# IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF COLUMBIA

TIMOTHY C. PIGFORD, et al.,  Plaintiffs,	
v. ) ANN M. VENEMAN, Secretary, United States Department of Agriculture, )	Civil Action No. 97-1978 (PLF)
Defendant. )	
CECIL BREWINGTON, et al.,	
Plaintiffs,	
v. )	Civil Action No. 98-1693 (PLF)
ANN M. VENEMAN, Secretary, United States Department of Agriculture,	70 1073 (FEF)
Defendant. )	

MONITOR'S REPORT AND RECOMMENDATIONS REGARDING IMPLEMENTATION OF THE CONSENT DECREE FOR THE PERIOD OF SEPTEMBER 1, 2000, THROUGH DECEMBER 31, 2001

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This is the second in a series of Monitor reports concerning the implementation of the Consent Decree in this case. This report covers the period of September 1, 2000, through December 31, 2001.

### I. EXECUTIVE SUMMARY

Significant progress was made in implementing the Consent Decree during this sixteenmonth period. Highlights of the progress during the reporting period include:

- a. Approximately 2,835 additional Track A cases were adjudicated, bringing the total to 21,324 as of the end of 2001.
- b. The Government paid out an additional \$257,100,000 to class members in credit matters in Track A, bringing the total to \$606,100,000 as of the end of 2001.
  - c. The Monitor's Office began reexamining Adjudicator decisions.
- d. A Court Order defined the parameters of debt relief for prevailing claimants
- e. A Court Order defined the relief to be given to class members who prevail on non-credit claims.

During this reporting period, the parties and the neutrals (the Facilitator, the Adjudicator, and the Arbitrator) worked in good faith to implement this Consent Decree. Notwithstanding this good faith and substantial progress, important implementation challenges and problems remain.

The background section of this report explains the Monitor's authority to issue reports and provides basic statistics concerning the processing of claims. Later sections of the report regarding this sixteen-month period describe the Monitor's activities and observations, significant Court Orders, the status of several important issues, and the good faith implementation of the Consent Decree. Finally, the report includes recommendations from the Monitor.

## II. BACKGROUND

# A. Authority to Issue Reports

Paragraph 12(b)(i) of the Consent Decree in this case requires the Monitor to:

Make periodic written reports (not less than every six months) to the Court, the Secretary, class counsel, and defendant's counsel on the good faith implementation of this Consent Decree[.]

The Monitor filed interim reports with the Court regarding progress in this case on twelve occasions during this sixteen-month period. The chief goals of this comprehensive report are to discuss key developments in the case and to assess the good faith implementation of the Consent Decree during this sixteen-month period.

# B. Statistics About Processing of Claims

The Facilitator<sup>2</sup> provided to the Monitor virtually all of the statistics listed in this report. The Arbitrator, however, provided some of the statistics regarding Track B cases. The Monitor does not independently house or compile this data and must rely on these sources for the information herein.4

## 1. Track A

Statistics regarding the number of claimants, adjudication rates and results, and payment rates as of August 28, 2000 (the statistical cut-off date for Track A claims for the last reporting

The Monitor filed these reports on October 25, 2000; December 26, 2000; January 31, 2001; February 28, 2001; March 7, 2001; March 30, 2001; May 31, 2001; June 29, 2001; July 26, 2001; August 28, 2001; October 1, 2001; and November 7, 2001.

The Facilitator is the Poorman-Douglas Corporation. See Consent Decree, paragraph 1(h)(i).

The Arbitrator is Michael Lewis of ADR Associates. See Consent Decree, paragraph 1(b).

The exception is that the Monitor compiles data regarding the Monitor's petition process.

period), and as of January 2, 2002 (the statistical cut-off date for Track A claims for this reporting period), are summarized in the table below.<sup>5</sup>

Table 1: Statistical Report Regarding Track A Claims				
Statistical Reports as of:	August 28, 2000 January 2, 2002		2, 2002	
ITEM	Number	Percent	Number	Percent
A. Eligible class members	21,069	100	21,541	100
B. Cases in Track A (Adjudications)	20,878	99	21,364	99
C. Cases in Track B (Arbitrations)	191	1	177	1
Adjudication Completion Figures	Adjudication Completion Figures			
D. Adjudications complete	18,347	88	21,324	~100
E. Adjudications not yet complete	2,531	12	40	~0
Adjudication Approval/Denial Rates				
F. Claims approved by Adjudicator	11,083	60	12,848	60
G. Claims denied by Adjudicator	7,264	40	8,476	40
Adjudication Approvals Paid/Not Paid				
H. Approved adjudications paid as of specified date	7,143	64	12,285	96
I. Approved adjudications not yet paid as of specified date	3,940	36	563	4
J. Dollars Paid to Class Members <sup>6</sup>	. Dollars Paid to Class Members <sup>6</sup> \$357,150,000 \$606,100,000		0,000	

Certain statistics regarding Track A will be made available by the Facilitator by state or by partial zip code.<sup>7</sup>

The USDA posts updated statistics on their web site: http://www.usda.gov/da/status.htm. Additionally, current statistics are available upon request from the Monitor's office (1-877-924-7483).

This figure includes cash relief awards in Track A credit cases only. It does not include debt relief, tax relief, awards for non-credit claims, or awards or settlements in Track B cases. The 12,848 successful claimants should each receive a \$12,500 credit, for a total of approximately \$160 million in tax relief. (This does not include additional tax relief equal to 25 percent of the principal amount of their debt relief.)

The parameters of such releases will be designed by the parties to balance the public's interest in obtaining information about the case and the claimants' interest in privacy.

# 2. Track B

The following table provides statistics regarding Track B.<sup>8</sup> Please note that the information about Track B awards refers to Arbitrator decisions that may not be final. Some of these decisions are the subject of Monitor petitions that have not yet been decided by the Monitor.

