SOLICITATION, OFFER AND AWARD 1. IIIS CONTRACT NUMBER 1. IIIS CONTRACT IS A RATED ORDER UNDER UPAS (15) RATING PAS (15) 1. IIIS CONTRACT NUMBER 1. IIIIS CONTRACT NUMBER 1. IIIIS CONTRACT NUMBER 1. IIIIS CONTRACT NUMBER 1. IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
TIRNO-07-R-00021 TIRNO-07-R-00021 (Insternation of the procurement (Os:A:P:B:B:B) GO99 Oxon Hill Road Oxon Hill, MD 20745 TIRNO-07-R-00021 (OCTOBER 25, 2007) IRS Procurement (Os:A:P:B:B:B) GO99 Oxon Hill Road – 5 th Floor Mailroom Oxon Hill, MD 20745 TODE ATTN: RFP# TIRNO-07-R-00021 (OCTOBER 25, 2007) IRS Procurement (Os:A:P:B:B:B) GO99 Oxon Hill Road – 5 th Floor Mailroom Oxon Hill, MD 20745 SOLICITATION 9. Sealed offers in original andcopies _SEE COVER LETTER for furnishing the supplies or services in the Schedule will be received at the place specified in _SEE BLOCK 8, above or if hand carried, in the depository located in _SEE BLOCK 8, above. CAUTION — LATE Submissions, Modifications, and Withdrawals: See Section L, Provision No. or 52.215-1. All offers are subject to all terms and conditions contained in this solicitation. 10. FORINFORMATIONDINELL D. COOK
7. ISSUED BY CODE IRS0088 8. ADDRESS OFFER TO (If other than Item 7) CODE Internal Revenue Service 6009 Oxon Hill Road Oxon
ATTN: RFP# TIRNO-07-R-00021 (OCTOBER 25, 2007) IRS Procurement (OS:A:P:B:B:B) 6009 Oxon Hill, MD 20745 NOTE: In sealed bid solicitations "offer" and "offeror" mean "bid" and "bidder" SOLICITATION 9. Sealed offers in original andcopies _SEE COVER LETTER for furnishing the supplies or services in the Schedule will be received at the place specified in _SEE BLOCK 8, above. CAUTION — LATE Submissions, Modifications, and Withdrawals: See Section L, Provision No. or 52.215-1. All offers are subject to all terms and conditions contained in this solicitation. 10. FOR
IRS Procurement (OS:A:P:B:B:B) 6009 Oxon Hill Road 5th Floor Mailroom Oxon Hill, MD 20745
9. Sealed offers in original andcopies _SEE COVER LETTER for furnishing the supplies or services in the Schedule will be received at the place specified in _SEE BLOCK 8, above or if hand carried, in the depository located in _SEE BLOCK 8, above. CAUTION — LATE Submissions, Modifications, and Withdrawals: See Section L, Provision No. or 52.215-1. All offers are subject to all terms and conditions contained in this solicitation. 10. FOR INFORMATION CALL: 10. FOR INFORMATION DINELL D. COOK 11. TABLE OF CONTENTS (Y) SEC. DESCRIPTION PAGE(S) (Y) SEC. DESCRIPTION PAGE(S) (Y) SEC. DESCRIPTION PART II - CONTRACT CLAUSES X A SOLICITATION/CONTRACT FORM X B SUPPLIES OR SERVICES AND PRICE/COST 2-4 PART III - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACH.
9. Sealed offers in original andcopies _SEE COVER LETTER for furnishing the supplies or services in the Schedule will be received at the place specified in _SEE BLOCK 8, above or if hand carried, in the depository located in _SEE BLOCK 8, above. CAUTION — LATE Submissions, Modifications, and Withdrawals: See Section L, Provision No. or 52.215-1. All offers are subject to all terms and conditions contained in this solicitation. 10. FOR INFORMATION CALL: DINELL D. COOK A. NAME DINELL D. COOK 11. TABLE OF CONTENTS (Y) SEC. DESCRIPTION PAGE(S) (Y) SEC. DESCRIPTION PAGE(S) PART I - THE SCHEDULE PART II - CONTRACT CLAUSES X A SOLICITATION/CONTRACT FORM X B SUPPLIES OR SERVICES AND PRICE/COST 12-4 PART III - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACH.
CAUTION — LATE Submissions, Modifications, and Withdrawals: See Section L, Provision No. or 52.215-1. All offers are subject to all terms and conditions contained in this solicitation. 10. FOR INFORMATION CALL: A. NAME B. TELEPHONE (NO COLLECT CALLS) C. E-MAIL ADDRESS
10. FOR 10.
AREA CODE
DINELL D. COOK
(*) SEC. DESCRIPTION PAGE(S) PART I - THE SCHEDULE PART II - CONTRACT CLAUSES X A SOLICITATION/CONTRACT FORM 1 X I CONTRACT CLAUSES 15-40 X B SUPPLIES OR SERVICES AND PRICE/COST 2-4 PART III - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACH.
PART I - THE SCHEDULE X A SOLICITATION/CONTRACT FORM X B SUPPLIES OR SERVICES AND PRICE/COST PART II - CONTRACT CLAUSES 15-40 A PART III - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACH.
X A SOLICITATION/CONTRACT FORM 1 X I CONTRACT CLAUSES 15-40 X B SUPPLIES OR SERVICES AND PRICE/COST 2-4 PART III - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACH.
X B SUPPLIES OR SERVICES AND PRICE/COST 2-4 PART III - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACH.
X C DESCRIPTION/SPECS./WORK STATEMENT 4-9 X J LIST OF ATTACHMENTS 40
X D PACKAGING AND MARKING 9-10 PART IV - REPRESENTATIONS AND INSTRUCTIONS
X E INSPECTION AND ACCEPTANCE 10-12 REPRESENTATIONS, CERTIFICATIONS
X F DELIVERIES OR PERFORMANCE 12-13 X K AND OTHER STATEMENTS OF OFFERORS 40-47
X G CONTRACT ADMINISTRATION DATA 13 X L INSTRS., CONDS., AND NOTICES TO OFFERORS 47-53
X H SPECIAL CONTRACT REQUIREMENTS 14-15 M EVALUATION FACTORS FOR AWARD 54-56
OFFER (Must be fully completed by offeror)
NOTE: Item 12 does not apply if the solicitation includes the provisions at 52.214-16, Minimum Bid Acceptance Period.
12. In compliance with the above, the undersigned agrees, if this offer is accepted within 120 calendar days (60 calendar days unless a different period is inserted by the offeror) from the date for reconformal of offers specified above, to furnish any or all items upon which prices are offered at the price set opposite each item, delivered at the designated point(s), within the time specified in the schedule
13. DISCOUNT FOR PROMPT PAYMENT (See Section I, Clause No. 52.232-8) 10 CALENDAR DAYS 20 CALENDAR DAYS % CALENDAR DAYS %
14. ACKNOWLEDGMENT OF AMENDMENTS AMENDMENT NO. DATE AMENDMENT NO. DATE
(The offeror acknowledges receipt of amendments to the
SOLICITATION for offerors and related documents numbered and dated):
15A. NAME CODE 00055905 FACILITY 16. NAME AND TITLE OF PERSON AUTHORIZED TO SIGN
AND ADDRESS OF OFFEROR
15B. TELEPHONE NUMBER AREA CODE NUMBER EXT. 15C. CHECK IF REMITTANCE ADDRESS IS DIFFERENT FROM ABOVE - ENTER SUCH ADDRESS IN SCHEDULE. 17. SIGNATURE 18. OFFER DATE
AWARD (To be completed by Government)
19. ACCEPTED AS TO ITEMS NUMBERED 20. AMOUNT 21. ACCOUNTING AND APPROPRIATION
22. AUTHORITY FOR USING OTHER THAN FULL AND OPEN COMPETITION: 10 U.S.C. 2304(c) () 41 U.S.C. 253(c) ()
24. ADMINISTERED BY (If other than Item 7) CODE 25. PAYMENT WILL BE MADE BY CODE
2017 THE DE WINDE DI
26. NAME OF CONTRACTING OFFICER (Type or print) 27. UNITED STATES OF AMERICA 28. AWARD DATE
(Signature of Contracting Officer)

IMPORTANT -- Award will be made on this Form, or on Standard Form 26, or by other authorized official written notice.

PART I – THE SCHEDULE SECTION B

SUPPLIES OR SERVICES AND PRICES/COSTS

B.O - BASE YEAR: OCTOBER 1, 2007 THROUGH SEPTEMBER 30, 2008

ITEM	DESCRIPTION	EST. MAX DPLH	UNIT	FIXED HOURLY RATE	EXTENDED PRICE
0001	Project Manager	460	Hr.	\$	\$
0002	Site Supervisor	1,920	Hr.	\$	\$
0003	Accounting Clerk II	1,920	Hr.	\$	\$
0004	Accounting Clerk I	1,920	Hr.	\$	\$
0005	General Clerk II	15,360	Hr.	\$	\$
0006	General Clerk I	24,960	Hr.	\$	\$
0007	Receptionist	3,840	Hr.	\$	\$
0008	Travel	1	Lot	NTE	\$1,000.00

TOTAL EXTENDED PRICE FOR BASE PERIOD:	\$
---------------------------------------	----

B.1 - OPTION YEAR 1: OCTOBER 1, 2008 THROUGH SEPTEMBER 30, 2009

ITEM	DESCRIPTION	EST. MAX DPLH	UNIT	FIXED HOURLY RATE	EXTENDED PRICE
1001	Project Manager	460	Hr.	\$	\$
1002	Site Supervisor	1,920	Hr.	\$	\$
1003	Accounting Clerk II	1,920	Hr.	\$	\$
1004	Accounting Clerk I	1,920	Hr.	\$	\$
1005	General Clerk II	15,360	Hr.	\$	\$
1006	General Clerk I	24,960	Hr.	\$	\$
1007	Receptionist	3,840	Hr.	\$	\$
1008	Travel	1	Lot	NTE	\$1,000.00

TOTAL	EXTENDED PRICE FOR OPTION YEAR 1:	\$
IVIAL		ND

B.2 - OPTION YEAR 2: OCTOBER 1, 2009 THROUGH SEPTEMBER 30, 2010

		EST. MAX	UNIT	FIXED	EXTENDED PRICE
ITEM	DESCRIPTION	DPLH	OTVIT	HOURLY RATE	
2001	Project Manager	460	Hr.	\$	\$
2002	Site Supervisor	1,920	\$		
2003	Accounting Clerk II	1,920	Hr.	\$	\$
2004	Accounting Clerk I	1,920	Hr.	\$	\$
2005	General Clerk II	15,360	Hr.	\$	\$
2006	General Clerk I	24,960	Hr.	\$	\$
2007	Receptionist	3,840	Hr.	\$	\$
2008	Travel	1	Lot	NTE	\$1,000.00

TOTAI	L EXTENDED	PRICE FOR	OPTION	YEAR 2:	\$
--------------	------------	------------------	---------------	----------------	----

B.3 - OPTION YEAR 3: OCTOBER 1, 2010 THROUGH SEPTEMBER 30, 2011

CLIN	DESCRIPTION	EST. MAX DPLH	UNIT	FIXED HOURLY RATE	EXTENDED PRICE
3001	Project Manager	460	Hr.	\$	\$
3002	Site Supervisor	1,920	Hr.	\$	\$
3003	Accounting Clerk II	1,920	Hr.	\$	\$
3004	Accounting Clerk I	1,920	Hr.	\$	\$
3005	General Clerk II	15,360	Hr.	\$	\$
3006	General Clerk I	24,960	Hr.	\$	\$
3007	Receptionist	3,840	Hr.	\$	\$
3008	Travel	1	Lot	NTE	\$1,000.00

T	T	'AI	١,	E	X	T	\mathbf{E}	VI	DI	$\mathbb{C} \mathbb{I}$)	P	RI	F	I	76)]	R	\mathbf{O}	P	Т	T	V	Y	$\mathbf{E}A$	R	3:	\$	

B.4 - OPTION YEAR 4:	OCTOBER 1.	2011 THROUGH	SEPTEMBER 30, 2012

CLIN	DESCRIPTION	EST. MAX DPLH	UNIT	FIXED HOURLY RATE	EXTENDED PRICE
4001	Project Manager	460	Hr.	\$	\$
4002	Site Supervisor	1,920	Hr.	\$	\$
4003	Accounting Clerk II	1,920	Hr.	\$	\$
4004	Accounting Clerk I	1,920	Hr.	\$	\$
4005	General Clerk II	15,360	Hr.	\$	\$
4006	General Clerk I	24,960	Hr.	\$	\$
4007	Receptionist	3,840	Hr.	\$	\$
4008	Travel	1	Lot	NTE	\$1,000.00

TOTAL EXTENDED PRICE FOR OPTION YEAR 4:	\$	
---	----	--

B.5 DIRECT PRODUCTIVE LABOR HOURS:

"DIRECT PRODUCTIVE LABOR HOURS (DPLH)" are those hours expended by Contractor personnel in performing work under the contract and called for in the Task Order(s) issued under the contract. This does not include sick leave, vacation, holidays, jury duty, military leave, or any other type of administrative leave. The maximum number of DPLH set forth herein represents the Government's reasonable expectation of consumption during the contract period(s) of performance.

The <u>ESTIMATED MAXIMUM DPLH</u> set forth at Section B for each labor category are provided for the purposes of calculating the maximum estimated contract value and are not to be considered a ceiling for the Contractor.

SECTION C STATEMENT OF WORK

C.1 SCOPE OF WORK:

This contract covers the acquisition of full and part-time clerical personnel support services for the Internal Revenue Service (IRS) Beckley Finance Center, in Beckley, West Virginia; performing a full range of operations provided by the IRS accounting offices. This contract is intended to satisfy requirements in excess of the Government's own capability to perform.

C.2 REQUIREMENTS:

The Contractor shall be the employer of all the personnel furnished under this contract and shall provide all the required supervision, non-IRS related training, insurance, recruiting, transportation to and from the job (unless provided by the employee) and any other items directly related to employment.

- **C.2.1.** <u>Personnel Actions:</u> The Contractor shall be responsible for all personnel actions including the hiring, training, assigning, paying, providing benefits and leave, disciplining and terminating of its employees as follows:
- a. **<u>Hiring:</u>** The Contractor must provide individuals who are:
 - (1) Proficient in the English language;
 - (2) Able to perform the minimum requirements stated in paragraph C.2.3, <u>Minimum Requirements</u> for skill category; and
 - (3) Selected in accordance with applicable Equal Employment Opportunity Laws and Regulations.
- b. <u>Training:</u> The IRS will provide initial training to the Site Supervisor and all employees brought on by the contractor within the first ninety days of the contract. After that period, the IRS anticipates that the contractor shall provide all initial training to prospective employees at the contractor's expense. The Contractor must ensure that its' employees have received adequate training to perform the minimum requirements prior to being made available under this contract. The IRS will provide the IRS facility to the contractor at the Government's expense.
- c. <u>Assigning:</u> The Contractor shall assign qualified individuals for the skill category requested. Any substitutes provided must meet the minimum requirements cited at C.1.1, <u>Personnel Actions</u>. The assignment of work will be fluid since the workload coming into the Finance Center varies. For that reason, the IRS needs to have the flexibility of moving contract workers from one area into another even during one work day; therefore, the Site Supervisor and Project Manager will work with IRS personnel in developing a training curriculum that will meet the needs of the contract personnel and the Service (i.e., cross training for all employees).

d. Salary and Benefits:

- (1) The Contractor shall be responsible for all withholdings and other benefits, workmen's compensation, payments and benefits, overhead and all payroll costs and contributions.
- (2) The Contractor must pay at a minimum, the wage rate and benefits as determined by the Department of Labor shown in the Wage Determination cited in Part III, Section J.

e. **Performance:** The Contractor shall act upon information provided by the Government concerning the quality of work. The Contractor shall take the necessary actions to ensure adequate performance including providing replacements when requested. Any personnel action, including termination, shall be handled directly by the Contractor with the employee.

