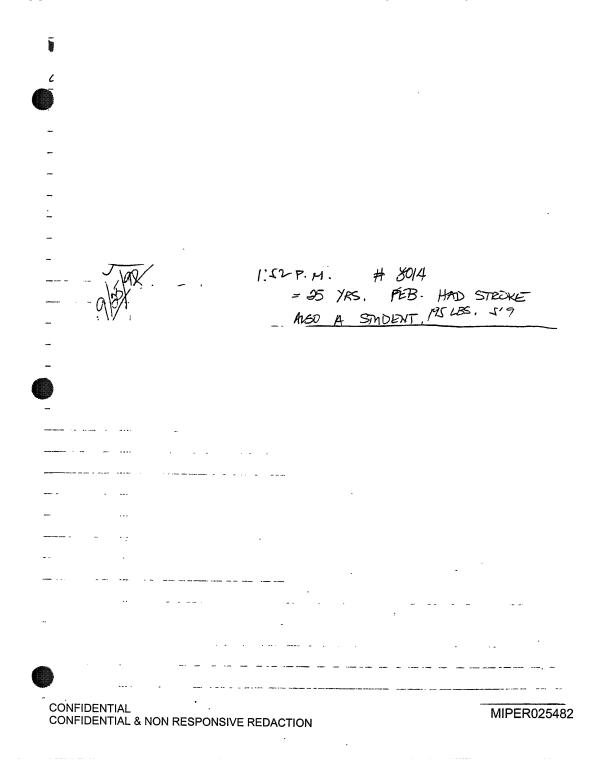
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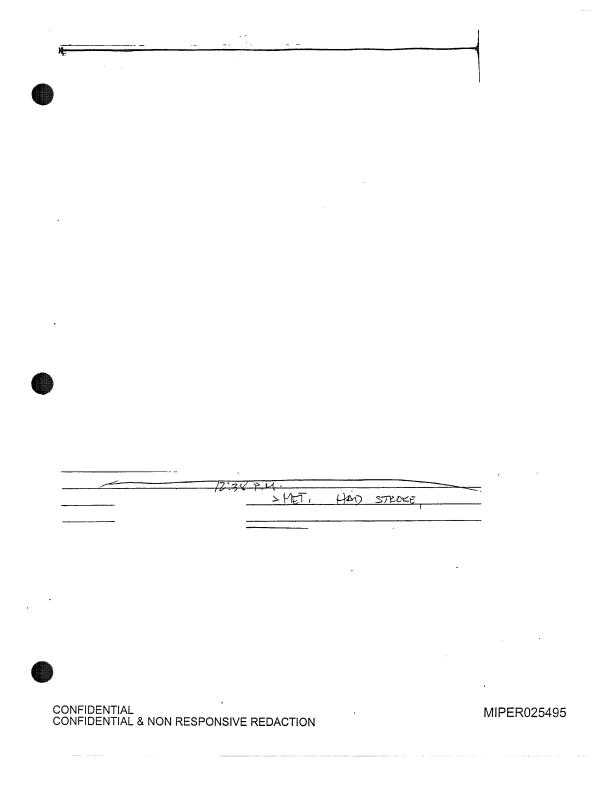


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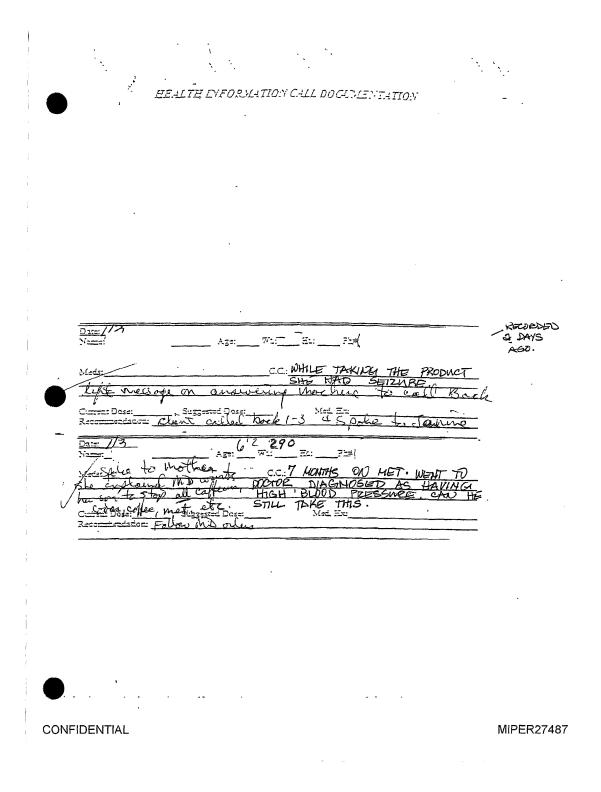


Appendix 2. Metabolife Serious Adverse Events (continued)



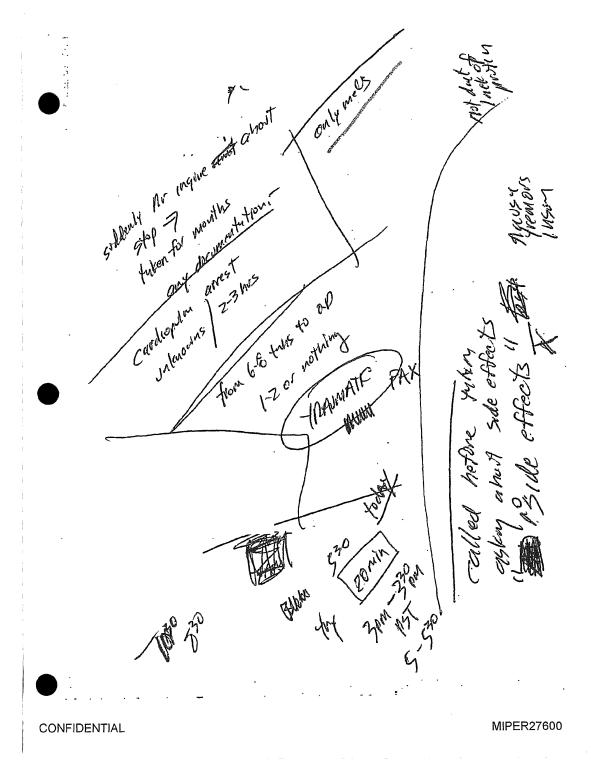
				F
0	CONN	OR		
	O'Connor, Acciani	NI & LE	VY	
	Attorneys at Law Suite 1100 American Building 30 East Central Parkw Cincinnati, Ohio 45202	ау		Henry D. Acciani Michael P. O'Connor Barry D. Levy Eric P. Allen* Jayma C. Bagliore* Dennis C. Mahoney* Carrie L. Budinger Marine L. Gutter
T	Telephone: 513•241-7 -ax: 513•241-7197			Marissa L. Godby Jim L. Hardin Michael A. O'Hara* Elizabeth M. Zucker
_			November 30, 1999	Scott A. Greiner Jon J. Liebernan* Lynn A. Lape Ciliff G. Linn** Tammy D. Gitford
	Metabolife In 5070 Santa F San Diego, C Attn.: Risk M	A 92109		"alter sonrated in Konuczy *alter sonrated in Kr. Verson +altor sonrated in N. Carolina
	RE:	Our Client: Date of Loss:	9-2-99	
	Dear Sir/Mad	im:		
		was infured	indersigned has been retained to rep on 9-2-99 when she suffered a rar which she was not warned	present the interest of. e stroke which is attributed to
	Please earliest conver	nave either your auth ience to discuss this	norized legal representative or insur- s situation.	ance carrier contact me at their
			Sincerely yours, O'CONNOR, ACCIA	NI & LEVY
			Jun 2 Mar An	-
	JLH/jj cc:	-		
		-		
•				
CONFID	ENTIAL			MIPER025521