Table 2: Statistical Report Regarding Track B			
Statistical Report as of:	September 18, 2000	January 10, 2002	
A. Eligible Track B Claimants	177	235	
B. Track B Cases Settled	11	57	
C. Track B Cases Converted to Track A	27	50	
D. Track B Cases Withdrawn	5	6	
Arbitrations Complete/Not Complete			
E. Contested Track B Cases in Claims Process (Not Settled, Converted, or Withdrawn— A minus [B + C + D])	134	122	
F. Arbitration Decisions Issued	15	51	
G. Contested Cases in Which Arbitration Was Not Complete and/or Decision Was Not Yet Issued	119	71	
<b>Arbitration Results</b>			
H. Claimant Prevailed Before Arbitrator	2	8	
I. Average Awards to Prevailing Claimants	\$580,500	\$531,373	
J. Government Prevailed Before Arbitrator	13	43	
Posture of Decision:			
J(1) Cases Dismissed Before Hearing	10	28	
J(2) Full Hearing, Finding of No Liability	3	15	
<b>Monitor Activity</b>			
K. Claimant Petitions for Monitor Review of Arbitrator Decision	5	24	
L. Claimant Petitions for Monitor Review of Facilitator Decision (Regarding Class Membership Screening)	2	11	
M. Government Petitions for Monitor Review of Arbitrator Decision	2	12	
N. Track B Monitor Decisions Issued	0	0	

<sup>&</sup>lt;sup>8</sup> These statistics are based on the Arbitrator's records, not the Facilitator's. There are differences between their record-keeping protocols. The statistics are approximate.

The amount of each Track B arbitration award is detailed in Appendix 1. Claimant names and geographic locations are not disclosed.

# III. MONITOR'S ACTIVITY AND OBSERVATIONS DURING THE SIXTEEN-MONTH REPORTING PERIOD

The Consent Decree gives the Monitor four general areas of responsibility:

- a. Reporting. Paragraphs 12(a) and 12(b)(i) give the Monitor reporting responsibilities.
- b. <u>Resolving Problems</u>. Paragraph 12(b)(ii) gives the Monitor responsibility for attempting to resolve class members' problems relating to the Consent Decree.
- c. <u>Directing Reexamination of Claims</u>. Paragraph 12(b)(iii) gives the Monitor responsibility for directing the Adjudicator, Arbitrator, and Facilitator to reexamine claims where the Monitor finds that a clear and manifest occurred in the screening, adjudication, or arbitration of the claim that has resulted or is likely to result in a fundamental miscarriage of justice.
- d. <u>Toll-Free Line</u>. Paragraph 12(b)(iv) gives the Monitor responsibility for staffing a toll-free telephone line that class members and the public can call to lodge Consent Decree complaints and gives the Monitor responsibility for expediting the resolution of the complaints.

An update regarding the Monitor's activities and observations in each of these areas of responsibility follows.

## A. Reporting—Paragraphs 12(a) and 12(b)(i) of the Consent Decree

## 1. Reporting Directly to Secretary of Agriculture

Paragraph 12(a) of the Consent Decree says that the Monitor shall report directly to the Secretary of Agriculture. The Monitor did not meet with the new Secretary, Ann M. Veneman, during this reporting period. The Monitor fulfills this Consent Decree requirement in part through contact with the United States Department of Agriculture's (USDA's) General Counsel. The Monitor had many meetings and frequent phone conversations during this reporting period

with USDA's former General Counsel, Charles Rawls, and with USDA's Acting General Counsel, J. Michael Kelly.

# 2. Written Reports to the Court, the Secretary, Class Counsel, and Defendant's Counsel

Paragraph 12(b)(i) of the Consent Decree says that the Monitor shall make periodic written reports (not less than every six months) to the Court, the Secretary, Class Counsel, and Defendant's Counsel on the good faith implementation of the Consent Decree. The Monitor submits this report pursuant to that provision. The Monitor has also filed with the Court twelve interim reports regarding specific issues during this period.<sup>9</sup>

B. <u>"Resolving Any Problems"—Paragraph 12(b)(ii) of the Consent Decree</u>

Paragraph 12(b)(ii) of the Consent Decree says that the Monitor shall:

Attempt to resolve any problems that any class member may have with respect to any aspect of this Consent Decree . . . .

To fulfill this responsibility, the Monitor works with class members: (1) by phone; (2) through correspondence; (3) in person at regional meetings of claimants; and (4) by sending out "Monitor Updates" to disseminate important information to the whole class or to segments of the class affected by particular issues. Information about the Office of the Monitor's attendance at regional meetings during this reporting period is listed in Appendix 2. The "Monitor Updates" that were issued during this reporting period are attached as Appendix 3.

Many of the class members who contacted the Monitor's office during this reporting period expressed frustration about problems they were experiencing. The most significant recurring issues are explained below.

### 1. Late Claims

The Consent Decree required that Claim Sheets be filed by October 12, 1999. Paragraph 5(g) of the Consent Decree provides that claimants can petition the Court for permission to file late when their failure to file on time was due to extraordinary circumstances beyond their control. The Court delegated to the Arbitrator, Michael Lewis, its authority to make decisions about paragraph 5(g) petitions. A Stipulation and Order dated July 14, 2000, set September 15, 2000, as the deadline for the filing of paragraph 5(g) petitions, and stated that no extension of that deadline is to be granted for any reason. Notification of this deadline was mailed to certain segments of the class and to certain putative class members.

During this reporting period, claimants expressed much anger and disappointment about: (1) the imposition of a deadline on the opportunity to submit paragraph 5(g) petitions; (2) a perceived lack of advance notice of the paragraph 5(g) deadline; and (3) the Arbitrator's rate of rejection of paragraph 5(g) petitions.

#### 2. Debt Relief

The Consent Decree provides for the following debt relief in Track A:

USDA shall discharge all of the class member's outstanding debt to USDA that was incurred under, or affected by, the program(s) that

The Monitor filed these reports on October 25, 2000; December 26, 2000; January 31, 2001; February 28, 2001; March 7, 2001; March 30, 2001; May 31, 2001; June 29, 2001; July 26, 2001; August 28, 2001; October 1, 2001; and November 7, 2001. The parties were served with copies of these reports.

Order of December 20, 1999.

Stipulation and Order of July 14, 2000.

Class members who had requested a Claim Sheet and Election Form and who did not submit a timely Claim Sheet to the Facilitator were mailed a copy of the July 14, 2000, Stipulation and Order on August 11, 2000. This mailing was sent to 47,648 individuals.