The payment to the contractor will be dependent on the number of hours worked each week by each category of employee. Absence of an employee for a day will be cause for reduced payment to the contractor. Absence of more than one employee from each of the categories specified shall require prompt action by the contractor. The IRS anticipates that the contractor shall supply a backup employee by the next business day of the reported absence. During peak performance periods, absence of multiple employees or multiple failures to supply backup employees within the specified time will be unacceptable and may be cause for defaulting the contract. Absence of multiple employees or multiple failures to supply backup employees during the off-peak periods of performance will be at the discretion of the Site Supervisor, provided that there is no overall lack of performance on any tasks.

- f. <u>Supervision:</u> The Contractor shall provide a working Site Supervisor who is trained and knowledgeable in all areas of work specified in the contract. The Site Supervisor must have specific knowledge of:
 - Office Procedures
 - Government accounting procedures/policy/terminology

The Site Supervisor shall receive direction from an IRS manager designated in the specific Task Order(s). The Site Supervisor shall provide recommendations to IRS Beckley management and inform management of potential problems. The Site Supervisor shall possess the ability to effectively manage employees and the workload given by the government.

The Site Supervisor shall also possess the ability to communicate effectively with IRS management and contractor employees. The Site Supervisor shall also learn sufficient information about IRS working conditions so as not to initiate problems with the IRS-NTEU labor agreement.

C.2.2. Quality Assurance:

- a. The Contractor must provide qualified personnel to the job site within the time shown in Part I, Section F, <u>Deliveries or Performance</u>. Failure to provide continuous service for the requested time may constitute grounds for default. Continuous service includes providing, at the Government's discretion, substitutes to replace unacceptable or absent assigned personnel.
- b. The Contractor is responsible for establishing a quality control system which provides for the correction of unacceptable performance, including but not limited to:
 - (1) Assignments not acceptable in accordance with C.2.3 Minimum Requirements; and
 - (2) Unprofessional behavior: Disorderly conduct, ineffective or improper communication with others, inappropriate dress, etc.

C.2.3. Minimum Requirements:

- a. <u>Scope and Effect:</u> The purpose of the services provided under this contract is to perform assignments under the conditions described in Section C.1. <u>Scope of Work</u> in accordance with the minimum requirements described below. Work will be reviewed by IRS personnel in the immediate work unit.
- (1) Performs a variety of duties related to the clerical duties of a typical IRS accounting office and these functions may include:
 - a. the operation of two receptionist desks;
 - b. the preparation of documents and schedules for cash deposits;
 - c. the addition of new work or systems, the receipt, storage and retrieval of various accounting documents (e.g. obligation and payment documents);
 - d. the control and return of incomplete invoices to vendors;
 - e. the flow of all incoming and outgoing mail;
 - f. the delivery of mail between the main Federal Building (FOB) and the Annex;
 - g. the delivery of mail between floors in the main Federal Building; and
 - h. the pickup and delivery of mail from/to the Post Office, and other clerical type office operations.
- (2) These functions may be performed:
 - a. over the telephone;
 - b. on computers, inputting and manipulating data/information in file rooms;
 - c. in the mail room;
 - d. at a desk or at the copy machine.

On occasion other duties of a similar nature may be directed by additional task order(s). Contractor personnel will receive their assignments from the Program Manager or Site Supervisor as a result of issued task(s). No contractor effort is to be accomplished that is not directly related to an issued task order. The duties as described above will require varying numbers of personnel by category. However, the initial activity will require:

(3) Clerks performing:

- o receipt, storage & retrieval of accounting documents;
- o control and return of incomplete invoices to vendors;
- o delivery of mail between floors in the Federal Building and between the Federal Building and Annex building;
- o other clerical office operations.

The Contractor personnel shall possess effective telephone communication skills; keyboard skills (ability to operate a keyboard associated with a computer); the ability to read and write the English language, and perform basic arithmetical computations; the ability to operate office machinery such as a typewriter, calculator, letter opener, date stamper, postage machine, fax machine, copier and

perform simple operations on computers.

C.3 PHYSICAL DEMANDS:

Duties may require prolonged standing, walking, bending, reaching and stretching.

C.4 GOVERNMENT RESPONSIBILITIES:

Within ninety days of contract award, the IRS will provide the requisite training with training materials to accomplish the tasks within the prescribed job description. After the initial training, the contractor shall provide the requisite training for all categories of employees (see Item C.2.1.b).

C.5 GOVERNMENT FURNISHED SUPPLIES AND FACILITIES:

The Government will furnish the following at no cost to the Contractor:

- 1. Work space and furnishings assigned to the contractor personnel at the Beckley Finance Center for performing training and work assignments. The work environment is typical of such places as offices, meetings and training rooms. The work area is adequately lighted, heated and ventilated.
- 2. Government forms, publications and documents necessary to perform assigned duties.
- 3. Access to all office equipment (typewriters, computers, copying equipment, etc.) and supplies necessary to perform assigned duties (to include training).
- 4. In the current facilities, the Government provides a kitchen, a dining area and vending machines for the employee's convenience.

C.6 PRE-SCREENING OF PERSONNEL AND REMOVAL OF UNACCEPTABLE

PERSONNEL: The Contractor shall pre-screen all employees proposed for work under the contract in accordance with the requirements specified in the contract.

- **C.7 TASK ORDERS:** All work performed by the Contractor under this contract shall be based upon task orders issued by the IRS. The task order will specify the particular efforts to be accomplished by the Contractor and will estimate the quantities and categories of service employees to be used.
- C.8 NON-PERSONAL SERVICES: Contractor employees are not subject to the supervision of a Government employee while performing this contract. The selection, scheduling, control and supervision of the Contractor's employees are the Contractor's sole responsibility. The parties recognize and agree that no employer-employee exists or will exist under the contract between the Government and the Contractor's employees. The Government and the Contractor understand and agree that the services to be delivered under this contract are non-personal services. Further, comparable services are performed in the same or similar agencies for comparable needs.

C.9 OVERTIME: It is anticipated that the IRS will direct the Contractor's employees to work overtime during performance of this contract, most likely in the fourth quarter of the government's fiscal year. The Contractor's employees shall be required to work necessary overtime as directed by the COTR in accordance with applicable labor statutes.

The Fair Labor Standards Act does not require payment of an overtime premium for labor categories considered professional, as defined in 29 CFR, Part 541. The government will only pay an overtime premium as established in the contract's price schedule for the General Clerk I and II, and the Accounting Clerk I and II labor categories.

The Contractor shall be compensated for COTR-directed overtime in the remaining labor categories at the regular hourly rates established in the contract's price schedule. However if, consistent with its cost accounting practices used to accumulate and report uncompensated overtime, the Contractor does not compensate its professional employees for overtime the employee has worked under the contract, the Contractor will not bill the government for that overtime worked either.

C.10 TRAVEL: Offerors should not propose prices for travel as part of their offer. Travel costs which are incurred in direct support of the contract shall be reimbursed in accordance with the Federal Travel Regulations with prior approval of the COTR. The government will not pay the travel costs for on-site personnel. An estimated NTE (not to exceed) of \$1,000.00 for reimbursable travel costs per contract year applies equally for all offerors and is already reflected in the pricing schedule.

SECTION D PACKAGING AND MARKING

D.1 PACKAGING:

Preservation, packaging, and packing for shipment or mailing of all work deliverables hereunder shall be in accordance with good commercial practice and adequate to insure acceptance by common carrier and safe transportation at the most economical rates.

D.2 MARKING:

- (a) Each package, report or other deliverable shall be accompanied by a letter or other document which:
 - (1) identifies the contract by number under which the item is being delivered.
 - (2) identifies the deliverable Item Number or Report Requirement, which requires the delivered item(s).
 - (3) indicates whether the contractor considers the delivered item to be a partial or full satisfaction of the requirement,

- (b) A copy of the document required in paragraph (a) above shall be simultaneously provided to the contracting officer (if contracting officer not addressee of deliverable).
- (c) The contractor shall take all necessary precautions to ensure that all sensitive data developed under this contract are delivered to the government in a secure manner in accordance with the terms and conditions of the contract.

SECTION E INSPECTION AND ACCEPTANCE

E.1 52.246-6 INSPECTION—TIME-AND-MATERIAL AND LABOR HOUR (MAY 2001)

(a) Definitions. As used in this clause—

"Contractor's managerial personnel" means any of the Contractor's directors, officers, managers, superintendents, or equivalent representatives who have supervision or direction of—

- (1) All or substantially all of the Contractor's business;
- (2) All or substantially all of the Contractor's operation at any one plant or separate location where the contract is being performed; or
- (3) A separate and complete major industrial operation connected with the performance of this contract.
 - "Materials" includes data when the contract does not include the Warranty of Data clause.
- (b) The Contractor shall provide and maintain an inspection system acceptable to the Government covering the material, fabricating methods, work, and services under this contract. Complete records of all inspection work performed by the Contractor shall be maintained and made available to the Government during contract performance and for as long afterwards as the contract requires.
- (c) The Government has the right to inspect and test all materials furnished and services performed under this contract, to the extent practicable at all places and times, including the period of performance, and in any event before acceptance. The Government may also inspect the plant or plants of the Contractor or any subcontractor engaged in contract performance. The Government shall perform inspections and tests in a manner that will not unduly delay the work.
- (d) If the Government performs inspection or test on the premises of the Contractor or a subcontractor, the Contractor shall furnish and shall require subcontractors to furnish all reasonable facilities and assistance for the safe and convenient performance of these duties.
- (e) Unless otherwise specified in the contract, the Government shall accept or reject services and materials at the place of delivery as promptly as practicable after delivery, and they shall be presumed accepted 60 days after the date of delivery, unless accepted earlier.
- (f) At any time during contract performance, but not later than 6 months (or such other time as may be specified in the contract) after acceptance of the services or materials last delivered

under this contract, the Government may require the Contractor to replace or correct services or materials that at time of delivery failed to meet contract requirements. Except as otherwise specified in paragraph (h) of this clause, the cost of replacement or correction shall be determined under the Payments Under Time-and-Materials and Labor-Hour Contracts clause, but the "hourly rate" for labor hours incurred in the replacement or correction shall be reduced to exclude that portion of the rate attributable to profit. The Contractor shall not tender for acceptance materials and services required to be replaced or corrected without disclosing the former requirement for replacement or correction, and, when required, shall disclose the corrective action taken.

- (g)(1) If the Contractor fails to proceed with reasonable promptness to perform required replacement or correction, and if the replacement or correction can be performed within the ceiling price (or the ceiling price as increased by the Government), the Government may—
- (i) By contract or otherwise, perform the replacement or correction, charge to the Contractor any increased cost, or deduct such increased cost from any amounts paid or due under this contract; or
 - (ii) Terminate this contract for default.
- (2) Failure to agree to the amount of increased cost to be charged to the Contractor shall be a dispute.
- (h) Notwithstanding paragraphs (f) and (g) of this clause, the Government may at any time require the Contractor to remedy by correction or replacement, without cost to the Government, any failure by the Contractor to comply with the requirements of this contract, if the failure is due to—
- (1) Fraud, lack of good faith, or willful misconduct on the part of the Contractor's managerial personnel; or
- (2) The conduct of one or more of the Contractor's employees selected or retained by the Contractor after any of the Contractor's managerial personnel has reasonable grounds to believe that the employee is habitually careless or unqualified.
- (i) This clause applies in the same manner and to the same extent to corrected or replacement materials or services as to materials and services originally delivered under this contract.
- (j) The Contractor has no obligation or liability under this contract to correct or replace materials and services that at time of delivery do not meet contract requirements, except as provided in this clause or as may be otherwise specified in the contract.
- (k) Unless otherwise specified in the contract, the Contractor's obligation to correct or replace Government-furnished property shall be governed by the clause pertaining to Government property.

SECTION F DELIVERIES OR PERFORMANCE

F.1 PLACES OF PERFORMANCE:

The required services and training will be performed at the following locations:

- (a) Internal Revenue ServiceBeckley Finance Center110 North Heber StreetBeckley, West Virginia 25801
- (b) Internal Revenue ServiceBeckley Finance Center Annex220 North Kanawha StreetBeckley, WV 25801
- **F.2** OFFICE/WORK HOURS: The working hours of the contractor employees shall be established by the IRS at the time the employees are requested for work. Since the types of work will vary, the tours of duty and duration of service will fluctuate. At the time of contract award, all positions will be full-time. Core office hours are between 6:30 AM and 6:00 PM, Monday through Friday, excluding Federal holidays. Normal working hours are eight hours in addition to an unpaid 45 minute period for lunch. Included is a fifteen minute break for each four hours worked.

It is anticipated that the tour-of-duty for contractor employees will be staggered from 6:45 AM to 4:15 PM, Monday through Friday. Contractor employees shall sign in and sign out everyday on a contractor-developed log-sheet that will be approved by the IRS. The Site Supervisor or designated Alternate Site Supervisor shall be expected to be on duty each day the office is open.-

- **F.3 DELIVERABLES:** The Contractor shall furnish, in accordance with issued Task Orders, all management, supervision, personnel and services (except as may be expressly set forth in this contract as furnished by the Government) necessary to perform and provide full and part-time clerical support services to the IRS Beckley Finance Center, Beckley, WV during the period of performance, in accordance with the terms and conditions of the contract. The fixed hourly rates, inclusive of all direct and indirect costs (salaries; fringe benefits; overhead; general and administrative expenses and task order preparation costs) and profit, are applicable for the entire contract period, inclusive of the base period and any option(s) exercised at the discretion of the Government.
- **F.4 PERIOD OF PERFORMANCE:** The period of performance shall be from October 1, 2007 (or date of award, whichever is later) to September 30, 2008, plus four 12-month option years.

SECTION G CONTRACT ADMINISTRATION DATA

G.1 AUTHORITY – CONTRACTING OFFICER, CONTRACTING OFFICER'S TECHNICAL REPRESENTATIVE AND CONTRACTOR'S PROJECT MANAGER –

(a) <u>Contracting Officer</u> – The contracting officer for administration of this contract is:

Barbara E. Czerw – (202) 283-1103 Email: Barbara.E.Czerw@irs.gov

(b) <u>Contract Administrator</u> – The contract administrator for administration of this contract is:

Dinell D. Cook – (202) 283-1131 Email: <u>Dinell.D.Cook@irs.gov</u>

The contracting officer, in accordance with FAR Subpart 1.6, is the only person authorized to make or approve any changes in any of the requirements of this contract. Notwithstanding any clauses contained elsewhere in this contract, the said authority remains solely with the contracting officer. Any changes made by the contractor at the discretion of any person other than the contracting officer will be considered to have been made without authority and no adjustment will be made in the contract price to cover any increase in cost incurred as a result of any unauthorized changes.

