



Q: What is USDA's Summer 2008 Mobile Enrollment effort?

USDA is deploying mobile stations to over 200 locations this summer in order to help meet USDA's goal of enrolling 60% of LincPass Applicants by October 1st, 2008. The mobile enrollment stations will help reach Applicants in remote areas or in areas not serviceable by a fixed enrollment station.

Q: What is a Mobile Enrollment Station and how is it different from a Fixed station?

A mobile enrollment station is simply an enrollment station that is in a location for a few weeks before moving on to another location for a few weeks. On average, the station will be deployed for 2-3 weeks in a particular location.

Q: Where can I find a list of all the Mobile Enrollment Stations and when they will be open?

See the "View Mobile Station Schedule" link on the right-side menu of the LincPass website

Q: How soon before the mobile station comes to my area can I schedule an enrollment appointment?

If the scheduling tool is not already open for your station, you will be able to schedule an appointment at a mobile enrollment station approximately 2 weeks prior to the station opening.

Q: I received an email telling me to schedule an appointment, but the station is not open yet. What do I do about scheduling?

Please check back approximately 2 weeks prior to the mobile station opening in order to schedule your appointment.

Q: How do I know at which mobile enrollment station to enroll?

Please visit USDA's Mobile Enrollment Station Location website at: <http://hspd12.usda.gov/StationsUtil/EnrollmentStations.aspx> to find the station nearest you.

Q: What do I do if the schedule for the mobile station is full and I cannot find an empty appointment time?

Please go to the station anyway and see if you can be worked into the schedule. Please note that you may experience longer wait times.

Q: What if I am not able to enroll while the mobile station is in my area?

Your next option is to visit the next closest fixed or mobile enrollment station. Please consult with your agency prior to doing so in order to determine if the agency's travel policies will allow you to travel to the station. Additionally there will be another round of mobile stations being deployed in late 2008.



Q: How do I find my enrollment station if the Enrollment Station Locator website does not list my city/state?

Please check back at a later date as the list is being continuously updated.

If I am travelling a long distance to a mobile station, how can I verify if the station is operational on the day I am going?

- 1) Check to see if there are any USAccess Advisories listed on the www.fedidcard.gov website
- 2) Call the mobile station region supervisor for the time zone your station is in. A list of contacts is on the USDA LincPass website's "Contact Us" page.

Q: If the mobile station will only be in my location for 2-3 weeks, when will I get my LincPass and how will I activate it?

Applicants who enroll at a mobile station will use a different process for obtaining and activating their LincPass. Once the LincPass is printed, it will be delivered to a single facility within USDA. That facility will then distribute your agency's card to a main Agency POC who will then distribute down into your agency.

A special process will be used for these cards to activate them at the main distribution center so that when you receive the card all you need to do is put it into a card reader and set a PIN.