The July 14, 2000 Stipuation and Order also set a deadline for the filing of petitions for Monitor review. On August 17, 2000, all individuals who had submitted timely Claim Sheets and Election Forms were mailed a copy of Monitor Update Number 3, which explains the deadlines for petitions for Monitor review. This mailing was sent to 20,652 individuals.

Additional copies of both mailings were sent to other individuals by request on later dates.

was/were the subject of the ECOA claim(s) resolved in the class member's favor by the adjudicator. <sup>13</sup>

The language for Track B is similar.<sup>14</sup>

A Stipulation and Order filed on February 7, 2001, further defined debt relief.<sup>15</sup> In essence, the Order provides that USDA is to grant debt relief regarding: (a) all loans found to have been affected by discrimination; and (b) all loans in the affected loan program(s) from the date of the discriminatory event through the end of the class period. Certain exceptions apply and are explained in detail in the Order.

## a. Implementation Difficulties

During this reporting period, USDA encountered difficulties in implementing debt relief. Administrative hurdles slowed the creation of a debt relief implementation system. Many claimants called the Monitor's office for assistance with debt relief matters. The Monitor's office worked with USDA to attempt to solve these problems, but claimants often waited several months or longer to get their concerns resolved. Some remain unresolved. The Monitor did not, however, refer this matter to Class Counsel under paragraph 12(c) because USDA cooperated in setting up systems to achieve implementation. The Monitor apprised Class Counsel of the situation throughout the reporting period. 17

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Consent Decree, paragraph 9(a)(iii)(A).

<sup>14</sup> Consent Decree, paragraph 10(g) (ii).

The Order is attached as Appendix 4. The Order is explained in detail in Monitor Update Number 10, which is attached at Appendix 3. USDA issued an internal policy notice to implement the Order, which is attached as Appendix 5.

During this reporting period, many claimants called the Monitor's office for assistance with problems related to debt relief. The Monitor's office has brought approximately 17 of those claimants' cases to the attention of USDA. As of the filing of this report, 12 of those 17 have had their debt relief concerns resolved.

As of the date of this report, it appears that debt relief has been implemented for the majority of the claimants who are entitled to it. More detailed reporting about debt relief should be available in the next Monitor's Report on Good Faith Implementation of the Consent Decree.

## b. Interpretation of Terms

The Consent Decree discusses debt relief in terms of "outstanding debt." USDA chose to interpret the phrase "outstanding debt" in a manner that generally resolves implementation questions in favor of the class. In addition to granting debt relief for eligible debts that are still due and owing, USDA is also granting debt relief for eligible debts that are no longer technically "on the books." This is important because under the Farm Service Agency (FSA) statute and USDA regulations, many adverse consequences can flow from a loan even if it is not "due and owing." For example, if the borrower had received a "write-down" in the past that caused a loss to the government, the claimant may be barred from future FSA loans. <sup>18</sup> Similarly, if the loan had been the subject of a "net recovery value buyout," the claimant may still have liability under a "recapture agreement," <sup>19</sup> and if a real estate loan had been written down under certain regulatory authority, the claimant may still have liability under a "shared appreciation agreement."

### 3. Tax Problems

The implementation phase of this lawsuit has been plagued with many federal income tax problems. They include:

- a. General lack of education for the class about the tax consequences of the settlement;
- b. Difficulties in issuing IRS Forms 1099 in a timely manner for cash relief, for debt relief, and for the previous year's tax relief;
- c. Difficulties created by the treatment of the tax set-aside as income in the year subsequent to the cash payment;

See, for example, 7 C.F.R. § 1941.12(a)(10)(2002)(denying eligibility for an operating loan to those who caused the USDA a loss by receiving debt forgiveness on a loan).

See 7 C.F.R. § 1951.913(2002) for a discussion of how these agreements are serviced at present.

<sup>&</sup>lt;sup>20</sup> 7 C.F.R. § 1951.909(d)(4)(vi), (j)(2)(2002).

- d. The assessment of penalties against class members who failed to accurately report to the IRS regarding relief, or failed to pay taxes owed, or on behalf of whom the government failed to make timely transfers to tax accounts, and then the abatement of penalties for class members who cured their defaults, and for class members regarding whom the government cured defaults; and,
  - e. Difficulties in providing tax relief to claimants who prevailed on behalf of decedents.

During this reporting period, Class Counsel sent out to a portion of the class an information sheet about tax matters, prepared by the Internal Revenue Service (IRS).<sup>21</sup> A copy of the information sheet is attached as Appendix 6.

The parties and neutrals struggled to improve implementation of solutions to tax-related problems. The Facilitator made great progress towards solving many types of problems that made it difficult for the IRS to establish tax accounts. The Facilitator receives referrals regarding problem cases both from the IRS and from Class Counsel. The procedure for solving these problem cases is awkward because of the privacy restrictions on tax-related information. The Facilitator is in daily contact with the IRS to attempt to solve tax problems related to individual claimants. The Facilitator was able to work with the IRS to resolve hundreds of claimant problems during this reporting period. The Facilitator worked to streamline the process of setting up tax accounts for the calendar year 2001 and 2002 payments to expedite the processing of tax relief in the future. Additionally, the Facilitator and the Monitor worked with the IRS to create a new procedure for handling decedents' estate issues. The solutions of solutions are supposed to the process of setting and the Monitor worked with the IRS to create a new procedure for handling decedents' estate issues.

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On March 9, 2001, the information sheet was sent to the 9,059 claimants who had received cash awards in the year 2000.

When a claimant contacts the IRS with a *Pigford*-related problem, the IRS frequently tells the claimant to call the Facilitator to obtain certain clarifying information. The Facilitator then sends the needed information to the IRS.

See section V.A.8. on page 29 for a detailed description of decedents' estate issues.

## 4. Injunctive Relief

As was the case in the previous reporting period, the main focus of class member attention has been on adjudications, late applications, and other issues that determine whether a claimant will prevail and receive the remedy provided by the Consent Decree. Even when class members are interested in getting loans from USDA, the class members are often not aware of the injunctive relief provided by the Consent Decree and are certainly not aware of its specific provisions. For example, many class members are not aware of USDA policies and regulations that require USDA to assist applicants in a number of ways, or of USDA loan eligibility regulations that are favorable to borrowers in many ways that would benefit class members. Lack of class member knowledge of injunctive relief limits the effectiveness of the relief.