(c) Contracting Officer's Technical Representative (COTR) – The COTR for contract is:

Theresa L. Grose – (304) 254-3497 Email: Theresa L. Grose@irs.gov

The COTR will represent the contracting officer in the administration of technical details within the scope of the contract. The COTR is also responsible for the final inspection and acceptance of all reports, and such other correspondence and responsibilities as may be specified in the contract or other document issued by the contracting officer. The COTR is not otherwise authorized to make any representations or commitments of any kind on behalf of the contracting officer or the government. The COTR does not have authority to alter the contractor's obligations or to change the contract requirement, price, terms or conditions. If, as a result of technical discussions, it is desirable to modify contract obligations or the statement of work, changes will be issued in writing and signed by the contracting officer. The government may change the COTR assignment for this contract at any time without prior notice to the contractor but the contractor will be notified of the change.

SECTION H SPECIAL CONTRACT REQUIREMENTS

H.1 52.219-17 SECTION 8(a) AWARD (DEC 1996)

(a) By execution of a contract, the Small Business Administration (SBA) agrees to the following:

- (1) To furnish the supplies or services set forth in the contract according to the specifications and the terms and conditions by subcontracting with the Offeror who has been determined an eligible concern pursuant to the provisions of section 8(a) of the Small Business Act, as amended (15 U.S.C. 637(a)).
- (2) Except for novation agreements and advance payments, delegates to the IRS the responsibility for administering the contract with complete authority to take any action on behalf of the Government under the terms and conditions of the contract; *provided*, however that the contracting agency shall give advance notice to the SBA before it issues a final notice terminating the right of the subcontractor to proceed with further performance, either in whole or in part, under the contract.
- (3) That payments to be made under the contract will be made directly to the subcontractor by the contracting activity.
- (4) To notify the IRS Contracting Officer immediately upon notification by the subcontractor that the owner or owners upon whom 8(a) eligibility was based plan to relinquish ownership or control of the concern.
- (5) That the subcontractor awarded a subcontract hereunder shall have the right of appeal from decisions of the cognizant Contracting Officer under the "Disputes" clause of the subcontract.
- (b) The offeror/subcontractor agrees and acknowledges that it will, for and on behalf of the SBA, fulfill and perform all of the requirements of the contract.
- (c) The offeror/subcontractor agrees that it will not subcontract the performance of any of the requirements of this subcontract to any lower tier subcontractor without the prior written approval of the SBA and the cognizant Contracting Officer of the IRS.

H.2 52.219-18 NOTIFICATION OF COMPETITION LIMITED TO ELIGIBLE 8(a) CONCERNS (JUNE 2003)

- (a) Offers are solicited only from small business concerns expressly certified by the Small Business Administration (SBA) for participation in the SBA's 8(a) Program and which meet the following criteria at the time of submission of offer—
- (1) The Offeror is in conformance with the 8(a) support limitation set forth in its approved business plan; and
- (2) The Offeror is in conformance with the Business Activity Targets set forth in its approved business plan or any remedial action directed by the SBA.
- (b) By submission of its offer, the Offeror represents that it meets all of the criteria set forth in paragraph (a) of this clause.

- (c) Any award resulting from this solicitation will be made to the Small Business Administration, which will subcontract performance to the successful 8(a) offeror selected through the evaluation criteria set forth in this solicitation.
- (d)(1) Agreement. A small business concern submitting an offer in its own name shall furnish, in performing the contract, only end items manufactured or produced by small business concerns in the United States or its outlying areas. If this procurement is processed under simplified acquisition procedures and the total amount of this contract does not exceed \$25,000, a small business concern may furnish the product of any domestic firm. This paragraph does not apply to construction or service contracts.
- (2) The resultant contractor will notify the IRS Contracting Officer in writing immediately upon entering an agreement (either oral or written) to transfer all or part of its stock or other ownership interest to any other party.

PART II – CONTRACT CLAUSES SECTION I

I.1 52.202-1 DEFINITIONS (JULY 2004)

- (a) When a solicitation provision or contract clause uses a word or term that is defined in the Federal Acquisition Regulation (FAR), the word or term has the same meaning as the definition in FAR 2.101 in effect at the time the solicitation was issued, unless—
 - (1) The solicitation, or amended solicitation, provides a different definition;
 - (2) The contracting parties agree to a different definition;
- (3) The part, subpart, or section of the FAR where the provision or clause is prescribed provides a different meaning; or
- (4) The word or term is defined in FAR <u>Part 31</u>, for use in the cost principles and procedures.
- (b) The FAR Index is a guide to words and terms the FAR defines and shows where each definition is located. The FAR Index is available via the Internet at http://www.acqnet.gov at the end of the FAR, after the FAR Appendix.

I.2 52.216-18 ORDERING (OCT 1995)

(a) Any supplies and services to be furnished under this contract shall be ordered by issuance of delivery orders or task orders by the individuals or activities designated in the Schedule. Such orders may be issued from October 1, 2007 through September 30, 2008.

- (b) All delivery orders or task orders are subject to the terms and conditions of this contract. In the event of conflict between a delivery order or task order and this contract, the contract shall control.
- (c) If mailed, a delivery order or task order is considered "issued" when the Government deposits the order in the mail. Orders may be issued orally, by facsimile, or by electronic commerce methods only if authorized in the Schedule.

I.3 52.216-19 ORDER LIMITATIONS (OCT 1995)

- (a) *Minimum order*. When the Government requires supplies or services covered by this contract in an amount of less than the estimated Direct Productive Labor Hour, the Government is not obligated to purchase, nor is the Contractor obligated to furnish, those supplies or services under the contract.
 - (b) Maximum order. The Contractor is not obligated to honor—
 - (1) Any order for a single item in excess of the estimated Direct Productive Labor Hour;
 - (2) Any order for a combination of items in excess of the Direct Productive Labor Hour; or
- (3) A series of orders from the same ordering office within 10 days that together call for quantities exceeding the limitation in paragraph (b)(1) or (2) of this section.
- (c) If this is a requirements contract (*i.e.*, includes the Requirements clause at subsection 52.216-21 of the Federal Acquisition Regulation (FAR)), the Government is not required to order a part of any one requirement from the Contractor if that requirement exceeds the maximum-order limitations in paragraph (b) of this section.
- (d) Notwithstanding paragraphs (b) and (c) of this section, the Contractor shall honor any order exceeding the maximum order limitations in paragraph (b), unless that order (or orders) is returned to the ordering office within 5 days after issuance, with written notice stating the Contractor's intent not to ship the item (or items) called for and the reasons. Upon receiving this notice, the Government may acquire the supplies or services from another source.

I.4 52.216-31 TIME-AND-MATERIALS/LABOR-HOUR PROPOSAL REQUIREMENTS—COMMERCIAL ITEM ACQUISITION (FEB 2007)

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or

(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

I.5 52.217-8 OPTION TO EXTEND SERVICES (NOV 1999)

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within 30 days prior to the contract expiration date.

I.6 52,217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)

- (a) The Government may extend the term of this contract by written notice to the Contractor within 30 days; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 60 days before the contract expires. The preliminary notice does not commit the Government to an extension.
- (b) If the Government exercises this option, the extended contract shall be considered to include this option clause.
- (c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed five (5) years.

I.7 52.222-41 SERVICE CONTRACT ACT OF 1965, AS AMENDED (JULY 2005)

(a) *Definitions*. "Act," as used in this clause, means the Service Contract Act of 1965, as amended (41 U.S.C. 351, et seq.).

"Contractor," as used in this clause or in any subcontract, shall be deemed to refer to the subcontractor, except in the term "Government Prime Contractor."

"Service employee," as used in this clause, means any person engaged in the performance of this contract other than any person employed in a bona fide executive, administrative, or professional capacity, as these terms are defined in Part 541 of Title 29, *Code of Federal Regulations*, as revised. It includes all such persons regardless of any contractual relationship that may be alleged to exist between a Contractor or subcontractor and such persons.

- (b) *Applicability*. This contract is subject to the following provisions and to all other applicable provisions of the Act and regulations of the Secretary of Labor (29 CFR Part 4). This clause does not apply to contracts or subcontracts administratively exempted by the Secretary of Labor or exempted by 41 U.S.C. 356, as interpreted in Subpart C of 29 CFR Part 4.
 - (c) Compensation.
- (1) Each service employee employed in the performance of this contract by the Contractor or any subcontractor shall be paid not less than the minimum monetary wages and shall be

furnished fringe benefits in accordance with the wages and fringe benefits determined by the Secretary of Labor, or authorized representative, as specified in any wage determination attached to this contract.

- (2)(i) If a wage determination is attached to this contract, the Contractor shall classify any class of service employee which is not listed therein and which is to be employed under the contract (*i.e.*, the work to be performed is not performed by any classification listed in the wage determination) so as to provide a reasonable relationship (*i.e.*, appropriate level of skill comparison) between such unlisted classifications and the classifications listed in the wage determination. Such conformed class of employees shall be paid the monetary wages and furnished the fringe benefits as are determined pursuant to the procedures in this paragraph (c).
- (ii) This conforming procedure shall be initiated by the Contractor prior to the performance of contract work by the unlisted class of employee. The Contractor shall submit Standard Form (SF) 1444, Request For Authorization of Additional Classification and Rate, to the Contracting Officer no later than 30 days after the unlisted class of employee performs any contract work. The Contracting Officer shall review the proposed classification and rate and promptly submit the completed SF 1444 (which must include information regarding the agreement or disagreement of the employees' authorized representatives or the employees themselves together with the agency recommendation), and all pertinent information to the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor. The Wage and Hour Division will approve, modify, or disapprove the action or render a final determination in the event of disagreement within 30 days of receipt or will notify the Contracting Officer within 30 days of receipt that additional time is necessary.
- (iii) The final determination of the conformance action by the Wage and Hour Division shall be transmitted to the Contracting Officer who shall promptly notify the Contractor of the action taken. Each affected employee shall be furnished by the Contractor with a written copy of such determination or it shall be posted as a part of the wage determination.
- (iv)(A) The process of establishing wage and fringe benefit rates that bear a reasonable relationship to those listed in a wage determination cannot be reduced to any single formula. The approach used may vary from wage determination to wage determination depending on the circumstances. Standard wage and salary administration practices which rank various job classifications by pay grade pursuant to point schemes or other job factors may, for example, be relied upon. Guidance may also be obtained from the way different jobs are rated under Federal pay systems (Federal Wage Board Pay System and the General Schedule) or from other wage determinations issued in the same locality. Basic to the establishment of any conformable wage rate(s) is the concept that a pay relationship should be maintained between job classifications based on the skill required and the duties performed.
- (B) In the case of a contract modification, an exercise of an option, or extension of an existing contract, or in any other case where a Contractor succeeds a contract under which the

classification in question was previously conformed pursuant to paragraph (c) of this clause, a new conformed wage rate and fringe benefits may be assigned to the conformed classification by indexing (*i.e.*, adjusting) the previous conformed rate and fringe benefits by an amount equal to the average (mean) percentage increase (or decrease, where appropriate) between the wages and fringe benefits specified for all classifications to be used on the contract which are listed in the current wage determination, and those specified for the corresponding classifications in the previously applicable wage determination. Where conforming actions are accomplished in accordance with this paragraph prior to the performance of contract work by the unlisted class of employees, the Contractor shall advise the Contracting Officer of the action taken but the other procedures in subdivision (c)(2)(ii) of this clause need not be followed.

- (C) No employee engaged in performing work on this contract shall in any event be paid less than the currently applicable minimum wage specified under section 6(a)(1) of the Fair Labor Standards Act of 1938, as amended.
- (v) The wage rate and fringe benefits finally determined under this paragraph (c)(2) of this clause shall be paid to all employees performing in the classification from the first day on which contract work is performed by them in the classification. Failure to pay the unlisted employees the compensation agreed upon by the interested parties and/or finally determined by the Wage and Hour Division retroactive to the date such class of employees commenced contract work shall be a violation of the Act and this contract.
- (vi) Upon discovery of failure to comply with paragraph (c)(2) of this clause, the Wage and Hour Division shall make a final determination of conformed classification, wage rate, and/or fringe benefits which shall be retroactive to the date such class or classes of employees commenced contract work.
- (3) Adjustment of compensation. If the term of this contract is more than 1 year, the minimum monetary wages and fringe benefits required to be paid or furnished thereunder to service employees under this contract shall be subject to adjustment after 1 year and not less often than once every 2 years, under wage determinations issued by the Wage and Hour Division.
- (d) *Obligation to furnish fringe benefits*. The Contractor or subcontractor may discharge the obligation to furnish fringe benefits specified in the attachment or determined under paragraph (c)(2) of this clause by furnishing equivalent combinations of bona fide fringe benefits, or by making equivalent or differential cash payments, only in accordance with Subpart D of 29 CFR Part 4.
- (e) *Minimum wage*. In the absence of a minimum wage attachment for this contract, neither the Contractor nor any subcontractor under this contract shall pay any person performing work under this contract (regardless of whether the person is a service employee) less than the minimum wage specified by section 6(a)(1) of the Fair Labor Standards Act of 1938. Nothing in

this clause shall relieve the Contractor or any subcontractor of any other obligation under law or contract for payment of a higher wage to any employee.

- (f) Successor contracts. If this contract succeeds a contract subject to the Act under which substantially the same services were furnished in the same locality and service employees were paid wages and fringe benefits provided for in a collective bargaining agreement, in the absence of the minimum wage attachment for this contract setting forth such collectively bargained wage rates and fringe benefits, neither the Contractor nor any subcontractor under this contract shall pay any service employee performing any of the contract work (regardless of whether or not such employee was employed under the predecessor contract), less than the wages and fringe benefits provided for in such collective bargaining agreement, to which such employee would have been entitled if employed under the predecessor contract, including accrued wages and fringe benefits and any prospective increases in wages and fringe benefits provided for under such agreement. No Contractor or subcontractor under this contract may be relieved of the foregoing obligation unless the limitations of 29 CFR 4.1b(b) apply or unless the Secretary of Labor or the Secretary's authorized representative finds, after a hearing as provided in 29 CFR 4.10 that the wages and/or fringe benefits provided for in such agreement are substantially at variance with those which prevail for services of a character similar in the locality, or determines, as provided in 29 CFR 4.11, that the collective bargaining agreement applicable to service employees employed under the predecessor contract was not entered into as a result of arm's length negotiations. Where it is found in accordance with the review procedures provided in 29 CFR 4.10 and/or 4.11 and Parts 6 and 8 that some or all of the wages and/or fringe benefits contained in a predecessor Contractor's collective bargaining agreement are substantially at variance with those which prevail for services of a character similar in the locality, and/or that the collective bargaining agreement applicable to service employees employed under the predecessor contract was not entered into as a result of arm's length negotiations, the Department will issue a new or revised wage determination setting forth the applicable wage rates and fringe benefits. Such determination shall be made part of the contract or subcontract, in accordance with the decision of the Administrator, the Administrative Law Judge, or the Board of Service Contract Appeals, as the case may be, irrespective of whether such issuance occurs prior to or after the award of a contract or subcontract (53 Comp. Gen. 401 (1973)). In the case of a wage determination issued solely as a result of a finding of substantial variance, such determination shall be effective as of the date of the final administrative decision.
- (g) *Notification to employees*. The Contractor and any subcontractor under this contract shall notify each service employee commencing work on this contract of the minimum monetary wage and any fringe benefits required to be paid pursuant to this contract, or shall post the wage determination attached to this contract. The poster provided by the Department of Labor (Publication WH 1313) shall be posted in a prominent and accessible place at the worksite.

