

# County Office Classification, Employment, and Pay Administration

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For State and County Offices

SHORT REFERENCE

27-PM (Revision 1)

UNITED STATES DEPARTMENT OF AGRICULTURE Farm Service Agency Washington, DC 20250

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Farm Service Agency Washington, DC 20250

#### County Office Classification, Employment, and Pay Administration 27-PM (Revision 1)

**Amendment 14** 

**Approved by:** Deputy Administrator, Management

#### **Amendment Transmittal**

#### A Reason for Amendment

Paragraph 682 has been amended to update the web site for general salary schedules and locality tables.

Paragraph 683 has been amended to include nonforeign cost-of-living allowances for the Territory of Guam and Commonwealth of the Northern Mariana Islands.

Exhibit 72 has been amended to update cost-of-living allowances.

Page Control Chart			
TC	Text	Exhibit	
11, 12	8-1, 8-2	72, page 1	

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#### **Part 1 Basic Provisions**

#### 1 Overview

#### A Handbook Purpose

This handbook provides policies and instructions on County Office:

- position classification
- employment
- pay administration.

#### В

#### **Applicability**

The provisions in this handbook are applicable to all permanent and temporary non-Federal County Office employees.

## C Sources of Authority

Sources of authority for County Office personnel management programs are:

- Soil Conservation and Domestic Allotment Act (16 U.S.C. 590), as amended
- 7 CFR Part 7, which governs FSA County and Community Committees.

Continued on the next page

D Related Handbooks

The following FSA handbooks relate to County Office classification, employment, and pay.

Handbook	andbook Purpose		
12-AO	workload and work measurement information		
15-AO	County and Community Committee elections		
16-AO	State and County Office organization and administration		
3-AS	forms and graphics management		
25-AS	records management		
28-AS	County Office acquisition management		
3-BU	reporting County Office combinations or decombinations		
1-CM	State and county codes and check digits		
3-INFO	Privacy Act operations		
1-FI CCC check information			
115-FI County Office fiscal management			
6-PM	training, including the COT program		
7-PM	awards, including QSI's		
8-PM	disciplinary actions, including dismissal for violations of safety and health requirements		
17-PM	17-PM leave administration		
22-PM	benefit programs for County Office employees		
28-PM County Office personnel processing requirements			

#### 2 Handbook Supplementation

## **A State Office Supplements**

State Offices may issue the following materials:

- amendments to this handbook, according to 1-AS
- notices, according to 1-AS
- memoranda about personnel policy and procedure.

#### **B** Supplementation Requirements

This table lists the actions required for State Office supplementation of this handbook.

Responsible Office	Action			
State Office	Send, to DAFO, 2 copies of each issuance in subparagraph A.			
DAFO	• Ensure that supplements comply with DAFO policy.			
	Notify State Office when supplements do not reflect DAFO policy.			
	• Submit 1 copy of each approved supplement to HRD for review.			
HRD	Review supplements for compliance with national policy and procedure.			
	Notify State Office, through DAFO, of supplement deficiencies.			

#### **3-14** (**Reserved**)

#### Part 2 General Position Classification

#### 15 County Office C&PP

#### **A C&PP Features**

The County Office C&PP:

- covers all permanent and temporary non-Federal County Office positions
- is made of 2 parts that include C&PP for:
  - CED's
  - subordinate county positions
- ensures consistent pay for employees with similar duties and responsibilities
- uses grade levels and salaries comparable to Federal classification and pay
- provides for periodic national review of classification criteria to determine:
  - appropriateness for evaluating county positions
  - accurate application by State and County Office personnel.

#### **B** Responsibilities

DAM directs the development and maintenance of standards for C&PP.

DAFO responsibilities include:

- ensuring that C&PP provides adequate position evaluation criteria
- providing the final determination on classification appeals and waiver requests.

Specific classification responsibilities of State and County officials are in Parts 3 and 4.

#### **16** Position Descriptions

## **A** Components of Position Descriptions

This table lists the major parts of position descriptions for subordinate County Office and Field Office positions.

Part	Content			
Heading	Title and grade of the position.			
Introduction	Purpose of the position and type of work assigned.			
Primary Duties	Major duties assigned to the position that are performed on a regular, recurring basis.			
Supervision Received	Supervisory controls exercised over the position.			
	<ul> <li>Position's level of responsibility.</li> </ul>			
	• Extent to which work is reviewed.			
Knowledge Required	Knowledge, abilities, and other qualifications required to perform the work.			
Certification	CED and DD agreement that position description is accurate.			
	*If the position description includes FLP duties, FLM shall also certify that it is accurate*			
	<b>Note:</b> No certification is required on CED position descriptions.			

## **B** Position Descriptions for COT's and CED's

Standard position descriptions are in Exhibit 4 for the following:

- COT, CO-5
- COT, CO-7
- COT, CO-9
- CED, CO-11
- CED, CO-12.

#### $\mathbf{C}$

#### **Collateral Duties**

#### Collateral duties:

- are performed in addition to the duties that determine the title and grade of a position
- shall be documented in an addendum attached to all copies of the employee's position description
- \*--Note: See Exhibit 4.4 for addendum to CED's position description when FLP loan approval authority has been delegated.--\*
- do not influence the title or grade level of the position.

#### D County Office Filing Requirements

For all non-Federal County Office positions, CED's shall:

- attach 1 copy of the position description to the employee's copy of SF-50-B that documents the assignment or change in duties
- maintain a file of position descriptions, including descriptions for vacant positions:
  - by title and grade
  - for 2 years after positions have been vacated.

## E Using Standard Position Descriptions

Standard position descriptions:

- are provided in this handbook for positions that have similar duties and responsibilities in many County Offices
- may be slightly modified as long as grade-controlling duties are not affected
- require CED certification and DD concurrence
- do not require an evaluation statement prepared by the State Office.

#### **17-30** (Reserved)

#### Part 3 Classifying CED Positions

#### Section 1 CED Classification and Pay Plan

#### 31 CED C&PP Features

#### A

## Criteria for CED Grades

Criteria for CED grades are announced in official updates of CED C&PP.

#### В

#### **Basic Factors**

Five elements are used for CED grade determination:

- management responsibility
- program variety
- crop production
- program participation
- economic impact.

#### Exhibit 4.5 shows:

- elements used for CED classification
- definition of each element at CO-11 and CO-12.

Additional details are provided with each C&PP update.

#### C Data Used to Determine Grades

CED grades are determined by using:

- the County Office's yearend workload report, BU-533R, Report 1, for the base years before each official update
- •\*--data provided by ITSD on:--\*
  - program participation
  - program payments.

## CED at Large Positions

Exhibit 5 includes CED at Large positions.

#### **32 CED Grade Changes**

A

\*--Full

The full performance level for CED positions is either CO-11 or CO-12.

Performance Level

B

Grade Determination To support CO-12, the CO-12 criteria of:

- elements 1 and 2 must both be met
- at least 1 of the remaining elements must be met.

If the criteria for CO-12 are **not** met, the authorized grade for the County Office is CO-11.

 $\mathbf{C}$ 

Policy on Grade Change

CED positions shall be upgraded only when authorized by HRD.

Each C&PP update shall provide processing requirements for effecting grade changes.

D

**Downgrades** 

CO-12 positions that do **not** meet the CO-12 requirements in a C&PP update will be re-evaluated by HRD when vacant to determine grade at which the positions shall be filled. Immediate downgrades are **not** required.

 $\mathbf{E}$ 

**Qualification Requirements** 

CED's shall meet time-in-grade requirements before being promoted to a higher-graded position.--\*

Continued on the next page

#### 32 CED Grade Changes (Continued)

F

# **Reviewing CED Grades**

\*--CED grades will be reviewed annually based on the most recent data available.

The criteria of C&PP will be updated as needed to reflect current programs and responsibilities.

Reclassification of CED positions will be authorized on a county-by-county basis as major changes in CED responsibilities occur.--\*

#### 33 (Withdrawn–Amend. 2)

#### 34 Performance Requirements for Upgraded CED Positions

#### A

#### STC Determination

STC shall make the final determination as to whether CED's performance is satisfactory or unsatisfactory.

#### B Satisfactory Performance

#### COC, DD, and STC shall:

- agree that CED's performance is satisfactory before converting CED to a higher grade
- submit documentation of satisfactory performance determination to the State Office.

#### C Unsatisfactory Performance

If COC, DD, and STC determine that CED's performance is unsatisfactory, CED shall not be upgraded.

STC shall inform CED's, in writing, of:

- specific deficiencies in performance
- training plans and performance improvement period to provide CED an opportunity for improving performance.

#### D Performance Improvement Period

CED whose performance was unsatisfactory may be upgraded after successfully completing a performance improvement period. The assessment period shall not last longer than 6 months.

If CED does not demonstrate satisfactory performance at the end of the assessment period, CED may be separated or placed in another position for which qualified. CED may appeal the separation notice according to appeal procedures.

#### 35 (Withdrawn-Amend. 2)

## **36** Correcting Misactions

## **A** Correcting Grade

\*--If CED position is improperly graded during implementation of a C&PP update, take corrective action.--\*

#### **B** Effective Date

Corrective actions shall be retroactive to the announced effective date of the C&PP update.

#### 37 Classification Appeals

#### **A** Appeal Procedures

CED may appeal the grade of his or her position to DAFO at any time.

COC and STC shall sign CED appeal requests to indicate concurrence before submission to DAFO.

#### **B** Appeal Documentation

The appeal shall:

- state clearly the reasons the appellant feels the position is graded incorrectly
- address specific CED C&PP classification elements
- include facts supporting the appeal.

#### **C** Factors Not Considered

Appeals shall **not** be based on:

- nonrecurring activities such as disaster or other ad hoc programs
- farm loan responsibilities unless CED has full FLP management responsibility and loan approval authority
- personal characteristics or interests of the incumbent CED
- comparison to other positions
- County Office errors in workload reporting
- County Office staffing
- work not performed during the years covered by the most recent CED C&PP update.

#### **D** Effective Date

The effective date of a grade change resulting from a classification appeal will be specified in the appeal response.

#### **E** Final Decisions

DAFO decisions on classification appeals are final.

#### **38** Grade Changes Between C&PP Updates

#### **A Grades for New Combinations**

When County Offices combine between official updates of C&PP, HRD shall:

- determine the authorized grade for combined offices according to C&PP criteria
- notify the State Office, through DAFO, of the authorized grade for the combination.

#### **B** Grades for New Decombinations

When County Offices decombine between official updates of C&PP:

- County Offices shall provide data needed for grade determination to HRD
- HRD shall:
  - determine authorized grades
  - notify the State Office, through DAFO, of the authorized grades for the decombined County Offices.

**Note:** See paragraph 54 about the impact of discontinuing a shared management operation.

#### **39-51** (**Reserved**)

#### **Section 2 Shared Management Program**

#### 52 Program Features and Requirements

#### **A Basic Program Features**

The Shared Management Program results when one CED manages 1 full-time County Office and 1 or more full-time suboffices.

The suboffice in a shared management operation does not have CED or Program Technician in Charge.

#### **B** Agreement With NASCOE

See Exhibit 8 for the agreement between FSA and NASCOE concerning the Shared Management Program.

#### C Approval Requirements

STC's have authority to act on all shared management requests. After STC receives a request for the implementation of shared management, STC or its representative shall meet and work with the affected COC's to:

- obtain their concurrence
- determine which county shall be designated as the headquarters office.

STC's and SED's shall document the following in the STC minutes:

- reasons for shared management
- statement that all requirements have been met in the implementation process.

Any affected COC may request and receive a full review of the process or STC decision by DAFO.

Before STC approval of the establishment of a shared management operation, SED shall consult with the NASCOE State affiliate.

**Note:** The Secretary or the Administrator, if designated, has the authority to mandate or veto the closing or establishment of any office, with or without the agreement of the officials and offices listed in this subparagraph.

#### 52 Program Features and Requirements (Continued)

#### **D** Separating CED's

If establishing a shared management operation will result in the separation of CED, COC's shall separate CED using RIF procedures after:

- mutually interviewing CED's
- determining which CED is best qualified for retention.

**Note:** See paragraph 327 for RIF procedures.

#### **E** State Office Responsibilities

State Offices shall:

- notify DAFO, BUD, and HRD of establishment of shared management operations
- show consolidated operations on FSA-467, as required by 3-BU.

#### **F** County Office Responsibility

County Offices shall transmit approved changes in shared management offices to KCAO through the State Office.

#### 53 CED Grades for Shared Management Operations

#### **A Workload Requirements**

There are no minimum workload requirements for the Shared Management Program.

#### \*--B Grade Level

The authorized CED grade for all shared management operations is CO-12. CED must meet time-in-grade and performance requirements before being promoted.--\*

#### **C** Temporary Shared Management Operations

For temporary shared management operations that are expected to last more than 30 calendar days, upgrades for CED's should be effective on the beginning of the first pay period following the effective date of the shared management operation. The temporary promotion should not exceed 120 calendar days. If the temporary shared management operation lasts for more than 120 calendar days, SED and STC shall meet with COC to work out a permanent option.

When a temporary shared management operation is terminated, CED shall:

- return to the former grade and set salary according to subparagraph 700 D.
- receive any WGI that may have otherwise been due during the intervening period
- not lose any waiting time for WGI because of the temporary promotion
- not be eligible for grade and pay retention.

Upgrades are not authorized for CED's in temporary shared management operations that last fewer than 30 calendar days.

#### **D** Time Limitation on Temporary Shared Management Operations

Temporary shared management operations shall not exceed 120 calendar days.

If a temporary shared management operation is expected to last for more than 120 calendar days, STC or SED shall meet with COC to work out a permanent option.

Exceptions to the 120-calendar-day limitation shall be approved in advance by DAFO.

#### 54 Discontinuing Permanent Shared Management Operation

#### **A Discontinuing Operation**

A shared management operation is discontinued when any of the following actions occur:

- the CED position in the suboffice is filled
- responsibility for managing the suboffice is moved to another headquarters County
   Office
- the suboffice is closed.

#### **B** Approval Required

STC approval is required to discontinue a permanent shared management operation.

#### **C** Notification Requirements

State Offices shall notify DAFO, BUD, and HRD when discontinuing a permanent shared management operation.

#### D Impact on CED in Headquarters Office

When a permanent shared management operation is discontinued, HRD will determine grades of affected CED positions.

If CED is downgraded, the time not used to grant WGI shall be credited toward the WGI waiting period when placing CED in the lower grade.

See subparagraph 719 C.

#### **54** Discontinuing Permanent Shared Management Operation (Continued)

 $\mathbf{E}$ 

# Impact on Other Positions

Subparagraph:

- 133 D describes the impact of discontinuing a shared management operation on Program Technician positions in the affected offices
- 134 F describes the impact of discontinuing a shared management operation on the Chief Program Technician position in the office.

## 55 Involuntary Discontinuance of Shared Management Operation

A

**Policy** 

If discontinuance of a shared management operation is mandated during Agency or Departmental restructuring, CED in the headquarters County Office shall:

- revert to his or her former grade
- have pay set according to paragraph 700 or 719, as appropriate.

**56-66** (**Reserved**)

# Section 3 CED Reports and Appeals

# 67 Reports

# A

**Reporting to State Offices** 

HRD shall provide each State Office with:

- a report for each C&PP update indicating authorized CED grades
- criteria used in determining authorized grades.

В

Reporting to HRD

\*--ITSD and State Offices shall provide HRD with data as needed to monitor--\* CED grades.

68 (Withdrawn-Amend. 2)

**69-101** (Reserved)

#### Part 4 Classifying Subordinate County Positions

#### Section 1 Classification and Pay Plan

#### 102 C&PP for Subordinate Positions

#### A C&PP

C&PP for subordinate positions provides:

- a narrative system for describing and evaluating permanent and temporary positions
- grade level criteria that conform to OPM classification standards
- position descriptions for jobs that have been standardized on a nationwide basis.

#### B Basic Factors

C&PP basic classification factors that apply to all subordinate County Office and field positions are listed in this table.

Factor	Element Included
Nature of assignments	<ul><li>Purpose of the position</li><li>Kind of work performed</li></ul>
Position characteristics	<ul><li>Duties assigned to the position</li><li>Variety and complexity of work activities</li></ul>
Supervision received	<ul> <li>Level of responsibility, including:</li> <li>independence in performing the work</li> <li>decisionmaking authority</li> <li>nature of instructions from the supervisor</li> <li>manner in which work is reviewed.</li> </ul>
Knowledge required	<ul> <li>Subject matter knowledge required</li> <li>Procedural knowledge required</li> <li>Judgment required to apply procedural guides</li> <li>Ability required to solve problems</li> </ul>

 $\mathbf{C}$ 

Additional Factors

C&PP provides additional classification factors that apply to Chief Program Technicians, Program Technicians in Charge, and Chief Field Assistants.

D

# **Consistency in Applying Factors**

#### Exhibit 11:

- includes questions and answers about the classification of County Office positions
- should be used to ensure consistency in using factors provided by C&PP.

E Titles and Grades

Exhibit 5 provides authorized titles and FLSA status for County Office and field positions.

# F Classifying Mixed Positions

Mixed positions are those that include a combination of office and field responsibilities. Classify mixed positions according to this table.

IF the majority of an employee's time is spent performing	THEN
field work	<ul><li>assign the appropriate field position job title</li><li>apply the criteria for classifying field positions.</li></ul>
office work	<ul><li>assign the appropriate office position job title</li><li>apply the criteria for classifying office positions.</li></ul>

A

**CED** 

CED's shall:

# Responsibilities

- assign duties and responsibilities to subordinate employees to ensure efficient, economical operations
- use BU-533R, Report 14 as a guide to:
  - make work assignments
  - identify significant programs in the County Office
  - \*--Note: Work in a significant program would normally occupy at least 25 percent of the employee's time--\*
- prepare job descriptions for County Office and field employees by:
  - selecting an appropriate standard job description
  - writing a job description if a standard description does not apply
  - certifying the accuracy of new position descriptions and obtaining DD concurrence
  - obtaining FLM certification on position descriptions that include FLP responsibilities
  - reviewing sample position descriptions in Exhibit 12
- determine and recommend the following to COC:
  - positions needed
  - grade levels
  - reclassifications based on permanent changes in assigned responsibilities

#### A

# **CED**

# **Responsibilities** (Continued)

- ensure that position descriptions are accurate by:
  - reviewing duties and responsibilities of all County Office and field positions at least annually
  - rewriting position descriptions within 30 calendar days of program reassignments
  - submitting rewritten job descriptions through COC and DD to State Office for classification certification
- take action to downgrade positions if grade level criteria are not met
- rejustify Chief Program Technician positions when vacant or when major program or policy changes occur.

# B COC Responsibilities

#### COC's shall:

- evaluate position recommendations made by CED
- ensure that acceptable performance is documented in the COC's executive minutes before promoting any subordinate employee, according to paragraph 378
- obtain DD concurrence on position recommendations
- submit approved recommendations and personnel action requests through DD to the State Office, and include:
  - position title
  - a copy of the job description
  - justification for Chief Program Technician position
  - recommended grade
  - certification by CED and DD.

#### 103 Classification Responsibilities (Continued)

# C State Office Administrative Officer Responsibilities

Chief, Administrative Division, State Office, shall:

- classify County Office and field positions based on job descriptions submitted by CED through COC and DD
- review proposed:
  - positions to ensure conformance with staffing guides
  - grade changes for conformance with C&PP
- \*--sign classification certification as shown in Exhibit 12.

**Note:** Administrative Officers in State Offices that use AD-332 may sign in item 29 to certify that the position has been classified according to the criteria in this handbook.--\*

- maintain current records of all authorized positions for each County by position title and grade level
- ensure that CED's:
  - conduct annual position reviews
  - maintain accurate position descriptions for County Office employees
- ensure appropriate personnel actions are processed.

#### 103 Classification Responsibilities (Continued)

#### D In Absence of Administrative Chief

If the Chief, Administrative Division is absent, SED shall designate a representative at GS-7 or above to carry out functions in subparagraph C.

#### **E STC and SED Responsibilities**

STC's and SED's shall:

- provide guidance and direction on C&PP policy
- use classification authority as an overruling action
- request assistance from DAFO as needed to resolve difficult classification questions.

# F HRD Responsibilities

HRD shall conduct:

- reviews of County Office position descriptions
- onsite desk audits with County Office employees.

# A Classification Process

The Chief, Administrative Division, or designee, shall follow this table when classifying positions.

Step	Action
1	Review the job description to identify major duties assigned to the position.
2	Determine the type of assigned work by comparing major duties with those described in the following factors:
	<ul><li>nature of assignment</li><li>position characteristics.</li></ul>
3	Assign appropriate title.
4	Review grade distinguishing factors for the type of position being classified.
5	Compare factors to the work described in the job description.
6	Consider specific grading criteria for:
	<ul><li>Chief Program Technicians</li><li>Program Technicians in Charge</li><li>Chief Field Assistants.</li></ul>
7	Assign appropriate grade.
*8	Ensure that grade is based on responsibilities in significant program areas*
9	Certify that the position is correctly classified according to paragraph 103 or Exhibit 12 of this handbook.
	Note: Evaluations are not required when standard job descriptions are used without change.

# 105 Qualification Requirements

 $\mathbf{A}$ 

Policy on Qualification Requirements Employees shall meet minimum qualification requirements for the position and grade level to which they are assigned. See Part 5, Section 5.

106-123 (Reserved)

#### Section 2 Classifying Program Technician Positions

#### \*--124 BU-533R, Report 14, County Office Workday Summary--\*

#### A

#### **Using Report 14**

Report 14 is used as a guide to:

- make Program Technician assignments
- identify significant programs in a County Office
- assure that work is balanced to achieve efficient operations.

#### В

# **County Combinations**

Report 14 shows consolidated workload data for combined County Offices, including shared management operations as of the end of the FY.

#### $\mathbf{C}$

# Comparison to Exhibit 14

Report 14 is not identical to Exhibit 14. Only use the programs in Exhibit 14, which are significant in the County Office, to classify Program Technician positions. See subparagraph 103 A.

# 125 Contents of Report 14

 $\mathbf{A}$ 

Work Categories Report 14 shows major work categories. The work items in each category are

determined by HRD annually.

В

Annual FY Data Report 14 shows computed NWD's for each work category for the 3 most recent

years.

A Nature of Assignments

Program Technicians perform office activities related to 1 or more programs.

B Terms Relating to Program Technician Positions

This table lists terms used in describing and grading Program Technician positions.

Term	Definition	
Assists	Provides clerical or technical support to 1 or more higher graded employees.	
Works independently	Carries out assignments in 1 or more programs.  Applies broad working knowledge of assigned programs sufficient to complete	
	most program transactions without supervisory assistance.	
Is the expert	Has primary responsibility for assigned program operations and requirements.	
	Applies thorough knowledge of assigned programs sufficient to:	
	handle a full range of standard and nonstandard assignments	
	resolve a variety of nonrecurring problems independently	
	process difficult and complicated transactions	
	interpret and apply regulatory and procedural requirements	
	be recognized by County Office employees, CED, COC, DD, and program participants as the County Office's technical specialist in assigned programs.	

 $\mathbf{C}$ 

## Position Characteristics

Typical Program Technician duties include:

- assisting producers by:
  - explaining FSA programs
  - outlining program application procedures and accepting applications
  - determining program eligibility
  - computing and issuing program payments
- maintaining program files and records, including automated activities
- updating and maintaining program handbooks
- composing letters and informational material
- performing office compliance work, including:
  - preparing county maps before flights
  - scheduling compliance checks
  - reviewing and digitizing aerial photographs
  - notifying producers of determined acreage
- performing administrative work, including:
  - maintaining bank account and financial registers
  - reviewing and submitting personnel documents
  - preparing and transmitting T&A's
  - · requisitioning office supplies
  - processing election documents
  - calculating travel costs and reimbursements

## 126 Factors Applicable to All Grade Levels (Continued)

C Position

# Position Characteristics (Continued)

- processing and servicing agricultural credit loans, including:
  - providing information to borrowers
  - accepting loan applications
  - conducting lien searches
  - collecting and processing loan payments
  - maintaining related records
- operating computer console
- maintaining effective contacts with individuals and businesses
- assisting other employees.

D

#### Exhibit 16

Exhibit 16 summarizes grade distinguishing factors for Program Technician positions.

A Factors for CO-3 Positions

This table lists the general characteristics and grade distinguishing factors for permanent and temporary Program Technician positions at the CO-3 level.

General Characteristics	Supervision Received	Knowledge Required
The CO-3 Program Technician serves at the basic	The employee:	The work requires:
trainee level and works on different assignments as required.	<ul> <li>works under close supervision</li> <li>makes decisions on routine</li> </ul>	limited working knowledge of assigned program provisions
	matters only	knowledge of office clerical procedures
	refers problems to a higher graded employee	ability to perform routine aspects of the work and to
	<ul> <li>receives detailed instructions on assigned tasks and job priorities</li> </ul>	recognize problems that need to be referred to others
	submits completed work to a higher graded employee.	ability to assume additional responsibility in assigned programs.

A Factors for CO-4 Positions

This table lists the general characteristics and grade distinguishing factors for permanent and temporary Program Technician positions at the CO-4 level.

General Characteristics	Supervision Received	Knowledge Required
The CO-4 Program Technician typically serves at the advanced	The employee:	The work requires:
trainee level and:	• carries out recurring assignments independently	working knowledge of assigned program
assists higher graded employees in a variety of programs	makes routine decisions	provisions
acquires increasing knowledge of assigned program operations.	according to established procedures and guides	<ul> <li>general knowledge of procedural aspects of the assigned programs</li> </ul>
Note: The Program Technician at this level may carry out segments or specific tasks in	works under general supervision, referring unusual situations to CED or other higher graded	judgment to select and apply guidelines
1 or more programs, but is under closer supervision	employee	ability to solve recurring problems independently
than is typical of higher grade levels.	submits completed work for supervisory review.	using established precedents and guides.

# A Factors for CO-5 Positions

This table lists the general characteristics and grade distinguishing factors for permanent and temporary Program Technician positions at the CO-5 level.

General Characteristics	Supervision Received	Knowledge Required
The CO-5 Program Technician:	The employee:	The work requires:
<ul> <li>serves at the first independent working level</li> <li>performs segments or specific</li> </ul>	works independently according to accepted practices and procedures	broad working knowledge of assigned program provisions
tasks within 1 or more programs.	<ul><li>resolves most standard problems</li><li>receives specific</li></ul>	detailed knowledge of procedural aspects of assigned programs
	instructions on assignments that do not have clear precedents	judgment to locate and select the most appropriate guidelines for specific situations
	submits completed work for supervisory spot check.	ability to resolve a variety of standard problems.

A Factors for CO-6 Positions

This table lists the general characteristics and grade distinguishing factors for permanent and temporary Program Technician positions at the CO-6 level.

General Characteristics	Supervision Received	Knowledge Required
The CO-6 Program Technician works independently in a single program.	<ul> <li>The employee:</li> <li>works with considerable independence according to accepted practices and</li> </ul>	The work requires:  • broad working knowledge of assigned program provisions
Note: The CO-6 Program Technician with responsibility in 2 or more programs has progressed beyond the first independent working level, but works under closer direction than required at the CO-7 level.	<ul> <li>resolves most day-to-day operating problems</li> <li>receives guidance or supervisory instructions only on assignments that do not have clear precedents</li> <li>has occasional spot check of completed work.</li> </ul>	<ul> <li>general knowledge of relationships with other programs</li> <li>detailed knowledge of the procedural aspects of the assigned program</li> <li>judgment to locate and select the most appropriate guidelines for specific situations</li> <li>ability to resolve a variety of day-to-day operating problems without supervisory assistance.</li> </ul>

 $\mathbf{A}$ 

**Introduction** This paragraph covers the 2 types of CO-7 Program Technician positions.

B Factors for CO-7 Positions That Are Not Experts

The following table applies to permanent and temporary CO-7 positions with multiple program responsibility.

General	Supervision	Knowledge
Characteristics	Received	Required
The CO-7 Program Technician has full independent responsibility in 2 or more programs.  Note: This level is not appropriate for positions whose only responsibility is to assist or serve as backup to 1 or more higher graded positions.	<ul> <li>Works with considerable independence according to accepted practices and procedures</li> <li>resolves most day-to-day operating problems</li> <li>receives guidance or supervisory instructions only on assignments that do not have clear precedents</li> <li>has occasional spot check of completed work.</li> </ul>	<ul> <li>broad working knowledge of assigned program provisions</li> <li>general knowledge of relationships with other programs</li> <li>detailed knowledge of the procedural aspects of assigned programs</li> <li>judgment to locate and select the most appropriate guidelines for specific situations</li> <li>ability to resolve a variety of day-to-day operating problems without supervisory assistance.</li> </ul>

 $\mathbf{C}$ 

# **Factors for CO-7 Expert Positions**

There may be no more than 1 expert in a program. See subparagraph 133 C for expert designation in shared management offices.

This table lists the general characteristics and grade distinguishing factors for permanent and temporary CO-7 program expert positions.

General Characteristics	Supervision Received	Knowledge Required
The CO-7 Program Technician is recognized as the expert in 1 or more programs.	<ul> <li>Received</li> <li>Works under very limited supervision, but keeps the supervisor informed of activities and potential problems</li> <li>carries out work independently, including resolving most problems or conflicts that arise</li> <li>receives few specific instructions, but may request assistance when no clear precedents are available</li> <li>receives only a cursory review of completed work.</li> </ul>	<ul> <li>The work requires:</li> <li>thorough knowledge of assigned program operations, requirements, and characteristics</li> <li>thorough knowledge of relationships with other programs</li> <li>judgment to interpret and apply regulatory and procedural requirements applicable to the assigned program</li> <li>ability to resolve most problems in the assigned program,</li> </ul>
		including seeking alternative solutions based on analysis of program requirements.

#### A

# Establishment Criteria

Counter Program Technician positions may only be established in offices where there is a significant need for a program generalist to serve at the counter.

The following must agree that establishing a Counter Program Technician position is justified:

- CED
- DD
- COC.

## B Limiting Grade Level

The highest authorized grade for a Counter Program Technician is CO-6. Use CO-5 **only** when an employee is in a progression to the CO-6 level. This includes situations in which the employee:

- does not meet qualification requirements for the CO-6 level
- works under closer supervision than is typical of the CO-6 level.

CO-6 counter work may be combined with full independent responsibility in a specific program to achieve a CO-7 grade.

C
Factors
Applicable to
Counter
Program
Technicians

This table lists the factors applicable to Counter Program Technician positions.

Nature of Assignments	Position Characteristics	Supervision Received	Knowledge Required
The purposes of the position are to:	Typical duties include:	The employee:	The work requires:
<ul> <li>serve as a program generalist</li> <li>work at the counter in the County Office</li> <li>provide information and assistance to County Office visitors.</li> </ul>	<ul> <li>greeting visitors at the counter</li> <li>answering a broad range of program inquiries</li> <li>providing general information on program requirements and benefits</li> <li>resolving standard or recurring problems.</li> </ul>	<ul> <li>works under limited supervision</li> <li>carries out work and resolves problems independently</li> <li>independently performs most of the general counter work in the County Office</li> <li>receives only a cursory review of completed work.</li> </ul>	<ul> <li>broad knowledge of the provisions and procedural aspects of all programs administered through the County Office</li> <li>ability to project a cordial and friendly public relations attitude to County Office visitors</li> <li>ability to resolve varied standard or recurring problems independently.</li> </ul>

#### A

# Grade Level and Documentation

One Program Technician position in the headquarters office **and** the suboffice in a shared management operation may be:

- designated by CED as the lead Program Technician
- graded 1 level higher than the grade determined by applying the criteria in paragraphs 128 through 131, up to the CO-8 level, if all of the following conditions are met:
  - the Program Technician is designated as being responsible for all activities in the headquarters office or the suboffice when CED is absent
  - CED is absent at least 40 percent of the time
  - time-in-grade requirements are met.

**Note:** CED shall document reasons for selecting a particular employee for a lead Program Technician position in the COC executive minutes.

## B Limiting Grade Level

No lead Program Technician positions in shared management offices shall be graded above the CO-8 level.

# C Expert Designations

One Program Technician in the headquarters office **and** the suboffice in a shared management operation may be designated as the expert in any program area in Exhibit 14, **except** the administrative area.

**Note:** Only 1 Program Technician shall be designated as the administrative expert.

# D Impact of Discontinuing Shared Management Operation

A Program Technician who is credited with a higher grade, based solely on the office's participation in the Shared Management Program, shall revert to former grade when the shared management operation is discontinued.

**Note:** Salary shall be set according to subparagraph 719 C.

The time not used to grant WGI shall be credited toward the WGI waiting period when placing the employee in the former grade.

# E Exception to Program Technician Downgrading

If discontinuance of a shared management operation is mandated during Agency or Departmental restructuring, a Program Technician who is credited with a higher grade, based only on the office's participation in the Shared Management Program, shall have pay set according to paragraph 700 or 719, as appropriate.

# F Temporary Shared Management Operations

For temporary shared management operations that are expected to last more than 30 calendar days, upgrades for lead Program Technicians should be effective on the beginning of the first pay period following the effective date of the shared management operation. The temporary promotion should not exceed 120 calendar days. If the temporary shared management operation lasts for more than 120 days, SED and STC shall meet with COC to work out a permanent option.

When a temporary shared management operation is terminated, lead Program Technicians shall:

- return to the former grade and step if shared management operation lasted less than 90 calendar days
- receive any WGI that may have otherwise been due during the intervening period
- not lose any waiting time for WGI because of the temporary promotion
- if shared management operation exceeded 90 calendar days, set pay upon discontinuance according to subparagraph 700 D.

Upgrades are not authorized for lead Program Technicians in temporary shared management operations that last fewer than 30 calendar days.

#### A Establishment Criteria

A CO-9 Chief Program Technician position may be established in a \* \* \* County Office if:

- it serves as a full assistant to CED in managing the programs and subordinate staff of the County Office
- the program variety, complexity, and staffing in the County Office require that the employee spend at least 50 percent of the time in such areas as:
  - providing training and guidance to other employees
  - coordinating employee work activities
  - ensuring that resources are available to accomplish the work of the County Office
- it is responsible, as designated, for all office and field activities when CED is absent.

**Note:** The employee may also be assigned program responsibility. The primary duty of the Chief Program Technician is to assist CED in managing the County Office.

#### B

\*--Considerations
When Requesting
Establishment of
a Chief Program
Technician
Position

County Offices shall consider the following **before** requesting a Chief Program Technician position be established.

IF	THEN
there are less than 6 full-time Program Technicians in the office including the proposed Chief	a Chief Program Technician position is probably not needed.
most of the Program Technicians in the office have independent program responsibility or are considered experts	a Chief Program Technician position is probably not needed.
the Chief Program Technician spends the majority of his/her time in an assigned program area	the Chief Program Technician designation is not appropriate.

\*

## C Justification and Concurrence

#### CED's shall:

- justify establishment of new Chief Program Technician positions based on factors, such as:
  - program variety and complexity
  - staffing levels
  - frequency of regular, recurring CED absences
  - other County Office characteristics
- obtain COC's approval to establish and fill the position
- obtain DD's approval with establishing and filling the position
- submit the following items to the State Office for classification certification:
  - position description
  - position justification
  - statements of approval by COC and DD
- rejustify a vacant Chief Program Technician position before filling the position.

#### D Grade Levels

This table lists the authorized grade levels for Chief Program Technician positions. Employees must meet time-in-grade requirements before being promoted from CO-7 to CO-9.

IF	THEN
the position is at the full performance level	the authorized Chief Program Technician grade is CO-9.
the employee is in a career ladder to CO-9	the authorized Chief Program Technician grade is CO-7.

# E Position Description

The Chief Program Technician position shall be established as a standard position. See Exhibit 15.

# F Chief Program Technician Positions in Shared Management Offices

Chief Program Technician positions may be used in shared management offices if staffing levels and program activity justify establishment of positions that train and coordinate the work of subordinate employees at least 50 percent of the time.

The following options are available to shared management operations:

- establishment of a Chief Program Technician position in both the headquarters office and the full-time suboffice if both positions fully meet the criteria in subparagraph A
- establishment of 1 Chief Program Technician position and 1 lead Program Technician position or 2 lead Program Technician positions, depending upon the needs of the offices involved

F
Chief Program
Technician
Positions in
Shared
Management
Offices
(Continued)

- establishment of a Chief Program Technician position based on the
  consolidated staffing of both the headquarters office and the full-time
  suboffice. A lead Program Technician shall not be established in the same
  County Office where the Chief Program Technician is established. The Chief
  Program Technician position shall be rejustified if the shared management
  operation is discontinued. If the criteria in subparagraph A are not met, the
  employee shall:
  - revert to former grade
  - receive salary according to subparagraph 700 D or 719 C as appropriate.

The time not used to grant WGI shall be credited toward the WGI waiting period when placing the employee in the former grade.

**Note:** If discontinuance of a shared management operation is mandated during Agency or Departmental restructuring, the Chief Program Technician based solely on consolidated staffing shall have pay set according to paragraph 700 or 719, as appropriate.

All lead Program Technician and Chief Program Technician positions shall be fully justified in terms of the criteria in subparagraph 133 A or 134 A, as appropriate.

# G Downgrade of Chief Program Technician

The Chief Program Technician shall be downgraded if the criteria in subparagraph A are no longer met. The downgrade shall be effective within 30 calendar days.

See paragraph 719 for grade retention provisions.

# H Filling Chief Program Technician Position

See paragraph 461 when filling a Chief Program Technician position.

#### A E-4-1-15-

# Establishment Criteria

A Program Technician in Charge position shall only be established:

- to serve as acting CED in unusual cases, such as if CED:
  - is in nonpay status
  - is absent for an extended time period
  - position is vacant
- as a temporary position.

See paragraph 379 for requirements on temporary promotions.

# B Shared Management Offices

A Program Technician in Charge shall not be established in a shared management office when CED has been given responsibility for managing the headquarters County Office **and** the full-time suboffice.

# C Grade Level

The grade levels of Program Technician in Charge positions are in Exhibit 5.

# D Position Description

The Program Technician in Charge position shall be established as a standard \*--position. See Exhibit 15.--\*

136-150 (Reserved)

# **Section 3** Classifying Field Positions

# 151 Factors Applicable to Nonsupervisory Field Assistants

# A Nature of Assignments

Field Assistants perform field activities related to 1 or more programs.

Field Assistant work may involve:

- special physical requirements
- exposure to inclement environmental conditions.

# B Position Characteristics

This table lists typical Field Assistant duties.

Duty	Elements Included
Works with producers	<ul><li>Explaining program requirements</li><li>Providing program instructions</li></ul>
Obtains ground measurements	<ul> <li>Staking and referencing</li> <li>Establishing boundaries</li> <li>Recording field measurements</li> <li>Marking tracts and boundaries on aerial photographs</li> <li>Remeasuring fields after planting</li> </ul>
Inspects storage facilities and stored commodities	<ul> <li>Obtaining and recording measurements</li> <li>Determining quantity and quality of stored commodities</li> <li>Collecting samples</li> </ul>

# 151 Factors Applicable to Nonsupervisory Field Assistants (Continued)

# B Position Characteristics (Continued)

Duty	Elements Included	
Inspects fields	<ul> <li>Checking maintenance of conservation program practices</li> <li>Ensuring proper cover and weed control</li> <li>Ensuring compliance with haying and grazing provisions</li> <li>Witnessing commodity disposition</li> <li>Verifying production</li> <li>Verifying prevented planting or failed acreage</li> <li>Performing appraisals and computing payments</li> </ul>	
Performs DRPP, LFP, and EFP spot checks		
Investigates possible program violations	<ul><li>Gathering and recording data</li><li>Helping STC and OIG personnel with field visits</li></ul>	
Performs other field and incidental office work	<ul> <li>Serving as a member of an aerial observation team</li> <li>Performing marketing quota program work</li> <li>Verifying AFIDA data</li> <li>Training other field employees</li> <li>Using digitizer or planimeter as required to measure acreage</li> <li>Maintaining records and preparing reports</li> </ul>	

A
Factors for CO-2 This table lists the grade distinguishing factors for CO-2 Field Assistant positions.
Positions

General Characteristics	Supervision Received	Knowledge Required
The CO-2 Field Assistant works in a learner or limited performance status, performing routine, repetitive tasks.	The employee:  • is usually accompanied by a higher graded employee  • receives detailed instructions on all assignments	The works requires:  • some knowledge of field procedures  • familiarity with work terminology
	<ul> <li>refers problems to a higher graded employee</li> <li>submits work for close review.</li> </ul>	<ul> <li>ability to learn proper use of equipment</li> <li>no FSA program knowledge.</li> </ul>

**Factors for CO-3** This table lists the grade distinguishing factors for CO-3 Field Assistant positions. **Positions** 

General Characteristics	Supervision Received	Knowledge Required
The CO-3 Field Assistant works independently on routine, recurring tasks.	The employee:  • performs routine work independently according to specific guidelines  • receives detailed instructions on new assignments  • makes decisions on routine matters  • refers problems to a higher graded employee  • submits completed work for	The work requires:  Image: Itequated and the field working knowledge of procedures and terms used in the field  basic knowledge of FSA program provisions  basic skill in using a digitizer and planimeter  ability to perform routine aspects of the work and to
	supervisory review.	recognize problems requiring referral to others.

C
Factors for CO-4 This table lists the grade distinguishing factors for CO-4 Field Assistant positions.
Positions

General Characteristics	Supervision Received	Knowledge Required
The CO-4 Field Assistant works independently on 1 or more programs, including explaining program requirements to producers.	<ul> <li>The employee:</li> <li>carries out assignments independently according to general instructions</li> <li>makes routine decisions according to established procedures and guides</li> <li>refers complex problems to the supervisor for assistance</li> <li>submits completed work for spot check.</li> </ul>	<ul> <li>Working knowledge of procedures and terms used in the field</li> <li>general knowledge of program provisions and requirements</li> <li>skill in using a digitizer and planimeter</li> <li>ability to explain program requirements to producers</li> <li>ability to solve a variety of recurring problems.</li> </ul>

Continued on the next page

This table lists the grade distinguishing factors for CO-5 Field Assistant positions.
 Positions

General Characteristics	Supervision Received	Knowledge Required
The CO-5 Field Assistant serves at the full operating level and	The employee:	The work requires:
works independently on 1 or more programs.	works independently according to accepted practices and procedures	broad working knowledge of procedures and terms used in the field
<ul> <li>has greater responsibility for working directly with</li> </ul>	determines appropriate     work procedures and job     priorities	detailed knowledge of program provisions and requirements
program participants and resolving problems than at lower levels	may refer difficult or unusual problems to the supervisor	skill in using a digitizer and planimeter
may be required to train lower graded field employees.	has limited spot checks of completed work.	ability to explain program requirements to producers
		ability to resolve a variety of standard problems.

#### 153 Chief Field Assistant

A Nature of Assignment

Chief Field Assistants supervise work performed by subordinate field employees.

B Establishment Criteria

A Chief Field Assistant position may be established if it supervises several field employees whose combined work time approximates at least 3 full workyears.

C Position Description

The Chief Field Assistant position shall only be established as a standard position. \*--See Exhibit 15, page 8.--\*

## D Grade

The grade of a Chief Field Assistant position is based on the number of field employees supervised over a 12-month period.

- CO-6 is established for supervision of 3 to 6 employees.
- CO-7 is established for supervision of 7 or more employees.

## A Establishment

Criteria

A CO-6 Field Specialist position shall only be established if the:

- position is responsible for all compliance field work for the County Office \* \* \*
- compliance field work includes at least 2 of the following:
  - production adjustment compliance
  - price support compliance
  - conservation compliance.

\*--The CO-6 Field Specialist may train and supervise lower graded field employees.--\*

# B Position Description

The CO-6 Field Specialist position shall only be established as a standard position. See Exhibit 15.

#### 155 District Compliance Assistant

# A Nature of Assignment

District Compliance Assistants are permanent, full-time positions that perform office and field compliance checks in 1 or more DD districts.

#### **B** Position Description

The District Compliance Assistant shall only be established as a standard position. See Exhibit 15.

# C Required Approval

New District Compliance Assistant positions shall be approved by DAFO.

#### 156 Aerial Compliance Assistant

#### A Establishment Criteria

Aerial Compliance Assistant positions:

- shall be used only in County Offices that are directly responsible for aerial compliance activities
- are intermittent positions, and shall be established under a temporary appointment only.

#### **B** Nature of Assignment

Aerial Compliance Assistants take or assist in taking 35mm slides from the air to determine program compliance. The employee shall serve as either an observer or camera person.

#### **C** Position Characteristics

The duties of the Aerial Compliance Assistant:

- include:
  - preflight preparations
  - inflight operations
  - postflight operations
- **shall not** include any other office or field assignments.

#### **D** Position Description

The Aerial Compliance Assistant position shall only be established as a standard \*--position. See Exhibit 15.--\*

 $\mathbf{E}$ 

## **Grade Levels**

The authorized grades for an Aerial Compliance Assistant position are CO-5 and CO-6.

Aerial Compliance Assistants are exempted from experience requirements as described in paragraph 458. Employees may be promoted to the CO-6 level after 1 calendar year.

Employment Restriction

Aerial Compliance Assistants must be at least 18 years of age.

# 157 Tobacco Marketing Recorder

 $\mathbf{A}$ 

Nature of Tobacco Marketing Recorders record tobacco warehouse sales under the

**Assignment** marketing quota program.

B

**Position** The Tobacco Marketing Recorder shall only be established as a standard position.

**Description** \*--See Exhibit 15.--\*

 $\mathbf{C}$ 

**Grade Levels** The authorized grades for a Tobacco Marketing Recorder position are CO-3,

CO-4, and CO-5.

158-170 (Reserved)

#### **Section 4** Additional Subordinate County Positions

## \*--171 Digitizing Equipment Operator

#### A

# Establishment Criteria

Digitizing Equipment Operator positions are:

- authorized for all County Offices serving as digitizing centers
- temporary positions.

## B

# Position Description

The Digitizing Equipment Operator position shall only be established as a--\* standard position. See Exhibit 15.

# C CO-2 Requirements

To be eligible for the CO-2 level, a candidate:

- does not need actual work experience
- shall:
  - meet State employment requirements
  - be a proficient typist.

#### D CO-3

# Requirements

To be eligible for the CO-3 level, a candidate shall:

- meet all the CO-2 level requirements
- have at least 6 months of office-related experience.

# E \*--CO-4 Requirements

To be eligible for the CO-4 level, a candidate shall:

- meet all the CO-3 level requirements
- have at least 1 year of office-related experience.--\*

A

\*--Establishment

Generally, Loan Specialists will be established as GS positions because technical FLP guidance is typically provided by Federal Farm Loan Managers.--\*

B Position Description

The County Office Loan Specialist position shall only be established as a standard position. See Exhibit 15.

\*--Note: These requirements apply to CED's as well as to Loan Specialists. See Exhibit 4.4 for addendum to CED's position description.--\*

C Basic Requirements for Receiving Loan Approval Authority

Requirements for receiving loan approval authority are determined by DAFLP. See applicable FLP notices and 1-FLP.

Once these requirements are met, approval authority may then be granted. Farm Loan Chiefs will continue to monitor the loan making and servicing activity of employees with delegated authorities to ensure that actions meet State credit quality standards.

# 173 Other Authorized Positions

A

Positions With Standard Positions and Grades These positions have standard descriptions and grades:

- Office Clerk, CO-2
- Student Trainee, CO-3, CO-4, and CO-5
- Loan Assistant (FLOT), CO-5 and CO-7
- Program Technician in digitizing centers, CO-5, CO-6, and CO-7
- •\*--Computer Assistant, CO-4, CO-5, CO-6, and CO-7.--\*

В

**Committee Members** 

See paragraph 699 for payroll information for committee members and alternates.

174-190 (Reserved)

# **Section 5** Classification Appeals

# 191 Appeal Policy for Subordinate County Positions

# A What May Be Appealed

County Office employees may appeal the:

- grade and title of their positions
- accuracy of their job description as it affects the classification of the position.

# B What May Not Be Appealed

County Office employees may **not** appeal the:

- classification criteria in C&PP
- work assignments made by CED.

#### $\mathbf{A}$

# Requirement

County Office employees shall discuss position questions informally before filing a formal classification appeal. Discussions shall be held with the following, in the order listed:

- supervisor
- CED
- COC
- DD.

# 193 Appeals to the State Office

# **A** Actions Required on Formal Appeals

If informal discussion does not resolve the appeal, the employee may make a formal written appeal to the State Office.

This table lists actions required on formal appeals.

Responsible			
Official	Required Actions		
Employee	<ul><li>Submit formal appeal through the officials in paragraph 192.</li><li>Provide:</li></ul>		
	1 copy of the position description		
	<ul> <li>a detailed description of assigned duties and responsibilities, if not adequately covered in the position description</li> </ul>		
	<ul> <li>reasons why the employee believes the job is improperly described or classified</li> </ul>		
	<ul> <li>other information the employee feels is pertinent to the appeal.</li> </ul>		
SED	<ul> <li>Instruct CED to provide information about an appellant's duties and responsibilities.</li> </ul>		
	Designate the Chief, Administration Division to investigate and report findings.		
	Review facts and make a decision on the appeal.		
	• Provide written notification to the employee and officials in paragraph 192 of:		
	• the decision		
	<ul> <li>the decision.</li> </ul>		
	<b>Note:</b> The notification shall be made within 15 workdays after receiving the appeal.		

# 194 Appeals to DAFO

# A Actions Required on Appeals to DAFO

An employee may appeal the State Office decision to DAFO.

This table lists actions required on appeals to DAFO.

Responsible Official	Required Actions	
Employee	• Submit written appeal within 15 calendar days after receiving the State Office decision.	
	• Document appeal according to paragraph 193.	
Representatives from:	Review all pertinent facts, including the:	
• DAFO	<ul> <li>documentation presented by the appellant</li> </ul>	
• HRD	• determination made by SED.	
DAFO	Notify the appellant, through the State Office, of the decision on the appeal.	

# **B** Final Determination

DAFO's determination is final.

# 195-300 (Reserved)

#### Part 5 Basic Employment Policies

### **Section 1** Employment Requirements and Restrictions for County Office Employees

## 301 FSA Nondiscrimination Requirement

 $\mathbf{A}$ 

**Equal** 

Consideration

All persons shall be given equal consideration in:

- employment
- promotions
- other personnel actions.

В

Vacancy Announcements All vacancy announcements shall contain the following statement:

Candidates will be considered without discrimination for any nonmerit reason such as race, color, national origin, sex, religion, age, disability, political beliefs, sexual orientation, and marital or family status. This Agency provides reasonable accommodations to applicants with disabilities. The decision on granting reasonable accommodation will be on a case-by-case basis.

C EEO Statement

All newspaper advertisements for vacancies shall contain the following EEO nondiscrimination statement:

FSA is an Equal Employment Opportunity Employer.

## 302 Nepotism

A

**Purpose** 

The nepotism requirement is to prevent preferential treatment by prohibiting employment of relatives in County Offices.

# B Prohibited Hiring Practices

Supervisors or managers shall **not**:

- employ relatives
- influence the employment of relatives.

Use this table to determine prohibited hiring practices because of nepotism.

*IF an employee is	THEN they shall not*
COC, CED, DD, or FLM	hire or have relatives employed in the respective County Offices.
SED or STC	hire relatives, influence the hiring of relatives, or have relatives employed in State or County Offices.

# C Placing CED's or COT's

Do not place CED's or COT's in CED vacancies in a County Office where relatives are employed.

Continued on the next page

## 302 Nepotism (Continued)

#### **D** Definition of Relative

<u>Relative</u> means father, mother, son, daughter, brother, sister, uncle, aunt, first cousin, nephew, niece, husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, brother-in-law, sister-in-law, stepfather, stepmother, stepson, stepdaughter, stepbrother, stepsister, half brother, or half sister.

#### **E** Exceptions

The following is a list of exceptions to the policy in this paragraph.

- Employment of relatives is permitted in the County Office on a temporary appointment,
   NTE 30 calendar days, to meet urgent needs resulting from an immediate threat to life or property.
  - The State Office must approve these appointments.
  - One 30-day extension may be approved by DAFO.
- Relatives of SED's or STC members who were on the rolls before SED's or STC member's appointment may be retained.

#### 303 Removed, Convicted, or Disqualified Persons

## A Ineligible for Employment

County Offices shall not employ a person who has been:

- separated for performance, misconduct, or inefficiency from an FSA position or from any public office, see subparagraph B
- convicted of any fraud, larceny, embezzlement, or felony
- dishonorably discharged from any branch of the Armed Forces
- disqualified for future service by STC according to 22-PM.

#### **B** Separated for Performance, Misconduct, or Inefficiency

A person is considered separated for performance, misconduct, or inefficiency if, as a COC or CMC member, delegate, advisor, alternate, CED, or other employee, the person was separated for any of the following reasons:

- not performing the duties of the office or employment
- committing, attempting, or conspiring to commit fraud
- incompetence
- impeding the effectiveness of any program administered in the county
- refusing to carry out civil rights or EEO policy or interfering with other employee's efforts to carry out policy.

#### C Waiver

STC may, with DAFO approval, waive employment ban in subparagraph B for COC or CMC members, advisors, and alternates. Place copy of the waiver in OPF.

#### 304 Probationary Periods

#### A Basic Probationary Period

All employees hired after April 30, 1985, under a permanent appointment shall serve a 1-year basic probationary period.

#### **B** Break in Service

Employees who have served the basic probationary period are not required to serve again even if there is a:

- break in service
- move to another County Office.

## C Managerial Probationary Period

\*--Employees selected as CED's who have not previously completed a managerial probationary period shall serve a 1-year managerial probationary period, beginning with the date they--\* are placed in the CED position. The basic probationary period and the managerial probationary period may be overlapping.

## **D** Separation During Probationary Period

All probationary employees may be separated if work performance or conduct does not demonstrate fitness or qualifications for continued employment. See 22-PM.

#### **E** Nonpay Status

Employees placed in a nonpay status while serving any probationary period will have the time period extended on a day-for-day basis.

#### F Resignation

Employees who resign before completing any probationary period will be required to serve the entire probationary period again if they accept an appointment with FSA later.

#### 305 National Agency Check Inquiry and Credit Check

#### **A Requirements**

NACI shall be completed on all **new** permanent CO employees.

If the employee held a prior Federal position, which required clearance under Executive Order 10450, no additional clearance is required. The security clearance information can be obtained when the service record for the Federal employment is requested.

#### **B** Discontinuing Employment

The investigation will be conducted after the employee has begun working. Employees who do not pass this investigation may be separated from employment based on the severity of the findings.

Final adjudication will rest with HRD, Employee and Labor Relations Branch.

#### C County Office Responsibility

County Offices shall ensure that all **new** permanent CO employees complete the following forms:

- FSA-675, with original signature and current date
- SF-85, follow instructions on front cover of form
- SF-86A, if a continuation of SF-85 is needed

\* \* \*

- •\*--AD-2050
- OF-306--\*
- FD-258.

**Notes:** This is an **original** only. Do **not** make a copy.

Fingerprints can be taken by the local police department.

Mail all completed forms to the State Office.

#### **D** State Office Responsibility

State Offices shall ensure that the forms are complete and accurate and forward package to:

```
*--OPM, FIPC--*
PO BOX 618
BOYERS PA 16018-0618.
```

Forms must be received by OPM within 120 calendar days of the date on SF-85.

# 305 National Agency Check Inquiry and Credit Check (Continued)

# D State Office Responsibility (Continued)

State Offices shall complete top portion of SF-85 before submission to OPM according to the following table.

Item	Title	Instruction
A	Type of Investigation	ENTER "02B".
В	Extra Coverage	*ENTER "2"*
С	Nature of Action Code	ENTER "CON".
D	Date of Action	Enter the effective date of appointment action.
Е	Geographic Location	Enter the GSA Geographic Location Code of the
		employee's duty station.
F	Position Title	Enter the employee's official title.
G	SON	Enter the 4-digit OPM-issued submitting office
		number.
		<b>Note:</b> Usually the same as the Federal POI number.
Н	SOI	ENTER "AG06".
I	OPAC-ALC Number	ENTER "12060000".
J	Accounting Data and/or	Enter:
	Agency Case Number	
		•*for FY 2006, <u>6</u> 8493184020000
		• for FY 2007, <u>7</u> 8493184020000*
		• same for each successive year.
K	Requesting Official	Enter:
		<ul> <li>name and telephone number of the person</li> </ul>
		submitting the request
		<b>Note:</b> Contact if OPM has questions.
		• current date.

#### 305 National Agency Check Inquiry and Credit Check (Continued)

#### **E** Acquiring Forms

\*--County Offices shall order forms from the State Office.

State Offices shall order FD-258 from the Beltsville Service Center warehouse.--\*

# F Recordkeeping

After completion of the investigation, OPM will return the following:

- SF-85
- FSA-675
- Certificate of Investigation Notice.

FSA-675 and the Certificate of Investigation Notice shall be filed on the right hand side of the employee's OPF.

#### A Background

OCIO is responsible for the following:

- establishing and maintaining secure computer systems operations
- ensuring employees that have access to USDA systems are who they say they are and only have access to the systems needed.

**Important:** Security clearances are required for **all** employees.

HRD is responsible for personnel security. The responsibility of cyber security is multi-functional.

#### **B** Temporary Employees With Appointments Less Than 6 Months

NACI is not required for temporary employees with less than a 6-month appointment. To satisfy cyber security requirements, temporary employees who are on appointments for less than 6 months will be required to obtain OFI Form 86C's (Exhibit 30) to satisfy cyber security requirements.

**Note:** OFI Form 86C is available on the FFAS Employee Forms Online web site at http://165.221.16.90/dam/ffasforms/forms.html by:

- clicking "Find Current Forms Using Our Form Number Search"
- selecting "Misc" from the "Forms Prefix" drop-down box
- entering "OFI86C" in the "Form Number" box.

OFI Form 86C's are offered through OPM and is a quick way to secure a preliminary check of an employee and reduce the risk and exposure to FSA from employing an individual with a criminal history. State Offices will receive a 5 to 7 day response from OPM with a case closing transmittal sheet indicating whether the employee has a record with FBI, and if so, the arrest record will be attached.

Employee must complete AD-2050, FSA-675, FD-258, and SF-85. The servicing HRO, upon receiving the completed AD-2050, FSA-675, FD-258, and SF-85, will complete OFI Form 86C and submit the required forms to OPM according to Exhibit 31.

The servicing HRO shall file AD-2050 and SF-85 in the employee's security folder. These forms are **not** sent to OPM but are required for documentation of the employee's authorization for release of information.

