

## Drinking Water: Hard Water

Sharon Skipton, Extension Educator; Dave Varner, Extension Educator; Paul Jasa, Extension Engineer; Bruce Dvorak, Environmental Engineering Specialist; and Jodi Kocher, Extension Engineer

This NebGuide discusses recommended practices to manage hard water in a domestic water supply.

Water described as “hard” is high in dissolved minerals, specifically calcium and magnesium. Hard water is not a health risk, but a nuisance because of mineral build-up on plumbing fixtures and poor soap and/or detergent performance.

### Sources of Hardness Minerals in Drinking Water

Water is a good solvent and picks up impurities easily. Pure water — tasteless, colorless, and odorless — is often called the universal solvent. When water is combined with carbon dioxide to form very weak carbonic acid, an even better solvent results.

As water moves through soil and rock, it dissolves very small amounts of minerals and holds them in solution. Calcium and magnesium dissolved in water are the two most common minerals that make water “hard.” The degree of hardness becomes greater as the calcium and magnesium content increases.

### Indications of Hard Water

Hard water interferes with almost every cleaning task, from laundering and dishwashing to bathing and personal grooming. Clothes laundered in hard water may look dingy and feel harsh and scratchy. Dishes and glasses may be spotted when dry. Hard water may cause a film on glass shower doors, shower walls, bathtubs, sinks, faucets, etc. Hair washed in hard water may feel sticky and look dull. Water flow may be reduced by hard water deposits in pipes.

Dealing with hard water problems in the home can be a nuisance. The amount of hardness minerals in water affects the amount of soap and detergent necessary for cleaning. Soap used in hard water combines with the minerals to form a sticky soap curd. Some synthetic detergents are less effective in hard water because the active ingredient is partially inactivated by hardness, even though it stays dissolved.

Bathing with soap in hard water leaves a film of sticky soap curd on the skin. The film may prevent removal of soil and bacteria. Soap curd interferes with the return of skin to its normal, slightly acid condition, and may lead to irritation. Soap curd on hair may make it dull, lifeless and difficult to manage.

When doing laundry in hard water, soap curds lodge in fabric during washing to make fabric stiff and rough. Incomplete soil removal from laundry causes graying of white fabric and the loss of brightness in colors. A sour odor can develop in clothes. Continuous laundering in hard water can shorten the life of clothes.

In addition, soap curds can deposit on dishes, bathtubs and showers, and all water and plumbing fixtures.

Hard water also contributes to inefficient and costly operation of water-using appliances. Heated hard water forms a scale of calcium and magnesium minerals that can contribute to the inefficient operation or failure of water-using appliances. Pipes can become clogged with scale that reduces water flow and ultimately requires pipe replacement.

### Potential Health Effects

Hard water is not a health hazard. In fact, the National Research Council (National Academy of Sciences) states that hard drinking water generally contributes a small amount toward total calcium and magnesium human dietary needs. They further state that in some instances, where dissolved calcium and magnesium are very high, water could be a major contributor of calcium and magnesium to the diet.

Much research has been done on the relationship between water hardness and cardiovascular disease mortality. Numerous studies suggest a correlation between hard water and lower cardiovascular disease mortality. The National Research Council has recommended further studies on this relationship.

Hard water treated with an ion exchange water softener has sodium added. According to the Water Quality Association (WQA) the ion exchange softening process adds sodium at the rate of about 8 mg/liter for each grain of hardness removed per gallon of water. For example, if water has a hardness of 10 grains per gallon, it will contain about 80 mg/liter of sodium after being softened with an ion exchange softener if all hardness minerals are removed.

Because of the sodium content of softened water and potential benefits of drinking hard water, some individuals may be advised by their physician not to install water softeners, to soften only hot water, or to bypass the water softener with a cold water line (usually to a separate faucet at the kitchen sink) to provide unsoftened water for drinking and cooking.

### Testing

If you are on a municipal water system, the water supplier can tell you the hardness level of the water they deliver. If you have a private water supply, you can have the water tested for hardness. Most water testing laboratories offer hardness tests for a fee, including the Nebraska Health and Human Services System Laboratory.

Many companies that sell water treatment equipment offer hardness tests. When using these water tests, be certain you understand the nature of the test, the water condition being measured, and the significance of the test results.

An approximate estimate of water hardness can be obtained without the aid of outside testing facilities. Water hardness testing kits are available for purchase. If more accurate measurements are needed, obtain a laboratory test.

### Interpreting Test Results

Water hardness often is expressed as grains of hardness per gallon of water (gpg) or milligrams of hardness per liter of water (mg/L). *Table I*, adapted from the Water Quality Association (WQA), shows hardness classifications. Hardness ions are typically combined with sulfate, chloride, carbonate, or bicarbonate ions. For consistency, concentrations are generally converted to the equivalent concentration as calcium carbonate (CaCO<sub>3</sub>) and expressed in terms of hardness as calcium carbonate.