Failure to comply with this requirement is a violation of section 2(a)(4) of the Act and of this contract.

- (h) *Safe and sanitary working conditions*. The Contractor or subcontractor shall not permit any part of the services called for by this contract to be performed in buildings or surroundings or under working conditions provided by or under the control or supervision of the Contractor or subcontractor which are unsanitary, hazardous, or dangerous to the health or safety of the service employees. The Contractor or subcontractor shall comply with the safety and health standards applied under 29 CFR Part 1925.
 - (i) Records.
- (1) The Contractor and each subcontractor performing work subject to the Act shall make and maintain for 3 years from the completion of the work, and make them available for inspection and transcription by authorized representatives of the Wage and Hour Division, Employment Standards Administration, a record of the following:
 - (i) For each employee subject to the Act—
 - (A) Name and address and social security number;
- (B) Correct work classification or classifications, rate or rates of monetary wages paid and fringe benefits provided, rate or rates of payments in lieu of fringe benefits, and total daily and weekly compensation;
 - (C) Daily and weekly hours worked by each employee; and
- (D) Any deductions, rebates, or refunds from the total daily or weekly compensation of each employee.
- (ii) For those classes of service employees not included in any wage determination attached to this contract, wage rates or fringe benefits determined by the interested parties or by the Administrator or authorized representative under the terms of paragraph (c) of this clause. A copy of the report required by subdivision (c)(2)(ii) of this clause will fulfill this requirement.
- (iii) Any list of the predecessor Contractor's employees which had been furnished to the Contractor as prescribed by paragraph (n) of this clause.
- (2) The Contractor shall also make available a copy of this contract for inspection or transcription by authorized representatives of the Wage and Hour Division.
- (3) Failure to make and maintain or to make available these records for inspection and transcription shall be a violation of the regulations and this contract, and in the case of failure to produce these records, the Contracting Officer, upon direction of the Department of Labor and notification to the Contractor, shall take action to cause suspension of any further payment or advance of funds until the violation ceases.
- (4) The Contractor shall permit authorized representatives of the Wage and Hour Division to conduct interviews with employees at the worksite during normal working hours.
- (j) *Pay periods*. The Contractor shall unconditionally pay to each employee subject to the Act all wages due free and clear and without subsequent deduction (except as otherwise provided by

law or regulations, 29 CFR Part 4), rebate, or kickback on any account. These payments shall be made no later than one pay period following the end of the regular pay period in which the wages were earned or accrued. A pay period under this Act may not be of any duration longer than semi-monthly.

- (k) Withholding of payments and termination of contract. The Contracting Officer shall withhold or cause to be withheld from the Government Prime Contractor under this or any other Government contract with the Prime Contractor such sums as an appropriate official of the Department of Labor requests or such sums as the Contracting Officer decides may be necessary to pay underpaid employees employed by the Contractor or subcontractor. In the event of failure to pay any employees subject to the Act all or part of the wages or fringe benefits due under the Act, the Contracting Officer may, after authorization or by direction of the Department of Labor and written notification to the Contractor, take action to cause suspension of any further payment or advance of funds until such violations have ceased. Additionally, any failure to comply with the requirements of this clause may be grounds for termination of the right to proceed with the contract work. In such event, the Government may enter into other contracts or arrangements for completion of the work, charging the Contractor in default with any additional cost.
- (l) *Subcontracts*. The Contractor agrees to insert this clause in all subcontracts subject to the Act.
- (m) Collective bargaining agreements applicable to service employees. If wages to be paid or fringe benefits to be furnished any service employees employed by the Government Prime Contractor or any subcontractor under the contract are provided for in a collective bargaining agreement which is or will be effective during any period in which the contract is being performed, the Government Prime Contractor shall report such fact to the Contracting Officer, together with full information as to the application and accrual of such wages and fringe benefits, including any prospective increases, to service employees engaged in work on the contract, and a copy of the collective bargaining agreement. Such report shall be made upon commencing performance of the contract, in the case of collective bargaining agreements effective at such time, and in the case of such agreements or provisions or amendments thereof effective at a later time during the period of contract performance such agreements shall be reported promptly after negotiation thereof.
- (n) *Seniority list*. Not less than 10 days prior to completion of any contract being performed at a Federal facility where service employees may be retained in the performance of the succeeding contract and subject to a wage determination which contains vacation or other benefit provisions based upon length of service with a Contractor (predecessor) or successor (29 CFR 4.173), the incumbent Prime Contractor shall furnish the Contracting Officer a certified list of the names of all service employees on the Contractor's or subcontractor's payroll during the last month of contract performance. Such list shall also contain anniversary dates of employment on the contract either with the current or predecessor Contractors of each such service employee. The

Contracting Officer shall turn over such list to the successor Contractor at the commencement of the succeeding contract.

- (o) *Rulings and interpretations*. Rulings and interpretations of the Act are contained in Regulations, 29 CFR Part 4.
 - (p) Contractor's certification.
- (1) By entering into this contract, the Contractor (and officials thereof) certifies that neither it (nor he or she) nor any person or firm who has a substantial interest in the Contractor's firm is a person or firm ineligible to be awarded Government contracts by virtue of the sanctions imposed under section 5 of the Act.
- (2) No part of this contract shall be subcontracted to any person or firm ineligible for award of a Government contract under section 5 of the Act.
- (3) The penalty for making false statements is prescribed in the U.S. Criminal Code, 18 U.S.C. 1001.
- (q) *Variations, tolerances, and exemptions involving employment.* Notwithstanding any of the provisions in paragraphs (b) through (o) of this clause, the following employees may be employed in accordance with the following variations, tolerances, and exemptions, which the Secretary of Labor, pursuant to section 4(b) of the Act prior to its amendment by Pub. L. 92-473, found to be necessary and proper in the public interest or to avoid serious impairment of the conduct of Government business:
- (1) Apprentices, student-learners, and workers whose earning capacity is impaired by age, physical or mental deficiency, or injury may be employed at wages lower than the minimum wages otherwise required by section 2(a)(1) or 2(b)(1) of the Act without diminishing any fringe benefits or cash payments in lieu thereof required under section 2(a)(2) of the Act, in accordance with the conditions and procedures prescribed for the employment of apprentices, student-learners, handicapped persons, and handicapped clients of sheltered workshops under section 14 of the Fair Labor Standards Act of 1938, in the regulations issued by the Administrator (29 CFR parts 520, 521, 524, and 525).
- (2) The Administrator will issue certificates under the Act for the employment of apprentices, student-learners, handicapped persons, or handicapped clients of sheltered workshops not subject to the Fair Labor Standards Act of 1938, or subject to different minimum rates of pay under the two acts, authorizing appropriate rates of minimum wages (but without changing requirements concerning fringe benefits or supplementary cash payments in lieu thereof), applying procedures prescribed by the applicable regulations issued under the Fair Labor Standards Act of 1938 (29 CFR parts 520, 521, 524, and 525).
- (3) The Administrator will also withdraw, annul, or cancel such certificates in accordance with the regulations in 29 CFR parts 525 and 528.
- (r) *Apprentices*. Apprentices will be permitted to work at less than the predetermined rate for the work they perform when they are employed and individually registered in a bona fide

apprenticeship program registered with a State Apprenticeship Agency which is recognized by the U.S. Department of Labor, or if no such recognized agency exists in a State, under a program registered with the Office of Apprenticeship Training, Employer, and Labor Services (OATELS), U.S. Department of Labor. Any employee who is not registered as an apprentice in an approved program shall be paid the wage rate and fringe benefits contained in the applicable wage determination for the journeyman classification of work actually performed. The wage rates paid apprentices shall not be less than the wage rate for their level of progress set forth in the registered program, expressed as the appropriate percentage of the journeyman's rate contained in the applicable wage determination. The allowable ratio of apprentices to journeymen employed on the contract work in any craft classification shall not be greater than the ratio permitted to the Contractor as to his entire work force under the registered program.

- (s) *Tips*. An employee engaged in an occupation in which the employee customarily and regularly receives more than \$30 a month in tips may have the amount of these tips credited by the employer against the minimum wage required by section 2(a)(1) or section 2(b)(1) of the Act, in accordance with section 3(m) of the Fair Labor Standards Act and Regulations, 29 CFR Part 531. However, the amount of credit shall not exceed \$1.34 per hour beginning January 1, 1981. To use this provision—
- (1) The employer must inform tipped employees about this tip credit allowance before the credit is utilized;
- (2) The employees must be allowed to retain all tips (individually or through a pooling arrangement and regardless of whether the employer elects to take a credit for tips received);
- (3) The employer must be able to show by records that the employee receives at least the applicable Service Contract Act minimum wage through the combination of direct wages and tip credit; and
- (4) The use of such tip credit must have been permitted under any predecessor collective bargaining agreement applicable by virtue of section 4(c) of the Act.
- (t) *Disputes concerning labor standards*. The U.S. Department of Labor has set forth in 29 CFR parts 4, 6, and 8 procedures for resolving disputes concerning labor standards requirements. Such disputes shall be resolved in accordance with those procedures and not the Disputes clause of this contract. Disputes within the meaning of this clause include disputes between the Contractor (or any of its subcontractors) and the contracting agency, the U.S. Department of Labor, or the employees or their representatives.

I.8 52.222-46 EVALUATION OF COMPENSATION FOR PROFESSIONAL EMPLOYEES (FEB 1993)

(a) Recompetition of service contracts may in some cases result in lowering the compensation (salaries and fringe benefits) paid or furnished professional employees. This lowering can be detrimental in obtaining the quality of professional services needed for adequate contract

performance. It is therefore in the Government's best interest that professional employees, as defined in 29 CFR 541, be properly and fairly compensated. As part of their proposals, offerors will submit a total compensation plan setting forth salaries and fringe benefits proposed for the professional employees who will work under the contract. The Government will evaluate the plan to assure that it reflects a sound management approach and understanding of the contract requirements. This evaluation will include an assessment of the offeror's ability to provide uninterrupted high-quality work. The professional compensation proposed will be considered in terms of its impact upon recruiting and retention, its realism, and its consistency with a total plan for compensation. Supporting information will include data, such as recognized national and regional compensation surveys and studies of professional, public and private organizations, used in establishing the total compensation structure.

- (b) The compensation levels proposed should reflect a clear understanding of work to be performed and should indicate the capability of the proposed compensation structure to obtain and keep suitably qualified personnel to meet mission objectives. The salary rates or ranges must take into account differences in skills, the complexity of various disciplines, and professional job difficulty. Additionally, proposals envisioning compensation levels lower than those of predecessor contractors for the same work will be evaluated on the basis of maintaining program continuity, uninterrupted high-quality work, and availability of required competent professional service employees. Offerors are cautioned that lowered compensation for essentially the same professional work may indicate lack of sound management judgment and lack of understanding of the requirement.
- (c) The Government is concerned with the quality and stability of the work force to be employed on this contract. Professional compensation that is unrealistically low or not in reasonable relationship to the various job categories, since it may impair the Contractor's ability to attract and retain competent professional service employees, may be viewed as evidence of failure to comprehend the complexity of the contract requirements.
- (d) Failure to comply with these provisions may constitute sufficient cause to justify rejection of a proposal.

I.9 52.224-1 PRIVACY ACT NOTIFICATION (APR 1984)

The Contractor will be required to design, develop, or operate a system of records on individuals, to accomplish an agency function subject to the Privacy Act of 1974, Public Law 93-579, December 31, 1974 (5 U.S.C. 552a) and applicable agency regulations. Violation of the Act may involve the imposition of criminal penalties.

I.10 52.224-2 PRIVACY ACT (APR 1984)

- (a) The Contractor agrees to--
 - (1) Comply with the Privacy Act of 1974 (the Act) and the agency rules and

regulations issued under the Act in the design, development, or operation of any system of records on individuals to accomplish an agency function when the contract specifically identifies--

- (i) The systems of records; and
- (ii) The design, development, or operation work that the contractor is to perform;
- (2) Include the Privacy Act notification contained in this contract in every solicitation and resulting subcontract and in every subcontract awarded without a solicitation, when the work statement in the proposed subcontract requires the redesign, development, or operation of a system of records on individuals that is subject to the Act; and
- (3) Include this clause, including this subparagraph (3), in all subcontracts awarded under this contract which requires the design, development, or operation of such a system of records.
- (b) In the event of violations of the Act, a civil action may be brought against the agency involved when the violation concerns the design, development, or operation of a system of records on individuals to accomplish an agency function, and criminal penalties may be imposed upon the officers or employees of the agency when the violation concerns the operation of a system of records on individuals to accomplish an agency function. For purposes of the Act, when the contract is for the operation of a system of records on individuals to accomplish an agency function, the Contractor is considered to be an employee of the agency.
- (c)(1) "Operation of a system of records," as used in this clause, means performance of any of the activities associated with maintaining the system of records, including the collection, use, and dissemination of records.
- (2) "Record," as used in this clause, means any item, collection, or grouping of information about an individual that is maintained by an agency, including, but not limited to, education, financial transactions, medical history, and criminal or employment history and that contains the person's name, or the identifying number, symbol, or other identifying particular assigned to the individual, such as a fingerprint or voiceprint or a photograph.
- (3) "System of records on individuals," as used in this clause, means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual.

I.11 52.232-7 PAYMENTS UNDER TIME-AND-MATERIALS AND LABOR-HOUR CONTRACTS (FEB 2007)

The Government will pay the Contractor as follows upon the submission of vouchers approved by the Contracting Officer or the authorized representative:

- (a) Hourly rate.
- (1) *Hourly rate* means the rate(s) prescribed in the contract for payment for labor that meets the labor category qualifications of a labor category specified in the contract that are—

- (i) Performed by the Contractor;
- (ii) Performed by the subcontractors; or
- (iii) Transferred between divisions, subsidiaries, or affiliates of the Contractor under a common control.
- (2) The amounts shall be computed by multiplying the appropriate hourly rates prescribed in the Schedule by the number of direct labor hours performed.
- (3) The hourly rates shall be paid for all labor performed on the contract that meets the labor qualifications specified in the contract. Labor hours incurred to perform tasks for which labor qualifications were specified in the contract will not be paid to the extent the work is performed by employees that do not meet the qualifications specified in the contract, unless specifically authorized by the Contracting Officer.
- (4) The hourly rates shall include wages, indirect costs, general and administrative expense, and profit. Fractional parts of an hour shall be payable on a prorated basis.
- (5) Vouchers may be submitted once each month (or at more frequent intervals, if approved by the Contracting Officer), to the Contracting Officer or authorized representative. The Contractor shall substantiate vouchers (including any subcontractor hours reimbursed at the hourly rate in the schedule) by evidence of actual payment and by—
 - (i) Individual daily job timekeeping records;
- (ii) Records that verify the employees meet the qualifications for the labor categories specified in the contract; or
 - (iii) Other substantiation approved by the Contracting Officer.
- (6) Promptly after receipt of each substantiated voucher, the Government shall, except as otherwise provided in this contract, and subject to the terms of paragraph (e) of this clause, pay the voucher as approved by the Contracting Officer or authorized representative.
- (7) Unless otherwise prescribed in the Schedule, the Contracting Officer may unilaterally issue a contract modification requiring the Contractor to withhold amounts from its billings until a reserve is set aside in an amount that the Contracting Officer considers necessary to protect the Government's interests. The Contracting Officer may require a withhold of 5 percent of the amounts due under paragraph (a) of this clause, but the total amount withheld for the contract shall not exceed \$50,000. The amounts withheld shall be retained until the Contractor executes and delivers the release required by paragraph (g) of this clause.
- (8) Unless the Schedule prescribes otherwise, the hourly rates in the Schedule shall not be varied by virtue of the Contractor having performed work on an overtime basis. If no overtime rates are provided in the Schedule and overtime work is approved in advance by the Contracting Officer, overtime rates shall be negotiated. Failure to agree upon these overtime rates shall be treated as a dispute under the Disputes clause of this contract. If the Schedule provides rates for overtime, the premium portion of those rates will be reimbursable only to the extent the overtime is approved by the Contracting Officer.