Many class members and grassroots African-American farm organizations are aware of and are potentially interested in injunctive relief. For some class members, injunctive relief offers the prospect of long-term change and is at least as important as any other aspect of the case. Among those who are aware of injunctive relief provisions, several problems remain. The previous Monitor's Report on Good Faith Implementation<sup>24</sup> discussed class member and farm group leadership cynicism regarding the prospects for injunctive relief. These doubts about injunctive relief continue. Many class members believe that injunctive relief will not function as is described in the Consent Decree. Three particular points are often raised. First, class members often doubt that local FSA officials will actually provide the benefits described in the Consent Decree. Second, class members often contend that there is no system of accountability within the Department to insure that loan-making and other services are conducted in a nondiscriminatory manner. Class members raise doubts regarding whether the Monitor's office will be able to make

This report was filed on December 26, 2000.

any progress regarding this perceived problem. Third, class members frequently suggest that they will be the victims of retribution if they exercise their rights to injunctive relief. This is an especially common response when class members are told that they have a right to technical assistance from a "qualified and acceptable" USDA employee. These problems are compounded when class members learn that an applicant using injunctive relief must continue to meet the USDA loan eligibility requirements. Because several of these requirements are somewhat subjective, these requirements suggest to some class members that USDA will be permitted to act as they perceive USDA has acted in the past.

During this reporting period, the Monitor's Office met with several farm organizations regarding injunctive relief, and spoke at a number of claimant meetings at which injunctive relief was a primary topic. (See Appendix 2.) The Monitor's Office also revised its class-wide update on injunctive relief on February 19, 2001. (Attached as Appendix 7.)

The Monitor's office continues to receive many requests to assist class members in making use of injunctive relief and anticipates the continued need to attempt to resolve problems that class members have with this aspect of the Consent Decree.

## 5. Payment Status Problems

When claimants were approved for payment of cash relief in Track A cases, they received a letter that told them to expect payment within approximately sixty or ninety days. In practice, once the 120-day deadline for filing petitions for Monitor review was established by the Court, checks generally were not issued until some time after that deadline had passed. The Facilitator is able to report data about the number of prevailing claimants who have waited more

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<sup>&</sup>lt;sup>25</sup> This deadline was established by the Stipulation and Order issued on July 14, 2000.

than sixty days after the 120-day deadline has passed.<sup>26</sup> These claimants' situations fell into one of two categories: (1) cases in which payments were withheld because the government filed a petition for Monitor review; and (2) cases in which payment delays were caused by administrative difficulties regarding the payment mechanism used in this case.

# a. Payment Suspension

The implementation process allows for approved claimants' payments to be suspended in cases in which the Government petitions for Monitor review. Claimants in this situation were able to find out about their "hold" status by contacting their counsel or by contacting the Monitor's office.

## b. Administrative Difficulties

In some situations, payments were not issued within the time frame explained above due to administrative difficulties. To understand this problem, it is helpful to understand the payment mechanism that is being used to process successful claimants' checks. The Consent Decree provides that payments to Track A claimants who prevail on their credit claims are to be made by the Judgment Fund.<sup>27</sup>

The Judgment Fund is a freestanding mechanism within the Treasury Department that is responsible for making certain types of payments on behalf of all federal agencies. The Government has explained that before a payment can be made by the Judgment Fund, the agency requesting the payment must complete a number of specified forms reflecting both the

As of September 1, 2000, 114 Track A claimants had been approved for a \$50,000 cash payment, were not in a "hold" status (and had not recently been released from a hold status), and had been waiting for more than 180 days after their adjudication decision without receiving a check. As of December 31, 2001, 58 Track A claimants were in that position. As of the filing of this report this situation is continuing to improve. As of June 30, 2002, for example, the number of Track A claimants in that posture had been reduced to 43.

For a description of the Judgment Fund, see 31 U.S.C. § 1304 (2002).

Government's liability and the propriety of the payment being made by the Judgment Fund. The Government has further explained that the Judgment Fund makes approximately 5,000 payments in a normal year, and it generally takes six to twelve weeks for the Fund to make a payment from the time it receives a qualifying request. During this reporting period, approximately 1,765 Track A decisions were issued that necessitated payment by the Judgment Fund.<sup>28</sup> This number of payments was in addition to approximately 5,000 payments that the Judgment Fund issues each year that are unrelated to the *Pigford* litigation.

# 6. Notice of Deadline for Petitioning for Monitor Review

The Consent Decree did not set a deadline for petitions for Monitor review. The July 14, 2000, Stipulation and Order set the deadline as either 120 days from the date of the Order, or 120 days from the date of a wholly or partially adverse Track A or Track B decision, whichever was later.<sup>29</sup>

There is a question as to whether all class members who were affected by this deadline received timely and adequate notice of the deadline.

Notice of the 120-day deadline was provided at various times to segments of the class through at least four different means. First, the July 14, 2000, Stipulation and Order directed the Facilitator to send a copy of the Order to every person who requested a Claim Sheet and Election Form but did not submit a completed Claim Form to the Facilitator within the period prescribed by the Consent Decree. Second, the July 14, 2000, Stipulation and Order required that the Order be posted in a conspicuous public place in every USDA Farm Service Agency county

<sup>&</sup>lt;sup>28</sup> See Table 1, p. 6.

The exact terms of the deadline are set forth in the Order. One hundred and twenty days from the date of the Order was November 13, 2000.

See footnote 12 for details regarding the universe of individuals who were mailed copies of the Order and the dates of the mailings.

office. Third, on August 14, 2000, the Monitor's Office issued a Monitor Update explaining the July 14, 2000, Order as it applied to petition deadlines.<sup>31</sup> Fourth, in meetings with class members and in phone calls, the Monitor's Office, the Facilitator, and likely Class Counsel orally explained the 120-day deadline to hundreds of class members.

