# Patient Financial Services System (PFSS) - 2008

### PART I - A

### PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

### Section A: Overview (All Capital Assets)

I.A.1) Date of Submission (mm/dd/yyyy)

Sep 11, 2006

I.A.2) Agency

029 - Department of Veterans Affairs

I.A.3) Bureau

00 - Agency Wide Initiatives

I.A.4) Name of this Investment:(SHORT ANSWER)

Patient Financial Services System (PFSS)-2008

I.A.5) Unique Project(Investment) Identifier: Update the UPI using the Exhibit 53 tab.

029-00-01-01-01-1070-00

I.A.6) What kind of investment will this be in FY2008? (Please NOTE: Investments moving to O&M ONLY in FY2008, with Planning/Acquisition activities prior to FY2008 should not select O&M. These investments should indicate their current status.)

Acquisition

I.A.7) What was the first budget year this investment was submitted to OMB?

FY2003

I.A.8) Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap: (LONG ANSWER)

Due to significant VA budget cuts impacting fiscal years 2007 and 2008, the PFSS project is undertaking a strategic pause to assess alternative strategies for project completion based on work completed to date.

The VHA's Clinical, Integrated Billing (IB) & Accounts Receivable (A/R) applications do not efficiently or effectively support VHA's need to implement & support automated, industry-standard billing office processes & ebusiness technologies as commonly practiced in private sector healthcare organizations. Additionally, many of VHA's applications do not support interoperability due to lack of standardized, non-proprietary protocols, & data sets. As a result of these challenges & faced with a growing demand for health care services, Congress mandated that VHA implement a commercial off the-shelf (COTS) patient billing & accounting system as a pilot (see HR Report 107-272).

PFSS promotes the reuse of shareable data, fits into the e-Gov initiative, is market-based, citizen-centric & results oriented. PFSS is maximizing interoperability by creating necessary messaging infrastructure to support the bi-directional flow of data between VHA systems, to support current eBusiness initiatives & providing standard messaging protocols & data sets to support future VHA initiatives within the Agency; between the Agency & other government agencies (DoD or CMS); or between the Agency & external parties (insurance carriers).

The goal of the PFSS pilot is to incorporate commercial sector best practices into the revenue cycle in order to reduce time and cost to collect by operating in a more effective & efficient manner. To reach this goal, the COTS software will provide VA users with integration between front-end & back-end systems, improve data capture, increase automation, create robust master files, employ extensive industry proven billing rules and reduce redundancy by replacing legacy systems IB & A/R. PFSS also addresses front-end applications by replacing VistA ADT & Bed Control with COTS Patient Management software, as well as coordinate with existing modernization efforts for other front-end processes & applications.

PFSS is citizen/veteran centered & provides tangible benefits for all of the stakeholders; including citizens & employees. Overall, veterans will benefit from through the timely & easy access to their financial information, increased efficiency in claims processing, improved customer service & increased customer satisfaction.

I.A.9) Did the Agency's Executive/Investment Committee approve this request?

Yes

I.A.9.a) If "yes," what was the date of this approval?

Jun 20, 2006

I.A.10) Did the Project Manager review this Exhibit?

Yes

I.A.11) Project Managers Contact Information

	Project Managers Names (SHORT ANSWER)	PM Phone	E-mail (SHORT ANSWER)
Primary in-house	Walter Harris	301-734-0267	walter.harris@med.va.gov

I.A.12) Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project.

Yes

I.A.12.a) Will this investment include electronic assets (including computers)?

No

I.A.12.b) Is this investment for construction or retrofit of a federal building or facility? (Answer applicable to non-IT assets only)

No

I.A.12.b.1) If "yes," is an ESPC or UESC being used to help fund this investment?

I.A.12.b.2) If "yes," will this investment meet sustainable design principles?

I.A.12.b.3) If "yes," is it designed to be 30% more energy efficient than relevant code? (Answer applicable to non-IT assets only)

I.A.13) Does this investment directly support one of the PMA initiatives?

