## Annual Employee Survey Results, 2007

## U.S. Occupational Safety and Health Review Commission

1. Interpretation of Results: The U.S. Occupational Safety and Health Review Commission (OSHRC) scored especially high (i.e., greater than 78\% favorable - Strongly Agree/Agree) on all of the items for questions measuring personal work experiences. OSHRC also scored well (i.e., greater than $71 \%$ favorable - Strongly Agree/Agree) on all of the items regarding the organization's leadership. In fact, $80 \%$ of the respondents have a high level of respect for the organization's senior leaders. An overwhelming $90 \%$ of the respondent's thought the people they work with cooperate to get the job done and $92 \%$ like the kind of work they do. On the other hand, the category with the lowest scores was job satisfaction (i.e., pay, better job opportunity, etc). OSHRC will review these areas and determine ways to improve them for the upcoming year.
2. How the survey was conducted: The survey was distributed online and employees submitted paper copies of their responses to the Human Resources Office.
3. Description of sample: All 62 permanent and temporary employees within the agency were surveyed.
4. Survey items and response choices: See the below tables for survey items and choices.
5. Number of employees surveyed, number responded, and representatives of respondents. The survey was distributed to 62 employees and 51 responded. The response rate is $82 \%$. These respondents are representatives of the agency population and include non-supervisors, supervisors, managers, and executives.

## 2007 Annual Employee Survey Results for

## U.S. Occupational Safety and Health Review Commission

Surveys Sent: 62
Surveys Returned: 51
Response Rate: 82\%

| Prescribed Questions: Personal Work Experiences |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item Text |  | Strongly Agree | Agree | Neither | Disagree | Strongly <br> Disagree | Did Not Answer |
| 1. The people I work with cooperate to get the job done. | Percentages | 50.98\% | 39.22\% | 3.92\% | 3.92\% | 0 | 1.96\% |
| 2. I am given a real opportunity to improve my skills in my organization. | Percentages | 33.3\% | 45.1\% | 9.8\% | 9.8\% | 0 | 2\% |
| 3. My work gives me a feeling of personal accomplishment. | Percentages | 49\% | 31.4\% | 9.8\% | 7.8\% | 0 | 2\% |
| 4. I like the kind of work I do. | Percentages | 55\% | 37\% | 6\% | 0 | 0 | 2\% |
| 5. I have trust and confidence in my supervisor. | Percentages | 45.1\% | 19.61\% | 19.61\% | 9.8\% | 3.92\% | 1.96\% |
| Item Text |  | Very Good | Good | Fair | Poor | Very Poor | Did Not Answer |
| 6. Overall, how good a job do you feel is being done by your immediate supervisor/team leader? | Percentages | 47.06\% | 17.65\% | 19.61\% | 3.92\% | 3.92\% | 7.84\% |

