Privacy Statement

Kentucky State University is committed to protecting user privacy. We understand and appreciate that visitors and users of this website are concerned about their privacy and the confidentiality and security of any information that may be provided to us.

Access to information collected

Personal information that you provide via e-mail or through other online means will be used only for purposes necessary to serve your needs, such as responding to an inquiry or other request for information. This may involve redirecting your inquiry or comment to another person or department better suited to meeting your needs.

No attempt is or will be made to identify users or their browsing activities except, in the unlikely event of an investigation, where a law enforcement agency may seek access at the request of the University, or to exercise a warrant.

E-commerce

Students and parents are able to make payments via the University website.

When you make a payment through our website, your personal and financial details are protected at all stages of the transaction. In order to process your payment we need to know your student number, name, e-mail address, and credit or debit card details. The Fifth Third Bank supports our electronic funds transfer system so these details are shared with their system for the purpose and period of processing the payment. While the payment is being processed your credit or debit card details are suppressed from being read by any other person. When a receipt is generated your credit or debit card number is suppressed.

Your credit or debit card details are not stored on our servers at any stage of the transaction. Once the transaction has been processed, your credit or debit card details are no longer known to the system.

Our agency accepts VISA, Discover, American Express and MasterCard credit cards and most debit cards for payment through our website.

Surveys

At times you may be asked to complete survey questionnaires that appear on Kentucky State University sites. These may ask you to provide identifying information. If you agree to participate in these surveys, you will be asked to review and accept certain additional terms and conditions relating to the use of the information you provide in the survey. You will be given the reasons for the collection of such information and the purpose for which it will be used.

Links to other sites

The Kentucky State University website includes links to web sites of organizations external to the University. The University is not responsible for the privacy practices or content of these web sites.

Use of your email address

Your name and address details will not be added to a mailing list nor will we disclose these details to third parties without your consent unless required by law. Email messages may be monitored by the University's web team for system troubleshooting and maintenance purposes.

As a WWW user, keep in mind that whenever you give out personal information online (i.e. via message boards or chat) information can be collected and used by people you don't even know.

While Kentucky State University strives to protect its users' personal information and privacy, it cannot guarantee the security of any information you disclose online and you do so at your own risk. Kentucky State University's policy does not extend to anything that is inherent in the operation of the Internet, and therefore beyond our control, and is not to be applied in any manner contrary to applicable law or governmental regulation.

Kentucky State University reserves the right at its discretion to make changes to this policy at any time. Feel free to check this page periodically for amendments/updates.

Contact details

If you have any questions about this privacy statement, the practices of this site, or your use of this Web site, please contact the Webmaster or through regular mail at:

Kentucky State University
Division of External Relations and Advancement
Attention: Webmaster
400 E. Main Street, Hume Hall

Frankfort, KY 40601

Or email

Webmaster@kysu.edu