- (b) Materials.
 - (1) or the purposes of this clause—
- (i) *Direct materials* means those materials that enter directly into the end product, or that are used or consumed directly in connection with the furnishing of the end product or service.
 - (ii) *Materials* means—
- (A) Direct materials, including supplies transferred between divisions, subsidiaries, or affiliates of the Contractor under a common control;
- (B) Subcontracts for supplies and incidental services for which there is not a labor category specified in the contract;
- (C) Other direct costs (*e.g.*, incidental services for which there is not a labor category specified in the contract, travel, computer usage charges, etc.); and
 - (D) Applicable indirect costs.
- (2) If the Contractor furnishes its own materials that meet the definition of a commercial item at 2.101, the price to be paid for such materials shall not exceed the Contractor's established catalog or market price, adjusted to reflect the—
 - (i) Quantities being acquired; and
 - (ii) Actual cost of any modifications necessary because of contract requirements.
- (3) Except as provided for in paragraph (b)(2) of this clause, the Government will reimburse the Contractor for allowable cost of materials provided the Contractor—
- (i) Has made payments for materials in accordance with the terms and conditions of the agreement or invoice; or
- (ii) Ordinarily makes these payments within 30 days of the submission of the Contractor's payment request to the Government and such payment is in accordance with the terms and conditions of the agreement or invoice.
- (4) Payment for materials is subject to the Allowable Cost and Payment clause of this contract. The Contracting Officer will determine allowable costs of materials in accordance with Subpart 31.2 of the Federal Acquisition Regulation (FAR) in effect on the date of this contract.
- (5) The Contractor may include allocable indirect costs and other direct costs to the extent they are—
 - (i) Comprised only of costs that are clearly excluded from the hourly rate;
- (ii) Allocated in accordance with the Contractor's written or established accounting practices; and
 - (iii) Indirect costs are not applied to subcontracts that are paid at the hourly rates.
 - (6) To the extent able, the Contractor shall—
- (i) Obtain materials at the most advantageous prices available with due regard to securing prompt delivery of satisfactory materials; and
- (ii) Take all cash and trade discounts, rebates, allowances, credits, salvage, commissions, and other benefits. When unable to take advantage of the benefits, the Contractor shall promptly

notify the Contracting Officer and give the reasons. The Contractor shall give credit to the Government for cash and trade discounts, rebates, scrap, commissions, and other amounts that have accrued to the benefit of the Contractor, or would have accrued except for the fault or neglect of the Contractor. The Contractor shall not deduct from gross costs the benefits lost without fault or neglect on the part of the Contractor, or lost through fault of the Government.

- (7) Except as provided for in 31.205-26(e) and (f), the Government will not pay profit or fee to the prime Contractor on materials.
- (c) If the Contractor enters into any subcontract that requires consent under the clause at 52.244-2, Subcontracts, without obtaining such consent, the Government is not required to reimburse the Contractor for any costs incurred under the subcontract prior to the date the Contractor obtains the required consent. Any reimbursement of subcontract costs incurred prior to the date the consent was obtained shall be at the sole discretion of the Government.
- (d) Total cost. It is estimated that the total cost to the Government for the performance of this contract shall not exceed the ceiling price set forth in the Schedule, and the Contractor agrees to use its best efforts to perform the work specified in the Schedule and all obligations under this contract within such ceiling price. If at any time the Contractor has reason to believe that the hourly rate payments and material costs that will accrue in performing this contract in the next succeeding 30 days, if added to all other payments and costs previously accrued, will exceed 85 percent of the ceiling price in the Schedule, the Contractor shall notify the Contracting Officer giving a revised estimate of the total price to the Government for performing this contract with supporting reasons and documentation. If at any time during performing this contract, the Contractor has reason to believe that the total price to the Government for performing this contract will be substantially greater or less than the then stated ceiling price, the Contractor shall so notify the Contracting Officer, giving a revised estimate of the total price for performing this contract, with supporting reasons and documentation. If at any time during performing this contract, the Government has reason to believe that the work to be required in performing this contract will be substantially greater or less than the stated ceiling price, the Contracting Officer will so advise the Contractor, giving the then revised estimate of the total amount of effort to be required under the contract.
- (e) *Ceiling price*. The Government will not be obligated to pay the Contractor any amount in excess of the ceiling price in the Schedule, and the Contractor shall not be obligated to continue performance if to do so would exceed the ceiling price set forth in the Schedule, unless and until the Contracting Officer notifies the Contractor in writing that the ceiling price has been increased and specifies in the notice a revised ceiling that shall constitute the ceiling price for performance under this contract. When and to the extent that the ceiling price set forth in the Schedule has been increased, any hours expended and material costs incurred by the Contractor in excess of the ceiling price before the increase shall be allowable to the same extent as if the hours expended and material costs had been incurred after the increase in the ceiling price.

- (f) *Audit*. At any time before final payment under this contract, the Contracting Officer may request audit of the vouchers and supporting documentation. Each payment previously made shall be subject to reduction to the extent of amounts, on preceding vouchers, that are found by the Contracting Officer or authorized representative not to have been properly payable and shall also be subject to reduction for overpayments or to increase for underpayments. Upon receipt and approval of the voucher designated by the Contractor as the "completion voucher" and supporting documentation, and upon compliance by the Contractor with all terms of this contract (including, without limitation, terms relating to patents and the terms of paragraph (g) of this clause), the Government shall promptly pay any balance due the Contractor. The completion voucher, and supporting documentation, shall be submitted by the Contractor as promptly as practicable following completion of the work under this contract, but in no event later than 1 year (or such longer period as the Contracting Officer may approve in writing) from the date of completion.
- (g) Assignment and Release of Claims. The Contractor, and each assignee under an assignment entered into under this contract and in effect at the time of final payment under this contract, shall execute and deliver, at the time of and as a condition precedent to final payment under this contract, a release discharging the Government, its officers, agents, and employees of and from all liabilities, obligations, and claims arising out of or under this contract, subject only to the following exceptions:
- (1) Specified claims in stated amounts, or in estimated amounts if the amounts are not susceptible of exact statement by the Contractor.
- (2) Claims, together with reasonable incidental expenses, based upon the liabilities of the Contractor to third parties arising out of performing this contract, that are not known to the Contractor on the date of the execution of the release, and of which the Contractor gives notice in writing to the Contracting Officer not more than 6 years after the date of the release or the date of any notice to the Contractor that the Government is prepared to make final payment, whichever is earlier.
- (3) Claims for reimbursement of costs (other than expenses of the Contractor by reason of its indemnification of the Government against patent liability), including reasonable incidental expenses, incurred by the Contractor under the terms of this contract relating to patents.
 - (h) Interim payments on contracts for other than services.
- (1) Interim payments made prior to the final payment under the contract are contract financing payments. Contract financing payments are not subject to the interest penalty provisions of the Prompt Payment Act.
- (2) The designated payment office will make interim payments for contract financing on the 30th day after the designated billing office receives a proper payment request. In the event that the Government requires an audit or other review of a specific payment request to ensure

compliance with the terms and conditions of the contract, the designated payment office is not compelled to make payment by the specified due date.

- (i) *Interim payments on contracts for services*. For interim payments made prior to the final payment under this contract, the Government will make payment in accordance with the Prompt Payment Act (31 U.S.C. 3903) and prompt payment regulations at 5 CFR part 1315.
- (j) The terms of this clause that govern reimbursement for materials furnished are considered to have been deleted.

I.12 52.232-33 PAYMENT BY ELECTRONIC FUNDS TRANSFER--CENTRAL CONTRACTOR REGISTRATION (OCT 2003)

- (a) Method of payment.
- (1) All payments by the Government under this contract shall be made by electronic funds transfer (EFT), except as provided in paragraph (a)(2) of this clause. As used in this clause, the term "EFT" refers to the funds transfer and may also include the payment information transfer.
- (2) In the event the Government is unable to release one or more payments by EFT, the Contractor agrees to either-
- (i) Accept payment by check or some other mutually agreeable method of payment; or
- (ii) Request the Government to extend the payment due date until such time as the Government can make payment by EFT (but see paragraph (d) of this clause).
- (b) Contractor's EFT information. The Government shall make payment to the Contractor using the EFT information contained in the Central Contractor Registration (CCR) database. In the event that the EFT information changes, the Contractor shall be responsible for providing the updated information to the CCR database.
- (c) Mechanisms for EFT payment. The Government may make payment by EFT through either the Automated Clearing House (ACH) network, subject to the rules of the National Automated Clearing House Association, or the Fedwire Transfer System. The rules governing Federal payments through the ACH are contained in 31 CFR Part 210.
- (d) Suspension of payment. If the Contractor's EFT information in the CCR database is incorrect, then the Government need not make payment to the Contractor under this contract until correct EFT information is entered into the CCR database; and any invoice or contract financing request shall be deemed not to be a proper invoice for the purpose of prompt payment under this contract. The prompt payment terms of the contract regarding notice of an improper invoice and delays in accrual of interest penalties apply.
 - (e) Liability for uncompleted or erroneous transfers.
- (1) If an uncompleted or erroneous transfer occurs because the Government used the Contractor's EFT information incorrectly, the Government remains responsible for-
 - (i) Making a correct payment;

- (ii) Paying any prompt payment penalty due; and
- (iii) Recovering any erroneously directed funds.
- (2) If an uncompleted or erroneous transfer occurs because the Contractor's EFT information was incorrect, or was revised within 30 days of Government release of the EFT payment transaction instruction to the Federal Reserve System, and-
- (i) If the funds are no longer under the control of the payment office, the Government is deemed to have made payment and the Contractor is responsible for recovery of any erroneously directed funds; or
- (ii) If the funds remain under the control of the payment office, the Government shall not make payment, and the provisions of paragraph (d) of this clause shall apply.
- (f) EFT and prompt payment. A payment shall be deemed to have been made in a timely manner in accordance with the prompt payment terms of this contract if, in the EFT payment transaction instruction released to the Federal Reserve System, the date specified for settlement of the payment is on or before the prompt payment due date, provided the specified payment date is a valid date under the rules of the Federal Reserve System.
- (g) EFT and assignment of claims. If the Contractor assigns the proceeds of this contract as provided for in the assignment of claims terms of this contract, the Contractor shall require as a condition of any such assignment, that the assignee shall register separately in the CCR database and shall be paid by EFT in accordance with the terms of this clause. Notwithstanding any other requirement of this contract, payment to an ultimate recipient other than the Contractor, or a financial institution properly recognized under an assignment of claims pursuant to Subpart 32.8, is not permitted. In all respects, the requirements of this clause shall apply to the assignee as if it were the Contractor. EFT information that shows the ultimate recipient of the transfer to be other than the Contractor, in the absence of a proper assignment of claims acceptable to the Government, is incorrect EFT information within the meaning of paragraph (d) of this clause.
- (h) Liability for change of EFT information by financial agent. The Government is not liable for errors resulting from changes to EFT information made by the Contractor's financial agent.
- (i) Payment information. The payment or disbursing office shall forward to the Contractor available payment information that is suitable for transmission as of the date of release of the EFT instruction to the Federal Reserve System. The Government may request the Contractor to designate a desired format and method(s) for delivery of payment information from a list of formats and methods the payment office is capable of executing. However, the Government does not guarantee that any particular format or method of delivery is available at any particular payment office and retains the latitude to use the format and delivery method most convenient to the Government. If the Government makes payment by check in accordance with paragraph (a) of this clause, the Government shall mail the payment information to the remittance address contained in the CCR database.

I.13 52.237-2 PROTECTION OF GOVERNMENT BUILDINGS, EQUIPMENT, AND VEGETATION (APR 1984)

The Contractor shall use reasonable care to avoid damaging existing buildings, equipment, and vegetation on the Government installation. If the Contractor's failure to use reasonable care causes damage to any of this property, the Contractor shall replace or repair the damage at no expense to the Government as the Contracting Officer directs. If the Contractor fails or refuses to make such repair or replacement, the Contractor shall be liable for the cost, which may be deducted from the contract price.

I.14 52.237-3 CONTINUITY OF SERVICES (JAN 1991)

- (a) The Contractor recognizes that the services under this contract are vital to the Government and must be continued without interruption and that, upon contract expiration, a successor, either the Government or another contractor, may continue them. The Contractor agrees to-
 - (1) furnish phase-in training; and
- (2) exercise its best efforts and cooperation to effect an orderly and efficient transition to a successor.
- (b) The Contractor shall, upon the Contracting Officer's written notice, (1) furnish phase-in, phase-out services for up to 90 days after this contract expires and (2) negotiate in good faith a plan with a successor to determine the nature and extent of phase-in, phase-out services required. The plan shall specify a training program and a date for transferring responsibilities for each division of work described in the plan, and shall be subject to the Contracting Officer's approval. The Contractor shall provide sufficient experienced personnel during the phase-in, phase-out period to ensure that the services called for by this contract are maintained at the required level of proficiency.
- (c) The Contractor shall allow as many personnel as practicable to remain on the job to help the successor maintain the continuity and consistency of the services required by this contract. The Contractor also shall disclose necessary personnel records and allow the successor to conduct on-site interviews with these employees. If selected employees are agreeable to the change, the Contractor shall release them at a mutually agreeable date and negotiate transfer of their earned fringe benefits to the successor.
- (d) The Contractor shall be reimbursed for all reasonable phase-in, phase-out costs (i.e., costs incurred within the agreed period after contract expiration that result from phase-in, phase-out operations) and a fee (profit) not to exceed a pro rata portion of the fee (profit) under this contract.

I.15 52.237-10 IDENTIFICATION OF UNCOMPENSATED OVERTIME (OCT 1997)

(a) Definitions. As used in this provision—

"Uncompensated overtime" means the hours worked without additional compensation in excess of an average of 40 hours per week by direct charge employees who are exempt from the

Fair Labor Standards Act. Compensated personal absences such as holidays, vacations, and sick leave shall be included in the normal work week for purposes of computing uncompensated overtime hours.

"Uncompensated overtime rate" is the rate that results from multiplying the hourly rate for a 40-hour work week by 40, and then dividing by the proposed hours per week. For example, 45 hours proposed on a 40-hour work week basis at \$20 per hour would be converted to an uncompensated overtime rate of \$17.78 per hour ($$20.00 \cdot 40$ divided by <math>45 = 17.78).

