

# Office of Legacy Management Core Values



## People

People are our most important resource. The integrity of our people and our products are paramount. We respect, use, and rejoice in our experience, skills, and diversity.

## **Business Excellence**

We understand that we are spending the taxpayers' hard-earned dollars. We are fiscally responsible, quality conscious, performance oriented and will actively pursue best business practices in all areas of operation.

## Safety

We will work safely to protect our human and material resources or cease work until safe work practices can be re-implemented. We will promote safe work practices within the office and at our sites at all times.

### Communication

Open communication — written, verbal, and electronic — is vital to our success. We will take the fullest advantage of our virtual organization's strengths. Information flows openly from bottom to top, top to bottom, within, and across all levels of the organization.

## Leadership and Teamwork

We value leadership at all levels of the organization. We work best in teams: our teams are adaptable, creative, communicate well, demonstrate respect, and enjoy their work and each other.

## **Customer Service**

We serve a broad clientele. We openly communicate with all our customers in a timely manner and actively seek opportunities to improve our services.

#### Environmental Consciousness

We respect the environment, support environmental justice, and comply with environmental laws, regulations, and agreements. We make informed decisions based on a thorough understanding of science, the law, and, after consultation, with our communities.