**Table I. Classification of water hardness (hardness as calcium carbonate).**

<i>Classification</i>	<i>mg/l or ppm</i>	<i>grains/gal</i>
Soft	0 - 17	0 - 1
Slightly hard	17 - 60	1 - 3.5
Moderately hard	60 - 120	3.5 - 7.0
Hard	120 - 180	7.0 - 10.5
Very Hard	180 & over	10.5 & over

The Environmental Protection Agency (EPA) establishes standards for drinking water which fall into two categories — Primary Standards and Secondary Standards.

Primary Standards are based on health considerations and Secondary Standards are based on taste, odor, color, corrosivity, foaming, and staining properties of water. There is no Primary or Secondary standard for water hardness.

Water hardness is classified by the U.S. Department of Interior and the Water Quality Association as follows:

### Options

There are two ways to help control water hardness; add a packaged or liquid softener to a batch of water (washing machine or tub), or use an ion exchange water softening unit.

Powdered or liquid water softeners are chemicals that help control water hardness. They fall into two categories: precipitating and non-precipitating.

Precipitating water softeners include washing soda and borax. These products form an insoluble precipitate with calcium and magnesium ions. The mineral ions then cannot interfere with cleaning efficiency, but the precipitate makes water cloudy and can build up on surfaces.

Precipitating water softeners increase alkalinity of the cleaning solution and this may damage skin and other materials being cleaned.

Non-precipitating water softeners use complex phosphates to sequester calcium and magnesium ions. There is no precipitate to form deposits and alkalinity is not increased.

If used in enough quantity, non-precipitating water softeners will help dissolve soap curd for a period of time.

Ion exchange water softening units can be permanently installed into the plumbing system to continuously remove calcium and magnesium.

Water softeners operate on the ion exchange process. In this process, water passes through a media bed, usually sulfonated polystyrene beads. The beads are supersaturated with sodium. The ion exchange process takes place as hard water passes through the softening material. The hardness minerals attach themselves to the resin beads while sodium on the resin beads is released simultaneously into the water (See *Figure 1*).

When the resin becomes saturated with calcium and magnesium, it must be recharged. The recharging is done by passing a salt (brine) solution through the resin. The sodium replaces the calcium and magnesium which are discharged in the waste water.

Softened water is not recommended for watering plants, lawns, and gardens due to its sodium content.

Although not commonly used, potassium chloride can be used to create the salt brine. In that case potassium rather than sodium is exchanged with calcium and magnesium.

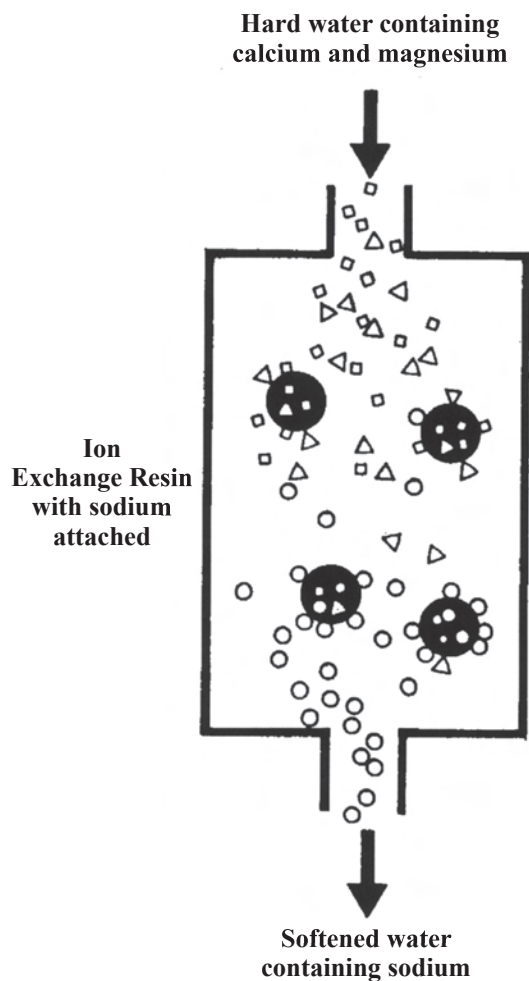
Before selecting an ion exchange water softener, test water for hardness and iron content. When selecting a water softener, the regeneration control system, the hardness removal capacity, and the iron limitations are three important elements to consider.

