

The Indian Health Service

Consults

RPMS EHR
Electronic Health Record

Superior Health Information Management
Now and for the Future

Consults- Things to Consider

- Do not confuse with “Referrals” (RCIS)
- What information needs to be on the Consult Request Template?
- Who receives the consult? Team or individual?
- “To print or not to print” consult request
- Completed (finished) “administratively”?
- Completed (finished) “clinically”- with a note?
- Turn on Consult Notifications for Providers?
- Who will use the Consult Reports to track incomplete Consults?

Steps in Setting up a Consult

* denotes optional steps

- *Create Team: **CPRS>PE>LI**
- Setup Consult Service: **Consults>SS**
- Create Consult Note Title:
TIU>TMM>DDM>DDM3
- Create Consult Request Template:
EHR>Note Tab
- Move template into Consult Reasons for Requests
File Drawer and attach to Consult Service:
EHR>Note Tab

Steps in Setting up a Consult

- * Create Consult Quick Order-
CPRS>PE>MM>QO
- Put Quick Order on Order Tab:
CPRS>PE>MM>MN
- Create Note Template for Consult Note
- *Attach Note Template to Note Title
- *Turn on Consult Notifications

Test Your New Consult

- Test, Test, Test
 - Does your consult QO work?
 - Did your consult request print?
 - Did your team members get the notification?
 - Can the team members use the Consult Tracking to update the consult request?
 - Can the team members administratively close the consult?
 - Does the provider get the notifications when the consult is updated?
 - Does the consult note title bring up the template?
 - Are the team members able to write a note on the note tab and close the consult?
 - Can the provider view the note on either the Consult or Notes Tab?

Consult - Tracking

The screenshot displays the TRAIN EHR MOORE, CATHERINE interface. At the top, the patient information is shown: **Demo, Patient C** (333, 17-Apr-1978, F) and **Visit not selected** (MOORE, CATHERINE). The main window is titled **Consults** and shows a list of consults. A context menu is open over a consult dated **May 08, 06** (p) for **PHYSICAL THERAPY PT Cons** (Consult #: 1686). The menu options include: Receive, Schedule, Cancel (Deny), Edit/Resubmit, Discontinue, Forward, Add Comment, Significant Findings, Administrative Complete, Display Details, Display Results, Display SF 513, and Print SF 513.

The details for the selected consult are as follows:

- at. Status: Outpatient
- Information
- Age: PT
- Sex: ADULT
- Referring Provider: MOORE, CATHERINE
- to be rendered on an INPATIENT basis
- Consultant's choice
- Routine
- Item: PHYSICAL THERAPY
- Consult Request
- Request:
- H&P: TEST
- Priority: today, <1 week
- As/Contraindications:
- Physician Appointment:

Below the details, there is a section for **Inter-facility Information** with the note: "This is not an inter-facility consult request." The status is **PENDING** and the last action is **CPRS RELEASED ORDER**.

Facility Activity	Date/Time/Zone	Responsible Person	Entered By
CPRS RELEASED ORDER	05/08/06 11:44	MOORE, CATHERINE	MOORE, CATHERINE

Note: TIME ZONE is local if not indicated

No local TIU results or Medicine results available for this consult
 ===== END =====

The bottom of the interface shows navigation tabs for various functions: Notifications, Cover Sheet, Orders, Labs, Medications, Triage, Wellness, Prob/POV, Services, Notes, Reports, **Consults**, D/C Summ, and Privacy. The patient's name, location (WRSU-TRNG.PHX.IHS.GOV), and facility (WHITERIVER H) are also visible.

Consult Action

Receive Consult

Comments
this is a comment

Date/time of this action: now ...