## 2007 Annual Employee Survey Results for U.S. Occupational Safety and Health Review Commission

Surveys Sent: 62
Surveys Returned: 51
Response Rate: 82\%

| Prescribed Questions: Recruitment, Development \& Retention |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Item Text |  | Strongly Agree | Agree | Neither | Disagree | Strongly Disagree | Do Not Know | Did Not Answer |
| 7. The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals. | Percentages | 37.3\% | 51\% | 9.8\% | 0 | 0 | 0 | 2\% |
| 8. My work unit is able to recruit people with the right skills. | Percentages | 39.2\% | 33.3\% | 15.7\% | 3.9\% | 0 | 2\% | 5.9\% |
| 9. I know how my work relates to the agency's goals and priorities. | Percentages | 64.7\% | 27.5\% | 2\% | 2\% | 0 | 0 | 3.9\% |
| 10. The work I do is important. | Percentages | 68.6\% | 25.5\% | 3.9\% | 0 | 0 | 0 | 2\% |
| 11. Physical conditions (for example, noise, temperature, lighting, cleanliness) allow employees to perform their jobs well. | Percentages | 54.9\% | 37.3\% | 2\% | 2\% | 0 | 0 | 3.9\% |
| 12. Supervisors/team leaders in my work unit support employee development. | Percentages | 37\% | 29\% | 8\% | 14\% | 0 | 6\% | 6\% |
| 13. My talents are used well in the workplace. | Percentages | 33\% | 53\% | 4\% | 8\% | 0 | 0 | 2\% |
| 14. My training needs are assessed. | Percentages | 25.5\% | 41.2\% | 11.8\% | 13.7\% | 2\% | 0 | 5.9\% |
| 15. Promotions in my work unit are based on merit. | Percentages | 13.7\% | 23.5\% | 27.5\% | 13.7\% | 2\% | 7.8\% | 11.8\% |
| 16. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve. | Percentages | 15.69\% | 25.49\% | 19.61\% | 9.8\% | 7.84\% | 13.73\% | 7.84\% |
| 17. Creativity and innovation are rewarded. | Percentages | 23.5\% | 37.3\% | 13.7\% | 7.8\% | 0 | 7.8\% | 9.8\% |
| Item Text |  | Strongly Agree | Agree | Neither | Disagree | Strongly <br> Disagree | No Basis to Judge | Did Not Answer |
| 18. In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels (e.g., Fully Successful, Outstanding). | Percentages | 23.5\% | 35.3\% | 7.8\% | 2\% | 3.9\% | 11.8\% | 15.7\% |
| Item Text |  | Strongly Agree | Agree | Neither | Disagree | Strongly <br> Disagree | Do Not Know | Did Not Answer |
| 19. In my work unit, differences in performance are recognized in a meaningful way. | Percentages | 13.7\% | 35.3\% | 7.8\% | 13.7\% | 3.9\% | 9.8\% | 15.7\% |
| 20. Pay raises depend on how well employees perform their jobs. | Percentages | 11.8\% | 23.5\% | 13.7\% | 9.8\% | 7.8\% | 21.6\% | 11.8\% |


| 21. My performance appraisal is a fair reflection of my performance. | Percentages | 23.5\% | 33.3\% | 13.7\% | 2\% | 3.9\% | 2\% | 21.6\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 22. Discussions with my supervisor/team leader about my performance are worthwhile. | Percentages | 23.5\% | 31.4\% | 13.7\% | 11.8\% | 5.9\% | 0 | 13.7\% |
| 23. Managers/supervisors/team leaders work well with employees of different backgrounds. | Percentages | 21.6\% | 37.3\% | 19.6\% | 7.8\% | 0 | 3.9\% | 9.8\% |
| 24. My supervisor supports my need to balance work and family issues. | Percentages | 43.1\% | 41.2\% | 5.9\% | 0 | 0 | 0 | 9.8\% |

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| Surveys Returned: 51 |  |  |  |  | Response Rate: 82\% |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Prescribed Questions: Job Satisfaction |  |  |  |  |  |  |  |
| Item Text |  | Very Satisfied | Satisfied | Neither | Dis- satisfied | Very Dissatisfied | Did Not Answer |
| 33. How satisfied are you with the information you receive from management on what's going on in your organization? | Percentages | 25\% | 39\% | 20\% | 8\% | 4\% | 4\% |
| 34. How satisfied are you with your involvement in decisions that affect your work? | Percentages | 27.5\% | 45.1\% | 13.7\% | 7.8\% | 2\% | 3.9\% |
| 35. How satisfied are you with your opportunity to get a better job in your organization? | Percentages | 13.7\% | 27.5\% | 25.5\% | 13.7\% | 7.8\% | 11.8\% |
| 36. How satisfied are you with the recognition you receive for doing a good job? | Percentages | 43.1\% | 31.4\% | 11.8\% | 5.9\% | 2\% | 5.9\% |
| 37. How satisfied are you with the policies and practices of your senior leaders? | Percentages | 27.5\% | 33.3\% | 17.6\% | 13.7\% | 2\% | 5.9\% |
| 38. How satisfied are you with the training you receive for your present job? | Percentages | 27.5\% | 37.3\% | 19.6\% | 7.8\% | 2\% | 5.9\% |
| 39. Considering everything, how satisfied are you with your job? | Percentages | 41.2\% | 39.2\% | 11.8\% | 3.9\% | 0 | 3.9\% |
| 40. Considering everything, how satisfied are you with your pay? | Percentages | 13.7\% | 41.2\% | 15.7\% | 17.6\% | 7.8\% | 3.9\% |