nternational, Inc. Monday, July 06, 1998 3:39 PM 'toxinfo@aol.com' Sent: To: Subject: FW: Possible side effect/seizure Mike: Per our conversation, Mike Ellis agrees that we need to assemble the same type of response as seizure case. I will call you tomorrow @ 9 am in your hotel: (we developed in the 5 -3 John -Original Message John Macaulay Monday, July 06, 1998 10:34 AM From: Sent: Bob Bradley; Michael Blevins; Mike Ellis; Larry Miller To: Cc: Dan Rodriguez FW: Possible side effect/seizure Subject: Gentlemen: I have conferred with Dr. , an ER physician with the University of Hospital, who is treating a patient who suffered a seizure. Dan Rodriguez in our department originally fielded this call. Apparently the woman was taking Metapolite 356 and this physician is convinced that the ephedrine's <u>ramphetamine-like effact caused</u> this woman's seizure. Also he has some confusion concerning tableting agent <u>Methodel</u> misinterpreting it as <u>Methamphetamine</u>. She definitely suffered a seizure based upon the EEG tracings showing severe generalized slowing. It is my feeling that she had a preexisting condition that predisposed be to this scalture. The EE physician does not share my views on their in spite of the petion. her to this seizure. The ER physician does not share my views on this in spite of the patient having no previous EEG tracing record history to prove this point. Perhaps it would be prudent to enlist the help of Mike Scott/Dr. Dash to interface with the physician to prevent this from digressing. Versenie Stadgrass Wallace Winters 3 to minds Herr togenie affect phomotics phomotogy John Dilantin 3× pull literature seizures statisical esidence in pipulate in general 1 Ectels Lik Studdard director Toran 5070 SANTA FE STREET . SAN DIEGO, CA 92109 . TEL (619) 490-5222 . FAX (619) - CONFIDENTIAL **MIPER27523**

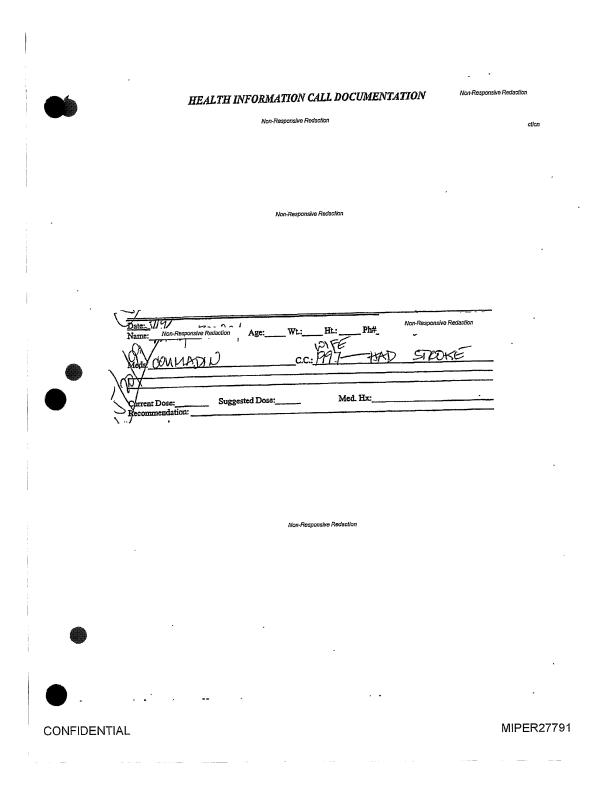




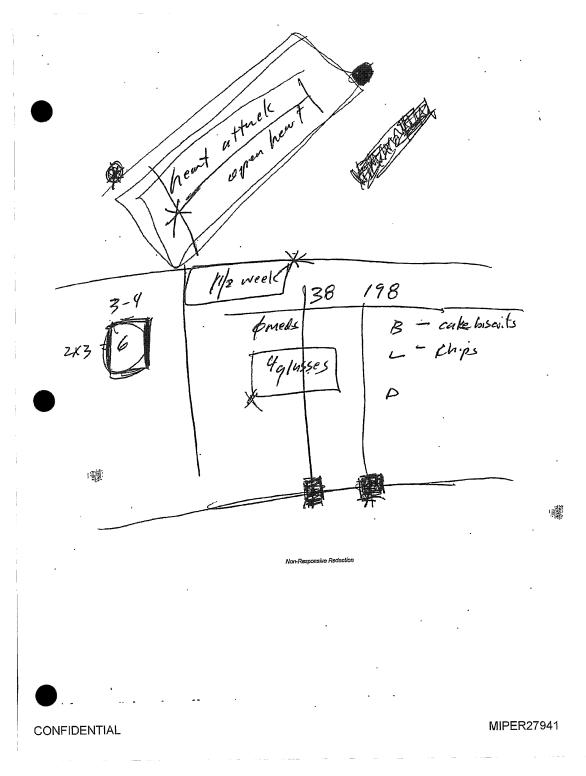
	· • ·							
	·		5/2	1				
:		HEALTH INFORMATIC	IN CALL DOCUME					
		Name	Age	Weight	Phone#	Brain	bleelig? -	
	•	#of caps qd Meals/snacks	Timing	·	Dura	ntion		
		Water intake Medications Exercise	12 / Other pe	history/similar	symptoms			
		Recommendations C	114-MSC	•				
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A2-63









· • • 8/23/99 - T.C. 1700 N/A Voice mail form 8/24/99 0930 dists. customer cane in for 4 more bottles & neutined that his infe had "heat attack" for which MD soup that regionistle. Customer in dist. reports they one repeat austonen and were given 12 pages of info repeating how to sofely take Met." į,i ÷ 4. . ~ 1 ONFIDENTIAL NON-RESPONSIVE REDACTION

