

**Mental Health Organization
Quality Improvement Coordinators' Work Group**

**Monday, January 14, 2008
9:00 to 12:00**

Department of Human Services Room 472

**Call in Number: 1-888-476-6128
Participant Code: 374338**

AGENDA

1. Introductions / Agenda Revisions
2. MHO Quality Improvement Coordinator Work Group Charter Review
3. Performance Measures
4. MHO Provider Capacity Assurances Report
5. Quality Assessment and Performance Improvement Work Plan
6. Quality Management Program Report Submission
7. Notice of Action
8. Changes in the 2008 Contract
 - Grievance and Appeal Process
 - Quality Improvement to Quality Assessment and Performance Improvement
9. MHO Provider Site Visit Audit Tools

Joint QPIWG meeting at DHS from 12:15 to 1:15 in DHS 137

Performance Measures Sub-Committee meeting at 1:15 in room 371 at DHS if we need this time