Yes

I.A.13.a) If "yes," check all that apply:

	PMA Initiatives for XML Submission	PMA Initiatives
Yes	Human Capital	- Human Capital
		- Budget Performance Integration
Yes	Financial Performance	- Financial Performance
Yes	Expanded E-Government	- Expanded E-Government
		- Competitive Sourcing
		- Faith Based and Community
		- Real Property Asset Management
		- Eliminating Improper Payments
		- Privatization of Military Housing
		- Research & Development Investment Criteria
		- Housing & Urban Development Management & Performance
		- Broadening Health Insurance Coverage through State Initiatives
		- "Right Sized" Overseas Presence

- Coordination of VA & DoD Programs and Systems

I.A.13.b) Briefly describe how this asset directly supports the identified initiative(s)?(MEDIUM ANSWER)

PFSS is citizen/veteran centered & provides tangible benefits for all of the stakeholders; including citizens and employees. It will increase efficiencies, improve revenue cycle effectiveness, & financial performance in VHA billing by supporting streamlined operations, automation, diminishing redundancy, & by utilizing web-based billing procedures. These measures will help cut future operating costs, retain skilled employees, & translate into increased revenue & long term service to veterans.

I.A.14) Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.)

No

I.A.14.a) If "yes," does this investment address a weakness found during a PART review?

No

I.A.14.b) If "yes," what is the name of the PARTed program? (SHORT ANSWER)

I.A.14.c) If "yes," what rating did the PART receive?

I.A.15) Is this investment information technology? (See section 53.8 for definition)

Yes

I.A.16) What is the level of the IT Project? (per CIO Council PM Guidance)

Level

I.A.17) What project management qualifications does the Project Manager have? (per CIO Council PM Guidance)

Qualification Status	Qualification Status for XML Submission	Description
1	(1) Project manager has been validated as qualified for this investment	(1) - Project manager has been validated as qualified for this investment.
		(2) - Project manager qualification is under review for this investment.
		(3) - Project manager assigned to investment, but does not meet requirements.
		(4) - Project manager assigned but qualification status review has not yet started.
		(5) - No Project manager has yet been assigned to this investment.

I.A.18) Is this investment identified as "high risk" on the Q4 - FY 2006 agency high risk report (per OMB's 'high risk" memo)?

Yes

I.A.19) Is this project (investment) a Financial Management System? (see section 53.3 for definition)

Yes

I.A.19.a) If so, does this project (investment) address a FFMIA (Federal Financial Managers Integrity Act) compliance area?

Yes

I.A.19.a.1) If yes, which compliance area?

Applicable Federal Acct Standards

I.A.19.a.2) If "no," what does it address? (MEDIUM ANSWER)

I.A.19.b) If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A–11 section 52 (LONG ANSWER)

The Patient Financial Services System is listed as Billing Replacement and the system acronym is PFSS.

I.A.20) What is the percentage breakout for the total FY2008 funding request for the following? (This should total 100%)

Percentage of Total Investment	
% Hardware	0.00
% Software	13.00
% Services	87.00
% Others	

I.A.21) If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities?

NΑ

I.A.22) Contact information of individual responsible for privacy related questions:

Contact Name: (SHORT ANSWER)	Heidi Hamzi	
Phone Number:	202-565-8346	
Title: (SHORT ANSWER)	IT Specialist	
E-mail: (SHORT ANSWER)	heidi.hamzi@va.gov	

I.A.23) Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval?

Yes

### PART I - B

## PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

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### Section B: Summary of Funding (All Capital Assets)

I.B.1) FILL IN TABLE IN CURRENT VALUES (in millions)

(Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)

Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated "Government FTE Cost," and should be EXCLUDED from the amounts shown for "Planning," "Full Acquisition," and "Operation/Maintenance." The total estimated annual cost of the investment is the sum of costs for "Planning," "Full Acquisition," and "Operation/Maintenance." For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

Category of Funds	PY-1 and Earlier	PY 2006	CY 2007	BY 2008
Planning				
Budgetary Resources	12.500	0.000	0.000	0.000
Acquisition				
Budgetary Resources	32.170	10.500	0.000	0.000
Total, Sum of Stages				
Total, Resources (Plan & Acq)	44.670	10.500	0.000	0.000
Operations & Maintenance				
Budgetary Resources	0.000	0.000	0.000	0.000
Total, All Stages Resources	44.670	10.500	0.000	0.000
Government FTE Costs	1.270	5.800	7.200	0.000
Govt. FTE Numbers	10	44	52	0
Total, All Stages Resources + FTE	45.940	16.300	7.200	0.000

Government FTE Costs SHOULD NOT be INCLUDED as part of the TOTAL, All Stages Resources represented.