When the appropriate paperwork has been submitted to OPM, the servicing HRO will complete AD-2049, and submit to ITSD's Security Office for access to needed systems.--\*

# C Permanent Employees and Temporary Employees With Appointments of 6 Months or More

All CO positions are designated as Public Trust Positions and require a NACI background investigation to determine suitability to occupy the position. State and County Offices shall follow processing instructions for background investigations through NACI according to paragraph 305.

State Office, upon receiving completed AD-2050, FD-258, SF-85, and copy of FSA-675 from County Offices, shall submit the required forms to OPM according to Exhibit 31.

When the appropriate paperwork has been submitted to OPM, the State Office will complete AD-2049 and submit to ITSD for access to needed systems.

**Notes:** State and County Offices shall retrieve the following from the FFAS Employees Forms Online web site at http://165.221.16.90/dam/ffasforms/forms.html:

- AD-2049
- AD-2050
- FSA-675
- OFI Form 86C
- SF-85
- SF-86A.

FD-258 shall be ordered from the Beltsville Service Center warehouse

#### **D** Documentation

The State Office will:

- receive certificates when BI's are completed
- file certificates in the employee's security file in the appropriate servicing HRO.--\*

#### \*--306 Cyber Security (Continued)

#### **E** Basic Filing Requirements

The State Office shall use either of the following options to file investigation forms:

- combine security forms with existing employee's payroll folder
- create a separate security folder for filing security forms.

File signed, original investigation forms in the security and/or payroll file.

Upon completing the investigation, OPM shall:

- send the servicing HRO a pending investigation notice to be filed on the left side OPF
- file the final Certificate of Clearance from OPM on the right side of OPF.--\*

**307-326** (Reserved)

#### **Section 2 Staffing Policies**

#### 327 Reduction in Force

#### A Cause of RIF's

RIF is carried out when employees must be separated because of a reduced workload or a decrease in administrative funds. See 22-PM for RIF separation policies.

#### **B** Who Is Retained

In RIF's, retain employees who are best qualified to perform the remaining assignments. If selection must be made between persons of equal ability and potential, consider:

- attaining EEO goals
- length of past satisfactory service.

#### **C** Documenting Selection

Document, in the COC executive minutes:

- the reasons for selecting the employees to be terminated
- why employees who are retained are best qualified.

If STC selects CED from incumbents in a county combination, document reasons for selection and nonselections in STC minutes.

Maintain these records on file to support the action taken.

#### **D** NASCOE Consultation

State Offices shall consult with NASCOE and the particular State affiliate, if applicable, on any plans for a major County Office RIF. A major RIF is one that affects a significant percentage of County Office employees in a State.

#### **E** Career Transition

Upon request, managers or supervisors shall provide employees who have been identified for separation, at least 40 hours of "on-the-clock" time for career transition activities. Additional time may be granted on a case-by-case basis by coordinating a request with DAFO and HRD.

Interviews within USDA and the local commuting area should be considered official time. Managers and supervisors should make use of their authority to grant administrative leave for job interviews within or outside of the Federal Government.

#### 328 Re-employment Rights for Displaced Employees

#### **A Re-employment Rights**

Displaced permanent employees who want to continue employment shall have 2-year re-employment rights to positions at the same or lower grade that is like the position from which they were separated.

CED's shall have re-employment rights for CED positions outside of their State as described in subparagraph C.

Other employees have re-employment rights within their State only.

Vacancies for permanent positions shall be filled with employees having re-employment rights, unless none request consideration.

## **B** Defining Displaced Employees

Displaced employees are employees who have 1 of the following:

- received a written notice of RIF
- been RIFed and have re-employment rights
- failed to report for a directed reassignment outside of the established commuting area.

**Note:** Displaced employees may be offered and decline **1** permanent appointment to a position for which they applied without losing re-employment rights. If a displaced employee declines more than 1 offer to a position for which they applied, they lose re-employment rights. See subparagraph G.

C Priority Consideration for CED's

Priority consideration for displaced CED's begins on receipt of RIF letter. Displaced CED's:

- have re-employment rights for 2 years after date of separation
- must apply for CED vacancies to receive re-employment priority rights.

Priority consideration is provided for all CED vacancies in the following order.

Category	Priority Considerations
1	Displaced CED's <b>within</b> the State receive first consideration for CED vacancies for which they apply.
2	Displaced CED's <b>outside</b> the State receive second consideration.  To receive priority consideration for out-of-State CED vacancies, displaced CED's:  • shall submit applications for CED vacancies they are interested in • should provide a copy of the written notice of separation.
3	If no displaced CED's apply, other qualified candidates within the State, including COT's. States may also choose to equally consider candidates in category 4.
4	Qualified candidates from outside the State who apply.

**Notes:** Displaced CED's receive priority consideration only for CED vacancies at the same or lower grade as the grade level from which they were displaced. Priority consideration is not provided for CED vacancies at a higher grade level.

Displaced employees may be offered and decline 1 permanent appointment to a position for which they applied without losing re-employment rights. If a displaced employee declines more than 1 offer to a position for which they applied, they lose re-employment rights. See subparagraph G.

Continued on the next page

# D Priority Consideration for Nonsupervisory Employees

Priority consideration for displaced permanent nonsupervisory employees begins on receipt of separation letter. Displaced employees have re-employment rights for 2 years after date of separation.

Displaced employees must apply for vacancies to receive re-employment priority rights. Priority consideration for displaced permanent nonsupervisory employees is:

- provided for positions **within** their State at the same or lower grade that is like the position from which the employee was separated
- extended to neighboring counties in an adjacent State if these neighboring counties are included in the local commuting area.

**Note:** The local commuting area includes surrounding localities in which people live and can reasonably be expected to travel back and forth daily to their usual employment.

# E Exercising Priority Consideration Rights

To receive priority consideration, displaced employees:

- shall provide their State Office with current forwarding address
- must apply for vacancies at the same or lower grade that is like the position from which they were separated

**Note:** Displaced employees may be offered and decline **1** permanent appointment to a position for which they applied without losing re-employment rights. If a displaced employee declines more than 1 offer to a position for which they applied, they lose re-employment rights. See subparagraph G.

• should provide a copy of the written notice of separation.

Continued on the next page

# F State Office Responsibilities

State Offices shall:

- establish and maintain a list of displaced employees within the State
- mail copies of vacancy announcements to in-State displaced employees for positions for which they are qualified 3 working days before the opening date of the announcement
- review applications and contact applicant's home State Office to ensure and confirm applicant's re-employment priority consideration
- notify the Administrative Officer in the displaced employee's home State if the
  displaced employee is offered and declines a permanent appointment for a
  position to which they applied that is at a grade no lower than their previous
  grade.

**Note:** The Administrative Officer in the home State shall remove the employee from the re-employment priority list if the displaced employee is offered and declines more than 1 permanent appointment for a position to which they applied that is at a grade no lower than their previous grade. See subparagraph G.

# G Removal From Re-employment List

Displaced employees with re-employment rights will be removed from the re-employment priority list when any of the following occurs:

- employee accepts a CO or GS permanent appointment at the same or higher grade
- employee declines **more than 1** offer of a permanent appointment for a position to which they applied that:
  - is at a grade no lower than their previous grade
  - has a work schedule that is comparable to their schedule at time of separation

**Note:** Employees declining offers that do not meet these requirements will not lose their re-employment rights.

• employee has been separated for over 2 years.

# A Reinstatement

**Eligibility** 

An employee who is called to active duty, for a period in excess of that covered in military leave policies in 17-PM, shall be reinstated to the previous position or to a position of similar seniority, status, and pay if the employee:

- left a position under permanent appointment
- served no more than 4 years in the military service
- is qualified to perform the duties of the position
- applied for reinstatement within either of the following:
  - 90 calendar days after leaving the Armed Forces
  - 1 year after discharge, upon release from hospitalization.

# B Not Qualified Because of Disability

If employee is not qualified to perform the duties of the former position by reason of disability sustained during military service but is qualified to perform other duties, employee shall be:

- re-employed in a position for which qualified
- provided with seniority, status, and pay equivalent or as close as possible to the former position.

# **C** Retention Rights

Employees who exercise re-employment rights shall:

- have special retention rights for 1 year after re-employment
- not be removed except for performance or misconduct
- not be reduced in grade or otherwise adversely affected.

A Permanent

**Appointments** 

Use permanent appointments for the employment of all employees who are expected to work indefinitely. Employees under permanent appointments are eligible for:

- leave
- life insurance
- health insurance
- retirement (CSRS or FERS)
- TSP.

B Tours of Duty for Permanent Appointments

Permanent appointments can have any of the tours of duty listed in this table.

Hours Worked (Not Including Overtime)	Tour of Duty
16 to 32 per week	Part-time
32 to 64 per pay period	Part-time compressed
40 per week	Full-time
80 per pay period	Full-time compressed

Continued on the next page

 $\mathbf{C}$ 

Temporary Appointments Use temporary appointments for the employment of employees who are expected to work for any period up to 1 year.

Temporary employees may be eligible to earn leave according to 17-PM, but generally would not be covered for life insurance, health insurance, or retirement plans other than Social Security. See 22-PM.

**Note:** See paragraph 353 for exceptions.

D Tours of Duty for Temporary Appointments

Temporary employees can have any of the tours of duty listed in this table.

Hours Worked (Not Including Overtime)	Tour of Duty
16 to 32 per week	Part-time
32 to 64 per pay period	Part-time compressed
40 per week	Full-time
80 per pay period	Full-time compressed
Varied, see subparagraph E	Intermittent

Continued on the next page

# E Intermittent Tour of Duty

An employee with an intermittent tour of duty does not work:

- a fixed number of hours
- fixed days or hours.

The employee shall not work:

• more than 28 consecutive workdays without a break of at least 1 day

**Note:** Weekends and holidays are not considered a break.

- a regularly scheduled tour of duty as this would make them appear to be other than intermittent employees
- more than 1,040 hours in a service year. See subparagraph F.
  - A service year is 1 calendar year from the date of the appointment.

**Note:** A break in service does not start the service over at the time of the subsequent appointment unless the subsequent appointment begins more than 1 calendar year after the prior appointment began.

• After an intermittent employee has worked 1,040 hours during a service year, the employee must be either separated from the position or converted to an appointment with an established tour of duty.

Note: See 22-PM.

## 330 Types of Appointments and Authorized Tours of Duty (Continued)

# F Waiver of 1,040-Hour Limitation

Waiver of the 1,040-hour limitation in subparagraph E may be requested, in writing, from the State Office by CED. A waiver request memorandum shall include all of the following:

- what caused the additional need
- how many field employees are currently employed by the County Office
- why position is not established as full-time or part-time tour of duty
- how long of an extension will be required.

# G Changes to Tour of Duty

County Offices shall submit a personnel action request to the State Office to request changes to tour of duty.

# H Re-employed Annuitants

Re-employed annuitants may be appointed to permanent or temporary appointment depending on the type of position being filled.

# 331 Extending Temporary Appointments

A Extension Request

If a temporary employee will be needed for more than 1 year, CED shall submit a request to the State Office for approval. The request shall include:

- required length of additional tour of duty or service time
- justification
- SF-52. See 28-PM.

# A

# Prohibited Appointments

Dual or concurrent appointments are not authorized either in the same County Office or in different County Offices.

# B Working in Multiple County Offices

Employees may physically work in more than 1 County Office if they hold only 1 appointment, and combined work time does not exceed 1 of the following:

- 8 hours per day
- 40 hours per week
- 80 hours per pay period.

CED's must agree on:

• which County Office is the employer

**Note:** The employer is responsible for maintaining T&A's and all personnel and payroll activities.

• the authorized salary.

# C Committee Members Serving as Employees

All committee members, including alternates and advisors, are prohibited from serving as a County Office employee.

# A NASCOE Consultation

FSA will consult with NASCOE if policy requires combining County Office operations.

# B Choosing CED's

If it becomes necessary for combined county operations in 2 or more County Offices and more than 1 of the CED positions in those County Offices is filled at the time of the combination, COC's of each County Office will have equal voting rights in selecting the person to serve as CED of the combined County Office operations.

- If COC's cannot reach a majority decision, STC will select CED from incumbents in the county combination.
- Follow paragraph 327 to make the determination.

**Notes:** Before determining which CED to retain, COC's shall jointly interview CED's. Using STC to break ties, also applies to selecting new CED's to fill vacancies in combined county operations offices.

See paragraph 53 for grade classification of CED's in shared management offices.

# C Choosing County Office Employees

If the combination of 2 or more County Offices results in a decrease in County Office positions, CED shall do both of the following:

- give equal consideration to all County Office employees during County Offices combinations
- document the determination of which employees are best qualified and consult with DD.

Employees in County Offices subject to RIF's do not displace employees in County Offices outside the combination.

#### 334 Janitorial Services

#### A

Obtaining Services

Employees cannot be hired to perform janitorial services. Obtain professional janitorial services through contract. See 28-AS.

## 335 Temporary Assignments of CO Employees to Other Offices

# A Policy

SED's may require CO employees to temporarily work in other FSA offices within the State. Volunteers from overstaffed offices will receive first consideration when assigning employees to work in other offices.

# B Funding Procedures

State Offices who wish to assign CO employees to work temporarily in other offices shall use the following guidelines:

- in all cases, maintain payrolling activities for the temporarily assigned employee in the home office
- authorize applicable travel and per diem according to existing travel regulations
- allocation adjustments between County Offices within a State may be made at the State Office's discretion.

#### 336 Directed Reassignments of Program Technicians

#### A Policy

STC's may direct the reassignment of an employee to correct imbalances between overstaffed and understaffed offices.

An employee shall not be reassigned to a position at a higher grade or to a position with higher potential than the position they held.

#### **B** Identifying Offices for Reassigning Employees

SED's shall:

- identify overstaffed and understaffed County Offices
- notify affected CED's.

CED's in understaffed County Offices have either of the following options:

- accept reassignment of an employee for a permanent position
- handle the workload with the current staff.

#### C Identifying Employees for Reassignment

Employees from an overstaffed office within the local commuting area shall have the first opportunity to volunteer to transfer to a similar position.

If no employee volunteers from within the local commuting area, employees from other identified overstaffed County Offices within the State:

- must be notified of vacancies available in the understaffed County Offices
- may volunteer for reassignment.

If more than 1 employee, described in this subparagraph, volunteers for a single position, the gaining CED shall interview and select an employee.

If no volunteers are received from an overstaffed County Office, SED shall determine which County Office will:

- have an employee reassigned
- receive the reassigned employee.

#### 336 Directed Reassignments of Program Technicians (Continued)

#### **D** Selecting Employee and Documenting Selection

When CED in an overstaffed County Office is notified that an employee needs to be reassigned, the losing CED shall select and document which employee is to be selected for reassignment. The documentation shall:

- be prepared and placed in the COC executive session minutes
- show which employees are retained and which employees are released, based upon which ones are most essential to the effective and efficient operation of the losing office at the time of reassignment.

### **E** Directing Employee Reassignment

After CED determines which employee shall be reassigned, STC shall issue a letter of directed reassignment to the employee. This letter shall provide the employee a 60-calendar day notice before the effective date.

If an employee chooses not to accept the reassignment, separate the employee according to 22-PM.

Employees may appeal reassignments to DAFO for review.

**Note:** If an employee is separated after an offer **within** their commuting area, the employee is not entitled to severance pay or re-employment priority placement rights. However, not accepting a position **outside** of an employee's local commuting area will not affect the employee's entitlement to severance pay or re-employment priority consideration.

#### F Local Commuting Area

A <u>local commuting area</u>, for the purpose of directed reassignments, is the geographic area that includes surrounding localities in which people live and can reasonably be expected to travel back and forth daily to their usual employment. STC's shall determine each local commuting area in conjunction with the KCAO Personnel Division and COC.

#### **337-352** (Reserved)

# **Section 3** Miscellaneous Employment Policies for County Offices

## 353 Fringe Benefits Coverage for Continuous Service

# A Continuation of Coverage

County Office employees who convert from a permanent appointment to a temporary appointment without a break in service of more than 3 calendar days shall continue to have the same fringe benefits coverage that the permanent appointment had. See 22-PM. Benefits covered include:

- retirement systems (CSRS or FERS)
- life insurance
- health insurance
- TSP.

A

**County Employees** 

CED and all other County Office employees shall complete FSA-586 on or before the enter on duty date.

B

**COC Members** 

COC members and alternates shall complete FSA-586:

- after election or reelection
- before taking office.

 $\mathbf{C}$ 

**Previous Oath of Office** 

FSA-586 executed while employed in a previous appointment does not satisfy these requirements. Complete FSA-586 for each new appointment or reelection to office.

#### 355 USDA Identification Cards

# **A County Offices**

County Offices shall:

- issue AD-53 to employees requiring photographic ID cards
- order AD-53 from State Office on FSA-159 and provide:
  - employee's name
  - employee's Social Security number
  - color photograph of employee that measures 1 inch by 1 1/8 inches and is a full face view with head and shoulders.

#### **B** State Offices

State Offices shall order AD-53 according to 3-AS.

## 356 NASCOE Agreement

# A Provide New Employees

After appointment, provide each new employee with a copy of the agreement between USDA, FSA, and NASCOE.

#### **B** Agreement

The agreement between USDA, FSA, and NASCOE:

- covers the relationships between NASCOE and various management segments of USDA
- provides for recognition at the State level.

\*--Note: See Exhibit 35 for a copy of the agreement.--\*

#### 357 Student Career Experience Program (SCEP)

#### A Purpose

Under SCEP (formerly referred to as the Cooperative Education Program), FSA recruits, hires, and trains students from participating colleges and universities. SCEP provides motivated students work experience in their field of study and strengthen professional, administrative, technical, and other occupations in the Federal service.

# **B** Objective

Objectives of FSA SCEP include:

- providing a recruiting source for meeting long-range staffing goals
- allowing selection for career jobs based on proven performance
- building stronger relationships between educators and employers
- allowing students to experience real world work
- providing financial assistance.

#### C Exhibit 37 Reference

See FSA-53 (Exhibit 37) for a copy of the SCEP Statement of Understanding that must be signed by the student and placed in OPF.

## 357 Student Career Experience Program (SCEP) (Continued)

#### **D** State Administrative Officer Responsibilities

The State Administrative Officer shall:

- serve as the State SCEP Coordinator
- obtain approval to participate in this program from DAFO
- emphasize hiring minorities and women
- initiate contact with and recruit from Historically Black Colleges and Universities, Hispanic Association of Colleges and Universities, and other institutions with high enrollments of under represented classes
- enter into written agreement
- select students for placement in State Office

**Note:** Process candidates according to Federal regulations.

• select students for placement in County Office

**Note:** Process candidates with temporary appointments that can be extended.

- ensure that students are provided appropriate work experiences
- identify mentor or coach to help student fit in
- monitor program for compliance
- familiarize themselves with the SCEP Agreement
- convert students to permanent appointments.

# E Educational Institution Responsibilities

The educational institution shall coordinate recruitment efforts by:

- providing a good source and pool of qualified candidates without discrimination
- providing data about student's academic field or study and standing
- notifying the Agency of any change in student status, such as change in major area of study, academic standing, enrollment, etc.

# F Eligibility Requirements

To be eligible for participation in FSA SCEP, students shall:

- meet citizenship requirements
- be at least 16 years of age or older
- be enrolled in the school's Cooperative Education Program
- be in good academic standing with at least a 2.0 grade point average on a 4.0 scale and maintain a "C" at all times in the major field of study
- be majoring in agriculture, business, public administration, or some other field of study that relates to FSA work
- not be a relative to Agency personnel who:
  - will provide direct supervision
  - is in a position to influence or control the student's appointment, promotion, or advancement.

#### $\mathbf{G}$

#### **Selected Students**

Selected students shall:

- meet eligibility requirements
- be able to perform job requirements in relation to studies
- provide enough work hours needed before conversion, minimum 640
- carry out terms of Agreement
- complete FSA-53, see Exhibit 37
- notify Agency of academic status.

# H Work Schedules

Work schedules may be flexible according to the signed agreement. Students may work a part-time or full-time schedule.

# For a part-time schedule:

- written certification must be received from school officials indicating that these
  assignments are acceptable as a regular part of the students academic
  cooperative education curriculum
- students must work a minimum of 16 hours and be enrolled in school on a full-time or part-time basis
- students are covered by the Federal Employees Part-Time Career Employment Act.

#### Η

# Work Schedules (Continued)

# For a **full-time schedule**:

- students may work alternating periods of work and study
- students work an equivalent semester and go to school the next semester; unless followed by a summer session
- students must work the following minimum hours for conversion to permanent appointments:
  - undergraduate, 640 hours
  - graduate, 640 hours
  - all others, 640 hours
- work experiences may not be completed solely during summer sessions, or during the 120-day period the student is eligible for conversion.

Basic Benefits

These policies concerning basic benefits apply to students.

Benefit Area	Policy
Pay	Pay will be at step 1 of the current rate authorized by the agreement and students will receive any authorized payment for overtime.
	The rate of pay will depend on the grade to which appointed.
	When not in pay status, students will be placed on LWOP.
Leave	During work periods, students are entitled to earn annual and sick leave according to county leave regulations.
	Students are entitled to use earned leave on the same basis, and subject to the same rules and regulations, as other County Office employees.
Holidays	Students will be paid for legal holidays that fall within the periods of work, if they meet the requirements under appropriate regulations for receiving this pay.
Retirement	FERS retirement coverage is required for students with appointments that exceed 1 year.
	FICA (OASDI and HIT) retirement coverage is required for students with appointments that are less than 1 year.
Life and Health Insurance	Students may elect health insurance benefits and are eligible for Federal life insurance coverage if they are expected to be in pay status for at least one-third of the time covered by their appointment.
Performance Management	Students are covered under the Agency's performance appraisal system and are eligible for WGI's, QSI's, promotions, and awards.

#### A

# Notification of Vacancies

State Offices are required to advise County Offices of any vacancies that will be filled. This includes appropriate State Office and National Office vacancies. All Federal vacancies are also posted on OPM's website at: www.usajobs.opm.gov.

# B State Office Action

#### State Offices shall:

- using e-mail, send a summary of the vacancy announcement to each County Office; for example, title, grade, location, etc.
- provide full text vacancy announcements upon request.

# C County Office Action

# County Offices shall:

- post a hard copy of the summary of vacancy announcements
- obtain and provide full text vacancy announcements upon request..

359

# Background

The Omnibus Consolidated and Emergency Supplemental Appropriations Act for FY 1999 (Pub. L. 105-277), section 765 granted permanent CO employees Federal Civil Service status for the purpose of applying for USDA Civil Service positions if employees were employed after September 30, 1998.

OGC has advised that the entitlements granted by this legislation is indefinite and does not expire.

# B Applying for Vacancies

Permanent FSA non-Federal CO employees employed after September 30, 1998, can apply for:

- FSA Civil Service vacancies for which they are qualified
- Civil Service vacancies in other USDA agencies, if the area of consideration includes FSA employees.

# C Eligibility

CO employees must be permanent CO employees after September 30, 1998, to be eligible to apply for USDA Civil Service vacancies. CO permanent employees who resigned or were separated during FY 1999 or later are also provided with indefinite Civil Service status for the purpose of applying for USDA Civil Service vacancies.

**Example:** Employees on the rolls after September 30, 1998, but not currently on the rolls, are eligible for the entitlements of this paragraph.

# A Appointment

Tenure of CO Employee Selected CO employees selected for a Civil Service position under Pub. L. 105-277 will be given a career-conditional appointment and must serve a 1-year probationary period. After 3 years of service, employees will be eligible for conversion to career status.

# B Paysetting for Promotion Into Civil Service Position

- \*--Provide the highest rate of pay allowable when an employee is promoted from a CO position to a GS position. Therefore, the employee gets the benefit of the rate found by setting either of the following:
- pay at the lowest rate of the higher grade that exceeds the existing rate of basic pay by not less than 2 step increases of the grade from which the employee is promoted

**Note:** If the amount is between 2 steps of a grade, set the pay at the higher step.

pay based on the highest previous rate.--\*

# C Transferring Leave

If employee is moving to a leave earning Federal position without a break in service of more than 3 calendar days, all accumulated annual and sick leave shall be transferred.

**Note:** See 17-PM for details on earned leave.

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**Earning Leave** 

County Office employee's service will be creditable service for determining annual leave earning rate for the Federal position.

 $\mathbf{E}$ 

Length of Service for RIF

County Office employee service, that is creditable for retirement, will be creditable service for determining seniority during any Federal RIF.

F

3-Year Federal Service Requirement CO creditable service cannot count towards the 3-year Federal service time period requirement.

 $\mathbf{G}$ 

WGI Waiting Period CO employees must start a new WGI waiting period when appointed to the GS pay system.

H Contact

Send any questions about this conversion entitlement through the appropriate State Office to HRD.

#### 361 Responsibilities

#### A State Office and SED Responsibilities

State Offices shall ensure that:

- employees are advised of this change in policy and its implications
- vacancy announcements are distributed to County Offices in a timely manner.

SED's shall ensure that all other USDA directors, such as NRCS, Rural Development, and FS, etc., in their State are advised of this entitlement.

#### **B** KCAO Responsibilities

KCAO, Personnel Division shall ensure that:

- vacancy announcements show that CO employees are eligible to apply for the positions
- all actions processed under Pub. L. 105-277 are coded properly. New processing codes have been developed by NFC.

# C HRD Responsibilities

HRD shall ensure that:

- vacancy announcements show that CO employees are eligible to apply for the positions
- adequate information is disseminated from OHRM to the other USDA agencies' personnel offices.

#### **D** County Office Employee Responsibilities

When applying for a USDA Civil Service position, non-Federal CO employees shall:

- attach a copy of this paragraph about eligibility to apply for USDA Civil Service vacancies
- attach a copy of the most recent SF-50-B, showing permanent status with the application. Status is printed in the remarks section of SF-50-B.

#### **362** Converting Federal Vacancies to Non-Federal Positions

#### A Background

To meet local needs, SED's may convert:

- non-Federal vacancies to Federal farm loan positions
- Federal farm loan vacancies to non-Federal positions

Only authorized positions listed in Exhibit 5 may be used when establishing non-Federal County Office and field positions.

#### **B** Consulting With Associations and Unions

SED's shall consult with recognized employee unions and associations to obtain input in developing a plan to be used when:

- assessing farm loan vacancies
- determining how best to meet local producers' needs.

Union/NASCOE input is predecisional when developing a plan for converting Federal vacancies to non-Federal positions. Union/NASCOE consultation is not necessary each time the SED backfills a Federal vacancy with a non-Federal employee.

#### C Submitting Plans to DAFO

SED's shall submit the plan, developed according to subparagraph B, for review and approval by DAM, DAFLP, and DAFO.

#### **D** Informing DAFO

SED's shall inform DAFO when converting a Federal vacancy to a non-Federal position.

DAFO shall provide copies of all conversions to HRD and BUD.

#### **362** Converting Federal Vacancies to Non-Federal Positions (Continued)

## **E** Changing Employment Ceilings

Any Federal vacancies that are converted to non-Federal positions require periodic adjustments in the total County Office permanent employee ceiling and the FTE ceiling.

- HRD shall adjust State Office staffing plans on a monthly basis to reflect Federal FTE changes.
- BUD shall:
  - make appropriate adjustments in the County Office permanent employment ceiling records by State
  - increase County Office administrative allocations to reflect payrolling by County Office funds rather than NFC.

# **F** Annual Report of Conversions

State Offices shall file an annual report of conversions (PE-172R) on FSA-206 by October 31 with DAFO. DAFO shall provide copies of FSA-206 to BUD **and** HRD.

## **363** Checklists for Personnel Actions

# A Type of Checklists

Checklists are provided in the exhibits for:

- appointments
- separations
- transfers.

## **B** Exhibit References

Type of Action	Reference
Appointments	Exhibit 38
Separations	Exhibit 39
Transfers:	
• from 1 County Office to another without a break in service	Exhibit 40
from a County Office position to a Federal GS position	Exhibit 41

# 364-376 (Reserved)

#### **Section 4 Promotion Policies**

# 377 Eligibility for Promotion

# A Grades CO-1 Through CO-4

Employees in positions graded CO-1 through CO-4:

- may be promoted when they meet the qualification requirements for their position, see Part 6
- shall not be promoted more than twice in 1 calendar year.

# B Grades CO-5 and Higher

Employees in positions graded CO-5 or higher may be promoted to the next grade when they:

- meet the qualification requirements for their position, see Part 6
- have completed at least 52 weeks of service at their present grade.

# C Temporary Appointments

All employees serving under temporary appointment will be eligible for promotion when they meet the minimum experience requirements in Part 6.

**Note:** The total years required shall be based on 260 days in pay status, excluding overtime, which is equivalent to a year of appropriate full-time employment.

D Crediting Prior Temporary

Service

Time served in grade in a temporary appointment shall be credited to the time in grade requirement, if employee is later given a permanent appointment at the same or lower grade.

**Note:** Prior temporary service at a grade higher than that of a subsequent permanent appointment is credited as if it had been performed at the level of the permanent appointment.

**Example:** When an employee with a CO-5 temporary appointment is given a CO-4 permanent appointment, the CO-5 service is credited at the CO-4 level for applying time in grade restrictions.

#### 378 Regular Promotions

A

Reason for Regular Promotions

Regular promotions are given because:

- there is an increase in difficulty of job duties being performed
- employee is selected to fill a vacancy.

# B Evaluating Employee

When considering employees for promotion, evaluate their:

- past performance
- length of service.

# C Certification

Before promoting an employee:

- the position description must be certified by the appropriate officials
- a statement certifying acceptable service and a recommendation for promotion must be placed in the COC executive minutes.

Use this table to determine who shall make the certification of acceptable service.

IF the County Office employee being promoted is	THEN the certification is by
an office or field employee	CED.
CED	COC.

# D Salary of Promoted Employee

Employees who are promoted shall receive a salary increase according to paragraph 701.

 $\mathbf{E}$ 

# **Effective Date of Promotions**

Employees shall only be promoted on the first day of the pay period after:

- the employee is eligible
- all required paperwork is submitted to the State Office and the proposed promotion is determined to meet all legal and regulatory requirements.

The effective date will be the first day of the next pay period after approved by the State Office and after any applicable time-in-grade requirements are met.

#### 379 Temporary Promotions

#### **A Reason for Temporary Promotions**

Temporary promotions are limited to unusual cases and are used when it is necessary for an employee to be temporarily promoted to a different position for a specified period. The employee returns to regular duties at the end of the assignment. Examples of unusual cases would be if CED:

- is in a nonpay status
- is absent for an extended period of time
- position is vacant.

#### **B** Promotion Time Limit

The specified period of a temporary promotion shall not exceed 1 year. The promotion may be terminated before 1 year.

**Exception:** Temporary promotions resulting from temporary shared management

operations should not exceed 120 calendar days.

### C Acting CED

COC, with STC concurrence, may temporarily promote a Program Technician or Chief Program Technician to serve as Acting CED. Only Program Technicians CO-5 and above shall be temporarily promoted.

- Temporary promotions can be authorized after the 30th day that the employee has been Acting CED. The effective date is the first day of the following pay period.
- If there are no Program Technicians eligible to be temporarily promoted, other alternatives must be used, such as designating a neighboring CED.
- •\*--If a neighboring CED is designated as Acting CED, the arrangement shall be designated as a temporary shared management operation after 45 calendar days.--\*

#### **379** Temporary Promotions (Continued)

#### **D** Memorandum of Agreement

COC shall have the employee, being temporarily promoted, complete a memorandum of agreement.

- The agreement becomes a permanent part of the employee's personnel record.
- Send 1 copy of the agreement to the State Office.

If DAFO approves an extension of a temporary promotion beyond the normal 1-year period, a new memorandum of agreement shall be completed.

**Note:** See Exhibit 43.

#### **E** Position Classification

Program Technicians who are temporarily promoted to serve as Acting CED's shall be classified as Program Technicians in Charge.

IF Program Technician selected as Acting	THEN Program Technician in Charge	
CED is at grade	position shall be at grade	
CO-6	CO-7.	
CO-7 or CO-8	CO-9.	
CO-9 or CO-11	CO-11.	

Assign salary rate for promotion according to paragraph 701.

**Note:** See Exhibit 15 for position description.

#### **F** Shared Management Operations

See the following for policies on temporary promotions resulting from temporary shared management operations:

- subparagraph 53 C, for CED positions
- subparagraph 133 F, for lead Program Technician positions.

#### A

# **Returning to Former Position**

When CED position is filled or if CED returns to duty, Program Technician in Charge shall:

- return to the former grade and step
- receive any WGI that may have otherwise been due during the intervening period
- not lose any waiting period time for WGI because of the temporary promotion.

# B Requesting Personnel Action

County Offices shall submit to the State Office a request to return employee to the proper grade and step when temporary promotion ends. Grade and pay retention do not apply.

# 381 Processing SF-52 for Temporary Promotions

A Processing Temporary Promotion

County Offices shall submit SF-52 for temporary promotion to the State Office according to 28-PM.

B WGI's

WGI's for the former lower graded position will not be processed while on a temporary promotion. At the time the employee is returned to the former grade, the step of the grade will be set based on any WGI that would have occurred had the employee not been on a temporary promotion.

If the temporary promotion is extended beyond a year, WGI's may be authorized within the temporary position provided the appropriate WGI waiting period has been served.

#### 382-396 (Reserved)

# Section 5 Qualifications and Suitability

## 397 Minimum Qualification Standards

# A

# General Requirements

All County Office employees shall:

- be citizens of the United States, according to paragraph 403
- be high school graduates, or have GED
- have a Social Security number
- be at least 18 years of age, or 17 years of age for high school graduates.

# B Specific Qualification Reference

Use this table to determine the paragraphs in Part 6 that contain the specific minimum qualifications standards for different County Office positions.

Position	Paragraph
СОТ	480
CED	454
Subordinate office and field employees	458

# C Exceptions to Minimum Qualifications Standards

STC shall not increase the national minimum qualification standards for any County Office position.

A

Determining Credit for Experience Determine eligible credit for experience and education according to paragraph 397 and Part 6.

B Multiple Experiences

An applicant shall not receive more than 1 month of credit for a month of experience.

**Examples:** 

An applicant for a COT position serves as a COC member while operating a farm. Credit experience as a COC member or as a farmer, but do not give credit for both for any individual month.

An applicant for a County Office position has creditable education as well as experience on a farm while attending school. Credit education or farm experience, but do not give credit for both for any individual month.

# A Previous Employment Record

If an applicant is, or has been, a COC member or employee, review all available records to determine whether applicant should be disqualified. See paragraph 303 and 22-PM. The records should include:

- audit reports
- investigations reports
- personnel information available in the County Office where previously employed.

**Note:** 3-INFO requirements apply.

# **B** Reviewing OPF

The State Office shall review the applicant's OPF to determine whether it contains FSA-362.

#### A

# **Making Inquires**

Make written inquiries to obtain or verify needed information about the applicant. Use OF-50 if written inquiries are not practical. Requests for review of this information shall conform to 3-INFO requirements.

# B Formal Education

Verify formal education if it is a factor in selecting the applicant.

# C Unknown Applicant

If applicant for permanent or temporary appointment is not known personally to CED, or at least one COC member, make written inquiry about the applicant's:

- job performance and dependability
- ability to get along with others
- technical ability
- supervisory ability and leadership qualities, if applicable
- general attitude
- health
- character and reputation.

# D Retaining Inquires

Use this table to determine when to retain written inquiry checks.

IF inquiry is for	THEN
applicant for employment	retain written inquiries with the applications of other qualified candidates.
previous or current employee	destroy written inquiries.

# A Required Physical

A physical examination at the applicant's expense is required if:

• there is any question about the applicant's ability to perform the duties of the position

**Note:** Provide the physician making the examination with a written statement of required duties.

• the applicant had an active case of tuberculosis with the last 3 years. The applicant shall not be considered if the examination results indicate that performing the required duties may harm the applicant or others.

# B 3-INFO Requirements

Results of the physical examinations are subject to 3-INFO requirements.

- Place results in OPF if the applicant is appointed.
- Return examination results to the applicant if the applicant is not selected.

#### A

## **COC** and **CMC**

COC and CMC members, delegates, and alternates are ineligible to hold office if they do not meet 15-AO requirements.

## В

# **County Office Employees**

County Office employees are ineligible for continued employment if they do not meet employee responsibilities and conduct requirements in 22-PM or the requirement in paragraphs:

- 302
- 303
- 403.

# C Responsibility and Authority

If notified of a possible ineligibility, STC, COC, and CED shall act for employees within their jurisdictions.

STC shall determine ineligibility if COC or CED does not act promptly.

# D Notifying Employees of Ineligibility

If the proven allegations would make the employee ineligible, notify employee in writing of the:

- reasons
- conditions of ineligibility
- right to reply.

Employee's reply must be within 15 calendar days after the date of the notice stating the reasons for ineligibility.

Continued on the next page

E Determining Eligibility

STC, COC, or CED shall make the final determination of eligibility no later than 20 calendar days after mailing the notification to the employee. If employee replies, consider this response. After eligibility is determined, follow this table.

IF employee is determined	THEN	
eligible	notify employee in writing of eligibility.	
ineligible	notify employee in writing that the employee:	
	is ineligible for office or employment	
	• shall be eligible to be rehired if eligibility requirements are met.	

A

Immigration Reform and Control Act The Immigration Reform and Control Act of 1986 provides that employers shall hire only American citizens and aliens who are authorized to work in the United States.

B

**FSA Policy** 

It is FSA policy to employ United States citizens only.

C Using I-9 to Verify Employee Eligibility

All employees hired after November 6, 1986, must complete I-9. See Exhibit 45.

Each County Office shall:

- require each employee to complete I-9, Section 1
- check documents establishing employee's identity and eligibility to work and complete I-9, Section 2
- send I-9 to the State Office to be retained in the individual's OPF while employed.

**Note:** After separation, I-9 must be retained in the State Office for 1 year.

I-9 shall be available at the State Office for inspection by an Immigration Service or Department of Labor Officer upon request.

**Note:** I-9 is **not** required:

- for an employee on the rolls as of November 6, 1986, who moves to any other non-Federal county position without a break in service
- upon re-employment of a person following a separation from non-Federal county service if the OPF contains I-9 completed within the previous 3 years
- for COC members.

#### **404-451** (Reserved)

## Part 6 Employee Selection

# Section 1 CED's and Subordinate County Office Employees

## 452 Overview

## **A** Introduction

This section includes the policies and procedures concerning CED and subordinate County Office vacancies and selections.

# **B** How to Apply for Employment

\*--All applicants for County Office employment shall submit a resumé or other written application for employment to the office responsible for filling the vacancy.--\*

## 453 Authority for Approving Vacancies

## **A Basic Requirements**

All anticipated or actual vacancies, including CED, shall not be filled by permanent or temporary appointment until:

- COC recommends and justifies it
- DD recommends it
- SED approves it according to STC-established policies.

## **B** Permanent County Office Positions

SED may authorize filling a vacancy according to STC-established policies after considering COC, CED, and DD recommendations. When filling a permanent position, consider:

- the need for the position
- temporary employees as possible candidates
- actions taken to locate minority candidates.

#### C CED Positions

STC shall consult with DAFO:

- when it anticipates a CED vacancy
- before taking any action to fill the CED vacancy.

**Note:** See paragraph 454 for CED vacancies.

#### 454 CED Vacancies

## **A COC Responsibilities**

COC shall notify STC, through DD, of any CED vacancy as soon as it occurs, or if COC expects a vacancy to occur. If a vacancy exists, COC shall:

- hire CED's from the Certificate of Best Qualified Candidates issued by STC
- submit appointment package as soon as possible after candidate is selected.

#### **B** STC Responsibilities

If STC expects a CED vacancy to occur within 6 months or less, STC shall:

• recruit for COT's if necessary

**Note:** State Offices must check with DAFO to review ceilings before hiring COT's.

• provide COC's with a Certificate of Best Qualified Candidates. See subparagraph F.

**Note:** See subparagraph K for STC hiring authority when COC is unable to choose from the Certificate of Best Qualified Candidates.

#### C Grade for CED Vacancies

CED vacancies shall be filled at or below the grade authorized by the most recent CED C&PP.

If more recent workload and program data than was used in the latest CED C&PP is available, then contact HRD for CED grade determination.

#### **D** Advertising CED Vacancies

\*--All CED vacancies shall be posted with a nationwide area of consideration, unless DAFO approves a waiver to restrict the vacancy announcement to a Statewide area of consideration because of a State being above FTE staffing levels. CED's vacancy announcements shall clearly specify the area of consideration as nationwide or Statewide.

CED vacancies shall be advertised with a minimum area of consideration that is clearly defined in the vacancy announcement to include the following:--\*

- all current FSA supervisory or managerial employees, including CED's, FLM's, State Office Chiefs, etc.
- in-State COT's who have successfully completed the COT program, or are within 30 calendar days of successfully completing the COT program.

#### **D** Advertising CED Vacancies (Continued)

- \*--The following candidates **may be considered** in the area of consideration and included in the vacancy announcement:--\*
  - out-of-State COT's who have successfully completed the COT program
  - former CED's or supervisory/managerial FSA GS employees
  - current Program Technicians, who:
    - previously completed the COT program
    - requested to remain on the STC register for a 1-year extension
    - •\*--exceeded the combined 2-year time limit for the STC register.

State Offices may submit written requests to DAFO to waive nationwide area of consideration.

**Note:** Candidates for CED vacancies must meet the minimum qualifications requirements according to paragraph 455. The minimum qualifications listed in paragraph 455 are **not** applicable for CED's hard-to-fill vacancies. See paragraph 458 for minimum qualifications for hard-to-fill vacancies. See Exhibit 48 for an example of a CED vacancy announcements.

#### E CED KSA's

KSA's should be directly related to the duties of CED as described in the position description. The following KSA examples can be adopted, modified, or revised to be included in CED vacancy announcements.

- Ability to communicate both orally and in writing (including public speaking skills).
- Ability to interpret and apply written regulations, including training of subordinates.
- Ability to supervise and lead people; including directing and prioritizing subordinates work, fairly evaluating performance, and dealing with problem employees.
- Ability to use a computer by listing software proficiencies.
- Ability to identify and solve problems.
- Knowledge of farming practices and customs for the location of the job being advertised.
- Ability to plan, work, and make decisions independently.--\*

## \*--E CED KSA's (Continued)

- Evidence of the ability to lead and manage rapidly changing programs, work pressures, and difficult situations.
- Knowledge of FSA programs.
- Ability to develop outreach programs to increase public awareness and participation in programs.

**Note:** See Exhibits 48 and 48.1 for the recommended format for CED vacancy announcements.

## F Determining Best Qualified CED Candidates

After every CED announcement, the SME rating panel will:

 determine the best qualified applicants through a rating process and narrow the number of candidates to a reasonable number by bringing the best qualified candidates to STC's attention

**Note:** The SME rating panel will consist of the following:

- SED (optional)
- AO (facilitator)

**Note:** AO is responsible for ensuring that the requirements of this procedure are followed and to assist in expediting the process. AO **cannot** serve as a rating member.

- DD
- CED
- FLM, Farm Loan Chief, or State Office Chief Program Specialist.--\*

## \*--F Determining Best Qualified CED Candidates (Continued)

The SME rating panel shall use the following rating instruments to determine a candidate's qualifications:

- review position descriptions and minimum qualification standards according to paragraph 455, and any other material gathered to identify the task and competency requirements of the position
- review each applicant's application, KSA's, performance appraisal, related awards, training, and self-development

**Note:** If 5 or less applicants apply for a CED vacancy, a SME rating panel will **not** be required. AO will review the application materials for required documents and forward directly to STC to serve as the rating panel before forwarding to COC for interviews.

### **G** Documenting the Rating Process

The SME rating panel is responsible for certifying and reaching a consensus decision to certify 3 to 5 best qualified candidates for STC to review. Scores are combined and recorded on FSA-1055 (Exhibit 48.2) by the SME rating panel.

A rating scale shall be used to rate each applicants' KSA's by assigning points based on the applicant's possession of each KSA. The point ranges are 5, 3, 1, and 0. The scoring key is as follows:

- Superior 5 points
- Satisfactory 3 points
- Minimally Acceptable 1 point
- No Evidence 0 points.

FSA-1055 shall be used by each panel member to document the rating score and the review of each applicant's application, KSA's, performance appraisal, related awards, training, and self-development.

- Up to 10 candidates may be referred for **each grade level** of the vacancy announcement if meaningful distinctions cannot be made among a smaller number.
- The names of the best qualified candidates from the SME rating panel shall be combined and listed on FSA-1054 (Exhibit 48.3) by grade level in alphabetical order.--\*

# \*--G Documenting the Rating Process (Continued)

A <u>noncompetitive referral</u> is an appointment or placement in a position in the competitive process that is not made by selection from an open competitive process and is usually based on current service.

- Current CED's who apply for current grade level CED vacancy announcements qualify as a noncompetitive referral candidates.
- Failure on the part of the applicant to submit the requested material from the vacancy announcement will result in **not** being considered for the advertised position.
- FSA-1054-1 shall be used to document noncompetitive referral candidates by grade level.
- AO shall include any FSA-1054-1's with FSA-1054's to COC for CED interviews.

Members of the SME rating panel shall protect the confidentiality of all information received or reviewed during the committee process. The SME rating panel is accountable for defending their final decision to any regulatory or investigative process.

When a large volume of applications are received, a prequalification review of applications can be conducted by AO to expedite the process and to assist the SME rating panel. The purpose of the pre-qualification review is to prescreen those applicants who meet the minimum requirements. AO shall **not** determine which applicants are the "most qualified". This will be done by the SME rating panel.

**Note:** COT's who have completed their training program are automatically placed on FSA-1054.

# **H** STC Certifying CED Candidates

STC has the final responsibility for determining best qualified candidates based on valid position related criteria and the employee's application package. STC is accountable for defending their final decision to any regulatory or investigative process.

STC shall review FSA-1054, applications, KSA's, and any other related material submitted by the SME rating panel and issue a **final** FSA-1054.--\*

# \*--H STC Certifying CED Candidates (Continued)

STC may do either of the following:

- certify all eligible best qualified candidates
- interview all best qualified candidates and reduce the number of applicants to be referred.

**Note:** STC should follow the suggested interview instructions provided in Exhibit 48.5. If interviewed by STC, then candidates shall be informed of the date, time, and location of the interview.

If STC certifies all eligible candidates, then STC interviews are **not** required. STC **cannot** add candidates to the rating panel's best qualified list.

**Note:** STC may **not** remove COT's who have successfully completed their training from FSA-1054.

## I Notification To Applicant

Applicants should be kept informed of the status of their application. After completing the STC panel process, applicants should be notified of their eligibility for the appointment. A written notification also serves as the applicant's record. Information listed on FSA-337 informs applicants if they are qualified for the position for which they applied.--\*

#### \*--J Hard-to-Fill Vacancy

A <u>hard-to-fill vacancy</u> exists if **no or only 1** candidate is referred to COC and a selection **cannot** be made after the first announcement with the area of consideration defined in subparagraph D, the CED vacancy may be re-advertised with an area of consideration that includes all candidates meeting the **basic qualifications** as listed in subparagraph 458 B. To facilitate recruitment for the hard-to-fill vacancy, CED's **specialized qualification** requirements are waived.

The CED's hard-to-fill recruitment process can be used in the following circumstances.

- CED announcement was advertised with a nationwide area of consideration according to subparagraph D.
- No candidates applied for the CED vacancy announcement.
- One qualified candidate is referred to COC for selection.
- COC did **not** make a selection from FSA-1054.
- If no selection is made, COC can request a re-advertisement of the CED announcement as a hard-to-fill announcement with the "area of consideration" expanded in the announcement to include the following:
  - FSA Statewide area of consideration to include all permanent FSA CO and GS employees in the State
  - all candidates meeting the general qualifications standards listed in paragraph 458 at CO-5-11 or CO-5-12, as appropriate, see Exhibit 48.1 for an example of a hard-to-fill vacancy announcement.

**Note:** COT's or other best qualified candidates **not** selected in the first announcement are automatically placed on the hard-to-fill FSA-1054. Candidates do **not** have to re-apply to be considered.--\*

## \*--K STC Authority on Nonselections by COC

IF COC does **not** hire a CED from FSA-1054 issued from STC or FSA-1054-1 within 30 calendar days after receiving either FSA-1054 or FSA-1054-1, then STC may fill the CED vacancy or consider a request to re-advertise as a hard-to-fill vacancy if none or 1 candidate was referred. If STC fails to fill the vacancy, then DAFO may intercede and fill the vacancy.

## **L COC Hiring Process**

Panel interviews provide information on how candidates will perform in the target position. Information is obtained by having each candidate describe, in detail, past and/or current experiences that they believe demonstrate their ability to perform in the position for which they have applied.

## **M** Conducting COC Interview

COC shall:

- review FSA-1054 which was developed by STC and/or FSA-1054-1 for selecting a CED
- notify candidates of date, time, and location of interview.

This process shall be conducted in close coordination with STC through DD.

The following are guidelines for interviewing and selecting CED.

- Questions used in the interview **must** be developed before the interview. The same set of questions must be used for all candidates.
- A COC member will lead the interviews by introducing the candidates and panel members and giving an overview of the position and selection process.
- COC's shall share the responsibility of asking interview questions.
- Questions used in the interview should **not** be a restatement of KSA's. Questions **must** be job-related and should be structured to determine to what extent the candidate possess the knowledge, skill, or ability. COC's should see Exhibit 48.5 for suggested interview instructions.
- Where 2 or more COC's are involved in selecting CED, each COC will have equal voting rights in the selection process

**Note:** A civil rights observer may be present to ensure that the evaluations and any conversation about the process in not discriminatory in nature. The civil rights observer will **not** take part in the interviews or attempt to influence the panel discussion.--\*

## \*--N COC Selection Process

Candidates shall be rated on their response to each question from the interview. At the conclusion of each interview, COC's shall assess the candidate using the scale of "**High**", "**Medium**", and "**Low**" on FSA-1056.

The following is an example of FSA-1056.

This form is available FSA-1056	U.S. DEPARTMENT OF AGRICULTURE		1. ANNOUNCEMENT	NUMBE	₹	
(04-19-06)	Farm Service Agency					
cou	NTY COMMITTEE EMPLOYEE ( EVALUATION MATRIX	CCE)	2. DATE (MM-DD-YY)	M		
B. POSITION TITLE		4. SERIES AND GRADE				
5. DUTY STATION OFFICE						
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		S TO THE PANEL				
scale of High, Medium a he signed FSA-1054, Co	rated on their response to each question. At the c and Low, using the Evaluation Matrix. FSA-1056, CE Competitive Certificate or FSA-1054-1, CCE N	CCE Evaluation Matrix fo	r each candidate inter	viewed	must be attac	hed with
	n personal interview notes. 6. INTERVIEW QUESTION	7.	NAME	8. HIGH	9. MEDIUM	10. LOW
For example, Briefly, summ	INTERVIEW QUESTION narize your work history and education or summarize one of your important accomplishments)	APPLICANT'S	NAME	HIGH (✓)	(√)	(√)
					-	
			2			1
						-
					3	
12A. SIGNATURE OF F	PANEL MEMBERS	- 11	. TOTAL SCORE	12B.	DATE (MM-D	D-YYYY)
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				-		
I3A. SELECTING OFFIC	CAL'S SIGNATURE			13B.	DATE (MM-DE	>-YYYY)
Select the candidate and	I document why the candidate was considered to be	e most qualified in the re	marks section	4_		
14. REMARKS	and the second s	and the second				
		on was the contract the process where the	NAME OF STREET		40000000000000000000000000000000000000	wienerski
The U.S. Department of Agriculture (US rientation, genetic information, politica	EDA) prohibits discrimination in all its programs and activities on the basis of race t beliefs, reprisal, or because all or part of an individual's income is derived from offermation (Brainle, large print, audictage, etc.) Individual's income is derived from lon, D.C. 20250-9410, or call (800) 795-3272 (voice) or (202) 720-6382 (TDD). U	color, national origin, age, disability, an any public assistance program. (Not all)	d where applicable, sex, mantal sta prohibited bases apply to all progra	tus, femilie/ ms.) Persor	status, parental statu is with disabilities wh	s, religion, as require afr

#### \*--N COC Selection Process (Continued)

COC's shall:

 select the candidate and document why that candidate was considered to be most qualified in FSA-1056

**Note:** FSA-1056 and the signed FSA-1054 or FSA-1054-1 will be required at the conclusion of the selection process.

- retain personal interview notes
- notify the State Office through DD of the selected candidate.

**Important:** All candidates should be notified of COC's decision in writing before announcing the COC's decision.

#### O State Office Documentation

Members of the STC and COC panels shall protect the confidentiality of all information received or reviewed during the interview process.

The following documents generated from the rating panel, STC process, and COC panel interviews will become part of the official file maintained by the State Office:

- copy of the vacancy announcement
- FSA-1055 from each SME rating panel participant
- FSA-1054 if applicable
- FSA-1054-1 if applicable
- copies of FSA-337
- instructions to the panel members
- FSA-1056
- COC's selection.

These documents shall be maintained as official records for 2 years after the panel interview and filed according to 25-AS.--\*

## \*--P Training

Selectees for CED vacancies are subject to any additional training that STC considers necessary. If the selectee is not a current or former supervisory employee or COT, then a 52-week training program similar to the COT program is required.

**Note:** This training may be shortened with DAFO approval.

STC shall prepare IDP for each GS employee selected for a CED vacancy. See 6-PM.

## **Q** Probationary Period

Employees selected for CED positions who have not previously completed a managerial probationary period shall serve a 1-year managerial probationary period according to subparagraph 304 C.

## R Re-Employment Rights for Displaced CED's

Displaced CED's receive priority consideration according to paragraph 328.--\*

## \*--455 Minimum Qualification Requirements for CED's

# A Minimum Qualifications--\*

To be eligible for advancement, CED shall meet the minimum qualifications in this table.

Grade Level	Qualifications	
CO-9	Candidate shall have 1 year of specialized experience at the CO-7,	
	CO-8, GS-7, or GS-8 level and be selected for a CED position.	
CO-11	Candidate shall have 1 year of specialized experience at the CO-9,	
	GS-9, or equivalent level.	
CO-12	Candidate shall have at least 1 year of qualifying specialized	
	experience at the CO-11, GS-11, or equivalent level.	

**Note:** Specialized experience is defined as experience that equipped the applicant with the particular knowledges, skills, and abilities to perform successfully the duties of the position, and is typically in or related to the work of the position being filled. To be creditable, specialized experience must have been equivalent to at least 1 year in the next lower grade level.

#### A

# Acquiring a Replacement CED

A replacement CED can be acquired by doing either of the following:

- designating an Acting CED
- hiring a CED.

# B Designating Acting CED

COC, with STC concurrence, shall designate an Acting CED if any of the following applies:

- CED is in nonpay status
- CED is absent because of an extended illness
- CED position is vacant.

**Note:** See paragraph 379 for temporary promotions.

# C Hiring Replacement CED

STC shall hire a replacement CED if filling the position is necessary for effective operation. STC shall take the following action when hiring a replacement CED:

- advise the appointee:
  - if there is reason to believe that the incumbent CED will not be returning to duty
  - that the appointment is subject to termination, if incumbent returns to duty
- indicate on personnel action, remarks section, that the appointment is subject to termination if incumbent returns to duty.

**Note:** This remark serves as a memorandum of understanding between STC, COC, and the employee.

## A

# **Filling Vacancies**

CED shall fill vacancies with the best qualified candidates. \* \* \*

Employees may be reassigned from other County Offices by STC according to paragraph 336.

# B Obtaining Candidates

When filling vacancies, CED shall hire all subordinate CO employees. CED shall take the following actions for each individual vacancy to obtain candidates.

Step	Action
1	Advise State Office of all vacancies to be filled. State Offices shall *post permanent vacancy announcements according to paragraph 564*
2	Provide public notice, through vacancy announcements, radio, or newspapers, to ensure an adequate number of qualified and suitable applicants for all permanent and temporary CO vacancies.
3	Take action to notify minority and women organizations in their supervised geographical area of all employment opportunities.
4	Advise State employment office of all permanent and temporary office vacancies. Only advise the local office of temporary vacancies.
5	*Obtain resume' or written application for employment from each* applicant for positions to be filled by permanent or temporary appointment.
6	Consider only candidates qualified and suitable for the positions.
7	Delay filling vacancies with permanent appointments until after the closing date on the vacancy announcement.
8	Follow the requirements for re-employment rights in paragraph 328.

Continued on the next page

## 457 Obtaining and Selecting CO Employees (Continued)

## **C** Selecting Candidates

CED is responsible for selecting candidates. CED shall take the following actions for each individual vacancy to select a candidate for employment.

Step	Action
1	Review the qualifications and suitability of each applicant.
2	Write "meets standards" and sign resumés or applications submitted by applicants
	who meet the qualification standards for the position.
3	Select the best qualified candidate to fill the vacancy.
4	Write "selected" and sign resume or application for the applicant who is selected.
5	If applicant selected is a current FSA employee, persons promoted shall receive a
	salary increase according to paragraph 701.
6	Retain resume or application for all qualified, eligible, and available applicants in
	the County Office files for at least 1 year for record purposes only. Dispose of the
	files after 1 year, unless an EEO complaint or grievance is filed. See 22-PM.
7	Submit each selected employee's resume or application to the State Office. State
	Offices will maintain resume or application in OPF.
8	Obtain completed forms necessary for NACI and mail to the State Office according
	to paragraph 305.
9	Certify by memorandum to SED that every effort was made in the recruitment
	process to locate and solicit applications from minorities, women, and persons with
	disabilities.

## **D DD Responsibilities**

DD shall monitor the selection and placement of all Program Technician vacancies in each assigned County to ensure that County Office workforce diversity goals are met.

## **E** State Office Responsibilities

State Offices shall email County Office vacancy annoucements to HRD according to paragraph 564.

SED's shall take action to ensure that minority and women's organizations, including educational institutions, are notified of all CO and GS employment opportunities in their State.

State Offices shall forward NACI forms according to paragraph 305.

## 458 Qualification Standards for County Office Employees

#### A General Standards

In addition to qualification standards in Part 5, Section 5, selected candidates for positions subordinate to CED must meet the specific qualification standards, described in this paragraph, for the position at the applicable grade level.

**Exception:** The high school graduation requirement, in Part 5, does not apply to:

- office positions filled by temporary appointment
- positions for which the duties are primarily performed in the field.

#### \*--B Hard-to-Fill General Standards

The specialized CED qualification standards required in paragraph 455 are waived to facilitate recruitment for hard-to-fill counties. Candidates for CED hard-to-fill positions must meet the basic experience requirements, described in this paragraph, for the position at the applicable grade level.--\*

## C Experience Requirements

All candidates for subordinate County Office positions must meet the experience requirements listed in this table to be appointed at the indicated grade level.