- (b) For any proposed hours against which an uncompensated overtime rate is applied, the offeror shall identify in its proposal the hours in excess of an average of 40 hours per week, by labor category at the same level of detail as compensated hours, and the uncompensated overtime rate per hour, whether at the prime or subcontract level. This includes uncompensated overtime hours that are in indirect cost pools for personnel whose regular hours are normally charged direct.
- (c) The offeror's accounting practices used to estimate uncompensated overtime must be consistent with its cost accounting practices used to accumulate and report uncompensated overtime hours.
- (d) Proposals that include unrealistically low labor rates, or that do not otherwise demonstrate cost realism, will be considered in a risk assessment and will be evaluated for award in accordance with that assessment.
- (e) The offeror shall include a copy of its policy addressing uncompensated overtime with its proposal.

I.16 52.239-1 PRIVACY OR SECURITY SAFEGUARDS (AUG 1996)

- (a) The Contractor shall not publish or disclose in any manner, without the Contracting Officer's written consent, the details of any safeguards either designed or developed by the Contractor under this contract or otherwise provided by the Government.
- (b) To the extent required to carry out a program of inspection to safeguard against threats and hazards to the security, integrity, and confidentiality of Government data, the Contractor shall afford the Government access to the Contractor's facilities, installations, technical capabilities, operations, documentation, records, and databases.
- (c) If new or unanticipated threats or hazards are discovered by either the Government or the Contractor, or if existing safeguards have ceased to function, the discoverer shall immediately bring the situation to the attention of the other party.

I.17 52.247-28 CONTRACTOR'S INVOICES (APR 1984)

The Contractor shall submit itemized invoices as instructed by the agency ordering services under this contract. The Contractor shall annotate each invoice with the

contract number and other ordering office document identification.

I.18 52.252-2 CLAUSES INCORPORATED BY REFERENCE (FEB 1998)

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this address:

www.arnet.gov/far/.

FEDERAL ACQUISITION REGULATION (48 CFR CHAPTER 1) CLAUSES

CLAUSE		
NUMBER	TITLE	<u>DATE</u>
52.203-5	Covenant Against Contingent Fees	APR 1984
52.203-7	Anti-Kickback Procedures	JUL 1995
52.222.35	Equal Opportunity for Special Disabled	
	Veterans of the Vietnam Era, and Other	
	Eligible Veterans	SEPT 2006
52.222-37	Employment Reports on Special Disabled	
	Veterans, Veterans of the Vietnam Era and	
	Other Eligible Veterans	SEPT 2006
52.223-6	Drug-Free Workplace	MAY 2001
52.227-14	Rights in Data-General	JUN 1987
52.232-18	Availability of Funds	APR 1984
52.233-2	Service of Protest	SEPT 2006
52.233-3	Protest After Award	AUG 1996
52.243-2	Changes – Time and Materials or Labor Hours	SEPT 2000
52.246-6	Inspection – Time and Materials and Labor Hours	MAY 2001

I.19 IRSAP 1052.204-9001 - IDENTIFICATION/BADGING REQUIREMENTS (MAR 1998)

During the period of this contract, access to IRS facilities for contractor representatives shall be granted as deemed necessary by the Government. All contractor employees whose duties under this contract require their presence at any Treasury, or Treasury bureau, facility shall be clearly identifiable by a distinctive badge furnished by the Government. In addition, corporate identification badges shall be worn on the outer garment at all times. It is the sole responsibility of the Contractor to provide this corporate identification. Upon the termination of the employment of any contractor personnel working on this contract, all Government furnished identification shall be

returned to the issuing office. All on-site contractor personnel shall abide by security regulations applicable to that site.

I.20 IRSAP 1052.223-9000(c) – DISCLOSURE OF INFORMATION-SAFEGUARDS (JAN 1998)

In performing the services described herein, the Contractor agrees to comply and assume responsibility for compliance by his/her employees with the following requirements:

- (a) All work shall be performed under the supervision of the Contractor or the Contractor's responsible employees.
- (b) Any confidential tax information made available in any format shall be used only for the purpose of carrying out the provisions of this contract. Confidential tax information includes all identifying taxpayer information and return or return information as defined by section 6103(b) of the Internal Revenue Code. This confidential tax information shall not be divulged or made known in any manner to any person except as may be necessary in the performance of this contract. Inspection by or disclosure to anyone other than an officer or employee of the Contractor shall require prior written approval of the Internal Revenue Service. Requests to make such inspections or disclosures should be addressed to the IRS Contracting Officer.
- (c) All confidential tax information shall be accounted for upon receipt and properly stored before, during, and after processing. In addition, all related output shall be given the same level of protection as required for the source material.
- d) The Contractor certifies that the data processed during the performance of this contract shall be completely purged from all data storage components of his/her computer facility, and no output will be retained by the Contractor at the time the IRS work is completed. If immediate purging of all data storage components is not possible, the Contractor certifies that any IRS data remaining in any storage component will be safeguarded to prevent unauthorized inspections or disclosures.
- (e) Any spoilage or any intermediate hard copy printout, which may result during the processing of IRS data, shall be given to the IRS Contracting Officer or his/her designee. When this is not possible, the Contractor will be responsible for the destruction of the spoilage or any intermediate hard copy printouts, and shall provide the IRS Contracting Officer or his/her designee with a statement containing the date of destruction, description of material destroyed, and the method used.
- (f) No work involving information furnished under this contract will be subcontracted without the specific written approval of the IRS Contracting Officer.

 Subcontractors are held to the same level of confidentiality and privacy requirements inclusive of special contract requirements as is the Contractor.
- (g) All computer systems processing, storing and transmitting tax data must meet or exceed controlled access protections (CAP) wherein the operating security features of the system has the following minimum requirements: an approved security policy, accountability, assurance and documentation. All security features must be available (object reuse, audit trails, identification/authentication and discretionary access control) and activated to

protect against unauthorized access, use, disclosure, disruption, modification, or destruction of federal tax information. All computer systems are required to be compliant with the Federal Information Security Management Act of 2002 (FISMA) pursuant to Section 3544(a)(1)(A)(ii). In this regard, NIST standards and guidance must be implemented and adhered to by the Contractor.

- (h) Should a Contractor or one of his/her officer(s) or employees make any unauthorized inspection(s) or disclosure(s) of confidential tax information, the terms of the default clause (FAR 52.249-8), incorporated herein by reference, may be invoked, and the Contractor will be considered to be in breach of this contract.
- (i) The Contractor will ensure that his/her officers and employees will adhere to the written procedures from IRS in regards to the receipt, processing and handling of all tax returns and return information, as well as the storage and transmitting thereof. The location of all tax returns and return information and any products made there from, will be fully accounted for (logged/tracked) at all times by the Contractor.
- (j) Reporting Requirements: The Contractor will submit a Safeguards Procedures Report to the IRS COTR 45 days prior to initial receipt of Federal tax information. The COTR will refer to the report to the Office of Safeguards for approval, prior to actual disclosures of Federal tax information. The Contractor will annually thereafter, submit a Safeguards Activity Report to the IRS COTR. See J.12: Schedule of deliverables.

I.21 IRSAP 1052.224-9000(d) – DISCLOSURE OF "OFFICIAL USE ONLY" INFORMATION SAFEGUARDS (JAN 1998)

Any Treasury Department information made available or to which access is provided, and which is marked or should be marked "Official Use Only", shall be used only for the purpose of carrying out the provisions of this contract and shall not be divulged or made known in any manner to any person except as may be necessary in the performance of the contract. Disclosure to anyone other than an officer or employee of the Contractor shall require prior written approval of the IRS. Requests to make such disclosure should be addressed to the IRS Contracting Officer.

I.22 IRSAP 1052.224-9001 - DISCLOSURE OF INFORMATION-OFFICIAL USE ONLY (DEC 1988)

Each officer or employee of the contractor or subcontractor at any tier to whom "Official Use Only" information may be made available or disclosed shall be notified in writing by the contractor that "Official Use Only" information disclosed to such officer or employee can be used only for a purpose and to the extent authorized herein, and that further disclosure of any such "Official Use Only" information, by any means, for a purpose or to an extent unauthorized herein, may subject the offender to criminal sanctions imposed by 18 U.S.C. Sections 641 and 3571. Section 641 of 18 U.S.C. provides, in pertinent part, that whoever knowingly converts to his use or the use of another, or without authority sells, conveys, or disposes of any record of the United States or whoever receives the same with the intent to convert it to his use or gain,

knowing it to have been converted, shall be guilty of a crime punishable by a fine or imprisoned up to ten years or both.

I.23 IRSAP 1052.224-9001(a) DISCLOSURE OF INFORMATION--CRIMINAL/CIVIL SANCTIONS (JAN 1998)

- (a) Each officer or employee of any Contractor to whom tax returns or return information is or may be disclosed shall be notified in writing by the Contractor that returns or return information disclosed to such officer or employee can be used only for a purpose and to the extent authorized herein, and that further disclosure of any such returns or return information for a purpose or to an extent unauthorized herein constitutes a felony punishable upon conviction by a fine of as much as \$5,000 or imprisonment for as long as five years, or both, together with the costs of prosecution. Such person shall also notify each such officer and employee that any such unauthorized future disclosure of returns or return information may also result in an award of civil damages against the officer or employee in an amount not less than \$1,000 with respect to each instance of unauthorized disclosure, plus in the case of willful disclosure or a disclosure which is the result of gross negligence, punitive damages, plus the cost of the action. These penalties are prescribed by IRC Section 7213 and 7431 and set forth at 26 CFR 301.6103(n)-1.
- Each officer or employee of any person (Contractor or subcontractor) to (b) whom returns or return information is or may be disclosed shall be notified in writing by such person that any return or return information made available in any format shall be used only for the purpose of carrying out the provisions of this contract and that inspection of any such returns or return information for a purpose or to an extent not authorized herein constitutes a criminal misdemeanor punishable upon conviction by a fine of as much as \$1,000 or imprisonment for as long as 1 year, or both, together with the costs of prosecution. Such person (Contractor or subcontractor) shall also notify each such officer and employee that any such unauthorized inspection of returns or return information may also result in an award of civil damages against the officer or employee in an amount equal to the sum of the greater of \$1,000 for each act of unauthorized inspection with respect to which such defendant is found liable or the sum of the actual damages sustained by the plaintiff as a result of such unauthorized inspection plus in the case of a willful inspection or an inspection which is the result of gross negligence, punitive damages, plus the costs of the action. The penalties are prescribed by IRC Sections 7213A and 7431.
- (c) Additionally, it is incumbent upon the Contractor to inform its officers and employees of the penalties for unauthorized disclosure imposed by the Privacy Act of 1974, 5 USC 552a. Specifically, 5 USC 552a(i)(1), which is made applicable to Contractors by 5 USC 552a(m)(1), provides that any officer or employee of a Contractor, who by virtue of his/her employment or official position, has possession of or access to agency records which contain individually identifiable information, the disclosure of which is prohibited by the Privacy Act or regulations established hereunder, and who knowing that disclosure of the specific material is so prohibited, willfully discloses the material in any manner to any person or agency not entitled to receive it, shall be guilty of a misdemeanor and fined not more than \$5,000.

I.24 IRSAP 1052.224-9001(b) - DISCLOSURE OF INFORMATION—OFFICIAL

USE ONLY (JAN 1998)

Each officer or employee of the Contractor to whom "Official Use Only" information may be made available or disclosed shall be notified in writing by the Contractor that "Official Use Only" information disclosed to such officer or employee can be used only for a purpose and to the extent authorized herein, and that further disclosure of any such "Official Use Only" information, by any means, for a purpose or to an extent unauthorized herein, may subject the offender to criminal sanctions imposed by 18 USC Sections 641 and 3571. Section 641 of 18 USC provides, in pertinent part, that whoever knowingly converts to his use or the use of another, or without authority sells, conveys, or disposes of any record of the United States or whoever receives the same with the intent to convert it to his use or gain, knowing it has been converted, shall be guilty of a crime punishable by a fine or imprisoned up to ten years or both.

I.25 IRSAP 1052.242-9000--POST AWARD EVALUATION OF CONTRACTOR PERFORMANCE (SEP 2000)

a. <u>Contractor Performance Evaluations</u>

Interim and final evaluations of contractor performance will be prepared on this contract in accordance with FAR Subpart 42.15. A final performance evaluation will be prepared at the time of completion of work. In addition to the final evaluation, interim evaluations will be prepared annually at the end of the base year and each option year period to coincide with the anniversary date of the contract.

Interim and final evaluations will be provided to the Contractor as soon as practicable after completion of the evaluation. The Contractor will be permitted thirty days to review the document and to submit additional information or a rebutting statement. Any disagreement between the parties regarding an evaluation will be referred to an individual one level above the Contracting Officer, whose decision will be final.

Copies of the evaluations, Contractor responses, and review comments, if any, will be retained as part of the contract file, and may be used to support future award decisions.

b. <u>Electronic Access to Contractor Performance Evaluations</u>

Contractors that have Internet capability may access evaluations through a secure Web site for review and comment by completing the registration form that can be obtained via the Internet at http://ocm.od.nih.gov/cdmp/cps_contractor.htm.

The registration process requires the contractor to identify an individual that will serve as a primary contact and who will be authorized access to the evaluation for review and comment. In addition, the Contractor will be required to identify an alternate contact who will be responsible for notifying the cognizant contracting official in the event the primary contact is unavailable to process the evaluation within the required 30-day time frame.

PART III – LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS SECTION J

1. Service Contract Act Wage Determination #2005-2573, REV #2 dated 12/08/2006.

PART IV – REPRESENTATIONS, CERTIFICATIONS AND OTHER STATEMENTS OF THE OFFERORS SECTION K

K.1 52.204-3 TAXPAYER IDENTIFICATION (OCT 1998)

(a) Definitions.

"Common parent," as used in this provision, means that corporate entity that owns or controls an affiliated group of corporations that files its Federal income tax returns on a consolidated basis, and of which the offeror is a member.

"Taxpayer Identification Number (TIN)," as used in this provision, means the number required by the Internal Revenue Service (IRS) to be used by the offeror in reporting income tax and other returns. The TIN may be either a Social Security Number or an Employer Identification Number.

- (b) All offerors must submit the information required in paragraphs (d) through (f) of this provision to comply with debt collection requirements of 31 U.S.C. 7701(c) and 3325(d), reporting requirements of 26 U.S.C. 6041, 6041A, and 6050M, and implementing regulations issued by the IRS. If the resulting contract is subject to the payment reporting requirements described in Federal Acquisition Regulation (FAR) 4.904, the failure or refusal by the offeror to furnish the information may result in a 31 percent reduction of payments otherwise due under the contract.
- (c) The TIN may be used by the Government to collect and report on any delinquent amounts arising out of the offeror's relationship with the Government (31 U.S.C. 7701(c)(3)). If the resulting contract is subject to the payment reporting requirements described in FAR 4.904, the TIN provided hereunder may be matched with IRS records to verify the accuracy of the offeror's TIN.

(d) Taxpayer Identification Number (TIN).	
o TIN:	
o TIN has been applied for.	