Note: 1) For the cross-agency investments, this table should include all funding (both managing partner and partner agencies). 2) Total, All Stages Resources should equal Total, All Stages Outlays.

I.B.2) Will this project require the agency to hire additional FTE's?

No

I.B.2.a) If Yes, How many and in what year? (MEDIUM ANSWER)

I.B.3) If the summary of spending has changed from the FY2007 President's budget request, briefly explain those changes. (LONG ANSWER)

Due to significant VA budget cuts impacting fiscal years 2007 and 2008, the PFSS project is undertaking a strategic pause to assess alternative strategies for project completion based on work completed to date.

### PART I - C

# PART I: SUMMARY INFORMATION AND JUSTIFICATION

I.C.3.b.1) If "no," briefly explain why: (MEDIUM ANSWER)

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

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# Section C: Acquisition/Contract Strategy (All Capital Assets) I.C.1) If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why? (LONG ANSWER) I.C.2) Do the contracts ensure Section 508 compliance? Yes I.C.2.a) If the Contracts WILL NOT ensure Section 508 Compliance, explain why: I.C.3) Is there an acquisition plan which has been approved in accordance with agency requirements? Yes I.C.3.a) If "yes," what is the date? May 18, 2005 I.C.3.b) If "no," will an acquisition plan be developed?

### PART I - D

### PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

### Section D: Performance Information (All Capital Assets)

I.D.1) In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures must be provided. These goals need to map to the gap in the agency's strategic goals and objectives that this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60%, increase citizen participation by 300% a year to achieve an overall citizen participation rate of 75% by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestone, or investment, or general goals, such as, significant, better, improved that do not have a quantitative or qualitative measure.

For Existing IT projects that have previously submitted Exhibit 300s:

- --> If you completed Table 1 last year, please use Table 1 to report for fiscal year 2005 and Table 2 for fiscal years 2006 through at least 2009.
- --> If you completed only Table 2 last year, please use Table 2 to report for fiscal years 2006 through at least 2009.

For projects that are submitting Exhibit 300s for the first time:

- --> Use Table 2.
- --> Report on Performance Measures for at least two years, i.e., FY 2008 and 2009, FY 2009 and 2010.
- --> If the project will have data for 2007 that you wish to include, add extra lines in Table 2 and complete all information in this single table.
- --> At least one performance goal should be met by BY+1.

### PERFORMANCE INFORMATION TABLE 2:

Please use Table 2 and the FEA Performance Reference Model (PRM) to identify the performance information pertaining to this major IT Investment. Map all Measurement Indicators to the corresponding "Measurement Area" and "Measurement Grouping" identified in the PRM. There should be at least one Measurement Indicator for at least four different Measurement Areas (for each fiscal year).

Fiscal Year	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Planned Improvements to the Baseline	Actual Results
2007	Mission and Business Results	Collections and Receivables	Collections and Receivables - % of Accounts Receivable (AR) greater than 90 days. Provides a measure of how long money owed the VA sits uncollected.	38% of AR	28% of AR. This improvement supports the VA's Enabling Goal Objective 4 – Improve the overall governance and performance of VA by applying sound business principles, ensuring accountability, and enhancing our management of resources.	Product will not be deployed until Oct 06; Actual results will be determined at the end of FY 2007.
2007	Processes and Activities	Financial Management	Financial Management Collections – Amount of dollars collected from insurance companies and veteran copayments	Total FMS collections are 1,489,150,132	15% increase in collections. This improvement supports the Enabling Goal Objective 4.	Product will not be deployed until Oct 06; Actual results will be determined at the end of FY 2007.
2007	Customer Results	veteran copayments stomer Service Service Efficiency -		167 days National	75 days - this improvement supports Goal 3 Objective 1 – provide high-quality, reliable, accessible, timely, and efficient health care	Product will not be deployed until Oct 06; Actual results will be determined at the end of FY 2007.