Grade Level	Experience Requirements
CO-1	No experience required
CO-2	3 months of Type A
CO-3	6 months of Type A
CO-4	1 year of Type A
CO-5	1 year of Type B, equivalent to CO-4 or GS-4
CO-6	1 year of Type B, equivalent to CO-5 or GS-5
CO-7	1 year of Type B, equivalent to CO-6 or GS-6
CO-8	1 year of Type B, equivalent to CO-7 or GS-7
CO-9	1 year of Type B, equivalent to CO-7, CO-8, GS-7, or GS-8

## **458 Qualification Standards for County Office Employees (Continued)**

# \*--D Type A and B Experience Requirements--\*

**Type A experience** is general experience relating to office work or equal background in the operations of a farm or ranch.

**Type B experience** is CO, GS, or other experience directly related to the functions of the position to be filled or the following:

- for field positions only, experience in operating or managing a representative operating farm or ranch
- experience in FSA as a COC or CMC member.

**Note:** Excess Type B experience may be substituted for Type A experience.

# **E** Examples of Type A Qualifying Experience

This table contains examples of Type A experience.

Type of Work or		Knowledge Acquired in
Employment	Type of Agency or Business	Position
Farm or ranch of at		Practical farm experience
least representative		
size and scope		Knowledge of agricultural
		crops and livestock and
		related marketing problems
County-, district-,	<ul> <li>USDA agencies</li> </ul>	Operational phases of farm or
or State-level	• State departments of agriculture	agricultural credit programs
positions	• State or local extension services	carried out by the respective
	Vocational agriculture schools	agencies or institutions
Manager of local	• Feed	Farm operations and problems
business		
	Fertilizer	
	Farm Machinery	
	Elevators or warehouses for	
	farm products	
	Other businesses working with	
	farmers and farm-related	
	activities	

## **458 Qualification Standards for County Office Employees (Continued)**

# F Examples of Type B Qualifying Experience

This table contains examples of Type B experience.

Type of Work or	Previous Duties and		Knowledge
Employment	Responsibilities	Type of Agencies	Acquired
County-, district-,	Equivalent to or no less	<ul> <li>USDA agencies</li> </ul>	Operational phases
or State-level	than 1 grade lower than	_	of farm or
positions	the County Office job applied for	• State departments of agriculture	agricultural credit programs carried out by the
	Note: Employees with 1 year of CO-7 or GS-7 Type B experience or	• State or local extension services	respective agencies or institutions
	equivalent qualify for CO-9 level positions.	<ul> <li>Vocational agriculture schools</li> </ul>	
STC member	Equivalent to or no less than 1 grade lower than	FSA or predecessor Agencies	Operational phases of farm or
COC member	the County Office job applied for		agricultural credit programs carried
• State employee	<b>Note:</b> Employees with		out by the respective agencies
County Office employee	1 year of CO-7 or GS-7 Type B experience or equivalent qualify for CO-9 level positions.		

# **G** Substituting Education for Experience

To substitute education for Type A or Type B experience, or both, academic study must have been at an accredited college or university.

## **H** Qualifying Grade Based on Education

Education above high school may be substituted according to the following.

Grade Level	Amount of Education Required
CO-3	1 year above high school
CO-4	2 years above high school
CO-5	4 years above high school

## **458 Qualification Standards for County Office Employees (Continued)**

## I Special Requirements

County Offices may supplement the qualification requirements with either of 2 special requirements when these abilities are needed. COC shall document and obtain STC approval before using either of these special requirements.

- **Performance Test.** Applicants for positions requiring a keyboard or other office equipment, or the ability to take and transcribe dictation, may be required to pass a performance test.
- Language Requirement. In certain areas of the country, applicants may be required to:
  - know a language other than English
  - have an ability to work with groups of people for whom English is not the primary language.

These cases should be clearly evident by the office location and the cultural, ethnic, or social constituency of the farmer-producer clientele in the county.

## 459 Selecting Federal Employees for County Vacancies

## **A Selecting Federal Employees**

CED's may select current or prior Federal employees to fill County Office vacancies.

**Note:** It is imperative for State Offices to obtain previous service history. Failure to identify the service at the time of appointment could result in the employee being placed in the wrong retirement system. See Part 7.

#### **B** Previous Transferred Federal Employee

If the selected candidate is a current Federal employee, State Office shall determine whether the employee was transferred at U.S. Government expense in the previous 12 months of Federal employment.

- In U.S. Government transfers, the employee agrees in writing to remain in U.S. Government service for 12 months after transfer.
- This transfer agreement shall be honored by FSA County Office employment. If the employee separates from the County Office while the service agreement is in effect, the money spent by the U.S. Government is recoverable from the employee.

## C Transferring Federal Employee's Leave

Federal employees, who move to a county leave-earning position without a break in service of more than 3 calendar days, shall transfer all annual and sick leave. See 17-PM.

State Offices shall request the leave records and transcript of service for employees whose OPF's are maintained in the respective offices.

#### **460** Recruitment and Retention Incentives

#### **A** Incentives

- \* \* \* The following incentives are extended to County Offices:
- travel expenses for pre-employment interviews
- travel and transportation expenses for first duty station appointments
- recruitment bonuses of up to 25 percent of base salary
- relocation bonuses
- retention allowance of up to 25 percent of base salary for employees having completed 1 year of continuous service with the Agency
- •\*--Student Loan Repayment Program.--\*

### **B** Justification

If it is anticipated that any of these incentives might be used, State Offices shall prepare written justification specifying why, in the absence of the incentive, the office would encounter difficulty in filling the position with a highly qualified candidate.

- Send this justification and request for approval to DAFO before initiating the recruitment effort.
- If approved by DFO and concurred by HRD, specify the incentive on the recruitment announcement.

## \*--461 Filling Chief Program Technician Positions

## **A Establishing Chief Program Technician Positions**

Establish Chief Program Technician positions according to paragraph 134.

## **B** Selecting Chief Program Technician

CED shall:

• notify County Office employees within the county that a Chief Program Technician position has been established

**Note:** CED's have the option of advertising the position Statewide.

- solicit applicants from Program Technicians who are interested in applying for the Chief Program Technician position
- interview applicants
- make selection
- document reasons for selecting a particular applicant for the Chief Program Technician position in the COC executive minutes.--\*

462-476 (Reserved)

## **Section 2 COT Program**

## 477 Authorities and Responsibilities for COT Program

## A STC Responsibilities

STC's or SED's shall:

- under the direction of STC's, establish a COT program
- in determining the number of COT positions to establish:
  - estimate the number of anticipated CED vacancies for the near future
  - establish positions for COT's up to the number of DD's in the State

**Note:** SED's may, if justified, request additional ceiling for COT's from DAFO.

ensure that training County Offices are selected

**Note:** Consider scope of program activity that will provide COT's with the most extensive background in County Office operations.

- recruit, select, and place candidates in the COT program, see subparagraph F
- have responsibility, through DD's, for supervising and training COT's.

## 477 Authorities and Responsibilities for COT Program (Continued)

#### **B** DD's Responsibilities

DD's shall:

- work with SED's to select County Offices to provide COT program training
- consider:
  - the location of the training site
  - whether program or administrative training is available within the county
- evaluate COT's performance by consulting with CED who provided the specific training
- conduct periodic evaluations to provide COT's who have deficiencies an opportunity to improve before the training period ends.

## C State Training Officers Responsibilities

State Training Officers shall:

- work with SED in developing COT training plans
- use FSA-600. COT's shall have an SED-approved FSA-600 before training begins.

**Note:** See 6-PM for information about FSA-600.

## D COC's Responsibilities

\*--COC's shall continue to hire CED's from the STC Certificate of Best Qualified Candidates containing names of incumbent CED's certified by STC, COT's, and other eligibles based on paragraph 454.--\*

**Note:** See paragraph 454 on CED vacancies.

## 477 Authorities and Responsibilities for COT Program (Continued)

 $\mathbf{E}$ 

# Allocation for COT Program

COT's shall be on the payroll of the County Office selected for COT's training. The County Office allocation will be increased to pay this expense.

F

# **Recruiting COT's**

When recruiting COT's, State Offices shall:

- **c** \*--advertise a minimum of 14 calendar days for established COT vacancies--\* and ensure that each County Office is advised in a timely manner
- C use Regional Recruitment Teams to assist in:
  - c recruiting for COT candidates in locations where there is a significant number of applicants to fulfill FSA's EEO goals
  - C encouraging COC's, colleges, and State departments of agriculture to recommend candidates for selections
- C make minimum qualifications determinations according to paragraph 480.

# G COT Rating

Panel

## A COT rating panel will:

C determine the best qualified applicants through a rating process

**Note:** The rating panel will consist of the following:

- C SED
- C AO
- C DD
- CED
- C FLM or Farm Loan Chief.

Continued on the next page

## 477 Authorities and Responsibilities for COT Program (Continued)

\*--G

# **COT Rating Panel (Continued)**

C review each applicant's application, KSA's, performance appraisal, related awards, training, and self-development

**Note:** These factors will be considered in the evaluation process only to the extent that they are clearly related to 1 or more KSA's in the job being filled.

- C rate each applicant for each KSA based on the following:
  - C superior (5 points will be assigned)
  - C satisfactory (3 points will be assigned)
  - C minimally acceptable (1 point will be assigned)
  - 0 no evidence (0 points will be assigned)
- C certify 3 to 5 best qualified candidates to SED and STC for review. Up to 10 candidates may be referred for COT vacancy if meaningful distinctions cannot be made among a smaller number.

# H COT Interview Panel

A COT interview panel, made up of at least SED and STC, shall interview best qualified applicants as determined by the rating panel. STC shall select the--\* best qualified candidate.

See Exhibit 50 for guidelines on evaluating the candidates.

#### **478 COT Employment Restrictions**

\* \* \*

A

# Committee Members as

COT's

Committee members shall resign before being selected for a COT position. This includes the following:

- COC members
- C COC alternates
- COC advisors.

\* \* \*

#### A

# **Qualification Requirements**

\*--The COT rating panel shall screen COT candidates according to--\* paragraph 480 and Exhibit 50. CED qualifications are in paragraph 455.

COT's shall sign FSA-227 (Exhibit 51). FSA-227 states:

- C the conditions of the COT program
- that COT's may be separated if they decline more than 1 interview or job offer for a CED position.

# B COT

\*--STC's select COT's. COT's shall receive permanent appointments that--\* have:

- C a NTE date of 24 months from the enter on duty date
- C all benefits that apply to all other permanent appointments.

# C COT Job Classification

**Appointments** 

Standard job positions for COT's are described in Exhibit 4. State Offices shall develop additional duties based on FSA-600 requirements. COT's who are determined to be qualified may be assigned duties described in Exhibit 4 after:

- C successfully completing the 52-week training period
- C formal evaluation by the State Office.

# D COT Eligibility for CED

A candidate shall successfully complete the COT program to qualify for CED.

# $\mathbf{A}$

# General Standards

In addition to standards in Part 5, Section 5, selected candidates for COT positions must meet the specific qualifications standards in this paragraph.

Candidates shall have a knowledge of farming practices and customs.

# B CO-5 Qualifications

All candidates for COT, CO-5 shall meet 1 of the sets of qualifications listed in this table to be eligible for the COT program.

Set	Education or Experience
1	A 4-year degree.
2	*Applicants shall have at least 1 year specialized experience equivalent to the grade 5 level or above*
	Specialized experience is defined as experience that equipped the applicant with the particular knowledges, skills, and abilities to perform successfully the duties of the position, and is typically in or related to the work of the position being filled. To be creditable, specialized experience must have been equivalent to at least 1 year in the next lower grade level.
3	Combination of education and experience described in set 1 or 2.
	Substitution is based on 30 semester hours or 45 quarter hours per year of academic study for 9 months of work experience.

# C CO-7 Qualifications

All candidates for COT, CO-7 shall meet 1 of the sets of qualifications listed in this table.

Set	Education or Experience
1	A 4-year degree with a grade point average of at least 3.0 on a 4.0 point scale.
2	*Applicants shall have at least 1 year specialized experience equivalent to the grade 6 level or above*
	Specialized experience is defined as experience that equipped the applicant with the particular knowledges, skills, and abilities to perform successfully the duties of the position, and is typically in or related to the work of the position being filled. To be creditable, specialized experience must have been equivalent to at least 1 year in the next lower grade level.
3	Combination of education and experience described in set 1 or 2.
	Substitution is based on 30 semester hours or 45 quarter hours per year of academic study for 9 months of work experience.

# D CO-9 Qualifications

\*--All candidates for COT, CO-9 shall meet 1 of the sets of qualifications in this--\* table.

Set	Education or Experience	
1	Master's or equivalent graduate degree or 2 full years of progressively higher level graduate education leading to such a degree.	
2	Applicants shall have at least 1 year specialized experience equivalent to grade 8, or be equivalent to grade 9 or above.	
	Specialized experience is defined as experience that equipped the applicant with the particular knowledges, skills, and abilities to perform successfully the duties of the position, and is typically in or related to the work of the position being filled. To be creditable, specialized experience must have been equivalent to at least 1 year in the next lower grade level.	
3	Combination of education and experience described in set 1 or 2.	
	Substitution is based on 30 semester hours or 45 quarter hours per year of academic study for 9 months of work experience.	

# E Evaluating Candidates

STC shall rate candidates to determine the quality of experience and potential based on the criteria in Exhibit 50.

#### 481 COT Training

#### **A** Training Program

Each COT shall satisfactorily complete a minimum 52-week training program. A minimum of 6 months training outside the county is required.

**Exceptions:** 

SED's may submit a request to DAFO for a shortened training period based on prior experience with FSA or predecessor agencies. Each request shall include a justification and specify the requested duration of the training period.

When a Program Technician is selected as COT, the training County Office may be the County Office in which the employee was employed as a Program Technician only after DAFO approval because of exceptional circumstances.

#### **B** Unsatisfactory Completion of Program

COT's who do not satisfactorily complete the required training shall be separated. See subparagraph 483 A for exception.

#### C Satisfactory Progress in Program

COT's who make satisfactory progress will be scheduled for National CED Management Training, given in 2 separate 1-week sessions.

- The first session shall be scheduled, when possible, between the 12th and 28th weeks of the COT program.
- There shall be at least 6 months, if possible, between the first session and second session. The second 1-week session shall be scheduled when possible.

#### **D** Evaluating Training Program

Final evaluation about successfully completing the training is by STC. STC considers input from the following about COT's performance:

- SED
- DD
- State Training Coordinator
- Program Specialist
- previous CED trainers
- previous FLM trainers.

#### 481 COT Training (Continued)

#### **D** Evaluating Training Program (Continued)

If COT is at the CO-5 level, use this evaluation to determine whether COT shall:

- continue at CO-5 or be promoted to CO-7
- be separated.

#### E COT's Remaining at CO-5

CO-5 COT's shall receive any additional training necessary to qualify them for a permanent County Office position or CED trainee, CO-7.

- The additional training for reconsideration at CO-7 shall not last longer than 1 month.
- At the end of the additional training, State Office shall evaluate to determine whether COT should be placed on the Program Technician list for selection by CED.

# F COT Training Record

Prepare and maintain a training program record showing the sequence of administrative and program operations and demonstrated management skills that each COT must have to complete the program.

- State training coordinator shall initially prepare the record.
- Trainer CED's shall use the record to indicate COT's progress during the training period.
- The training coordinator shall maintain a master copy of COT's record, for reviewing progress and evaluations with:
  - COT
  - responsible officials.

#### A

# **Upgrading CO-5** to CO-7

COT, CO-5 who successfully complete 6 months of the training program shall be promoted to COT, CO-7 if evaluated to have CED potential.

# B

# Placing COT's on STC Certificate of \*--Best Qualified--\* Candidates

Current COT's who successfully complete training shall be placed on the STC \*--Certificate of Best Qualified Candidates.--\*

#### C Upgrading to CO-9

The COT, CO-9 grade level is for use only when the COT candidate is currently \*--in a permanent position at the CO-9 or GS-9 level or higher, or has served in a permanent position at the CO-8 or GS-8 level for at least 1 year. COT's at the CO-7 level shall not be promoted to the CO-9 level, unless they have been selected by COC for a CED position.

CO-7 COT, selected by COC for a CED position, shall complete 52 weeks at grade 7 level before promotion to a CO-9 CED position.--\*

# D Selecting CO-9 COT's

COT, CO-9 who is selected for a CED position shall be placed in a CED, CO-9 position at the same step if they have less than 12 months of COT experience at the CO-9 level.

Promotion to the CED-11 level may occur when the employee has 12 months of COT and/or supervisory/managerial experience at the grade 9 level.

#### 483 Return Rights for Office Employees Selected as COT's

#### **A Return Rights**

County Office employees who are selected as COT's shall have return rights to their former \*--positions at any time in the first 6 months of the COT training period.--\*

Document personnel action for the Program Technician to show, in the remarks section, that STC selected the employee as COT.

#### **B** Replacing County Office Employees

Employees hired to replace Program Technicians hired as COT's shall be given a temporary appointment NTE 1 year.

- Document in personnel action, remarks section, to show that replacements will be separated from their jobs if COT's exercise return rights.
- •\*--If COT successfully completes the first 6 months of the training program,--\*
  the replacement Program Technician may be given a permanent appointment if the
  position was originally advertised as having the potential of being made permanent;
  otherwise; advertise the position.

Employees may be temporarily promoted to replace Chief Program Technicians hired as COT's. Temporary promotions shall be competitive and not exceed 1 year. If COT successfully completes the training program, the employee given the temporary promotion may be permanently promoted to the Chief Program Technician position, if the Chief Program Technician position was originally advertised as having the potential of being made permanent. Otherwise, advertise the position.

#### 484 COT's Not Placed After One Year

#### A Removal From STC Certificate of Best Qualified Candidates

COT's shall not remain on the STC Certificate of Best Qualified Candidates for more than 1 year. If COT's have been on the register for more than 1 year, STC shall:

- place COT's in vacant Program Technician positions anywhere in the State if they entered the COT program from a Program Technician position
- separate COT's if they were not County Office employees before entering the COT program. STC may give these COT's consideration for vacant Program Technician positions for which they qualify.

**Exception:** STC may extend time period with DAFO approval.

#### A

# WGI of Program Technician Appointed as COT

The waiting period for WGI will not change for a Program Technician appointed as COT at the same grade.

# В

#### **Promotions**

Set salaries according to paragraph 701 for County Office employees promoted to COT.

# C Downgrades From COT to Program

**Technician** 

Former County Office employees who are returned to the former position from the COT position within 26 weeks will be returned to the grade and step of their former position.

The time accrued in the higher grade for WGI purposes shall be credited toward the WGI anniversary date of the lower graded position, in addition to the time previously accumulated at the lower grade.

# D Pay Retention Authorization

Employees entering the COT program who are downgraded shall have their salary set at the step of the lower grade that most nearly matches their salary without reducing their salary. If their current basic salary exceeds step 10 of the lower grade, pay retention is authorized if they held their higher grade for at least 1 year.

# E Terminating Pay Retention

Discontinue pay retention when the employee:

- receives a promotion to a position and salary equal to or higher than the salary held before demotion
- returns to former position
- is separated from the COT program.

F

Promote COT's under pay retention according to this table.

Promoting Employees With Pay Retention

Reason for Pay Retention	Rate of Pay	Additional Actions		
* * *	* * *	* * *		
Demoted	After 1 year of CED experience at the CO-9 level, set basic pay at the step of CO-11 that most nearly matches their salary without reducing their salary.	Process as an administrative pay adjustment.		
from CO-11 or higher		IF employee's basic salary rate is	THEN	
		within the range of CO-11, steps 1 through 10	pay retention ends and a new WGI waiting period begins, effective with the pay adjustment to CO-11.	
		higher than CO-11, step 10	pay retention continues until the employee is promoted to a grade that will accommodate the employee's salary.	

486-550 (Reserved)

## **Section 3** Employee Records

#### 551 Establishing and Maintaining OPF's

# A OPF's at State

Office

State Offices shall establish and maintain OPF's for all CO employees and committee members.

# B State Office Action

The Chief Administrative Officer, or an official responsible for administrative activities, shall:

- maintain county OPF's in the State Office according to OPM's "The Guide to Personnel Recordkeeping"
- file forms and records about health benefits and life insurance
- for employees whose OPF's are maintained in the State Office, advise County Offices on matters affecting those employees, including:
  - change in leave earning rates
  - date WGI is due.

# A Permanent Forms

The following forms are not listed in "The Guide to Personnel Recordkeeping" but are considered permanent records:

- FSA-50
- FSA-67
- FSA-67A
- FSA-200
- FSA-282
- FSA-322

**Note:** Remove FSA-322 from OPF when employee terminates outside employment or activity.

- FSA-586
- •\*--original resume' or application for employment--\*
- I-9

**Exception:** Upon the employee's separation, remove I-9 and place in a separate file. See paragraph 403.

• FSA annual pay status records.

# C Permanent Forms for Committee Only

The following forms are permanent records and are used for committeepersons only:

- FSA-353
- FSA-362.

#### A

# Candidate With Previous Service

If candidate for employment had previous county FSA service, obtain OPF as soon as possible from either FRC or previous State Office if OPF has not yet been sent to FRC. See Part 7 for creditable service requirements.

- Do not make permanent appointment before reviewing OPF.
- If delay would adversely affect program operations, give the candidate a temporary appointment.

# B Person Elected to COC or CMC With Previous Service

If newly elected COC or CMC member has previous service, obtain OPF as soon as possible after election. Previous service includes:

- former COC
- former CMC
- employee service.

# C Flagged OPF's

If a candidate's OPF is flagged with FSA-362:

- the State Office will notify the County Office
- do not give the candidate an appointment until the State Office provides advice on the candidate
- and candidate has already been given a temporary appointment, do not give a permanent appointment until the State Office provides advice on the candidate.

#### A

Obtaining Previous Service Record If a County Office employee has previous Federal service that is not shown on service records in OPF, the State Office shall contact the former Agency for the service record. See Part 7 for creditable service requirements.

# B State Office Action

#### State Offices shall:

- obtain an official statement of service from former Agency
- determine the statement's credibility
- inform the County Office.

# A Employing Agency

The employing Agency is responsible for obtaining an employee's record of creditable service. Requests for transcripts will normally be directed to FRC.

# B State Office Action

When OPF has not yet been sent to FRC, the State Office shall:

- respond to the request
- provide a transcript, upon request, if employee's OPF is retained in the inactive files.

## \*--556 Limiting Access to STC Certificate of Best Qualified Candidates

#### A

# For Official Use Only

The STC Certificate of Best Qualified Candidates, including any supporting--\* papers and comments, is for official use only. See 3-INFO for guidelines on Privacy Act of 1974 (88 Stat. 1986) requirements.

# B Limiting Access

Limit access to these records to persons who have official need for them.

- Protect information obtained in confidence, to preserve the relationship between the candidate and the current or perspective employer.
- General information is not restricted.

**Examples:** Number of candidates on a certificate.

Verifying that the candidate's name is on the certificate.

**557-560** (Reserved)

#### **Section 4 County Office Vacancy Announcements**

#### **561-563** (Withdrawn--Amend. 3)

#### **Posting and Distributing Announcements**

#### A

# Requirement for Posting Announcements

All County Office vacancy announcements for permanent positions shall be posted on the:

- OPM USAJOBS web site
- HRD Employment Opportunities web page.

There is no requirement to post vacancy announcements for temporary County Office positions on the web sites. County Office vacancy announcements for temporary positions exceeding 90 calendar days may be posted on the OPM USAJOBS web site or the HRD Employment Opportunities Web Page at the State Office's request.

# B Responsibilities for Posting Announcements

County Offices shall follow State Office instructions to submit a request to the State Office to fill a vacancy.

State Offices shall:

- create County Office vacancy announcements in Word \* \* \* format. See Exhibit 61 for sample vacancy announcement
- use straight text without tables or columns so that the announcement is viewable on-line
- follow the requirements in paragraph 565
- •\*--post County Office vacancy announcements to OPM USAJOBS website according to requirements in paragraph 565
- designate primary and backup individuals responsible for completing uploads to USAJOBS
- obtain user ID and passwords for USAJOBS from HRD

**Note:** State Offices must notify HRD of any change in primary or backup designations for issuance of new password.--\*

# B Responsibilities for Posting Announcements

•\*--upload CO vacancy announcements to USAJOBS

**Note:** See Exhibit 62.

• generate, review, and maintain record of job entry. See Exhibit 63.--\*

**Note:** Submissions requiring additional information and/or corrections may necessitate adjusting the original proposed opening and closing dates.

# C Responsibilities for Distributing Announcements

State Offices are responsible for ensuring proper distribution of all FSA vacancy announcements within each State to both of the following:

- State Office employees
- County Offices.

CED's are responsible for ensuring that vacancy announcements are distributed to all employees within the County Office by either of the following:

- posting them in a central location accessible to all employees
- distributing copies to each employee.

#### D Web Locations

County Office vacancy announcements can be viewed and printed from 2 different web locations.

- Current employees can access the announcements on the HRD Employment
   \*--Opportunities web page on the FFAS Intranet at http://hr.ffas.usda.gov.--\*
- Employees and public job seekers can access the announcements at OPM's Governmentwide employment information system, USAJOBS. Access to USAJOBS can be accomplished in any of the following ways:
  - on the web at http://www.usajobs.opm.gov
  - by electronic bulletin board at 912-757-3100
  - by telephone at 912-757-3000 or TDD at 912-744-2299
  - by using touch screen computer kiosks located throughout the nation at OPM offices, Federal buildings, and some colleges and universities.

\* \* \*

# A Required Information

Each announcement shall include:

- announcement number which consists of the State abbreviation, the current calendar year, and a sequential number from 0001 through 9999
- opening date
- closing date which shall be at least 2 weeks after opening date
- area of consideration that is:
  - nationwide for CED positions
  - Statewide for subordinate CO positions, can be increased or decreased \*--with DAFO approval--\*

**Note:** The area of consideration:

- can be restricted to a smaller area, such as Statewide FSA employees from overstaffed counties
- •\*--shall be 1 of the following:
  - all sources
  - FSA Statewide (includes all permanent FSA CO and GS employees in the State)
  - FSA nationwide (includes all permanent FSA CO and GS employees).--\*
- position title
- pay plan (CO) and grade range of position which is the lowest and highest possible grade of the position

# A Required Information (Continued)

- location or duty station
- description of duties which is general in nature; the specifics are in the position description
- general qualifications
- KSA's
- how to apply
- relocation expenses authorization statement
- EEO statement.

Additional information can be added as needed. See Exhibit 61 for an example of vacancy announcement formatting.--\*

B KSA's

Vacancy announcements shall list 4 to 6 KSA's. KSA's should be directly related to the duties described in the position description. They are used as selective factors in addition to, or more specific than, the minimum qualification standards. The best way to determine KSA's of a position is to determine the 4 to 6 major duties of the job; then, for each duty, determine KSA required to perform each major duty.

• <u>Knowledge</u> is an organized body of information, usually of a factual or procedural nature, which, if applied, makes adequate performance on the job possible.

**Example:** Knowledge of FSA County Office administrative procedures.

• <u>Skill</u> is the proficient manual, verbal, or mental manipulation of data, people, or things. The difference between skill and ability is that skills are directly observable. Skills are observable and quantifiable.

**Example:** Skill in operating a computer.

<u>Ability</u> is the competence to perform an observable behavior or activity at the
present time. Also implied is a lack of discernible barriers, either physical or
mental, to performing the activity.

**Example:** Ability to communicate in writing.

KSA's are not behaviors such as work attendance nor are they personal characteristics such as attitudes. Behaviors and characteristics are not normally measurable so shall not be listed as KSA. The selecting official, however, may take them into consideration during the interview process.

Applicant's responses to KSA's will be used by the selecting official as a means of determining which applicants are the best qualified for the positions. No ranking or rating of the KSA responses is required; they are required only to provide the selecting official with more specific information concerning the applicant's qualifications than what might be present on an application alone.--\*

**566-576** (Reserved)

·		

#### Part 7 Determining Creditable Service and Figuring SCD's

#### **Section 1** Crediting Service for Retirement SCD's

#### 577 Crediting Civilian Service

# A Creditable Service

The following civilian service is creditable for CSRS and FERS employees:

- service as an employee of an FSA County Office
- Federal service performed in the executive, judicial, or legislative branches if it meets the following test for Federal employment:
  - engaged in the performance of a Federal function
  - appointed or employed by a Federal officer
  - under the direction of a Federal official.

# B Creditable Service for CSRS and CSRS Offset Employees

The following service, meeting the requirements in subparagraph A, is creditable for CSRS and CSRS Offset employees:

- all service for which CSRS retirement deductions were withheld
- refunded CSRS service

**Note:** Refunded service is civilian service during which CSRS retirement deductions were withheld but later refunded to the employee.

• nondeduction service.

**Note:** Nondeduction service is civilian service during which no retirement deductions were withheld. Generally, this would be noncareer time, such as temporary, indefinite, or intermittent.

C Creditable Service for FERS Employees

The following service, meeting the requirements in subparagraph A, is creditable for FERS employees:

- all service performed on or after January 1, 1987, for which FERS retirement deductions were withheld
- all service performed between January 1, 1984, and December 31, 1986, for which retirement deductions were withheld for the Interim Retirement Plan
- nondeduction service performed before January 1, 1989
- creditable CSRS service of an employee who transfers to FERS and will have the time frozen and used in a CSRS component

**Note:** The employee will have 5 or more years of creditable CSRS time at the time of transfer.

• creditable CSRS service of an employee who is automatically covered by FERS or transfers to FERS and will have the time redesignated as FERS time

**Notes:** The employee will have less than 5 years of creditable CSRS time at the time of appointment or transfer.

When the CSRS service includes nondeduction time performed after December 31, 1988, the nondeduction time is not creditable service for FERS.

 refunded CSRS service, if a deposit is made before final adjudication of retirement claim

**Note:** This is civilian service during which CSRS retirement deductions were withheld but later refunded to the employee, and the service is not being used as a part of a CSRS component.

• nondeduction service performed after December 31, 1988, when a FERS employee is entitled to a CSRS component and the nondeduction time is creditable under the CSRS component.

# D Noncreditable Service for FERS Employees

The following service is not creditable:

- nondeduction service performed after December 31, 1988, that is not creditable under a CSRS component
- refunded FERS service.

# E Other Creditable Service

Under certain circumstances, the following types of service are creditable for retirement purposes:

- DC Government service
- volunteer service
- contract service
- Government-owned corporations
- emergency relief agencies
- service under other contributory retirements systems, such as Foreign Service and DC Government police and firemen
- Japanese-American employee credit
- National Guard technicians
- employees' compensation
- part-time flexible postal employees
- temporary (casual) Christmas postal employees.

See Section 5 when an employee claims any of these types of services on FSA-67A.

#### A

# Creditable Service

All honorable active military service, including active service as a reservist, is potentially creditable for retirement purposes.

# B

# **Exception**

If the individual receives military retired pay based on that military service, the retired pay must be waived before the service can be used for retirement purposes. State Offices may contact HRD for guidance on crediting the service of all retired military employees.

#### $\mathbf{C}$

# Active Military Service

Military service is duty in the uniformed forces of the United States that is performed on a full-time basis.

To be creditable for retirement purposes, active military service must have been terminated under honorable conditions. The type of discharge determines whether service was honorable.

# D Honorable Discharge

Honorable discharge means any separation from active duty in the Armed Forces under honorable or satisfactory conditions. If an employee has several enlistments or commissions, each period of service is considered separately. The following types of separations are considered to be under honorable conditions:

- died in action
- separated because of undue hardship
- transferred to retired list because of age or disability
- transferred to Fleet Reserve
- furloughed to Reserve Forces
- under honorable conditions
- general discharge.

#### $\mathbf{E}$

# Dishonorable Discharges

The following types of separations are considered to be dishonorable or under other than honorable conditions:

- undesirable
- acceptance of resignation for the good of the service
- bad conduct
- unfitness
- desertion
- clemency or "neutral" discharge.

# F Doubtful or Special Order Discharges

State Offices may contact HRD for guidance when the discharge papers indicate:

- separation because of fraudulent enlistment, such as misrepresentation of age, marital status, etc.
- · wholly retired
- acceptance of resignation if "under honorable conditions" is not shown.

# 578 Crediting Military Service (Continued)

 $\mathbf{G}$ 

Post 56-Military Service Include all post 56-military service in SCD for retirement regardless of whether a deposit has been made.

# H Other Creditable Military Service

Under certain circumstances, the following types of service are creditable:

- military academy service
- National Guard service
- service qualifying for the Department of Veterans Affairs benefits
- retired members
- Naval Reserve Officers Training Corps
- Army Reserve Officers Training Corps.

See Section 5 when an employee claims any of these types of services on FSA-67.

**579-590** (Reserved)

#### Section 2 Crediting Service for Leave Accrual SCD's

#### 591 Crediting Civilian Service

# A Creditable Service

County Office and Federal service that is creditable for CSRS or FERS is creditable for leave accrual purposes.

# B Additional Statutes

The following specific statutes are applicable when crediting service for leave accrual purposes.

- Service during which an individual was subject to CSRS or FERS retirement deductions is creditable for leave accrual purposes even if the individual later receives a refund of those deduction.
- Service during which an individual was not subject to retirement deductions is creditable for leave purposes if the service is subject to CSRS rules.
- Civilian service under another retirement system for Federal employees is creditable under CSRS and, therefore, for leave purposes.
- If an FERS employee is entitled to a CSRS component in employee's FERS benefit, then the service covered by the CSRS component is subject to CSRS rules for crediting service.

## 591 Crediting Civilian Service (Continued)

#### $\mathbf{C}$

# Other Creditable Service

Under certain circumstances, the following types of service are creditable for leave accrual purposes:

- VISTA and other action full-time service
- Peace Corps Volunteer Service
- DC Government service
- temporary Christmas postal employees
- nonappropriated funds employment
- National Guard Technician Service
- Cadet Nurse Corps Service
- seasonal and on-call employment
- employee compensation
- restoration from military furlough.

See Section 5 when an employee claims any of these types of services on FSA-67A.

#### 592 Crediting Military Service

#### A

# Creditable Service

All military service that is creditable for CSRS or FERS is creditable for leave accrual purposes.

# B

# Post 56-Military Service

Credit all post 56-military service for leave accrual purposes regardless of whether a deposit has been made.

#### **593-612** (Reserved)

# **Section 3** Crediting Service for TSP SCD's

# 613 Determining TSP SCD Date

 $\mathbf{A}$ 

**Introduction** This section explains how to determine whether prior Government service is

creditable for TSP purposes.

B

**Determining** 

Date

TSP SCD date shall never be before January 1, 1984. TSP SCD's computed to a

date before January 1, 1984, will be shown as January 1, 1984.

# 614 Crediting Civilian Service

# A Creditable Service

TSP SCD determines when vesting occurs for the Agency automatic 1 percent contribution.

- TSP SCD is only required for FERS employees.
- All of an employee's creditable civilian service is used to compute TSP SCD, regardless of:
  - when the service was performed

**Note:** Temporary or intermittent time performed after December 31, 1988, is counted.

- whether retirement deductions were withheld
- whether the retirement deductions were refunded to an employee.
- Military service is not creditable.

#### B Adjusting for LWOP

TSP SCD shall be adjusted for LWOP in excess of 6 months in a calendar year, unless LWOP results from an entry into active military duty. The amount of LWOP in excess of 6 months is not creditable time.

615-626 (Reserved)

#### **Section 4** Computing SCD's

#### 627 Crediting Time Toward SCD

# A Time To Be Credited

Employees should be given a day's credit for each day between the date of appointment and the date of separation for all full-time and part-time employment.

# B Periods of Absence

Credit is granted for all leave with pay, and for time on the rolls in a nonpay status; for example, LWOP, suspension, furlough, and AWOL, that does not exceed 6 months in a calendar year with the following exceptions.

- Military Furlough. An employee serving with the Armed Forces who is carried, or is presumed to be carried, on the rolls of an agency in a furlough or LWOP status is entitled to credit for the entire period of leave of absence while performing military service up to December 31, 1956, or until completion of 5 years of this military service, whichever occurs later.
- Employee's Compensation. If an employee is receiving benefits from the Office of Worker's Compensation, credit is given for the entire period if the employee is carried on the rolls of the agency in an LWOP status. Also, full credit is allowed for all or the portion of the period of separation during which a former employee was receiving employee's compensation if the person is later re-employed in Federal service.

# C Intermittent Service

When an employee has served on an intermittent work schedule (nonfull-time service without a prearranged regularly scheduled tour of duty, formerly reported as WAE), only the actual days in a pay status are credited.

- Pub. L. 99-272, effective March 1, 1986, changed the number of hours used to compute an intermittent service from 2,080 to 2,087.
- As a result, the formula used to convert the hours worked to months and days of service credit will vary according to when the service was performed.

Service performed before March 1, 1986, is credited using a 2,080-hour (260-day) work year.

- When the number of days in pay status are known, see Exhibit 65, page 1, to convert the days into months and days of service credit.
- When only the hours in pay status are known, divide the hours worked by 8 to determine the number of days worked, and then see Exhibit 65, page 1, to convert the **days** worked into months and days of service credit.

**Note:** One hour in pay status in a day equals 1 day in pay status.

#### **Examples:**

```
56 hours worked = 7 days = 10 days of credit
940 hours worked = 118 days = 5 months and 14 days of credit
234 days worked = 10 months and 24 days of credit
```

C Intermittent Service (Continued)

Service performed after February 28, 1986, is credited using a work year of 2,087 hours. The hours worked must be determined and converted to months and days of credit for SCD calculations. See Exhibit 65, page 2, to convert **hours** worked into months and days of service credit. Note that excess hours are rounded up.

#### **Examples:**

7, 8, 9, 10, or 11 hours worked = 2 days of credit 315 hours worked = 1 month and 25 days of credit

**Note:** If hours worked cannot be determined for service performed after February 28, 1986, see Exhibit 65, page 1, to convert the pay status days into months and days of service credit. This is the only time that intermittent service performed after February 28, 1986, may be credited on the basis of 2,080-hour (260-day) work year.

No matter how many days or hours an employee worked, the employee may be credited with no more than the amount of service the employee could have performed on a full-time work schedule during that period of time.

D Work Year Charts

See the charts in Exhibit 65 to convert intermittent days or hours worked.

#### $\mathbf{E}$

## **Changing SCD's**

State Offices shall recompute the employee's SCD and process a personnel action to change SCD when:

- employee claims creditable civilian or military service not previously credited
- employee returns to duty from a nonpay status of more than 6 months in the aggregate in a calendar year because of absence for 1 or more of the following reasons:
  - LWOP
  - suspension
  - AWOL
- employee who has been on an intermittent work schedule changes to part-time or full-time or leaves the County Office.

A

**Computing** SCD's if No **Prior Service**  When the employee has no prior creditable service, SCD is the date of appointment.

В **Computing** 

SCD's if Prior Creditable Service

When the employee does have prior creditable service, SCD is the date obtained by subtracting from the employee's entrance on duty date the total of the employee's prior creditable service.

Follow the instructions in Section 5 to verify service.

 $\mathbf{C}$ Adding and **Subtracting Calendar Dates** 

Numerical Equivalent Date. When adding or subtracting calendar dates, the first step is to convert the dates to a year-month-day equivalent. Use the last 2 digits of the year, the number of the month in the year, and the day of the month.

**Examples:** 

Calendar date July 31, 1984, converts to 84-07-31. (The last 2 digits of the year are 84, July is the 7th month of the year, and 31 is the day of the month.)

Calendar date December 22, 1979, converts to 79-12-22. (The last 2 digits of the year are 79, December is the 12th month of the year, and 22 is the day of the month.)

**Adding.** Work each date column separately, as in this example.

Year	Month	Date
75	07	14
+65	07	14
140	14	28

C Adding and Subtracting Calendar Dates (Continued)

#### Subtracting.

- Work each element of the calendar date separately, beginning with the day, then the month, and finally the year entries.
- Change the elements of the date from which subtracting when it is necessary to make the calculation possible. For this purpose, each month is equivalent to 30 days and 12 months are equivalent to 1 year.

Year	Month	Date
74 change to: (74-1)= 73	08 change to: (8+12)= 20 change to: (20-1)= 19	07 change to: (7+30)= 37
-65	10	14
08	09	23

## D Converting to Realistic Calendar Date

When several dates are added together or when 1 date is subtracted from another date, the answer may not always be a realistic date; the month may be zero (0) or more than 12, or the day may be zero (0) or more than the maximum number of calendar days for the month shown.

When the answer results in 1 of the month-day relationships in this subparagraph, the date must be converted to a realistic one. Use the following table to do so.

**Note:** During a leap year, February has 29 days instead of its usual 28 days. A leap year occurs during the year in which a Presidential election occurs, 1988, 1992, 1996, etc.

D Converting to Realistic Calendar Date (Continued)

**Note:** When proper month-day relationship is not credited, use rule that applies to situation. When new month is 7 (July), use 31 rather than 30.

IF month is	AND day is	THEN	AND	AND
more than 12	any number	divide month by 12 and add result to year	use remainder for month	go to following rules to create month-day relation.
0	0	subtract 1 from year	change month to 11	change day to 30.
	1 through 31		change month to 12	do not change day.
	32 or more	divide days by 30	add result to month	use remainder for day.
1	0	subtract 1 from year	change month to 12	change day to 31.
	32 or more	divide days by 30	add result to month	use remainder for day.
2	0	subtract 1 from month		change day to 31.
	29 or 30	change day to 28		
	31 or more	divide days by 30	add result to month	use remainder for day.
3	0	subtract 1 from month		change day to 28.
	32 or more	divide days by 30	add result to month	use remainder for day.
4, 6, 9, or 11	0	subtract 1 from month		change day to 31.
	31 or more	divide days by 30	add result to month	use remainder for day.
5, 7, 8, 10, or 12	0	subtract 1 from month		change day to 30.
	32 or more	divide days by 30	add result to month	use remainder for day.

## A Effect of Work Schedule on SCD Calculations

When the employee served:

- with a full-time or part-time work schedule (and did not incur excess absences as discussed in subparagraph B), count 1 day for each day from the date of appointment through the date of separation
- on an intermittent work schedule (that is, without a prearranged regularly scheduled tour of duty, formerly documented as WAE service), only the actual days or hours in work or pay status can be counted. See subparagraph 627 C.

#### В

## **Effect of Nonpay Status on SCD**

Except for absence because of military furlough or because of compensable injury, when an employee has been off of the rolls in nonpay status (on LWOP, suspension, furlough, AWOL, or because of a placement in nonpay status action) for a total of more than 6 months in the aggregate in any calendar year, the employee's SCD must be adjusted, as illustrated, to remove credit for the excess time in nonpay status.

#### **Example:**

Employee with SCD of May 18, 1961, goes on LWOP on March 23, 1987, and returns to duty on November 30, 1987. The employee's SCD must be adjusted to reflect 2 months and 7 days of excess time in nonpay status.

```
87-11-30 return to duty date
- 87-03-23 beginning date of nonpay status
00-08-07 time in nonpay status
```

- 00-06-00 nonpay time allowed during calendar year 02-07 excess time in nonpay status

```
61-05-18 original SCD

+ 02-07 excess time in nonpay status

61-07-25 new SCD
```

No adjustment is necessary when absence is because of:

- paid leave, such as annual or sick leave
- military furlough
- work-related injury for which employee is receiving workmen's compensation
- absence in nonpay status of 6 months or less in the aggregate during any calendar year.

C Nonpay Status

While on Intermittent Work Schedule An adjustment is also necessary when an employee who has been on an intermittent work schedule changes to a part-time or full-time schedule or separates from the Agency. In this case, SCD is adjusted to remove credit for the days when the employee was in nonpay or nonwork status.

#### **Example:**

Employee with SCD of May 18, 1961, is placed on an intermittent work schedule on February 3, 1986, and returned to a full-time schedule on October 9, 1986. During this period, the employee is in pay or work status for 77 days which converts to 3 months and 17 days of calendar time. The employee's SCD must be adjusted to reflect 4 months and 19 days when the employee was not in pay or work status.

86-10-09 returned to full-time schedule

<u>-86-02-03</u> placed on intermittent schedule

00-08-06 total time on intermittent schedule

-00-03-17 time in pay or work status

00-04-19 time in nonpay or nonwork status while on intermittent schedule

61-05-18 SCD

 $\pm 00-04-19$  nonpay time while on intermittent schedule

61-10-07 new SCD

### A Breaks in Civilian Service

Separations of 3 or less calendar days, between 2 periods of civilian service, are not deducted (that is, are ignored) in computing total service. A deduction from total service is made, however, for any period of separation that totals more than 3 calendar days (that is, no credit is given for any break that totals more than 3 calendar days).

When a break in service of 3 or less calendar days falls between 2 periods of service that were performed under different work schedules (and, therefore, will be computed under different methods), the break will be considered a continuation of the first period of service.

**Example:** A break of 2 days between a period of full-time service that was followed by period of intermittent service will be considered a continuation of the full-time service.

## B Dual Appointment

Even though an employee has held more than 1 appointment during the same period of time, the employee may be credited with no more than 1 full-time period of service.

**Example:** If an employee served 4 months with the Department of Labor (from June 12 through October 11, 1978) and during 2 of those months was also an employee of the Department of Commerce (July 10 through September 15, 1978), only 4 months of service may be counted in this SCD.

When an employee performs active military service during a period of civilian employment (such as when an employee who is a Reservist goes on annual active duty for training and during that absence is carried on annual leave, LWOP, military leave, or any combination thereof), the military service may not be counted in SCD calculations because the time during which that service occurred is already being counted as civilian service.

A Method for Computing SCD

Use the method in subparagraph B when computing SCD's.

#### B Method

The method consists of the following steps.

**Step 1.** Add the date of the employee's current appointment to the effective (appointment) dates for the beginning of each period of creditable service the employee has performed, and convert the answer to a realistic calendar date when necessary.

**Step 2.** Add together the effective dates for each separation from Federal service. Unless specifically indicated on SF-50, a separation is effective at the end of the day (midnight). Therefore, to ensure that the employee gets credit for that last day of service, add 1 day to each separation date. Convert that answer to a realistic calendar date when necessary.

**Step 3.** Subtract the sum of the separation dates from the sum of the appointment dates, converting the answer to a realistic calendar date when necessary. In the following example, the employee enters on duty on October 29, 1986, and has prior service from December 14, 1975, through July 27, 1984, and from July 14 through July 28, 1985.

В

Method (Continued)

**Example:** 

#### **Appointment Dates**

86-10-29 enters on duty date

85-07-14 second period of service

75-12-14 first period of service

246-29-57 = 248-06-27 (converted to a realistic calendar date)

#### **Separation Dates**

85-07-28 = 85-07-29 second period +84-07-27 = 84-07-28 first period

169-14-57 = 170-03-27 (converted to a realistic calendar date)

**Note:** One day has been added to the separation date to ensure credit for the day on which the employee's separation is effective.

248-06-27 total of appointment dates -170-03-27 total of separation dates

78-03-00 = 78-02-28 SCD (converted to a realistic calendar date)

#### **632-643** (Reserved)

#### Section 5 Verifying Creditable Service When Computing SCD's

#### 644 Verifying Service

#### A

## **County Office Responsibilities**

County Offices shall:

- obtain employee certification on FSA-67A (Exhibit 67)
- compute SCD's on FSA-67, Part 1 (Exhibit 68)
- send completed FSA-67 and FSA-67A to State Office for:
  - determining creditable service
  - obtaining documentation for OPF
  - reviewing and recalculating FSA-67 and FSA-67A
  - certification of FSA-67.

## B State Office Responsibilities

State Offices shall:

- verify and obtain documentation of creditable prior service listed on FSA-67 and FSA-67A
- recalculate and correct SCD's as necessary
- certify FSA-67
- enter SCD's in personnel system
- file FSA-67 and FSA-67A in OPF.

#### 645-681 (Reserved)

#### Part 8 Pay Administration

#### **Section 1** General Pay Policies

#### 682 Salary Schedule

#### A Policy

The CO pay plan mirrors the Federal GS pay plan. Locality pay has also been extended to CO employees in PM notices each year. The general salary schedules and locality tables are available on the HRD web site at

\*--http://www.fsa.usda.gov/FSA/hrdapp?area=home&subject=slwg&topic=landing.--\*

The applicable salary rates:

- apply to all County Office positions
- do not apply to employees hired for temporary periods under agreements with educational institutions.

## 683 Cost-of-Living Allowances

#### A Policy

The basic pay rate for County Office employees, and COC members and alternates in Alaska, \*--Hawaii, Puerto Rico, Territory of Guam and Commonwealth of the Northern Mariana Islands, and U.S. Virgin Islands includes nonforeign cost-of-living allowances. See--\* Exhibit 72.

#### 684 Overtime Pay and Compensatory Leave

## A Authority

With SED approval, CED or FLM, as appropriate, is authorized to order and approve overtime pay and compensatory leave for subordinate employees.

SED is authorized to order and approve overtime pay and compensatory leave for CED's.

Employees who are covered by FLSA (nonexempt) are not permitted to work in excess of the employee's scheduled tour of duty, unless the overtime is authorized and approved in advance.

#### **B** Overtime Pay Rates

Employees who are covered by FLSA (nonexempt) shall receive overtime pay unless they request, in writing, to receive compensatory leave.

Overtime pay is computed:

•\*--at 1 ½ times the regular hourly rate

**Example:** Janet Brown's regular hourly rate of pay is \$14.56. Her overtime rate would be  $1.5 \times $14.56 = $21.84$  per hour.

• in 15 minute (1/4 hour) increments.

**Example:** Janet Brown worked 15 minutes overtime so her overtime pay for the  $\frac{1}{4}$  hour would be .25 x \$21.84 = \$5.46.-\*

#### **C** Compensatory Leave

Employees who are exempt from FLSA shall receive compensatory leave, unless the approving official authorizes overtime pay. Compensatory leave shall be at the rate of 1 hour for each hour of overtime.

#### 685 Holiday Pay

#### A Authority

CED is authorized to order and approve holiday work for subordinate employees.

SED is authorized to order and approve holiday work for CED's.

## B Nonwork Holiday, Regular Tour of Duty

Employees on a regular tour of duty who do not work on a holiday are:

- paid for holidays that fall on days included in employee's regular scheduled tour of duty
- paid only for the number of hours the employee is scheduled to work or maximum hours allowed under applicable work schedule, whichever is smaller
- not paid for holidays if employee is on LWOP on the days immediately before and after employee's regular scheduled tour of duty.

## C Work Holiday, Regular Tour of Duty

Employees on a regular tour of duty working on a designated holiday are paid regular rate for each hour of nonovertime work and for the holiday.

**Example:** John works 6 hours on a holiday. If John's regular pay rate is \$1 per hour, John shall receive \$8 for the holiday and \$6 for the hours worked for a total of \$14.

## D Work Holiday, Nonregular Tour of Duty

Employees on a nonregular tour of duty working on a designated holiday for 8 hours or less are paid at the regular hourly rate.

**Example:** John works 4 hours on a holiday. If John's regular pay rate is \$1 per hour, John shall receive \$4.

 $\mathbf{E}$ 

Holiday Overtime Pay, Nonregular Tour of Duty Employees on a nonregular tour of duty are paid at the applicable overtime hourly rate for all hours over 8 hours worked on a designated holiday.

**Example:** John works 12 hours on a holiday. If John's regular pay rate is \$1 per hour, John shall receive \$8 for holiday pay and \$6 for the 4 hours exceeding 8 hours.

### 686 Paying Compensation for Deceased Employees

A Policy

A lump-sum payment for unpaid compensation shall include pay for the date of death if the employee:

- died on a day in which the employee was scheduled to work a tour of duty
- was in a pay status on the day immediately before the day of death.

Payment shall be for the number of hours regularly scheduled for the tour of duty even though the employee:

- died before beginning business
- performed no work.

**687-698** (Reserved)

#### **Section 2** Establishing Basic Rates of Pay

#### 699 Committee Members and Alternates

#### A Introduction

STC shall pay members of COC and the community referendum committees according to the rates in this paragraph.

- Do not pay committee members for more than 8 hours per day.
- Round off fractions of an hour to the next half hour.
- Pay COC members the equivalent of the hourly rate for CO-6, step 1.

## B Recording Service Time

Service time is the time period that begins when the committee member leaves his or her residence and ends when the committee member returns to his or her residence. Record service time as follows:

- subtract time used for meals and personal business
- if established mileage rates are used, a fixed travel time may be established for COC members for travel between members' residences and County Offices
- record the established travel time for each committee member
- file the record of established travel time in the County Office
- COC members traveling a day ahead to a site other than the County Office for a meeting or training session shall have their salary for that day limited to the actual travel time.

 $\mathbf{C}$ 

## **Advisors to COC**

For advisors:

- pay the equivalent of the hourly rate for CO-6, step 1
- pay for service in the same manner as for COC members.

## D Marketing Quota

Review Committee Members Review committee members' pay rate:

- is the established rate for COC members in the county where the quotas are being reviewed
- cannot be for more than 30 workdays in a calendar year.

#### $\mathbf{E}$

Community Referendum Committee Members Pay community referendum committee members the equivalent of the hourly rate for CO-5, step 1.

**Note:** If COC member is also serving in this position, pay at COC member rate for any time spent as a referendum member.

F Alternate Committee Members Pay Rates

Alternate committee members pay is the same:

- as the established rate for committee members for whom they are substituting
- rate as COC members, when they are attending an informational or instructional meeting
- rate as regular members when serving in the absence of regular members.

G Alternate Committee Members Titles

Use appropriate payroll title when serving in another capacity.

#### **700** Entrance Salaries for Appointments

#### $\mathbf{A}$

## Policies on Entrance Salaries

Pay employees at the highest rate for which they are eligible according to the policies in this paragraph.

#### B No Previous Federal or FS/

No Previous
Federal or FSA
County
Experience

Hire applicants with no previous FSA State or County Office employment at step 1 of the grade.

#### $\mathbf{C}$

## Previous Federal Experience

An applicant with previous nontemporary Federal experience may be hired at either of the following salary rates:

- step 1 of the grade
- a higher rate than step 1 of the grade, based on the prior position having a regular tour of duty and the appointment was not limited to 90 calendar days or less. Use documentation in the employee's OPF to verify this appointment.

## D Previous County Office Experience

Set salary for an applicant with previous County Office employment at the:

- same grade and step held at the time of separation when appointed to a position of the same grade
- lowest step of the grade that does not reduce the employee's previous rate, if it was based on a position having a regular tour of duty and the appointment was not limited to 90 calendar days or less.

## E Adjusting Previous Rate

If the applicant's previous rate falls between 2 steps of the grade for which the applicant is hired, pay at the higher step.

#### A

## General Salary Rule

Pay an employee the lowest step in the higher grade that provides at least two WGI's in the current grade if the employee is advanced to a higher grade without a workday break in service.

## B Previous Service at Higher Grade

If an employee previously served at a higher grade and step than allowed under subparagraph A, establish the salary rate at the higher step or comparable step within the grade to which promoted.

## C Previous Federal Service

When an employee is hired without a break in service from a nontemporary Federal position at a higher grade than that held as a Federal employee, the employee's pay shall be set as if they received a promotion if time-in-grade requirements had been met. Pay shall be set at the lowest step of the higher grade that provides at least a 2-step increase above the prior salary in the lower grade.

**Example:** A Federal GS-8, step 3, employee accepts a County Office position as a CO-9. The salary can be set at step 2 of the CO-9.

#### D Time-in-Grade

Time-in-grade for promotions spent in a Federal position, that would otherwise be creditable, is also creditable if that employee accepts a position as a County Office employee.

#### **Examples:**

A Federal GS-9 employee accepts a County Office position as a CO-9. The employee has been a GS-9 for 2 years. The employee is immediately considered to have met time-in-grade requirements for eligibility for a promotion in the County Office system.

A Federal GS-11 employee accepts a County Office position as a CO-11. The employee has been a GS-11 for 7 months. The employee only has to be a CO-11 employee for 5 months to meet time-in-grade requirements for eligibility for a promotion in the County Office system.

## **702** Establishing Salary Rate for Change to Lower Grade

## A Policy

Do not reduce the employee's salary if the employee qualifies for grade retention.

Set the salary of CED or other employee serving under permanent appointment who is reduced in grade:

- at the lowest rate in the new grade that will not reduce employee's present pay
- at the top of the grade if this rate is less than employee's salary in the current grade
- according to pay retention requirements, when the employee's salary exceeds the maximum rate of the lower grade.

#### **703-718** (Reserved)

#### **Section 3** Grade and Pay Retention

#### 719 Grade Retention

## A Eligibility Requirements

CED's or other employees under permanent appointment, who are downgraded because of RIF or reclassification, shall be entitled to retain the higher grade for a 2-year period, effective on the date of the reduction, if:

- the reduction was involuntary and not at the employee's request
- CED or employee has served at least 52 consecutive weeks in 1 or more positions at a grade or grades higher than the position to which demoted.

## B Temporary Promotions

An employee serving under a temporary promotion is considered employed on a temporary basis in the position temporarily occupied.

- Base grade retention on the employee's permanent grade at the time of reduction.
- Do not terminate grade or pay retention based on a temporary promotion.
- Employees shall not receive grade retention based on the grade held during the temporary position.

## C Shared Management

When a shared management operation is discontinued and it results in downgradings, all employees that received a promotion on that basis will be entitled to grade retention if they have served in that position for at least 52 consecutive weeks.

#### D

## Relationship to Other Personnel Activities

Consider the retained grade of CED or employee as the grade of the employee's position for all purposes, including:

- base pay
- cost-of-living increases
- WGI's
- severance pay
- QSI's
- retirement
- life insurance
- eligibility for training and promotion.

## E Terminating Grade Retention

Grade retention shall end if an affected CED or employee:

- has a break in service of 1 workday or more
- is demoted for personnel cause or at own request
- is placed in or declines a reasonable offer of a position that is equal to or higher than the retained grade
- requests in writing to have grade retention benefits terminated
- completes the required 2-year grade retention period.

#### 719 Grade Retention (Continued)

## F Successive Downgradings

Employees downgraded before an existing 2-year grade retention period expires will be allowed to serve the remaining time in the preceding grade retention period.

- The effective date of the second downgrading will be used to determine the starting date for the period of entitlement for the second 2-year grade retention period.
- The second grade retention period will be based on the reduced grade assigned by the first downgrade.

#### 720 Pay Retention

### A Policy

When an employee's entitlement to grade retention terminates at the end of the 2-year grade retention period, the employee shall be entitled to retained pay if the employee's salary exceeds step 10 of the lower grade.

