# Arizona Department of Health Services

# **Industry Vulnerability Assessment for Food Security**

1-Always
2-Most of the Time
3-Some of the Time
4-Never/Not in Place
N/A-Not Applicable

1. General Facility Characteristics:					
	1_				N/A
There is perimeter fencing around the facility					
There is security around employee parking lot(s) and facility					
There is limited access into or out of parking lot(s) and facility					
It is easy to identify unauthorized vehicles on site					
There is access control for all areas within the facility					
There are after-hours security measures					
Doors, windows, alternative entrances, etc. are locked and secure					
There is adequate interior, exterior and emergency lighting					
There are ID controls in place for all visitors to the facility					
There are surveillance cameras in the facility					
There are posted guards at the facility					
Procedures exist for accepting deliveries					
Deliveries are inspected prior to admittance					
All issued keys are accounted for					
Hazardous materials are locked and secure					
Inventory of hazardous materials is ongoing					_
Our company has a trained security coordinator					
Our suppliers/vendors conduct security audits of our facility					
Our facility inspects incoming mail and packages					
Our facility's food production information systems have security software					
(ex. Anti-virus, firewall, passwords, etc.)					
2. Human Resources and Safety Awareness:					
2. Human Resources and Safety Awareness.					
We:	1	2	3	4	N/A
Conduct reference, criminal and credit checks of all new hires					
Have a standard termination procedure					
Have a standard approach to handle disgruntled employees					
Have or can refer to an Employee Assistance Program					
Train our employees in food security and general safety awareness					
Train our employees to recognize suspicious/threatening behavior					
Have a positive identification system (badges) for our employees					
Provide employees the locks for their lockers					
Have a policy that enables management to examine employee lockers					



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				N/A
Have a procedure to deal with workplace and domestic violence cases				
Train our supervisors in assessing threats				
Have a policy regarding weapons in the workplace				
Have a drug testing/zero tolerance policy in the workplace				
Have a daily roster of all employees on shift each day				
Place new employees on shifts with senior employees				
Have a policy of under what circumstances to notify law enforcement				
Have a ready set of contact numbers for local law enforcement				
3. Food Processing Procedures:  Unauthorized personnel are kept out of food preparation areas and employee locker rooms				
4. <u>Planning for a Food Recall:</u>				
There is an emergency response plan in place for:				
Contamination/Recall of product(s)				
Extortion to facility				
Threats to facility and/or employees				



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We:	1	2	3	4	N/A
Conduct unannounced mock recalls at least once a year					
Evaluate the results and put improved procedures in place when needed					
IN THE EVENT OF A FOOD RECALL, THIS FACILITY IS ABLE TO PRODUCE THE FOLLOW	/IN	IG:			
Complete customer list for recalled product by state					
Contact list of all food suppliers					
Process flow chart for each product showing time, temperature, pH, etc					
Ability to know who was working on the food line					
Uniform process for obtaining samples					
Immediate access to specialized testing labs					
A 1-800 number for consumers to ask questions and gain information					
Standard scripts for customer service representatives					
Log or summary of consumer complaints for the time period of interest					
SOPs, HACCP Plan, monitoring logs, production logs and test results					
Copies of relevant microbiological or toxicological tests					
Distribution list for each day of the time period of interest					
(A Hard copy with electronic files that can be sorted, grouped or totaled are ideal)					
Complete set of all labels and ingredients for all products or recipes					
Written explanation of all codes and dates					
Shelf life of each product					
Contact information for all regulatory personnel who have jurisdiction					
over the facility					

## **Distribution Data Example:**

Product	Date of	Time/Line/Crew	Ship	Quantity	Consignee	City	State
	Manufacture		Date		Name		
Applesauce	9/10/02	9:00P/3/Blue	9/15/02	2,000	Eddie's	Phoenix	AZ
				cases	Markets		

# **Recall Contact Log Example:**

Customer	Date/Time Contacted	Method/ Person	Quantity in Possession	Disposition	Comment
		Contacted	Description		
Eddie's Markets	10/1/02 9:30 a.m.	Telephone George Kohl WH Manager	None in WH already sent to 6 retail stores in Phoenix area	Pending	George is calling each store to advise them and determine inventory.



### **Industry Vulnerability Assessment for Food Security**

Bulk Items/Inventory	1	2	3	4	N/A
Employees are familiar with how all products should look prior to use					
There is separation of lot numbers for bulk items					
There is an inventory system in place for bulk items					
Unexplained increase or decrease in inventory is reported and investigated					
5. Other Procedures and Plans:					
There are written procedures/plans for:					
Investigating a food security situation inside the facility					
Identifying how restricted zones are arranged and controlled					
Identifying all entrances, exits and connections					
Identifying areas and prevention of security for control panels, air circulation					
lines, electrical boxes, gas or pressure valves, etc					
Certain equipment that could be tampered with or contaminated					
All areas where products and ingredients are stored and handled					

Those items receiving a "4" or a "3" rating represent those areas that your facility may wish to address to decrease its level of vulnerability. Using the **TEAM** (Threat, Evaluation, Assessment and Management) approach, these and other risks are identified throughout the facility. Once these risks are listed, the probability and severity of each risk is determined. Control measures for each risk are selected and implemented. On-going review and oversight keep the plan active and effective.

#### **NOTES:**