Notice of the 120-day deadline was not included, however, in the text of the class members' adjudication decisions. The decision explained that Monitor review by petition was possible, but it did not state that there was a deadline for such a petition. As a result, during this reporting period none of the Track A adjudication decision letters informed claimants that there is a deadline for petitioning for Monitor review.<sup>32</sup>

The Monitor is investigating this situation and will submit a separate report to the Court on various aspects of the problem of notice of the 120-day deadline.

## 7. Other Problems

Claimants continue to raise many other problems and concerns, including the following:

- a. Concern about the 40 percent denial rate in Track A adjudications—many in the claimant community had been under the impression that payment would be "virtually automatic" upon completion of claim forms;
  - b. Concern about the litigious nature of Track B arbitrations;
- c. Cynicism about whether the appropriate people are being paid—many in the claimant community express suspicion that often individuals who had no real interaction with farming or USDA have been approved for payment, while individuals who had a long and troubled relationship with USDA have been denied relief;
- d. Concern about Federal Bureau of Investigation (FBI) investigations in claimant communities;

This situation was corrected. All Adjudicator decisions issued after November 18, 2001, included notice to the parties of the 120-day deadline.

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Monitor Update No. 3: Deadlines for Petitions for Monitor Review (August 14, 2000). See footnote 12 for details regarding the distribution of this Monitor Update.

- e. Concern that it is taking too much time for the Government to pay approved claims;
- f. Concern that the Farm Service Agency (FSA) county office staff is not sufficiently knowledgeable about the procedures for affording approved claimants their full rights to injunctive relief;
- g. Concern about difficulties in reaching Class Counsel to communicate about individual concerns;
- h. Concern that decisions issued by the Adjudicator after July 14, 2000, did not contain any information about a deadline for petitioning for Monitor review;
- i. Concern that many people who otherwise met the class definition failed to sign up for the lawsuit because the advertising campaign described in paragraph 4 of the Consent Decree did not reach them;
- j. Concern that the fixed \$3,000 amount for non-credit relief that was imposed by the February 7, 2001, Stipulation and Order is too low;
- k. Concern that while USDA refrains from taking certain kinds of adverse action against claimants during the claims process and the Monitor review process, interest continues to accrue on the claimants' debt, and many claimants are not aware of this accrual or of what options they might have regarding the resolution of the debt;
- l. Concern about the effect these cash payments have on the claimants' eligibility for public assistance benefits, such as social security disability payments, food stamps, etc.;
- m. Concern about the impact on class members of administrative offset of government payments;
- n. Concern that some petitions for Monitor review likely will not be decided until after the deadline has passed for injunctive relief;<sup>33</sup> claimants who ultimately prevail after the expiration of injunctive relief will not be able to benefit from that provision of the Consent Decree; and,
- o. Concern about many of the issues described in Section V below ("status of important issues").

Monitor review will be decided during that gap.

Injunctive relief is authorized for a period of five years from the date of the Consent Decree (April 14, 1999). *See* paragraph 11 of the Consent Decree. The Monitor has five years to complete her work from the date of her appointment (operations commenced on March 1, 2000). *See* paragraph 12(a) of the Consent Decree. There is a gap between the termination date for injunctive relief (April 14, 2004) and the termination date for the Monitor's appointment (March 1, 2005). It is likely that some petitions for

In general, the Monitor has addressed these particular concerns by: explaining how the Consent Decree works; referring claimants to their Class Counsel; making sure that the parties, the Secretary, and the Court are aware of the concerns; explaining how the petition for Monitor review process can be used to seek redress in individual cases in which errors occurred; and working with farmers to solve other problems where appropriate.

# D. Reexamination of Claims—Paragraph 12(b)(iii) of the Consent Decree

During this reporting period, the Monitor's office issued 501 decisions in response to Track A petitions for Monitor review. The Adjudicator issued no readjudication decisions during this period. The Monitor did not issue any decisions in response to Track B petitions during this reporting period.

# E. Toll-Free Telephone Number—Paragraph 12(b)(iv)of the Consent Decree

The Monitor's office established a toll-free telephone number: 1-877-924-7483. Callers reach a bank of phone operators who have been trained regarding the basics of the case and who have access to a database containing certain factual information about each claimant. The operators are able to answer specific categories of questions at the time of the call. For other categories of questions or complaints, the operators make appointments for the caller to speak with a lawyer or legal assistant from the Office of the Monitor. The Monitor's toll-free line received 41,723 incoming calls between September 1, 2000, and December 31, 2001.<sup>34</sup>

Sometimes the caller required a return call with follow-up information. The operators staffing the Monitor's toll-free line made 6,055 outgoing calls during this period, bringing the total number of calls staffed by the toll-free line operators to 47,778 during this reporting period. This represents an average of 2,986 calls per month.

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This number represents the number of calls, not the number of callers.

# IV. COURT ORDERS

During this reporting period, the Court issued several Orders that further defined the rules for implementation of the Consent Decree. All substantive Orders filed during this reporting period are listed below. (Procedural Orders that set briefing schedules, hearing dates, and the like are not included in the list.)

<b>Date Order Filed</b>	Title of Order	Major Issues Addressed Include:
September 1, 2000	Order	Strikes from record certain objections to July 14, 2000 Order, and affirms that Order stands unamended, in full force and effect.
September 12, 2000	Stipulation and Order	Petitions for Monitor review shall be filed with Facilitator; Facilitator shall route not more than 125 petitions per week; non-petitioning parties shall have 60 days to respond.
November 7, 2000	Order	Makes certain provisions of Second Amended Privacy Act Protective Order applicable to Monitor decisions.
November 8, 2000	Order	Establishes and defines "Register" process; sets deadlines for counsels' filing of petitions for claimants on Register; requires Monitor to file monthly reports about Register progress.
November 17, 2000	Order	Denies movants' motion to reconsider August 31 Order (filed September 1 and noted above).
November 20, 2000	Order	Orders Ms. Shirley Reed to file report regarding allegation concerning taking of fees for assisting claimant in claims process; requires persons who are aware of any attorney who requires compensation for Claim Sheet work to report same to Monitor.
December 15, 2000	Order	Orders Ms. Shirley Reed to file supplemental report.
December 22, 2000	Order Amending, by Reference, the Consent Decree to Include J.L. Chestnut as Class Counsel	Amends Consent Decree to include J.L. Chestnut as Class Counsel.
December 22, 2000	Order Granting Class Counsel's Motion to Allow Class Counsel to Make One Register of Petitions	Combines Register of Conlon, Frantz firm with Register of Chesnut, Sanders firm.

