Public Outreach and Permitting Geologic Sequestration

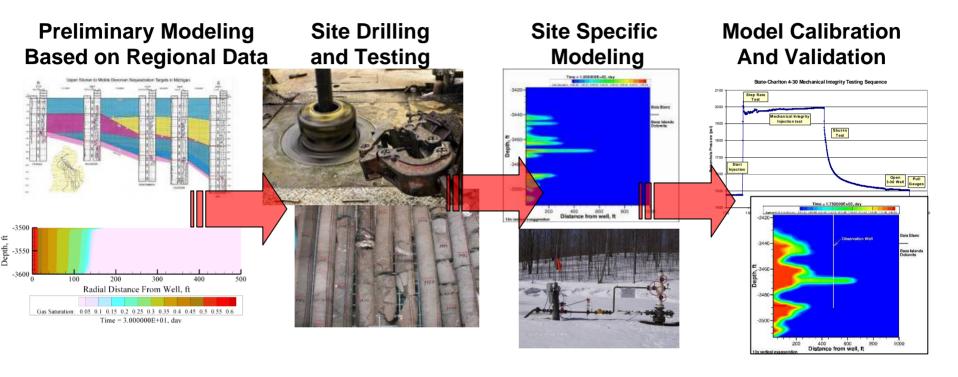
Lessons for Phase III

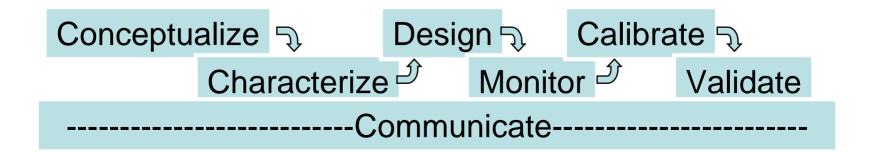
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Social site characterization involves similar approaches as technical site characterization and is the only way to adequately address public attitudes in a sequestration project.

Question

When does technical site characterization begin and end?





Question

Do you need public What acceptance about the to secure a second? permit; to conduct a project?

Why do Outreach?

- •Effective outreach will not guarantee public acceptance of CCS or a CCS projects
- But no, or poorly executed, outreach could contribute to project failure

Steps in Effective Public Engagement

- Stakeholder research
- Planning
- Formation of outreach team
- Message and materials development
- Proactive, targeted engagement
- Response / feedback process

Social Site Characterization

- •Who are the stakeholders?
 - Citizens in the host community
 - Neighbors / landowners
 - Local, state and federal policymakers and regulators
 - Media
 - Local and national interest groups
- •What issues drive public attitudes?
 - Local and state economy, environment, industrial base
 - Perception of host company and of regulators
 - Energy costs
 - Familiarity with drilling and mining
 - Concern about climate change

Make Sure You Understand the Issues that Matter

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Data Collection & Research

- Focus group interviews
- Media assessments
- Opinion surveys
- One-on-one discussions
- Exercises:
 - Wedge game
 - Risk assessment

Planning

- •Considerations:
 - Concerns / question in community
 - Size of population you are trying to engage
 - Different approaches to engagement
 - Timing

Form an Appropriate Outreach Team

- Requires coordination of people and messages
 - Time consuming
 - Thankless
 - AKA Head Nag
- Emphasis on multi-disciplines, multi-affiliations
 - Enlist experts and opinion leaders
- Seek local involvement
 - Universities
 - Economic development
 - Business and environment leaders
 - Influential citizens (elected officials, union reps
- Messengers matter
- •Make the 'landman' your friend

Proactive, Targeted Engagement

- Personal contact with key stakeholders
 - Early
 - Often
 - In advance of major milestones, events
- Seek speaking engagements or other opportunities to talk with people
 - Civic clubs, religious groups, NGOs
- Contact the Media
- Monitor and respond to reactions, questions, concerns

Create a Response Process

- Address controversial issues with openness
- Make sure the whole team is made aware of emerging concerns
- Where possible address concerns in project plans and tell people how; where not possible, explain
- Create a public record of activities –
 written reports, websites

Rethinking the Role of Public Outreach in Building Acceptance

- Consider the analogy: Geology is to physical science as Outreach is to social science
- Outreach is informed by social science research
 - Answers questions about ways in which people perceive the need for, risks of, and tradeoffs of CCS
- "Site Characterization" in public outreach consists of a systematic process to identify:
 - Different publics and their level of interest, information needs, and perspectives
 - Ways to address those differing needs

Summary

Public outreach critical in building public acceptance for CCS

True outreach involves listening, sharing information and addressing concerns

 Outreach should be an integrated component of CCS projects – not an afterthought

 Approach outreach with methodic effort: research, planning, materials development, proactive implementation, follow-up

 We are finding that the efforts of proactive outreach are paying off in the form of cautious support for CCS on the part of many and constructive discussion with those who are less supportive