

E-Gov Results.gov Update – November 8, 2006

The road once less traveled is now becoming the road everyone travels upon.

The E-Gov initiatives are continuing to improve and expand services to citizens, businesses and agencies alike. The recent launch of GovSales.gov through the Federal Asset Sales initiative provides a one-stop resource for the purchase of real estate and personal property from the Federal government. Additionally, the re-launch of Business.gov through the Business Gateway initiative is helping improve business compliance while reducing burden. These initiatives help citizens and businesses complete otherwise arduous tasks with relative ease through utilization of information technology. Additionally, agencies continue to realize cost savings and increase service effectiveness through migration to the E-Gov Travel initiative. We are also improving service at the state level through the migration of additional states to the Electronic Death Registration system as provided by the E-Vital initiative. Details follow below.

Scorecard Update

A number of agencies had changes in their E-Gov Scorecard ratings in Q4.

The following agencies received upgrades on their E-Gov Scorecard:

- Environmental Protection Agency (Status & Progress)
- Department of Interior (Status)
- Department of Justice (Status)
- Department of State (Status)
- Department of Transportation (Status & Progress)
- Small Business Administration (Status & Progress)
- Department of Veterans Affairs (Progress)
- Department of Homeland Security (Progress)

The following agencies received downgrades on their E-Gov Scorecard:

- Department of Agriculture (Status & Progress)
- Department of Defense (Progress)
- Department of Health and Human Services (Status & Progress)
- National Aeronautics and Space Administration (Status)
- Social Security Administration (Status)
- Office of Personnel Management (Progress)

Service Improvements

Business Gateway: On October 12th, Business Gateway held a press briefing at the National Press Club to celebrate the re-launch of Business.gov. Business.gov provides business owners with a one-stop resource that helps businesses easily access compliance information, federal forms and compliance contacts from multiple government agencies.

Ultimately, business.gov helps reduce compliance burden to business while helping them stay in compliance with federal regulations.

The meeting was widely attended by members of the press, government, and small business community. The day of the event, the re-launch was mentioned in the Wall Street Journal "A" section.

The event included a demonstration of the site and many of its new functionalities including an intuitive search engine. The re-launch event also provided an opportunity for guest speakers to discuss how Business.gov has helped them. Warren Brown, President of CakeLove and host of "Sugar Rush" on The Food Network had the following to say – "Business.gov is the perfect resource for me. I'm growing one business and starting another. This website works on two different levels, providing the direct connections I want for my on-going business needs and the basic start-up support I need for launching my new business. Business.gov is like having a silent partner on line."

Federal Asset Sales: On September 30, 2006, GSA launched GovSales.gov through the Federal Asset Sales initiative. This is the second phase in developing a single website that will ultimately list and collect sales information on all government assets available for sale to the public. GovSales.gov allows the public to search assets available for sale, and makes it much easier for the public to find and purchase real estate and personal property from the federal government.

This is the beginning of an effort through which all agencies will sell their unwanted assets through a small number of sales centers.

E-Gov Travel: The E-Gov Travel initiative continues to work with agencies to provide more optimized travel services by enabling staff to make travel reservations on-line via the Internet in a paperless, fast and efficient manner, with greatly reduced administrative costs. Progress is seen as several agencies have recently begun their migrations. The Department of Health and Human Services has completed migration to an E-Gov Travel service provider in 11 of 12 operational divisions. The Department of Treasury has completed migrations in 13 of 14 bureaus.

Additionally, the following agencies have also recently started migrating to an E-Gov Travel service provider: Department of Homeland Security, Department of State, Environmental Protection Agency, General Services Administration, Small Business Administration and the U.S. Agency for International Development. While full implementation of E-Gov Travel is not expected until fall 2008, USAID is already accruing benefits from utilizing its limited E-Gov Travel roll-out. For example, in FY2005, it cost USAID a minimum of \$55 per travel booking. With the implementation of E-Gov Travel, USAID has been able to reduce these costs down to \$9 for self-booking or, in limited cases where necessary, \$50 for agent intervention booking. USAID projects cost savings from its E-Gov Travel implementation to reach as high as \$1 million per year once fully implemented.

E-Vital: The E-Vital initiative assists states in automating the paper-bound death registration process through an electronic, web-based system called Electronic Death Registration (EDR). EDR connects the various death registration participants (e.g., funeral directors, physicians, hospitals, medical examiners, coroners) with the states'/jurisdiction's Bureau of Vital Statistics (BVS). The E-Vital initiative has worked with the National Center for Health Statistics (NCHS), the National Association for Public Health Statistics and Information Systems (NAPHSIS), and the State BVSs to improve death reporting as manual and paper-based processes can result in errors and fraud, as well as service delays to citizens and to agencies with which we share data.

As of September 2006, fourteen states, the District of Columbia and the jurisdiction of New York City have implemented EDR. Seven more states plan to implement in FY 2007. SSA awarded contracts to nine additional states in September 2006 and will work with these new states to fully implement EDR within the next two years. With the 2006 awards, approximately 60% of all jurisdictions are under contract.

IT Privacy and Security

Quarterly security performance updates have demonstrated government-wide progress toward achieving the IT security goals of the E-Gov Scorecard and implementing the privacy provisions of E-gov Act and the Privacy Act. Currently, approximately 88% of agency systems have identified and validated the effectiveness of security controls - a process called certification and accreditation (C&A). Agencies have also appropriately described how they collect and use personally identifiable information more than 80% of the time.

Federal Enterprise Architecture (FEA)

In September 2006, OMB looked at enterprise architecture as part of the evaluation of agency budget submissions. Enterprise architecture mapping codes for the Business Reference Model (BRM) and Service Component Reference Model (SRM) were used in the FY08 budget formulation process, and have been used to analyze agency budgets that were submitted to OMB. Also in September, agencies reported progress against quarterly enterprise architecture milestones. These quarterly milestones track each agency's progress toward achieving their architecture goals that will be assessed in more detail in March 2007. OMB is providing ongoing architecture guidance for the three new E-Gov Line of Business task forces kicked off in 2006: Geospatial, Budget Formulation & Execution, and IT Infrastructure Optimization. The Line of Business task forces have each completed recommended common solutions and developed business cases. OMB also continues to provide guidance to agencies on their transition towards implementing Internet Protocol Version 6 (IPv6).