<b>Date Order Filed</b>	Title of Order	Major Issues Addressed Include:
January 4, 2001	Memorandum Opinion and Order	Denies motion of individual plaintiffs to reconsider the fairness of the Consent Decree.
January 16, 2001	Order	Requires filing of a joint report to the court by class counsel and the government regarding implementation of non-credit benefits.
February 7, 2001	Stipulation and Order	Defines non-credit relief; defines debt relief for prevailing class members in credit cases.
March 8, 2001	Opinion and Order	Grants in part and denies in part Class Counsel's and Of Counsels' motion regarding entitlement to attorneys' fees; defines legal principles governing awards of fees.
March 8, 2001	Order	Denies without prejudice motion for interim fees; denies request for hearing regarding fees.
March 29, 2001	Order	Denies motion for suspension of deadline for filing of petitions for Monitor review; denies motion for expeditious hearing on fees.
April 6, 2001	Order	Orders status conference regarding Class Counsel's handling of petition process.
April 27, 2001	Memorandum Opinion and Order	Suspends deadlines set forth in the Court's Order of November 8, 2000; sets forth potential schedule of fines.
May 15, 2001	Memorandum Opinion and Order	Permanently suspends deadlines set forth in Order of November 8, 2000; extends Register petition deadline to September 15, 2001; requires Class Counsel to file a weekly report about petition progress; defines schedule of fines.
June 28, 2001	Memorandum Opinion and Order	Requires Facilitator to contact all claimants subject to a USDA Petition for Monitor Review; requires Class Counsel to file a Memorandum with Facilitator for every decision not to respond to a government Petition for Monitor Review; requires Class Counsel to submit to the Facilitator a list of Petitions withdrawn for nonmerit based reasons.
August 29, 2001	Order	Exempts the non-credit claims of Abraham Carpenter, Jr., (filed for benefits denied to "Carpenters Produce") from the \$3,000 damages cap established by the February 7, 2001, Stipulation and Order.
September 17, 2001	Memorandum Opinion and Order	Denies motion for attorneys fees and costs of Law Office of David A. Branch.
September 27, 2001	Order	Relieves defendant from responsibility for responding to certain motions to vacate.

<b>Date Order Filed</b>	Title of Order	Major Issues Addressed Include:
November 26, 2001	Memorandum Opinion and Order	Denies motions by 29 individuals for Court review of Michael Lewis' denials of paragraph 5(g) petitions.
December 14, 2001	Order	Denies plaintiff's motion to show cause regarding delayed payment of seven successful Track A claims; instructs plaintiff to comply with notice requirements of the Consent Decree if plaintiff wishes to raise payment delays with the Court.

## V. <u>STATUS OF IMPORTANT ISSUES</u>

## A. <u>Issues Resolved in This Sixteen-Month Period</u>

# 1. <u>Petition Response Time</u>

Once a party files a petition for Monitor review, the non-petitioning party has the opportunity to file a petition response. In paragraph 8(d) of the Order of Reference, the response time was set at thirty days. Once the parties began participating in the petition process, they determined that the thirty-day time frame was too short. In the September 12, 2000, Stipulation and Order, the rule was changed to provide that:

The non-petitioning party shall have 60 days from the date of his or her receipt of any such petition to file a response thereto.

# 2. Deadline to Request Permission to File Late Claims

Background regarding the late claim issue is explained in section III(B)(1), above.

The July 14, 2000, Stipulation and Order ("Order"), established September 15, 2000, as the final deadline for requesting permission to file late claims. The Order provided that:

All putative class members who seek relief under ¶ 5(g) of the Consent Decree shall submit written requests for such relief to the Facilitator—without a Claim Sheet and Election Form—postmarked not later than September 15, 2000. No extensions of that deadline will be granted for any reason.

As of December 31, 2001, the Arbitrator had received approximately 68,750 requests to submit a late claim package. Of the 68,750 requests, approximately 61,000 were filed by the September 15, 2000, deadline and were eligible for consideration under paragraph 5(g). The Arbitrator had denied approximately 34,000 such requests by December 31, 2001.

# 3. Reconsideration Policy for Paragraph 5(g) Denials

Background regarding the late claim issue is explained in section III(B)(1), above.

Many claimants who had received denials from the Arbitrator in the paragraph 5(g) process wrote to the Arbitrator asking for "reconsideration." In November 2001, the Arbitrator instituted a formal reconsideration policy. Under its terms, an individual who was denied permission to file a late claim under paragraph 5(g) has sixty days from the date of the denial letter to file a request for reconsideration. The Arbitrator's standard letter informing petitioners of their right to reconsideration is attached as Appendix 8.<sup>35</sup>

If an individual demonstrates to the Arbitrator in the reconsideration process that he or she meets the paragraph 5(g) Consent Decree standard, he or she will receive instructions for filing a Claim Sheet and Election Form. If on reconsideration the individual is found not to meet the Consent Decree standard, he or she will have no opportunity to participate in the settlement.

In a November 26, 2001, Memorandum Opinion and Order, the Court denied motions by twenty-nine individuals for Court review of Michael Lewis's decisions to deny their paragraph 5(g) requests for permission to file late claims.

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The "Arbitrator's Report on the Late Claim Petition Process," (Arbitrator's Report) filed on November 26, 2001, explains the reconsideration process in some detail. The Arbitrator's Report is available by request from the Facilitator.

## 4. Injunctive Relief Policies Established by USDA

USDA's Farm Service Agency (FSA) has issued administrative notices that set out the agency's view of the meaning of injunctive relief, and set the procedure that the agency will use in providing injunctive relief within the context of existing FSA regulations.<sup>36</sup> These notices track the requirements of the Consent Decree, and, if followed, should provide an effective mechanism through which class members may make use of injunctive relief.