Action by: Hager, Mary G

OK Cancel

Consult - Finishing

TRAIN EHR MOORE,CATHERINE

User Patient Refresh Tools Help

Patient Chart RPMS Web Sites E-Mail E/M Coding Privacy

Demo Patient C
333 17-Apr-1978 (28) F

Visit not selected
MOORE,CATHERINE

No Postings

Consults

File View Action Options

All Consults New... May 08,06 (p) PHYSICAL THERAPY PT Cons Consult #: 1686

Consult Tracking... Consult Results... Feb 02,06 (dc) PHYSICAL THERAPY

Cons Consult #

- Complete/Update Results...
- Make Addendum...
- Attach Medicine Results
- Remove Medicine Results
- Change Title...
- Reload Boilerplate Text
- Add to Signature List
- Delete Note...
- Edit Note...
- Save Without Signature
- Sign Note Now...
- Identify Additional Signers
- Print Note

Current Pat. Status: Outpatient

Location: PT
Age: ADULT
Provider: MOORE,CATHERINE
To be rendered on an INPATIENT basis
Consultant's choice
Routine
Request: PHYSICAL THERAPY
Consult Request

Request: TEST
Priority: today, <1 week
Contraindications:

Appointment:

Activity Information
an inter-facility consult request.

Status: PENDING
Last Action: CPRS RELEASED ORDER

Facility Activity	Date/Time/Zone	Responsible Person	Entered By
CPRS RELEASED ORDER	05/08/06 11:44	MOORE,CATHERINE	MOORE,CATHERINE

Note: TIME ZONE is local if not indicated

No local TIU results or Medicine results available for this consult
===== END =====

Notifications Cover Sheet Orders Labs Medications Triage Wellness Prob/POV Services Notes Reports **Consults** D/C Summ Privacy

MOORE,CATHERINE WRSU-TRNG.PHX.IHS.GOV WHITERIVER H

Start Microsoft PowerPoint - [...] TRAIN EHR MOORE,C...

12:56 PM

Consult Results – Note Titles

Consult Note Properties

Progress Note Title:

CARDIOLOGY <CARDIOLOGY CONSULT>
CARDIOLOGY CONSULT
CONSULT <CARDIOLOGY CONSULT>
CONSULT <CONSULT DIAB EDUCATION>
CONSULT <CONSULT PHYSICAL THERAPY>
CONSULT DIAB EDUCATION
CONSULT PHYSICAL THERAPY

Date/Time of Note: 26-Mar-2004 15:22 ...

Author: Hager, Mary G

OK
Cancel

- Special document class exists for consult note titles

Consults – Viewing on Consult Tab

TRAIN EHR MOORE,CATHERINE

User Patient Refresh Tools Help

Patient Chart RPMS Web Sites E-Mail E/M Coding Privacy

Demo_Patient C
333 17-Apr-1978 (28) F

Visit not selected
MOORE,CATHERINE

No Postings

Consults

File View Action Options

All Consults

- All consults
 - May 09,06 (c) NUTRITION Cons Consult #
 - May 08,06 (p) PHYSICAL THERAPY PT C
 - Feb 02,06 (dc) PHYSICAL THERAPY PT C

May 09,06 (c) NUTRITION Cons Consult # 1688

Current Pat. Status: Outpatient

Order Information

To Service: NUTRITION
From Service: A CLINIC
Requesting Provider: MOORE,CATHERINE
Service is to be rendered on an OUTPATIENT basis
Place: Consultant's choice
Urgency: Routine
Orderable Item: NUTRITION
Consult: Consult Request
Reason For Request:
*****NUTRITION CONSULT REQUEST*****

Pertinent H&P:
Medical Priority:

Next Physician Appointment:
Orders for Nutritionist:
Nutrition Education:
Educate on use of glucose meter:
Other:

Inter-facility Information
This is not an inter-facility consult request.

Status: COMPLETE
Last Action: COMPLETE/UPDATE

Facility

Activity	Date/Time/Zone	Responsible Person	Entered By
CPRS RELEASED ORDER	05/09/06 11:05	MOORE,CATHERINE	MOORE,CATHERINE
COMPLETE/UPDATE	05/09/06 11:31	MOORE,CATHERINE	MOORE,CATHERINE

Note# 18467

Related Documents

- May 09,06 NUTRITION CONSULT (#18)

Notifications Cover Sheet Orders Labs Medications Triage Wellness Prob/PDV Services Notes Reports **Consults** D/C Summ Privacy