## B Determining Basic Rate of Pay

If an employee's salary exceeds step 10 of the lower grade, the employee is entitled to:

- the rate of pay before the reduction
- 50 percent of each annual comparability increase until the rate of pay equals or is less than step 10 of the grade.

## C Downgrading Employees During Pay Retention

Employees currently covered under pay retention who are downgraded are eligible for another 2-year grade retention period.

- The initial salary will be the rate used at the time of the downgrading.
- Comparability increases will be 50 percent of the increase allotted to the protected grade.
- When the 2-year grade retention period expires, salary increases will continue to be 50 percent of any comparability increase in the maximum rate of employee's lowered grade.

## D Ending Pay Retention

When the maximum rate of the lower grade becomes equal to, or exceeds, the employee's retained rate because of reduced cost-of-living adjustments:

- place the employee at the maximum step of the lower grade
- pay retention no longer applies.

Pay retention also ends when the employee:

- has a workday break in service of 1 day or more
- declines a reasonable offer of a position that is equal to or higher than the rate the person is entitled to according to this paragraph
- is demoted for personal cause, misconduct, delinquency, inefficiency, or at the employee's request.

#### **721-742** (Reserved)

#### **Section 4 Within-Grade Increases**

#### **743** Effective Dates

#### A Effective Date

WGI's shall be effective at the beginning of the pay period after completion of the required waiting period. If a promotion and WGI occur on the same date, give the employee the benefit of WGI and process the promotion on the same effective date.

#### 744 Eligibility for WGI's

#### $\mathbf{A}$

## Requirements

Employees serving under permanent or temporary appointments are eligible to receive WGI's when:

- the employee completes the appropriate waiting period of creditable service
- COC determines that the employee has provided satisfactory service.

## B Waiting Periods

The waiting period for WGI's begins the first day the employee was promoted, appointed, or received a previous WGI. Use Exhibit 77 as a guide for determining these periods.

This table lists, for each step within a grade, the number of:

- calendar weeks needed by full-time or part-time employees
- pay status days needed by temporary intermittent employees.

Step	Full-Time or Part-Time Employees	Temporary Intermittent Employees
2, 3, or 4	52 calendar weeks	260 pay status days
5, 6, or 7	104 calendar weeks	520 pay status days
8, 9, or 10	156 calendar weeks	780 pay status days

## A Permanent or Temporary Appointments

Credit service rendered under a permanent or temporary appointment at the employee's current or higher grade level that has not been used to grant WGI. Do not credit any service accumulated before the effective date of the last WGI or promotion.

## B Unpaid Time

Under certain circumstances, time in a nonpay status can be credited toward WGI's. Short periods of time in a nonpay status for both full-time and part-time employees may be credited toward completion of a waiting period if, when added together, they do not exceed:

- 2 workweeks in the waiting periods for steps 2, 3, and 4
- 4 workweeks in the waiting periods for steps 5, 6, and 7
- 6 workweeks in the waiting periods for steps 8, 9, and 10.

Workweek, for this purpose, is defined as the employee's scheduled tour of duty. For a full-time employee, the workweek is 40 hours. Therefore, a full-time employee may credit up to:

- 80 hours (2 workweeks) in a nonpay status toward completion of each waiting period for steps 2, 3, and 4
- 160 hours (4 workweeks) toward steps 5, 6, and 7
- 240 hours (6 workweeks) toward steps 8, 9, and 10.

The workweek for a part-time employee consists of the employee's scheduled hours. This could vary from 16 to 32 hours per week. A part-time employee may credit up to:

- 64 hours (2 workweeks) in a nonpay status toward completion of each waiting period for steps 2, 3, and 4
- 128 hours (4 workweeks) toward steps 5, 6, and 7
- 192 hours (6 workweeks) toward steps 8, 9, and 10.

#### B

# **Unpaid Time** (Continued)

Long periods of time in a nonpay status may be creditable toward completion of a waiting period. Usually the employees must return to duty within certain time limits to receive this credit. The 2 most common situations are the following:

- exercising re-employment rights after military service
- returning from an extended period of injury compensation after injury on the job.

## C Previous Service

Credit previous county or Federal service at the current or higher grade level if re-employed under any appointment within 1 year from date of separation.

- The period of annual or compensatory leave for which employee received lump-sum payment is not creditable toward WGI.
- When converting an employee from 1 appointment to another at the same grade level, the waiting period shall be reduced by the amount of time spent in the first position. Use the following crediting procedures.
  - Use the chart in Exhibit 77 to calculate the amount of time to be credited toward WGI waiting period.
  - All WGI anniversary dates obtained by this method must be rounded forward to the next pay period to ensure compliance with paragraph 744.

## D Grade Retention

During the grade retention period, credit previous service at the current grade and grant WGI's according to this part and the chart in Exhibit 77.

## 746 Determining and Recording Satisfactory Service

#### A

# **Authority for Determination**

COC is responsible for granting or denying WGI's.

- When considering WGI for CED, COC shall consult with DD before making a determination.
- When considering WGI's for other employees, COC shall consider the recommendations of CED and consult with DD before making a determination.

## B Recording Determination

Record COC determinations in the executive COC minutes.

#### A

#### **Written Notice**

County Offices shall advise employee in writing that a determination of satisfactory service cannot be made until employee's performance improves. Specify:

- the performance deficiencies
- the improvement necessary to grant WGI
- that the employee's performance will be reviewed every 30 calendar days.

## B Performance Improvement Period

Employee may be placed in OTI in conjunction with the withholding of WGI.

## C State Office Notification

County Offices shall notify State Office, in writing, of requests to withhold WGI.

- Include employee's:
  - name
  - position title
  - grade
  - salary.
- Provide reasons for withholding WGI.

#### 747 Withholding WGI (Continued)

D

Review employee's performance every 30 calendar days with COC. Submit WGI Final **Determination** 

request to State Office once COC makes a determination of satisfactory service. If

the employee does not improve, the withholding of WGI may continue.

**Separation for** Performance

Do not separate an employee for performance unless the employee has been placed

under OTI. See 22-PM if determination is made to separate employee.

748-761 (Reserved)

#### **Section 5 Severance Pay**

#### 762 Qualifying Requirements

## A Involuntary Separations

An involuntarily separated employee shall receive severance pay if the employee:

- held a permanent appointment for at least 12 months immediately preceding the separation
- has served without a break in service for at least 12 months as either a County Office employee or Federal employee in a career or career conditional appointment
- was not removed for cause on charges of misconduct, delinquency, or inefficiency
- is not receiving or is not eligible to receive an immediate civil service retirement annuity
- is not receiving an annuity under a military retirement program
- is not receiving OWCP payments
- does not decline an offer of continued employment in the County Office where employed at the same or higher salary rate.

## B Resignation Instead of Involuntary Separation

An employee who resigns after receiving written notice that he or she is being separated for reasons other than misconduct, delinquency, or inefficiency shall be considered involuntarily separated for purposes of entitlement to severance pay.

 $\mathbf{C}$ 

# **Involuntary Demotions**

An employee demoted for nondisciplinary reasons may be entitled, according to this paragraph, to severance pay if the employee refuses to accept continued employment at a reduced tour of duty and is separated.

An employee whose job is reclassified to a lower grade instead of being abolished and who resigns because of this reclassification may be entitled, according to this paragraph, to severance pay.

An employee demoted for disciplinary reasons who resigns instead of taking the reduction in grade is not entitled to severance pay.

#### A

### **Civilian Service**

All civilian service credited under the FSA County Office leave system is creditable.

# В

### **Military Service**

Military service is creditable if it interrupts creditable civilian service and the employee is restored to duty from military service.

# C Recredited Service for Repeated Separation

The 12-month qualifying requirement does not apply if the employee is involuntarily separated from a permanent appointment that interrupts severance payments. The periods of employment immediately before and after severance payments are considered continuous service. When an employee is involuntarily separated again, recompute the creditable service.

- Determine whether the employee meets the qualifying requirements.
- Determine the total amount earned at the time of last separation (Exhibit 79). Use the employee's:
  - total creditable service
  - current age.
- Divide total amount earned by rate of pay received when separated from the permanent appointment. This figure is the total number of weeks of payment earned.
- Deduct the number of weeks for which the employee previously received severance pay from the total weeks earned.
- Pay the employee payments for the remaining number of weeks until the maximum amount of entitlement is exhausted.

#### A

# **Using FSA-689**

Use FSA-689 (Exhibit 79) to compute severance pay or use NFC IRIS Application, IRIS/35.

# B General Formula

Severance pay shall include:

- 1 week's pay for each year of creditable service up to 10 years
- 2 weeks' pay for each year of creditable service over 10 years
- an additional 10 percent for each full year that the employee's age exceeds 40 on the date of separation.

# C Crediting Fractions of a Year

Credit the employee with 25 percent of a year for each full 3 months of creditable civilian service that exceeds 1 or more years that the employee's age exceeds 40 years.

# D Converting Amount to Weeks of Entitlement

Convert monetary amount to number of weeks of entitlement to severance pay, based on the salary rate and tour of duty in effect at time of involuntary separation.

# E Determining Maximum Entitlement

The number of severance payments shall not exceed a total of 52 weeks pay during an employee's service and shall apply in all severance pay cases.

# 765 Payments

# A Biweekly Payments

Payments shall be made biweekly to the employee.

# В

### **Deductions**

Deductions will be made from the employee's gross pay for:

- Federal and State income taxes
- FICA tax.

Deductions will **not** be made for:

- retirement
- FEGLI
- FEHB.

# C Certification

Recipient shall sign a written statement before payments begin. This statement must indicate that, during the period covered by the payment, the former employee will:

- notify FSA if he or she returned to work as a County FSA employee or as an employee of the U.S. Government
- return any payments received for periods after re-employment begins.

# D Death of Recipient

If a recipient dies during the entitlement period, continue biweekly payments to the recipient's beneficiary or beneficiaries.

### **766** Postponing Severance Pay During Temporary Appointments

#### A

# **General Policy**

Postpone severance payments if the recipient accepts a temporary appointment with a County Office or temporary Federal employment.

# B Full-Time Employment

Do not begin payments for recipients who accept a temporary full-time employment without a break in service of more than 3 days until the employee separates from the temporary appointment.

- Recompute severance pay to include the temporary appointment time and age at time of separation.
- Use salary rate and tour of duty in effect at time of involuntary separation from permanent appointment.

# C Other Temporary Appointments

Postpone payments during the period of employment. After separation from temporary employment, resume severance payments. The additional service does not change the rate or length of severance payments.

**767-781** (Reserved)

# Part 9 Regular Overtime and Fair Labor Standards Act

# **Section 1 General Provisions**

# **782** Eligible Employees

#### A

# References

Information related to this part is also in:

- paragraph 684, for rates of overtime pay
- 17-PM, paragraphs 356 and 357, for compensatory leave.

# B

# Eligible Employees

All employees with permanent or temporary appointments are covered under overtime provisions.

# A Approving Authority

This table lists officials authorized to order and approve overtime.

Official	Authority
CED	Order and approve overtime and holiday work for subordinate County Office and field employees.
	Sign FSA-958 to report overtime and holiday work.
SED or designee	Order and approve overtime and holiday work for CED and COT's.
COC	Prepare written justification for CED overtime and submit, through DD, to SED.
	Order and approve CED overtime in emergency situations only.

B Requesting Overtime

All overtime shall be requested and approved in advance.

Reporting Overtime

Use FSA-958 to report overtime and holiday work.

D Allowed Increments

Overtime may be worked in 1/4 hour increments.

E Limits on Overtime

Schedule and approve overtime only if the work cannot be performed in a timely manner during regular office hours.

# 784 Compensatory Time Instead of Paid Overtime

A

**Earning Compensatory** 

Compensatory time may be earned:

Time

- at the rate of 1 hour for each hour of overtime worked
- in increments of 1/4 hour, if work was performed in increments of 1/4 hour.

B

**Requesting Compensatory** 

Time

All requests for compensatory time instead of paid overtime shall be in writing.

 $\mathbf{C}$ 

**Receiving Compensatory** 

**Time** 

If overtime is authorized, employees who are:

- covered by FLSA (nonexempt):
  - may choose to receive compensatory time
  - must submit written requests for compensatory time
- exempt from FLSA shall receive compensatory time for overtime work unless the approving official authorizes overtime pay.

**785-801** (Reserved)

# **Section 2** Regular Overtime

### **802** Entitlement to Regular Overtime

# A Policy on Entitlement to Overtime

Employees with permanent or temporary appointments are entitled to regular overtime if both of the following apply:

- time in pay status exceeds either the:
  - 8 hours in a regular workday
  - 40 hours in a regular workweek
- overtime has been officially ordered and approved in advance.

**Note:** Employees working on nonstandard or compressed work schedules do not earn overtime unless approved to work in excess of the daily or weekly work schedule.

# 803 Earning Overtime When in Pay and Nonpay Status

#### A

# Paid Leave and Overtime

The amount of overtime that can be worked shall not be reduced if the employee is absent because of 1 of the following:

- annual leave
- sick leave
- compensatory leave
- legal holidays
- nonworkdays established by Executive or Administrative Order during the normal workweek.

# B Nonpay Status

and Overtime

To receive overtime, an employee who is in a nonpay status such as LWOP, furlough, or suspension during the normal workweek shall make up an equal amount of time:

- before or after the normal workday or 40-hour workweek
- during the same workday or workweek.

This table lists examples for an employee who is in a nonpay status.

IF an employee	THEN
is scheduled to work 2 hours of overtime and has 2 hours of nonpay status during that workday	the 2 hours exceeding the normal workday would be considered regular time for pay purposes.
is scheduled to work 3 hours of overtime and has 2 hours of nonpay status in that workday	the employee would only be entitled to 1 hour of overtime.
was in a nonpay status for 8 hours during a normal workweek	any overtime hours on nonduty days would be considered regular time worked until the employee had completed a 40-hour workweek.

# **804-818** (Reserved)

# Section 3 Fair Labor Standards Act

# 819 Employees Covered and Employees Excluded From FLSA Provisions

A

**Employees** Covered

FLSA provisions cover all CO employees not in subparagraph B.

B

**Employees Excluded** 

FLSA provisions do not cover:

- CED's
- CED's at Large serving as Acting CED's
- COT trainees who have been selected for CED positions
- Program Technicians in Charge.

See Exhibit 5 for specific FLSA status.

# A Entitlement to Overtime Pay

An FLSA-covered employee:

 is entitled to pay at the overtime rate for any hours worked that exceed the employee's regularly scheduled tour of duty, according to subparagraphs C and D

**Note:** This includes work that has not been officially ordered or approved, if the work performed benefitted the Agency and the supervisor knew or had reason to believe that the work was being performed.

• may request compensatory time instead of paid overtime according to paragraph 784.

# B Definition of Hours Worked

Hours worked means the number of hours:

- that the employee worked
- for any paid nonworktime, such as annual and sick leave.

# C Employees Not on Compressed Work Schedules

An FLSA-covered employee, who is **not** on a compressed work schedule, is entitled to pay at the overtime rate for any hours worked that exceed either of the following:

- 8 hours in a day
- 40 hours in an administrative workweek.

# D Employees on Compressed Work Schedules

An FLSA-covered employee, who is on a compressed work schedule, is entitled to pay at the overtime rate for any hours worked that exceed either of the following:

- the employee's **daily** compressed work schedule
- the employee's **weekly** compressed work schedule.

# **FLSA Complaint and Compliance Process**

#### A

# Where to File Complaints

Before filing a complaint, employees must first try to resolve any problems concerning FLSA through their supervisory channels.

Employees may file an FLSA complaint with 1 of the following:

- FSA
- GAO
- U.S. Courts.

### **Exception:**

An exception is that bargaining unit employees, whose negotiated grievance procedure includes FLSA matters, must use the bargaining unit's procedure before seeking relief beyond the Agency.

# B Statute of Limitations for FLSA Claims

Claims under the FLSA Act are subject to the 2-year statute of limitation according to 29 U.S.C. 255 (a).

# 822 Supervisor's Responsibilities

#### A

# Responsibilities

Supervisors shall:

- monitor the workhours of FLSA-covered employees
- ensure that employees do not work more than their regular tour of duty, unless officially ordered to do so.

# Reports

This table lists the required report in this handbook.

Report Control Number	Title	Reporting Period	Submission Date	Negative Report	Reference
PE-172R	Conversion of	Annual	October 31	Required	362
(FSA-206)	Federal Vacancies				
	to Non-Federal				
	Positions Report				

# **Forms**

This table lists the forms referenced in this handbook.

		Display	
Number	Title	Reference	Reference
AD-53	USDA Photographic Identification Card		355,
			Ex. 38-41
AD-332	Position Description Cover Sheet		103
AD-349	Employee Address		Ex. 38
AD-2049	Information Technology Security Notification		306
	Attn: Security Officer		
AD-2050	Authorization for Release of		305, 306
	Information/Background Security Check		Ex. 31
CA-2	Notice for Occupational Disease Compensation		Ex. 39
CA-3	Report of Termination of Disability and/or		Ex. 39
	Payment		
CCC-392	Redelegation/Revocation of Authority to Sign or		Ex. 39-41
	Countersign CCC Checks/Commodity		
	Certificates		
FD-258	Fingerprint Chart		306
			Ex. 31
FE-6	Claim for Death Benefits		Ex. 39
FEMA 12-11	Federal Employee Emergency Identification		Ex. 39, 41
	Card		

# **Forms (Continued)**

		Display	
Number	Title	Reference	Reference
FSA-50 <u>1</u> /	Notice of Personnel Action County FSA		381, 552,
	Committee Employees		Ex. 79
FSA-53	Student Career Experience Program Statement of	Ex. 37	357
	Understanding		
FSA-67	Service Computation Date and Retirement	Ex. 68	552, 578, 644
	Coverage Worksheet		
FSA-67A	Statement of Prior Federal/County Service	Ex. 67	552, 577,
			591, 644,
			Ex. 38
FSA-159	Request for Supplies, Forms, and/or Publications		355
FSA-200 <u>1</u> /	Thrift Savings Plan (TSP) Data Entry		552
FSA-206	Conversion of Federal Vacancies to Non-Federal		362
	Positions Annual Report		
FSA-227	County Operations Trainee Agreement	Ex. 51	479
FSA-282 <u>1</u> /	Notice of Personnel Action		552
FSA-322	Request for Outside Employment or Activity		552
FSA-337	Notice to Applicant		454
FSA-353 <u>1</u> /	Notice of Personnel Action Committee		552
	Member/Other		
FSA-362	Personnel Folder Flag		399, 552, 553

 $<sup>\</sup>underline{1}$ / Obsolete form to be kept in permanent record.

# Forms (Continued)

Number	Title	Display Reference	Reference
FSA-467	Shared Management Operations and Combination Counties Report		52
FSA-586	County Farm Service Agency Committee (COC) Oath of Office and Service Obligation		354, 552, Ex. 38, 40
FSA-600	Individual Development Plan		477, 479
FSA-606	Individual Training Record		Ex. 39, 40
FSA-675	Application for FSA County Employment		305 Ex. 31, 61
FSA-689	Severance Pay Computation		764, Ex. 79
FSA-958	Work Schedule Log		785
FSA-1054	CCE Competitive Certificate	48.3	454
FSA-1054-1	CCE Non-Competitive Certificate	48.4	454
FSA-1055	CCE Applicant Rating Form	48.2	454
FSA-1056	County Committee Employee (CCE) Evaluation Matrix	454	
I-9	Employment Eligibility Verification	Ex. 45	403, 552, Ex. 38
OF-50	Inquiry for U.S. Government Use Only		400
OF-306	Declaration for Federal Employment		305
OFI Form 86C	Special Agreement Checks (SAC)	30	306 Ex. 31
OPM-1503	Applicant's Statement of Disability		Ex. 39
OPM-1504	Supervisor's Statement		Ex. 39
OPM-1505	Agency's Certification of Reassignment and Accommodation Efforts		Ex. 39
OPM-1506	Physician's Statement		Ex. 39
OPM-1507	Disability Retirement Application Checklist		Ex. 39
SF-8	Notice to Federal Employees About Unemployment Insurance		Ex. 39, 41

# Forms (Continued)

		Display	
Number	Title	Reference	Reference
SF-50	Notification of Personnel Action		631,
			Ex. 39
SF-50-B	Notification of Personnel Action		16, 361
SF-52	Request for Personnel Action		331, 381,
			Ex. 39-41
SF-85	Questionnaire for Non-Sensitive Positions		305, 306
			Ex. 31
SF-86A	Continuation Sheet for Questionnaires		305, 306
	SF-86,SF-85P, and SF-85		
SF-181	Race and National Origin Identification		Ex. 38
SF-256	Self-Identification of Handicap		Ex. 38
SF-1150	Record of Leave Data		Ex. 41
SF-1199A	Direct Deposit Sign-Up Form		Ex. 38
SF-2800	Application for Death Benefits		Ex. 39
SF-2801	Application for Immediate Retirement		Ex. 39
SF-2801-1	Certified Summary of Federal Service		Ex. 39
SF-2803	Application to Make Deposit or Redeposit Civil		Ex. 41
	Service Retirement System		
SF-2806	Individual Retirement Record		Ex. 39
SF-2809	Health Benefits Registration Form		Ex. 38, 39, 41
SF-2809A	Federal Employee Health Benefits Program		Ex. 38
SF-2810	Notice of Change in Health Benefits Enrollment		Ex. 38, 39, 41
SF-2817	Life Insurance Election		Ex. 38, 41

# **Forms (Continued)**

Number	Title	Display Reference	Reference
SF-2817A	FEGLI Certification of Enrollment		Ex. 38
SF-2819	Notice of Conversion Privilege		Ex. 39
SF-2821	Agency Certification of Insured Status		Ex. 39-41
SF-2823	Designation of Beneficiary - FEGLI		Ex. 39-41
SF-3100	Individual Retirement Record (FERS)		Ex. 39
W-4	Employee's Withholding Allowance Certificate		Ex. 38

# **Abbreviations Not Listed in 1-CM**

This table lists abbreviations not listed in 1-CM.

Approved		
Abbreviation	Term	Reference
AWOL	absent without leave	627, 629
BI	beneficial interest	306
C&PP	classification and pay plan	Text
CLU	Common Land Unit	Ex. 15
CO	FSA COC system	Text,
		Ex. 4, 4.5, 15, 61
DMLA	Dairy Market Loss Assistance	Ex. 12
EQIP	Environmental Quality Incentives Program	Ex. 12
FAC	Food and Agriculture Council	Ex. 4
FCRA	Fair Credit Reporting Act	305
FEGLI	Federal Employees' Group Life Insurance	765
FEHB	Federal Employee's Health Benefits	765

# **Abbreviations Not Listed in 1-CM (Continued)**

Approved		
Abbreviation	Term	Reference
FERS	Federal Employees Retirement System	Text,
		Ex. 39, 68
FICA	Federal Insurance Contributions Act	357, 765
FLM	Farm Loan Manager	302, 454, 477,
		481, 684,
		Ex. 4, 15
FLO	Farm Loan Officer	Ex. 4
FLOT	Farm Loan Officer Trainee	173
FLSA	Fair Labor Standards Act	102, 684,
		Ex. 4, 5, 12, 15
FRC	Federal Records Center	553, 555
FTE	Federal full-time equivalent	362, 454
FSFL	Farm Storage Facility Loan	Ex. 14
GED	General Educational Development	397
GIS	Geographic Information System	Ex. 15
GS	General Schedule	454, 565
HEL	highly erodible land	Ex. 15
HIT	hospital insurance tax	357
HRO	Human Resource Office	306
KSA	knowledge, skills, and abilities	454, 477, 565,
		Ex. 2
LWOP	leave without pay	Text,
	2 0	Ex. 68
NACI	National Agency Check with Inquiries	305, 306, 457
NOA	nature of action	381
NTE	not to exceed	302, 479, 483
NWD	normal workday	125
OASDI	Old Age Survivors Disability Insurance	357
OPAC-ALC	Online Payment and CollectionAgency Locator Code	305

# **Abbreviations Not Listed in 1-CM (Continued)**

Approved			
Abbreviation	Term	Use	
OPF	official personnel folder	Text,	
		Ex. 38, 39	
OWCP	Office of Workers' Compensation Program	762	
OTI	opportunity to improve 747		
POI	Personnel Office identifier	305	
QSI	quality step increase	1, 357, 719	
RIF	reduction-in-force	Text	
SCD	service computation date	Text,	
		Ex. 68, 79	
SCEP	Student Career Experience Program 357,		
SME	subject matter experts 454		
SSFL	Sugar Storage Facility Loan	Ex. 14	
T&A	time and attendance	126, 332	
TSP	Thrift Savings Plan	330, 353, 552,	
		613	
WAE	when actually employed 627, 629		
WGI	within-grade increase	Text,	
		Ex. 43, 77	

# **Redelegations of Authority**

This table lists redelegations of authority in this handbook.

Redelegation	Paragraph Reference
Authority to mandate or veto the closing or establishment of any office	52
If Chief, Administrative Division is absent, SED delegates classification	103
authority to GS-7 or above	

#### **Definitions of Terms Used in This Handbook**

# **Administrative Pay Adjustment**

An <u>administrative pay adjustment</u> occurs when an employee receives any increase or decrease in rate of basic pay and there is no change in duties or responsibilities of the employee's position. This includes a change in the pay system under which the employee is paid.

#### \*--Authorized CED Grade

The <u>authorized CED grade</u> for a County Office is the full performance grade established according to the most recent update of the CED C&PP. The authorized grade may **not** be the actual grade of the incumbent CED. For example:

- CED may **not** meet time-in-grade requirements for promotion to the authorized grade for the County Office
- CED may be in a position designated to be downgraded when it becomes vacant.--\*

#### Average Adjusted Workdays (AWD)

<u>Average adjusted workdays</u> are the workdays spent by a County Office in a program area for the 3 most recent years of data, excluding time spent by CED, COC, or CMC.

# **CED** at Large

### A CED at Large position:

- may be established when CED is temporarily assigned to a County Office for payrolling purposes when there is already CED assigned to the County Office
- may be used in the most unusual situations only, such as for EEO settlements or conduct and discipline measures
- requires prior approval by the Area Office.

#### **Combined County Operation**

A combined county operation is a headquarters County Office with 1 or more:

- full-time suboffices
- part-time suboffices
- closed County Offices.

#### **Definitions of Terms Used in This Handbook (Continued)**

#### **Full-Time Suboffice**

A full-time suboffice is an FSA office that:

- has regularly established office hours of 40 hours per week
- is managed by CED in a headquarters County Office.

#### \*--Hard-to-Fill Vacancy

A <u>hard-to-fill vacancy</u> exists if **no or only 1** candidate is referred to COC and a selection **cannot** be made after the first announcement with the area of consideration defined in subparagraph 454 D, the CED vacancy may be re-advertised with an area of consideration that includes all candidates meeting the **basic qualifications** as listed in subparagraph 458 B.--\*

# **Headquarters County Office**

A <u>headquarters County Office</u> is a County Office that oversees the administrative and program activities of suboffices or closed offices. Administrative allocations are made to the headquarters office for all counties in the combination.

#### **Hours Worked**

Hours worked means the number of hours:

- that the employee worked
- for any paid nonworktime, such as annual and sick leave.

#### **Knowledge, Skills, and Abilities (KSA's)**

The following are the definitions of knowledge, skills, and abilities.

- <u>Knowledge</u> is an organized body of information, usually of a factual or procedural nature, which, if applied, makes adequate performance on the job possible.
- <u>Skill</u> is the proficient manual, verbal, or mental manipulation of data, people, or things. The difference between skill and ability is that skills are directly observable. Skills are observable and quantifiable.
- <u>Ability</u> is the competence to perform an observable behavior or activity at the present time. Also implied is a lack of discernible barriers, either physical or mental, to performing the activity.

#### **Definitions of Terms Used in This Handbook (Continued)**

#### **Local Commuting Area**

A <u>local commuting area</u>, for the purpose of directed reassignments according to paragraph 336, is the geographic area that includes surrounding localities in which people live and can reasonably be expected to travel back and forth daily to their usual employment. STC's shall determine each local commuting area.

# \*--Noncompetitive Referral

A <u>noncompetitive referral</u> is an appointment or placement in a position in the competitive process that is not made by selection from an open competitive process and is usually based on current service.--\*

# Normal Workdays (NWD)

# Normal workdays are:

- computed by applying constants and coefficients to the units of work completed
- computed in the County Office to equal 8-hour days
- explained in 12-AO.

# **Paid-for Workdays**

<u>Paid-for workdays</u> are actual employee workdays expended and paid by County Office administrative expenses.

#### **Part-Time Suboffice**

A part-time suboffice is an FSA office:

- with regularly established office hours of less than 40 hours per week
- managed by CED in a headquarters County Office.

#### Relative

<u>Relative</u> means father, mother, son, daughter, brother, sister, uncle, aunt, first cousin, nephew, niece, husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, brother-in-law, sister-in-law, stepfather, stepson, stepdaughter, stepbrother, stepsister, half brother, or half sister.

#### **Shared Management Program**

The Shared Management Program results when CED manages:

- 1 full-time County Office
- 1 or more full-time suboffices.

### **Definitions of Terms Used in This Handbook (Continued)**

# **Specialized Experience**

<u>Specialized experience</u> is defined as experience that equipped the applicant with the particular knowledges, skills, and abilities to perform successfully the duties of the position, and is typically in or related to the work of the position being filled. To be creditable, specialized experience must have been equivalent to at least 1 year in the next lower grade level.

### **Vacant Position**

A <u>vacant position</u> is a position that has been established by the State Office and is currently unoccupied.

### Workweek

A workweek, for the purpose of credit toward WGI's, is the employee's scheduled tour of duty.

### Standard Position Descriptions for CED and COT Positions

### **County Operations Trainee, CO-5**

**Title :** County Operations Trainee

Grade: CO-5

#### A. INTRODUCTION

The incumbent of this position serves at the basic trainee level and follows a prescribed program designed to provide managerial and program training necessary for advancement to a CED position. The incumbent may be assigned to any County FSA Office for training purposes. The employee shall be promoted to a CO-7 CED trainee position after successfully completing 6 months of the training program. The position is FLSA nonexempt.

#### B. MAJOR DUTIES AND RESPONSIBILITIES

Works closely with CED and other employees in the training County Office to learn supervisory and managerial principles as well as procedures and processes related to the development and administration of Agency policies, programs, and projects at the local level. Actively performs tasks to increase understanding of operating procedures, methods, and requirements.

Acquires knowledge and experience in the following areas:

- C providing leadership, direction, and coordination in carrying out program activities
- C evaluating programs to determine impact and effectiveness
- C explaining policies and program options
- C communicating effectively with both staff members and clients
- C supervising and motivating subordinates
- C participating in local agriculture-related activities and outreach programs
- C addressing producer/client groups.

Performs related assignments as required.

#### C. EVALUATION FACTORS

### 1. Knowledge Required by the Position

Basic knowledge of agricultural production and marketing, agricultural conservation, and \*--similar fields affecting FSA programs to perform developmental assignments designed to--\* provide increasing knowledge of Agency activities and their relationship to local agricultural enterprises.

### **County Operations Trainee, CO-5 (Continued)**

Basic analytical skills to conduct general assessments of local program impact and effectiveness.

Basic managerial knowledge and ability to acquire and apply leadership skills.

Ability to establish effective working relationships with coworkers and clients and to communicate effectively to explain program operations and requirements.

# 2. <u>Supervision Received</u>

This position is under the supervision of CED in the training county who provides specific work assignments and maintains close control and guidance over the work. The incumbent carries out tasks as instructed. Work is closely checked in progress and upon completion for adequacy, accuracy, and adherence to instructions.

#### 3. Guidelines

Specific written and oral guidelines directly covering assignments are immediately available and applicable. The employee works in strict adherence to the guidelines and instructions; deviations must be approved by the supervisor. Work is typically assigned for the purpose of familiarizing the employee with guidelines and enabling the employee to learn to use the guidelines effectively.

### 4. Complexity

The work consists of duties that involve related steps, processes, or methods. Decisions are clearcut and involve matters of a factual nature. The correct actions to be taken are easily recognized.

### 5. Scope and Effect

The purpose of the work is to carry out specific tasks to familiarize the incumbent with FSA program and management policies, operations, and requirements. Assignments are structured to provide increasing knowledge and skills related to the work of the organization.--\*

### **County Operations Trainee, CO-5 (Continued)**

# 6. and 7. Personal Contacts and Purpose of Contacts

Contacts are with coworkers, State Office employees, clients, and local officials.

The purpose of contacts is to exchange factual information related to assignments.

## 8. Physical Demands

The work is primarily sedentary in nature. Some activities may involve occasional walking through rough terrain, climbing on-farm storage facilities, etc.

### 9. Work Environment

The work involves exposure to operating farm machinery, heights, animals, and inclement weather conditions which requires adherence to normal safety precautions. No special protective clothing or equipment is needed.--\*

# **County Operations Trainee, CO-7**

**Title :** County Operations Trainee

**Grade:** CO-7

#### A. INTRODUCTION

The incumbent of this position serves as a CED trainee and follows a prescribed program designed to provide increasing managerial and program training necessary for advancement to a CED position. The incumbent may be assigned to any County FSA Office for training purposes. The employee must be selected for a CED position and meet qualification requirements before advancing to CO-9. The position is FLSA nonexempt.

### B. MAJOR DUTIES AND RESPONSIBILITIES

Acquires increasing knowledge of the development and administration of FSA policy and programs. Applies skills and knowledge to provide leadership, direction, and coordination of program operations.

Prepares written communications to ensure understanding of programs, instructions, and directions. Participates in assigned portions of meetings, preparing materials, and personally making presentations.

Acquires and applies supervisory knowledge and techniques to employee(s) engaged in specific, narrowly defined assignments. Applies practical motivating techniques and evaluates their success or failure in the situation involved.

Provides assistance to CED in the training county to accomplish recurring or emergency program assignments.

Participates in various local agriculture-related activities and outreach programs. Establishes effective working relationships with program participants and other clients of the office.

Performs related assignments as required.

May I	oe assigned	as acting CE	D after completing	a formal training pro	gram*

### **County Operations Trainee, CO-7 (Continued)**

#### C. <u>EVALUATION FACTORS</u>

#### 1. Knowledge Required by the Position

General knowledge of agricultural production and marketing, agricultural conservation,
\*--and similar fields affecting FSA programs to perform assignments designed to provide--\*
increasing knowledge of Agency activities and their relationship to local agricultural enterprises.

General knowledge of Agency programs and operations to provide program information and to carry out recurring or emergency program assignments.

Analytical skills to conduct general assessments of local program impact and effectiveness.

General knowledge of managerial methods and techniques to provide program direction and coordination and to motivate other employees.

Ability to establish effective working relationships with coworkers and clients and to communicate effectively orally and in writing to participate in training sessions and to explain program operations and requirements.

### 2. <u>Supervision Received</u>

CED in the training county provides specific instructions as to approach, methods, and sources of information for new or unusual assignments. Day-to-day work is performed with greater independence according to established guides and precedents. Work is reviewed upon completion for technical adequacy, adherence to guides and procedures, and compliance with instructions. New or unusual assignments may be spot checked in progress.

#### 3. Guidelines

Policies, procedures, and precedents are established and applicable to assignments at this level. The incumbent uses judgment to locate, select, and apply the most appropriate guidelines. Where guidelines are lacking, the incumbent refers the matter to CED.

# **County Operations Trainee, CO-7 (Continued)**

# 4. Complexity

Assignments consist of various tasks or duties involving different methods or procedures. Decisions regarding methods to be used depend on the nature of the situation involved. The employee must identify and analyze the issues that have a bearing on the technique selected for carrying out the assignment.

# 5. Scope and Effect

The primary purposes of the work are to carry out assigned developmental tasks and to provide assistance to other County Office employees. While the incumbent is learning increasingly more complex tasks, most of the problems resolved independently are conventional and can be resolved using established procedures. The work has an impact upon the successful administration of Agency programs through the County Office.

# 6. and 7. <u>Personal Contacts and Purpose of Contacts</u>

Contacts are with coworkers, State Office employees, clients, and local officials.

The purpose of contacts is to exchange factual information related to assignments.

#### 8. Physical Demands

The work is primarily sedentary in nature. Some activities may involve occasional walking through rough terrain, climbing on-farm storage facilities, etc.

# 9. Work Environment

The work involves exposure to operating farm machinery, heights, animals, and inclement weather conditions which requires adherence to normal safety precautions. No special protective clothing or equipment is needed.--\*

### **County Operations Trainee, CO-9**

**Title :** County Operations Trainee

Grade: CO-9

#### A. INTRODUCTION

This is a specialized CED trainee position for use only when the employee enters the CED training program from grade 9 or higher. The work follows a prescribed program designed to provide increasing managerial and program training necessary for advancement to a CED position. The incumbent may be assigned to any County FSA Office for training purposes. The employee must be selected for a CED position and meet qualification requirements before placement in a nontrainee CO-9 CED position. The position is FLSA nonexempt.

#### B. <u>MAJOR DUTIES AND RESPONSIBILITIES</u>

Acquires increasing knowledge of the development and administration of FSA policy and programs. Applies skills and knowledge to provide leadership, direction, and coordination of program operations.

Prepares written communications to ensure understanding of programs, instructions, and directions. Participates in assigned portions of meetings, preparing materials, and personally making presentations.

Acquires and applies supervisory knowledge and techniques to employee(s) engaged in County Office program and administrative assignments. Applies practical motivating techniques and evaluates their success or failure in the situation involved.

Performs recurring and emergency program assignments to assist in carrying out the work of the training office and to gain increasing knowledge of the full range of Agency program operations.

Participates in various local agriculture-related activities including providing leadership in outreach efforts. Establishes effective working relationships with program participants and other clients of the office.

Performs related assignments as required.

May be assigned as acting CED after completing a formal training program.--\*

### **County Operations Trainee, CO-9 (Continued)**

#### C. <u>EVALUATION FACTORS</u>

#### 1. Knowledge Required by the Position

General knowledge of agricultural production and marketing, agricultural conservation,
\*--and similar fields affecting FSA programs to perform assignments designed to provide--\*
increasing knowledge of Agency activities and their relationship to local agricultural enterprises.

General knowledge of Agency programs and operations to provide program information and to carry out recurring or emergency program assignments.

Analytical skills to conduct general assessments of local program impact and effectiveness.

General knowledge of managerial methods and techniques to provide program direction and coordination and to motivate other employees.

Ability to establish effective working relationships with coworkers and clients and to communicate effectively orally and in writing to participate in training sessions and to explain program operations and requirements.

### 2. Supervision Received

CED assigns specific tasks to be performed and sets the deadlines for completing the work. The employee works independently, determines priorities, and recommends solutions to problem situations based on experience and established policies or precedents. Work is reviewed upon completion for adherence to requirements and soundness of decisions or recommendations made.

#### 3. Guidelines

Policies, procedures, and precedents are established and applicable to most assignments. The incumbent uses judgment to select, interpret, and apply the most appropriate guidelines. The incumbent may also adapt or recommend adaptation of guidelines to accommodate specific, nonrecurring situations.

# **County Operations Trainee, CO-9 (Continued)**

# 4. Complexity

Assignments consist of various tasks or duties involving different methods or procedures. Decisions regarding methods to be used depend on the nature of the situation involved. The employee must identify and analyze the issues that have a bearing on the technique selected for carrying out the assignment.

# 5. Scope and Effect

The primary purposes of the work are to carry out assigned developmental tasks and to provide assistance to CED and other County Office employees. While the incumbent is learning increasingly more complex tasks, most of the problems resolved independently are conventional and can be resolved using established procedures. The work has an impact upon the successful administration of Agency programs through the County Office.

# 6. and 7. <u>Personal Contacts and Purpose of Contacts</u>

Contacts are with coworkers, State Office employees, clients, and local officials.

The purpose of contacts is to exchange factual information related to assignments.

#### 8. Physical Demands

The work is primarily sedentary in nature. Some activities may involve occasional walking through rough terrain, climbing on-farm storage facilities, etc.

### 9. Work Environment

The work involves exposure to operating farm machinery, heights, animals, and inclement weather conditions which requires adherence to normal safety precautions. No special protective clothing or equipment is needed.--\*

# \*--County Executive Director (Trainee)

Title : County Executive Director (Trainee)

**Grade** : CO-5, CO-7

**Title Code** : 0371 **Parenthetical Title** : (Trainee)

# **Introduction**

The incumbent serves as a CED trainee and performs assignments designed to provide increasing managerial and program training necessary for advancement. The full performance level of the position is the authorized grade of the county served. The position is FLSA nonexempt.

# **Primary Duties**

Acquires increasing knowledge of the development and administration of FSA policy and programs. Working closely with higher graded employees in the District and in the State Office, provides policy guidance and interpretation to office employees and clients. Manages program operations within the office and provides procedural guidance to Program Technicians and other office employees.

Prepares written communications to ensure understanding of programs, instructions, and directions. Participates in and conducts meetings, preparing materials and agenda and following up on decisions made.

Acquires and applies knowledge of personnel, fiscal and administrative management policies, procedures, and operations. Works closely with the county FSA committee(s), the District Director, and State Office personnel to assure adherence to State and national requirements. Exercises personnel and fiscal authorities in accordance with approved delegations.

Acquires and applies supervisory knowledge and techniques to employee(s) engaged in County Office program and administrative assignments. Applies practical motivating techniques and evaluates their success or failure in the situation involved.

Participates in various local agriculture-related activities including providing leadership in outreach efforts. Establishes effective working relationships with program participants and other clients of the office.

Performs related assignments as required*	
	Continued on the next page

\*--County Executive Director (Trainee) (Continued)

## **EEO and Civil Rights Responsibilities**

The incumbent provides equal employment, training, and promotional opportunities to all subordinates, applicants, and new hires; prohibits discrimination based on race, color, religion, sex, national origin, age, disability, or marital status; and promotes a full realization of equal employment through continuous affirmative actions within the work environment. Complies with and affirmatively implements the requirements of EEO laws, regulations, and policies. The incumbent ensures that information concerning county programs, policies, and committee elections is fully and fairly disseminated to farmers, employees, and the general public; provides County Office services and facilities without regard to race, color, religion, national origin, sex, age, disability, or marital status; and conducts all County Office operations according to applicable civil rights rules and regulations.

#### **Supervision Received and Guidelines**

The CED is responsible to the assigned County Committee(s) for the effective performance of assigned duties and responsibilities. The employee receives ongoing program and managerial training and works closely with the county FSA committee(s), the District Director, and State Office personnel. As progress is made, a greater degree of independence is delegated. Problems are discussed and resolved as they occur, and assistance in the interpretation and application of procedures and instructions is readily available.--\*

## **County Executive Director, CO-9**

**Title :** County Executive Director

**Grade:** CO-9

#### A. INTRODUCTION

The incumbent of this position is employed by the local Farm Service Agency (FSA) committee(s) and is responsible for directing and managing program and administrative operations for one or more counties to carry out permanent and ad hoc commodity production, commodity/facility loan, conservation, environmental quality, indemnity, disaster, emergency and defense programs as well as crop insurance operations under policies established by the Risk

\*--Management Agency (RMA). The incumbent provides basic farm loan program services and may perform additional farm loan program assignments based on authorities delegated. The work also includes performing office and field activities as needed to accomplish program--\* objectives.

The incumbent serves at the first independent working level of the CED position and manages Agency program activities in the office while gaining increasing program knowledge and supervisory skills. The full performance level of the position is the authorized grade of the county served. The position is FLSA exempt.

#### B. MAJOR DUTIES AND RESPONSIBILITIES

Policy Interpretation: Explains, interprets, and administers and interprets policies established by the Agency and by FSA committee(s) in the county/counties in which the position is located. Works closely with State Office officials, the District Director and higher graded CED's to acquire knowledge of national and State program policies and objectives. Meets regularly with the county committee(s) to discuss programs and policies, to convey State Office guidelines, and to develop and implement program provisions appropriate for local agricultural conditions. Takes appropriate action to assure that national, State, and county committee policies and objectives are properly communicated to and carried out by clients and subordinate employees.

**Program Management:** Manages all Agency commodity production, commodity and facility loan, conservation, emergency and disaster, and other related programs for the office, including those established in permanent farm legislation as well as ad hoc programs mandated by Congress. Management responsibilities cover all aspects of program administration including, but not limited to providing program information and policy guidance to actual and potential clients, accepting program applications and determining program eligibility, preparing contracts,

#### **County Executive Director, CO-9 (Continued)**

performing varied calculations, establishing and maintaining a full range of farm and program records, ensuring compliance with all legal and program provisions including those that are interrelated with other programs and requirements, investigating and resolving possible program violations, authorizing payments, and collecting overpayments. Represents the Agency during program appeals and at hearings at the local and/or national level. Counsels clients on program requirements and interrelationships to assure eligibility for loans, purchases, payments, and other program benefits. As assigned, directs key county aerial compliance activities.

Administers new and varied ad hoc programs designed to address short-term agricultural emergencies brought about by economic conditions, adverse weather or other natural disasters. Establishes operational guides for such programs within the office, identifies and adjusts priorities in work assignments, hires and trains new employees, and reallocates resources as needed to assure that such programs are smoothly incorporated into existing office workflow. Issues newsletters or other informational materials and conducts meetings to inform the farming community of the availability of such programs as well as program requirements and benefits. Ad hoc programs are typically characterized by confusion and controversy, minimal guidelines, and rapidly changing operational requirements, all of which contribute to the complexity of their implementation and administration.

Carries out emergency, natural disaster, and defense activities as assigned.

**Fiscal Management:** As agent for the Commodity Credit Corporation (CCC) within the assigned county/counties, is responsible and accountable for the receipt, custody, and disposal of all funds, negotiable instruments, and property coming into the control of CCC. As delegated by the county committee(s), exercises unlimited authority to disburse CCC program and administrative funds in an area where the economic impact of Agency programs is light to moderate. Maintains responsibility for administering claims and handling bankruptcy cases and is responsible for fiscal programs including cash management, debt management, and debt collection.

<u>Personnel Management</u>: According to 7 CFR Part 7, manages all day-to-day operations of the County Office and employs subordinate non-Federal County Office and field employees. Supervises a small permanent full-time office staff and exercises a full range of supervisory responsibilities including:

1.	planning work to be accomplished by subordinates, setting and adjusting priorities, and preparing	
	schedules for completion of work;	
	Continued on the next pag	_ ze

## **County Executive Director, CO-9 (Continued)**

- 2. assigning work to subordinates based on priorities, selective consideration of the difficulty and requirements of assignments, and the capabilities of employees;
- 3. developing standards and evaluating work performance of subordinates;
- 4. giving advice, counsel, or instruction to employees on both work and administrative matters;
- 5. interviewing candidates and making selections for positions in the office; recommending promotions, reassignments, and other personnel actions;
- 6. hearing and resolving complaints from employees, referring group grievances and more serious unresolved complaints to a higher level supervisor or manager;
- 7. effecting minor disciplinary measures, such as warnings and reprimands, recommending other action in more serious cases;
- 8. identifying developmental and training needs of employees, providing or arranging for needed development and training; and
- 9. finding ways to improve the quality of the work directed.

Consults with and provides input to the responsible Farm Loan Manager (FLM) or District Director (DD) about assignments of Program Technicians with farm loan program responsibilities. As assigned, provides training and/or personnel/payroll services to CED trainees and other employees.

Administrative Management: Manages and directs all administrative functions in the assigned office(s), including designating employee or employees to perform these functions. Administrative activities include, but are not limited to, such areas as personnel, payroll, and administrative expenses; property and space management, supplies, and equipment; and mail and records management. Maintains responsibility and accountability for any property or item of value coming into the control of CCC. When FSA serves as lead agency for a Service Center, provides space, leasing, and other administrative services for other agencies collocated in the Center. Oversees all County Office elections and referendums, including referendums for other organizations. Serves as counselor and expert on county election procedures and maintains—\*

#### **County Executive Director, CO-9 (Continued)**

custody of ballots used for elections as well as all records of election proceedings. Oversees office automation activities, ensuring that program and administrative data is entered into the computer, that automated files and records are properly maintained, and that requirements governing computer backups, hardware and software maintenance, and computer security are followed. Manages the office's recycling program.

\*--Farm Loan Program Responsibilities: Performs a range of Farm Loan Program (FLP) assignments including distributing and accepting forms and applications, collecting and processing payments, responding to inquiries, and scheduling appointments with the Farm Loan Manager (FLM) or Farm Loan Officer (FLO). Works with FLM or District Director (DD) in organizing office activities to ensure that all applicants and borrowers are served in a timely manner and to ensure full understanding of and compliance with program policies and requirements.

Depending on workload demands, training received and authorities delegated and maintained, the incumbent may be responsible for additional FLP assignments including maintaining and reviewing accounts, making recommendations for debt settlements, processing borrower classifications, conducting records reviews, tax searches and security checks, preparing chattel appraisals, assisting with real estate appraisals, monitoring construction projects and inventory property, completing or assisting in year-end analysis, and approving loans.--\*

<u>Public Relations and Outreach</u>: Develops program information and news for use in publications, radio broadcasts, and personal appearances to maintain good public relations with farmers, farm groups, and others. Cooperates with and assists other Federal, State, and local agencies in informing rural and farming communities through appropriate media of programs that provide assistance and benefits affecting individuals' economic and social conditions.

Establishes and maintains effective working relationships with a wide range of groups and individuals in the area served. Represents the Agency in contacts with producers and other clients, agribusiness interests, civic groups, business and government officials, media representatives and others. Serves as the Agency representative to the local Food and Agriculture Council (FAC) and Chairperson of the local Emergency Board. Develops and conducts public relations and outreach programs in the area, including authoring newsletters, participating in meetings, and making public or media appearances. Manages local food security, gleaning and food recovery programs. Provides authoritative information on Agency programs, explains program policies, procedures, requirements, benefits and interrelationships, and promotes understanding of and participation in Agency programs.

Danfannaaat	handutiaa a	nd maananaihil	ities as required.
Periornis ot	ner dudes a	na responsibil	nies as reduired.

#### **County Executive Director, CO-9 (Continued)**

#### C. <u>EEO AND CIVIL RIGHTS RESPONSIBILITIES</u>

The incumbent provides equal employment, training, and promotional opportunities to all subordinates, applicants, and new hires; prohibits discrimination based on race, color, religion, sex, national origin, age, disability, or marital status; and promotes a full realization of equal employment through continuous affirmative actions within the work environment. Complies with and affirmatively implements the requirements of EEO laws, regulations, and policies. The incumbent ensures that information concerning county programs, policies, and committee elections is fully and fairly disseminated to farmers, employees, and the general public; provides County Office services and facilities without regard to race, color, religion, national origin, sex, age, disability, or marital status; and conducts all County Office operations according to applicable civil rights rules and regulations.

#### D. <u>EVALUATION FACTORS</u>

## 1. Knowledge Required by the Position

General knowledge of agricultural production and marketing, agricultural conservation,

\*--and similar fields affecting FSA programs to manage and direct the program activities for one or more counties.

General knowledge of Agency farm programs and operations to provide program--\* information, to develop and implement internal program operations and to carry out office and field program activities.

General knowledge of the Agency's administrative, fiscal and personnel programs and policies to supervise subordinate employees and to manage administrative activities of the office.

\*--General knowledge of FSA farm loan programs and program provisions to provide--\*
program services, perform additional program assignments based on authorities delegated, and
work with FLO, FLM, DD and others to assure the timely and effective delivery of farm loan
programs and services.

Knowledge of and skill in written and oral communication techniques sufficient to interpret program policies, conduct outreach activities and explain and describe program issues, requirements, benefits, problems and solutions to Agency program and administrative specialists, program participants, local officials, media representatives and others, as appropriate.

# **County Executive Director, CO-9 (Continued)**

# 2. <u>Supervision Received</u>

CED is responsible to the assigned county committee(s) for the effective performance of assigned duties and responsibilities. The employee plans, directs and carries out the work of the office according to program requirements and established policies. CED applies precedent situations and previous training to resolve problems but may refer unusual questions to DD for guidance. Work is evaluated upon completion for technical accuracy, soundness of decisions, adherence to policy and efficiency of office operations.

#### 3. Guidelines

Guidelines consist of a variety of national and local program policies, procedures and precedents which are applicable to most situations or assignments. CED must also implement emergency programs for which guidelines have not been finalized. The employee continually uses independent judgment to interpret and apply guidelines, to establish internal operating policies, and to develop solutions for problems encountered. CED also formulates and implements his/her own management policies and operating procedures for the office.

## 4. Complexity

The work of this position includes planning and administration of program, management and related functions involving a full range of Agency programs and services. The work requires analysis of the issues involved in each assignment, evaluation of conventional problems or questions and the selection of an appropriate response or course of action.

# 5. Scope and Effect

The purpose of the work is to administer Agency commodity and conservation programs in the assigned county/counties, to manage the assigned office(s) and to develop, interpret and evaluate program policies. The work affects local program administration and the economic well-being of program participants.--\*

# **County Executive Director, CO-9 (Continued)**

#### 6. and 7. Personal Contacts and Purpose of Contacts

CED maintains ongoing contacts with program participants, the State FSA Office, the State FSA committee, the county FSA committee, the local FAC, local officials and employees of other agencies and outside organizations in a variety of settings. Typical of these contacts are representatives of other local and Federal agencies, producer organizations, civic organizations, producers and their representatives, and members of the news media.

The purpose of contacts is to explain available programs, interpret program requirements, encourage program participation, persuade and influence others to accept and implement recommendations concerning administrative and program operating policies and procedures, and ensure understanding of and compliance with program regulations and provisions. The employee may encounter resistance to program requirements and changes because of individual producer interests and needs and must use tact and diplomacy to achieve a working consensus among parties who have dissimilar opinions and/or goals. The incumbent must also resolve problems involving conflicting program priorities, competing objectives, or resource allocation.

#### 8. Physical Demands

The work requires regular and recurring physical exertion involving walking through rough terrain, climbing on-farm storage facilities, etc.

#### 9. Work Environment

The work involves exposure to operating farm machinery, heights, animals and inclement weather conditions which requires adherence to normal safety precautions. No special protective clothing or equipment is needed.--\*

## **County Executive Director, CO-11**

**Title : County Executive Director** 

Grade: CO-11

#### A. INTRODUCTION

The incumbent of this position is employed by the local Farm Service Agency (FSA) committee(s) and is responsible for directing and managing program and administrative operations for one or more counties to carry out permanent and ad hoc commodity production, commodity/facility loan, conservation, environmental quality, indemnity, disaster, emergency and defense programs as well as crop insurance operations under policies established by the Risk Management Agency (RMA). The incumbent provides basic farm loan program services and may perform additional farm loan program assignments based on authorities delegated. The work also includes performing office and field activities as needed to accomplish program objectives.

The incumbent supervises a small permanent full-time office staff and manages 1 or 2 major farm \*--programs (commodity/facility loan, conservation, commodity production, and/or NAP) in--\* the County Office(s) assigned. The county/counties served are typically characterized by the following: (1) production of a limited variety of major crops affected by FSA programs, (2) participation in major Agency program areas is light to moderate, (3) the economic impact of Agency programs managed is light to moderate. This is the full performance level of the position. The position is FLSA exempt.

#### B. MAJOR DUTIES AND RESPONSIBILITIES

**Policy Interpretation:** Administers and interprets policies established by the Agency and by FSA committee(s) in the county/counties in which the position is located. Meets regularly with the county committee(s) to discuss programs, program operations, national program requirements, local agricultural conditions, etc. Provides program information to the county committee(s), including interpretation and explanation of program legislation, regulations and interrelationships. Takes appropriate action to assure that national, State and county committee policies and objectives are properly communicated to and carried out by clients and subordinate employees.

# **County Executive Director, CO-11 (Continued)**

**Program Management:** Manages all Agency commodity production, commodity and facility loan, conservation, emergency and disaster, and other related programs for the office, including those established in permanent farm legislation as well as ad hoc programs mandated by Congress. The county/counties to which the incumbent is assigned are characterized by limited activity in the major farm programs of the Agency, light to moderate program participation, and/or light to moderate economic impact of ongoing programs. Management responsibilities cover all aspects of program administration including, but not limited to providing program information and policy guidance to actual and potential clients, accepting program applications and determining program eligibility, preparing contracts, performing varied calculations, establishing and maintaining a full range of farm and program records, ensuring compliance with all legal and program provisions including those that are interrelated with other programs and requirements, investigating and resolving possible program violations, authorizing payments, and collecting overpayments. Represents the Agency during program appeals and at hearings at the local and/or national level. Counsels clients on program requirements and interrelationships to assure eligibility for loans, purchases, payments and other program benefits. As assigned, directs key county aerial compliance activities.

Administers new and varied ad hoc programs designed to address short-term agricultural emergencies brought about by economic conditions, adverse weather or other natural disasters. Establishes operational guides for such programs within the office, identifies and adjusts priorities in work assignments, hires and trains new employees, and reallocates resources as needed to assure that such programs are smoothly incorporated into existing office workflow. Issues newsletters or other informational materials and conducts meetings to inform the farming community of the availability of such programs as well as program requirements and benefits. Ad hoc programs are typically characterized by confusion and controversy, minimal guidelines and rapidly changing operational requirements, all of which contribute to the complexity of their implementation and administration.

Carries out emergency, natural disaster and defense activities as assigned.

**Fiscal Management:** As agent for the Commodity Credit Corporation (CCC) within the assigned county/counties, is responsible and accountable for the receipt, custody and disposal of all funds, negotiable instruments and property coming into the control of CCC. As delegated by the county committee(s), exercises unlimited authority to disburse CCC program and administrative funds in an area where the economic impact of Agency programs is light to moderate. Maintains responsibility for administering claims and handling bankruptcy cases and is responsible for fiscal programs including cash management, debt management, and debt collection.

## **County Executive Director, CO-11 (Continued)**

**Personnel Management:** According to 7 CFR Part 7, manages all day-to-day operations of the County Office and employes subordinate non-Federal County Office and field employees. Supervises a small permanent full-time office staff and exercises a full range of supervisory responsibilities including:

- 1. planning work to be accomplished by subordinates, setting and adjusting priorities, and preparing schedules for completion of work;
- 2. assigning work to subordinates based on priorities, selective consideration of the difficulty and requirements of assignments, and the capabilities of employees;
- 3. developing standards and evaluating work performance of subordinates;
- 4. giving advice, counsel, or instruction to employees on both work and administrative matters;
- 5. interviewing candidates and making selections for positions in the office; recommending promotions, reassignments and other personnel actions;
- 6. hearing and resolving complaints from employees, referring group grievances and more serious unresolved complaints to a higher level supervisor or manager;
- 7. effecting minor disciplinary measures, such as warnings and reprimands, recommending other action in more serious cases;
- 8. identifying developmental and training needs of employees, providing or arranging for needed development and training; and
- 9. finding ways to improve the quality of the work directed.