2007	Technology	Response Time	Response Time Days to Bill – Provides a measure of increased automation	49 days	25 days - this improvement supports Goal 3 Objective 1	Product will not be deployed until Oct 06; Actual results will be determined at the end of FY 2007.
2008	Mission and Business Results	Collections and Receivables	Collections and Receivables - % of AR greater than 90 days. Provides a measure of how long money owed the VA sits uncollected.	38% of AR	18% of AR - this improvement supports Goal 3 Objective 4	Results will be determined at the end of FY 2008.
2008	Processes and Activities	Financial Management	Financial Management Collections – Amount of dollars collected from insurance companies and veteran copayments  Total FMS collections are 1,489,150,132  15% increase in collections. This improvement supports Enabling Goal Objective 4		Results will be determined at the end of FY 2008.	
2008	Customer Results	Service Efficiency	Service Efficiency - Gross Days Receivable Out (GDRO) Provides a measure of the efficiency of the entire revenue cycle	167 days National	50 days - supports Goal 3 Objective 1.	Results will be determined at the end of FY 2008.
2008	Technology	Response Time	Response Time - Days to Bill – Provides a measure of increased automation	49 days	9 days - supports Goal 3 Objective 1	Results will be determined at the end of FY 2008.

### PART I - E

### PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

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### Section E: Security and Privacy (IT Capital Assets only)

### System/Application Level Information:

In order to successfully address this area of the business case, each question below must be answered at the system/application level, not at a program or agency level. Systems supporting this investment on the planning and operational systems security tables should match the systems on the privacy table below. Systems on the Operational Security Table must be included on your agency FISMA system inventory and should be easily referenced in the inventory (i.e., should use the same name or identifier).

All systems supporting and/or part of this investment should be included in the tables below, inclusive of both agency owned systems and contractor systems. For IT investments under development, security and privacy planning must proceed in parallel with the development of the system(s) to ensure IT security and privacy requirements and costs are identified and incorporated into the overall lifecycle of the system(s).

I.E.1) Identified the IT security costs for the system(s) and have integrated those costs into the overall costs of the investment:

Yes

I.E.2) Is identifying and assessing security and privacy risks a part of the overall risk management effort for each system supporting or part of this investment.

Yes

I.E.3) Have any weaknesses, not yet remediated, related to any of the systems part of or supporting this investment been identified by the agency or IG?

Yes

I.E.3.a) If "yes," have those weaknesses been incorporated into the agency's plan of action and milestone process?

Yes

### PART I - F

### PART I: SUMMARY INFORMATION AND JUSTIFICATION

In Part I, complete Sections A. B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

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### Section F: Enterprise Architecture (EA) (IT Capital Assets only)

In order to successfully address this area of the business case and capital asset plan you must ensure the investment is included in the agency's EA and Capital Planning and Investment Control (CPIC) process, and is mapped to and supports the FEA. You must also ensure the business case demonstrates the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

I.F.1) Is this investment included in your agency's target enterprise architecture?

Yes

I.F.1.a) If "no," please explain why? (LONG ANSWER)

I.F.2) Is this investment included in the agency's EA Transition Strategy?

Yes

I.F.2.a) If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. (MEDIUM ANSWER)

Patient Financial Services System

I.F.2.b) If "no," please explain why? (LONG ANSWER)

## I.F.3) FEA SERVICE REFERENCE MODEL:

I.F.3) Identify the service components funded by this major IT investment (e.g.,knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.whitehouse.gov/omb/egov/.

### SERVICE COMPONENT TABLE:

	Agency Component Name (SHORT ANSWER)	Agency Component Description (MEDIUM ANSWER)	FEA SRM Service Type	FEA SRM Component (a*)	FEA Service Component Reused : Component Name (b*)	FEA Service Component Reused : UPI (b*)	Internal or External Reuse? (c*)	BY Funding Percentage (d*)
1	Billing and Accounting	The software will provide VA users with integration between front end and back end systems, improve data capture, increase automation, create robust master files, and employ industry standard rules that facilitate exception-based processing.	Financial Management	Billing and Accounting	Billing and Accounting		No Reuse	0.000
2	Debt Collection	The PFSS Pilot Project implements aging reports, work lists, automated postings, and	Financial Management	Debt Collection	Debt Collection		No Reuse	0.000