MOORE,CATHERINE WRSU-TRNG.PHX.IHS.GOV WHITERIVER H

Consults Viewing on Note Tab

TRAIN EHR MOORE,CATHERINE

User Patient Refresh Tools Help

Patient Chart RPMS Web Sites E-Mail E/M Coding Privacy

Demo Patient C
333 17-Apr-1978 (28) F

A CLINIC 09-May-2006 11:04
MOORE,CATHERINE

No Postings

File View Action Options

Last 100 Signed Notes

Visit: 05/09/06 NUTRITION CONSULT, A CLINIC, Catherine Moore,MT(ASCP) (May 09,06@12:57)

All signed notes
 May 09,06 NUTRIT
 May 09,06 NUTRIT
 May 08,06 PT EVAL
 Feb 09,06 PATIENT
 Feb 09,06 PATIENT

TITLE: NUTRITION CONSULT
DATE OF NOTE: MAY 09, 2006@12:57 **ENTRY DATE: MAY 09, 2006@12:57:37**
AUTHOR: MOORE,CATHERINE **EXP COSIGNER:**
URGENCY: **STATUS: COMPLETED**

SUBJECTIVE:
 RECENT AND PAST HISTORY RELATED TO POV:weight gain

GI Complaints:
 Nausea -
 Vomiting -

Food/Drug interactions:
Food Allergies:
 Salt substitutes used: Mrs. Dash
 Sweeteners used: White Sugar, Brown Sugar, Honey
 Patient uses the following dietary supplements: Vitamins

/es/ Catherine Moore,MT(ASCP)
 Clinical Application Coordinator
 Signed: 05/09/2006 12:58

Templates
 New Note

Notifications Cover Sheet Orders Labs Medications Triage Wellness Prob/POV Services **Notes** Reports Consults D/C Summ Privacy

MOORE,CATHERINE WRSU-TRNG.PHX.IHS.GOV WHITERIVER H

Notifications for Consults

TRAIN EHR MOORE, CATHERINE

User Patient Refresh Tools Help

Patient Chart RPMS Web Sites E-Mail E/M Coding Privacy

Patient not selected Visit not selected MOORE, CATHERINE No Postings

Notifications for All Patients

	Patient	Notification
	DEMO_PATIENT K (888888)	New consult NUTRITION (Routine)
	DEMO_PATIENT K (888888)	Scheduled Consult: NUTRITION
	DEMO_PATIENT K (888888)	Completed Consult PT
	DEMO_PATIENT K (888888)	New consult NUTRITION (Routine)
	DEMO_PATIENT A (111111)	New consult NUTRITION (Routine)
	DEMO_PATIENT A (111111)	Scheduled Consult: NUTRITION
	DEMO_PATIENT J (999999)	New consult NUTRITION (Routine)
	DEMO_PATIENT J (999999)	Comment Added to Consult NUTRITION
	DEMO_PATIENT C (333)	Completed Consult NUTRITION
	DEMO_PATIENT C (333)	Visit is missing a purpose of visit.
	DEMO_PATIENT C (333)	New Note for Completed Consult NUTRITION
	DEMO_PATIENT D (5)	New consult NUTRITION (Routine)

Legend

- Priority
- Low
- Medium
- High
- Info Only

Process

- All
- Selected
- Info Only
- Forward
- Show All

Notifications Cover Sheet Orders Labs Medications Triage Wellness Prob/POV Services Notes Reports Consults D/C Summ Privacy

MOORE, CATHERINE WRSU-TRNG.PHX.IHS.GOV WHITERIVER H

Consults - Reports

ST	Completion Time Statistics
PC	Service Consults Pending Resolution
CC	Service Consults Completed
CP	Service Consults Completed or Pending
NU	Service Consults with Consults Numbers
SC	Service Consults By Status
	Print Completion Time Statistics Report
	Print Service Consults by Status

Consults Reports

- Reports work on
 - Service
 - Status
 - Dates
- Reports only available in roll-and-scroll
- Gives effective statistics on numbers of consults and completion rates

The Indian Health Service

Questions and Discussion

RPMS EHR

Electronic Health Record

Superior Health Information Management
Now and for the Future