There are three common regeneration control systems. These include a time-clock control (you program the clock to regenerate on a fixed schedule); water meter control (regenerates after a fixed amount of water has passed through the softener); and hardness sensor control (sensor detects hardness of the water leaving the unit, and signals softener when regeneration is needed).

Hardness removal capacity, between regenerations, will vary with units. Softeners with small capacities must regenerate more often.

Your daily softening need depends on the amount of water used daily in your household and the hardness of

## Softening Process



## Recharge Process

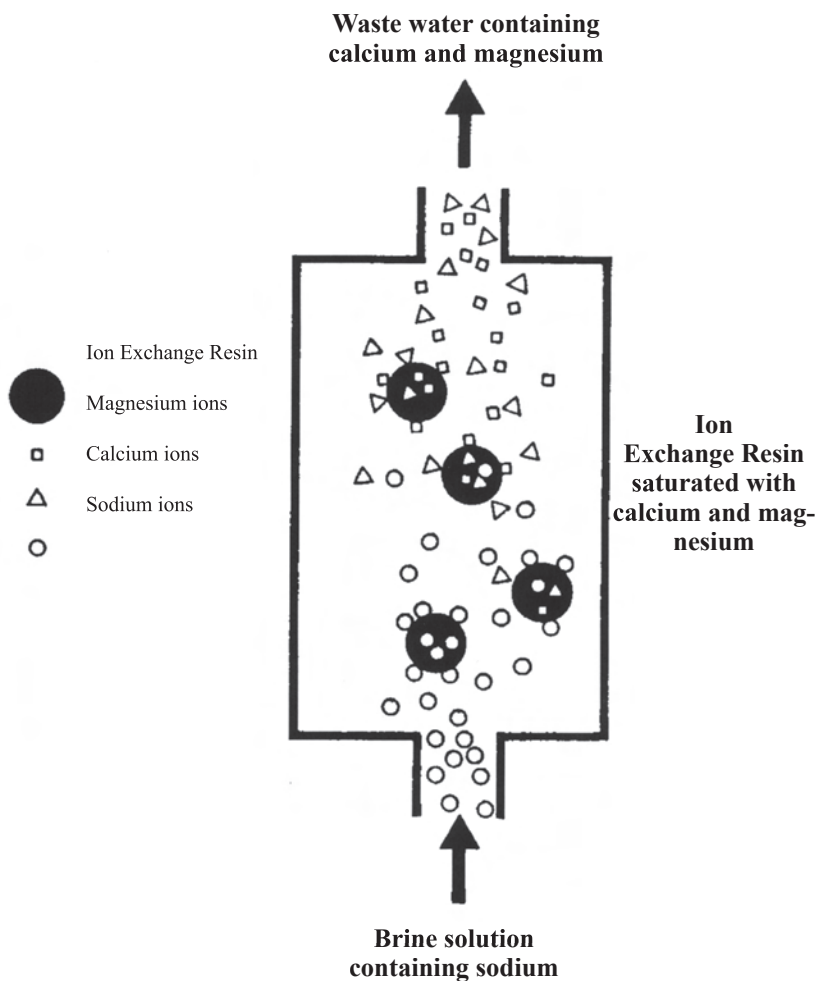


Figure 1. The water softening process.

your water. To determine your daily hardness removal need, multiply daily household water use (measured in gallons) by the hardness of the water (measured in grains per gallon).

**Example:** 400 gallons used per day X 15 grains per gallon hardness = 6,000 grains of hardness must be removed daily.

Iron removal limitations will vary with water softener units. If the iron level in your water exceeds the maximum iron removal capacity recommended by the manufacturer of the unit you are considering, iron may foul the softener, eventually causing it to become plugged. If the manufacturer does not identify an iron removal capacity, assume the capacity to be zero.

For additional information on water softeners, including information on how a water softener works, maintenance requirements of water softeners, difference in softener salt, etc.

### Summary

Hard water is not a health hazard, but dealing with hard water in the home can be a nuisance. The hardness (calcium and magnesium concentration) of water can be approximated with a home-use water testing kit, or can be measured more accurately with a laboratory water test. Water hardness can be managed with powdered or liquid water softeners or with an ion exchange softening unit.

### For More Information

A number of UNL NebGuides cover specific topics related to drinking water quality and treatment. Visit the UNL Extension Publications Web site at <http://extension.unl.edu/publications> to access them.

### Index: Water Resource Management Water Quality

1996, Revised January 2004

Extension is a Division of the Institute of Agriculture and Natural Resources at the University of Nebraska–Lincoln cooperating with the Counties and the United States Department of Agriculture.

University of Nebraska–Lincoln Extension educational programs abide with the nondiscrimination policies of the University of Nebraska–Lincoln and the United States Department of Agriculture.