Consults with and provides input to the responsible Farm Loan Manager (FLM) or District Director (DD) about assignments of Program Technicians with farm loan program responsibilities. As assigned, provides training and/or personnel/payroll services to CED trainees and other employees.--\*

#### **County Executive Director, CO-11 (Continued)**

Administrative Management: Manages and directs all administrative functions in the assigned office(s), including designating employee or employees to perform these functions. Administrative activities include, but are not limited to, such areas as personnel, payroll and administrative expenses; property and space management, supplies and equipment; and mail and records management. Maintains responsibility and accountability for any property or item of value coming into the control of CCC. When FSA serves as lead agency for a Service Center, provides space, leasing and other administrative services for other agencies collocated in the Center. Oversees all County Office elections and referendums, including referendums for other organizations. Serves as counselor and expert on county election procedures and maintains custody of ballots used for elections as well as all records of election proceedings. Oversees office automation activities, ensuring that program and administrative data is entered into the computer, that automated files and records are properly maintained, and that requirements governing computer backups, hardware and software maintenance, and computer security are followed. Manages the office's recycling program.

\*--Farm Loan Program Responsibilities: Performs a range of Farm Loan Program (FLP) assignments including distributing and accepting forms and applications, collecting and processing payments, responding to inquiries, and scheduling appointments with the Farm Loan Manager (FLM) or Farm Loan Officer (FLO). Works with FLM or District Director (DD) in organizing office activities to ensure that all applicants and borrowers are served in a timely manner and to ensure full understanding of and compliance with program policies and requirements.

Depending on workload demands, training received and authorities delegated and maintained, the incumbent may be responsible for additional FLP assignments including maintaining and reviewing accounts, making recommendations for debt settlements, processing borrower classifications, conducting records reviews, tax searches and security checks, preparing chattel appraisals, assisting with real estate appraisals, monitoring construction projects and inventory property, completing or assisting in year-end analysis, and approving loans.--\*

<u>Public Relations and Outreach</u>: Develops program information and news for use in publications, radio broadcasts, and personal appearances to maintain good public relations with farmers, farm groups, and others. Cooperates with and assists other Federal, State, and local agencies in informing rural and farming communities through appropriate media of programs that provide assistance and benefits affecting individuals' economic and social conditions.

Establishes and maintains effective working relationships with a wide range of groups and individuals in the area served. Represents the Agency in contacts with producers and other clients, agribusiness interests, civic groups, business and government officials, media representatives and others. Serves as the Agency representative to the local Food and Agriculture Council (FAC) and Chairperson of the local Emergency Board. Develops and

# **County Executive Director, CO-11 (Continued)**

conducts public relations and outreach programs in the area, including authoring newsletters, participating in meetings, and making public or media appearances. Manages local food security, gleaning and food recovery programs. Provides authoritative information on Agency programs, explains program policies, procedures, requirements, benefits and interrelationships, and promotes understanding of and participation in Agency programs.

Performs other duties and responsibilities as required.

## C. EEO AND CIVIL RIGHTS RESPONSIBILITIES

The incumbent provides equal employment, training, and promotional opportunities to all subordinates, applicants, and new hires; prohibits discrimination based on race, color, religion, sex, national origin, age, disability, or marital status; and promotes a full realization of equal employment through continuous affirmative actions within the work environment. Complies with and affirmatively implements the requirements of EEO laws, regulations, and policies. The incumbent ensures that information concerning county programs, policies, and committee elections is fully and fairly disseminated to farmers, employees, and the general public; provides County Office services and facilities without regard to race, color, religion, national origin, sex, age, disability, or marital status; and conducts all County Office operations according to applicable civil rights rules and regulations.

## D. EVALUATION FACTORS

#### 1. Knowledge Required by the Position

Thorough knowledge of the principles and practices of agricultural production, marketing, agricultural conservation, and related fields and of FSA program provisions, policies and procedures to manage and direct the Agency's commodity and conservation programs and administrative operations for one or more counties.

Knowledge of FSA farm loan programs and program provisions to provide \* \* \* program services, perform additional program assignments based on authorities delegated, and work with FLO, FLM, DD and others to assure the timely and effective delivery of farm loan programs and services.

# **County Executive Director, CO-11 (Continued)**

Knowledge of and skill in written and oral communication techniques sufficient to interpret program policies, conduct outreach activities and explain and describe program issues, requirements, benefits, problems and solutions to Agency program and administrative specialists, program participants, local officials, media representatives and others, as appropriate.

Managerial knowledge and skills sufficient to provide technical guidance and oversight to assigned County Office employees in carrying out program and administrative functions, to formulate operating policies for the office, to direct and administer budget, fiscal, personnel and support services for the office, and to ensure that applicable administrative policy/procedural requirements are met.

# 2. Supervision Received

CED is responsible to the assigned county committee(s) for the effective performance of assigned duties and responsibilities. The county committees determine policies to follow in administration of programs but depend upon CED to interpret, apply and advise on national and State procedures and instructions. Accomplishment of goals and effectiveness of work are determined by the county committee(s) through exchange of information and discussion of

\*--County Office business through regular and special committee meetings. CED also receives technical guidance and oversight from DD or other members of the State Office staff, but--\* typically carries out managerial responsibilities and makes program decisions independently.

#### 3. Guidelines

Guidelines consist of a variety of national and local program policies, procedures and precedents which are applicable to most situations or assignments. CED must also implement emergency programs for which guidelines have not been finalized. The employee continually uses independent judgment to interpret and apply guidelines, to establish internal operating policies, and to develop solutions for problems encountered. CED also formulates and implements his/her own management policies and operating procedures for the office.

# **County Executive Director, CO-11 (Continued)**

# 4. Complexity

The work of this position involves planning and administration of program, management and related functions for one or more County Offices which are limited in terms of such factors as the diversity of agricultural commodity production, the variety of ongoing programs administered, the impact of governmental agricultural programs to the local economy, and/or the degree of participation in major Agency program areas. The work requires analysis of the issues involved in each assignment, evaluation of conventional problems or questions and the selection of an appropriate response or course of action.

## 5. Scope and Effect

The purpose of the work is to administer Agency commodity and conservation programs in the assigned county/counties, to manage the assigned office(s) and to develop, interpret and evaluate program policies. Because of the limited variety of agricultural operations and limited number of consistently active programs, highly unusual or unprecedented problems seldom occur. The work affects local program administration and the economic well-being of a limited to moderate range of program participants.

# 6. and 7. Personal Contacts and Purpose of Contacts

CED maintains ongoing contacts with program participants, the State FSA Office, the State FSA committee, the county FSA committee, the local FAC, local officials and employees of other agencies and outside organizations in a variety of settings. Typical of these contacts are representatives of other local and Federal agencies, producer organizations, civic organizations, producers and their representatives, and members of the news media.

The purpose of contacts is to explain available programs, interpret program requirements, encourage program participation, persuade and influence others to accept and implement recommendations concerning administrative and program operating policies and procedures, and ensure understanding of and compliance with program regulations and provisions. The employee may encounter resistance to program requirements and changes because of individual producer interests and needs and must use tact and diplomacy to achieve a working consensus among parties who have dissimilar opinions and/or goals. The incumbent must also resolve problems involving conflicting program priorities, competing objectives, or resource allocation.--\*

# **County Executive Director, CO-11 (Continued)**

# 8. Physical Demands

The work requires regular and recurring physical exertion involving walking through rough terrain, climbing on-farm storage facilities, etc.

# 9. Work Environment

The work involves exposure to operating farm machinery, heights, animals and inclement weather conditions which requires adherence to normal safety precautions. No special protective clothing or equipment is needed.--\*

## **County Executive Director, CO-11 Statement of Differences**

**Title :** County Executive Director

Grade: CO-11

Note: This description is to be used when the authorized grade of the County Office is CO-12, but the

employee does not meet time-in-grade requirements for promotion to that grade.

#### A INTRODUCTION

This is a statement of differences between this position and the full performance CO-12 position. The duties and responsibilities of this position are the same as in the CO-12 position description. The incumbent manages one or more County FSA Offices which fully meet the requirements for CO-12. Factor differences are described below. The position is FLSA exempt. The employee is eligible for promotion to the CO-12 level when all requirements are met, including satisfactory performance, qualification requirements, and the continued availability of duties at the CO-12 level. The employee supervises subordinate employees and is subject to the equal employment opportunity requirements described in the CO-12 position description.

## B. FACTOR DIFFERENCES

## 2. Supervision Received

CED is responsible to the assigned county committee(s) for the effective performance of assigned duties and responsibilities. He/she plans and carries out the work of the office according to established guidelines and practices. Situations without applicable guides or clear precedents are referred to DD for assistance. DD reviews work in terms of accurate program determinations and smooth and effective office operations.

#### 3. Guidelines

Guidelines are established and applicable to most situations handled independently by the incumbent. CED interprets and applies a variety of program policies and operations, referring unusual problems or issues without precedent to DD for assistance. CED also develops and implements management policies and internal operating procedures for the office.--\*

# **County Executive Director, CO-12**

**Title :** County Executive Director

Grade: CO-12

#### A. INTRODUCTION

The incumbent of this position is employed by the local Farm Service Agency (FSA) committee(s) and is responsible for directing and managing program and administrative operations for one or more counties to carry out permanent and ad hoc commodity production, commodity/facility loan, conservation, environmental quality, indemnity, disaster, emergency and defense programs as well as crop insurance operations under policies established by the Risk Management Agency (RMA). The incumbent provides basic farm loan program services and may perform additional farm loan program assignments based on authorities delegated. The work also includes performing office and field activities as needed to accomplish program objectives.

\*--The incumbent supervises a moderate to large permanent full-time office staff and manages at least 3 major recurring farm programs (commodity/facility loan, conservation, commodity production, and/or NAP) in the County Office(s) assigned. The county/counties served are--\* characterized by one or more of the following: (1) a moderate to wide variety of major crops affected by FSA programs is produced, (2) participation in major Agency program areas is consistently moderate to heavy, (3) the economic impact of Agency programs managed is moderate to significant, or (4) other considerations that significantly affect the overall complexity of operations and the management responsibilities of the incumbent. This is the full performance level of the position. The position is FLSA exempt.

#### B. MAJOR DUTIES AND RESPONSIBILITIES

<u>Policy Interpretation</u>: Administers and interprets policies established by the Agency and by FSA committee(s) in the county/counties in which the position is located. Meets regularly with the county committee(s) to discuss programs, program activities, national program requirements, and policy or program adaptations needed to serve local agricultural operations and conditions. Provides program information to the county committee(s), including interpretation and explanation of program legislation, regulations and interrelationships. Takes appropriate action to assure that national, State and county committee policies and objectives are properly communicated to and carried out by clients and subordinate employees.

# **County Executive Director, CO-12 (Continued)**

**Program Management:** Manages all Agency commodity production, commodity and facility loan, conservation, emergency and disaster, and other related programs for the office, including those established in permanent farm legislation as well as ad hoc programs mandated by Congress. The county/counties to which the incumbent is assigned are characterized by recurring activity in the major farm programs of the Agency, moderate to heavy program participation, and/or moderate to significant economic impact of ongoing programs, requiring the incumbent to exercise a high degree of analytical skills and judgment to manage programs so as to meet differing demands for program services and benefits or resolve specific problems. Management responsibilities cover all aspects of program administration including, but not limited to providing program information and policy guidance to actual and potential clients, accepting program applications and determining program eligibility, preparing contracts, performing varied calculations, establishing and maintaining a full range of farm and program records, ensuring compliance with all legal and program provisions including those that are interrelated with other programs and requirements, investigating and resolving possible program violations, authorizing payments, and collecting overpayments. Conducts ongoing evaluations of program effectiveness and makes or recommends modifications to enhance program operations. Represents the Agency during program appeals and at hearings at the local and/or national level. Counsels clients on program requirements and interrelationships to assure eligibility for loans, purchases, payments and other program benefits. As assigned, directs key county aerial compliance activities.

Administers new and varied ad hoc programs designed to address short-term agricultural emergencies brought about by economic conditions, adverse weather or other natural disasters. Establishes operational guides for such programs within the office, identifies and adjusts priorities in work assignments, hires and trains new employees, and reallocates resources as needed to assure that such programs are smoothly incorporated into existing office workflow. Issues newsletters or other informational materials and conducts meetings to inform the farming community of the availability of such programs as well as program requirements and benefits. Ad hoc programs are typically characterized by confusion and controversy, minimal guidelines and rapidly changing operational requirements, all of which contribute to the complexity of their implementation and administration. Further, the degree of participation and the economic impact of Agency programs in the area generate a high demand for ad hoc program information and policy interpretations.

Carries out emergency	, natural disaster and deten	se activities as assigned*	
		Conti	nued on the next page

# **County Executive Director, CO-12 (Continued)**

<u>Fiscal Management</u>: As agent for the Commodity Credit Corporation (CCC) within the assigned county/counties, is responsible and accountable for the receipt, custody and disposal of all funds, negotiable instruments and property coming into the control of CCC. As delegated by the county committee(s), exercises unlimited authority to disburse CCC program and administrative funds in an area where the economic impact of Agency programs is moderate to heavy. Maintains responsibility for administering claims and handling bankruptcy cases and is responsible for fiscal programs including cash management, debt management, and debt collection.

**Personnel Management:** According to 7 CFR Part 7, manages all day-to-day operations of the County Office and employs subordinate non-Federal County Office and field employees. Supervises a moderate to large permanent, full-time office staff and exercises a full range of supervisory responsibilities including:

- 1. planning work to be accomplished by subordinates, setting and adjusting priorities, and preparing schedules for completion of work;
- 2. assigning work to subordinates based on priorities, selective consideration of the difficulty and requirements of assignments, and the capabilities of employees;
- 3. developing standards and evaluating work performance of subordinates;
- 4. giving advice, counsel, or instruction to employees on both work and administrative matters;
- 5. interviewing candidates and making selections for positions in the office; recommending promotions, reassignments and other personnel actions;
- 6. hearing and resolving complaints from employees, referring group grievances and more serious unresolved complaints to a higher level supervisor or manager;
- 7. effecting minor disciplinary measures, such as warnings and reprimands, recommending other action in more serious cases;
- 8. identifying developmental and training needs of employees, providing or arranging for needed development and training; and

9.	finding ways to improve the quality of the work directed*	
		Continued on the next page

#### **County Executive Director, CO-12 (Continued)**

Consults with and provides input to the responsible Farm Loan Manager (FLM) or District Director (DD) about assignments of Program Technicians with farm loan program responsibilities. As assigned, provides training and/or personnel/payroll services to CED trainees and other employees.

Administrative Management: Manages and directs all administrative functions in the assigned office(s), including designating employee or employees to perform these functions. Administrative activities include, but are not limited to, such areas as personnel, payroll and administrative expenses; property and space management, supplies and equipment; and mail and records management. Maintains responsibility and accountability for any property or item of value coming into the control of CCC. When FSA serves as lead agency for a Service Center, provides space, leasing and other administrative services for other agencies collocated in the Center. Oversees all County Office elections and referendums, including referendums for other organizations. Serves as counselor and expert on county election procedures and maintains custody of ballots used for elections as well as all records of election proceedings. Oversees office automation activities, ensuring that program and administrative data is entered into the computer, that automated files and records are properly maintained, and that requirements governing computer backups, hardware and software maintenance, and computer security are followed. Manages the office's recycling program.

\*--Farm Loan Program Responsibilities: Performs a range of Farm Loan Program (FLP) assignments including distributing and accepting forms and applications, collecting and processing payments, responding to inquiries, and scheduling appointments with the Farm Loan Manager (FLM) or Farm Loan Officer (FLO). Works with FLM or District Director (DD) in organizing office activities to ensure that all applicants and borrowers are served in a timely manner and to ensure full understanding of and compliance with program policies and requirements.

Depending on workload demands, training received and authorities delegated and maintained, the incumbent may be responsible for additional FLP assignments including maintaining and reviewing accounts, making recommendations for debt settlements, processing borrower classifications, conducting records reviews, tax searches and security checks, preparing chattel appraisals, assisting with real estate appraisals, monitoring construction projects and inventory property, completing or assisting in year-end analysis, and approving loans.--\*

<u>Public Relations and Outreach</u>: Develops program information and news for use in publications, radio broadcasts, and personal appearances to maintain good public relations with farmers, farm groups, and others. Because of the importance of Agency programs to the county/counties served, there is considerable interest in programs, requirements and benefits. The incumbent must have thorough knowledge of Agency programs and of agricultural

#### **County Executive Director, CO-12 (Continued)**

operations in the area served to determine and explain the availability and applicability of programs, to provide prompt assessments of program changes and their potential impact, and to promote program participation. Cooperates with and assists other Federal, State, and local agencies in informing rural and farming communities through appropriate media of programs that provide assistance and benefits with a moderate to significant impact on individuals' economic and social conditions.

Establishes and maintains effective working relationships with a wide range of groups and individuals in the area served. Represents the Agency in contacts with producers and other clients, agribusiness interests, civic groups, business and government officials, media representatives and others. Provides authoritative information on Agency programs and represents the Agency in resolving controversial situations. Serves as the Agency representative to the local Food and Agriculture Council (FAC) and Chairperson of the local Emergency Board. Develops and conducts public relations and outreach programs in the area, including authoring newsletters, participating in meetings, and making public or media appearances. Manages local food security, gleaning and food recovery programs. Provides authoritative information on Agency programs, explains program policies, procedures, requirements, benefits and interrelationships, and promotes understanding of and participation in Agency programs.

Performs other duties and responsibilities as required.

## C. EEO AND CIVIL RIGHTS RESPONSIBILITIES

The incumbent provides equal employment, training, and promotional opportunities to all subordinates, applicants, and new hires; prohibits discrimination based on race, color, religion, sex, national origin, age, disability, or marital status; and promotes a full realization of equal employment through continuous affirmative actions within the work environment. Complies with and affirmatively implements the requirements of EEO laws, regulations, and policies. The incumbent ensures that information concerning county programs, policies, and committee elections is fully and fairly disseminated to farmers, employees, and the general public; provides County Office services and facilities without regard to race, color, religion, national origin, sex, age, disability, or marital status; and conducts all County Office operations according to applicable civil rights rules and regulations.

## **County Executive Director, CO-12 (Continued)**

#### D. EVALUATION FACTORS

## 1. Knowledge Required by the Position

Thorough knowledge of the principles and practices of agricultural production, marketing, agricultural conservation, and related fields and of FSA program provisions, policies and procedures to manage and direct the Agency's commodity and conservation programs and administrative operations for one or more counties.

Knowledge of FSA farm loan programs and program provisions to provide \* \* \* program services, perform additional program assignments based on authorities delegated, and work with FLO, FLM, DD and others to assure the timely and effective delivery of farm loan programs and services.

Knowledge of and skill in written and oral communication techniques sufficient to interpret program policies, conduct outreach activities and explain and describe program issues, requirements, benefits, problems and solutions to Agency program and administrative specialists, program participants, local officials, media representatives and others, as appropriate.

Managerial knowledge and skills sufficient to provide technical guidance and oversight to assigned County Office employees in carrying out program and administrative functions, to formulate operating policies for the office, to direct and administer budget, fiscal, personnel and support services for the office, and to ensure that applicable administrative policy/procedural requirements are met.

# 2. Supervision Received

CED is responsible to the assigned county committee(s) for the effective performance of assigned duties and responsibilities. The county committees determine policies to follow in administration of programs but depend upon CED to interpret, apply and advise on national and State procedures and instructions. Accomplishment of goals and effectiveness of work are determined by the county committee(s) through exchange of information and discussion of County Office business through regular and special committee meetings. CED also receives technical oversight and guidance from DD or other members of the State Office staff, but typically carries out managerial responsibilities and makes program decisions independently.

## **County Executive Director, CO-12 (Continued)**

#### 3. Guidelines

Guidelines consist of general policies and procedures which are only partially applicable to specific situations or to local agricultural conditions, problems and issues and require considerable adaptation and/or interpretation. Further, CED must deal with conflicting program guidelines and implement emergency programs for which guidelines have not been finalized. The employee continually uses independent judgment, initiative and resourcefulness to interpret, refine and/or recommend regulations and operating procedures for local program operations; to establish internal operating policies; and to deviate from traditional methods and approaches to develop solutions for difficult or unprecedented program problems. CED also formulates and implements his/her own management policies and operating procedures for the office.

#### 4. Complexity

The work of this position involves the performance and direction of varied and unrelated duties required for the planning and administration of program, management and related functions for the office. Programs managed include all of the following: commodity production, commodity/facility loan and conservation. Decisions involve determining how best to respond to new or changing program requirements, establishing operating techniques and methods for the office, interpreting program regulations to identify program benefits or restrictions applicable to individual producers, assessing program effectiveness, and providing input to State officials on actions needed to resolve broad program problems or deficiencies. The County Office(s) to which the employee is assigned is/are characterized by such factors as production of a moderate to wide variety of major crops affected by FSA programs, consistently moderate to heavy participation in major Agency program areas, moderate to significant economic impact of Agency programs, or other considerations that significantly affect the overall complexity of operations and the management responsibilities of the incumbent. The work is further complicated by the introduction of new programs, i.e., to respond to emergency or disaster situations, with frequently changing requirements; the revision from the national level of program regulations; and the necessity for operating within resource restrictions.--\*

# **County Executive Director, CO-12 (Continued)**

# 5. Scope and Effect

The purpose of the work is to administer the full range of Agency commodity production, commodity/facility loan and conservation programs in the assigned county/counties, to manage the assigned office(s) and to develop, interpret and evaluate broad and varied program policies, regulations or procedures including analyzing nonrecurring situations and resolving a variety of unusual problems or questions. Because of the diversified agricultural commodity production or types of agricultural operations, the variety of ongoing programs administered, the impact of governmental agricultural programs to the local economy, consistently moderate to heavy participation in major Agency program areas, or other similar considerations, the work has a direct and significant impact both within and outside of the Agency.

## 6. and 7. Personal Contacts and Purpose of Contacts

CED maintains ongoing contacts with program participants, the State FSA Office, the State FSA committee, the county FSA committee, the local FAC, local officials and employees of other agencies and outside organizations in a variety of settings. Typical of these contacts are representatives of other local and Federal agencies, producer organizations, civic organizations, producers and their representatives, and members of the news media.

The purpose of contacts is to explain available programs, interpret program requirements, encourage program participation, persuade and influence others to accept and implement recommendations concerning administrative and program operating policies and procedures, and ensure understanding of and compliance with program regulations and provisions. The employee may encounter resistance to program requirements and changes because of individual producer interests and needs and must use tact and diplomacy to achieve a working consensus among parties who have dissimilar opinions and/or goals. The incumbent must also resolve problems involving conflicting program priorities, competing objectives, or resource allocation.--\*

# **County Executive Director, CO-12 (Continued)**

# 8. Physical Demands

The work requires regular and recurring physical exertion involving walking through rough terrain, climbing on-farm storage facilities, etc.

# 9. Work Environment

The work involves exposure to operating farm machinery, heights, animals and inclement weather conditions which requires adherence to normal safety precautions. No special protective clothing or equipment is needed.--\*

# **County Executive Director, CO-12 - Shared Management**

**Title :** County Executive Director

Grade: CO-12

**Note:** This description is to be used for shared management operations only.

#### A. INTRODUCTION

The incumbent of this position serves as the manager of a shared management operation which is comprised of a headquarters Farm Service Agency (FSA) County Office and a full-time suboffice. The incumbent is employed by the local FSA county committees to direct and manage program and administrative operations needed to carry out permanent and ad hoc commodity production, commodity/facility loan, conservation, environmental quality, indemnity, disaster, emergency and defense programs, as well as crop insurance operations under policies

\*--established by the Risk Management Agency (RMA). The incumbent provides basic farm loan program services and may perform additional farm loan program assignments based on authorities delegated. The work also includes performing office and field activities as needed--\* to accomplish program objectives. This is the full performance level of the position. The position is FLSA exempt.

#### B. MAJOR DUTIES AND RESPONSIBILITIES

**Policy Interpretation:** Administers and interprets policies established by the Agency and by FSA committees in the counties in which the position is located. Meets regularly with the county committees to discuss programs, program activities, national program requirements, and policy or program adaptations needed to serve local agricultural operations and conditions. Provides program information to the county committees, including interpretation and explanation of program legislation, regulations and interrelationships. Takes appropriate action to assure that national, State and county committee policies and objectives are properly communicated to and carried out by clients and subordinate employees.

**Program Management:** As CED of a shared management operation, manages program and administrative activities for the headquarters County Office and one or more full-time suboffices. Travels extensively between offices served to provide direction to subordinate staff, monitor office and field activities, evaluate office operations and assure adherence to applicable national, State and local policies. Management responsibilities cover all aspects of program administration including, but not limited to providing program information and policy guidance to actual and potential clients, accepting program applications and determining program eligibility, preparing contracts, performing varied calculations, establishing and maintaining a full range of farm and program records, ensuring compliance with all legal and program

#### **County Executive Director, CO-12 - Shared Management (Continued)**

provisions including those that are interrelated with other programs and requirements, investigating and resolving possible program violations, authorizing payments, and collecting overpayments. Conducts ongoing evaluations of program effectiveness and makes or recommends modifications to enhance program operations. Represents the Agency during program appeals and at hearings at the local and/or national level. Counsels clients on program requirements and interrelationships to assure eligibility for loans, purchases, payments and other program benefits. As assigned, directs key county aerial compliance activities.

Administers new and varied ad hoc programs designed to address short-term agricultural emergencies brought about by economic conditions, adverse weather or other natural disasters. Establishes operational guides for such programs within the offices served, identifies and adjusts priorities in work assignments, hires and trains new employees, and reallocates resources as needed to assure that such programs are smoothly incorporated into existing office workflow. Issues newsletters or other informational materials and conducts meetings to inform the farming community of the availability of such programs as well as program requirements and benefits. Ad hoc programs are typically characterized by confusion and controversy, minimal guidelines and rapidly changing operational requirements, all of which contribute to the complexity of their implementation and administration. Further, the degree of participation and the economic impact of Agency programs in the area generate a high demand for ad hoc program information and policy interpretations.

Carries out emergency, natural disaster and defense activities as assigned.

**Fiscal Management:** As agent for the Commodity Credit Corporation (CCC) within the assigned county/counties, is responsible and accountable for the receipt, custody and disposal of all funds, negotiable instruments and property coming into the control of CCC. As delegated by the county committee(s), exercises unlimited authority to disburse CCC program and administrative funds in an area where the economic impact of Agency programs is moderate to heavy. Maintains responsibility for administering claims and handling bankruptcy cases and is responsible for fiscal programs including cash management, debt management, and debt collection.

## **County Executive Director, CO-12 - Shared Management (Continued)**

**Personnel Management:** According to 7 CFR Part 7, manages all day-to-day operations of the assigned County Offices and employs subordinate non-Federal County Office and field employees. Supervises the staff of the headquarters office and the full-time suboffice and exercises a full range of supervisory responsibilities including:

- 1. planning work to be accomplished by subordinates, setting and adjusting priorities, and preparing schedules for completion of work;
- 2. assigning work to subordinates based on priorities, selective consideration of the difficulty and requirements of assignments, and the capabilities of employees;
- 3. developing standards and evaluating work performance of subordinates;
- 4. giving advice, counsel, or instruction to employees on both work and administrative matters;
- 5. interviewing candidates and making selections for positions in the office; recommending promotions, reassignments and other personnel actions;
- 6. hearing and resolving complaints from employees, referring group grievances and more serious unresolved complaints to a higher level supervisor or manager;
- 7. effecting minor disciplinary measures, such as warnings and reprimands, recommending other action in more serious cases;
- 8. identifying developmental and training needs of employees, providing or arranging for needed development and training; and
- 9. finding ways to improve the quality of the work directed.

Consults with and provides input to the responsible Farm Loan Manager (FLM) or District Director (DD) about assignments of Program Technicians with farm loan program responsibilities. As assigned, provides training and/or personnel/payroll services to CED trainees and other employees.--\*

#### County Executive Director, CO-12 - Shared Management (Continued)

Administrative Management: Manages and directs all administrative functions in the assigned office, including designating employee or employees to perform these functions. Administrative activities include, but are not limited to, such areas as personnel, payroll and administrative expenses; property and space management, supplies and equipment; and mail and records management. Maintains responsibility and accountability for any property or item of value coming into the control of CCC. When FSA serves as lead agency for a Service Center, provides space, leasing and other administrative services for other agencies collocated in the Center. Oversees all County Office elections and referendums, including referendums for other organizations. Serves as counselor and expert on county election procedures and maintains custody of ballots used for elections as well as all records of election proceedings. Oversees office automation activities, ensuring that program and administrative data is entered into the computer, that automated files and records are properly maintained, and that requirements governing computer backups, hardware and software maintenance, and computer security are followed. Manages the office's recycling program.

\*--Farm Loan Program Responsibilities: Performs a range of Farm Loan Program (FLP) assignments including distributing and accepting forms and applications, collecting and processing payments, responding to inquiries, and scheduling appointments with the Farm Loan Manager (FLM) or Farm Loan Officer (FLO). Works with FLM or District Director (DD) in organizing office activities to ensure that all applicants and borrowers are served in a timely manner and to ensure full understanding of and compliance with program policies and requirements.

Depending on workload demands, training received and authorities delegated and maintained, the incumbent may be responsible for additional FLP assignments including maintaining and reviewing accounts, making recommendations for debt settlements, processing borrower classifications, conducting records reviews, tax searches and security checks, preparing chattel appraisals, assisting with real estate appraisals, monitoring construction projects and inventory property, completing or assisting in year-end analysis, and approving loans.--\*

<u>Public Relations and Outreach</u>: Develops program information and news for use in publications, radio broadcasts, and personal appearances to maintain good public relations with farmers, farm groups, and others. The incumbent must have thorough knowledge of Agency programs and of agricultural operations in the area served to determine and explain the availability and applicability of programs, to provide prompt assessments of program changes and their potential impact, and to promote program participation. Cooperates with and assists other Federal, State, and local agencies in informing rural and farming communities through appropriate media of Agency programs that provide assistance and benefits.

# **County Executive Director, CO-12 - Shared Management (Continued)**

Establishes and maintains effective working relationships with a wide range of groups and individuals in the area served. Represents the Agency in contacts with producers and other clients, agribusiness interests, civic groups, business and government officials, media representatives and others. Provides authoritative information on Agency programs and represents the Agency in resolving controversial situations. Serves as the Agency representative to the local Food and Agriculture Council (FAC) and Chairperson of the local Emergency Board. Develops and conducts public relations and outreach programs in the area, including authoring newsletters, participating in meetings, and making public or media appearances. Manages local food security, gleaning and food recovery programs. Provides authoritative information on Agency programs, explains program policies, procedures, requirements, benefits and interrelationships, and promotes understanding of and participation in Agency programs.

Performs other duties and responsibilities as required.

## C. EEO AND CIVIL RIGHTS RESPONSIBILITIES

The incumbent provides equal employment, training, and promotional opportunities to all subordinates, applicants, and new hires; prohibits discrimination based on race, color, religion, sex, national origin, age, disability, or marital status; and promotes a full realization of equal employment through continuous affirmative actions within the work environment. Complies with and affirmatively implements the requirements of EEO laws, regulations, and policies. The incumbent ensures that information concerning county programs, policies, and committee elections is fully and fairly disseminated to farmers, employees, and the general public; provides County Office services and facilities without regard to race, color, religion, national origin, sex, age, disability, or marital status; and conducts all County Office operations according to applicable civil rights rules and regulations.

## D. EVALUATION FACTORS

#### 1. Knowledge Required by the Position

Thorough knowledge of the principles and practices of agricultural production, marketing, agricultural conservation, and related fields and of FSA program provisions, policies and procedures to manage and direct the Agency's commodity and conservation programs and administrative operations for a shared management operation.--\*

# **County Executive Director, CO-12 - Shared Management (Continued)**

Knowledge of FSA farm loan programs and program provisions to provide basic program services, perform additional program assignments based on authorities delegated, and work with FLO, FLM, DD and others to assure the timely and effective delivery of farm loan programs and services.

Knowledge of and skill in written and oral communication techniques sufficient to interpret program policies, conduct outreach activities and explain and describe program issues, requirements, benefits, problems and solutions to Agency program and administrative specialists, program participants, local officials, media representatives and others, as appropriate.

Managerial knowledge and skills sufficient to provide technical guidance and oversight to assigned County Office employees in carrying out program and administrative functions, to formulate operating policies for the offices, to direct and administer budget, fiscal, personnel and support services for the offices, and to ensure that applicable administrative policy/procedural requirements are met.

## 2. Supervision Received

CED is responsible to the assigned county committees for the effective performance of assigned duties and responsibilities. The county committees determine policies to follow in administration of programs but depend upon CED to interpret, apply and advise on national and State procedures and instructions. Accomplishment of goals and effectiveness of work are determined by the county committees through exchange of information and discussion of County Office business through regular and special committee meetings. CED also receives technical oversight from DD or other members of the State Office staff, but typically carries out managerial responsibilities and makes program decisions independently.

#### 3. Guidelines

Guidelines consist of general policies and procedures which are only partially applicable to specific situations or to local agricultural conditions, problems and issues. Further, CED must deal with conflicting program guidelines and implement emergency programs for which guidelines have not been finalized. Agricultural practices, growing conditions and local--\*

# **County Executive Director, CO-12 - Shared Management (Continued)**

program decisions frequently vary between offices served, necessitating considerable interpretation and adaptation of national guidelines. The employee continually uses independent judgment, initiative and resourcefulness to interpret, refine and/or recommend regulations and operating procedures for local program operations; to establish internal operating policies; and to deviate from traditional methods and approaches to develop solutions for difficult or unprecedented program problems. CED also formulates and implements his/her own management policies and operating procedures for the offices served.

## 4. Complexity

The work of this position involves the performance and direction of varied and unrelated duties required for the planning and administration of program, management and related functions for a shared management operation. Decisions involve determining how best to respond to new or changing program requirements, establishing operating techniques and methods for the offices served, interpreting program regulations to identify program benefits or restrictions applicable to individual producers, assessing program effectiveness, and providing input to State officials on actions needed to resolve broad program problems or deficiencies. The incumbent must also work with separate county FSA committees, each of which may have unique policy and operational requirements or preferences. The work is further complicated by the introduction of new programs, i.e., to respond to emergency or disaster situations, with frequently changing requirements; the revision from the national level of program regulations; and the necessity for operating within resource restrictions.

# 5. Scope and Effect

The purpose of the work is to administer Agency commodity and conservation programs in the assigned counties, to manage the assigned offices and to develop, interpret and evaluate broad and varied program policies, regulations or procedures including analyzing nonrecurring situations and resolving a variety of unusual problems or questions. The work has a direct and significant impact upon the effectiveness and efficiency of local program administration and upon the local economy, program participants and related functions and activities of other agencies.--\*

# **County Executive Director, CO-12 - Shared Management (Continued)**

# 6. and 7. <u>Personal Contacts and Purpose of Contacts</u>

CED maintains ongoing contacts with program participants, the State FSA Office, the State FSA committee, the county FSA committees, the local FAC, local officials and employees of other agencies and outside organizations in a variety of settings. Typical of these contacts are representatives of other local and Federal agencies, producer organizations, civic organizations, producers and their representatives, and members of the news media.

The purpose of contacts is to explain available programs, interpret program requirements, encourage program participation, persuade and influence others to accept and implement recommendations concerning administrative and program operating policies and procedures, and ensure understanding of and compliance with program regulations and provisions. The employee may encounter resistance to program requirements and changes because of individual producer interests and needs and must use tact and diplomacy to achieve a working consensus among parties who have dissimilar opinions and/or goals. The incumbent must also resolve problems involving conflicting program priorities, competing objectives, or resource allocation.

#### 8. Physical Demands

The work requires regular and recurring physical exertion involving walking through rough terrain, climbing on-farm storage facilities, etc.

#### 9. Work Environment

The work involves exposure to operating farm machinery, heights, animals and inclement weather conditions which requires adherence to normal safety precautions. No special protective clothing or equipment is needed.--\*

## \*--Addendum to Position Description for CED's With Authority to Make or Service Farm Loans

In addition to serving as CED, the incumbent has delegated authority to make or service farm loans. The incumbent:

- conducts interviews with loan applicants, reviews loan applications, and makes preliminary inquiries
  to develop factual information to assess the eligibility of applicants and to provide financial
  counseling; works closely with local committees to determine the eligibility and feasibility of loans
- evaluates financial situations and credit risks, considering and analyzing factors such as profit and loss statements, statements of assets and liabilities, income tax records, collateral appraisals, farm inventories, credit policies, farm management practices, economic trends, and farming conditions in the area
- analyzes farm, home, family, and community situations and provides technical advice to applicants
  and borrowers on selecting, expanding, and using farms, land developments, improvements,
  organization of farm and rural enterprises, and other related matters
- exercises loan approval authority within delegated amounts; recommends approval or disapproval of
  individual loans and guarantees above delegated amounts; establishes controls as a condition of
  approval, when applicable
- services all types of Agency farm loans within amount of delegated authority; periodically visits borrowers to review compliance with planned operations, construction, land development, and security requirements; provides continuing technical and administrative supervision to individual and group borrowers to assist in maintaining compliance with loan requirements
- ensures that appropriate steps are taken to appraise farm properties, chattel properties, and leasehold
  interests; determines value of property, within delegated authority, considering a variety of factors,
  such as sales prices of comparable properties, influences of off-farm income availability, land
  productivity, water supply, value of buildings and equipment, and other related factors
- provides continuing loan supervision and oversight of borrower accounts; reviews and makes
  recommendations for a variety of loan-related changes including releases, subordinations,
  adjustments, transfers, and similar actions; establishes and administers financial controls for
  disbursement, distribution, use of loan and nonloan funds, maintenance of security property and
  insurance, and other detailed accounts--\*

# \*--Addendum to Position Description for CED's with Authority to Make or Service Farm Loans (Continued)

- periodically analyzes accounts and determines feasibility of borrower graduation; ensures that action
  is taken to graduate eligible borrowers to other credit sources; provides credit counseling and other
  services about settlement of loans
- takes appropriate action to collect on loan accounts; works with borrowers to negotiate settlements and recommends settlement agreements to the appropriate approving authority
- maintains cooperative relationships with representatives of other Federal, State, and local agencies, banks and lending institutions, other commercial and educational institutions, rural community groups, etc; provides information and program eligibility requirements about the Agency's farm loan programs and other FSA programs; recommends ways to meet the needs of socially disadvantaged applicants and borrowers; improves access to programs through community outreach efforts and removal of barriers; promotes high quality customer service to all FSA applicants and borrowers.--\*

This table shows elements used to determine CED grade levels.

		Element Definition					
	Element	CO-11	CO-12				
1.	Management Responsibility	CED supervises a <b>small</b> office staff (fewer than 3 permanent, full-time subordinates).	CED supervises a <b>moderate to large</b> office staff (3 or more permanent, full-time subordinates).				
2.	Program Variety	There is recurring activity in 1 or 2 major *programs (commodity production, NAP, commodity loan, or conservation).	There is recurring activity in at least 3 major programs (commodity production, NAP, commodity loan, and conservation).				
3.	Crop Production	Crop variety is limited. The county/counties served produce <b>1 or 2</b> of the following: wheat, feed grains, cotton, rice, oilseeds, peanuts, tobacco.	Crop variety is moderate to wide. The county/counties served produce <b>3 or more</b> of the following: wheat, feed grains, cotton, rice, oilseeds, peanuts, tobacco*				
4.	Program Participation	Program participation is light to moderate.  Fewer than 350 clients receive program payments annually.	Program participation is moderate to heavy. <b>More than 350 clients</b> receive program payments annually.				
5.	Economic Impact	The economic impact of Agency programs is light to moderate. The office issues <b>less than \$1 million</b> in program payments annually.	The economic impact of Agency programs is moderate to significant. The office issues <b>more than \$1 million</b> in program payments annually.				

- Management Responsibility. The number of subordinates is based on computed workdays for the county, excluding farm loan workdays. The number of subordinates actually employed is **not** used because many offices are understaffed or positions are vacant.
- 2. <u>Program Variety</u>. Minimum criteria for consideration commodity production: at least 25 computed workdays in either peanuts or tobacco or at least 100 wheat, feed grains, cotton, or rice contracts; commodity loan: at least 25 computed workdays in commodity loan activity; conservation: at least \*--25 computed workdays in conservation activity; NAP: At least 25 computed workdays in NAP activity.
- 3. <u>Crop Production</u>. Minimum criteria for consideration wheat: 100 or more contracts; feed grains: 100 or more contracts; cotton: 100 or more contracts; rice: 100 or more contracts; oilseeds: 100 or more contracts; peanuts: 25 or more computed workdays; tobacco: 25 or more computed workdays.--\*
- 4. Program Participation. Excludes FLP participation and payments.
- 5. Economic Impact. Excludes FLP participation and payments.

### **Authorized County Office Positions**

This table lists authorized County Office positions and coding data.

Position Title	Grade	CAMS Title Code	Occupational Series Code	Supervisory Code	NFC Master Record Number	FLSA Status
Office Clerk	2	0180	0303	8	0303OC	N
Digitizing Equipment Operator	2	0008	0350	8	*0350DE*	N
Digitizing Equipment Operator	3					
Digitizing Equipment Operator	4					
Program Technician	3	0154	1101	8	1101PT	N
Program Technician	4					
Program Technician	5					
Program Technician	6					
Program Technician	7					
Program Technician <u>1</u> /	8					
Counter Program Technician 2/	5	0154	1101	8	1101CT	N
Counter Program Technician	6					
Tobacco Marketing Recorder	3	0368	1101	8	1101MR	N
Tobacco Marketing Recorder	4					
Tobacco Marketing Recorder	5					
County Operations Trainee	5	0370	1101	8	1101TR	N
County Operations Trainee	7					
County Operations Trainee <u>3</u> /	9					
County Executive Director (Trainee) <u>2</u> /	5	0371	1101	4	1101CD	N
County Executive Director (Trainee) 2/	7					
County Executive Director 2/	9					Е
County Executive Director	11					
County Executive Director	12					

<sup>1/</sup> Highest authorized grade for lead Program Technician in shared management offices.

For use only when employee is in a progression to a h
 CO-9 COT trainee not yet selected for CED position. For use only when employee is in a progression to a higher grade.

### **Authorized County Office Positions (Continued)**

\*\_\_

Position Title	Grade	Title Code	Occupational Series Code	Supervisory Code	Master Record Number	FLSA Status
County Executive Director at Large	9	0371	1101	<u>1</u> /	1101CD	<u>2</u> /
County Executive Director at Large	11					
County Executive Director at Large	12					
Chief Program Technician 3/	7	0372	1101	6	1101CP	N
Chief Program Technician	9					
Program Technician in Charge	7	0373	1101	4	1101TC	E
Program Technician in Charge	9					
Program Technician in Charge	11					
Field Assistant	2	0374	1101	8	1101FA	N
Field Assistant	3					
Field Assistant	4					
Field Assistant	5					
Field Specialist	6	0375	1101	8	1101FS	N
Chief Field Assistant	6	0376	1101	8	1101CF	N
Chief Field Assistant	7					
Aerial Compliance Assistant	5	0377	1101	8	1101AC	N
Aerial Compliance Assistant	6					
District Compliance Assistant 3/	6	0378	1101	8	1101DC	N
District Compliance Assistant	7					

 $<sup>\</sup>underline{1}$ / Enter supervisory code 4 only when acting CED, otherwise code 8.

<sup>2/</sup> Exempt from FLSA provisions only if serving as Acting CED.

<sup>3/</sup> For use only when employee is in a progression to a higher grade.--\*

## Authorized County Office Positions (Continued)

Position Title	Grade	Title Code	Occupational Series Code	Supervisory Code	Master Record Number	FLSA Status
*Loan Assistant (Farm Loan Officer Trainee)	5	0001	1165	8	1165FL	N
Loan Assistant (Farm Loan Officer Trainee)	7					
Loan Specialist (Farm Loan Officer)	9	0003*				
Loan Specialist (Farm Loan Officer)	11					
Student Trainee (Business)	3	0005	1199	8	1199ST	N
Student Trainee (Business)	4					
Student Trainee (Business)	5					

Following is the current FSA and NASCOE Shared Management Agreement.

### FSA/NASCOE SHARED MANAGEMENT AGREEMENT

<u>Definition</u>: A shared management operation results when one CED manages one full-time headquarters county office and one or more full-time suboffices.

Shared Management Requests: STC's have authority to act on all shared management requests. After a STC receives a request for the implementation of shared management, the STC or its representative shall meet and work with the affected COC's to obtain their concurrence.

Any affected COC may request and receive a full review of the process or STC decision by EDSO.

Before STC approval of the establishment of a shared management operation, the SED will consult with the NASCOE state affiliate.

Handbooks 27-PM and 16-AO will provide the specific criteria required and process for shared management. STC's and SED's will document in the STC minutes reasons for the shared management and that all requirements have been met in the implementation process.

State Offices shall notify EDSO, BUD, and HRD of establishment or discontinuance of shared management operations.

Only in rare cases would two CO-12 counties be placed in a shared management operation.

Designation of Headquarters County: The STC shall, as part of their discussion with COC's, determine which county in a shared management operation shall be designated as the headquarters office. CED's would not be forced to move to another county.

Grade Level Criteria: One Program Technician (PT) position in the headquarters office and each full-time suboffice shall be graded 1 level higher than their normal grade, up to CO-8, if the PT is responsible for all the activities in the office when the CED is absent, and the CED is absent at least 40 percent of the

HRD will recalculate the CED's grade when two counties enter into a shared management operation.

Existing shared management operations will be reviewed by HRD for application of shared management grade level criteria.

Temporary Shared Management Operations: For temporary shared management operations expected to last more than 30 days, upgrades for CED's and lead PT's shall be on the beginning of the first pay period following the effective date of the shared management operation. CED's and lead PT's in current temporary shared management operations where the arrangement has been effective for more than 30 days shall be immediately upgraded according to this agreement. The temporary promotion should not exceed 120 days. If the temporary shared management operation lasts more than 120 days, then the SED and STC need to meet with the COC to work out a permanent option.

Lean Ville

Date '

ED

7 Date

### **Program Technician Classification Questions and Answers**

Following are questions and answers to assist in classifying Program Technician positions.

### 1. What is a program?

- A program or program area is any of the work functions in Exhibit 14; such as, conservation \*--(total), farm-stored loans, farm records, administrative, HEL/WC, etc.--\*
- All programs carry equal weight for classification purposes.

### 2. What is a "significant" program?

A program may be significant in 1 County Office but not significant in another County Office. Generally, any program listed in Exhibit 14 may be considered significant if it:

- has regular, recurring activity
- constitutes a major area of responsibility for 1 or more employees.

### 3. How is workload volume credited in Federal classification standards?

Workload volume is not a factor in Federal classification standards. To be used for grading purposes, the work assigned to an employee must:

- be regular and recurring
- occupy a substantial portion, usually at least 25 percent, of the employee's time.

### 4. What is an "expert" Program Technician?

An expert Program Technician:

- is an authority on the processing and procedural requirements of the assigned program or programs whose decisions and recommendations are technically sound
- has continuing responsibility for the full range of specialized tasks within the assigned program or programs
- handles most projects, questions, or situations that arise within the assigned program or programs, including taking or recommending appropriate action to resolve operating problems.

### 5. Why is not the CED the program expert?

In most County Offices, the CED is primarily involved with program policy and office management rather than the day-to-day details of program operations. By delegating responsibility for operational details to a Program Technician, the CED gains more time to spend on policy and managerial matters.

### 6. How many experts may a County Office have in Commodity Production?

A County Office may have **either** of the following:

- 1 expert in the commodity production (total) program
- an expert in each of the programs listed under commodity production in Exhibit 14.

If 1 program, such as peanuts, is broken out separately:

- the other commodity production programs must also be considered separately
- the commodity production (total) program may no longer be used.

7.	What is the highest grade allowed for a "le	lead" Pro	ogram Te	chnician in a	shared	management
	office?					

CO-8 is the highest grade. The position must first be graded based on program responsibilities, then an extra grade may be credited for the "lead" role. The overall grade must not exceed CO-8.

### 8. Why are Counter Program Technicians limited to CO-6?

Counter work requires general program knowledge to deal with questions on an as-needed basis, rather than the thorough, detailed knowledge of program operations required of the employees who work most closely with the programs on a regular basis. By itself, this general knowledge supports the CO-6 level.

CO-6 counter work **may** be combined with an independent responsibility in a specific program to achieve a CO-7 grade.

9. What happens when an expert Program Technician is placed in another County Office because of restructuring and that County Office already has an expert in the same program or programs?

There may be only 1 expert in a program. If the employee transferring into the County Office is not designated as the program expert, his or her position description must be written to:

- reflect the new program assignments
- support the same grade and step as in the employee's former County Office.

This should be done within 30 workdays after the employee's transfer is effective.

### 10. Can programs be combined to achieve a higher grade level?

Combining programs to achieve a higher grade level should not be a concern in most County Offices. The "smaller" programs would typically not meet the criteria for significant, as described in the response to question No. 2.

# 11. May more than 1 Program Technician at the CO-7 level have full independent responsibility in the same program?

If a CO-7 expert is assigned to the program, that employee is considered to have full responsibility for the program. Other positions working independently in the same program would be limited to CO-6.

If there is no expert, more than 1 Program Technician may be considered to share full program responsibility equally. If these Program Technicians also have full independent responsibility in a second program where there is no expert, their positions would support the CO-7 level.

### **Program Technician, CO-7 (Example 1)**

Title: Program Technician

Grade: CO-7

### Introduction

This position is located in the \_\_\_\_\_ County Office. The incumbent serves as the County Office's technical expert in the procedures, regulations, and operations of the administrative program area and works in other programs as assigned.

In addition to duties typical of the next lower grade level, the employee has continuing responsibility for analyzing program operations, determining, and recommending improvements in internal operating procedures, ensuring operating efficiency, and resolving problems affecting program operations.

### **Primary Duties**

Serves as the County Office's technical expert in the administrative program with independent responsibility for carrying out a wide range of activities in such areas as personnel, budget, and financial management, supply and inventory management, mail management, elections, and claims. Prepares and submits personnel action requests. Prepares and transmits T&A records and conducts leave audits. Explains personnel options and benefits to co-workers and processes health benefits, life insurance, FERS, CSRS, and TSP documents and records. Prepares and submits travel forms and calculates travel reimbursements. Performs administrative activities in support of Federal employees in the office. Studies administrative notices, handbook amendments, brochures, and other materials in order to explain new or revised options and benefits to co-workers. Maintains and updates personnel, leave, and travel records. Prepares travel forms and calculates and issues travel reimbursements.

### Program Technician, CO-7 (Example 1) (Continued)

### **Primary Duties (Continued)**

Performs budget and financial management duties for the County Office. Analyzes past expenditures and provides input to the CED in preparing budget projections and administrative expense allocation requests. Maintains allocation controls and monitors budget activities to ensure allocations are not exceeded. Notifies CED of potential shortfalls or other budgetary situations and makes recommendations to avoid potential problems. Prepares checks covering County Office expenses such as rent, utilities, supplies, and postage. Maintains and reconciles check disbursement register, ensuring that all checks are accounted for. Maintains County Office collection, disbursement, and deposit registers and serves as the principal source of contact in resolving problems related to management of funds collected. Determines the need for and installs new procedures to receive, disburse, and account for all funds. Participates with CED in consolidating workload data for the County Office and transmits workload data to the State Office.

Establishes claims and maintains County Office debt register. Issues demand letters, negotiates repayments or settlements, and processes collections and setoffs. Maintains records and obtains and maintains required documents for promissory notes executed in settlement of a claim. Develops payment plans for claims to be repaid by installments. Services common receivables and, when necessary, transfers receivables to claims status. Transmits claims data to KCFO. Prepares and reconciles schedules of deposit.

Orders and mails election ballots and instructions. Determines voter eligibility and assists COC in opening and counting ballots and certify election results. Issues notifications of election results. Provides orientation to new COC members related to administrative requirements and benefits including salaries, travel, per diem, etc.

Maintains office inventories, initiates orders for office supplies, and prepares equipment requests and required justifications for submission to the State Office. Receives and verifies rent and utility bills before preparing checks for payment. Oversees mail management activities including ensuring that postage meters have adequate postage to meet anticipated needs, maintaining records of postage expenditures, and preparing reports of mailings and postage meter readings.

### **Program Technician, CO-7 (Example 1) (Continued)**

### **Primary Duties (Continued)**

Reviews and maintains administrative notices, handbook amendments, and similar materials; notes changes in program policies and requirements, and determines impact of such changes upon existing County Office operations and procedures. Evaluates administrative activities and practices in the County Office and develops recommendations for improvements.

Prepares correspondence, newsletters, and other informational items related to the administrative area, including claims and elections. Prepares recurring and ad hoc reports, including generating automated data for transmission to the State Office. Based on prior experience and knowledge, anticipates the need for administrative data so as to ensure timely response to requests.

Applies judgment to solve problems or to take appropriate action where precedents do not exist as well as greater specialized knowledge to interpret or analyze operating requirements in addition to performing or overseeing clerical/technical processing work. Refers matters requiring policy interpretation to CED, DD, or other higher level employee.

As assigned, attends COC meetings with CED to discuss administrative matters requiring the COC's attention. Provides update on changes in administrative operations. The employee may be called upon to advise counterparts in other County Offices concerning the operations and procedures of the administrative program.

### **EEO and Civil Rights** Responsibilities

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; assuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

# Examples of Position Descriptions and Evaluation Statements (Continued)

### Program Technician, CO-7 (Example 1) (Continued)

### **Supervision Received**

The Program Technician receives very limited supervision from CED who provides instructions by defining objectives, priorities, and deadlines and is available to assist with unusual situations that do not have applicable precedents. The employee plans and carries out work independently in accordance with established guides and instructions. Completed work may be evaluated for adherence to policy and requirements. The methods used in arriving at end results are usually not reviewed in detail.

### **Knowledge Required**

The work requires a thorough knowledge of the provisions and procedural aspects of the administrative program area. The Program Technician uses judgment to interpret and apply regulatory and procedural requirements as well as initiative to analyze program operations, resolve problems, and develop recommendations to effect operational improvements.

### **Certification**

I certify that the above duties represent a true and accurate statement of the responsibilities contained in this position.

Signed:	, CED	Date	
Concurred:	, DD	Date	
_			Continued on the next page

Examples of Position Descript	ions and Evaluation Statements (Con	itinuea)
Program Technician, CO-7 (E	example 1) (Continued)	
	<b>Evaluation Statement</b>	
<u>Title</u>		
Program Technician		
Grade Level Criteria		
CO-7 (Technical expert in 1 pro	gram, according to subparagraph 131 C	)
<b>Final Classification</b>		
Program Technician CO-7		
Classification Certification		
I certify that this position has be	en classified in conformance with criteri	a published in Handbook 27-PM.
Signed:	_, Chief, Administrative Division	Date
		Continued on the next page

### **Program Technician, CO-7 (Example 2)**

**Title :** Program Technician

**Grade:** CO-7

### Introduction

This position is located in the \_\_\_\_\_ County Office. The incumbent serves as the County Office's technical expert in the procedures, regulations, and operations of the farm loan program area and works in other programs as assigned.

In addition to duties typical of the next lower grade level, the employee has continuing responsibility for analyzing program operations, determining and recommending improvements in internal operating procedures, ensuring operating efficiency, and resolving problems affecting program operations.

### **Primary Duties**

Serves as the County Office's expert in the technical aspects of the loan making and loan servicing programs. Provides information to the general public regarding various Agency farm loan programs and basic eligibility requirements. Conducts interviews with potential borrowers to determine the type of loan best suited to their needs and for which they might qualify and to review the various forms which must be completed to apply for the loan.

Reviews loan application forms and related documents, ensuring that all materials are complete, legal, and in compliance with processing procedures and regulations. Conducts lien searches and closes loans. When delegated authority, establishes bank accounts, deposits loan checks and other funds, countersigns checks, closes accounts, and executes all forms in connection with bank account transactions. Accepts and processes loan repayments.

### Program Technician, CO-7 (Example 2) (Continued)

### **Primary Duties (Continued)**

Provides assistance to borrowers to assure financial information is properly compiled for yearend analyses and servicing requests. Conducts chattel inspections and updates security agreements. Recommends partial releases. Processes termination statements. When delegated authority, approves and processes the planned release of income from the sale of security property.

Maintains current borrower and operational files, discarding obsolete materials. Interprets new procedures, instructions, and guidelines as they are issued and ensures that existing procedures are modified to accommodate change.

Reviews and maintains program notices, handbook amendments, and similar materials; notes changes in program policies and requirements, and determines impact of such changes upon existing County Office operations and procedures. Updates other office employees and clients on changes in program provisions. Evaluates farm loan activities and practices in the County Office and develops recommendations for improvements.

Prepares correspondence, newsletters, and other informational items related to farm loan programs. Prepares recurring and ad hoc reports, including generating automated data for transmission to the State Office. Based on prior experience and knowledge, anticipates the need for program data so as to ensure timely response to requests.

Applies judgment to solve problems or to take appropriate action where precedents do not exist as well as greater specialized knowledge to interpret or analyze operating requirements in addition to performing or overseeing clerical/technical processing work. The employee may be called upon to advise counterparts in other County Offices concerning the operations and procedures of the farm loan program. Refers matters requiring policy interpretation to CED, DD, or other higher level employee.

Ensures that Equal Credit Opportunity Act rules and regulations are followed and applied in delivery of program services to applicants and borrowers.

### **Examples of Position Descriptions and Evaluation Statements (Continued)**

**Program Technician, CO-7 (Example 2) (Continued)** 

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; assuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

\*--The Program Technician is hired by CED but receives technical guidance on FLP from FLM. CED may provide general instructions for tasks performed outside the FLP area. The employee plans and--\* carries out work independently in accordance with established guides and instructions. Completed work may be evaluated for adherence to policy and requirements. The methods used in arriving at end results are usually not reviewed in detail.

### **Knowledge Required**

The work requires a thorough knowledge of the provisions and procedural aspects of the farm loan program area. The Program Technician uses judgment to interpret and apply regulatory and procedural requirements as well as initiative to analyze program operations, resolve problems, and develop recommendations to effect operational improvements. The position requires knowledge of legal terminology sufficient to understand deeds, liens, title searches, legal instruments, and supporting documents pertaining to loan making and servicing.

### Certification

I certify that the above duties represent a true and accurate statement of the responsibilities contained in this position.