In 2001, USDA began an extra effort to assist class members with injunctive relief. FSA authorized state offices to hire contractors to assist loan applicants in ways that furthered the aims of injunctive relief. Contractors were authorized to help applicants complete loan applications, prepare balance sheets and farm business plans, and develop feasible loan plans, along with a variety of other tasks designed to provide direct assistance to applicants. This contracting authority targeted FSA offices with the potential to receive large numbers of priority consideration requests under *Pigford* injunctive relief. Seven states were selected: Alabama, Arkansas, Georgia, Louisiana, Mississippi, North Carolina, and South Carolina. These efforts were not required by the Consent Decree; they represent a conscientious effort by FSA's national office to implement the injunctive relief portion of the Consent Decree in good faith.

### 5. Deadlines for Filing Petitions

The July 14, 2000, Stipulation and Order set the deadline for petitions for Monitor review: generally, the deadline was either 120 days from the date of the Order (November 13, 2000) or 120 days from the date of a wholly or partially adverse Track A or Track B decision, whichever was later. The Order provided that "no extensions of these deadlines will be granted

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The notice in effect at the end of this reporting period was FSA Notice FLP-225, Priority Consideration for Prevailing Claimants (October 18, 2001)(set to expire on June 1, 2004). Policy notices

for any reason." The November 13, 2000, deadline applied to about 17,000 Track A claimants, or approximately 80 percent of the class.

At Class Counsel's request, on November 8, 2000, the Court held a hearing regarding the impending deadline. Class Counsel explained at the hearing that they could not complete all of their petitions in a careful and thorough manner by the November 13, 2000, deadline. The Court issued an Order immediately after the hearing. The November 8, 2000, Order established the "Register" process. This process allowed Class Counsel, the Government, and any other counsel to file a Register listing the names and claim numbers of all claimants regarding whom they intended to file a petition for Monitor review. <sup>37</sup> The Register process was available only for petitions that were subject to the November 13, 2000, deadline. The deadline for counsel to file their Registers was November 13, 2000. <sup>38</sup>

If a Register listed 400 or fewer claimants, all supporting materials or withdrawals regarding those claimants had to be filed by Counsel by December 15, 2000. If a Register listed more than 400 claimants, counsel had to file supporting materials or withdrawals regarding at least 400 listed claimants per month. The ultimate deadline for filing supporting materials or withdrawals was May 15, 2001. The November 8, 2000, Order directed the Monitor to file reports with the Court each month regarding the lawyers' progress regarding these filings.

On March 15, 2001, Class Counsel filed a motion requesting entry of an order suspending the deadline to file petitions for Monitor review. <sup>39</sup> That motion was denied. <sup>40</sup> On April 6, 2001,

Other conditions applied to the Register process. See Order of November 8, 2000, for details.

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are available upon request from the Monitor's Office (1-877-924-7483) and are available from USDA's web site, http://www.fsa.usda.gov/dam/forms/noticedate.asp.

The Government chose not to file a Register of Petitions.

Class Counsel's Motion for Entry of an Order Suspending the Deadline to File Petitions of Appeal to the Monitor and to Respond to the Government's Petitions to Appeal, and for an Expeditious Hearing on Interim Fees (filed March 15, 2001).

the Court issued an Order that set a status conference for April 19, 2001. On April 27, 2001, the Court issued an Order regarding the matters discussed at the April 19 status conference. The April 27, 2001, Memorandum Opinion and Order explained that it appeared that Class Counsel might be unable to meet the final May 15, 2001, deadline established by the November 8, 2000, Order. The Court stressed Class Counsel's obligation to file fully researched, fully briefed, fully documented materials in support of all remaining Petitions for Monitor review, or to file withdrawals of petitions, where appropriate. The Court also encouraged Class Counsel to obtain assistance from pro bono counsel. Finally, in the April 27, 2001, Order the Court set forth a schedule of fines that would be imposed if Class Counsel were to ultimately need an extension of the May 15, 2001, deadline.

On May 15, 2001, the Court issued a Memorandum Opinion and Order further addressing the petition deadline issue. This Order permanently suspended the deadlines that had been set by the November 8, 2000, Order, and set September 15, 2001, as the new final deadline for filing supporting materials and withdrawals. The Order further set weekly reporting deadlines for Class Counsel, and elaborated on the schedule of fines set forth in the April 27, 2001, Order.

On June 28, 2001, the Court issued the third and final Memorandum Opinion and Order in this series regarding petitions for Monitor review. This Order addressed Class Counsel's increased rate of withdrawing petitions and addressed Class Counsel's decision not to respond to many Government petitions. The Order required the Facilitator to notify claimants directly whenever the Government petitions for Monitor review;<sup>41</sup> required Class Counsel to file a memorandum with the Facilitator each time Class Counsel decided not to file a response to a

<sup>40</sup> See Order of March 29, 2001.

Prior to this Order, Class Counsel was responsible for providing notice to claimants in this situation.

Government petition for Monitor review; and, finally, required Class Counsel to submit to the Facilitator a list of all claimants whose petitions were withdrawn for primarily non-merit based reasons prior to the date of the Order.

The Monitor reported monthly to the Court on Class Counsel's progress regarding the Registers of Petitions. In a final report filed on November 7, 2001, the Monitor found that Class Counsel had provided supporting materials or withdrawals on behalf of all individuals listed on the Register.

Several problems arose during the implementation of the Register process. As a result of these problems, the processing of many claimants' petitions were delayed, suspended or terminated. In December 2001, Class Counsel filed a motion regarding some of these claimants.<sup>42</sup>

# 6. <u>Debt Relief for Prevailing Class Members</u>

Background about debt relief is provided in section III(B)(2) above. The February 7, 2001, Stipulation and Order resolved important debt relief issues in this case.

### 7. Non-Credit Claims

The Consent Decree provides that a class member who prevails in a non-credit claim is to receive "the amount of the benefit wrongly denied, but only to the extent that funds that may be lawfully used for that purpose are then available[.]"<sup>43</sup> The February 7, 2001, Stipulation and

Consent Decree, paragraph 9(b)(iii)(A). The Class Member would also be entitled to some types of injunctive relief. See Consent Decree, paragraph 9(b)(iii)(B).