This is an e-mail I just ~ received today via an internet server for rehal dictitions. Metabolite Thought you would be interested in it as well ... Subi: Date: 8/10/99 11:35:05 PM Eastern Daylight Time From: Sender: Reply-to: _ To: 1 8 Yesterday one of our ESRD on HD pts was admitted to the ICU with n/o seizures, it was discovered that he was taking Metabolite. Per the lable it contains: Magnesium, Zinc, Chromium, Guaarana Concentrate (seed), Ma Huang Concentrate, Bee Pollen, Ginseng (root), Ginger (root), Lecithin, Bovine Complex, Damiana (leaf), Safsaparilla (root), Golden Seal (arial part), Nettles (leaf), Gotu Kola (arial part), Spirulina Algae, and Royal Jelly. Is anyone familiar with these herbs? Would any of them cause seizures? TIA 2 1 Headers Return-Path: Received: from Received: from rue, 10 Aug 1999 23:34:51 -0400 Received: ; for Received: by for -From: Received: by for Message-ID: <69183aa1.24e246a1@aol.com> Date: Tue, 10 Aug 1999 23:23:13 EDT Subject: Metabolite To: MIME-Version: 1.0 Content-Type: text/plain; charset="us-ascii" Content-Transfer-Encoding: 7bit X-Mailer: AOL 2.7 for Mac sub 3 Content-Transfer-Encoding: 7bit Sender: Precedence: bulk Reply-To: Content-Transfer-Encoding: 7bit

DNFIDENTIAL NON-RESPONSIVE REDACTION

MIPER028183

Wednesday, August 11, 1999 America Online: Guest Page: 1

For your Follow up THANKS Dupuille 315 13 s,53 yr. Oldfernale reports" had a stroke from metabolife.was on it since 1 yr. Ago last Aug.. MY DR. sakit it was due to the met."WT.228ba. Weight-228 ths 1yr. Ago,now 169ba.Customer stated she was a Diabetic when she started met long comments: and her Dr. agreed to supervise her on it.NO hx of hypertension.both parents died of heart attacks.On Glochophage and Glucotrol.no other meds.Costomer states "was doing well for the first few mos. The Dr. was checking my Bp and it was o.k..2 mos. Ag long comments:

o , Istarted gaining weight and my blood sugar started going up.1 was checking it at home and it went up to 168-180.1 was just going to stop taking it when I started having tingting in my rt. Hand and one side of my mouth. I called the DR. went to long comments:

E.R. My bp was223/123. I got some medicine and they sent me home.I got worse and was taken to the university hospital. They did a cat scan and M.R.I.The DR. Said It showed I had A minor struck." Reports being in hospital 5 days.Residual effects-no long comments:

long comments:

call id

paratysis, Speech not affected, experienced tingling in mouth and mild weakness Rt. Hand. Customer relayed facts in a low key manner. I told her we would be in touch with her.

ONFIDENTIAL NON-RESPONSIVE REDACTION

MIPER028281

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Hulth May 1,2001 Dear Sine! This is the second letter I have written, I have since called and was told the supervision was out so call Back, I callel Back But Dan never picked up on his line. I notion an Catho Writing again. MAY 4 2001 In august 1999, my the BY MAIL BOOM & when Walking the male for excerner, we parced a Booth that sold only metabolife, my hundred + I Runchand it. My hundred took it mayer 5 days then he just quit. I continue to take it. In Oct of 1999 I had a stucke, It was Oct, 18, 1959. at the time I was 57 years all I did not have high Blood Pressure 2 my level was fine. Then suddenly I had a stude. The full of nov. I tried to go Back to Work but I had a hand time, So in Jan 2000 I quit Work 2 took time off to recover I had a hard time + I took off for one year. When I wrote to you

CONFIDENTIAL NON-RESPONSIVE REDACTION

C June 15, 2001 10: Metabolife: Shis settle is to unjoen you that on 2-19-01 me and my daughter took a trip to Ivallana, ark. to wat my star. my daughter is some what ouch unight so use bought (Met.) because of it supposely to Le all satural + My daughter. 10 20 yars de Sut Decause of all the things you near about dist allo, I would rule allow here to take antthing + and I may put her on metaboly, 4 pills a day, not with the full dos ! she nearly died after going into suiral suire and competily soppor bound ! We thank the would die befoll a ambulance than appund they immidiently laded her and took il onto Christin St. Mahard Logital in Suprean appo. it was determined that the motobolyl drug was definiting the caux. as her doctor repated to me if he had him using the full dose the may not a supulied. I am still very upde oue this matter, this is the scord letter due

CONFIDENTIAL NON-RESPONSIVE REDACTION

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First Name Redacted	(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(1)(Current Dose 0 Suggested Dose 0 METABOLIFE 0	Times per day SD Times per day UNITS
USER dan Date 1/12/20 Time	D/C met use 1:40:06 P Refund Policy Reviewed		formula
Abdominal Pain Abnorm Lab Values Acne Addiction Anstiety Bock Pain Bloating/Gas Bload in Stoel Bload in Stoel Bload in Urine Breast Pain Chest Pain Chils Cold Hands Constipation Cough Death Diarrhea	Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Facial Swelling Facial Swelling Fatigue Fatigue Fever Fluid Retention Glaucoma Hair Loss Headache Heart Bum High Blood Pressure Hives Hypertension Hypoglycemia Insomnia	Irregular Heartbeat Irritability Joint Pain Joint Stiffness- General Joint Swelling - General Joint Swelling - General Joint Swelling - Local Kidney Stones. Liver Enzyme Elevation Menstrual Irregularity Mood Swings Muscle Cramps - General Muscle Cramps - Leg Myocardial Infarction Nausea NoseBleeds Numbness Palpitations Parestraise	
Other/Comments:			No Weight Loss/Gain

Long Comments:

mother reported dtr was in hosp for dehyd. C/o grocer was selling 356 to minors. Letter sent to grocer. Phoned of letter.

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CONFIDENTIAL NON-RESPONSIVE REDACTION