Signed:	, CED	Date	
*Signed:	, FLM	Date*	
Concurred:	, DD	Date	
			Continued on the next page

Examples of Position Descriptions and Evaluation Statements (Continued)
Program Technician, CO-7 (Example 2) (Continued)
<b>Evaluation Statement</b>
<u>Title</u>
Program Technician
Grade Level Criteria
CO-7 (Technical expert in 1 program, according to subparagraph 131 C.)
Final Classification
Program Technician CO-7
<u>Classification</u> <u>Certification</u>
I certify that this position has been classified in conformance with criteria published in Handbook 27-PM.
Signed:, Chief, Administrative Division Date
Continued on the next page

### **Examples of Position Descriptions and Evaluation Statements (Continued)**

**Program Technician, CO-7 (Example 3)** 

Title: Program Technician

Grade: CO-7

### **Introduction**

This position is located in the \_\_\_\_\_ County Office. The incumbent serves as the County Office's technical expert in the procedures, regulations, and operations of the conservation and feed grains areas and works in other programs as assigned.

In addition to duties typical of the next lower grade level, the employee has continuing responsibility for analyzing assigned program operations, determining and recommending improvements in internal operating procedures, ensuring operating efficiency, and resolving problems affecting program operations.

### **Primary Duties**

As the County Office's technical expert in the conservation program area, serves as a recognized authority on the provisions, requirements, operating procedures, and benefits of the conservation programs, including automated program operations. Explains program provisions, benefits, and options to clients and other interested individuals or groups; completes or assists applicants in the completion of forms; initiates necessary contacts to obtain required information and documents; calculates and initiates program payments; and establishes and maintains office files and records. Notes discrepancies in program records and takes appropriate action to correct errors, obtain missing data, or otherwise reconcile discrepancies. As necessary, advises program participants about available appeal procedures.

### **Program Technician, CO-7 (Example 3) (Continued)**

### **Primary Duties (Continued)**

Serves as the technical expert for the provisions, requirements, options, benefits, and automated operations of the feed grains program with responsibility for providing information to potential participants; assisting producers complete forms indicating their intention to participate and enrolling producers in the program and in program options they select; completing producer share worksheets and entering percentage shares and other data; initiating necessary contacts to obtain required information and documents; and issuing acreage notifications, yield histories, and base and yield determinations and revisions. Generates program contracts, preparing required forms and documents, and obtaining all necessary signatures. Presents contracts and related documents to COC or designee for approval. Calculates, records, issues, and reconciles program payments including advance and final deficiency payments; handles payment assignments and joint payment authorizations; determines payment reductions resulting from program violations; handles setoffs; and collects overpayments, including computing interest due and issuing demand letters. Establishes and maintains office files and records and handles automated program operations. As needed, provides leadership to other employees engaged in program signup activities.

Reviews and maintains program notices, handbook amendments, and similar materials; notes changes in program policies and regulations, and determines impact of such changes upon existing County Office operations and procedures. Updates other office employees and clients on changes in program provisions. Recommends and establishes operating procedures, internal checklists, and other documents to ensure that program requirements are met and that all steps in program transactions are complete.

Prepares correspondence, newsletters, and other informational items related to the conservation program areas. Prepares recurring and ad hoc reports, including generating automated program data for transmission to the State Office. Based on program knowledge, anticipates the need for program information so as to ensure timely response to requests.

Applies judgment to solve problems or to take appropriate action where precedents do not exist as well as greater specialized program knowledge to interpret or analyze operating requirements in addition to performing or overseeing clerical/technical processing work. Refers matters requiring policy interpretation to CED, DD, or other higher level employee.

### Program Technician, CO-7 (Example 3) (Continued)

### **Primary Duties (Continued)**

As assigned, attends COC meetings with CED to discuss matters such as changes in program provisions and requirements, specific program applications or other documents, and other issues requiring the COC's attention.

As needed, coordinates the work of other employees working in the conservation or feed grains program areas. Reviews work to assure that transactions are properly completed and program requirements met. The employee may be called upon to advise counterparts in other County Offices concerning the operations and procedures of the assigned programs.

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; assuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The Program Technician receives very limited supervision from CED who provides instructions by defining objectives, priorities, and deadlines and is available to assist with unusual situations that do not have clear precedents. The employee plans and carries out work independently in accordance with established guides and instructions. Completed work may be evaluated for adherence to policy and requirements. The methods used in arriving at end results are usually not reviewed in detail.

# Program Technician, CO-7 (Example 3) (Continued) Knowledge Required The work requires a thorough knowledge of the provisions and procedural aspects of the conservation and feed grains program areas. The Program Technician uses judgment to interpret and apply regulatory and procedural requirements as well as initiative to analyze program operations, resolve problems, and develop recommendations to effect operational improvements. Certification I certify that the above duties represent a true and accurate statement of the responsibilities contained in this position.

\_\_\_\_\_ Date

\_\_\_\_\_, CED \_\_\_\_\_ Date

Continued on the next page

**Signed:** 

Concurred: \_\_\_\_\_, DD

Examples of Position Descriptions and Evaluation Statements (Continued)
Program Technician, CO-7 (Example 3) (Continued)
Evaluation Statement
<u>Title</u>
Program Technician
Grade Level Criteria
CO-7 (Technical expert in 1 or more programs, according to subparagraph 131 C.)
Final Classification
Program Technician CO-7
<u>Classification</u> <u>Certification</u>
I certify that this position has been classified in conformance with criteria published in Handbook 27-PM.
Signed:, Chief, Administrative Division Date
Continued on the next page

# Examples of Position Descriptions and Evaluation Statements (Continued) Program Technician, CO-7 (Example 4) Title: Program Technician Grade: CO-7 Introduction This position is located in the \_\_\_\_\_\_ County Office. The incumbent is responsible for independently carrying out office activities and functions pertaining to EQIP, serves as the principal computer console operator for the County Office, and works in other programs as assigned.

### **Primary Duties**

Provides information to producers concerning EQIP, including handling signup operations; receiving requests for cost-sharing, pooling agreements, soil sample reports, and related documents; discussing new and revised agreements; and notifying producers of approval or disapproval of requests. Issues CCC checks and records refunds of cost-share payments. Prepares correspondence concerning EQIP and prepares and maintains manual and automated ledgers, files, and records. Develops required program reports and automated program data for transmission to the State Office.

Operates the County Office computer console with responsibility for carrying out start and end of day procedures, installing and verifying newly released software, performing backup procedures and maintaining backup diskettes, queuing and transmitting County Office data, and maintaining automation logs and records. Provides training to other office employees, as well as assistance in resolving problems associated with the computer console operation. Serves as a primary contact with the State Office on matters related to County Office automation.

As required, participates with other office employ	pates with other office employees in carrying out other program activities.	
	Continued on the next page	

Program Technician, CO-7 (Example 4) (Continued)

### **EEO** and Civil Rights Responsibilities

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; assuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The employee plans and carries out the full cycle of work operations independently, determines priorities, and resolves most day-to-day problems according to established procedures and guidelines. The CED or other higher graded employee is available to provide guidance on the more complex or unusual matters. Completed work is evaluated in terms of accuracy, soundness of information and program interpretations provided to producers, and resourcefulness in solving operating problems.

### **Knowledge Required**

The work of this position requires broad working knowledge of EQIP and County Office automation activities, including State and national handbooks, procedures, and policies. In addition, the employee must have an understanding of other programs administered through the County Office in order to assist in carrying out these programs.

### Certification

I certify that the above duties represent a true and accurate statement of the responsibilities contained in this position.

Signed:	, CED	Date	
Concurred:	, DD	Date	
_			Continued on the next page

Examples of Position Descriptions and Evaluation Statements (Continued)				
Program Technician, CO-7 (Example 4) (Continued)				
Evaluation Statement				
<u>Title</u>				
Program Technician				
Grade Level Criteria				
CO-7 (Full independent responsibility in 2 or more programs, according to subparagraph 131 B.)				
Final Classification				
Program Technician CO-7				
<u>Classification</u> <u>Certification</u>				
I certify that this position has been classified in conformance with criteria published in Handbook 27-PM.				
Signed:, Chief, Administrative Division Date				
Continued on the next page				

Program Technician, CO-7 (Example 4) (Continued)

### **Addendum to Position Description**

As a collateral assignment, in addition to having responsibility for EQIP and automation programs for the \_\_\_\_\_\_ County Office, the incumbent serves as a principal contact and source of authoritative information within the District on matters related to EQIP which do not require District Director or State Office determinations. Receives calls from other County Offices, responds to program inquiries, and provides direction on processing automated transactions based on established instructions and precedents. Determines when referral to the District Director or State Office Program Specialist is appropriate. Keeps the CED and District Director advised of questions received from, and assistance provided to, employees in other County Offices. Participates as required in State Office training sessions and conducts portions of training programs for Program Technicians in other County Offices who are also responsible for EQIP.

**Program Technician, CO-6** 

Title: Program Technician

Grade: CO-6

### Introduction

This position is located in the \_\_\_\_\_ County Office. The incumbent is responsible for carrying out office activities and functions pertaining to the peanut program and works in other programs as assigned.

### **Primary Duties**

Loads, validates, and updates peanut farm and tract records including loading considered produced credit and loading peanut crop table. Generates and transmits reports of basic quota, farms, and production. Calculates quota reductions, reconciles discrepancies, and prepares and transmits reports. Prepares and issues notices of farm poundage quotas. Notifies producers of basic quota increases, decreases, effective quotas, and undermarketings. Loads and maintains data related to quota transfers, releases, and reapportionments. Maintains records of spring transfers of quota and spring sales of quotas and undermarketings, and issues revised notices. Explains impact of quota transfers to producers. Takes certification; loads contract data; and maintains and updates smart cards, producer and farm operator ID cards, and related records, ensuring that all data is current and correct. Monitors and records fall transfers of quota, ensuring that producers are eligible to transfer quota and that COC approval is obtained. Verifies and reconciles marketing transactions including correcting data entered by buying points. Records possible program violations for COC review. Calculates program penalties, collects payments, and handles all related documentation and records. Summarizes marketings from data received from State Office, updates records, and prepares required program reports. Updates program handbooks and files and prepares correspondence, newsletters, and news releases. Maintains contacts with producers, handlers, buying points, and others to explain peanut poundage quota program requirements, procedures, benefits, and penalties.

**Program Technician, CO-6 (Continued)** 

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; assuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The employee plans and carries out the full cycle of work operations independently, determines priorities, and resolves problems according to established procedures and guidelines. The CED or other higher graded employee is available to provide guidance on the more complex or unusual matters. Completed work is evaluated in terms of accuracy, soundness of information, and program interpretations provided to producers, and resourcefulness in solving problems.

### **Knowledge Required**

The work of this position requires broad working knowledge of State, national, and County Office handbooks, procedures, and policies related to the peanut program. In addition, the employee must have an understanding of other programs administered through the County Office in order to assist in carrying out these programs.

### Certification

I certify that the above duties represent a true and accurate statement of the responsibilities contained in this position.

Signed:	, CED	Date	
Concurred:	, DD	Date	
_			Continued on the next page

Examples of Position Descriptions and Evaluation Statements (Continued)
Program Technician, CO-6 (Continued)
<b>Evaluation Statement</b>
<u>Title</u>
Program Technician
Grade Level Criteria
CO-6 (Independent responsibility in a single program, according to subparagraph 130 A.)
Final Classification
Program Technician CO-6
<u>Classification</u> <u>Certification</u>
I certify that this position has been classified in conformance with criteria published in Handbook 27-PM.
Signed:, Chief, Administrative Division Date
Continued on the next page

Program Technician, CO-5

Title: Program Technician

Grade: CO-5

### Introduction

This position is located in the \_\_\_\_\_ County Office. The incumbent has independent responsibility for office work related to farm reconstitutions and DMLA. The incumbent also works in other programs as needed to obtain greater knowledge of County Office operations.

### **Primary Duties**

Receives requests for reconstitutions; obtains required information and signatures. Explains the impact of reconstitutions upon bases, allotments, quotas, and yields. Prepares worksheets and processes combinations and divisions, including determining the appropriate method to be used, enters data into the computer, and provides information and forms to COC for approval. Issues revised notices and updates aerial photographs and related records. Notifies producers of disapprovals and appeal rights. Prepares program reports, correspondence, and related materials and maintains files and records related to reconstitutions.

Carries out office activities related to DMLA. Prepares necessary correspondence, computes payments, and prepares checks to be issued to producers. Issues demand letters and computes refund letters for overpayments. Maintains spot-check register for DMLA participants along with program records, handbooks, and files.

Assists other County Office employees by performing specific, routine segments of broader program operations for which another employee is responsible. Assignments are designed to provide greater knowledge of County Office operations. The incumbent may serve as back-up in 1 or more program areas in the absence of the employee responsible for the program or programs.

### **Examples of Position Descriptions and Evaluation Statements (Continued)**

**Program Technician, CO-5 (Continued)** 

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; assuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The employee works independently on reconstitutions and DMLA although the CED or another higher level employee is readily available to provide assistance on problem situations. More specific supervision by the CED or other office employee is provided for programs in which the employee serves as an assistant or back-up. Special instructions are given on unusual assignments, projects, and changes in handbook procedure and policy. Work on reconstitutions and DMLA is generally spot checked upon completion; work in other areas may be reviewed in more detail upon completion for accuracy in applying program procedure.

### **Knowledge Required**

The work requires broad working knowledge of handbook procedures and program regulations for reconstitutions and DMLA. Good public relations and communications skills are required to deal effectively with the public. Some knowledge of other programs and ability to apply related handbook procedures is important to assist in routine aspects of other work areas or functions and to accept increasing responsibility in other program areas.

### **Certification**

I certify that the above duties represent a true and accurate statement of the responsibilities contained in this position.

Signed:	, CED	Date	
Concurred:	, DD	Date	
_			Continued on the next page

Examples of Position Descriptions and Evaluation Statements (Continued)				
Program Technician, CO-5 (Continued)				
Evaluation Statement				
<u>Title</u>				
Program Technician				
Grade Level Criteria				
CO-5 (First independent working level in 1 or more programs, according to subparagraph 129 A.)				
Final Classification				
Program Technician CO-5				
<u>Classification</u> <u>Certification</u>				
I certify that this position has been classified in conformance with criteria published in Handbook 27-PM.				
Signed:, Chief, Administrative Division Date				
Continued on the next page				

# Program Technician, CO-4 Title : Program Technician Grade : CO-4

### Introduction

This position is located in the \_\_\_\_\_ County Office. The incumbent serves as an advanced trainee and assists higher graded employees who are responsible for carrying out office activities related to production and marketing programs for peanuts and flue-cured tobacco.

### **Primary Duties**

Working under the direction of CED or other higher level employee, computes and issues/reissues peanut poundage quotas. Works with CED in handling appeals related to quotas and, as needed, revises quotas. Performs office activities necessary for transfer of quotas and maintains farm quotas and history records.

Assists in processing and issuing peanut marketing cards and producer ID cards. Determines actual yields, making adjustments and reconciling smart cards under the direction of the CED or other employee. Verifies contracts and agreements required for contracting additional peanuts. Prepares and maintains related records and files, including those pertaining to alleged program violations and penalty cases.

Under close supervision, determines and issues flue-cured tobacco allotments. Responds to questions from producers and assists in handling appeals related to allotments. Prepares and/or verifies forms for transferring allotments. Issues, processes, and reconciles marketing cards; reviews producer certifications of price support eligibility; and works on production, disposition, and marketing reports. Prepares and maintains farm records and accounts. As appropriate, works on nonquota kinds of tobacco or on allotments and quotas for other types of tobacco.

Assists other employees in carrying out office activities related to their assigned programs.	
Continued on the n	ext page

Program Technician, CO-4 (Continued)

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; assuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The employee has acquired knowledge of assigned programs and is able to carry out recurring tasks independently. CED or other higher graded employee provides detailed instructions and close supervision on new assignments or problem matters. Completed work is reviewed for accuracy and compliance with instructions and procedures. Guidelines for the work include program handbooks, supervisory instructions, and established operating policies and procedures.

### **Knowledge Required**

The work requires general knowledge of policies and procedures related to tobacco and peanut programs as well as a basic knowledge of other programs administered through the County Office.

### Certification

I certify that the above duties represent a true and accurate statement of the responsibilities contained in this position.

Signed:	, CED	Date	
Concurred:	, DD	Date	
<del>-</del>			Continued on the next page

Examples of Position Descript	tions and Evaluation Statements (Cont	inued)
Program Technician, CO-4 (C	Continued)	
	<b>Evaluation Statement</b>	
<u>Title</u>		
Program Technician		
Grade Level Criteria		
CO-4 (Advanced trainee in 1 or	more programs, according to subparagra	iph 128 A.)
Final Classification		
Program Technician CO-4		
<b>Classification Certification</b>		
I certify that this position has be	een classified in conformance with criteria	published in Handbook 27-PM.
Signed:	, Chief, Administrative Division	
		Continued on the next page

Exhibit 12 (Par. 103, 104)

### **Examples of Position Descriptions and Evaluation Statements (Continued)**

Program '	Technician, CO-3		
Title : Grade :	Program Technician CO-3		
Introduct	tion		
level, perfe	· · · · · · · · · · · · · · · · · · ·	with the co	The incumbent, working at the basic trainee atton production and price support programs.

### **Primary Duties**

Working under the close supervision of CED or other higher graded employee, performs office activities under the cotton program. Such duties include taking sign-up, calculating bases and yields in accordance with specific instructions, completing base and yield notices, providing basic program information to producers, and establishing and maintaining program records. Submits calculations to CED or another employee for review before providing information to producers. Refers questions and problem matters to a higher graded employee for assistance.

Works with CED or other higher graded employee to learn and apply guidelines for determining producer eligibility for cotton price support loans. Prepares and verifies loan documents and learns procedures for conducting lien searches. Prepares checks, and maintains and processes loan register and other records. Under close guidance, reviews and completes cotton loan deficiency payment applications and computes payments. Takes cotton loan repayments and makes deposits. Works with more experienced employee to learn procedures for closing out repaid loans as well as procedures required for loan forfeitures.

Assists other employees	in performing routine tasks associated with other program areas.
_	Continued on the next page

Program Technician, CO-3

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; assuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The employee works under the close supervision of CED or other higher graded employee. Detailed instructions are provided on assigned tasks and job priorities. The employee makes decisions only on routine, well-precedented matters; problems are referred to a higher graded employee for assistance or resolution. Work is spotchecked in progress and closely reviewed upon completion.

### **Knowledge Required**

The work requires limited working knowledge of Agency policies and procedures related to cotton production and price support programs as well as a basic knowledge of other programs administered through the County Office. The employee must be able to perform routine aspects of the work independently and to recognize situations requiring referral to others.

### Certification

I certify that the above duties represent a true and accurate statement of the responsibilities contained in this position.

Signed:	, CED	Date	
Concurred:	, DD	Date	
			Continued on the next nego

Examples of Position Descriptions and Evaluation Statements (Continued)
Program Technician, CO-3 (Continued)
Evaluation Statement
<u>Title</u>
Program Technician
Grade Level Criteria
CO-3 (Basic trainee status, according to subparagraph 127 A.)
Final Classification
Program Technician CO-3
<u>Classification Certification</u>
I certify that this position has been classified in conformance with criteria published in Handbook 27-PM.
Signed:, Chief, Administrative Division Date

### Lead Program Technician, CO-8

Title: Lead Program Technician

Grade: CO-8

### Introduction

This position is located in the \_\_\_\_\_ County shared management operation. The incumbent has been designated by the CED as the lead Program Technician with responsibility for all activities in the headquarters office or suboffice when the CED is absent. The CED is absent from the office at least 40 percent of the time.

In addition, the incumbent serves as the County Office's technical expert in the procedures, regulations, and operations of the administrative program area and works in other programs as assigned. The employee has continuing responsibility for analyzing administrative program operations, determining, and recommending improvements in internal operating procedures, ensuring operating efficiency, and resolving problems affecting program operations.

### **Primary Duties**

Serves as Lead Program Technician with responsibility for all activities in the headquarters office of the shared management operation in the absence of the CED. This is a regular and recurring responsibility since the CED is absent from the office at least 40 percent of the time. As Lead Program Technician, the incumbent is authorized to make work assignments, establish and adjust daily priorities, provide guidance and instruction on tasks and assignments, resolve problems, determine when issues should be referred to the CED or deferred until his/her return, review and approve completed work, approve leave and resolve simple, informal complaints. The incumbent is also authorized to act and speak for the CED in dealings with customers, program participants and their representatives, officials of other agencies, COC members, the State FSA Office, and other offices and individuals.

### **Lead Program Technician, CO-8 (Continued)**

Serves as the County Office's technical expert in the administrative program with independent responsibility for carrying out a wide range of activities in such areas as personnel, budget, and financial management, supply and inventory management, mail management, elections, and claims. Reviews and submits payroll related documents, prepares and transmits T&A records, conducts leave audits, explains personnel options and benefits to co-workers, prepares and submits personnel action requests, and prepares and submits travel documents. Studies administrative notices, handbook amendments, brochures, and other materials in order to explain new or revised options and benefits to co-workers. Maintains and updates personnel, leave, and travel records.

Performs budget and financial management duties for the County Office. Analyzes past expenditures and provides input to the CED in preparing budget projections and administrative expense allocation requests. Maintains allocation controls and monitors budget activities to ensure allocations are not exceeded. Notifies CED of potential shortfalls or other budgetary situations and makes recommendations to avoid potential problems. Prepares checks covering County Office expenses such as rent, utilities, supplies, and postage. Maintains and reconciles check disbursement register, ensuring that all checks are accounted for. Maintains County Office collection, disbursement, and deposit registers and serves as the principal source of contact in resolving problems related to management of funds collected. Determines the need for and installs new procedures to receive, disburse, and account for all funds. Participates with CED in consolidating workload data for the County Office and transmits workload data to the State Office.

Establishes claims and maintains County Office debt register. Issues demand letters, negotiates repayments or settlements, and processes collections and setoffs. Maintains records and obtains and maintains required documents for promissory notes executed in settlement of a claim. Develops payment plans for claims to be repaid by installments. Services common receivables and, when necessary, transfers receivables to claims status. Transmits claims data to KCFO. Prepares and reconciles schedules of deposit.

### **Lead Program Technician, CO-8 (Continued)**

Orders and mails election ballots and instructions. Determines voter eligibility and assists COC in opening and counting ballots and certify election results. Issues notifications of election results. Provides orientation to new COC members related to administrative requirements and benefits including salaries, travel, per diem, etc.

Maintains office inventories, initiates orders for office supplies, and prepares equipment requests and required justifications for submission to the State Office. Receives and verifies rent and utility bills before preparing checks for payment. Oversees mail management activities including ensuring that postage meters have adequate postage to meet anticipated needs, maintaining records of postage expenditures, and preparing reports of mailings and postage meter readings.

Reviews and maintains administrative notices, handbook amendments, and similar materials; notes changes in program policies and requirements, and determines impact of such changes upon existing County Office operations and procedures. Evaluates administrative activities and practices in the County Office and develops recommendations for improvements.

Prepares correspondence, newsletters, and other informational items related to the administrative area, including claims and elections. Prepares recurring and ad hoc reports, including generating automated data for transmission to the State Office. Based on prior experience and knowledge, anticipates the need for administrative data so as to ensure timely response to requests.

Applies judgment to solve problems or to take appropriate action where precedents do not exist as well as greater specialized knowledge to interpret or analyze operating requirements in addition to performing or overseeing clerical/technical processing work. Refers matters requiring policy interpretation to CED, DD, or other higher level employee.

As assigned, attends COC meetings with CED to discuss administrative matters requiring the COC's attention. Provides update on changes in administrative operations. The employee may be called upon to advise counterparts in other County Offices concerning the operations and procedures of the administrative program.

**Lead Program Technician, CO-8 (Continued)** 

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; assuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The Program Technician receives very limited supervision from CED who provides instructions by defining overall work objectives and office policies. The employee plans and carries out work independently in accordance with established guides and instructions. Completed work may be evaluated for adherence to policy and requirements. The methods used in arriving at end results are usually not reviewed in detail.

### Knowledge Required

The position requires thorough knowledge of County Office operations, the ability to provide guidance and direction to other employees, and judgment and discretion to resolve problem situations. The work also requires a thorough knowledge of the provisions and procedural aspects of the administrative program area. The Program Technician uses judgment to interpret and apply regulatory and procedural requirements as well as initiative to analyze program operations, resolve problems, and develop recommendations to effect operational improvements.

### Certification

I certify that the above duties represent a true and accurate statement of the responsibilities contained in this position.

Signed:	, CED	Date	
Concurred:	, DD	Date	
	-		Continued on the next page

# Examples of Position Descriptions and Evaluation Statements (Continued) Lead Program Technician, CO-8 (Continued) Evaluation Statement Title Lead Program Technician Grade Level Criteria CO-8 (Serves as lead Program Technician as well as technical expert in 1 program. The position is graded according to 27-PM, subparagraph 131 C and paragraph 133.) Final Classification Lead Program Technician CO-8 Classification Certification I certify that this position has been classified in conformance with criteria published in Handbook 27-PM.

\_\_\_\_\_ Date

**Signed:** \_\_\_\_\_\_, Chief, Administrative Division

### **Programs for Classifying Program Technician Positions**

**Conservation (total) Administrative (total) EOIP** Claims **CRP** Other **ECP** Any single program not specified 1/**Automation Commodity Production (total) Dairy** \* \* \* **Peanuts** Tobacco \*--Emergency Programs--\* Wheat 1/ Feed grains 1/ Cotton  $\underline{1}$ / Field Compliance (total) 2/ Rice 1/ \* \* \* Measurement services Aerial compliance (key county) Office disaster activities Field visits for disaster programs 2/ Administrative field visits **NAP** Commodity loan inspections **Price Support (total) Common Programs (total)** Farm-stored loans 1/ Payment limitations/person determinations Warehouse loans 1/ Farm records Cotton loans 1/ Bankruptcies \*--FSFL/SSFL--\* Reconstitutions **Crop Insurance Office Compliance (total) Farm Loans** \*--HEL/WC--\* Office Measurement Services Other 1/ These programs are not shown separately on Report 14. CED, DD, and State Office Administrative

- Officer shall agree that programs used for classification purposes are significant to the County Office.
- 2/ Program Technicians shall not be credited with work performed by field personnel.

### **Office Clerk**

Title: Office Clerk

Grade: CO-2

### Introduction

The office clerk works in the FSA County Office providing clerical assistance to CED or other employees as necessary. The work consists of routine repetitive tasks that are regular and recurring. No unusual or difficult problems are encountered.

### **Primary Duties**

Performs office clerical work such as receiving and sorting incoming mail; answering the telephone; typing correspondence, documents, and reports from rough drafts; and operating office machines. Work assignments may also involve preparing folders, filing correspondence, applications, and other forms, and addressing and stuffing envelopes.

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The office clerk receives detailed instruction of work to be done and the sequence in which it is to be performed. Close supervision is received and all work is reviewed by the supervisor. All instructions are clear and any procedural guides used are detailed and specific.

### **Knowledge Required**

The office clerk has some limited clerical procedural knowledge and is able to understand some of the terminology used in the office. No FSA program knowledge is required to satisfactorily perform this job, nor it is mandatory for the office clerk to be familiar with the work done in any segment of the office or the goals of FSA.--\*

### **Program Technician in Charge**

**Title :** Program Technician in Charge

**Grade:** CO-7, CO-9, CO-11

### Introduction

Serving in a temporary capacity, the Program Technician in Charge is responsible to COC for directing the work of the County FSA Office.

### **Primary Duties**

Carries out the procedures and policies of COC and keeps them currently advised on status of program and administrative activities.

Provides advice and assistance to farmers, producers, ranchers, and agribusiness representatives, explains procedures, and interprets regulations and policies. Consults with COC or DD, or both, on controversial cases or problems.

Makes recommendations to COC and provides program assistance and interpretation.

Supervises office work functions and employees and personally performs assigned program operations.

Carries out all office functions or activities related to management, budget, personnel, property, records, etc.

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.--\*

<b>Program</b>	<b>Technician</b>	in Charge	(Continued)

### **Supervision Received**

The Program Technician in Charge is under the direction of COC. Problem cases are reserved for COC. Close contact is maintained with COC and DD who provide close guidance and supervision and assist in public relations with farmers and other agricultural agencies.

### **Knowledge Required**

The work requires specialized knowledge of the County Office programs, functions, and organization. The incumbent must be familiar with supervisory methods and techniques.--\*

### **Chief Program Technician**

Title: Chief Program Technician

Grade: CO-7 and CO-9

### Introduction

The incumbent serves as a full assistant to CED and participates in planning, organizing, and directing the work of the County Office. Duties include coordinating employee work activities, taking or recommending actions to promote efficiency in office operations, working with CED to resolve difficult program cases, and acting for CED during CED's absence.

### **Primary Duties**

Assists CED in planning and organizing the work of the office, including making or recommending changes in work operations as program requirements change or fluctuate. Takes or recommends actions to ensure that resources are available to meet operating requirements and to ensure optimum efficiency of overall County Office activities. Participates with CED in overseeing employee orientation and training. Assigns work to office employees, reviews work in progress or upon completion, and provides guidance and assistance on complex problems. Recommends to CED changes in employee work assignments, promotions, demotions, and other personnel actions. May approve or recommend approval of leave requests.

Maintains knowledge of County Office program activities and of the program, administrative, and field work of other employees. Provides authoritative information and assistance to actual or potential program participants, bankers, attorneys, agribusiness representatives, employees of other government agencies, etc., concerning program provisions, requirements, and interrelationships. Works closely with program participants to resolve unusual or difficult problems and determines whether referral to higher authority for solution is appropriate. As necessary, advises program participants about available appeal procedures.

Attends training sessions to maintain current knowledge of programs and to enhance ability to assist CED in resolving operating problems.

Acts for CED in CED's	s absence with regard to both	field and office operation	ıs*
_			
			Continued on the next page

### **Chief Program Technician (Continued)**

### **EEO** and Civil Rights Responsibilities

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The Chief Program Technician works under the general supervision of CED who provides assignments through discussions of program objectives and office policies. The incumbent's work planning and organization duties are performed in conjunction with goals set by CED. Other duties are performed independently with the incumbent maintaining responsibility for carrying out assignments, resolving problems, and providing guidance and direction to others. While acting for CED, the incumbent independently directs the work of the office and ensures that CED's policies are followed. The employee's work is reviewed in terms of soundness of advice and recommendations and effectiveness in promoting the orderly operation of the office.

### **Knowledge Required**

Thorough knowledge of all County Office programs is necessary to coordinate the work activities of other employees, provide advice and guidance, resolve difficult problems, and review more complex cases with CED. The incumbent must be thoroughly familiar with office policies and procedures to act for CED. In addition, the incumbent must have analytical skills and comprehensive knowledge of management techniques and methods to take or recommend actions to ensure overall efficiency of office operations.--\*

### **Field Specialist**

Title: Field Specialist

**Grade:** CO-6

### Introduction

The incumbent is responsible for all compliance field work for the County Office and performs a broad range of field compliance activities related to at least 2 of the following programs:

- price support
- commodity production
- conservation.

The work may include training and supervising lower graded field employees.

### **Primary Duties**

Visits farms for the purpose of measuring fields to determine compliance with commodity production requirements, and/or in connection with measurement services and spot-checking conservation practices.

- Scale checks aerial photography by locating identifying points on the photograph and taking ground measurements.
- Checks vendors of conservation materials to determine that material and services provided for conservation programs are according to program requirements and specifications.
- Discusses general program provisions and operations with CED.
- Visits farms in connection with commodity loan inspection to examine the storage structure for suitability for storing commodities under price support.
- Explains price support program to producers, answers questions, and serves as focal point for producers to obtain information.--\*

### **Field Specialist (Continued)**

### **Primary Duties (Continued)**

Visits farms to resolve special problems such as alleged program violations, yield determinations, farmer complaints, etc.

- Obtains special information for COC.
- Prepares reports of findings for consideration of COC.

Where applicable, maintains responsibility for total aerial observation function including preflight preparations, in-flight operations, serving as team leader, and making post-flight determinations.

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The Field Specialist works under the general supervision of CED or Chief Field Assistant who provides overall assignments. Because of the nature of the field work, the incumbent performs independently with responsibility for resolving special problems and complaints. Work is reviewed infrequently.

### **Knowledge Required**

The work requires specialized compliance and price support program knowledge. The incumbent must be knowledgeable of crop production and farming methods and skillful in measuring field for compliance activities. Where applicable, the incumbent must have knowledge of aerial observation procedures and methods.--\*

Title: Chief Field Assistant

**Grade:** CO-6, CO-7

### **Introduction**

The Chief Field Assistant is responsible for supervising field activities covering a county or a designated number of counties in connection with commodity inspection, crop appraisal, and compliance activities.

### **Primary Duties**

Plans work, makes assignments, trains new employees, makes workload adjustments, and sets priorities. Reviews work performed by employees supervised to ensure accurate and uniform application of field program and appraisal procedures and evaluates work performance. Work assignment, adjustments, and priority setting may be done by CED, where several counties are served.

Supervises and may perform the following day-to-day operations.

- Identifies crops and appraises crop conditions and future development capacities of crops damaged because of abnormal weather, insect infestation, disease, herbicide, and livestock. Discusses appraisal with farmer.
- Applies knowledge of up-to-date farming methods used in crop production in appraising farming and
  planting operations to ensure farmer followed good farming practices with the intent of producing a
  normal crop.
- Interviews farmers and answers questions regarding general provisions of the varied program regulations.
- Interprets aerial photographs, delineating and measuring fields on aerial photographs. Makes aerial observations as necessary.

•	Measures fields to determine compliance with regulations and makes recommendations as
	requested*
	Continued on the next page

### **Chief Field Assistant (Continued)**

### **Primary Duties (Continued)**

- Prepares report on crops involved, cause and extent of crop losses, appraisal of producer's farming and planting practices and amount of acreage, etc.
- Determines quantity of commodity in bin, crib, pit, silo, etc.
- May be required to perform some of the more difficult appraisal activities during special crop loss situations.

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The Chief Field Assistant works under the general supervision of CED who defines overall objectives and responsibilities. The incumbent works independently, organizing field activities and assigning tasks to lower level employees. Unusual problems are discussed with CED. Work may be occasionally spot checked.

### **Knowledge Required**

The work requires a thorough knowledge of crop production and farming methods and the provisions governing assigned programs. Incumbent must use skill in interpreting aerial photographs and measuring fields for compliance activities. In addition, incumbent must be skillful in supervisory techniques and methods and in dealing with producers in assigned county or counties.--\*

### **District Compliance Assistant**

Title: District Compliance Assistant

Grade: CO-7

### Introduction

The incumbent is assigned by CED to assist DD by performing spot checks of office and field activities in County Offices in 1 or more districts.

### **Primary Duties**

Conducts field spot checks of work performed by county field employees related to commodity production, price support, and/or conservation programs. Reviews field work including, but not limited to, accuracy of ground measurements:

- producer-certified measurements
- verification of prevented planting or reduced yield/failed acreage
- compliance with applicable acreage reduction and land diversion programs
- assurance that contract acres are protected from weeds, insects, and rodents and from wind and water erosion, that cover crops are maintained, and that haying and grazing restrictions are observed
- verification of disposition of excess plantings
- adherence to conservation cost-share practices
- compliance with highly erodible land and wetland conservation program provisions--\*

### **District Compliance Assistant (Continued)**

### **Primary Duties (Continued)**

- verification of the absence of dairy animals
- accuracy of bin measurements
- assurance of quantity and quality of grain under loan, etc.

Ensures that field services performed by County Office employees are accurate and that producers are in compliance with applicable program requirements. Reports actual or potential violations to the appropriate DD and CED.

Conducts office spot checks covering such areas as:

- debt registers and claims
- reconstitutions
- personnel time, leave, and travel documents
- program calculations and payments
- required program documentation including certifications, measurements, determinations, and signatures
- planimeter or digitizer work, etc.

Brings errors to the attention of the appropriate Program Technician, explains procedures and handbook requirements, and reports results of quality control check of office activities to the appropriate DD and CED.

As assigned, performs related duties, including special assignments for the DD and/or State FSA Office, employee training, and field compliance work in the headquarters county.--\*

Continued on the next page

### **District Compliance Assistant (Continued)**

### **EEO** and Civil Rights Responsibilities

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The employee is assigned by CED to provide assistance to DD in performing field and office quality control spot checks. The incumbent plans and carries out work independently with responsibility for explaining program guidelines and resolving problems. Work is reviewed through analysis of written reports submitted to the appropriate CED, DD, and State Office.

### **Knowledge Required**

The work requires specialized knowledge of:

- office and field compliance, commodity production, price support, conservation, and administrative operations
- applicable handbooks, notices, and related documents

•	production and farming methods in the district*

### **Aerial Compliance Assistant, CO-5**

**Title :** Aerial Compliance Assistant

Grade: CO-5

### Introduction

Serving in a temporary capacity, under a temporary appointment, the Aerial Compliance Assistant is responsible for preflight preparations, inflight operations, and postflight determinations and processing when taking 35mm slides to determine program compliance. The incumbent may serve as either an observer or camera person. This is the entry level.

### **Primary Duties**

Performs a variety of preflight duties including arranging for plane; verifying maintenance and safety records, license requirements, and insurance coverage; and obtaining maps and prints of counties to be flown. Checks camera lens, filters, setting, and batteries. Briefs pilot and determines starting point with pilot.

As an inflight observer, watches for landmarks and other aircraft, informs pilot of flight turns ahead, records flight data log, and reloads camera for camera person. Alternates duties with camera person.

As an inflight camera person, keeps cameras loaded and ready, checks viewfinder for target, maintains level camera, determines targets and rotates camera to flight line if necessary, and shoots camera shots.

Postflight duties include reporting number of hours flown, cleaning equipment and returning to county, preparing film for processing and mailing to processor, and assisting County Offices in identifying and categorizing processed slides.--\*

### **Aerial Compliance Assistant, CO-5 (Continued)**

### **EEO** and Civil Rights Responsibilities

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The Aerial Compliance Assistant is under the direction of DD or CED who provides assignments. Incumbent works independently, receiving only general instructions and routine guidance.

### **Knowledge Required**

The work requires a knowledge of cameras and photographic equipment, aerial compliance procedures and methods, and the ability to read maps and locate points on the ground. The incumbent must also have general knowledge of FSA programs and procedures.--\*

### **Aerial Compliance Assistant, CO-6**

**Title :** Aerial Compliance Assistant

**Grade:** CO-6

### Introduction

Serving in a temporary capacity, under a temporary appointment, the Aerial Compliance Assistant is responsible for preflight preparation, inflight operations, and postflight determinations and processing when taking 35mm slides to determine program compliance. The incumbent may serve as either an observer or camera person. This is the full-performance level.

### **Primary Duties**

Performs a wide variety of preflight duties including arranging for plane; verifying maintenance and safety records, license requirements, and insurance coverage; and obtaining maps and prints of counties to be flown. Checks camera lens, filters, settings, and batteries. Determines flight altitude, flight lines, briefs pilot, and determines starting point with pilot.

As inflight observer, serves as assistant to the pilot, watches for landmarks and other aircraft, informs pilot of flight turns ahead, records flight data log, recalculates altitude and change of speed information, and determines when mission is completed. Reloads camera for camera person. Arranges for out-county travel authorizations for team. Alternates duties with camera person.

As an inflight camera person, keeps cameras loaded and ready, checks viewfinder for target, maintains level camera, determines targets and rotates camera to flight line if necessary, and shoots camera shots.

Postflight duties include reporting number of hours flown, cleaning equipment and returning it to the County Office, preparing film for processing and mailing to processor, and assisting County Offices in identifying and categorizing processed slides.--\*

### **Aerial Compliance Assistant, CO-6 (Continued)**

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The Aerial Compliance Assistant is under the direction of DD or CED who provides assignments. The incumbent works independently, receiving little or no supervision, and plans own work schedule. The incumbent is responsible for ensuring that assigned aerial compliance duties are carried out to completion. Provides guidance as necessary to lower graded Aerial Compliance Assistants.

### **Knowledge Required**

The work requires a thorough knowledge of cameras and photographic equipment, aerial compliance procedures and methods, and the ability to read maps and locate points on the ground. The incumbent must also:

•	possess good judgment in determining whether conditions are safe and suitable for flights and
	obtaining good photographs*

have a thorough knowledge of FSA programs and procedures

### **Tobacco Marketing Recorder**

**Title :** Tobacco Marketing Recorder

**Grade:** CO-3, CO-4, CO-5

### Introduction

The incumbent is responsible for recording tobacco warehouse sales under the marketing quota program.

### **Primary Duties**

Assists warehousemen in preparing marketing quota forms.

Issues documents such as memoranda of sales, Report of Tobacco Auction Sale, and Report of Tobacco Non-Auction Purchases.

Ensures that warehousemen withhold proceeds of tobacco under loan when producer is indebted to U.S. Government.

Checks sales documents for both warehouse and nonwarehouse sales.

Examines warehouse records and determines whether penalty computation and collection are correct.

Completes various forms in connection with marketing phases of tobacco.

Prepares daily reports of transactions made to Tobacco Division, AMS.

Performs related work as required.--\*

**Tobacco Marketing Recorder (Continued)** 

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

Works under general supervision of CED or other designated higher grade employee in the County Office. Employee determines steps to be taken and procedures necessary to perform the work. Difficult or unusual problems may be referred to the supervisor. Work is subject to spot checks.

### **Knowledge Required**

Incumbent must have a good knowledge of warehouse functions and responsibilities and the interrelationships between FSA and the warehouses, as well as with other concerned government agencies. The incumbent must have ability to:

- use a variety of office machines and to apply basic mathematics
- work with producers and other persons of various backgrounds.--\*

### \*--Digitizing Equipment Operator

Working Title : Digitizer

**Grade** : CO-2, CO-3, CO-4

Title Code : 0008

### Introduction

Serving in a temporary capacity, under a temporary appointment, the incumbent is responsible for the initial transfer of CLU data from aerial maps to digital imagery using computer hardware and ArcView or other GIS software. The work includes data verification, quality control review, and testing of new or modified digitizing tools.

The position is FLSA nonexempt.

### **Primary Duties**

Selects and assembles aerial photographs for townships or flight lines to be digitized. Designates CLU boundaries and enters appropriate attributes including farm, CLU and tract numbers, cropland and noncropland, program acreage, and HEL status. Notes placement and attributes of wetlands and CRP acreage. Adds comments as needed to denote missing boundaries or other missing attributes as well as matters requiring follow-up by the maintenance County Office.

Runs quality control checks to verify accuracy and completeness of data. Corrects errors such as null polygons, void polygons, slivers, overlaps, and duplicate numbers. Verifies boundaries when designated program acreage and calculated acreage differ significantly. Performs second party review of work performed by other digitizers. Performs periodic file back-ups.

Participates in testing and evaluating new and enhanced toolbars and other software enhancements designed to improve digitizing accuracy and efficiency. Also participates in meetings and discussions with coworkers about operating policies and procedures, digitizing techniques, new software, and problems encountered while digitizing.

Provides guidance and assists in training new and less experienced digitizing personnel.

Performs clerical support work associated with receipt and return of aerial maps. Performs related duties as assigned.--\*

### \*--Digitizing Equipment Operator (Continued)

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The employee plans and carries out recurring assignments independently. CED or a higher graded digitizer is available to provide assistance when source documents are questionable or when there are no clear precedents for actions to be taken. Work is spot-checked for completeness and accuracy through quality control checks and second party reviews.

### **Knowledge Required**

The work requires basic computer skills as well as knowledge of procedural aspects of the GIS process and ability to utilize GIS software. The employee gains and applies increasing knowledge of applicable hardware and software, digitizing processes and requirements, designations on aerial photographs, and terminology used in designating CLU attributes.--\*

### \*--Program Technician (GIS)

**Title** : Program Technician

**Grade** : CO-5 **Title Code** : 0154

### Introduction

This position is located in an FSA digitizing center. Serving in a temporary capacity, under a temporary appointment, the incumbent performs a variety of duties involving the initial transfer of CLU data from aerial maps to digital imagery and provides clerical and technical support related to the testing and implementation of GIS technology.

This is the full performance level of the position. The position is FLSA nonexempt.

### **Primary Duties**

Performs the full range of digitizing and quality control check work in the center. The work includes providing guidance and assistance to digitizers in deciphering aerial maps, locating and accurately designating field and tract boundaries, and entering appropriate attributes such as farm, CLU and tract numbers, cropland and noncropland, program acreage, and HEL status, as well as in adding comments as needed to denote missing boundaries or other missing attributes as well as matters requiring follow-up by the maintenance County Office. The incumbent performs quality control reviews of digitizing work performed personally as well as second party reviews of work performed by center digitizers. Provides guidance and assistance to digitizers in detecting and correcting errors made.

Participates in testing and evaluating new and enhanced toolbars and other software enhancements designed to improve digitizing accuracy and efficiency and in implementing customized software designed for Agency use. Tests and comments on office policies and procedures, training materials, and instructions. Also participates in meetings and discussions with coworkers about operating policies and procedures, digitizing techniques, new software, and problems encountered while digitizing.

Responds to inquiries and provides technical assistance to employees in other counties on matters dealing with digitizing procedures and map maintenance. Serves as back-up to the employee responsible for center operations.

As assigned, uses CLU maintenance tools and applies knowledge of Agency farm programs to maintain accurate digital imagery for the headquarters County Office. Reviews requests for cropland changes, determines whether policy allows such changes to be made and updates digital imagery. Identifies situations requiring HEL determinations and initiates referrals including required maps and forms. Participates in scanning and rectifying aerial slides.--\*

### \*--Program Technician (GIS) (Continued)

### **Primary Duties (Continued)**

Assists other Program Technicians in the County Office in carrying out their assigned program functions.

Performs related duties as assigned.

### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Supervision Received**

The employee works independently and typically receives assignments without specific instructions. The employee recognizes and corrects errors on own initiative, consulting the supervisor only when the source document may be subject to more than 1 interpretation or when policy matters are involved. The employee resolves most standard problems independently, including providing guidance and assistance to others, and consults the supervisor only on situations where no clear precedent exists. Work is spot checked to ensure completeness and accuracy.

### **Knowledge Required**

The work requires basic computer skills as well as a broad working knowledge of procedural aspects of the GIS process and expertise in using applicable GIS software. The work also requires basic knowledge of FSA farm programs as related to ongoing assignments. The employee follows general instructions and independently completes specific tasks, including identifying and resolving most standard problems and selecting the appropriate guidelines for specific situations.--\*

## \*--Program Technician (GIS)

**Title** : Program Technician

**Grade** : CO-6, CO-7

**Title Code** : 0154

#### Introduction

The incumbent of this position oversees operations of an FSA digitizing center. The work includes planning and scheduling digitizing and related work to be performed in the center, assigning work to employees, providing guidance and resolving operational problems, maintaining center records, and preparing related reports. The employee also provides training and technical support to FSA County Offices within an assigned area on matters about using digital orthophotography and associated computer hardware and software.

The full performance level of the position is CO-7. The position is FLSA nonexempt.

### **Primary Duties**

Works with State Office GIS specialists, County Offices, and APFO to schedule and prioritize digitizing projects. Contacts County Offices served to obtain aerial maps and related data. Trains and assigns work to digitizers, loads or oversees loading of imagery, and downloads Public Land Survey System layers. Provides guidance and direction to digitizers in deciphering aerial maps, properly designating CLU boundaries, and entering required attributes.

Develops and implements center standards and operating procedures. Oversees quality control reviews performed by digitizing center personnel. Ensures that all errors detected through quality control reviews are properly corrected. Conducts or oversees second party reviews of each digitizer's work.

Maintains responsibility for GIS system administration including security, data back-up and retrieval, hardware installation, loading software, and troubleshooting of hardware and software.

Merges individual digitizer data and oversees preparing and distributing maps and computer disks to APFO and maintenance County Offices. Also oversees and participates in scanning and rectifying aerial slides, loading these to diskettes, and providing to maintenance County Offices.

Maintains production, quality control, and cost records for the center. Provides progress reports, quality control maps, and final cost reports for each completed county to the State Office. Develops and runs queries to extract data for recurring and ad hoc reports.--\*

# \*--Program Technician (GIS) (Continued)

# **Primary Duties (Continued)**

Oversees and conducts testing of new digitizing tools and instructional materials. Provides feedback on the operational effectiveness of new or modified tools along with suggestions for improvement.

Serves a principal GIS trainer for the State. Organizes and conducts State Office training programs for maintenance County Offices, including setting up work stations and installing software. Compiles, tests, and updates training manuals and instructions. Serves as national trainer when so designated.

Provides ongoing technical support and updated instructions and procedures to maintenance County Offices. Responds to County Office inquiries and requests for assistance, and researches and resolves hardware, software, and procedural problems encountered by County Office personnel, including using remote access capabilities. Travels to County Offices to provide on-site training, problem solving, and to ensure that certification requirements are met and maintained.

Participates in meetings and teleconferences about implementing and using GIS technology. Maintains contact with other digitizing centers, State and headquarters specialists, and representatives of other agencies and external organizations.

Performs related duties as assigned.

#### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

#### **Supervision Received**

The employee works independently to plan and direct operations of the digitizing center, develop and implement operating procedures and standards, and ensure that quality control requirements are met. The employee also provides training to center personnel and maintenance County Office personnel and resolves operational problems without supervisory intervention. Work is reviewed upon completion through analysis of reports, additional quality control reviews, and feedback from maintenance County Offices served.--\*

\*--Program Technician (GIS) (Continued)

# **Knowledge Required**

The work requires computer skills as well as extensive knowledge of procedural aspects of the GIS process and of Agency policies about using GIS technology, and expertise in using applicable GIS software. The incumbent must possess and apply the ability to research and resolve hardware, software, and procedural problems, as well as the ability to communicate effectively both orally and in writing to provide training and guidance and to develop instructional materials. The work also requires a working knowledge of FSA programs and the application of GIS technology to these programs.--\*

**Title :** Student Trainee **Grade :** CO-3, CO-4, CO-5

#### Introduction

The incumbent is a student trainee participating in the Cooperative Education Program. Work assignments are structured to provide an introduction to and training in County Office program and administrative activities. As experience is gained, the incumbent receives progressively more responsible work assignments.

## **Primary Duties**

Receives introduction to County Office activities and operations and to FSA policies and programs.

Participates with other County Office employees in providing information to producers concerning various programs, requirements, and benefits. Assists in determining program eligibility and helps producers complete forms necessary to participate in available programs.

Maintains or assists in the maintenance of County Office administrative and program records. Processes program and administrative documents including maintaining and updating computerized data, and transmitting the data to the State Office as appropriate.

Participates in the development of written program information, visual displays, and related materials.

Performs related	assignments	designed to	provide train	ing and exp	perience in (	County Office	activities	and
operations*								

S	tud	lent	Trainee	(Continued)
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## **EEO** and Civil Rights Responsibilities

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

# **Supervision Received**

The employee works under the direction of CED or other higher graded employee who initially provides detailed technical supervision and monitors work closely in progress and upon completion. The employee works more independently as knowledge and experience are gained but receives assistance as needed on situations involving particularly difficult or unprecedented matters.--\*

Field Assistant, CO-2

**Title**: Field Assistant

**Grade:** CO-2

## **Introduction**

The incumbent works in a learner or limited performance status, performing field work related to 1 or more FSA programs. Some incidental office work may be required; however, office work is performed only occasionally and the majority of the employee's time is spent in the field. This position typically has a full performance level of CO-5.

### **Primary Duties**

Performs routine, repetitive tasks related to 1 or more FSA programs, as required.

Measures fields, including staking and referencing before planting, to establish boundaries and filling requests for measurements after planting.

Inspects stored commodities, including measuring, to verify quantities and ensuring that stored commodities are properly maintained.

Conducts spot-checks to verify producer compliance with program requirements.

Maintains CCC equipment in good operating condition.

Performs other field work as assigned.--\*

Field Assistant, CO-2 (Continued)

## **EEO** and Civil Rights Responsibilities

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

# **Supervision Received**

The Field Assistant is usually accompanied by a higher graded employee and receives detailed instructions on all assignments. Problems are referred to a higher graded employee for assistance and/or solution. Completed work is closely reviewed.

# **Knowledge Required**

The work requires some knowledge of field procedures, familiarity with work terminology, and ability to learn proper use of equipment. No prior FSA program knowledge is required.

The work may involve spec	cial physical requirements and/or exposure to inclement environmental
conditions*	
<u>-</u>	
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## Field Assistant, CO-3

**Title**: Field Assistant

Grade: CO-3

#### Introduction

The incumbent works independently on routine, recurring field work related to 1 or more FSA programs. Some incidental office work may be required; however, office work is performed only occasionally and the majority of the employee's time is spent in the field. This position typically has a full performance level of CO-5.

### **Primary Duties**

Performs recurring tasks related to 1 or more FSA programs, as required.

Measures fields, including staking and referencing before planting, to establish boundaries and filling requests for measurements after planting.

Inspects stored commodities, including measuring, to verify quantities and ensuring that stored commodities are properly maintained.

Conducts spot-checks to verify producer compliance with program requirements. As needed, witnesses crop disposition or other action to ensure program compliance.

Performs routine appraisals and computes payments.

Explains basic program requirements to producers.

Maintains CCC equipment in good operating condition.

Performs other field work as assigned.--\*

Field	<b>Assistant</b>	, CO-3 (	(Continued)

#### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

# **Supervision Received**

The employee performs routine work independently according to specific guidelines. Detailed instructions are provided on new assignments. The employee makes decisions on routine matters and refers problems to a higher graded employee. Completed work is submitted for supervisory review.

# **Knowledge Required**

The work requires limited working knowledge of procedures and terms related to field work, basic skill in using a digitizer and planimeter, ability to perform routine aspects of the work, and ability to recognize problems requiring referral to others. Some knowledge of FSA programs is required.

The work may involve spectonditions*	ial physical requirements and/or exposure to inclement environmental
-	Continued on the next page

# Field Assistant, CO-4

**Title**: Field Assistant

Grade: CO-4

#### Introduction

The incumbent works independently on field work related to 1 or more FSA programs. Some incidental office work may be required; however, office work is performed only occasionally and the majority of the employee's time is spent in the field. This position typically has a full performance level of CO-5.

## **Primary Duties**

Performs tasks related to 1 or more FSA programs, as required.

Measures fields, including staking and referencing before planting, to establish boundaries and filling requests for measurements after planting.

Inspects stored commodities, including measuring, to verify quantities and ensuring that stored commodities are properly maintained.

Conducts spot-checks to verify producer compliance with program requirements. As needed, witnesses crop disposition or other action to ensure program compliance.

Performs appraisals and computes payments.

Explains program requirements to producers. Conducts investigations of possible program violations.

Maintains CCC equipment in good operating condition.

May be required to train lower graded field employees.

Performs other field work as assigned.--\*

	Field	Assistant.	, CO-4 (	(Continued)
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#### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

# **Supervision Received**

The employee carries out assignments independently according to general instructions, makes routine decisions according to established procedures and guides, and refers complex problems to the supervisor for assistance. Completed work is subject to spot check.

# **Knowledge Required**

The work requires working knowledge of procedures and terms applicable to field work, skill in using a digitizer and planimeter, ability to explain program requirements to producers, and ability to solve a variety of recurring problems. General knowledge of FSA program provisions and requirements is also required.

ne work may involve special physical requirements and/or exposure to inclement environmental onditions*	
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# Field Assistant, CO-5

**Title :** Field Assistant

Grade: CO-5

#### Introduction

The incumbent serves at the full performance level and works independently on field work related to 1 or more programs. Some incidental office work may be required; however, office work is performed only occasionally and the majority of the employee's time is spent in the field.

## **Primary Duties**

Performs tasks related to 1 or more FSA programs, as required.

Measures fields, including staking and referencing before planting, to establish boundaries and filling requests for measurements after planting.

Inspects stored commodities, including measuring, to verify quantities and ensuring that stored commodities are properly maintained.

Conducts spot-checks to verify producer compliance with program requirements. As needed, witnesses crop disposition or other action to ensure program compliance.

Performs appraisals and computes payments.

Explains program requirements to producers. Conducts investigations of possible program violations. Works directly with program participants and others to resolve problems.

Maintains CCC equipment in good operating condition.

May be required to train lower graded field employees.

Performs other field work as assigned.--\*

Field Assistant, CO-5 (Continued)

#### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

# **Supervision Received**

The employee works independently according to accepted practices and procedures and determines work procedures and job priorities. Difficult or unusual problems may be referred to the supervisor. Completed work is subject to limited spot check.

# **Knowledge Required**

The work requires broad working knowledge of procedures and terms applicable to field work, skill in using a digitizer and planimeter, ability to explain program requirements to producers, and ability to solve a variety of recurring problems. Detailed knowledge of FSA program provisions and requirements is also required.

The work may involve conditions*	special physical requirements and/or exposure to inclement environmental
-	Continued on the next pag

Loan Specialist \_\_\_\_\_

Working Title: Farm Loan Officer

**Grade** : \* \* \* CO-11

#### Introduction

The incumbent assists FLM in administering farm loan programs in a USDA Service Center serving 1 or more County Offices. Major responsibilities include making, servicing, and supervising loans and providing technical advice, guidance, and credit counseling to loan applicants and borrowers. The incumbent has delegated loan approval authority to approve loans within a specific limit. The position requires knowledge of Agency farm loan programs and eligibility requirements, the technicalities of farm financing and credit, financial management concepts and practices, farm operations, land use and value, production and marketing of various crops and livestock, and prices and markets in the serviced farming areas. This is the full performance level of the position. The position is FLSA nonexempt.

#### **Primary Duties**

Conducts interviews with loan applicants, reviews loan applications, and makes preliminary inquiries to develop factual information to assess the eligibility of applicants and to provide financial counseling. Works closely with local committees to determine the eligibility and feasibility of loans.

Evaluates financial situations and credit risks, considering and analyzing factors, such as profit and loss statements, statements of assets and liabilities, income tax records, collateral appraisals, farm inventories, credit policies, farm management practices, economic trends, and farming conditions in the area.

Analyzes farm, home, family, and community situations and provides technical advice to applicants and borrowers on selecting, expanding, and using farms, land developments, improvements, organization of farm and rural enterprises, and other related matters.

Exercises loan approval authority within delegated amoun	ts. Recommends approval or disapproval of
individual loans and guarantees above delegated amounts.	Establishes control as a condition of approval,
when applicable.	

\*--Loan Specialist (Continued)

## **Primary Duties (Continued)**

Services all types of Agency farm loans within amount of delegated authority. Periodically visits borrowers to review compliance with planned operations, construction, land development, and security requirements. Provides continuing technical and administrative supervision to individual and group borrowers to assist in maintaining compliance with loan requirements.