- o TIN is not required because:
- o Offeror is a nonresident alien, foreign corporation, or foreign partnership that does not have income effectively connected with the conduct of a trade or business in the United States and does not have an office or place of business or a fiscal paying agent in the United States;
 - o Offeror is an agency or instrumentality of a foreign government;

o Offeror is an agency or instrumentality of the Federal Government.
(e) Type of organization.
o Sole proprietorship;
o Partnership;
o Corporate entity (not tax-exempt);
o Corporate entity (tax-exempt);
o Government entity (Federal, State, or local);
o Foreign government;
o International organization per 26 CFR 1.6049-4;
o Other
(f) Common parent.
o Offeror is not owned or controlled by a common parent as defined in paragraph (a) of this
provision.
o Name and TIN of common parent:
Name
TIN

K.2 52.204-5 WOMEN-OWNED BUSINESS (OTHER THAN SMALL BUSINESS) (MAY 1999)

- (a) *Definition*. "Women-owned business concern," as used in this provision, means a concern that is at least 51 percent owned by one or more women; or in the case of any publicly owned business, at least 51 percent of its stock is owned by one or more women; and whose management and daily business operations are controlled by one or more women.
- (b) Representation. [Complete only if the offeror is a women-owned business concern and has not represented itself as a small business concern in paragraph (b)(1) of FAR 52.219-1, Small Business Program Representations, of this solicitation.] The offeror represents that it o is a women-owned business concern.

K.3 52.209-5 CERTIFICATION REGARDING DEBARMENT, SUSPENSION, PROPOSED DEBARMENT, AND OTHER RESPONSIBILITY MATTERS (DEC 2001)

- (a)(1) The Offeror certifies, to the best of its knowledge and belief, that—
 - (i) The Offeror and/or any of its Principals—
- (A) Are o are not o presently debarred, suspended, proposed for debarment, or declared ineligible for the award of contracts by any Federal agency;
- (B) Have o have not o, within a three-year period preceding this offer, been convicted of or had a civil judgment rendered against them for: commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, state, or

local) contract or subcontract; violation of Federal or state antitrust statutes relating to the submission of offers; or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, or receiving stolen property; and

- (C) Are o are not o presently indicted for, or otherwise criminally or civilly charged by a governmental entity with, commission of any of the offenses enumerated in paragraph (a)(1)(i)(B) of this provision.
- (ii) The Offeror has o has not o, within a three-year period preceding this offer, had one or more contracts terminated for default by any Federal agency.
- (2) "Principals," for the purposes of this certification, means officers; directors; owners; partners; and, persons having primary management or supervisory responsibilities within a business entity (*e.g.*, general manager; plant manager; head of a subsidiary, division, or business segment, and similar positions).

This Certification Concerns a Matter Within the Jurisdiction of an Agency of the United States and the Making of a False, Fictitious, or Fraudulent Certification May Render the Maker Subject to Prosecution Under Section 1001, Title 18, United States Code.

- (b) The Offeror shall provide immediate written notice to the Contracting Officer if, at any time prior to contract award, the Offeror learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- (c) A certification that any of the items in paragraph (a) of this provision exists will not necessarily result in withholding of an award under this solicitation. However, the certification will be considered in connection with a determination of the Offeror's responsibility. Failure of the Offeror to furnish a certification or provide such additional information as requested by the Contracting Officer may render the Offeror nonresponsible.
- (d) Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render, in good faith, the certification required by paragraph (a) of this provision. The knowledge and information of an Offeror is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- (e) The certification in paragraph (a) of this provision is a material representation of fact upon which reliance was placed when making award. If it is later determined that the Offeror knowingly rendered an erroneous certification, in addition to other remedies available to the Government, the Contracting Officer may terminate the contract resulting from this solicitation for default.

K.4 52.219-1 SMALL BUSINESS PROGRAM REPRESENTATIONS (MAY 2004)

(a)(1) The North American Industry Classification System (NAICS) code for this acquisition is **5 6 1 1 1 0** (Office Administrative Services).

- (2) The small business size standard is \$6,500,000.00.
- (3) The small business size standard for a concern which submits an offer in its own name, other than on a construction or service contract, but which proposes to furnish a product which it did not itself manufacture, is 500 employees.
 - (b) Representations.
 - (1) The offeror represents as part of its offer that it o is, o is not a small business concern.
- (2) [Complete only if the offeror represented itself as a small business concern in paragraph(b)(1) of this provision.] The offeror represents, for general statistical purposes, that it o is, o is not, a small disadvantaged business concern as defined in 13 CFR 124.1002.
- (3) [Complete only if the offeror represented itself as a small business concern in paragraph(b)(1) of this provision.] The offeror represents as part of its offer that it o is, o is not a women-owned small business concern.
- (4) [Complete only if the offeror represented itself as a small business concern in paragraph(b)(1) of this provision.] The offeror represents as part of its offer that it o is, o is not a veteran-owned small business concern.
- (5) [Complete only if the offeror represented itself as a veteran-owned small business concern in paragraph (b)(4) of this provision.] The offeror represents as part of its offer that it o is, o is not a service-disabled veteran-owned small business concern.
- (6) [Complete only if the offeror represented itself as a small business concern in paragraph(b)(1) of this provision.] The offeror represents, as part of its offer, that—
- (i) It o is, o is not a HUBZone small business concern listed, on the date of this representation, on the List of Qualified HUBZone Small Business Concerns maintained by the Small Business

(7) [Complete if offeror represented itself as disadvantaged in paragraph (b)(2) of this
provision.] The offeror shall check the category in which its ownership falls:
Black American.
Hispanic American.
Native American (American Indians, Eskimos, Aleuts, or Native Hawaiians).
Asian-Pacific American (persons with origins from Burma, Thailand, Malaysia,
Indonesia, Singapore, Brunei, Japan, China, Taiwan, Laos, Cambodia (Kampuchea),
Vietnam, Korea, The Philippines, U.S. Trust Territory of the Pacific Islands (Republic of
Palau), Republic of the Marshall Islands, Federated States of Micronesia, the
Commonwealth of the Northern Mariana Islands, Guam, Samoa, Macao, Hong Kong, Fiji,
Tonga, Kiribati, Tuvalu, or Nauru).
Subcontinent Asian (Asian-Indian) American (persons with origins from India,
Pakistan, Bangladesh, Sri Lanka, Bhutan, the Maldives Islands, or Nepal).
Individual/concern, other than one of the preceding.

Administration, and no material change in ownership and control, principal office, or HUBZone employee percentage has occurred since it was certified by the Small Business Administration in accordance with 13 CFR Part 126; and

- (ii) It o is, o is not a joint venture that complies with the requirements of 13 CFR Part 126, and the representation in paragraph (b)(6)(i) of this provision is accurate for the HUBZone small business concern or concerns that are participating in the joint venture. [The offeror shall enter the name or names of the HUBZone small business concern or concerns that are participating in the joint venture: _______.] Each HUBZone small business concern participating in the joint venture shall submit a separate signed copy of the HUBZone representation.
 - (c) Definitions. As used in this provision—

"Service-disabled veteran-owned small business concern"—

- (1) Means a small business concern—
- (i) Not less than 51 percent of which is owned by one or more service-disabled veterans or, in the case of any publicly owned business, not less than 51 percent of the stock of which is owned by one or more service-disabled veterans; and
- (ii) The management and daily business operations of which are controlled by one or more service-disabled veterans or, in the case of a service-disabled veteran with permanent and severe disability, the spouse or permanent caregiver of such veteran.
- (2) "Service-disabled veteran" means a veteran, as defined in <u>38 U.S.C. 101(2)</u>, with a disability that is service-connected, as defined in <u>38 U.S.C. 101(16)</u>.

"Small business concern" means a concern, including its affiliates, that is independently owned and operated, not dominant in the field of operation in which it is bidding on Government contracts, and qualified as a small business under the criteria in 13 CFR Part 121 and the size standard in paragraph (a) of this provision.

"Veteran-owned small business concern" means a small business concern—

- (1) Not less than 51 percent of which is owned by one or more veterans (as defined at 38 U.S.C. 101(2)) or, in the case of any publicly owned business, not less than 51 percent of the stock of which is owned by one or more veterans; and
- (2) The management and daily business operations of which are controlled by one or more veterans.

"Women-owned small business concern" means a small business concern—

- (1) That is at least 51 percent owned by one or more women; or, in the case of any publicly owned business, at least 51 percent of the stock of which is owned by one or more women; and
- (2) Whose management and daily business operations are controlled by one or more women.
 - (d) Notice.

- (1) If this solicitation is for supplies and has been set aside, in whole or in part, for small business concerns, then the clause in this solicitation providing notice of the set-aside contains restrictions on the source of the end items to be furnished.
- (2) Under 15 U.S.C. 645(d), any person who misrepresents a firm's status as a small, HUBZone small, small disadvantaged, or women-owned small business concern in order to obtain a contract to be awarded under the preference programs established pursuant to section 8(a), 8(d), 9, or 15 of the Small Business Act or any other provision of Federal law that specifically references section 8(d) for a definition of program eligibility, shall—
 - (i) Be punished by imposition of fine, imprisonment, or both;
 - (ii) Be subject to administrative remedies, including suspension and debarment; and
 - (iii) Be ineligible for participation in programs conducted under the authority of the Act.

K.5 52.219-22 SMALL DISADVANTAGED BUSINESS STATUS (OCT 1999)

- (a) *General*. This provision is used to assess an offeror's small disadvantaged business status for the purpose of obtaining a benefit on this solicitation. Status as a small business and status as a small disadvantaged business for general statistical purposes is covered by the provision at FAR <u>52.219-1</u>, Small Business Program Representation.
 - (b) Representations.
- (1) *General*. The offeror represents, as part of its offer, that it is a small business under the size standard applicable to this acquisition; and either—
- [] (i) It has received certification by the Small Business Administration as a small disadvantaged business concern consistent with 13 CFR 124, Subpart B; and
- (A) No material change in disadvantaged ownership and control has occurred since its certification;
- (B) Where the concern is owned by one or more disadvantaged individuals, the net worth of each individual upon whom the certification is based does not exceed \$750,000 after taking into account the applicable exclusions set forth at 13 CFR 124.104(c)(2); and
- (C) It is identified, on the date of its representation, as a certified small disadvantaged business concern in the database maintained by the Small Business Administration (PRO-Net); or [] (ii) It has submitted a completed application to the Small Business Administration or a Private Certifier to be certified as a small disadvantaged business concern in accordance with 13 CFR 124, Subpart B, and a decision on that application is pending, and that no material change in disadvantaged ownership and control has occurred since its application was submitted.
- (2) For Joint Ventures. The offeror represents, as part of its offer, that it is a joint venture that complies with the requirements at 13 CFR 124.1002(f) and that the representation in paragraph (b)(1) of this provision is accurate for the small disadvantaged business concern that is participating in the joint venture. [The offeror shall enter the name of the small disadvantaged business concern that is participating in the joint venture: ________.]

- (3) Address. The offeror represents that its address o is, o is not in a region for which a small disadvantaged business procurement mechanism is authorized and its address has not changed since its certification as a small disadvantaged business concern or submission of its application for certification. The list of authorized small disadvantaged business procurement mechanisms and regions is posted at
- http://www.arnet.gov/References/sdbadjustments.htm. The offeror shall use the list in effect on the date of this solicitation. "Address," as used in this provision, means the address of the offeror as listed on the Small Business Administration's register of small disadvantaged business concerns or the address on the completed application that the concern has submitted to the Small Business Administration or a Private Certifier in accordance with 13 CFR Part 124, subpart B. For joint ventures, "address" refers to the address of the small disadvantaged business concern that is participating in the joint venture.
- (c) *Penalties and Remedies*. Anyone who misrepresents any aspects of the disadvantaged status of a concern for the purposes of securing a contract or subcontract shall—
 - (1) Be punished by imposition of a fine, imprisonment, or both;
 - (2) Be subject to administrative remedies, including suspension and debarment; and
 - (3) Be ineligible for participation in programs conducted under the authority of the Small Business Act.

K.6 52,222-22 PREVIOUS CONTRACTS AND COMPLIANCE REPORTS (FEB 1999)

The offeror represents that—

- (a) It o has, o has not participated in a previous contract or subcontract subject to the Equal Opportunity clause of this solicitation;
 - (b) It o has, o has not filed all required compliance reports; and
- (c) Representations indicating submission of required compliance reports, signed by proposed subcontractors, will be obtained before subcontract awards.

K.7 52.222-25 AFFIRMATIVE ACTION COMPLIANCE (APR 1984)

The offeror represents that—

- (a) It o has developed and has on file, o has not developed and does not have on file, at each establishment, affirmative action programs required by the rules and regulations of the Secretary of Labor (41 CFR 60-1 and 60-2); or
- (b) It o has not previously had contracts subject to the written affirmative action programs requirement of the rules and regulations of the Secretary of Labor.

K.8 52.222-38 COMPLIANCE WITH VETERANS' EMPLOYMENT REPORTING REQUIREMENTS (DEC 2001)

By submission of its offer, the offeror represents that, if it is subject to the reporting requirements of 38 U.S.C. 4212(d) (i.e., if it has any contract containing Federal Acquisition Regulation clause 52.222-37, Employment Reports on Special Disabled Veterans, Veterans of the Vietnam Era, and Other Eligible Veterans), it has submitted the most recent VETS-100 Report required by that clause.

SECTION L INSTRUCTIONS, CONDITIONS AND NOTICES TO OFFERORS

L.1 52.204-6 DATA UNIVERSAL NUMBERING SYSTEM (DUNS) NUMBER (JUNE 1999)

- (a) The offeror shall enter, in the block with its name and address on the cover page of its offer, the annotation "DUNS" followed by the DUNS number that identifies the offeror's name and address exactly as stated in the offer. The DUNS number is a nine-digit number assigned by Dun and Bradstreet Information Services.
- (b) If the offeror does not have a DUNS number, it should contact Dun and Bradstreet directly to obtain one. A DUNS number will be provided immediately by telephone at no charge to the offeror. For information on obtaining a DUNS number, the offeror, if located within the United States, should call Dun and Bradstreet at 1-800-333-0505. The offeror should be prepared to provide the following information:
 - (1) Company name.
 - (2) Company address.
 - (3) Company telephone number.
 - (4) Line of business.
 - (5) Chief executive officer/key manager.
 - (6) Date the company was started.
 - (7) Number of people employed by the company.
 - (8) Company affiliation.
- (c) Offerors located outside the United States may obtain the location and phone number of the local Dun and Bradstreet Information Services office from the Internet Home Page at http://www.customerservice@dnb.com. If an offeror is unable to locate a local service center, it may send an e-mail to Dun and Bradstreet at globalinfo@mail.dnb.com.

L.2 52.215-1 INSTRUCTIONS TO OFFERORS—COMPETITIVE ACQUISITION (JAN 2004)

(a) Definitions. As used in this provision—

"Discussions" are negotiations that occur after establishment of the competitive range that may, at the Contracting Officer's discretion, result in the offeror being allowed to revise its proposal.

"In writing," "writing," or "written" means any worded or numbered expression that can be read, reproduced, and later communicated, and includes electronically transmitted and stored information.

"Proposal modification" is a change made to a proposal before the solicitation's closing date and time, or made in response to an amendment, or made to correct a mistake at any time before award.

"Proposal revision" is a change to a proposal made after the solicitation closing date, at the request of or as allowed by a Contracting Officer as the result of negotiations.

"Time," if stated as a number of days, is calculated using calendar days, unless otherwise specified, and will include Saturdays, Sundays, and legal holidays. However, if the last day falls on a Saturday, Sunday, or legal holiday, then the period shall include the next working day.