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	fo	Current Dose 1	<i>Times per day</i> qd
First Name Redacted	AGE(years) 43 WTA BS) 0	CMITER DOGE	SD Times per day
Last Name Redacted	11 2 2 2 2 2 2	Suggesten Dose	UNITS day
	HT(INCHES) 0 TIME O	METABOLITE	
USER romana	D/C met use	Chinac formula	formula
	10:21:36 Refund Policy Reviewed	🗹 356 +Chinac 🗌	
Date 1/18/20 Time	10.21.00		
Recommendations			
Current Water	Increase	High	
Intake oz Caffeine Intake	Current Diet Water	Protein Other Recommendations	
2 0			
Ok to call back	o not call back 🛛 🗌 Customer U	Inderstand Recommendati 🔲 Eat w/10	min to Ihr
		o Call Meta PR 🛛 Ate Afte	r Ihr 🔲 Did Not Ea
Usage Guidelines Sent D	eclined Usage Guidlines 🔲 Customer to		
none denies any r		experiencing shortness of	
		breath and passed out.	
Abdominal Pain	Dizziness		Pregnancy on BCP
Abdominal Pain	Dizziness	breath and passed out.	Prupitis
		breath and passed out.	Prupitis Psychosis
Abnorm Lab Values	Dry Mouth	breath and passed out.	Prupitis Psychosis Rasb
Abnorm Lab Values	Dry Mouth Edema	breath and passed out. Irregular Heartbeat Trritability Joint Pain Joint Stiffness- General Joint Stiffness - Local	 Prupitis Psychosis Rash Seizure
Abnorm Lab Values Acne Addiction	Dry Mouth Edema Elevated Liver Functions	breath and passed out.	Prupitis Psychosis Rash Seizure Sexual Disfunction
Abnorm Lab Values Acne Addiction Anesthesia Complication	 Dry Mouth Edema Elevated Liver Functions Excitation 	breath and passed out.	Propitis Prychosis Rash Secure Secure Secure Secure Offenetion
Abnorm Lab Values Acne Acne Addiction Addiction Ansethesia Complication Anxiety Back Pain Bloating/Gas	 Dry Mouth Edema Elevated Liver Functions Excitation Eye Twitching 	breath and passed out. Irregular Heartbeat Joint Pain Joint Stiffness - General Joint Swiffness - Local Joint Swelling - General Joint Swelling - Local Kidney Stones	Propitis Prychosis Rash Scizure Scizure Scixual Disfunction Stroke
Abnorm Lab Values Action Action Addiction Ansthesia Complication Anxiety Back Pain Bloating/Gas Blood in Stool	Dry Mouth Bdema Elevated Liver Functions Excitation Eyer Twitching Facial Swelling Facial Swelling Facial Perever	breath and passed out. Irregular Heartbeat Irritability Joint Pain Joint Stiffness- General Joint Stiffness- Local Joint Swelling - General Joint Swelling - Local Liver Enzyme Elevation	 Propitis Psychosis Rash Scizure Secual Disfunction Shortness of Breath Stroke Sweating
Abnorm Lab Values Acne Addiction Anethesia Complication Anstrey Back Pain Bloating/Gas Blood in Stool Blood in Urine	 Dry Mouth Edema Elevated Liver Functions Excitation Eye Twitching Facial Swelling Fatigue Fever Fluid Retention 	breath and passed out. Irregular Heartbeat Irritability Joint Stiffness- General Joint Stiffness - Local Joint Swelling - General Joint Swelling - Local Kidney Stones Liver Enzyme Elevation Menstrual Irregularity	Prupitis Prychosis Rash Sexual Disfunction Storke Stroke Tachycardia
Abnorm Lab Values Acne Addiction Anesthesia Complication Ansithesia Complication Anxiety Back Pain Bloating/Gas Blood in Stool Blood in Urine Breast Pain	 Dry Mouth Edema Elevated Liver Functions Excitation Eye Twitching Facial Swelling Fatigue Fever Fhuid Retention Glaucoma 	breath and passed out. Irregular Heartbeat Irritability Joint Pain Joint Stiffness - Local Joint Swelling - General Joint Swelling - Local Kidney Stones Liver Enzyme Elevation Menstrual Irregularity Mood Swings	 Propitis Psychosis Rash Secual Disfunction Shortness of Breath Stroke Sweating Tachycardia Tingling Hands
Abnorm Lab Values Acne Addiction Anesthesia Complication Anxiety Back Pain Bloating/Gas Blood in Stool Blood in Urine Breast Pain Brising	 Dry Mouth Edema Elevated Liver Functions Excitation Eye Twitching Facial Swelling Fatigue Fever Fhuid Retention Glaucoma Hair Loss 	breath and passed out.	 Propitis Psychosis Rash Seizure Secual Disfunction Shortness of Breath Stroke Sweating Tachycardia Tingling Hands Tinnitis
Abnorm Lab Values Action Action Addiction Ansthesia Complication Ansticey Back Pain Bloating/Gas Blood in Stool Blood in Urine Breast Pain Brusting Chest Pain	 Dry Mouth Edema Edema Elevated Liver Functions Excitation Eye Twitching Facial Swelling Fatigue Fever Fluid Retention Glaucoma Hair Loss Headache 	breath and passed out.	 Propitis Psychosis Rash Secual Disfunction Shortness of Breath Stroke Sweating Tachycardia Tingling Hands
Abnorm Lab Values Acne Addiction Ansthesia Complication Ansthesia Complication Anstiety Back Pain Bloating/Gas Bload in Stool Bload in Urine Breast Pain Bruising Chest Pain Chills	 Dry Mouth Edema Edevated Liver Functions Excitation Eye Twitching Facial Swelling Fatigue Fever Fhuid Retention Glaucoma Hair Loss Hadacabe Heart Burn 	breath and passed out. Irregular Heartbeat Irritability Joint Stiffness- General Joint Stiffness - Local Joint Swelling - General Joint Swelling - Local Kidney Stones Liver Enzyme Elevation Menstrual Irregularity Mucole Cramps - General Muscle Cramps - Leg Myocardial Infarction	 Propitis Psychosis Rash Secual Disfunction Shortness of Breath Stroke Sweating Tachycardia Tingling Hands Tinnitis Tremors
Abnorm Lab Values Acne Addiction Anesthesia Complication Anxiety Back Pain Bloating/Gas Blood in Stool Blood in Urine Breast Pain Briusing Chest Pain Chils Cold Hands	 Dry Mouth Edema Edema Elevated Liver Functions Excitation Eye Twitching Facial Swelling Fatigue Fatigue Fever Fhid Retention Glaucoma Heatabeh Heart Bum High Blood Pressure 	breath and passed out. Irregular Heartbeat Irritability Joint Stiffness - Local Joint Stiffness - Local Joint Swelling - General Joint Swelling - Cocal Kidney Stones Liver Enzyme Elevation Menstrual Irregularity Mood Swings Muscle Cramps - Leg Myocardial Infarction Nausca	 Prupitis Psychosis Rash Sexual Disfunction Shormess of Breath Stroke Sweating Tachycardia Tingling Hands Tinnitis Tremons Urinary Infection
Abnorm Lab Values Active Active Active Back Pain Bloating/Gas Blood in Stool Broast Pain Broast Pain Chest Pain Chest Pain Chils Cold Hands Constipation	 Dry Mouth Edema Edema Elevated Liver Functions Excitation Eyer Twitching Facial Swelling Faigue Fever Fluid Retention Glaucoma Hair Loss Headache Heart Bum Hipp Blood Pressure Hives 	breath and passed out.	
Abnorm Lab Values Acne Addiction Anethesia Complication Ansthesia Complication Anstiety Back Pain Bloating/Gas Blood in Stool Blood in Urine Breast Pain Briusing Chest Pain Chills Constipation Constipation Cough	 Dry Mouth Edema Edevated Liver Functions Excitation Eye Twitching Facial Swelling Fatigue Fever Fhuid Retention Glaucoma Hair Loss Headache Heart Bum Hives Hypertension 	breath and passed out. Irregular Heartbeat Irritability Joint Stiffness - Local Joint Stiffness - Local Joint Swelling - General Joint Swelling - Cocal Kidney Stones Liver Enzyme Elevation Menstrual Irregularity Mood Swings Muscle Cramps - Leg Myocardial Infarction Nausca	 Prupitis Psychosis Rash Secual Disfunction Storke Sweating Tachycardia Tingling Hands Tremors Urinary Infection Urinary Infection Urinary Infection Urinary Infection Urinary Infection Urinary Infection
Abnorm Lab Values Active Active Active Back Pain Bloating/Gas Blood in Stool Broast Pain Broast Pain Chest Pain Chest Pain Chils Cold Hands Constipation	 Dry Mouth Edema Edema Elevated Liver Functions Excitation Eyer Twitching Facial Swelling Faigue Fever Fluid Retention Glaucoma Hair Loss Headache Heart Bum Hipp Blood Pressure Hives 	breath and passed out.	 Propitis Psychosis Rash Secuar Disfunction Shorness of Breath Stroke Sweating Tachycardia Tingling Hands Tinnitis Tremors Urinary Infection Urinary Infection Vasodilation Vision Disturbance

