Getting, Installing and Setting-up IPTV

Please print these instructions before starting.

Getting the Program

1. Begin at the Laboratory HomePage (http://int.lanl.gov)
2. At the bottom of the left column on the HomePage, locate "ESD" under the category "Services".
   <Click on "ESD">.
3. A new window will appear
   Enter your Z-number and TokenCard passcode in the appropriate boxes
   <Click on the "Enter" button>.
4. A window titled, "Welcome to ESD" will appear
   a. <Click on the "Enter" button>.
   b. In the lower one-third of this widow find
      the button for "Windows"
      <Click on the "Windows" button>.
   c. Enter "IPTV" into the box titled "Product Name Contains"
      <Click on the "Find" button>
   d. The item titled "Cisco IPTV Viewer" should appear
   e. Enter "1" in the box to the left of "Cisco IPTV Viewer"
   f. Make sure that the Cost Code info is correct <even though the viewer is free).
   g. <Click on the "Order" button> near the bottom of the window.
5. A new window will appear titled, "Thank You for Using ESD"
   a. <Click on the "Get Software" button>.
6. A new window will appear titled, "Getting Cisco IPTV Viewer"
   a. Under the category "Web Download" <Click on "Download"
      (You will need to use your own judgment regarding the version you need to download.)
7. A new window tiled, "File Dowload" will appear
   a. <Click on "Save Program to Disk">.
   b. <Click on the "OK" button>.
8. A new window will appear titled, "Save As.."
   a. Choose where you want to save the file – which drive, what folder, and what subdirectory you would like to keep the program file in.
   b. <Click on the "Save" button>.
   c. A new window will appear showing that a file is being transferred from the ESD server to your desktop computer.
   d. When the file transfer is complete, <Click on the "Close" button>.
   e. Go to the upper left corner of the window and <Click on the "X" > to close the browser window titled, " Getting IPTV Viewer".

Setting-up and Installing the Program

9. Locate your IPTV Viewer file/icon titled, "IPTV Viewer X.X.exe"
   <Double click on the icon titled, "IPTV Viewer XX">.

10. A new window titled, "IPTV xx. – InstallShield Wizard" will appear.
    a. <Click on the "Next" button>.
    b. The install program will setup to install the IPTV viewer on your computer.
    c. At the end of the setup - <Click the "Next" button>.

AT THIS POINT YOUR DIVISION COMPUTER SUPPORT PERSONNEL MAY HAVE
BLOCKED YOU FROM COMPLETING THE INSTALLATION OF SOFTWARE ON YOUR
COMPUTER. If this block window appears contact your computer support personnel.

    d. A new window titled, "Welcome" will appear - <Click the "Next" button>.
    e. A license agreement will appear
        i. <Click on "I accept...">.
        ii. <Click on the "Next" button>.
    f. Enter your customer information in the appropriate boxes
       <Click on the "Next" button>
    g. Choose "Complete"
       <Click on the "Next" button>.
    h. <Click on the "Install" button>.
    i. A new window with the term, "Status" in the center of the window will appear –
       this process will take a minute or two for the installation to complete.
    j. A new window will appear titled, "InstallShield Wizard Complete"
       <Click on the "Finish" button>.
11. A new window will appear asking if you want to restart your computer.
    <Click on the "Yes" button>.

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After the RESTART

Configuring the Program

1. Drag the Icon titled, ""IPTV Viewer X.X.exe" to the Trash and delete it from your
   computer by empting the trash.
2. An icon titled, "Cisco IPTV Viewer.lnk" will appear on your desktop screen
   <Double Click on the icon titled, IPTV Viewer.lnk">
3. A new window titled, "Cisco Systems IPTV" will open with another window titled
   "IP/TV" on top of the bigger window.
    a. The top window titled, "IP/TV" will have a message
       (1) On some computers the message says, "Your currently have no
       Content Mangers defined. Please configure at least one Content Manger
       from which IP/TV will receive programming information."
       <OR>
       (2) On some computers the message says, "In the following dialog, please
       enter your user information to enable your network administrator to identify
       you while you are watching video, and notify you of problems with your
       program, should they occur.
    b. In either case <Click on the "OK" button>.

4. A new window titled, "Options" or "Content Manager Settings" will appear
    a. If the Options" window appears (Click on the "Content Manger" tab and proceed to Step "C" below.
    b. If the "Content Manger Settings" window appears, proceed to Step "C" below.
    c. Type "**iptvhost.lanl.gov**" in the "Primary Server Name" box
    d. <Click on the "OK" button>.
    e. <Click on a second "OK" button> that was on the back window.

Watching a LABNET Television Channel

5. A window titled, "Cisco Systems IPTV will open with "Scheduled Program" high-lighted in the left column and a list of available channel titles in the right column.
6. <Double click on the "CNN News"> line in the right column
7. A new window will open that is a TV screen and a live television picture will appear that is the live feed from CNN News.
    a. Adjust the volume
8. Open other channels in other windows using the available channel titles on the right.