		increased reporting capabilities overall, which will enhance debt collection processes						
3	Internal Controls	The Project supports the structured dissemination of financial data in electronic format, contributing to improvements in the timeliness and quality of billing and enabling consistent reporting across sites.	Financial Management	Internal Controls	Internal Controls		No Reuse	0.000
4	Customer / Account Management	Patient information will be standardized and shared across VA. Insurance data will be collected and managed in the patient management system. The PFSS Pilot Project streamlines services to Veterans when there are billing inquiries.	Customer Relationship Management	Customer / Account Management	Customer / Account Management		No Reuse	0.000
5	Task Management	PFSS Pilot Project ADT Bed Control capabilities support the process of recording and communicating across the organization the movement of patients from one type of bed and service delivery level to another.	Collaboration	Task Management	Task Management		No Reuse	0.000
6	Legacy Integration	The Business Ware links the 'old' VistA systems, COTS devices, national databases and healthcare partners.	Development and Integration	Legacy Integration	Legacy Integration	029-00-01- 11-01-1180- 00	Internal	0.000
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	NOTE:							
		existing SRM Compoi in the FEA SRM.	nents or identify	as "NEW". A "NEV	V" component is o	ne not already	y identified as a s	ervice
	answer yes	ed component is one or no, identify the rec using the Unique Pro	used service con	nponent funded by	the other investm	nent and ident	ify the other	an
	provided by service com	al' reuse is within an another agency with ponent provided by a g reused by multiple	in the same dep another agency i	artment. 'External' n another departm	reuse is one agei ent. A good exam	ncy within a de	epartment reusing	g a
		e provide the percent ernal, provide the fund					mponent listed in	the

# I.F.4) FEA TECHNICAL REFERENCE MODEL:

I.F.4) To demonstrate how this major IT investment aligns with Reference Model (TRM), please list the Service Areas, Service Specifications supporting this IT investment.

## **TECHNICAL REFERENCE MODEL TABLE:**

	FEA SRM Component (a*)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard
1	Billing and Accounting	Service Access and Delivery	Access Channels	Web Browser
2	Billing and Accounting	Service Access and Delivery	Access Channels	Other Electronic Channels
3	Billing and Accounting	Service Access and Delivery	Delivery Channels	Intranet
4	Billing and Accounting	Service Access and Delivery	Delivery Channels	Extranet
5	Billing and Accounting	Service Access and Delivery	Delivery Channels	Virtual Private Network (VPN)
6	Internal Controls	Service Access and Delivery	Service Requirements	Legislative / Compliance
7	Billing and Accounting	Service Access and Delivery	Service Transport	Service Transport
8	Billing and Accounting	Service Platform and Infrastructure	Support Platforms	Platform Dependent
9	Internal Controls	Service Platform and Infrastructure	Delivery Servers	Web Servers
10	Internal Controls	Service Platform and Infrastructure	Delivery Servers	Application Servers
11	Billing and Accounting	Service Platform and Infrastructure	Software Engineering	Software Configuration Management
12	Billing and Accounting	Service Platform and Infrastructure	Software Engineering	Test Management
13	Billing and Accounting	Service Platform and Infrastructure	Software Engineering	Modeling
14	Billing and Accounting	Service Platform and Infrastructure	Database / Storage	Database
15	Billing and Accounting	Service Platform and Infrastructure	Database / Storage	Storage
16	Billing and Accounting	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers