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Appendix 2. Metabolife Serious Adverse Events (continued)

CONFIDENTIAL NON-RESPONSIVE REDACTION

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MIPER028488

A2-72

First Name	tabase - Caller I			
	Redacted	AGE(years) 33	Current Dose 0 Times per day	
Last Name	Redacted	WT(LBS) 140	Suggested Dose 0 SD Times per de	•
		HT(INCHES) 67	TIME ON METABOLIFE 2 UNITS	MONTHS
USER	dan	D/C met use	🗹 Chinac formula 🗌 formula	
Date	2/26/20 Time	12:02:18 Refund Policy	Reviewed 🔲 356 + Chinac 🗆	
ddress Informa	ation	· · ·		
<u>Address Line 1</u>		Address J.		
Redacted		Redacte	d Redacted Redacted	
Recommendatio	ons			
<u>Current Water</u> Intake oz	Caffain a Intak	e <u>Current Diet</u>	<u>Increase High</u> Water <u>Protein Other Recommendations</u>	
8	Curregie Trium	three meals	submit request in writing to corp.	
Ok to call ba	ack	Do not call back	Sustomer Understand Recommendati 🔲 Eat w/10min to 1hr	
—]] Usage Guide	elines Sent	Declined Usage Guidlines 🔲 🤇	Sustances to Call Meta PR 📄 Ate After Ihr 📋 D	id Not Ea
Medical History	,			
Medications	<u>Medical Hi</u> "heelthy"	story	<u>Comments</u>	
Abdominal 1	Pain	Dizziness	🗌 Irregular Heartbeat 💭 Pro	sgnancy on BCP
🔲 Abnorm Lab	b Values	Dry Mouth	🛄 Irritability 🔲 Pr	npitis
Acne		Edema		ychosis
Addiction		Elevated Liver Function	ns 🔲 Joint Stiffness- General 🔲 Ra	sh
🗌 Anesthesia 🤇	Complication	Excitation	Joint Stiffness - Local Se	izure
Anxiety		Eye Twitching	🗌 Joint Swelling - General 📃 Se	xual Disfunction
Back Pain		Facial Swelling	Joint Swelling - Local Sh	ortness of Breath
Diantine /C-	as	Fatigue	🗌 Kidney Stones 🗌 St	oke
Bloating/Ga	ool	Fever	Liver Enzyme Elevation Su	reating
Bloading/Ga		Fluid Retention		chycardia
=	nne			
Blood in Sto		Giaucoma		ngling Hands
Blood in Sto			Mood Swings	ngling Hands nnitis
Blood in Sto		Glaucoma	Mood Swings Tri Muscle Cramps -General Tri	
 Blood in Sto Blood in Ur Breast Pain Briusing 		Glaucoma Hair Loss Headache	Mood Swings Ti Muscle Cramps - General Ti Muscle Cramps - Leg Tr	nnitis
 Blood in Ste Blood in Ur Breast Pain Briusing Chest Pain 		Glaucoma Hair Loss Headache Heart Burn	Mood Swings Tri Muscle Cramps - General Tri Muscle Cramps - Leg Tr Myocardial Infarction Ut	nnitis emors
 Blood in Ste Blood in Ur Breast Pain Briusing Chest Pain Chills 	S	Giaucoma Hair Loss Headache Heart Bum High Blood Pressure	Mood Swings Tri Muscle Cramps -General Tri Muscle Cramps - Leg Tri Muscle Cramps - Leg Tri Myccardial Infarction UU Nausca UU	nnitis emors inary Infection
Blood in Sta Blood in Ur Breast Pain Briusing Chest Pain Chills Cold Hands	S	Glaucoma Hair Loss Hair Loss Heardsche Heart Burn High Blood Pressure Hives	Mood Swings Ti Muscle Cramps - General Ti Muscle Cramps - Leg Ti Ø Myocardial Infarction Ut Nassea Ut NosseBleeds Vi	nnitis emors inary Infection ine Retention
Blood in Sta Blood in Ur Breast Pain Briusing Chest Pain Chills Cold Hands Constipation	S	Glaucoma Hair Loss Headache Heart Bum High Blood Pressure Hives Hives	Mood Swings Tri Muscle Cramps - General Tri Muscle Cramps - Leg Tri Myocardial Infarction Uri Nausea Uri NoseBleeds Vri Numbness Vri	nnitis emors inary Infection ine Retention asodilation
 Blood in Sto Blood in Ur Breast Pain Briusing Chest Pain Chills Cold Hands Constipation Cough 	S	Glaucoma Hair Loss Hair Loss Heardsche Heart Burn High Blood Pressure Hives	Mood Swings Tri Muscle Cramps - General Tri Muscle Cramps - Leg Tri Muscle Cramps - Leg Li Myocardial Infarction Ut Nausea Uth NoseBleeds Vi Numbness Vi Palpitations Vi	nnitis emors inary Infection ine Retention asodilation sion Disturbance

Long Comments: Took 2-4 caps per day for 1.5 months. "thought it was safe and didn't read label, or didn't think it would cause problems" "speeded heart and caused MI according to her MD due to the ephedra" Now her activity level is drastically reduced and she is not able to be as active or take caffeine. "

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CONFIDENTIAL NON-RESPONSIVE REDACTION