Ensures that appropriate steps are taken to appraise farm properties, chattel properties, and leasehold interests. Determines value of property, considering a variety of factors, such as sales prices of comparable properties, influences of off-farm income availability, land productivity, water supply, value of buildings and equipment, and other related factors.

Provides continuing loan supervision and oversight of borrower accounts. Reviews and makes recommendations for a variety of loan-related changes, including releases, subordinations, adjustments, transfers, and similar actions. Establishes and administers financial controls for disbursement, distribution, use of loan and nonloan funds, maintenance of security property and insurance, and other detailed accounts.

Periodically analyzes accounts and determines feasibility of borrower graduation. Ensures that action is taken to graduate eligible borrowers to other credit sources. Provides credit counseling and other services related to settlement of loans.

Takes appropriate action to collect on loan accounts. Works with borrowers to negotiate settlements and recommends settlement agreements to the appropriate approving authority.

Maintains cooperative relationships with representatives of other Federal, State, and local agencies, banks and lending institutions, other commercial and educational institutions, rural community groups, etc. Provides information and program eligibility requirements regarding the Agency's farm loan programs and other FSA programs. Recommends ways to meet the needs of socially disadvantaged applicants and borrowers. Improves access to programs through community outreach efforts and removal of barriers. Promotes high quality customer service to all FSA applicants and borrowers.

Performs other related duties as assigned*	
	Continued on the next page

\*--Loan Specialist (Continued)

## **EEO and Civil Rights Responsibilities**

The incumbent is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations, ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.

### **Nature of Loans**

Loans are in several program areas; for example, farm ownership, farm operating, economic emergency, disaster emergency, soil and water, limited resource, beginning farmer, socially disadvantaged, etc. Many borrowers have loans in more than 1 loan program category. Loans require analyzing the financial and business capacity of beginning and struggling family-sized farming and ranching operations. Applicants and borrowers represent various types of entities, for example, guaranteed lenders, sole proprietors, partnerships, joint operations, corporations, and cooperatives. Agriculture may be diversified, including multiple types of farm commodities, such as annual and perennial crops, specialized crops, and livestock, which requires significant long-term planning and supervision.

# **Supervision Received**

As a County Office employee, the incumbent is hired by CED. Technical supervision, daily assignments, and performance evaluation are provided by FLM or, in the absence of FLM, by DD. The incumbent, in consultation with FLM, develops general approaches to the work to be done and accomplishes the normal day-to-day actions without supervisory direction. Actions not covered by regulations or precedents are discussed with FLM or DD before formulating recommendations or making decisions about the approval or disapproval of the loan. CED and FLM are kept informed of potentially controversial matters or implications that may affect Agency activities outside the geographic limits of the Service Center. Completed work is reviewed for technical adequacy and compliance with Agency policies, regulations, and procedures. Recommendations are reviewed to determine whether it is the best solution to the problem or whether other approaches may be used to resolve the problem in a more efficient and economical manner.

Program guidelines are available in the form of national handbooks and State notices, COC policies, and internal office practices and procedures. Guidelines are usually general in nature and must often be adapted to accommodate specific situations. The incumbent typically must analyze the potential results of applying interpretations and adaptations of guidelines to unusual situations and discuss recommended changes with FLM or DD before implementation.--\*

\*--Loan Specialist (Continued)

## **Knowledge Required**

Comprehensive knowledge of agricultural production, economics, and marketing and of the regulations, procedures, and policies governing the farm loan program to make informed, authoritative judgments involving a variety of complex loans and loan applications. Knowledge is applied in determining the survivability of farm and ranch operations as a business enterprise, identifying and recommending agricultural practices and marketing strategies, advising farmers and ranchers on operating choices, and performing other functions required to make and supervise farm loans.

Knowledge of financial management and credit principles and practices sufficient to analyze the solvency, credit risk, and future repayment capacity of integrated agricultural operations. Knowledge is required to analyze financial information from individuals, partnerships, corporations, joint operations, and trusts to assess their capacity to operate profitable farming enterprises and arrange for the timely repayment of all liabilities.

Knowledge of laws, rules, and regulations concerning agricultural trade and business practices and of income tax laws, bankruptcy laws, and other statutes. Knowledge is required to advise and assist applicants, borrowers, farm customers, and lenders with respect to liquidating assets or restructuring their business, when necessary, and to ensure that lending activities and decisions comply with legal requirements.

Skill in communicating with clients and customers. Ability to motivate clients and contacts to accept and act upon agricultural and credit recommendations. Ability to conduct outreach to new and under-served client groups.--\*

*Loan Assistant	

**Working Title**: Farm Loan Officer Trainee

Grade : CO-5

#### **Statement of Difference**

## **Introduction**

This is a statement of difference between this basic trainee position and the full performance CO-11. The employee will receive both classroom and on-the-job training to develop the knowledge, skills, and abilities required to satisfactorily perform the farm loan work at the next higher level. Assignments will be selected from the full performance level position to combine performance of productive work with closely supervised on-the-job training. The incumbent may be noncompetitively promoted to CO-7 when all requirements are satisfied including satisfactory performance, qualification requirements, budget and ceiling, and the continued availability of duties at the next higher grade.

The full performance level of the position is CO-11. The position is FLSA nonexempt.

#### **Primary Duties**

In addition to prescribed classroom training, the employee will perform a variety of on-the-job training assignments. These assignments will consist of the very basic, uncomplicated functions in the CO-11 full performance position description. Assignments are selected by the supervisor or assigned trainer to provide the employee with experience in basic loan examining and servicing principles, theories, methods, and techniques as they apply to the investigating, analyzing, and evaluating financial factors and credit risks.

Performs other related duties as assigned.

## **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.--\*

## \*--Loan Assistant (Continued)

# **Supervision Received**

As a County Office employee, the incumbent is hired by CED. Technical supervision, daily assignments, and performance evaluations are provided by FLM or, in the absence of FLM, by DD. FLM or DD provides close and detailed guidance, assigning the work by indicating with each new assignment what is to be done, approaches to take, priority, and results expected. Recurring assignments are performed independently. Additional guidance is provided when unanticipated complications or problems are encountered. Completed work is reviewed for compliance with instructions or established procedures, adequacy of methods used, and achievement of expected results. The level of supervision gradually decreases as the employee gains experience and proficiency in handling more complex assignments.

A number of guidelines including oral instructions are applicable to the work assigned. The incumbent selects and applies the appropriate guidelines to a limited range of standard loan processing and servicing situations, making minor deviations or adjustments as necessary. Situations not covered by established guidelines or those requiring significant deviations are referred to the FLM or DD for guidance.

## **Knowledge Required**

General knowledge of the basic principles and practices of agricultural production and practical approaches to marketing of agricultural products sufficient to perform segments of loan processing activities.

Ability to learn and follow the principles and procedures sufficient to understand and apply guidelines, policies, and procedures to specific routine cases.

Knowledge of financial management and credit principles and practices to perform preliminary analysis of uncomplicated financial statements and credit risk factors.

Basic knowledge of Agency programs, policies, and procedures sufficient to provide information to applicants and borrowers and to make and service loans involving few complicating factors.--\*

*Loan Assistant	

**Working Title**: Farm Loan Officer Trainee

Grade : CO-7

## **Statement of Difference**

### **Introduction**

This is a statement of difference between this advanced trainee position and the full performance CO-11. The employee will receive both classroom and on-the-job training to develop the knowledge, skills, and abilities required to satisfactorily perform the farm loan work at the next higher level. Assignments will be selected from the full performance level position to combine performance of productive work with supervised on-the-job training.

The incumbent may be noncompetitively promoted to CO-9 when all requirements are satisfied including satisfactory performance, qualification requirements, budget and ceiling, and the continued availability of duties at the next higher grade.

The full performance level of this position is CO-11. The position is FLSA nonexempt.

## **Primary Duties**

Assignments are selected from the CO-11 position description to provide the employee with developmental experiences in loanmaking and servicing. The employee will process a variety of loan cases of limited scope and complexity and may provide assistance to a higher grade loan specialist on more complex loans.

Performs other related duties as assigned.

# **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.--\*

## \*--Loan Assistant (Continued)

#### **Supervision Received**

As a County Office employee, the incumbent is hired by CED. Technical supervision, daily assignments, and performance evaluations are provided by FLM or, in the absence of FLM, by DD. FLM or DD defines the objectives, priorities, and deadlines; and assists the employee with unusual situations that do not have clear precedents. As the complexity of assignments increases, the employee receives more detailed instructions and guidance. The employee plans and carries out recurring work, handling problems and deviations according to instructions, policies, and previous training. Completed work is reviewed for technical soundness, appropriateness, and conformance to Agency and program policies and requirements.

Guidelines include oral instructions and the policies, regulations, and procedures applicable to the work assigned. The incumbent selects and applies the appropriate guidelines to a individual situations, making minor deviations or adjustments as necessary. Situations not covered by established guidelines or those requiring significant deviations are discussed with FLM, a higher grade loan specialist, or DD before making a decision.

## **Knowledge Required**

Knowledge of the basic principles, concepts, and practices of agricultural management to carry out developmental assignments such as those involving uncomplicated loans or to assist higher grade specialists by performing selected segments of more complicated loan cases.

Knowledge of sources of program and agricultural information to identify and abstract pertinent information to respond to questions and address issues that arise in the assignment area.

Knowledge of financial management and credit principles and practices to assess the soundness of individual loan applications such as those for farm ownership or farm operation.

Knowledge of Agency programs to determine the eligibility of individual applicants for loans under various programs; advise applicants of the provisions and implications of programs; and perform a variety of loan processing activities.

Ability to deal effectively with customers from a diverse population.--\*

*Loan Specialist		

**Working Title**: Farm Loan Officer

Grade : CO-9

#### **Statement of Difference**

## **Introduction**

This is a statement of difference between this position and the full performance CO-11. The employee will perform all but the most complex CO-11 assignments, but under closer supervision than that of the full performance level.

The incumbent may be noncompetitively promoted to CO-11 when all requirements are satisfied including satisfactory performance, qualification requirements, budget and ceiling, and the continued availability of CO-11 duties.

The full performance level of this position is CO-11. The position is FLSA nonexempt.

#### **Primary Duties**

Assignments are selected from the CO-11 position description to broaden the employee's knowledge and skill in making and supervising loans. The employee makes and services loans involving moderate size operations having a limited number of enterprises. The work involves analyzing financial and credit records characterized by well developed facts that are readily evaluated using Agency criteria for approval or disapproval of loans and by applicant income that is based primarily on salary, wages, or operation of a relatively stable business. The employee identifies weaknesses and determines conditions necessary to optimize resource use and effectively manage debt.

Performs other related duties as assigned.

#### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies; performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations; ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients; and, as appropriate, preparing for career advancement opportunities.--\*

## \*--Loan Specialist (Continued)

#### **Supervision Received**

As a County Office employee, the incumbent is hired by CED. Technical supervision, daily assignments, and performance evaluations are provided by FLM or, in the absence of FLM, by DD. The employee is fully responsible for performing the analyses and recommending approval or disapproval of assigned loans. A higher grade loan specialist or the supervisor is available to provide guidance on the more complex loans. Completed work is reviewed for compliance with Agency policy, regulations, and procedures. FLM or DD may spot check work for technical accuracy and to determine whether recommendations are based on a thorough analysis of relevant factors. Complex developmental assignments will be more closely reviewed to monitor progress and provide feedback for improvement.

Guidelines include oral instructions and the policies, regulations, and procedures applicable to the work assigned. The incumbent selects and applies the appropriate guidelines to individual situations, making minor deviations or adjustments as necessary. Situations not covered by established guidelines or those requiring significant deviations are discussed with FLM, a higher grade loan specialist, or DD before making a decision.

## **Knowledge Required**

Sufficient knowledge of agricultural production, economics and marketing, and of the regulations, procedures, and policies governing FLP to conduct analyses and make loan approval recommendations, identify and recommend agricultural practices and marketing strategies, advise farmers and ranchers on operating choices, and perform other functions required to make and supervise farm loans.

Knowledge of financial management and credit principles and practices sufficient to analyze the solvency, credit risk, and future repayment capacity of moderate size agricultural operations having a limited number of enterprises. Knowledge is required to analyze financial information from individual farmers and ranchers to assess their capacity to operate profitable farming enterprises and arrange for the timely repayment of all liabilities.

Knowledge of laws, rules, and regulations about agricultural trade and business practices and of income tax laws, bankruptcy laws, and other statutes. Knowledge is required to advise and assist applicants, borrowers, farm customers, and lenders with respect to liquidating assets or restructuring their business when necessary and to ensure that lending activities and decisions comply with legal requirements.

Skill in communicating with clients and customers. Ability to motivate clients and contacts to accept and act upon agricultural and credit recommendations. Ability to conduct outreach to new and under-served client groups.--\*

## \*--Computer Assistant

Title : Computer Assistant

**Grade** : CO-4, CO-5, CO-6, CO-7

**Title Code :** 0001 **Series Code:** 0335

## **Introduction**

The incumbent of this position serves in a temporary capacity and assists in the migration of County Office personal computers to the XP operating system. The full performance level of the position is CO-7. The position is FLSA non-exempt.

# **Primary Duties**

Assists State Office IT specialists and County Offices employees in the migration of personal computers to the XP operating system. Duties include installing new software and uninstalling old software and/or verifying compatibility of previously installed software with the XP operating system, establishing network connections, computer configuration, and files transfer. Uses technical knowledge and skill relative to PC software and hardware to analyze and troubleshoot problems encountered in performing the migration.

Provides on-site training to new users of the XP operating system. Training may be provided to individual users, or in group sessions, and includes demonstrations on running programs, working on documents, dealing with error messages, and resource sharing. Training includes explaining computer security principles, including backing up and archiving files, as well as alerting employees to possible security risks. Answers questions on the various administrative and technical programs as related to the computer systems.

Helps develop user guides and handbooks on the effective use of the new operating system. Uses situations encountered during the migration to develop instructions as well as preparing lists of frequently asked questions with appropriate responses.

Prepares and maintains inventory and other records associated with the migration.

Performs other rela	ted duties as assigned*	
- -		Continued on the next page

\*--Computer Assistant (Continued)

#### **EEO and Civil Rights Responsibilities**

The employee is responsible for knowing and supporting equal opportunity and civil rights policies, performing assigned duties in full compliance with the letter and spirit of equal opportunity and civil rights laws and regulations, ensuring bias-free written and oral communications; respecting and valuing differences of other employees and clients, and, as appropriate, preparing for career advancement opportunities.

# **Supervision Received**

The employee works under the general direction of a State Office IT specialist. The employee is expected to apply technical knowledge, judgment, and skill in carrying out assignments. Work is reviewed upon completion in terms of the success of the migration in County Offices served.

# **Knowledge Required**

The work requires computer skills as well as technical knowledge of operating systems and application software. The incumbent must possess and apply the ability to research and resolve hardware, software, and procedural problems, as well as the ability to communicate effectively both orally and in writing to provide training and guidance and to develop instructional materials.

Extensive travel is required as well as possession of a valid driver's license.--\*

# **Summary of Program Technician Classification Criteria**

This table lists general characteristics of permanent and temporary Program Technician positions at various grade levels. More detailed information is in paragraphs 127 through 131. Also, see classification criteria for related positions in paragraph:

- 132 for Counter Program Technicians
- 133 for lead Program Technicians in shared management offices
- 134 for Chief Program Technicians
- 135 for Program Technicians in Charge.

CO-3	CO-4	CO-5	CO-6	CO-7
Basic trainee level	Advanced trainee level	First independent working level	Independent responsibility in a single significant program	<ul><li>Either of the following:</li><li>independent responsibility in 2 or more significant programs</li></ul>
				expert level in 1 or more significant programs.

#### \*--OFI Form 86C

#### **A OFI Form 86C Instructions**

Obtain information for OFI Form 86C from the completed security forms submitted by the employee.

Agencies shall use this OFI Form 86C to request limited investigation, or checks, on persons in positions for which there is a special agreement with OPM that permits and specifies alternative procedures to meet investigative requirements. Complete all items on OFI Form 86C according to the agreement with OPM and using information obtained from the person to be checked or from documents provided by the person. This form **must** be typed. Submit OFI Form 86C and any other documentation specified in the written agreement to the following.

OPM-FIPC ATTN: SAC PROCESSING P.O. BOX 618 BOYERS, PA 16018

Item	Action
1	Enter the employee's full name.
	If the employee:
	• does not have a middle name, then ENTER "NMN"
	• is a "Jr.", "Sr.", "III", etc, then enter the appropriate abbreviation in the "Abbrev." box
	• has initials only, then enter each initials in the "Abbrev." box.
2	Enter the employee's date of birth.
	<b>Example:</b> Enter June 7, 1942, as "06/07/42".

--\*

# **A OFI Form 86C Instructions (Continued)**

Item	Action
3	Enter the employee's town, county, and State of birth. Enter the full name of the:
	<ul> <li>city/town under "City"</li> <li>county under "County" if the employee was born in the United States.</li> </ul> Enter the appropriate abbreviation for the State if born in the United States, a United States territory, or the District of Columbia from the following.
	State Abbreviations
	<ul> <li>Alabama - AL</li> <li>Arkansas - "AR"</li> <li>California - "CA"</li> <li>Connecticut - "CT"</li> <li>Delaware - "DE"</li> <li>District of Columbia - "DC"</li> <li>Georgia - "GA"</li> <li>Hawaii - "HI"</li> <li>Ildaho - "ID"</li> <li>Ilowa - IA"</li> <li>Louisiana - "LA"</li> <li>Marsas - "KS"</li> <li>Kentucky - "KY"</li> <li>Louisiana - "LA"</li> <li>Massachusetts - "MA"</li> <li>Michigan - "MI"</li> <li>Minnesota - "MN"</li> <li>Missouri - "MO"</li> <li>Montana - "MT"</li> <li>New Hampshire - "NH"</li> <li>New Jersey - "NJ"</li> <li>New Jersey - "NJ"</li> <li>North Dakota - "ND"</li> <li>Ohio - "OH"</li> <li>Oregon - "OR"</li> <li>Pennsylvania - "PA"</li> <li>Rhode Island - "RI"</li> <li>Vermont - "VT"</li> <li>Vermont - "VT"</li> <li>West Virginia - "WV"</li> <li>West Virginia - "WV"</li> </ul>
	United States Territory Abbreviations
	<ul> <li>American Samoa - "AS"</li> <li>Northern Mariana Island - "CM"</li> <li>Trust Territory - "TT"</li> <li>Guam - "GU"</li> <li>Puerto Rico - "PR"</li> <li>Virgin Islands - "VI"</li> </ul>
4	Enter the employee's Social Security Number.
5	To the extent the information is available, enter all other names the employee was known by or is now using. Provide beginning and ending dates for use of each name.
	If the employee is a female and is or was married, include maiden name or other married names if married more than once. Identify maiden name with "NEE".

--\*

# \*--OFI Form 86C (Continued)

# **A OFI Form 86C Instructions (Continued)**

Item	Action
6	Check appropriate box to specify sex as "Female" or "Male".
7	ENTER "B" and "E" for the special agreement codes.
8	Enter the employee's position title.
9	Enter the Federal-assigned Submitting Office Number (SON) by OPM.
	Note: Use the Federal-assigned SON for non-Federal.
10	ENTER "AG-06".
11	ENTER "12-06-0000".
12	Non-Federal employees: F87SSCCC020000; budget object class (BOC) code "2524".
	<b>Note:</b> "F" represents the last digit of the current FY. "SSCCC" represents the County Office code that is a 5-digit numeric field. Each County Office is assigned an organization code and should substitute "SSCCC" with their organization code. See 98-FI, Exhibit 11.
	Up to 25 characters may be entered in this block.
13	Enter any information required by the agreement with OPM. The format and
(Code E)	content of the information must be exactly as specified in the OPM agreement.
	<b>Note:</b> Code "E" must be entered in item 7.
13	Leave blank.
(Code I)	
13	Leave blank.
(Code N)	
14	Enter the requestors name, title, phone number, and date. OFI Form 86 C must be
	signed by servicing HRO representative.

--\*

# \*--OFI Form 86C (Continued)

# **B** Example of OFI Form 86C

OFI FORM 86C February 2002						U.S. OFF	ICE OF PERSO INVES	NNEL MANA STIGATIONS	
Agency Agreement 01 2002	OPM USE	OP 	M Codes			Case	Number		
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Last Name	Fin	st Name		Middle N	ame		Abbrev.	Month Da	
3 PLACE OF BIRTH - U	se the two letter code for	the State.					4 SOCIAL S	SECURITY N	UMBER
City	County			State Country (if no	ot the Unit	ed States)	1	1 11	
5 OTHER NAMES USED A	AND DATES WHE	EN USED							
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Name		Month/Year	Month/Yea	r Name				Month/Year	Month/Year
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Female Male		11 OPAC-ALC				112 + ccorn	NTING DATA		
SON SO		6 NUMBER	1- 2- (	0-6-0-0-0	0-0	12 ACCOOR	NIING DATA		
13 OTHER INFORMATION	N REQUIRED BY	AGREEMENT				112			
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# \*--Background Investigations

## **A Public Trust Positions**

**Public Trust Positions:** Public trust positions are positions that have the potential for adverse impact to the integrity and efficiency of the organization's mission. These positions are deemed sensitive in nature and designated by the level of impact to the mission. Public trust positions have either a moderate or high risk level designation. Positions deemed:

- high risk public trust have potential for exceptionally serious impact on the Agency's mission
- moderate risk public trust have the potential for moderate to serious impact on the Agency's mission.

These positions do not require a security clearance but **do** require a background investigation to determine suitability to occupy the position. Public trust positions require completing SF-85P.

Low risk, nonsensitive positions have a limited impact on the Agency's mission and are not considered "public trust positions". These low risk positions require completing SF-85.

Sensitivity/Risk Level	Security Clearance Access Level	Minimum Investigation	Required Forms	Submitting Forms
Low Risk – Non Sensitive	None	NACI	• AD-2050	OPM-FIPC PO Box 618
		Note: Use for permanent employees and	• Copy of FSA-675	Boyer, PA 16018-0618
		temporary employees with	• FD-258	
		appointments of more than 6 months.	• SF-85	
		Special Agreement	• FD-258	OPM-FIPC
		Check	OFI Form 86C	Attn: SAC Processing PO Box 618
		<b>Note:</b> Use for temporary employees with		Boyer, PA 16018-0618
		appointments less than 6 months.		

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Amendment and Extension of

#### LABOR-MANAGEMENT RELATIONS AGREEMENT

Between

U.S. Department of Agriculture (USDA)

Farm Service Agency (FSA)

and

The National Association of FSA County Office Employees (NASCOE)

This extends the current agreement between the U.S. Department of Agriculture (USDA), the Farm Service Agency (FSA), and The National Association of FSA County Office Employees (NASCOE).

#### 19 PROVISION FOR TERMINATION

This agreement will terminate, subject to renegotiation, on August 31, 2007. Recognition at the State level may be terminated after a finding that the NASCOE Affiliate has less than 51 percent membership within the State(s).

#### **APPROVALS**

For The National Association of FSA County Office Employees:

President, NASCOE

8/10/04 Date \*\_\_

Amendment and Extension of

LABOR-MANAGEMENT RELATIONS AGREEMENT

Between

U.S. Department of Agriculture (USDA),

Farm Service Agency (FSA),

And

The National Association of FSA County Office Employees (NASCOE)

# **APPROVALS**

For the Farm Service Agency and USDA:

Administrator, FSA

//0 / O<sub>c</sub>

Deputy Administrator of Field Operations

Date

Director,

Office of Human Resources Management,

USDA

Date

This is an example of FSA-53.

<ol> <li>I understand that my employment as a student may extend the time necessary to complete degree requirements.</li> <li>I agree to provide a copy of my current transcripts to the Agency program coordinator at the beginning of each w period.</li> <li>I understand that I must maintain the academic and work performance standards as outlined in the Agreement, ar that failure to do so may result in termination from the Program.</li> <li>I must complete all required work periods before graduating.</li> <li>This Agreement covers an academic program leading to an undergraduate degree and cannot be extended to include a graduate degree.*</li> </ol>		A-53 U.S. DEPARTMENT OF AGRICULTURE 12-01) Farm Service Agency
Career Experience Program (SCEP).  1. I have received a copy of the Agreement between my academic institution and the Farm Service Agency (Agency 2. My questions concerning the terms of the Agreement have been answered to my satisfaction.  3. I understand that my employment as a student may extend the time necessary to complete degree requirements.  4. I agree to provide a copy of my current transcripts to the Agency program coordinator at the beginning of each w period.  5. I understand that I must maintain the academic and work performance standards as outlined in the Agreement, are that failure to do so may result in termination from the Program.  6. I must complete all required work periods before graduating.  7. This Agreement covers an academic program leading to an undergraduate degree and cannot be extended to include a graduate degree.*  8. I agree to the provisions of the Agreement which permit the sharing of appraisal information between the employ Agency and the academic institution. I understand any authorization is necessary because of the Privacy Act of 1974, and that my failure to do so could result in disqualification for participation in the Program.  9. It is my understanding that although the employing Agency will make every effort to place a student in a position after completing the Program, there is no absolute obligation to do so.		STUDENT CAREER EXPERIENCE PROGRAM STATEMENT OF UNDERSTANDING
<ol> <li>My questions concerning the terms of the Agreement have been answered to my satisfaction.</li> <li>I understand that my employment as a student may extend the time necessary to complete degree requirements.</li> <li>I agree to provide a copy of my current transcripts to the Agency program coordinator at the beginning of each w period.</li> <li>I understand that I must maintain the academic and work performance standards as outlined in the Agreement, ar that failure to do so may result in termination from the Program.</li> <li>I must complete all required work periods before graduating.</li> <li>This Agreement covers an academic program leading to an undergraduate degree and cannot be extended to inch a graduate degree.*</li> <li>I agree to the provisions of the Agreement which permit the sharing of appraisal information between the employ Agency and the academic institution. I understand any authorization is necessary because of the Privacy Act of 1974, and that my failure to do so could result in disqualification for participation in the Program.</li> <li>It is my understanding that although the employing Agency will make every effort to place a student in a position after completing the Program, there is no absolute obligation to do so.</li> </ol>		
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<ul> <li>5. I understand that I must maintain the academic and work performance standards as outlined in the Agreement, are that failure to do so may result in termination from the Program.</li> <li>6. I must complete all required work periods before graduating.</li> <li>7. This Agreement covers an academic program leading to an undergraduate degree and cannot be extended to include a graduate degree.*</li> <li>8. I agree to the provisions of the Agreement which permit the sharing of appraisal information between the employ Agency and the academic institution. I understand any authorization is necessary because of the Privacy Act of 1974, and that my failure to do so could result in disqualification for participation in the Program.</li> <li>9. It is my understanding that although the employing Agency will make every effort to place a student in a position after completing the Program, there is no absolute obligation to do so.</li> </ul>	3.	I understand that my employment as a student may extend the time necessary to complete degree requirements.
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after completing the Program, there is no absolute obligation to do so.	8.	
10. COMMENTS:	9.	
	10.	COMMENTS:

\*Applies to Baccalaureate and Nonbaccalaureate student only.

NOTE: This statement of understanding will be filed in the appointee's Official Personnel Folder.

The U.S. Department of Agriculture (USDA) prohibits discrimination in all its programs and activities on the basis of race, color, national origin, gender, religion, age, disability, political beliefs, sexual orientation, and marital or family status. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braile, large print, audictape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). To file a complaint of discrimination, write USDA, Director, Office of Criol Rights, Room 3264. Whither Building, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410 or call (202) 720-5964 (voice or TDD). USDA is an equal opportunity provider and employer.

County Offices shall perform action according to this table.

When to Perform Action	Action
Before appointment	Advertise or give public notice and request that State Office post *vacancy according to paragraph 564.
	Obtain resume' or application for employment from candidates*
	Determine:
	<ul> <li>qualifications</li> <li>suitability</li> <li>physical requirements</li> <li>whether position is approved.</li> </ul>
	If position requires the employee to drive extensively, determine whether:
	the applicant has a driver's license
	the applicant has an automobile or other transportation
	• there is any reason to believe that the applicant's automobile is unsafe, such as it did not pass State inspection, lights are broken, defective brakes, etc.
	the applicant had any traffic violations during the past 5 years for which the applicant pleaded guilty or was convicted
	the applicant has any physical condition that could make the applicant an unsafe driver, such as bad eye sight that is not correctable.
During appointment	If employee is covered by retirement:
	<ul> <li>issue RI 90-1 booklet</li> <li>advise employee of right to designate beneficiary</li> <li>and employee is an annuitant, see 22-PM.</li> </ul>

When to Perform Action	Action
During appointment (Continued)	If employee is covered by life insurance:
(Continued)	<ul> <li>advise employee of right to waive</li> <li>advise employee of right to designate beneficiary</li> <li>issue SF-2817 and SF-2817A.</li> </ul>
	If employee is covered by life insurance but coverage was waived under previous employment:
	<ul> <li>obtain proof of waiver</li> <li>advise employee of possible right to request insurance coverage.</li> </ul>
	If employee is eligible to enroll in health benefits:
	• issue RI 70-1, plan comparison brochure
	issue specific plan brochures at employees request
	• issue SF-2809 and SF-2809A
	annotate date by which employee must choose coverage
	and employee is being transferred from other Agency or payroll office, complete SF-2810
	• send completed SF-2809 or SF-2810 to the State Office.

When to Perform Action	Action		
When to Perform Action  Other action during or immediately after appointment	Action  Obtain the following from the employee:  Social Security number; if employee has none, require employee to send necessary request to SSA  Note: Appointee cannot be placed on the rolls or be paid until appointee receives a Social Security number.  AD-349  FSA-67A  FSA-586  I-9  SF-181  SF-256		
	W-4.  Advise employee of payroll deduction plan for purchase of U.S.		
	Savings Bonds.  Issue AD-53 to the employee.		
	Send appointment package to the State Office according to 28-PM.		

County Offices shall follow this table for separations.

Type of Separation	Action				
Separations other than retirement or death	If employee was covered by retirement:				
32 3330	explain future benefits if funds are not withdrawn				
	• if separation is involuntary and the employee is eligible to submit application for retirement because of discontinued service on separation, advise the employee of this fact				
	explain how to obtain refund of retirement deductions.				
	If employee was covered by health benefits, explain the right to convert to individual contract.				
	If employee was covered by life insurance benefits, explain eligibility convert to individual policy.				
	Counsel employee on unemployment compensation and issue SF-8 to t employee.				
	Send separation package to the State Office according to 28-PM.				
Disability retirement	Review 22-PM for standards.				
	Submit the following to the State Office:				
	• SF-2801				
	• SF-2801-1				
	• SF-2806 or SF-3100				
	<ul><li>OPM-1503</li><li>OPM-1504</li></ul>				
	• OPM-1505				
	• OPM-1506				
	• OPM-1507.				

Type of Separation	Action
Disability retirement (Continued)	If disability retirement is approved:
	set date of separation
	• issue SF-8 to employee.
	After disability retirement is approved, submit the following to the State Office:
	completed SF-50 for retirement
	SF-2821 if employee is eligible to continue life insurance as annuitant
	SF-2823 attached to SF-2821, if needed
	SF-2810 if employee is eligible to continue health benefits as annuitant or if eligible to convert health benefits.
	Issue employee SF-2819 if employee is not eligible to continue life insurance as annuitant but is eligible to convert coverage.
	If disability is because of an on-the-job injury, review 8-PM before submitting final retirement separation. Employee benefit may be greater under compensation than under retirement.

Type of Separation	Action				
All other retirements	Review 22-PM for standards.				
	Send the following to the State Office:				
	• completed SF-52 for retirement				
	SF-2821 if employee is eligible to continue life insurance as annuitant				
	SF-2823 attached to SF-2821, if needed				
	• SF-2810 if employee is eligible to continue health benefits as annuitant if eligible to convert coverage.				
	Issue employee:				
	SF-2819 if employee is not eligible to continue life insurance as annuitant but is eligible to convert coverage				
	• SF-8.				
Death	Review 8-PM.				
	If employee is killed or dies from injury sustained in line of duty:				
	notify State Office immediately				
	• send the following to the State Office:				
	• CA-3				
	CA-2, if not already submitted.				

Type of Separation	Action
Death (Continued)	Compute approximate benefits payable to survivors under CSRS or FERS retirement. See 22-PM.
	Review personnel records to determine whether the employee was covered by life insurance and whether SF-2823 is on file.
	Review necessary documents to determine unpaid compensation.
	Counsel family. Help them complete any required forms.
	Send the following to the State Office:
	• completed SF-52 for death
	• FE-6, attach any SF-2823
	• SF-2810, and:
	attach copies of SF-2809 if survivors are eligible to continue coverage
	annotate action required if survivors in job accident cases choose employee compensation rather than death benefits from CSRS or FERS retirement
	• SF-2800, attach various supporting documents as annotated on the form.
Separations including retirements and	Obtain FEMA 12-11, if 1 was issued, and return to State Office by certified mail.
deaths	Obtain AD-53 from employee. See 3-AS.
	Complete CCC-392, if applicable. See 1-FI.
	Send final TBA to the State Office for filing in OPF.
	Complete FSA-606. See 6-PM.

# **Checklist for Transfer From One County to Another**

This table lists the actions to take for employees who move from one FSA County Office to another without a break in service or a break in service of less than 4 days.

Responsible Office	Action		
Separating County Office	Complete CCC-392, if applicable. See 1-FI.		
	Send FSA-606 and copy of last T&A to appointing County Office.		
Appointing County Office	Submit SF-52 for appointment. See 28-PM.		
	Issue AD-53 to employee.		
	Obtain FSA-586 from employee.		
	Obtain a new SF-2823 if employee previously designated a beneficiary for life insurance.		
	For employees covered by health insurance, advise employee about enrollment in another plan if change in employment moves the employee out of the geographic area covered by the employee's health benefits plan.		

# A

# Transferring From County to Federal

This exhibit lists the actions for employees:

- who move from FSA County Office non-Federal position to a Federal position
- without a break in service or a break in service of less than 4 days.

# B Verifying Employment Data

The gaining Agency shall contact the State Office to obtain the employment records to verify:

- the appointment
- the effective date
- employee's fringe benefits that are to be protected.

# C Handling Separation Records

Handle separation records according to this table.

Type of Action	Action			
Separation from	Prepare SF-52 for termination, appointment in (Federal Agency). See 28-PM.			
County Office	If employee is covered by health benefits, prepare SF-2810 for transfer of benefits.			
	Complete CCC-392, if applicable. See 1-FI.			
	Prepare SF-1150, if employee has leave to transfer to the Federal Agency.			
	Prepare SF-2821.			
	Issue SF-8 to employee. See 8-PM.			
	Obtain FEMA 12-11 from employee, if 1 was issued, and return it to the State Office by certified mail.			
	Obtain AD-53 from employee, if 1 was issued. See 3-AS.			

# D Transferring Employee Records

Do not send employee records to employing agency until a written request has been received from the gaining Agency. State Offices shall:

- remove the appropriate documents from OPF and make copies of them
- refile the copies of the documents in OPF
- distribute the original material according to this table.

Type of Action	Action
Transfer of records to employing agency	If employee was covered by a Federal retirement system, the State Office shall:
	<ul> <li>send SF-2803 with attachments to gaining Agency</li> <li>send any GSA-issued transcripts of Federal service to gaining Agency</li> <li>send transcript of service certifying County Office employment.</li> </ul>
	If employee is enrolled in a health plan:
	State Office shall send personnel copies of SF-2809 and SF-2810 to gaining Agency
	County Office shall advise employee about the possible need to enroll in another plan if change in employment moves employee out of the geographic area covered by the plan.
	If employee is covered by life insurance, State Offices shall:
	send SF-2821 to gaining Agency
	send SF-2817 to gaining Agency
	• do not send SF-2823. Advise employee that a new SF-2823 must be prepared with the gaining office.
	Place employee's OPF in inactive file.

# **Example of Memorandum of Agreement**

This is an example of memorandum of agreement.

**TO:** Wood County FSA Committee

**FROM:** Terrie M. Conley, Program Technician

**SUBJECT:** Temporary Promotion to Program Technician in Charge

I, the undersigned, do hereby accept the temporary promotion to the position of Program Technician in Charge, at grade (fill in grade and step), for a period not to exceed 1 year. I understand that at any time within this period, I will return to my former position of (fill in name of position) at grade (fill in grade and step), plus any WGI that would have occurred during the interim period. In addition, should I return to my former position before the date any WGI is due in the former position, the time elapsing between the anniversary date of my last WGI will be counted as creditable service for the next WGI due in my former position.

SIGNED:

/s/ Terrie M. Conley
Program Technician, CO-7
Wood County FSA Office

AFFIRMED:

/s/ Donald K. Carter Chairperson, Wood County FSA Committee

CONFIRMED:

/s/ James D. Duncan Chairperson, Texas State FSA Committee

#### **I-9 Instructions**

Complete I-9 according to the following instructions.

U.S. Department of Justice Immigration and Naturalization Service OMB No. 1115-0136

**Employment Eligibility Verification** 

#### INSTRUCTIONS

PLEASE READ ALL INSTRUCTIONS CAREFULLY BEFORE COMPLETING THIS FORM.

Anti-Discrimination Notice. It is illegal to discriminate against any individual (other than an alien not authorized to work in the U.S.) in hiring, discharging, or recruiting or referring for a fee because of that individual's national origin or citizenship status. It is illegal to discriminate against work eligible individuals. Employers CANNOT specify which document(s) they will accept from an employee. The refusal to hire an individual because of a future expiration date may also constitute illegal discrimination.

Section 1 - Employee. All employees, citizens and noncitizens, hired after November 6, 1986, must complete Section 1 of this form at the time of hire, which is the actual beginning of employment. The employer is responsible for ensuring that Section 1 is timely and properly completed.

Preparer/Translator Certification. The Preparer/Translator Certification must be completed if Section 1 is prepared by a person other than the employee. A preparer/translator may be used only when the employee is unable to complete Section 1 on his/her own. However, the employee must still sign Section 1 personally.

Section 2 - Employer. For the purpose of completing this form, the term "employer" includes those recruiters and referrers for a fee who are agricultural associations, agricultural employers, or farm labor contractors

Employers must complete Section 2 by examining evidence of identity and employment eligibility within three (3) business days of the date employment begins. If employees are authorized to work, but are unable to present the required document(s) within three business days, they must present a document(s) within three business days, they must present a receipt for the application of the document(s) within three business days and the actual document(s) within ninety (90) days. However, if employers hire individuals for a duration of less than three business days, Section 2 must be completed at the time employment begins. Employers must record: 1) document title; 2) issuing authority; 3) document number, 4) expiration date, if any; and 5) the date employment begins. Employers must sign and date the certification. Employees must get a control of the certification. must present original documents. Employers may, but are not required to, photocopy the document(s) presented. These photocopies may only be used for the verification process and must be retained with the 1-9. However, employers are still responsible for completing the I-9.

Section 3 - Updating and Reverification. Employers must complete Section 3 when updating and/or reverifying the 1-9. Employers must reverify employment eligibility of their employees on or before the expiration date recorded in Section 1. Employers CANNOT specify which document(s) they will accept from an employee

- If an employee's name has changed at the time this form is being updated/ reverified, complete Block A.
- If an employee is rehired within three (3) years of the date this form was originally completed and the employee is still eligible to be employed on the same basis as previously indicated on this form (updating), complete Block B and the signature block.

If an employee is rehired within three (3) years of the date this form was originally completed and the employee's work authorization has expired or if a current employee's work authorization is about to expire (reverification), complete Block B and:

— examine any document that reflects that the employee is authorized to work in the U.S. (see list A or C.)

List A or C), record the document title, document number and expiration date (if any) in Block C, and

complete the signature block.

Photocopying and Retaining Form I-9. A blank I-9 may be reproduced provided both sides are copied. The Instructions must be available to all employees completing this form. Employers must retain completed I-9s for three (3) years after the date of hire or one (1) year after the date employment ends, whichever is later.

For more detailed information, you may refer to the INS Handbook for Employers, (Form M-274). You may obtain the handbook at your local INS office.

Privacy Act Notice. The authority for collecting this information is the Immigration Reform and Control Act of 1986, Pub. L. 99-603 (8 U.S.C. 1324a).

This information is for employers to verify the eligibility of individuals for employment to preclude the unlawful hiring, or recruiting or referring for a fee, of aliens who are not authorized to work in the United States.

This information will be used by employers as a record of their basis for determining eligibility of an employee to work in the United States. The form will be kept by the employer and made available for inspection by officials of the U.S. Immigration and Naturalization Service, the Department of Labor, and the Office of Special Counsel for Immigration Related Unfair Employment Practices.

Submission of the information required in this form is voluntary. However, an individual may not begin employment unless this form is completed since employers are subject to civil or criminal penalties if they do not comply with the Immigration Reform and Control Act of 1986.

Reporting Burden. We try to create forms and instructions that are accurate, can be easily understood, and which impose the least possible burden on you to provide us with information. Often this is difficult because some immigration laws are very complex. Accordingly, the reporting burden for this collection of information is computed as follows: 1) learning about this form, 5 minutes; 2) completing the form, 5 minutes; and 3) assembling and filing (recordkeeping) the form, 5 minutes, for an average of 15 minutes per response. If you have comments regarding the accuracy of this burden estimate, or suggestions for making this form simpler, you can write to both the Immigration and Naturalization Service, 425 I Street, N.W., Room 5304, Washington, D. C. 20536; and the Office of Management and Budget, Paperwork Reduction Project, OMB No. 1115-0136, Washington, D.C. 20503.

Form I-9 (Rev. 11-21-91) N

**EMPLOYERS MUST RETAIN COMPLETED I-9** PLEASE DO NOT MAIL COMPLETED I-9 TO INS

B Lists of Acceptable Documents

The following are lists of acceptable documents for I-9.

	LIST A		LIST B		LIST C
D	ocuments that Establish Both Identity and Employment Eligibility	OR	Documents that Establish Identity	AND	Documents that Establish Employment Eligibility
	U.S. Passport (unexpired or expired)  Certificate of U.S. Citizenship (INS Form N-560 or N-561)	1.	Driver's license or ID card issued by a state or outlying possession of the United States provided it contains a photograph or information such as name, date of birth, sex,	1.	U.S. social security card issued by the Social Security Administration (other than a card stating it is not valid for employment)
	Certificate of Naturalization (INS Form N-550 or N-570) Unexpired foreign passport,	2.	height, eye color, and address  ID card issued by federal, state, or local government agencies or entities provided it contains a photograph or information such	2.	Certification of Birth Abroad issued by the Department of State (Form FS-545 or Form DS-1350)
	with I-551 stamp or attached INS Form I-94 indicating unexpired employment authorization	3.	as name, date of birth, sex, height, eye color, and address School ID card with a photograph	3.	Original or certified copy of a birth certificate issued by a state, county, municipal authority or outlying possession
5.	Alien Registration Receipt Card with photograph (INS Form I-151 or I-551)		Voter's registration card U.S. Military card or draft record		of the United States bearing an official seal
3.	Unexpired Temporary Resident Card (INS Form I-688)		Military dependent's ID card  U.S. Coast Guard Merchant Mariner Card	4.	Native American tribal documen
<b>'</b> .	Unexpired Employment Authorization Card (INS Form I-688A)		Native American tribal document  Driver's license issued by a	5.	U.S. Citizen ID Card (INS Form I-197)
	Unexpired Reentry Permit (INS Form I-327)		Canadian government authority or persons under age 18 who are unable to present a document listed above:	6.	ID Card for use of Resident Citizen in the United States (INS Form I-179)
	Unexpired Refugee Travel Document (INS Form I-571)	10		7.	Unexpired employment authorization document issued
0.	Unexpired Employment Authorization Document issued by the INS which contains a photograph (INS Form I-688B)	11.	School record or report card  Clinic, doctor, or hospital record		by the INS (other than those listed under List A)
		12.	Day-care or nursery school record		

 $\mathbf{C}$ 

# **Example of I-9** This is an example of I-9.

U.S. Department of Justice Immigration and Naturalization Service			Empl	oyment Eligibility Verification	
Please read instructions carefully befo ANTI-DISCRIMINATION NOTICE. It is document(s) they will accept from an constitute illegal discrimination.	illegal to discriminate	e against work eligible in	dividuals. Empl	oyers CANNOT specify which	
Section 1. Employee Information an	d Verification To be	completed and signed by emplo	oyee at the time emp	oloyment begins.	
Print Name: Last	First	Middle Initial	Maiden Name	· · · · · · · · · · · · · · · · · · ·	
Worker	Besta				
Address (Street Name and Number) 3329 Homeplace Ave		Apt.#	03/18/19		
City Anytown	State TX	Zip Code 77700	Social Securit 220-20-2		
I am aware that federal law provides and/or fines for false statements documents in connection with the conform.	for imprisonment or use of false	l attest, under penalty of perjury, that I am (check one of the following):  A citizen or national of the United States  A Lawful Permanent Resident (Alien # A			
		(Alien # or Adm			
Employee's Signature /s/ Besta Worker			Date (month) 6/18/01	'daylyear)	
Preparer and/or Translator Ce employee.) I attest, under penalty the information is true and correct. Preparer's/Translator's Signature	rtification (To be comp of perjury, that I have assi	leted and signed if Section 1 isted in the completion of this i		person other than the best of my knowledge	
Address (Street Name and Number	er, City, State, Zip Code)		Date (month)	'daylyear)	
Section 2. Employer Review and V document from List B and one from List C as listed	d on the reverse of this for				
List A	OR _	List B	AND	ListC	
Document title:	2546962		220	-20-2222	
ssuing authority:	Texas DN	MV	SS	Α	
Document #:					
Expiration Date (if any):	9/30	0/04		**	
ocument #:					
Expiration Date (if any):					
CERTIFICATION I attest, under pe employee, that the above-listed docu pegan employment on (monthidaylyear) work in the United States. (State empl	ment(s) appear to be 6/17/01	e genuine and to relate and that to the bes	to the employe at of my knowled	e named, that the employed tge the employee is eligible to	
Signature of Employer or Authorized Representat			Title		
/s/ Jane A Techinican Business or Organization Name		Fechinican d Number, City, State, Zip Cod		Technician	
	1201 Hwy 154E Any		06/18/200	• • •	
Section 3. Updating and Reverificat  A. New Name (if applicable)	ion To be completed and		Date of rebire /mont	th(day/year) (if applicable)	
C. If employee's previous grant of work authoriza	tion has expired provide the				
Document Title: attest, under penalty of perjury, that to the best he document(s) I have examined appear to be ge	Document #:  of my knowledge, this emplement to relate to the in	loyee is eligible to work in the Undividual.	Expiration Date ( Inited States, and if		
Signature of Employer or Authorized Represental			Date (month)	(daylyear)	
Form I-9 (Rev. 11-21-91) N		i	This form was electronical	ly produced by National Production Services S	

# \*--CED Vacancy Announcement

The following is an example of a CED vacancy announcement.

# UNITED STATES DEPARTMENT OF AGRICULTURE Farm Service Agency County Office Committee Service

#### **VACANCY ANNOUNCEMENT**

**ANNOUNCEMENT NUMBER:** (State abbreviation, last 2 digits of the calendar year and 4-digit sequential number)

**OPENING DATE:** (Month, day, year)

**CLOSING DATE** (Month, day, year) application must be received by or postmarked by)

**POSITION: County Executive Director, CO-1101** 

**GRADE:** CO- 9/11/12, Entrance grade level will be determined by the qualifications of the candidates selected to fill the vacancy

**SALARY:** Starting at \_\_\_\_\_\_ to \_\_\_\_\_, per year

**PROMOTION POTENTIAL: 12** 

**LOCATION:** (City/County/Duty Station)

**AREA OF CONSIDERATION**: (Nationwide or Statewide). Open to current or former FSA managerial employees including CEDs and FLMs or COTs and current Program Technicians, who remain on the STC register or have exceeded time limit.

\* Displaced FSA County Office CED's who apply to this announcement will receive priority consideration in accordance with Agency regulations. A copy of written notice of separation must be submitted along with the application.

**Note:** Statewide area of consideration requires pre-approval from DAFO.--\*

# \*--CED Vacancy Announcement (Continued)

**DESCRIPTION OF DUTIES:** Responsible for directing and managing program and administrative operations of the County FSA Office as required to carry out authorized operations of production flexibility, price support, conservation, environmental quality, risk management, emergency, defense, farm loan, and related programs. Duties include performing office and field activities as needed to accomplish program objectives. The incumbent is employed by the local County FSA Committee and takes appropriate action to ensure that County FSA Committee policies and objectives are properly communicated to and carried out by subordinate employees, and performing basic farm loan program assignments. Employs, trains and supervises subordinate County Office and Field employees

#### **QUALIFICATIONS REQUIREMENTS:**

These qualifications are in accordance with requirements in Handbook 27-PM. Applicants must be U.S. citizens, high school graduates or equivalent, and be at least 18 years of age or 17 years of age for high school graduates. Applicants must demonstrate specialized experience which is in or directly related to the line of work of the position to be filled and which has equipped the applicant with the particular knowledge, skills and abilities to successfully perform the duties of the position. Applicants must demonstrate that they meet the specialized experience described below:

#### **CO-9:** Qualifying Specialized Experience:

One year of specialized experience equivalent to the CO/GS-7/8 grade levels. Applicants must demonstrate experience in providing program interpretation, and instruction for an agriculture program area or operational phases of farm loan programs. Such work experience included acquiring data and providing information to producers, farm loan borrowers and farming operations; writing summary reports; assisting staff with policy guidance; arranging and scheduling activities of subordinates to complete technical/clerical review.

#### **CO-11:** Qualifying Specialized Experience:

One year of specialized experience equivalent to the CO/GS-9 grade levels. Applicants must demonstrate experience in independently conducting agricultural operations or in participating in the overall administration of one or more agricultural program areas. Such work experience included actively participating in the development or implementation of local farm program policies; applying knowledge of agricultural principles; making presentations or providing training; planning and organizing work of lower level employees.

# **CO-12:** Qualifying Specialized Experience:

One year of specialized experience equivalent to the CO/GS-11 grade levels. Applicants must demonstrate experience in administering or significantly impacting administration of one or more agricultural programs. Such work experience included providing technical information and assistance regarding farm programs to representative of business and community groups; leading in the development of local farm program policies; manages all day-to day operations of the office; employs subordinate staff.

# \*--CED Vacancy Announcement (Continued)

#### **BASIS OF RATING:**

Your rating will be based on an evaluation of your experience, training, awards, performance appraisals and education at it relates to the qualification requirements and on the knowledge, skills and abilities (KSA's) listed. You should provide detailed evidence of your possession of the KSA's in your application as well as in your KSA responses with clear, concise examples that include level of accomplishment, and degree of responsibility. Supplemental KSA statements may not be more than 2 single-spaced pages per KSA. Failure to address any KSA described below will disqualify applicants from receiving further consideration:

- 1. Knowledge of Farm Service Agency programs, farm practices and customs.
- 2. Knowledge and skill in managing an office comprised of multiple program responsibilities to ensure the effective accomplishment of the program's mission.
- **3.** Ability to plan, work and make decisions independently.
- **4.** Knowledge and ability to provide leadership and supervision for a diverse group of employees, approve leave requests, evaluate employee performance, evaluate training needs of subordinates and provide employee recognition and supervision.
- 5. Ability to effectively communicate orally and in writing in order to prepare reports and correspondence, explain practice standards, agency policies and program rules to staff, partners and clients.
- **6.** Knowledge of Farm Service Agency's Civil Rights/EEO and Outreach policies.

#### PAY, BENEFITS AND WORK SCHEDULE:

This is a permanent full-time non-federal appointment. Eligible for health and life insurance, annual (vacation) and sick leave and will be covered by a federal retirement system and Thrift Saving Plan.

#### **RELOCATION EXPENSES:**

Relocation expenses will not be paid.

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#### **CONDITIONS OF EMPLOYMENT:**

Selection and retention in this position is contingent on a successfully adjudicated FBI National Criminal History Check (fingerprint check) and a background investigation. Prior to employment, applicable selectees will be required to complete certain paperwork and the information collected on this form is used to determine suitability for employment.

You will also be required to sign and certify the accuracy of all information in your application/resume. You must answer all questions truthfully and completely. A false statement on any part of the declaration or other forms may be grounds for not hiring you or for firing you after you begin work.

#### OTHER INFORMATION:

Management has the option to select at any grade level for which this position has been advertised. If you are selected in this position at a grade lower than the target grade (full performance level), you may be promoted to the target grade without further competition; however, there is no commitment or an obligation on the part of management to promote you. Promotion will depend upon administrative approval and the continuing need for an actual assignment and performance of higher level duties.

Before being hired, you will be required to sign and certify the accuracy of the information in your application if you have not done this using an application form.

This Agency provides reasonable accommodations to applicants with disabilities. The decision on granting reasonable accommodation will be on a case-by-case basis.

#### **HOW TO APPLY:**

Interested candidates who meet the basic eligibility requirements may file for consideration by sending the following **MANDATORY** information to the address below:

- Application. You may submit a resume and an FSA-675 (Application for FSA County Employment), or any other written format. You must include your SSN, your country of Citizenship, education, and work experience.
- A copy of your most recent performance appraisal (within 18 months). Candidates who are unable
  to provide their most recent performance appraisal must provide written justification for its
  absence.

## \*--CED Vacancy Announcement (Continued)

- Supplemental KSA statements responding to evaluation criteria.
- Current or former employees must submit a copy of their latest Notification of Personnel Action (SF-50) that shows civil service status for Federal employees or shows status for FSA County Committee employees.
- A copy of college transcript (if you are using education to qualify).

Employment applications may be mailed through the U.S. Postal Service or any commercial or private carrier (i.e., Federal Express, United Parcel Service, etc.). Please use the following address:

USDA/FSA/County Office Address City, State, Zip code

Faxed applications are **not** acceptable.

If you have any questions regarding this announcement or you need to request an application form, FSA-675, (contact name and telephone; if applicable, also list e-mail address).

FSA-675 forms may be obtained from any FSA County Office.

The use of U.S. Government envelopes is prohibited. Applications received in such envelopes will **not** be considered.

#### **EQUAL EMPLOYMENT OPPORTUNITY:**

EEO/Diversity Policy

The USDA is an Equal Opportunity Employer and prohibits discrimination in all its programs and activities on the basis of race, color, national origin, sex, religion, age, disability, political beliefs, sexual orientation, and marital or family status. (Not all prohibited bases apply to all programs.) To file a complaint of discrimination, write USDA, Director, Office of the Civil Rights, Room 321-W, Whitten Building, 1400 Independence Ave. SW, Washington, D.C. 20250-9410 or call (202) 720-5964 (voice or TDD).

This Agency provides reasonable accommodation to applicants with disabilities. If you need a reasonable accommodation for any part of the application and hiring process, please contact USDA's Target Center at (202) 720-2600 (voice or TDD). Decisions on granting reasonable accommodation will be on a case-by-case basis.

All applicants are considered without regard to race, religion, color, national origin, se, political affiliation, age (with authorized exceptions), or nay other nonmerit factor.

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# \*--Hard-to-Fill Vacancy Announcement

The following is an example of a hard-to-fill vacancy announcement.

# UNITED STATES DEPARTMENT OF AGRICULTURE **Farm Service Agency County Office Committee Service**

#### **VACANCY ANNOUNCEMENT**

<b>ANNOUNCEMENT NUMBER:</b> (State abbreviation, last 2 digits of the calendar year and 4 digits sequential number)
OPENING DATE: (Month, day, year)
CLOSING DATE: (Month, day, year) Applications must be received by or postmarked by
POSITION: County Executive Director (Trainee) CO-1101
<b>SALARY:</b> to
<b>GRADE:</b> CO- 5/7/9/11/12, Entrance grade level will be determined by the qualifications of the candidates selected to fill the vacancy
PROMOTION POTENTIAL: CO-12
LOCATION: (City/County/Duty Station)
AREA OF CONSIDERATION: Open to all eligible candidates Statewide.
This vacancy is a hard-to-fill and is readvertised, any COT's or other best qualified candidates not selected in the first CED announcement automatically are placed on the Certificate of Best Qualified Candidates for this announcement. Those candidates do not have to reapply to be considered.
* Displaced FSA County Office CED's who apply to this announcement will receive priority consideration in accordance with Agency regulations. A copy of written notice of separation must be submitted along with the application.
*

**DESCRIPTION OF DUTIES: Incumbent serves as a CED trainee. Receives managerial and program training necessary for the advancement to a full performance County Executive Director** who will be responsible for directing and managing program and administrative operations of this county FSA Service Center, as required to carry out authorized production flexibility, price support, conservation, environmental quality, risk management, emergency, defense, and related programs. Duties include performing office and field activities, taking appropriate action to ensure County FSA Committee policies and objectives are properly communicated to and carried out by subordinate employees, and performing basic farm loan program assignments. Employs, trains, and supervises subordinate Service Center and Field employees.

Depending on experience, successful completion of an Agency directed training program may be required.

## **QUALIFICATIONS REQUIREMENTS:**

These qualifications are in accordance with requirements in Handbook 27-PM. All applicants must be U.S. citizens, high school graduates or equivalent, and be at least 18 years of age or 17 years of age for high school graduates. All applicants must demonstrate specialized experience which is in or directly related to the line of work of the position to be filled and which has equipped the applicant with the particular knowledge, skills, and abilities to successfully perform the duties of the positions. Applicants must demonstrate that they meet the specialized experience described below:

#### **SPECIALIZED EXPERIENCE:**

**CO-5 Grade:** One year of specialized experience equivalent at the CO/GS-4 grade, a four year college degree, in economics, agricultural economics, marketing, business administration, animal science, soil science or related curricula in the area of production and distribution of farm products, or a combination of education and work experience is required. Applicants must demonstrate knowledge of basic agricultural principles and practices to perform entry-level duties involving agriculture laws and regulations. Applicants must show an understanding of current State and Federal agricultural trends and the economic need of farm communities.

Some examples of how this experience may have been gained are: working in a position which required the applicant to research and apply regulations, technical materials and procedural handbooks to obtain information or complete work assignments; serving as program technician or assistant and providing assistance to staff and producers in administrative aspects of farming practices; participating in farm associations and related agricultural organizations.

**CO-7 Grade:** One year of specialized experience equivalent to the CO/GS-6 grade, a four year college degree with a GPA of at least 3.0 on a 4.0 scale, or a combination of education and work experience is required. Applicants must demonstrate knowledge of administering segments of an agricultural program area and researching procedural content of new laws, amendments, and regulations for compliance.

