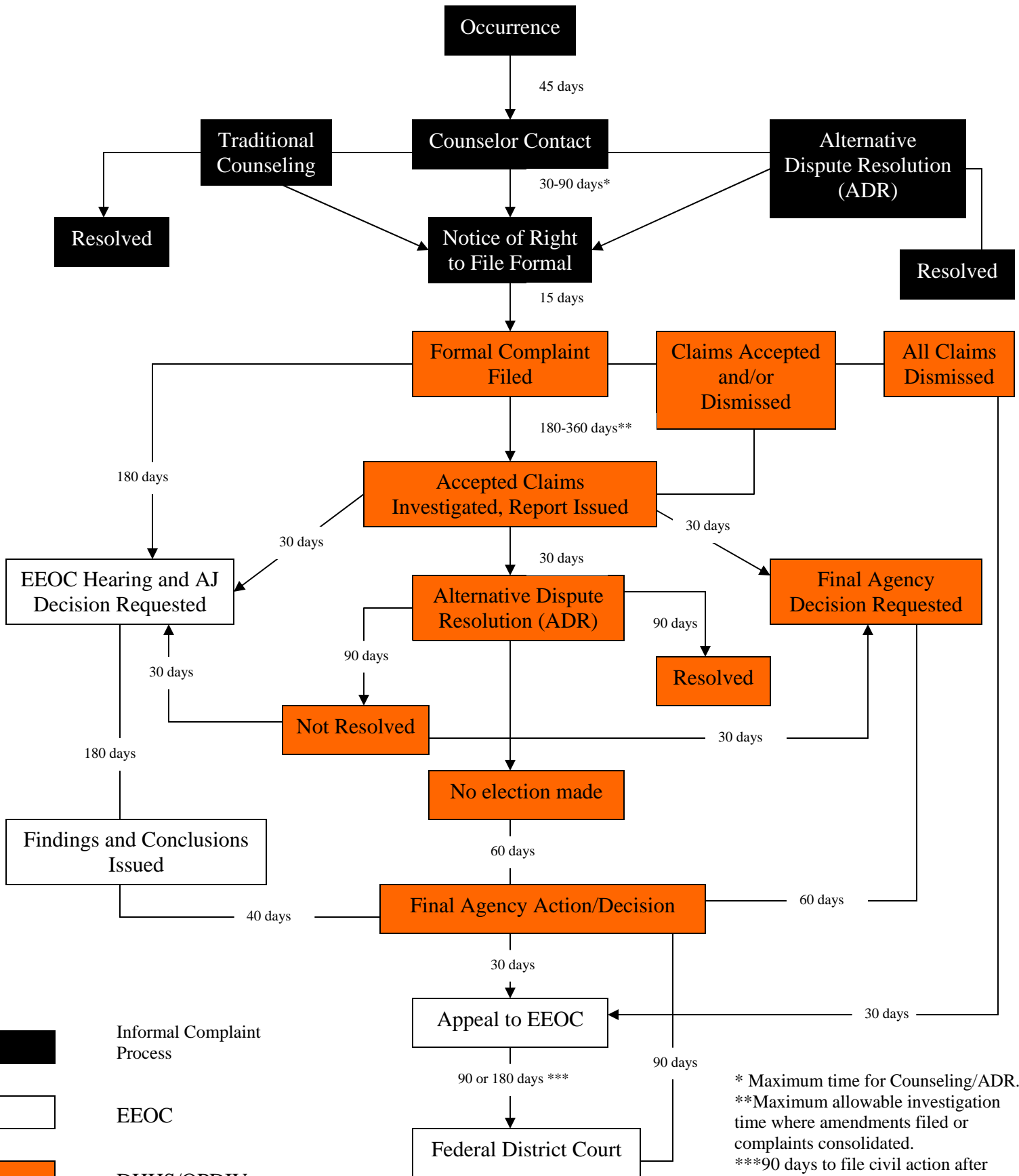


OVERVIEW OF EEO COMPLAINT PROCESS



- Informal Complaint Process
- EEOC
- DHHS/OPDIV

* Maximum time for Counseling/ADR.
 **Maximum allowable investigation time where amendments filed or complaints consolidated.
 ***90 days to file civil action after receipt; 180 days to file civil action if no decision received.