First Name Last Name	Redacted Redacted	AGE(years) 41 WT(LBS) 140 HT(INCHES) 64 TIME 0	Suggested Dose 0 SD	nes per day BID Times per day IITS
USER Date	janine 5/1/200 <i>Time</i>	D/C met use 9:50:18 A Refund Policy Reviewed	Chinac formula for 336+Chinac	mula
Recommendation <u>Current Water</u> Intake oz O	ns <u>Caffeine Intake</u>	<u>Increas</u> <u>Current Diet</u>	Protein Other Recommendations Image: I	
Ok to call ba			Understand Recommendati 🗌 Eat w/10min o Call Meta PR 🔲 Ate After II	
Medical History Medications	Medical His	<u>story</u> btid blockage	<u>Comments</u>	
- · · · · · · · · · · · · · · · · · · ·				Pregnancy on BCP
Abdominal 1 Abnom Lat Acne Acne Addiction Anesthesia (Ansethesia (Anxiety Back Pain Bloating/Ga Blood in Str Brosing Chest Pain Chills Costipatio Costipatio Costipatio Costipatio	o Values Complication as ool ine	 Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Bye Twitching Facial Swelling Fatigue Fever Fluid Retention Glaucoma Hair Loss Headache Heart Burn High Blood Pressure Hives Hypertension 	Irregular Heartbeat Irritability Joint Stiffness- General Joint Stiffness- Local Joint Swelling - General Joint Swelling - General Joint Swelling - Local Kidney Stones Liver Enzyme Elevation Meestrual Irregularity Mood Swings Muscle Cramps -General Muscle Cramps - Leg Myocardial Infarction Nausea NoseBleeds	 Pregnancy on BCP Prupitis Psychosis Rash Seizure Sexual Disfunction Shorness of Breath Stroke Sweating Tachycardia Tingling Hands Tinnitis Tremors Urinary Infection Vasodilation Vision Disturbance

Long Comments: Customer said she had a stroke due to the Metabolife. She workeed out regularly and was perfectly healthy before. She did have 80% occlusion to her carotids but that was her only medical history. Now she has weakness on one side of her body. She want

better labeling practices.

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CONFIDENTIAL NON-RESPONSIVE REDACTION

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First Name	Redacted	AGE(years)	58		Curre	nt Dose	0	Times per d	ay
Last Name	Redacted	WT(LBS)	0		Suggeste	d Dose	0	SD Times p	er day
		HT(INCHES)	0	TIME O	N METAB	OLIFE	0	UNITS	
USER	dan	D/C	met use			Chinac formul	ı 🗆	formula	
Date	5/4/200 Time	1:57:58 P Ref	nd Policy	Reviewed		356 +Chinac			
Address Informa	ntion								
Address Line 1			Address L	ine		<u>Citr</u>	State	e <u>Zip</u>	
Redacted			Redacte	d		Redacted	Redact	ted Redacte	d
Abdominal l		Dizziness				Irregular Heartbe	at		Pregnancy on BCP Prupitis
Acne		Edema				Joint Pain			Psychosis
Addiction		Elevated Liv	er Function	ne	H	Joint Stiffness- C	ieneral		Rash
 Anesthesia (Complication		er runcuo	115		Joint Stiffness - 1			Seizure
 Anxiety	•	Exertation Eye Twitchi	na		H	Joint Swelling - (L.	Sexual Disfunction
Back Pain		Facial Swel	-		Ē	Joint Swelling - 1			Shortness of Breath
Bloating/Ga	5	Fatigue			Π	Kidney Stones			Stroke
Blood in Sto	ol	Fever			Ē	Liver Enzyme El	evation	Ē	Sweating
Blood in Uri	ne	🗍 Fluid Reten	ion			Menstrual Irregu	larity	Ē] Tachycardia
Breast Pain		🔲 Glaucoma				Mood Swings] Tingling Hands
Briusing		Hair Loss				Muscle Cramps	General] Tinnitis
Chest Pain		Headache				Muscle Cramps -			Tremors
Chills		🗌 Heart Burn				Myocardial Infar	ction		Urinary Infection
Cold Hands		, 🗌 High Blood	Pressure			Nausea			Urine Retention
Constipation	L	Hives				NoseBleeds			Vasodilation
Cough Death		Hypertensio				Numbness			Vision Disturbance
Death Diarrhea		Hypoglycen	ia			Palpitations			Vomiting
L'unaumea		🗌 Insomnia			Ľ	Parestrsias		L	Yeast Infection
									No Weight Loss/Gain

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Long Comments: wrote letter 5/1/01 alledging stroke on 10/18/99 and 2nd letter. No data record of 1st letter found. Requesting compensation.

CONFIDENTIAL NON-RESPONSIVE REDACTION

First Name Redacted Last Name Redacted	AGE(years) 0 WT(LBS) 0 HT(INCHES) 0 TIME		es per day Times per day ITS
USER cela Date 8/6/200 Tim	D/C met use e 12:04:32 Refund Policy Reviewed	✔ Chinac formula ☐ form d ☐ 356+Chinac □	nula
Recommendations <u>Current Water</u> <u>Intake oz</u> <u>Catfeine I</u> O	ntake Current Diet Increa		ine or stimulant
Ok to call back Usage Guidelines Sent		Understand Recommendati 🗌 Eat w/10min to Call Meta PR 🗌 Ate After 1ht	
Abdominal Pain Abdominal Pain Abnorm Lab Values Acne Addiction Anesthesia Complication Anxiety Back Pain Bloating/Gas Blood in Urine Breast Pain Briusing Chest Pain Chills Cold Hands Cough Cough	Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Focial Swelling Fetigue Fever Fluid Retention Glaucoma Hair Loss Heart Burn High Blood Pressure Hiyes Hypertension Hypoglycemia	Irregular Heartbeat Irritability Joint Stiffness- General Joint Stiffness- Local Joint Stwelling - General Joint Swelling - Local Kidney Stones Liver Enzyme Elevation Menstrual Irregularity Mood Swings Muscle Cramps - General Muscle Cramps - General Muscle Cramps - Leg Myocardial Infarction Nausea Nausea Nausea Nausea Palpitations	 Pregnancy on BCP Prupitis Psychosis Rash Seizure Sexual Disfunction Shortness of Breath Stroke Sweating Tachycardia Tingling Hands Tinnitis Tremors Urinary Infection Urine Retention Vasodilation Vision Disturbance Vomiting

Long Comments: in feb 2001 had taken 2 tabs bid for 5 days - states she had a seizure. Told in er that her heart rate and b/p were also increased. States she shattered shoulder during seizure. States she had not had a seizure before, but did have a head injury s several years ago.