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The Motion was entitled, "Plaintiffs' Motion for Relief for 97 Class Members Whose Petitions for Monitor Review Were Filed On or Before September 15, 2001, But Have Been Designated by the Facilitator as Late" ("97 Late"). On February 27, 2002, the Monitor filed a report regarding the subject matter of the "97 Late" motion. The "97 Late" motion was later withdrawn. Class Counsel filed a different motion regarding late petitions in July 2002. That motion is entitled, "Plaintiffs' Motion for Relief for Four Groups of Claimants Who Filed Petitions for Monitor Review."

Order provided that a class member who prevails on a non-credit claim would receive a cash payment of \$3,000.

# 8. <u>Tax Issues in Cases Involving Decedents' Estates</u>

Claimants in this case were allowed to file claims on behalf of deceased individuals who met the criteria for class membership. When these claimants prevailed, the checks were ordinarily issued to the estate of the deceased. In some cases, though, the checks identified the payee as the individual who filed the claim. In those cases, a tax problem arose because the tax liability attached to the tax account of the claimant (the living individual) while the tax benefit (the 25 percent amount) attached to the tax account of the estate. During this reporting period the Facilitator and the Monitor worked with the Internal Revenue Service (IRS) to establish a procedure for linking the tax benefit to the person who had the tax liability. Class members can call the Facilitator at 1-800-646-2873 for information about this procedure.

# 9. Other Tax Issues

The progress made regarding other tax problems is described in section III(B)(3).

## B. Issues to Be Resolved in the Near Future

## 1. Sanctions

The Orders issued in April, May, and June 2001 discussed the issue of sanctions against Class Counsel. The sanctions issue was briefed by the parties and is pending with the Court.

## 2. Petitions from Facilitator Decisions

The July 14, 2000, Order set deadlines for petitioning for Monitor review of wholly or partially adverse Track A or Track B decisions. The Monitor Update on Deadlines for Petitions for Monitor Review informed class members that the July 14, 2000, Order applied to decisions

by the Adjudicator and Arbitrator, but not the Facilitator.<sup>44</sup> It is important to ensure that any petitions from Facilitator decisions are filed sufficiently in advance of the expiration of the Monitor's appointment, and that a process is implemented for ensuring that class members receive notice of the process for petitioning for review of Facilitator decisions. This is the subject of a recommendation in Section VII, below.

# 3. <u>Debt Relief</u>

USDA has worked conscientiously over the past year to establish a system to implement debt relief in accordance with the Court's February 7, 2001, Order. In the near future we hope to see the remaining difficulties in the system worked out and to see full implementation of the debt relief provisions of the Consent Decree and of the February 7, 2001, Order.

# 4. Fate of Petitions Filed Late

In July 2002, Class Counsel filed a motion entitled "Plaintiffs' Motion for Relief for Four Groups of Claimants Who Filed Petitions for Monitor Review." The parties are in the midst of briefing this motion.

## 5. Tax Issues

A number of tax issues are ongoing. Because of the particular types of tax difficulties presented in this case and the large number of individual transactions involved, there likely will be a need for work to continue solving tax issues throughout the implementation of the settlement.

# 6. Notice of Petition Deadline

The Monitor is preparing a report to the Court on the issue of notice to the class of the 120-day deadline to petition the Monitor. The report will be completed in the near future.

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<sup>&</sup>lt;sup>44</sup> Monitor Update No. 3, Deadlines for Petitions for Monitor Review (August 14, 2000).

## 7. Routing Schedule

The September 12, 2000, Order established some basic parameters for the routing of petitions. It states:

The Facilitator shall deliver to the Monitor and the non-petitioning party copies of all petitions for Monitor review under . . . [par.] 12(b)(iii) of the Consent Decree, at a rate of not more than 125 petitions per week.

There is a dispute between the parties about how fast or slow routing should be within these parameters. At the end of 2001 and the beginning of 2002, there was apparently a three-month period in which the Facilitator did not route any files to the government for response. Class Counsel has asked the Monitor to report that Class Counsel is dissatisfied with the Facilitator's decision to stop routing during that three-month period.

## VI. GOOD FAITH IMPLEMENTATION OF THE CONSENT DECREE

It is apparent to the Monitor that both of the parties and all three of the neutrals (the Facilitator, the Adjudicator, and the Arbitrator) are continuously working on this case in good faith

Class Counsel, the Government, and each of the three neutrals have demanding jobs in the implementation of this landmark settlement. It is virtually impossible to complete this kind of undertaking without making some mistakes and taking some unpopular positions. Although many may be critical of specific aspects of the work being done to implement this Consent Decree, it is important to keep in mind that the test for good faith focuses on honesty. One standard legal dictionary defines good faith as, "A state of mind characterized by honest belief, absence of malice or intent to defraud, absence of a design to seek unconscionable advantage or of knowledge that such advantage is likely to occur . . . . "45 The Monitor believes that all of

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West's Legal Thesaurus/Dictionary (William P. Statsky ed., 1986).

those who are charged by the Court with the responsibility for carrying out implementation of this Consent Decree met that test during this reporting period.

## VII. RECOMMENDATIONS

Section V(B)(2), above, explained that there is a need for clarification and notice regarding the process for filing petitions from Facilitator class membership screening petitions. Based upon discussion of this issue with the parties, the Monitor recommends that the Court take action to resolve this problem. The Monitor proposes a structure for resolution in the Proposed Draft Order that is attached as Appendix 9. The Monitor recommends that the Court give the parties a fixed period of time in which to indicate their consent or file any objections to the Proposed Draft Order.

Dated: September 4, 2002 Respectfully submitted,

Randi Ilyse Roth Monitor Post Office Box 64511 St. Paul, Minnesota 55164-0511 877-924-7483

Appendix 1 — Statistics for Individual Track B Cases Appendix 2 — List of Monitor Office Training Events

Appendix 3 — Monitor Updates 7-10

Appendix 4 — February 7, 2001, Stipulation and Order

Appendix 5 — USDA Policy Notice—"USDA Criteria for Discharging Loans Under the

Consent Decree"

Appendix 6 — Tax Information on USDA Settlement

Appendix 7 — Monitor Update 4—Injunctive Relief, revised February 19, 2001

Appendix 8 — Paragraph 5(g) Reconsideration Letter

Appendix 9 — Proposed Draft Order