- (b) *Amendments to solicitations*. If this solicitation is amended, all terms and conditions that are not amended remain unchanged. Offerors shall acknowledge receipt of any amendment to this solicitation by the date and time specified in the amendment(s).
 - (c) Submission, modification, revision, and withdrawal of proposals.
- (1) Unless other methods (e.g., electronic commerce or facsimile) are permitted in the solicitation, proposals and modifications to proposals shall be submitted in paper media in sealed envelopes or packages (i) addressed to the office specified in the solicitation, and (ii) showing the time and date specified for receipt, the solicitation number, and the name and address of the offeror. Offerors using commercial carriers should ensure that the proposal is marked on the outermost wrapper with the information in paragraphs (c)(1)(i) and (c)(1)(ii) of this provision.
 - (2) The first page of the proposal must show—
 - (i) The solicitation number;
- (ii) The name, address, and telephone and facsimile numbers of the offeror (and electronic address if available);
- (iii) A statement specifying the extent of agreement with all terms, conditions, and provisions included in the solicitation and agreement to furnish any or all items upon which prices are offered at the price set opposite each item;
- (iv) Names, titles, and telephone and facsimile numbers (and electronic addresses if available) of persons authorized to negotiate on the offeror's behalf with the Government in connection with this solicitation; and
- (v) Name, title, and signature of person authorized to sign the proposal. Proposals signed by an agent shall be accompanied by evidence of that agent's authority, unless that evidence has been previously furnished to the issuing office.
 - (3) Submission, modification, revision, and withdrawal of proposals.

- (i) Offerors are responsible for submitting proposals, and any modifications or revisions, so as to reach the Government office designated in the solicitation by the time specified in the solicitation. If no time is specified in the solicitation, the time for receipt is 4:30 p.m., local time, for the designated Government office on the date that proposal or revision is due.
- (ii)(A) Any proposal, modification, or revision received at the Government office designated in the solicitation after the exact time specified for receipt of offers is "late" and will not be considered unless it is received before award is made, the Contracting Officer determines that accepting the late offer would not unduly delay the acquisition; and—
- (1) If it was transmitted through an electronic commerce method authorized by the solicitation, it was received at the initial point of entry to the Government infrastructure not later than 5:00 p.m. one working day prior to the date specified for receipt of proposals; or
- (2) There is acceptable evidence to establish that it was received at the Government installation designated for receipt of offers and was under the Government's control prior to the time set for receipt of offers; or
 - (3) It is the only proposal received.
- (B) However, a late modification of an otherwise successful proposal that makes its terms more favorable to the Government, will be considered at any time it is received and may be accepted.
- (iii) Acceptable evidence to establish the time of receipt at the Government installation includes the time/date stamp of that installation on the proposal wrapper, other documentary evidence of receipt maintained by the installation, or oral testimony or statements of Government personnel.
- (iv) If an emergency or unanticipated event interrupts normal Government processes so that proposals cannot be received at the office designated for receipt of proposals by the exact time specified in the solicitation, and urgent Government requirements preclude amendment of the solicitation, the time specified for receipt of proposals will be deemed to be extended to the same time of day specified in the solicitation on the first work day on which normal Government processes resume.
- (v) Proposals may be withdrawn by written notice received at any time before award. Oral proposals in response to oral solicitations may be withdrawn orally. If the solicitation authorizes facsimile proposals, proposals may be withdrawn via facsimile received at any time before award, subject to the conditions specified in the provision at 52.215-5, Facsimile Proposals. Proposals may be withdrawn in person by an offeror or an authorized representative, if the identity of the person requesting withdrawal is established and the person signs a receipt for the proposal before award.
- (4) Unless otherwise specified in the solicitation, the offeror may propose to provide any item or combination of items.

- (5) Offerors shall submit proposals in response to this solicitation in English, unless otherwise permitted by the solicitation, and in U.S. dollars, unless the provision at FAR 52.225-17, Evaluation of Foreign Currency Offers, is included in the solicitation.
- (6) Offerors may submit modifications to their proposals at any time before the solicitation closing date and time, and may submit modifications in response to an amendment, or to correct a mistake at any time before award.
- (7) Offerors may submit revised proposals only if requested or allowed by the Contracting Officer.
- (8) Proposals may be withdrawn at any time before award. Withdrawals are effective upon receipt of notice by the Contracting Officer.
- (d) Offer expiration date. Proposals in response to this solicitation will be valid for the number of days specified on the solicitation cover sheet (unless a different period is proposed by the offeror).
- (e) *Restriction on disclosure and use of data*. Offerors that include in their proposals data that they do not want disclosed to the public for any purpose, or used by the Government except for evaluation purposes, shall—
 - (1) Mark the title page with the following legend:

This proposal includes data that shall not be disclosed outside the Government and shall not be duplicated, used, or disclosed—in whole or in part—for any purpose other than to evaluate this proposal. If, however, a contract is awarded to this offeror as a result of—or in connection with—the submission of this data, the Government shall have the right to duplicate, use, or disclose the data to the extent provided in the resulting contract. This restriction does not limit the Government's right to use information contained in this data if it is obtained from another source without restriction. The data subject to this restriction are contained in sheets [insert numbers or other identification of sheets]; and

(2) Mark each sheet of data it wishes to restrict with the following legend:

Use or disclosure of data contained on this sheet is subject to the restriction on the title page of this proposal.

- (f) Contract award.
- (1) The Government intends to award a contract or contracts resulting from this solicitation to the responsible offeror(s) whose proposal(s) represents the best value after evaluation in accordance with the factors and subfactors in the solicitation.
- (2) The Government may reject any or all proposals if such action is in the Government's interest.
 - (3) The Government may waive informalities and minor irregularities in proposals received.

- (4) The Government intends to evaluate proposals and award a contract without discussions with offerors (except clarifications as described in FAR 15.306(a)). Therefore, the offeror's initial proposal should contain the offeror's best terms from a cost or price and technical standpoint. The Government reserves the right to conduct discussions if the Contracting Officer later determines them to be necessary. If the Contracting Officer determines that the number of proposals that would otherwise be in the competitive range exceeds the number at which an efficient competition can be conducted, the Contracting Officer may limit the number of proposals in the competitive range to the greatest number that will permit an efficient competition among the most highly rated proposals.
- (5) The Government reserves the right to make an award on any item for a quantity less than the quantity offered, at the unit cost or prices offered, unless the offeror specifies otherwise in the proposal.
- (6) The Government reserves the right to make multiple awards if, after considering the additional administrative costs, it is in the Government's best interest to do so.
- (7) Exchanges with offerors after receipt of a proposal do not constitute a rejection or counteroffer by the Government.
- (8) The Government may determine that a proposal is unacceptable if the prices proposed are materially unbalanced between line items or subline items. Unbalanced pricing exists when, despite an acceptable total evaluated price, the price of one or more contract line items is significantly overstated or understated as indicated by the application of cost or price analysis techniques. A proposal may be rejected if the Contracting Officer determines that the lack of balance poses an unacceptable risk to the Government.
- (9) If a cost realism analysis is performed, cost realism may be considered by the source selection authority in evaluating performance or schedule risk.
- (10) A written award or acceptance of proposal mailed or otherwise furnished to the successful offeror within the time specified in the proposal shall result in a binding contract without further action by either party.
- (11) If a post-award debriefing is given to requesting offerors, the Government shall disclose the following information, if applicable:
- (i) The agency's evaluation of the significant weak or deficient factors in the debriefed offeror's offer.
- (ii) The overall evaluated cost or price and technical rating of the successful and the debriefed offeror and past performance information on the debriefed offeror.
- (iii) The overall ranking of all offerors, when any ranking was developed by the agency during source selection.
 - (iv) A summary of the rationale for award.
- (v) For acquisitions of commercial items, the make and model of the item to be delivered by the successful offeror.

(vi) Reasonable responses to relevant questions posed by the debriefed offeror as to whether source-selection procedures set forth in the solicitation, applicable regulations, and other applicable authorities were followed by the agency.

L.3 INSTRUCTIONS TO OFFERORS FOR CAPABILITY FACTORS

FACTOR 1. CORPORATE RESOURCES – The offeror shall submit documentation of their relevant corporate resources to allow the Government to evaluate this award factor as described in the solicitation's proposal evaluation clause. This documentation shall include, but is not necessarily limited to, resumes of proposed non-clerical personnel; a total compensation plan setting forth salaries and fringe benefits proposed for the non-clerical employees who will work under the contract in accordance with FAR clause 52.222-46; and the offeror's plans for acquiring personnel and other resources not already available to the vendor, including letters of commitment obtained from proposed personnel who are not already employees of the offeror; and plans for obtaining any necessary subcontracting. A transition plan containing detailed and specific information as to how the offeror will effect a seamless transition from the work currently being performed at Beckley, WV is required. Offerors must also explain how they would provide for new personnel in a very prompt fashion, if required to do so by a task order issued under the contract.

FACTOR 2. EXPERIENCE – The offeror shall submit sufficient documentation of their relevant experience of similar work to allow the Government to evaluation this award factor as described in the solicitation's proposal evaluation clause. This documentation shall include relevant corporate and employee history and descriptions of similar past contracts and shall include such experience of any key subcontractor(s) by the awardee to perform at least 20% of the work.

FACTOR 3. PAST PERFORMANCE – Offerors shall provide the name of three to five of the offerors' customers (plus an additional three to five references for each key subcontractor) in the Government and/or the private sector over the past three years for the same or similar clerical support services and include a description of the work performed under each contract, including the size of the contract. Offerors shall provide the name, phone number, and fax number or e-mail address of a customer point of contact for each performance reference who will be able to respond, verbally or in writing, to a past performance survey to be given them by the IRS. The offeror shall bear sole and complete responsibility for assuring the points of contact and their phone numbers, fax numbers and e-mail addresses are current, complete and accurate in all instances. The IRS shall bear no responsibility for inaccurate or outdated points of contact or contact numbers or addresses provided by the offeror or for making more than one or two efforts to contact the referenced customer at the fax number or e-mail address provided by the offeror. It is strongly requested that offerors submit their list of customer references within two weeks of downloading or other receipt of the RFP, prior to the RFP closing. It is recommended that the offerors follow up with their reference points of contact (including those for key subcontractors) in order to assure they have responded to the IRS's past performance

survey. The IRS reserves the right to contact other customers as well, at its discretion, and to include the past performance information received as part of its evaluation. Offerors are authorized to provide information on problems encountered on the identified contracts and offeror's corrective actions. Offerors are also required to provide a full and accurate description of the results of any audits, investigations, examinations, etc., of their clerical support work over the past five years.

FACTOR 4. PRICE –

- (a) All billable contractor direct and indirect costs, and fees, shall be incorporated into the offeror's proposed direct productive hourly rates, with the exception of travel costs as discussed in the following paragraph.
- (b) FAR clauses 52.222-46, "Evaluation of Compensation for Professional Employees," and 52.237-10, "Identification of Uncompensated Overtime," are included in this solicitation. These clauses identify further price information which the offeror is required to submit with its proposal.

L.3 52.216-1 TYPE OF CONTRACT (APR 1984)

The Government contemplates award of a labor hour indefinite delivery, indefinite quantity type contract with firm-fixed hourly rates resulting from this solicitation.

SECTION M EVALUATION FACTORS FOR AWARD

M.1 IR 1052-00-029 BASIS FOR AWARD

The Government will make award to the responsible offeror whose offer conforms to the requirements of the solicitation and is evaluated as being the most advantageous to the Government, price and other factors considered. For this solicitation, technical merit is significantly more important than price. Award will not be automatically determined by formula relationship between price and technical merit. As the technical merit of the offerors' proposals become more equal, the price may become the determining factor. The Contracting Officer shall determine what trade-off between technical merit and price promises the greatest value to the Government, price and other factors considered.

OFFEROR CAPABILITY FACTORS:

FACTOR 1. Corporate Resources **FACTOR 2.** Experience

FACTOR 3. Past Performance **FACTOR 4.** Price

Relative Importance of the Factors – The factors for corporate resources, experience, and past performance individually are more important than price, and when combined are significantly more important than price. The factors are listed in descending order of importance. The Government will evaluate the capability of the offerors that submitted acceptable offers and will evaluate their capability on the basis of: (1) Corporate Resources; (2) Experience; and (3) Past Performance.

FACTOR 1. CORPORATE RESOURCES:

The Government will evaluate the offeror's capability to provide the personnel required in the Statement of Work for a seamless transition of services from the current contract; the qualifications of the offeror's proposed personnel; offeror's plans for acquiring personnel and other resources not already available; offeror's capability and commitment to train their personnel, if necessary, for successful performance; and offeror's quality assurance system(s) for maintaining a timely and consistently high level of continuous service. Minimal subcontracting is preferred.

CORPORATE RESOURCES - NARRATIVE JUSTIFICATION FOR SCORE:

GENERAL: Of particular importance in evaluating this factor is verifying the contractor has sufficient qualified personnel to perform the work in the quantities as well as geographical locations stated in the solicitation, and/or has arranged a sound approach as to how to acquire and apply such resources timely to the contract, with minimal subcontracting preferred. Project manager and other central personnel proposed should be highly qualified and experienced as individuals. Good quality control plans are of importance, as is evidence of capability of passing the government's required background investigations. Having a well thought-out and workable transition plan for seamless continuity of services, with very low or no risk to the IRS is very important.

FACTOR 2. EXPERIENCE:

The Government will evaluate each offer to determine whether, during the past three years, the offeror has had relevant experience with similar work processes and procedures; knowledge of the nature, difficulties, uncertainties and risks associated with performing the work required under the resultant contract. The Government will also determine if the offeror has had past experience implementing those processes and procedures, and also how the difficulties, uncertainties and risks were handled.

EXPERIENCE - NARRATIVE JUSTIFICATION FOR SCORE:

<u>GENERAL</u> – Of particular importance is (a) having extensive personnel support services experience, and (b) having experience performing the same types of

services required under the resultant contract. For offerors proposing to manage these that will be performed by a key subcontractor as defined above, the same questions pertain to the key subcontractor and the experience of the offeror in managing such work in the past by a subcontractor(s) is very important.

FACTOR 3. PAST PERFORMANCE:

The Government will evaluate past performance on contracts for the same or sufficiently similar personnel support services contracts, giving consideration to comparable scope. In the investigation of the offeror's past performance, the Government will contract former customers and Government agencies, and other private and public sources of information and its investigation will include quality and timeliness of service; effective management of the contract; compliance with all related laws, regulations and reviews pertaining to clerical support services; and customer satisfaction. Offerors with no relevant past performance history will be given a neutral rating for this factor.

<u>PAST PERFORMANCE - NARRATIVE JUSTIFICATION FOR SCORE:</u>

GENERAL: Of particular importance in evaluating this factor is relevant past performance information.

FACTOR 4. PRICE:

THE OFFEROR SHALL SUBMIT PRICES FOR ALL CONTRACT LINE ITEMS TO BE CONSIDERED RESPONSIVE AND ELIGIBLE FOR CONTRACT AWARD.

The Government will evaluate proposed prices as described at Relative Importance of the Factors. Prices must be proposed by the offerors in accordance with the solicitation. Although the proposed prices will not be scored, they will be evaluated for each mandatory contract line item described in the pricing schedule. A price analysis will be conducted in accordance with the applicable techniques cited in the Federal Acquisition Regulation at 15.404-1.