CONFIDENTIAL NON-RESPONSIVE REDACTION

MIPER029882

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First Name Redacted	AGE(years) 59 WT(LBS) 218	Current Dose 1 Suggested Dose 0	Times per day BID SD Times per day
Last Name Redacted		NMETABOLIFE 3	UNITS MONTHS
USER romana	D/C met use	Chinac formula	formula
Date 11/8/20 Time 3:	26:03 P Refund Policy Reviewed	☑ 356 +Chinac □	
Testimonial Information			
Original weight Weight loss	Time to lose weight C	omments	
230 12		he loves the M356 would like to cont, N dvised to d/c	1D
Recommendations	Increas	e High	
<u>Current Water</u> Intake oz <u>Caffeine Intake</u>		Protein Other Recommendations	
	3 meals	customer requests refu	nd , doesn't like effect
Ok to call back	not call back 🗸 Customer	Understand Recommendati 🗹 Eat w/10	Imin to 1hr
Usage Guidelines Sent 📝 Dec	lined Usage Guidlines 🛛 🖌 Customer t	o Call Meta PR 📋 Ate Aft	er 1hr 🔲 Did Not Ea
Medical History			
Medications Medical Histor	Ľ	Comments	
		Customer claimed she had stroke	, went to the hospital, doctor advised
			, went to the hospital, doctor advised
		Customer claimed she had stroke d/c the product.	, went to the hospital, doctor advised
none denies any he	alth problem	Customer claimed she had stroke d/c the product. Requesting for refund.	
none denies any he	alth problem	Customer claimed she had stroke d/c the product. Requesting for refund.	Pregnancy on BCP
none denies any he	alth problem	Customer claimed she had stroke d/c the product. Requesting for refund.	Pregnancy on BCP Prupitis
none denies any he Abdominal Pain Abnorm Lab Values Acne	alth problem Dizziness Dry Mouth Edema	Customer claimed she had stroke d/c the product. Requesting for refund. Irregular Heartbeat Irritability Joint Pain	 Pregnancy on BCP Prupitis Psychosis
Abdominal Pain Abdominal Pain Abdominal Pain Anorm Lab Values Acne Addiction Anesthesia Complication Anxiety	alth problem Dizziness Dry Mouth Edema Elevated Liver Functions	Customer claimed she had stroke d/c the product. Requesting for refund. Inregular Heartbeat Irritability Joint Pain Joint Stiffness- General	Pregnancy on BCP Prupitis Psychosis Rash Seizure Sexual Disfunction
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Abdominal Pain Abdominal Pain Abnom Lab Values Acne Addiction Anesthesia Complication Anaxiety Back Pain Bloating/Gas	alth problem Dizziness Dy Mouth Edema Elevated Liver Functions Excitation Eye Twitching	Customer claimed she had stroke d/c the product. Requesting for refund. Irritability Joint Pain Joint Stiffness- General Joint Stiffness - Local	 Pregnancy on BCP Prupitis Psychosis . Rash Seizure Sexual Disfunction Shortness of Breath Y Stroke
Abdominal Pain Abdominal Pain Annom Lab Values Acne Addiction Anesthesia Complication Anxiety Back Pain Bloating/Gas Blood in Stool	alth problem Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Eye Twitching Facial Swelling	Customer claimed she had stroke d/c the product. Requesting for refund. Intrability Joint Pain Joint Stiffness- General Joint Stiffness - Local Joint Stuffness - Local Joint Swelling - General Joint Swelling - Local Liver Enzyme Elevation	
Abdominal Pain Abdominal Pain Abnorm Lab Values Acdiction Acce Acdiction Anxiety Back Pain Blood in Stool Blood in Urine	alth problem Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Eye Twitching Facial Swelling Facigue	Customer claimed she had stroke d/c the product. Requesting for refund. Irritability Joint Pain Joint Stiffness- General Joint Stiffness - Local Joint Swelling - General Joint Swelling - Local Kidney Stones	Pregnancy on BCP Propitis Psychosis Rash Seizure Sexual Disfunction Shortness of Breath Stroke Stroke Tachycardia
none denies any he Abdominal Pain Abnorm Lab Values Aone Addiction Anesthesia Complication Ansitely Back Pain Bloating/Gas Blood in Stool Blood in Urine Breast Pain Heat Pain	alth problem Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Fye Twitching Facial Swelling Fatigue Ever	Customer claimed she had stroke d/c the product. Requesting for refund. Intrability Joint Pain Joint Stiffness- General Joint Stiffness - Local Joint Stuffness - Local Joint Swelling - General Joint Swelling - Local Liver Enzyme Elevation	 Pregnancy on BCP Prupitis Psychosis . Rash Seizure Sexual Disfunction Shortness of Breath Stroke Sweating Tachycardia Tingling Hands
Abdominal Pain Abdominal Pain Abnom Lab Values Acae Addiction Anesthesia Complication Back Pain Blood in Stool Blood in Stool Blood in Prine Breast Pain Breast Pain Breast Pain Breast Pain Breast Pain Breast Pain	alth problem Dizziness Dy Mouth Edema Elevated Liver Functions Excitation Eye Twitching Facial Swelling Fatigue Fever Fluid Retention	Customer claimed she had stroke d/c the product. Requesting for refund. Initability Joint Pain Joint Stiffness- General Joint Stiffness- Local Joint Swelling - General Joint Swelling - Local Kidney Stones Liver Enzyme Elevation Menstrual Irregularity	 Pregnancy on BCP Prupitis Psychosis . Rash Seizure Sexual Disfunction Shortness of Breath Stroke Sweating Tachycerdia Tingling Hands Tinuitis
Abdominal Pain Abnom Lab Values Acne Addiction Anesthesia Complication Anixiety Back Pain Bload in Stool Blood in Stool Blood in Unine Breast Pain Chest Pain Chest Pain	alth problem Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Fyer Twitching Facial Swelling Fatigue Fever Fhuid Retention Glaucoma	Customer claimed she had stroke d/c the product. Requesting for refund. Irritability Joint Pain Joint Stiffness- General Joint Stiffness- Local Joint Swelling - General Joint Swelling - Local Kidney Stones Liver Enzyme Elevation Menstrual Irregularity Mood Swings	
Abdominal Pain Abdominal Pain Annom Lab Values Acne Addiction Anesthesia Complication Anxiety Back Pain Bload in Stool Blood in Utine Breast Pain Briusing Chest Pain Chills	alth problem Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Eye Twitching Facial Swelling Fatigue Fever Fluid Retention Glaucoma Hair Loss	Customer claimed she had stroke d/c the product. Requesting for refund. Irritability Joint Pain Joint Stiffness- General Joint Swiffness - Local Joint Swiffness - Local Joint Swiffness - Local Liver Enzyme Elevation Menstrual Irregularity Mood Swings Muscle Cramps - General	 Pregnancy on BCP Prupitis Psychosis . Rash Seizure Sexual Disfunction Shortness of Breath Stroke Stroke Stroke Tachycardia Tingling Hands Tinnitis Tremors Urinary Infection
none denies any he Abdominal Pain Abnorm Lab Values Aone Addiction Anesthesia Complication Ansitely Back Pain Bloating/Gas Blood in Stool Blood in Unine Breast Pain Bruising Chest Pain Chills Cold Hands Cold Hands	alth problem Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Fye Twitching Facial Swelling Fatigue Fever Fluid Retention Glaucoma Hair Loss Headache	Customer claimed she had stroke d/c the product. Requesting for refund. Irregular Heartbeat Joint Tain Joint Stiffness- General Joint Swelling - General Joint Swelling - General Joint Swelling - Local Kidney Stones Liver Enzyme Elevation Mensthual Irregularity Mood Swings Muscle Cramps - General Muscle Cramps - Leg Myocardial Infarction Nausee	Pregnancy on BCP Prupitis Psychosis Rash Seizure Sexual Disfunction Shortness of Breath Stroke Sweating Tachyeardia Tingling Hands Timitis Tremors Urinary Infection Urince Retention
Abdominal Pain Abnomn Lab Values Acne Addiction Aasethesia Complication Anacethesia Complication Back Pain Blood in Stool Blood in Stool Brousing Chest Pain Chills Cold Hands Constipation	alth problem Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Facial Swelling Hair Loss Haadache Heart Burn	Customer claimed she had stroke d/c the product. Requesting for refund.	 ☐ Pregnancy on BCP ☐ Prupitis ☐ Psychosis . ☐ Rash ☐ Seizure ☐ Sexual Disfunction ☐ Shortness of Breath ☑ Stroke ☐ Sweating ☐ Tachyeardia ☐ Tingling Hands ☐ Tinnitis ☐ Tremors ☐ Urinary Infection ☐ Urinary Infection ☐ Urina Retention ☐ Vasodilation
Abdominal Pain Abnom Lab Values Abnom Lab Values Acne Addiction Anesthesia Complication Anxiety Back Pain Blood in Stool Blood in Urine Breast Pain Brissing Chest Pain Chills Constipation Constipation	alth problem Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Eye Twitching Facial Swelling Fatigue Fever Fluid Retention Glaucoma Hair Loss Headache Heatsche Heigh Blood Pressure	Customer claimed she had stroke d/c the product. Requesting for refund. Irregular Heartbeat Joint Tain Joint Stiffness- General Joint Swelling - General Joint Swelling - General Joint Swelling - Local Kidney Stones Liver Enzyme Elevation Mensthual Irregularity Mood Swings Muscle Cramps - General Muscle Cramps - Leg Myocardial Infarction Nausee	
Abdominal Pain Abdominal Pain Annom Lab Values Annom Lab Values Annom Lab Values Annom Lab Values Annom Lab Values Annom Lab Values Back Pain Bloot in Stool Blood in Stool Blood in Urine Breast Pain Brinsing Chest Pain Chills Constipation Constipation Constipation Death	alth problem Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Eye Twitching Facial Swelling Fatigue Fever Fluid Retention Glaucoma Hair Loss Headache Heat Burn High Blood Pressure Hives	Customer claimed she had stroke d/c the product. Requesting for refund. Irregular Heartbeat Joint Pain Joint Stiffness- General Joint Stiffness- Local Joint Swelling - General Joint Swelling - General Joint Swelling - Local Kindey Stones Liver Enzyme Elevation Menstrual Irregularity Mood Swings Muscle Cramps - Leg Myocardial Infarction Nausea NoseBleeds Numbness Palpitations	 Pregnancy on BCP Prupitis Psychosis Rash Seizure Sexual Disfunction Shortness of Breath Stroke Stroke Stroke Stroke Tachycardia Tingling Hands Tinnitis Tremors Urinary Infection Vasodilation Vision Disturbance Vomiting
Abdominal Pain Abnom Lab Values Anom Lab Values Addiction Assethesia Complication Anxiety Back Pain Blood in Stool Broast Pain Breast Pain Briting Chest Pain Chills Constipation Constipation Constipation	alth problem Dizziness Dry Mouth Edema Elevated Liver Functions Excitation Facial Swelling Fatigue Fever Fluid Retention Glaucoma Hair Loss Headache Hert Burn High Blood Pressure Hives Hypertension	Customer claimed she had stroke d/c the product. Requesting for refund. Inregular Heartbeat Joint Pain Joint Stiffness- General Joint Stiffness- Jocal Joint Stiffness - Local Joint Swelling - General Joint Swelling - Canal Kidney Stones Liver Enzyme Elevation Menstrual Irregularity Mood Swings Muscle Cramps - Leg Myocardial Infarction Nausea NoesBleeds Numbness	 Prupitis Psychosis Rash Seizure Sexual Disfunction Shortness of Breath Stroke Sweating Tachycardia Tingling Hands Tinnitis Tremors Urinary Infection Urine Retention Vasodilation Vision Disturbance