17	Billing and Accounting	Service Platform and Infrastructure	Hardware / Infrastructure	Embedded Technology Devices
18	Billing and Accounting	Service Platform and Infrastructure	Hardware / Infrastructure	Local Area Network (LAN)
19	Billing and Accounting	Service Platform and Infrastructure	Hardware / Infrastructure	Network Devices / Standards
20	Internal Controls	Component Framework	Security	Certificates / Digital Signatures
21	Billing and Accounting	Component Framework	Presentation / Interface	Static Display
22	Billing and Accounting	Component Framework	Presentation / Interface	Dynamic Server-Side Display
23	Billing and Accounting	Component Framework	Presentation / Interface	Content Rendering
24	Task Management	Component Framework	Business Logic	Platform Dependent
25	Legacy Integration	Component Framework	Data Interchange	Data Exchange
26	Billing and Accounting	Component Framework	Data Management	Database Connectivity
27	Legacy Integration	Service Interface and Integration	Integration	Middleware
28	Legacy Integration	Service Interface and Integration	Interoperability	Data Format / Classification
29	Legacy Integration	Service Interface and Integration	Interface	Service Description / Interface
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	NOTE:  (a*) - Service Components identified in the previous question(I.F.3) should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications  (b*) - In the Service Specification field, Agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.  I.F.5) Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)?  No		
	I.F.5.a) If "yes," please describe. (LONG ANSWER)		
	I.F.6) Does this investment provide the public with access to a government automated information system?		
	No		
	I.F.6.a) If "yes," does customer access require specific software (e.g., a specific web browser version)?		

### PART II - B

## PART II: PLANNING, ACQUISITION AND PERFORMANCE INFORMATION

Part II should be completed only for investments which in FY2008 will be in "Planning" or "Full Acquisition," investments, i.e., selected one of these three choices in response to Question 6 in Part I, Section A above.

OMB Text Limitations - SHORT ANSWER(250 Characters), MEDIUM ANSWER(500 Characters) and LONG ANSWER(2500 Characters)

### Section B - RISK MANAGEMENT (All Capital Assets)

II.B.1) Does the investment have a Risk Management Plan?

Yes

II.B.1.a) If "yes," what is the date of the plan?

Jan 12, 2005

II.B.1.b) Has the Risk Management Plan been significantly changed since last year's submission to OMB?

No

II.B.1.c) If "yes," describe any significant changes: (LONG ANSWER)

II.B.2) If there currently is no plan, will a plan be developed?

II.B.2.a) If "no," what is the strategy for managing the risks? (LONG ANSWER)

II.B.3) Briefly describe how investment risks are reflected in the life cycle cost estimate and investment schedule: (LONG ANSWER)

PFSS has incorporated the funding for high impact/high probability risks. EVMS is in place. A Firm Fixed price acquisition strategy was adopted to lower the risk to the federal government and the contract is in place. A risk plan is in place. Regular meetings are held to manage risk. Interoperability issues have been addressed via the messaging architecture.

### PART II - C

### Part II: Planning, Acquisition And Performance Information

Part II should be completed only for investments which in FY2008 will be in "Planning" or "Full Acquisition," investments, i.e., selected one of these three choices in response to Question 6 in Part I, Section A above.

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### C) Cost and Schedule Performance:

Identify in this section the proposed change to the original or current OMB-approved baseline. What are the new cost and schedule goals for the phase or segment/module (e.g., what are the major investment milestones or events; when will each occur; and what is the estimated cost to accomplish each one)? If this is a new investment in the FY 2008 Budget year or if the agency does not intend to propose a new baseline modification, this section will be blank for your budget submission.

II.C.1) Is the department requesting a change in the performance baseline?

Yes

II.C.2) Does the earned value management system meet the criteria in ANSI/EIA Standard – 748?

No

II.C.3) What costs are included in the reported Cost/Schedule Performance information (Government Only/Contractor Only/Both)? (Per OMB requirements Cost/Schedule Performance information should include both Government and Contractor Costs).

Contractor and Government

### II.C.4) Comparison of Initial Baseline and Current Approved Baseline:

II.C.4) Complete the following table to compare actual performance against the current performance baseline and to the initial performance baseline. In the Current Baseline section, for all milestones listed, you should provide both the baseline and actual completion dates (e.g., "03/23/2003"/ "04/28/2004") and the baseline and actual total costs (in \$ Millions).

Description of Milestone	Init BL Planned Completion Date	Current BL Completion Date Planned	Current BL Completion Date Actual
Pilot Planning and Analysis		Sep 10, 2004	Sep 10, 2004
Pilot Design and Development and Build		May 5, 2006	
Pilot: System Testing E2E		Jun 30, 2006	
Pilot: UAT, Training, Deployment & Post Go-Live Support Cleveland		Sep 29, 2006	
Dayton Planning & Activation		Jun 30, 2007	
Phase 2 VISN Rollout		Jan 31, 2008	