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United States Government

Department of Energy (DOE)

# memorandum

Savannah River Operations Office (SR)

DATE: JAN 08 2002  
REPLY TO:  
ATTN OF: NMOD (Edwards, 803/952-4730)  
SUBJECT: Centers for Excellence  
TO: Federal Technical Capability Panel Agents  
DOE Field Managers

At the December 05, 2001, meeting of the Federal Technical Capabilities Panel (FTCP), a presentation was made by a representative of the Center for Chemical Process Safety (CCPS) on Centers for Excellence. The presentation focused on how the chemical industry continually strives for excellence. The CCPS has many resources that are available for use to aid in creating Centers for Excellence. More information can be obtained at their website, [www.aiche.org/ccps](http://www.aiche.org/ccps).

Another resource that is available for use by DOE is the Institute for Nuclear Power Operations (INPO). INPO has a standing contract with DOE to provide services in numerous areas. These services are available to both DOE and DOE contractor personnel. Services can be in the form of assist visits where a team from INPO will visit the requesting site or training can be attended at INPO headquarters in Atlanta, GA. Another available option is to participate as an observer on INPO assistance visits or plant evaluations conducted at commercial nuclear power plants. Although I was unable to have an INPO representative at the meeting, the following are some of the areas for which INPO assist visits and/or training is available:

- Organizational Effectiveness
- Human Performance Improvement
- Plant Operations
- Maintenance
- Work Management
- Human Performance Fundamentals
- High Performance Team Training
- Event Investigation Training

INPO can also tailor aid to a specific request. The liaison for DOE is Mr. Charles R. Brooks. Mr. Brooks can be reached at (770) 644-8398 or by email at [brookscr@inpo.org](mailto:brookscr@inpo.org).

I would encourage each of you to look within your own organizations to see how performance can be improved by utilizing resources such as those described above. Resources such as these have been underutilized in the past and can be extremely useful for creating Centers for Excellence within DOE. If you have any questions, please feel free to contact me or Robert Edwards at (803) 952-4630.

  
Roy J. Schepens  
Chairman, FTCP

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