CONFIDENTIAL NON-RESPONSIVE REDACTION MIPER030391

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First Name Last Name	Redacted	AGE(ye WT(1 HT(1NCH	<i>.BS</i>) 0	TIME ON	Suggeste		0 0 0	Times per day SD Times per day UNITS	
USER Date	janine 11/13/2 <i>Time</i>	4:29:03 P	D/C met use Refund Polic			Chinac formula 356 +Chinac	□ □ ·	formula	
Abdominal		Dizzi	ness			'. Irregular Heartbea		Pregnancy on BCP	
Abnorm La	b Values	Dry M				Irritability Joint Pain		Prupitis Psychosis	
Addiction			ted Liver Funct	ions	H	Joint Stiffness- Ge	neral	Rash	
Anesthesia	Complication	☐ Excit		010	. 8	Joint Stiffness - Le		Seizúre	
Anxiety		head	witching		Ē	Joint Swelling - G	eneral	Sexual Disfunction	
🔲 Back Pain		· · · · ·	1 Swelling			Joint Swelling - Le		Shortness of Breath	
Bloating/Ga	IS	Tatig	-		Ē	Kidney Stones		Stroke	
🔲 Blood in Ste	lool	Fever				Liver Enzyme Ele	ation	Sweating	
Blood in Ur	ine	🗌 Fluid	Retention			Menstrual Irregula	rity	Tachycardia	
Breast Pain		🗌 Glaud	coma			Mood Swings		Tingling Hands	
Briusing		🔲 Hair I	Loss			Muscle Cramps -C	eneral	Tinnitis	
Chest Pain		🚺 Head	ache			Muscle Cramps - I	eg	Tremors	
Chills		- Heart				Myocardial Infarc	ion	Urinary Infection	
Cold Hands			Blood Pressure			Nausea		Urine Retention	
Constipation	a.	Hives				NoseBleeds		Vasodilation	
Cough Death		Hype:				Numbness		Vision Disturbance	
Death Diamhea		🗌 Нуро				Palpitations		Vomiting	
		Inson	inia			Parestrsias		Yeast Infection	
Other/Commer	tts:							🗌 No Weight Loss/Gain	
🗌 Medical Re	lease Form Sent	Custo	omer Denies any	other signs or	Sympton	S			

Requests some compensation. Caller referred to supervisor Dan Rodriquez.

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CONFIDENTIAL NON-RESPONSIVE REDACTION

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