Some examples of how this experience may have been gained may include any of the following: experience in reviewing documents for accuracy and compliance with agricultural provisions; assisting staff in resolving program problems; serving as technical specialist; reviewing regulations to recommend an effective approach in resolving problems; developing reports, written and oral communications for managers; establishing effective relationships with representatives of public and private organizations or farmers' associations; or similar activities.

**CO-9 Grade:** One year of specialized experience equivalent to the CO/GS-7/8 grade levels and/or Master's degree or equivalent or combination of education and work experience is required. Applicants must demonstrate experience in providing program interpretation, and instruction for an agriculture program area or operational phases of farm loan programs.

Some examples of how this experience may have been gained are: experience as program specialist; agriculture specialist; farm loan officer; farm loan manager at the county, district or state levels; acquiring data and furnishing information to producers, farm loan borrowers and farming operations; writing summary reports; conducting informal training to provide information agriculture programs; making presentations on agricultural topics; assisting staff with policy guidance; arranging and scheduling activities of subordinates to complete technical/clerical review; participating in farm associations and related agricultural organizations in activities which evidence a knowledge of the economic needs of farm communities and federal agricultural trends; or similar activities.

**CO-11 Grade:** The candidate shall have one year of qualifying specialized experience at the CO/GS-9 level. Applicants must demonstrate experience in independently conducting agricultural operations or in participating in the overall administration of one or more agricultural program areas.

Some examples of how this experience may have been gained are: experience as a State office program specialist with responsibility for participating in interpreting and applying farm program regulations and requirements; serving as a loan specialist with responsibility for making and/or servicing routine farm loans; planning and organizing work of lower level employees; developing and implementing new or revised office policies and procedures; actively participating in the development or implementation of local farm program policies; serving as representative of more or more agribusiness interests within the community; compiling data, making presentations or providing training related to agricultural programs or polices; applying knowledge of agricultural principles and practices to the successful operation of a diversified farming operation; or similar activities.

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**CO-12 Grade:** The candidate shall have one year of qualifying specialized experience at the CO/GS-11 level. Applicants must demonstrate experience in administering or significantly impacting administration of one or more agricultural programs.

Some examples of how this experience may have been gained are: experience as a key State office program specialist with responsibility for administering one or more programs that are limited in variety, scope, complexity, controversy or economic impact; serving as a loan specialist with responsibility for making and servicing farm loans for a substantial range and variety of crops and agricultural enterprises and/or approving loan-related actions; providing technical information and assistance regarding farm programs to representatives of business and community groups; leading in the development of local farm program policies; representing and speaking for recognized or agribusiness interests; or similar activities.

## **SPECIAL CONDITIONS OR REQUIREMENTS:**

For supervisory or managerial positions, candidate is subject to a probationary period unless prior supervisory or managerial experience is creditable.

# KNOWLEDGE, SKILLS AND ABILITIES (KSA's):

In order to receive further consideration applicants must address the knowledge, skills and abilities (KSA's) listed below:

- 1. Knowledge of FSA programs, farm practices, and customs.
- **2.** Ability to identify and solve problems.
- **3.** Ability to interpret and apply written regulations.
- **4.** Supervise and direct the activities of subordinate employees.
- 5. Ability to communicate both orally and in writing.

**Note:** There are no special forms for these statements. They may be submitted on plain paper with your name and the announcement number at the top. You should include specific tasks performed, the dates you performed them, and where you were working at the time.

KSA statements may not be more than 2 single-spaced pages per KSA. Candidates who do not submit the supplemental statements will **not** be considered.

# **BASIS OF RATING:**

All applicants will be considered on the basis of their education, experience, supervisory appraisal, training and awards, Knowledge's, Skills, Abilities (KSA's) and other characteristics for this position.

# PAY, BENEFITS, AND WORK SCHEDULE:

This is a permanent full-time non-federal appointment. Eligible for health and life insurance, annual (vacation) and sick leave and will be covered by a federal retirement system.

#### **RELOCATION EXPENSES:**

Relocation expenses for current permanent FSA employees may be authorized in accordance with applicable Agency regulations.

#### **CONDITIONS OF EMPLOYMENT:**

Selection and retention in this position is contingent on a successfully adjudicated FBI National Criminal History Check (fingerprint check) and a background investigation. Prior to employment, applicable selectees will be required to complete certain paperwork and the information collected on this form is used to determine suitability for employment.

You will also be required to sign and certify the accuracy of all information in your application/resume. You must answer all questions truthfully and completely. A false statement on any part of the declaration or other forms may be grounds for not hiring you or for firing you after you begin work.

#### OTHER INFORMATION:

Identification of promotion potential in this position does not constitute a commitment or an obligation on the part of management to promote the employee selected at some future date. Promotion will depend upon administrative approval and the continuing need for an actual assignment and performance of higher levels.

Before being hired, you will be required to sign and certify the accuracy of the information in your application if you have not done this using an application form.

This Agency provides reasonable accommodations to applicants with disabilities. The decision on granting reasonable accommodation will be on a case-by-case basis.

#### **HOW TO APPLY:**

Interested applicants who meet the basic eligibility requirements may file for consideration by sending the following **MANDATORY** information to the address below:

- Application. You may submit a resume and an FSA-675 (Application for FSA County Employment), or any other written format. You must include your SSN, your country of Citizenship, education, and work experience.
- A copy of your most recent performance appraisal (within 18 months). Candidates who are unable to provide their most recent performance appraisal must provide written justification for its absence.
- Supplemental KSA statements responding to evaluation criteria.
- Current or former employees must submit a copy of their latest Notification of Personnel Action (SF-50) that shows civil service status for Federal employees or shows status for FSA County Committee employees.
- A copy of college transcript (if you are using education to qualify).

Employment applications may be mailed through the U. S. Postal Service or any commercial or private carrier (i.e., Federal Express, United Parcel Service, etc.). Please use the following address:

USDA/FSA/County Office Address City, State, Zip code

If you have any questions regarding this	announcement or you need	to request an application form
(FSA-675) contact		

FSA forms may be obtained from any FSA County Office.

# **EQUAL EMPLOYMENT OPPORTUNITY:**

**EEO/Diversity Policy** 

The USDA is an Equal Opportunity Employer and prohibits discrimination in all its programs and activities on the basis of race, color, national origin, sex, religion, age, disability, political beliefs, sexual orientation, and marital or family status. (Not all prohibited bases apply to all programs.) To file a complaint of discrimination, write USDA, Director, Office of the Civil Rights, Room 321-W, Whitten Building, 1400 Independence Ave. SW, Washington, D.C. 20250-9410 or call (202) 720-5964 (voice or TDD).

This Agency provides reasonable accommodation to applicants with disabilities. If you need a reasonable accommodation for any part of the application and hiring process, please contact USDA's Target Center at (202) 720-2600 (voice or TDD). Decisions on granting reasonable accommodation will be on a case-by-case basis.

All applicants are considered without regard to race, religion, color, national origin, se, political affiliation, age (with authorized exceptions), or nay other nonmerit factor.

# \*--FSA-1055, CCE Applicant Rating Form

The following is an example of FSA-1055.

FSA-1055 (04-19-06)	U.S. DEPARTMENT OF AG Farm Service Agen			1. ANNOUI	NCEMENT NO.		
	COUNTY COMMITTEE EMPLO APPLICANT RATING F			2. NAME C	2. NAME OF APPLICANT		
3. POSITION TITLE			4. LOCATION OF POSITION	POSITION 5. EMPLOYMENT SP		ECIALIST	
APPLICANT'S KNOWL	6. .EDGE, SKILLS AND ABILITIES	EVIDENCE OF KNOWLE		7. /LEDGE, SKILLS AND	7. DGE, SKILLS AND ABILITIES		
9. PROMOTION PANEL MEMBE	R						
A. NAME (Type or Print)		B. SIGNATURE			DATE (MM-DD-YYYY)		
training, and self-developmen		•		,,	, , , ,		
information, political beliefs, reprisal, or beca program information (Braille, large print, audi	prohibits discrimination in all its programs and activities use all or part of an individual's income is derived from octape, etc.) should contact USDA's TARGET Center at ice) or (202) 720-6382 (TDD). USDA is an equal oppor	any public assistance progr (202) 720-2600 (voice and	am. (Not all prohibited bases apply to TDD). To file a complaint of discrimin	all programs.) Persons with dis	sabilities who require alternative means for co	mmunication of	
3.C. 20250-9410, or call (800) 795-3272 (vo.	ce) or (202) 720-6382 (TDD). USDA is an equal oppor	funity provider and employe	r				

# \*--FSA-1054, CCE Competitive Certificate

The following is an example of FSA-1054.

FSA-1054 (04-19-06)	U.S. DEPARTMENT OF AGRICULTU Farm Service Agency	IRE	1. ANNOUNC	EMENT NUMBER	
,	INTY COMMITTEE EMPLOY COMPETITIVE CERTIFICA				
. POSITION TITLE	<del>-</del>	4. SERIES AND GRADE			
. ORGANIZATIONAL UNI	IT AND LOCATION	•			
-		TO THE SELECTING OFFICE			
pplication(s) are attach Every precaution should eturn the certificate to y ustification of non-seled		The candidates are listed in al <sub>l</sub> fidential nature of the documer t returned within 30 days from	phabetical order nts. Indicate you the date of issua	and do not reflect their scores. ur selection in the space provided an ance, please send a memo with	
equired at the conclusion	tion Matrix for each candidate interviewed m on of the selection process. ed for recording actions in column 8 are: S - S	_		E Competitive Certificate and will be	
FOR NFORMATION CALL		PHONE			
f one candidate on th	nis certificate is interviewed, then all car	didates must be interviewe	ed .		
6. B	EST QUALIFIED CANDIDATES	7. INTERVIEWED	) (YES-NO)	8. ACTION *S - D - NS	
A. NAME & TITLE OF	SELECTING OFFICIAL (Typed or printed)	DB. SIGNATURE		9C. DATE OF SELECTION (MM-DD-YYYY)	
he U.S. Department of Agricult tatus, parental status, religion,	ure (USDA) prohibits discrimination in all its programs and sexual orientation, genetic information, political beliefs, repr	isal, or because all or part of an individu	al's income is derived	l from any public assistance program. (Not all pr	
ases apply to all programs \ D.	ersons with disabilities who require alternative means for co	mmunication of program information /Br	aille large nrint audi	otane_etc ) should contact HSDA's TARGET Co	

# \*--FSA-1054-1, CCE Noncompetitive Certificate

The following is an example of FSA-1054-1.

FSA-1054-1 (04-19-06)	available electronically.  1 U.S. DEPARTMENT OF AGRICULTURE Farm Service Agency				1. ANNOUNCEMENT NUMBER		
	COUNTY COMMITTEE EMPLOYEE (CONON-COMPETITIVE CERTIFICATE			2. DATE (M	M-DD-YYYY)		
3. POSITION TITLE			4. SERIES AND GRADE				
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The coloration official	INSTRUCTIONS al will review the certificate and make a selection in		SELECTING OFFIC				
application(s) are at nature of the docum within 30 days from	it with even the children and in lake a section in the ched have been identified as non-competitive re- tents. Indicate your selection in the space provide the date of issuance, please send a memo with ju- aluation Matrix for each candidate interviewed mu-	ferral(s). ed and retoustification	Every precaution should I urn the certificate to your Information of non-selection.	pe taken to obs Personnel Offi	serve and maintain strict confidential ice. If this certificate is not returned		
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	I-COMPETITIVE REFERRAL CANDIDATES		7. INTERVIEWED (	YES-NO)	8. ACTION *S - D - NS		
9. NAME & TITLE O	OF SELECTING OFFICIAL (Typed or printed)	SIGNAT	URE		DATE OF SELECTION (MM-DD-YYY)		
religion, sexual orientation, ger	niture (USDA) prohibits discrimination in all its programs and activities on th metric information, political beliefs, reprisal, or because all or part of an indi- tive means for communication of program information (Braille, large print, to	vidual's incom	e is derived from any public assistance	program, (Not all pi	rohibited bases apply to all programs.) Persons with		

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#### \*--Instructions for the Interview Process

The following are instructions for the interview process.

The basis for the panel interview process is to provide information on how a candidate will perform in the target position through understanding how the candidate has performed in past positions. Information is obtained by having each candidate describe in detail, past and/or current experiences that they believe demonstrate their ability to perform in the position.

The STC/COC member's responsibility is to obtain information about each candidate relative to their strengths and weaknesses, using a same set of questions and criteria developed for this purpose. To have a successful interview, take the time to plan and target questions according to the information on the applicant's paperwork.

The interview normally lasts 45 minutes and the panel will take notes during the interviews. Each candidate will be evaluated on their responses using the FSA-1056 scale of "High", "Medium", or "Low". The interviews with the application will form the basis on which the decision for a selection will be made.

Appropriate interview questions should be designed to determine if the prospective applicants has the skills required for the position. Normally 5 to 7 questions are sufficient; however, the number is not as important as the content of the question.

## Questions may focus on:

- general information on the applicant's background
- behavioral examples related to specific skills.

#### The following are examples of interview questions that could be asked:

- What do you think you learned most from your schooling, previous job, or both?
- In what way does this position in FSA meet your career goals and objectives?

#### \*--Instructions for the Interview Process (Continued)

#### **Sensitive Interview Areas**

Federal EEO laws and regulations provide guidance to employers to ensure that all applicants are considered fairly without regard to factors unrelated to performance. The following are potentially discriminatory areas:

- race
- disability
- color
- marital status
- age
- national origin
- religion
- sex.

Interview questions may **not** be based on the preceding subjects. For example, the interviewer may not ask about the interviewee's religion or marital status.

A civil rights observer may also be present. The role of the civil rights observer is to ensure that the evaluations and any conversation about the process in not discriminatory in nature. The observer will not take part in the interviews or attempt to influence the panel discussion.

#### **Closing Interviews**

After asking the intended questions, take the following steps to close the interview:

- Talk to the applicants about the positive aspects of FSA and the job.
- Save some time for any questions from the applicant.
- To close the interview, explain the FSA selection process to the applicant.

Individual FSA-1056's and final FSA-1054's will become part of the official file maintained in the servicing HRO for 2 years. Retain personal interview notes.

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#### **Guidelines for Evaluating COT Candidates**

#### A

#### **Interview Panel**

An interview panel shall:

- consist of STC and SED
- evaluate each candidate.

# B Assessing

**Candidates** 

Panel shall make judgments based on:

- interview
- application forms
- reference checks that give an indication of a candidate's:
  - background
  - suitability.

Additional factors that may be used are:

- recency of any previous work experience and the relation of this experience to the CED position
- relevance of the college degree to CED work.

# C Evaluations of Experience

In evaluations, consider the aspects of experience, education, or training that will have special value in CED positions. Outside experience has the same weight as FSA experience.

The candidate must show a record of progressively responsible experience of sufficient scope and breadth to demonstrate ability to perform CED work.

The quality of the candidates experience can be based on the experience listed in this table.

Kind of Experience	Evaluation Criteria
Experience in several agricultural areas	Evaluate at a higher level than experience in single agricultural area.
Experience that shows skill in establishing and maintaining rapport with others	Evaluate this type of experience at a higher level than experience that showed an average capacity for doing this.
Experience in a broad range of commodities	Evaluate this experience at a higher level than experience that showed limited responsibility for applying skills and knowledge to complex and diverse practices.
Experience that shows a high degree of technical knowledge and judgment	Evaluate this type of experience at a higher level than experience requiring an average degree of knowledge and judgement.
Experience in supervisory positions	Obtain reports from present and former supervisors to determine whether a candidate is suitable for the CED Trainee Program.

# FSA-227, County Operations Trainee Agreement

Reproduce FSA-227 locally. Include form number and date on reproductions.
Prepare an original and 1 copy.
File the original in the trainee's personnel file. Give the copy to the trainee.  Continued on the next page

# D Example of FSA-227

This is an example of FSA-227.

F <b>SA-227</b> (08-13-97)	U.S.	DEPARTMENT OF AGRICU Farm Service Agency	JLTURE					
COUNTY OPERATIONS TRAINEE AGREEMENT								
ppointment to the positi	on of County Executiv	ve Director (CED). I	ally qualified and trained t is understood that when n the agreement and in th	an applicant signs this				
I will accept training	assignments wherever	r located in the contin	nental United States.					
I understand that I ma my progress is not sa	ay be separated from t tisfactory.	he trainee program at	any time if the State FSA	A Committee finds that				
I understand that if I	decline more than one	interview or job offe	er for a CED position that	I may be separated.				
I understand that I wi position. I further un period.	ill serve a one-year ma derstand that I may be	unagerial probationary e separated at any tim	y period effective upon m e during this one-year ma	y placement in a CED magerial probationary				
The trainee program	has been explained to	me and I understand	the conditions of appoint	ment.				
				•				
	•							
IGNATURE OF APPOINTEE		DATE	DATE OF ENTRANCE (	ON DUTY AS A TRAINEE				
	<u>.                                    </u>							
STATE EXECUTIVE DIRECTOR			DATE					

#### **Template for County Office Vacancy Announcement**

This is a template for a County Office vacancy announcement.

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#### UNITED STATES DEPARTMENT OF AGRICULTURE

Farm Service Agency County Office Committee Service

#### VACANCY ANNOUNCEMENT

ANNOUNCEMENT NUMBER: (State abbreviation, last 2 digits of the calendar year and 4-digit sequential number, i.e., TX010023)

OPENING DATE: (Month, day, year)

CLOSING DATE: (Month, day, year; state if applications must be received by or postmarked by)

POSITION: (Title, pay plan, series, i.e., Program Technician, CO-1101)

SALARY: (Lowest and highest salary possible)

GRADE: (Lowest and highest grade levels of the position)

LOCATION: (City and county of the County Office that will be the duty station)

AREA OF CONSIDERATION: Choose **one** of the following:

FSA-wide: Statewide or nationwide USDA-wide: Statewide or nationwide Governmentwide: Statewide or nationwide

All sources

Note: All sources announcements are open to any interested candidates anywhere, and are not restricted to just applicants within the State.

States may indicate who qualifies for vacancies in the general qualifications statement (i.e., for CED vacancies: current FSA supervisory or managerial employees or COT's who have completed the COT program).

DESCRIPTION OF DUTIES: <>

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#### **Template for County Office Vacancy Announcement (Continued)**

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#### GENERAL QUALIFICATIONS:

All candidates must be U.S. Citizens, high school graduates or equivalent, and be at least 18 years of age or 17 years of age for high school graduates.

(Must list at least the minimum requirement for the lowest grade level of this position.)

#### KNOWLEDGE, SKILLS, AND ABILITIES (KSA):

You should include specific tasks performed, the dates you performed them, and where you were working at the time. Supplemental KSA statements may not be more than 2 single-spaced pages per KSA. Eligible candidates will be screened on the following knowledge, skills, and abilities:

- 1.
- 2.
- 3.
- 4.
- 5.

Note: There are no special forms for these statements. They may be submitted on plain paper with your name and the announcement number at the top. Candidates who do not submit the supplemental statements will **not** be considered.

#### BASIS OF RATING:

All applicants will be considered on the basis of their education, experience, supervisory appraisal, training and awards, Knowledge=s, Skills, and Abilities (KSA's).

#### PAY, BENEFITS, AND WORK SCHEDULE:

(Examples: This is a permanent full-time non-Federal appointment. Selectee will be eligible for health and life insurance, annual (vacation) and sick leave and will be covered by a Federal retirement system. -- Or -- This a temporary part-time (32 hours per week) non-Federal appointment, not to exceed 120 days. Selectee will be eligible for annual (vacation) and sick leave.)

#### **RELOCATION EXPENSES:**

(State whether or not relocation expenses will be paid.)

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#### **Template for County Office Vacancy Announcement (Continued)**

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#### CONDITIONS OF EMPLOYMENT:

A background security investigation will be required for all new permanent hires. Appointment will be subject to the applicant=s successful completion of a background security investigation and favorable adjudication. Failure to successfully meet these requirements will be grounds for termination.

#### OTHER INFORMATION:

Identification of promotion potential in this position does not constitute a commitment or an obligation on the part of management to promote the employee selected at some future date. Promotion will depend upon administrative approval and the continuing need for an actual assignment and performance of higher level duties.

Before being hired, you will be required to sign and certify the accuracy of the information in your application if you have not done this using an application form.

This Agency provides reasonable accommodations to applicants with disabilities. The decision on granting reasonable accommodation will be on a case-by-case basis.

#### **HOW TO APPLY:**

Interested candidates who meet the basic eligibility requirements may file for consideration by sending the following **MANDATORY** information to the address below:

- Application. You may submit an FSA-675 (Application for FSA County Employment), resume, or any other written format. You must include your SSN, your country of citizenship, education, and work experience.
- Supplemental KSA statements responding to evaluation criteria.

Employment applications may be mailed through the U.S. Postal Service or any commercial or private carrier (i.e., Federal Express, United Parcel Service, etc.). Please use the following address:

<> List address.

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#### **Template for County Office Vacancy Announcement (Continued)**

\*\_.

(If FAX applications are going to be accepted, state that and list a FAX number.)

If you have any question regarding this announcement or you need to request an application form (FSA-675), contact <> (contact name and telephone number; if applicable, also list e-mail address).

FSA-675 forms may be obtained from any FSA County Office.

The use of U.S. Government envelopes is prohibited. Applications received in such envelopes will not be considered.

#### EQUAL EMPLOYMENT OPPORTUNITY:

The Federal Government is an Equal Opportunity Employer.

Candidates will be considered without discrimination for any nonmerit reason such as race, color, national origin, gender, religion, age, disability, political beliefs, sexual orientation, and marital or family status or membership or nonmembership in any employee organization.

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#### **Job Summary**

This program uses Java Script language for some special features, such as the Duty Location Search. A link has been included for users who do not have Java Script.

After selecting SUBMIT, do not use the Back button to return to the job summary. To make changes, use one of the 'make change' icons or return to the record using the Edit function. Using the Back button after submitting may create a second job record.

Most web browsers are able to use the Help functions and then return to your document. With older browsers you may experience difficulty moving from the Help back to a page that had data added.



#### Who may apply?

Check all that apply. You must select at least one.

- Select **Public** and/or **Status** when jobs are open to applicants outside your agency.
- Select **Agency Employees Only** when jobs are open only to agency employees but the announcement should appear in USAJOBS.
- Check Internal Agency Page Only when jobs are open only to agency employees and should appear on agency's internal web link but NOT in the

Note: select: "Public" for All Sources announcements; select "Agency Employees only" for FSA-Statewide or FSA-Nationwide.

Public

Status / Federal Civil Service Employees

Agency Employees Only - Appearing in USAJOBS

Internal - Agency Page Only

"Internal.." Not recommended - Announcements will only appear on the Internal Agency page and will not be accessible to those trying to view vacancies from a computer not logged on the

FSA network.

#### **Agency Announcement Number**

Enter your agency announcement number (maximum 27 characters) All ASCII

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characters (alpha, numeric, and other symbols on the keyboard) are acceptable.

VA0200017

#### Job Title

Enter the position title, organizational title, or occupational title. Space is limited to 60 characters. Do not begin titles with words such as general, interdisciplinary, professional, or supervisory.

#### PROGRAM TECHNICIAN (CO)



Very important: Type " (CO)" after job title. This is a keyword used in defining the search criteria used in performing a job search for county office vacancies.

#### Pay Plan

Type the appropriate code in the box. For SES executive development opportunities, use CD or EM. If your pay plan is not included, use GG (equivalent to GS grade). For volunteer service, use pay plan ZZ.



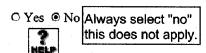
#### **Occupational Code**

Type the 4-digit Series in the box. For interdisciplinary jobs, create separate records for each occupational series covered. Click on 'Occupational Code' for a list of occupational titles and codes.



#### **Include in Information Technology Search?**

- Choose Yes when the job should be included in the IT search.
- Select No when the job does not require special IT skills.
- IT duties include designing, managing, programming and/or establishing requirements for an IT system. Entry level positions must be part of a career ladder with increasing need for high IT skills.



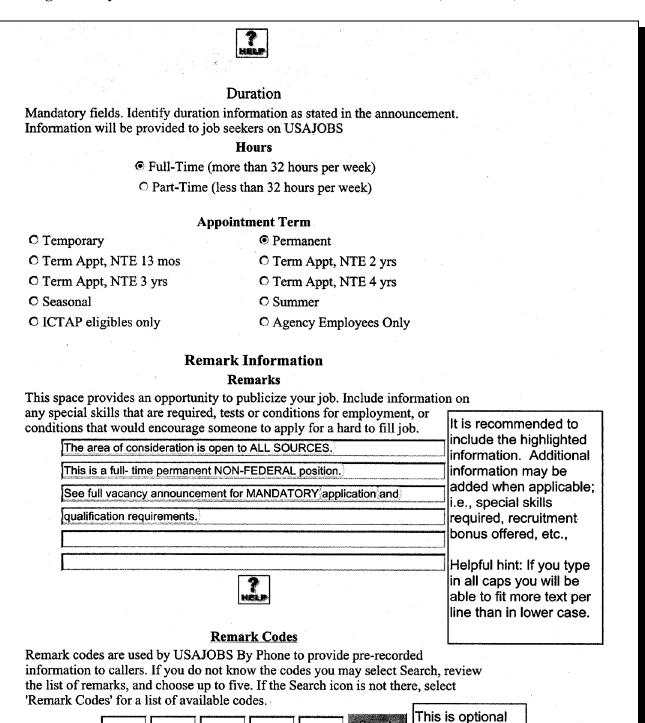
#### **Pay Grades**

Enter the starting (required) and ending grades for which you will accept applications. For SES and pay-band jobs: enter the lowest and highest rate(s) you will offer. Promotion potential may be left blank.

LOW HIGH

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Grades for which applications will be accepted: 03 07
Promotion Potential: 07
Salary Information Pay Schedule Select one (required).
• ANNUAL • BI-WEEKLY • HOURLY • MONTHLY • WEEKLY • Unpaid
Salary
Starting salary is required. When several cost of living areas are covered, show lowest and highest salary to be offered and provide location details in the announcement.
<b>Starting:</b> \$\\ 19667 to \$\\ 39779
Open Period
Required format for date: MM/DD/YYYY
Enter the opening and closing dates for your job announcement. Announcements will appear automatically on the opening day and be removed at midnight Eastern Time on closing day. Minimum open period for competitive announcements is five working days.
09/12/2002 To 10/12/2002 Vacancy announcements must be
open for a minimum of 14 days.
HELP
Duty I costions
Duty Locations The Code is used by the phone system to value the duty location and by all
The Code is used by the phone system to voice the duty location and by all delivery system components to identify the state for searches. When a Search icon is shown it can help you to identify the location and set the Duty Location Code. The location/city added by the Search may be modified. If the Search icon is not shown on your screen, select 'Duty Location Code' for a complete list.
<u>Duty</u>
# Duty Location/City State Location Code Helpful hint: If the
Click on search for list of states/towns/cities, etc.  (4 Digits) specific duty
0001 Northern Virginia VA 0101 location is not listed; choose the
Searcht geographic location closest to
the actual duty station and then type over the one
in the box.
chanter useighe ann gov/egi hin/www.ciQ dllQwieneig wieneig ween



and not required.

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always select "none"			emporary C Co-Op
:	□C Volunteer C I	rederal Intern	
		rt Time Employin be filled as part-tin	
time using	k the part-time opti	on if the vacancy you would consider hir	ou are announcing is for part- ring an applicant as part-time or
		O YES • NO	Select what is applicable.
or to a specinformation	cial application. The	URL must provide will be embedded in	red form, your agency web site, the complete site identification the web page. The Description
URI	Link		
URI	Description		
	White the control of		100 P. S. P.
		nal Contact Info	
to contact y to send fax for announ	you if there are ques es or emails. The ph	tions regarding the none number must le warded to the fax no	announcement or we are unable ead to a 'live' contact. Requests amber or Internet mail address rm Information.
Name:		Your Name	A A A A A A A A A A A A A A A A A A A
Phone Numb	er:	Your phone	
Fax Number	(mandatory):	Your fax	

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number, and address a leave a verbal request remember to include y	ation will be provided to job seekers. A coare mandatory. The phone number should a . For telephone numbers outside the United your overseas and country code.	illow callers to
(Contact Name:)		Input the contact name/office that is listed
Contact Phone:	Ext.	on the Vacancy
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Address for Inquires:		
City:		
State:	Zip:	
Internet Address:		
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Hiring Agency/Organ Please provide the age organization. This info USAJOBS searches at code select Search. If Agency/Organization'  Job seekers who are u announcement. They i mailed to them. Maili notice requirements.	ization: ency 'CPDF' code assigned to the hiring formation will be use to identify the agency nd in job information. If you are unsure of the Search icon is not available, select 'Hir' for a list of agency codes.  Form Information using USAJOBS by Phone are unable to accommany request that the announcement and recommandation.	Recommended to select "internet" Requests will be e-mailed to the internal contact person named above. Unless you have a dedicated fax; you may get
Hiring Agency/Organ Please provide the age organization. This info USAJOBS searches as code select Search. If Agency/Organization'  Job seekers who are u announcement. They mailed to them. Mailin notice requirements.	ization: ency 'CPDF' code assigned to the hiring formation will be use to identify the agency and in job information. If you are unsure of the Search icon is not available, select 'Hir' for a list of agency codes.  Form Information using USAJOBS by Phone are unable to accumal request that the announcement and recong requested announcements ensures that you are unsured to accumal requested announcements ensures that you are unsured to accumal requested announcements ensures that you are unsured to accumal requested announcements ensures that you are unsured to accumal requested announcements ensures that you are unsured to accumal requested announcements ensures that you are unsured to accumal requested announcements ensures that you are unsured to accumal requested announcements ensures that you are unsured to accumal requested announcements ensured to accumal requested announcement and req	Recommended to select "internet" Requests will be e-mailed to the internal contact person named above. Unless yo have a dedicated fax; you may get several requests
Hiring Agency/Organ Please provide the age organization. This info USAJOBS searches at code select Search. If Agency/Organization'  Job seekers who are u announcement. They i mailed to them. Maili notice requirements.  Reques  Receipt of electronic i	ization: ency 'CPDF' code assigned to the hiring ormation will be use to identify the agency nd in job information. If you are unsure of the Search icon is not available, select 'Hir' for a list of agency codes.  Form Information using USAJOBS by Phone are unable to accumal request that the announcement and requested announcements ensures that yests will be forwarded via C Fax © Interest Resumes resumes is optional. If Yes is selected belowers to be use. Additional information on electrical description.	Recommended to select "internet" Requests will be e-mailed to the internal contact person named above. Unless you have a dedicated fax; you may get several requests and may tie up you w, please indicate fax machine.

What format will be used for resumes?

1 - Generic Resume Format 2 - DOD Format 3 - Dept. of Justice Format

Send resumes to Internet email address:



When you have completed your entry, please select the method you will use to create your vacancy announcement. Your job summary will be reviewed for completeness. If there are errors, your entry form will be returned with a list of errors for you to correct and re-submit.

When your entry passes the edits, you will continue into the vacancy announcement builder or file paste option.

Please be patient -- access through the Internet and web processing may take thirty seconds to two minutes, depending on the current traffic on the Internet.





Helpful hint: Recommend "file paste option" This will allow you to have the vacancy announcement open in Word or WordPerfect and cut and paste the entire announcement. The job seeker will then see the full announcement after the job summary. If the announcement builder is used; it breaks everything up into sections, takes MUCH longer to create and the chance of leaving important information out is greater.

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#### Announcement File Paste Option

This option will allow you to retrieve an announcement from your word processing program and paste it into the block provided. No checks are done to be sure that your announcement is complete or accurate.

The following elements will be added to the announcement by the job entry program:

- Name of hiring agency;
- Announcement Number;
- Position title, series, pay plan, and grade (or pay rate);
- Duty location; and
- Opening date and application deadline (closing date)

Please be sure that your announcement includes all of the following required elements:

- Any information dealing with how application receipt will be controlled, such as the use of early cut-off dates, received or postmarked date, etc.;
- Who may apply;
- Qualification requirements, including knowledge, skills, and abilities;
- Entrance pay;
- Brief description of duties;
- Basis of rating:

- What to file:
- Instructions on how to apply;
- Information on how to claim veterans preference, if applicable;
- Definition of well-qualified;
- Reasonable accommodation statement
- Information on how CTAP and/or ICTAP candidates may apply, including required proof of eligibility; and
- Equal employment opportunity statement

Use cut and paste to copy your full announcement from a word processing program.

--<sup>%</sup>

#### "Paste" full vacancy announcement in the space provided below.

<CURRENT VACANCY ANNOUNCEMENT TEMPLATE>

UNITED STATES DEPARTMENT OF AGRICULTURE Farm Service Agency County Office Committee Service

#### VACANCY ANNOUNCEMENT

ANNOUNCEMENT NUMBER: (state abbreviation, last two digits of the calendar year and 4 digit sequential number, i.e. TX010023)

OPENING DATE: (month, day, year)

CLOSING DATE: (month, day, year, (state if applications must be received by or postmarked by)

POSITION: (title, pay plan, series, i.e. Program Technician CO-1101)

SALARY: (lowest and highest salary possible)

GRADE: (lowest and highest grade levels of the position)

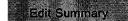
LOCATION: (city and county of the county office that will be the duty station)

Please hold announcement for copying during the next 90 days.



When you have completed your announcement, please select SUBMIT button. There will be NO edits performed on the text of your announcement; please be sure you have met competitive requirements.

Please be patient — your job will be submitted over the internet. Access through the Internet and web processing may take some time.



Submit

After processing, a record of job entry (with control number) will appear. We recommend that you print this job record for your files. You will also be able to print and/or save a copy of your announcement.

--\*

•		

# RECORD OF JOB ENTRY

Below you will find a record of the data saved to the Federal Jobs Database for the Control Number shown. Please check the record for accuracy. If you wish to make any changes to the record, please use the edit feature in this program. Use the "Print" button on your browser to print a copy of this record for case file documentation.

**CONTROL NUMBER:** IH1199

JOB TYPE: Federal

**STUDENT EMPLOYMENT:** No **PART-TIME EMPLOYMENT:** No

WHO MAY APPLY?: Internal - Systemwide

AGENCY ANNOUNCEMENT NUMBER: NY020008

OCCUPATIONAL SERIES: 1101

IT Job: N

JOB TITLE: PROGRAM TECHNICIAN (CO)

PAY PLAN: GG PAY TYPE: A

**MINIMUM STARTING SALARY:** \$19667

MAXIMUM SALARY: \$39779 BEGINNING GRADE: 03 ENDING GRADE: 07

PROMOTION POTENTIAL: 07
OPENING DATE: 09/13/2002
CLOSING DATE: 09/27/2002

LOCATION 1 - NUMBER OF VACANCIES: 0001

LOCATION 1 - CITY OR LOCATION NAME: WATERTOWN/LOWVILLE

LOCATION 1 - STATE: NY

**LOCATION 1 - DUTY LOCATION CODE: 0515** 

LOCATION 2 - NUMBER OF VACANCIES (OPTIONAL): LOCATION 2 - CITY OR LOCATION NAME (OPTIONAL):

**LOCATION 2 - STATE (OPTIONAL):** 

LOCATION 2 - DUTY LOCATION CODE (OPTIONAL): LOCATION 3 - NUMBER OF VACANCIES (OPTIONAL): LOCATION 3 - CITY OR LOCATION NAME (OPTIONAL):

**LOCATION 3 - STATE (OPTIONAL):** 

LOCATION 3 - DUTY LOCATION CODE (OPTIONAL):

**DURATION** 

HOURS: Full-Time

**APPOINTMENT - Permanent** 

CONTACT NAME: JEFFERSON COUNTY FSA OFFIC

**CONTACT PHONE NUMBER: 315-782-7289** 

CONTACT ADDRESS 1: USDA FARM SERVICE AGENCY CONTACT ADDRESS 2: JEFFERSON COUNTY OFFICE

CONTACT ADDRESS 3: PO BOX 838

CONTACT ADDRESS 4: 21168 NYS RT. 232

CONTACT CITY: WATERTOWN

CONTACT STATE: NY CONTACT ZIP: 13601 INTERNET ADDRESS: Once upload is complete the record of job entry should be reviewed for errors, printed and stored in the case file. The control number allows you to edit, delete, or update the vacancy announcement if needed.

-->

#### \*--Recording Job Entries (Continued)

TDD Phone number:

**URL Link** 

**URL Desc** 

HIRING AGENCY/ORGANIZATION CODE: AGFA INTERNAL CONTACT NAME: BOBBIE FARLEY

INTERNAL PHONE NUMBER: 2024188997 INTERNAL FAX NUMBER: 2024189128

INTERNAL INTERNET ADDRESS: CO\_VACANCY\_REQUEST@WDC.USDA.GOV

RECEIVE FORMS REQUEST (F/I): I

ACCEPTING ELECTRONIC RESUMES FOR ANNOUNCEMENT? N

• FORMAT FOR RESUMES (WHEN ACCEPTED) 001

• E-MAIL ADDRESS FOR TRANSMITTING RESUMES (WHEN ACCEPTED)

REMARKS LINE 1: The area of consideration is open to FSA-STATEWIDE ONLY.

REMARKS LINE 2: This is a full-time permanent NON-FEDERAL position.

REMARKS LINE 3: See full vacancy announcement for MANDATORY application and

REMARKS LINE 4: qualification requirements.

REMARKS LINE 5: The OPM pay indicator of GG stands for GS equivalent pay, the actual

REMARKS LINE 6: pay plan is CO.

**REMARK CODE 1:** 

**REMARK CODE 2:** 

**REMARK CODE 3:** 

**REMARK CODE 4:** 

**REMARK CODE 5:** 

#### END OF RECORD

A text file vacancy announcement of the information you have entered will be prepared for delivery by the USAJOBS information systems. Click on view vacancy announcement if would like to view, print and/or save the vacancy announcement file.

To Print the Announcement: Use the print feature on your browser. To disable the headers and footers that may appear on the document, please click on File on your tool bar, then Page Setup. Deselect the items shown under "Header" and "Footer."

To Save the Announcement: To save an ASCII text copy of your vacancy announcement, select "File" then "Save As..." from the toolbar on your web browser. Name your file as you would like, followed by the extension .txt; for example, ann1234.txt. This will save the text to your local system. After saving the file, you will be able to import it to your own word processing software for additional editing or move the file to another system.

View Vacancy Announcement

Add or Edit Another Job Entry

Copy This Announcement

--\*

A Service Before March 1, 1986

Use this chart for service performed before March 1, 1986. Days worked are expressed in terms of credit time by the corresponding months and days.

260-Day (2,080 Hour) Work Year												
						M	onth					
Days	Under 1	1 and Up	2 and Up	3 and Up	4 and Up	5 and Up	6 and Up	7 and Up	8 and Up	9 and Up	10 and Up	11 and Up
0			43	65		108	130		173	195		238
1		22	44		87	109		152	174		217	239
2	1	23		66	88		131	153		196	218	
3	2	24	45	67	89	110	132	154	175	197	219	240
4	3		46	68		111	133		176	198		241
5		25	47		90	112		155	177		220	242
6	4	26		69	91		134	156		199	221	
7	5		48	70		113	135		178	200		243
8		27	49		92	114		157	179		222	244
9	6	28	50	71	93	115	136	158	180	201	223	245
10	7	29		72	94		137	159		202	224	
11	8		51	73		116	138		181	203		246
12		30	52		95	117		160	182		225	247
13	9	31		74	96		139	161		204	226	
14	10	32	53	75		118	140		183	205		248
15	11		54	76	97	119	141	162	184	206	227	249
16		33	55		98	120		163	185		228	250
17	12	34		77	99		142	164		207	229	
18	13		56	78		121	143		186	208		251
19		35	57		100	122		165	187		230	252
20	14	36		79	101		144	166		209	231	
21	15	37	58	80	102	123	145	167	188	210	232	253
22	16		59	81		124	146		189	211		254
23		38	60		103	125		168	190		233	255
24	17	39	61	82	104		147	169		212	234	
25	18			83		126	148		191	213		256
26		40	62		105	127		170	192		235	257
27	19	41	63	84	106	128	149	171	193	214	236	258
28	20	42		85	107		150	172		215	237	
29	21		64	86		129	151		194	216		259

B
Service After
Use this chart for service performed after February 28, 1986. Hours worked are expressed in terms of credit time by the corresponding months and days.

2,087-Hour Work Year												
						M	onth					
Davs	Under 1	1 and Up	2 and Up	3 and up	4 and Up	5 and Up	6 and Up	7 and Up	8 and Up	9 and Up	10 and Up	11 and Up
0	0	174	348	522	696	870	1044	1217	1391	1565	1739	1913
1	6	180	354	528	701	875	1044	1217	1397	1571	1745	1913
2	12	186	359	533	707	881	1055	1229	1403	1577	1751	1919
3	17	191	365	539	713	887	1061	1235	1409	1583	1757	1930
4	23	197	371	545	719	893	1067	1241	1415	1588	1762	1936
5	29	203	377	551	725	899	1072	1246	1420	1594	1768	1942
6	35	209	383	557	730	904	1078	1252	1426	1600	1774	1948
7	41	214	388	562	736	910	1084	1258	1432	1606	1780	1954
8	46	220	394	568	742	916	1090	1264	1438	1612	1786	1959
9	52	226	400	574	748	922	1096	1270	1444	1617	1791	1965
10	58	232	406	580	754	928	1101	1275	1449	1623	1797	1971
11	64	238	412	586	759	933	1107	1281	1455	1629	1803	1977
12	70	243	417	591	765	939	1113	1287	1461	1635	1809	1983
13	75	249	423	597	771	945	1119	1293	1467	1641	1815	1988
14	81	255	429	603	777	951	1125	1299	1472	1646	1820	1994
15	87	261	435	609	783	957	1130	1304	1478	1652	1826	2000
16	93	267	441	615	788	962	1136	1310	1484	1658	1832	2006
17	99	272	446	620	794	968	1142	1316	1490	1664	1838	2012
18	104	278	452	626	800	974	1148	1322	1496	1670	1844	2017
19	110	284	458	632	806	980	1154	1328	1501	1675	1849	2023
20	116	290	464	638	812	986	1159	1333	1507	1681	1855	2029
21	122	296	470	643	817	991	1165	1339	1513	1687	1861	2035
22	128	301	475	649	823	997	1171	1345	1519	1693	1867	2041
23	133	307	481	655	829	1003	1177	1351	1525	1699	1873	2046
24	139	313	487	661	835	1009	1183	1357	1530	1704	1878	2052
25	145	319	493	667	841	1015	1188	1362	1536	1710	1884	2058
26	151	325	499	672	846	1020	1194	1368	1542	1716	1890	2064
27	157	330	504	678	852	1026	1200	1374	1548	1722	1896	2070
28	162	336	510	684	858	1032	1206	1380	1554	1728	1901	2075
29	168	342	516	690	864	1038	1212	1386	1559	1733	1907	2081

### A Example of FSA-67A, Page 1

This is an example of FSA-67A, page 1.

#### FSA-67A

(05-11-98)

#### U.S. DEPARTMENT OF AGRICULTURE

Farm Service Agency

#### STATEMENT OF PRIOR FEDERAL/COUNTY SERVICE

(Please read the following information before completing this form,

#### PRIVACY ACT STATEMENT

Section 6303 of 5 U.S.C., "Annual Leave Accrual" authorizes collection of information to determine and record service that may be creditable for accrual of annual leave. Part 351.503, 5 C.F.R., "Length of Service," authorizes collection of data to determine and record service that may be creditable for reduction-inforce retention purposes

Information about prior Federal/County civilian and military service is collected and maintained in your Official Personnel Folder (OPF). The information you furnish may be disclosed to other Federal/County agencies or

Congressional or Judicial Offices in order to verify it or in connection with your application for a job, license, grant, or other benefit. It may also be disclosed to a national, state or local law enforcement agency where there is indication of a violation or potential violation of civil or criminal law or regulation, or to another Federal agency or court when the Government is party to a suit.

Furnishing this information is voluntary; however, failure to do so may result in your not receiving credit for prior service.

#### I. WHAT IS NEEDED TO VERIFY PRIOR SERVICE.

In order for your employing agency to credit your prior service for benefits, such as leave accrual, the dates of your active uniformed service and the type(s) of appointment(s) and dates of civillan service must be verified. Dates of active uniformed service are verified from the records issued by the branch of service in which you served. Dates and types of appointments to civilian positions are usually verified from Notifications of Personnel Action or (CSC- or OPM-approved exceptions thereto), and payroll records (including records of deductions made under the Civil Service Retirement System-Standard Form 2806). The information on the application you submitted for the appointment you are receiving, along with the information on page 2 of this form, will be used by your agency to identify the Federal/County employers and periods of employment for which records must be obtained to verify the prior service.

When Notification of Personnel Action or payroll records cannot be located to verify a period of service, and the service was covered by Social Security, a detailed statement of earnings information (showing periods of employment and the name of the employer) from the Social Security Administration will be accepted as proof of service.

If no personnel, payroll, or social security records can be located, then your agency can accept secondary evidence of civilian employment, as explained below. When the secondary evidence you submit includes your affidavit regarding one or more periods of service, that affidavit should be made on page 2 of this form.

 USE OF SECONDARY EVIDENCE TO VERIFY FEDERAL SERVICE.

Secondary evidence may be considered as proof of Federal civilian service ONLY when official Government records are lost, destroyed, or incomplete.

Necessarily, the BURDEN OF PROOF IS ON THE PERSON CLAIMING SERVICE that is not supported by official records in the custody of the U.S. Government. If you decide to claim credit for a period of service by submitting secondary evidence, it is important that you SUBMIT ALL DOCUMENTS IN YOUR POSSESSION that tend to prove you performed the service claimed, and that the service, if performed, was creditable for leave accrual and reduction-inforce purposes. NO CREDIT can be allowed for any service that is NOT SUBSTANTIATED by valid and conclusive secondary evidence. The following is applicable only if you are providing secondary evidence.

DOCUMENTARY EVIDENCE: Submit as many as possible of the documents listed in item A below. If your agency finds that these documents are insufficient to determine creditability, the documents listed in items B and C may be considered, but less weight will be given to such evidence.

- A. Copies of official documents or letters about the service. These may be notices of appointment/separation; notices of changes in position/salary, organization, or headquarters; trave orders; payroll cards; ID's, etc.
- B. Private records such as a diary, correspondence, copies of income tax returns, employment applications, credit applications, etc., that mention the Federal employer and the claimed service. Private records must have been made during or shortly after the period of service.
- C. Any other documentary evidence tending to prove the service was actually performed and the starting and ending dates of the service.

# B Example of FSA-67A, Page 2

This is an example of FSA-67A, page 2.

;	STATEME			DERAL/G			VIC	Ε		
Name (Last, First, Middle Initial)				•				2. Birth date	(Month, Day,	Year)
Job, Iwanna								09-20-65		
<ol> <li>Does the application that you submitted, for all of your Federal government civilian and dates, as well as the type of appointment a</li> </ol>	uniformed s	service, in	cluding be	ginning ar	inted, lis d ending			YES (If "YES skip to It	" mark this bloc em 7.)	k and then
						Ŀ	_	items 4-7		and complete
4. List below your prior civilian service (include	e service w		. Govern	ment on ap		nts ma	de b			
Name and Location of Agency	<u> </u>	FROM			TO	T _		Type of Appointr (Full-Time, Part-	nent and Work So Time or Intermitte	hedule nt)
	Year	Month	Day	Year	Month	Day	y			
USDA-ASCS Wood County	1990	06	04	1990	09	29		Intermitte	ent - Temp.	
USDA - NRCS	1991	02	09	1991	10	05		Intermitte	ent - Temp.	
USDA - FSA Rains County	1994	09	26	1999	08	09		Full-time	- Perm.	
USDA - FSA Wood County	1999	08	12	2000	05	04		Full-time	- Perm.	
USDA - FSA Smith County	2000	07	09	2001	07	06		Part-time	- Temp	
5. During periods of employment shown in ite		ı have a to	otal of mo	re than 6 m	nonths			YES (If "YES,	" list the following	ng
absence without pay during any one calend	oar year?							NO (If "NO,"	go to item 6).	
Type if Known	FROM TO					-	TOTAL			
(L.W.O.P., Furlough, Suspension, A.W.O.L., or Placement in Nonpay status From Seasonal or On-	Year	Month	Day	Year	Month	Day	_	Years	Months	Days
Call Employment)				L					Months	
	1996	01	09	1996	07	12	$\dashv$		6	3
LWOP	1996 1997	01 04	09 15	1996 1997	07 07	12	$\dashv$			
Call Employment) LWOP LWOP Furlough							$\dashv$		6	3
LWOP LWOP Furlough	1997 1997 ive service i	04 09 n any brar	15 01	1997 1997 Armed Fo	07 12	30 31	ed S	tates including	6 3 3 3	3 15 30
LWOP LWOP Furlough  5. List all uniformed service below. (List active service in the commissioned corps Marine service if it interrupted Federal civ	1997 1997 ive service i	04 09 n any brar	15 01	1997 1997 Armed Fo	07 12	30 31	ed S	tates, including tmospheric Adm	6 3 3 active duty as a inistration. Als	3 15 30 arreservist, and o list Merchan
LWOP LWOP Furlough  6. List all uniformed service below. (List act active service in the commissioned corps	1997 1997 ive service i	04 09 n any brar c Health S	15 01	1997 1997 Armed Fo	07 12 rces of th	30 31	ed S	tates, including tmospheric Adm	6 3 3 active duty as a sinistration. Als	3 15 30 arreservist, and o list Merchan
LWOP  LWOP  Furlough  5. List all uniformed service below. (List act active service in the commissioned corps Marine service if it interrupted Federal civ  Branch	1997 1997 ive service i of the Publi	04 09 n any brar c Health S	15 01 nch of the Service or	1997 1997 Armed Fol	07 12 rces of thonal Oce	30 31 e Unite anic ar	ed S	tates, including tmospheric Adm	6 3 3 active duty as a inistration. Als	3 15 30 arreservist, and o list Merchan
LWOP LWOP Furlough  6. List all uniformed service below. (List active service in the commissioned corps Marine service if it interrupted Federal civ	1997 1997 ive service i of the Publi	0 4 0 9 n any brarc Health S ) FROM Month	15 01 nch of the Service or	1997 1997 Armed Foo	07 12 roes of thonal Oce TO Month	30 31 e Unite anic ar	ed S	tates, including tmospheric Adn (Hon	6 3 3 active duty as a inistration. Als	3 15 30 arreservist, and o list Merchan
LWOP  LWOP  Furlough  5. List all uniformed service below. (List act active service in the commissioned corps Marine service if it interrupted Federal civ  Branch	1997 1997 ive service i of the Publi	0 4 0 9 n any brarc Health S ) FROM Month	15 01 nch of the Service or	1997 1997 Armed Foo	07 12 roes of thonal Oce TO Month	30 31 e Unite anic ar	ed S	tates, including tmospheric Adn (Hon	6 3 3 active duty as a inistration. Als	3 15 30 arreservist, and o list Merchan
LWOP LWOP Furlough  6. List all uniformed service below. (List act active service in the commissioned corps Marine service if it interrupted Federal civ  Branch	1997 1997 ive service i of the Publi	0 4 0 9 n any brarc Health S ) FROM Month	15 01 nch of the Service or	1997 1997 Armed Foo	07 12 roes of thonal Oce TO Month	30 31 e Unite anic ar	ed S	tates, including tmospheric Adm (Hon Honorable	6 3 3 active duty as a inistration. Als	3 15 30 reservist, and o list Merchan

## A Completing Part A

Complete Part A for all employees except those with intermittent work schedules. Use these tables to complete Part A. See subparagraph G for completed FSA-67.

Item	County Office Instructions
1	Enter employee's name.
2	Enter effective date of employee's current appointment in year, month, and day format (YYMMDD).
3	List names of all previous employers for which creditable full-time and part-time civilian service and active military duty has been performed. See paragraphs 591 and 592 for determination of creditable service.
4	Enter effective date of each appointment in year, month, and day format (YYMMDD).
5	Enter separation date of each appointment in year, month, and day format (YYMMDD).
	<ul> <li>Note: Add 1 day to each separation date unless the break in service is:</li> <li>3 days, then add 3 days</li> <li>2 days, then add 2 days.</li> </ul>
6	Enter date from item 2.
7	Add all appointment dates in items 4 and 6, and enter result.
8	Add all separation dates in item 5, and enter result.
9	Enter total from item 8.
10	Subtract item 9 from item 7, and enter result. When necessary, adjust date to reflect a realistic calendar date. See subparagraph 628 D.
11	Enter total intermittent service from item 47.
12	Enter excess LWOP from item 54.
13	Subtract item 11 from item 10, and add item 12 to the result. Enter the result. When necessary, adjust date to reflect a realistic calendar date. See subparagraph 628 D.

A Completing Part A (Continued)

Item	County Office Instructions (Continued)
14	Enter comments when necessary.
15 and 16	State Offices shall complete these items.

Item	State Office Instructions
15	The State Administrative Officer, or designee, shall date and initial each line on which an entry has been changed, added, or deleted. Leave blank when no modification has been made.
16	Enter comments when necessary.

#### B Completing Part B

Complete Part B for all employees covered by CSRS, CSRS Offset, or FERS.

When creditable service for Part B is the same as Part A and SCD is the same, completed this part as follows:

- enter the notation, "Same as Part A", in item 17
- enter SCD in item 27
- leave the other items blank.

This part must be completed in full when creditable service is not the same as Part A.

B

Completing Part B (Continued)

Use these tables to complete Part B when creditable service for Part B is not the same as Part A.

Item	County Office Instructions
17	List names of all previous employers for which creditable full-time and part-time civilian service and active military duty has been performed. See paragraphs 577 and 578 for determination of creditable service.
18	Enter effective date of each appointment in year, month, and day format (YYMMDD).
19	Enter separation date of each appointment in year, month, and day format (YYMMDD).
	<b>Note:</b> Add 1 day to each separation date unless the break in service is:
	<ul><li> 3 days, then add 3 days</li><li> 2 days, then add 2 days.</li></ul>
20	Enter date from item 2.
21	Add all appointment dates in items 18 and 20, and enter result.
22	Add all separation dates in item 19, and enter result.
23	Enter total from item 22.
24	Subtract item 23 from item 21, and enter result. When necessary, adjust date to reflect a realistic calendar date. See subparagraph 628 D.
25	Enter eligible intermittent service from item 47 for which a service deposit has been made.
26	Enter excess LWOP from item 54.
27	Subtract item 25 from item 24, and add item 26 to the result. Enter the result. When necessary, adjust date to reflect a realistic calendar date. See subparagraph 628 D.
28	Enter comments when necessary.
29 and 30	State Offices shall complete these items.

B Completing Part B (Continued)

Item	State Office Instructions
29	The State Administrative Officer, or designee, shall date and initial each line on which an entry has been changed, added, or deleted. Leave blank when no modification has been made.
30	Enter comments when necessary.

C Completing Part C

Complete Part C for all employees covered by FERS.

Use these tables to complete Part C.

Item	County Office Instructions
31	Enter date from item 13. See paragraph 614.
32	When employee has active duty military time credited in SCD for leave, determine the amount of military service by subtracting the separation date from the appointment date. Enter the result.
33	Add items 32 and 31, and enter the result. When necessary, adjust date to reflect a realistic calendar date. See subparagraph 628 D.
	<b>Note:</b> Enter 1/1/84 when computed result is a date before 1/1/84.
34	Enter comments when necessary.
35 and 36	State Offices shall complete these items.

C
Completing
Part C
(Continued)

Item	State Office Instructions
35	The State Administrative Officer, or designee, shall date and initial each line on which an entry has been changed, added, or deleted. Leave blank when no modification has been made.
36	Enter comments when necessary.

D Completing Part D

Complete Part D for all employees.

Use these tables to complete Part D.

Item	County Office Instructions
37	Determine employee's retirement coverage. See 22-PM and 28-PM for guidance. Check the appropriate block.
38	Enter comments when necessary.
39 and 40	State Offices shall complete these items.

D Completing Part D (Continued)

Item	State Office Instructions
39	The State Administrative Officer, or designee, shall date and initial when retirement coverage has been changed. Leave blank when no modification has been made.
40	Enter comments when necessary.

# E Completing Part E

Complete Part E for employees who have intermittent or LWOP service.

Use these tables to complete Part E.

Item	County Office Instructions
41	List the names of the employers where the creditable intermittent service was performed. See paragraph 577.
42	Enter in year, month, and day format (YYMMDD):
	<ul> <li>effective date of each appointment under the "From" column</li> <li>separation date of each appointment under the "To" column.</li> </ul>
43	Enter the number of intermittent days or hours worked for each appointment. See subparagraph 627 C for instructions on crediting intermittent service.
44	Enter the converted calendar time in year, month, and day format (YYMMDD). See subparagraph 627 D for instructions on how to convert intermittent time to calendar time.

E Completing Part E (Continued)

Item	County Office Instructions (Continued)
45	Determine the actual calendar time by subtracting the effective date from the separation date for each appointment shown in item 42, and enter the result.
	<b>Note:</b> Add 1 day to the separation date unless the break in service is:
	<ul><li> 3 days, then add 3 days</li><li> 2 days, then add 2 days.</li></ul>
46	Enter the time from item 44 or item 45, whichever is the lesser for each period of service listed.
	<b>Note:</b> The amount of service credited cannot exceed the actual calendar time for the period involved.
47	Enter the total of all entries in item 46.
	<b>Note:</b> The total amount of time entered in item 46 is the amount of intermittent service used in computing SCD's.
48	State Offices shall complete this item.

Item	State Office Instructions
48	The State Administrative Officer, or designee, shall date and initial each line on which an entry has been changed, added, or deleted. Leave blank when no modification has been made.

 $\mathbf{F}$ 

Completing Part F

Complete Part F to record LWOP in excess of 6 months in a calendar year.

Use this table to complete Part F.

Item	County Office Instructions
49	List the names of the employers where LWOP was granted.
50	Enter effective date of each period of LWOP.
51	Enter date returned to duty from LWOP.
52	Enter the amount of time on LWOP by subtracting item 50 from item 51 for each period.
53	Enter LWOP in excess of 6 months in a calendar year.
	<b>Note:</b> Add LWOP time in the same calendar year together in item 52 to determine amount in excess for each calendar year.
54	Total LWOP in excess of 6 months.
55	CED, or designee, shall date and sign, indicating approval of all entries on FSA-67.
56 and 57	State Offices shall complete these items.

Item	State Office Instructions
56	The State Administrative Officer, or designee, shall date and initial each line on which an entry has been changed, added, or deleted. Leave blank when no modification has been made.
57	The State Administrative Officer, or designee, shall date and sign, indicating approval of all entries on FSA-67.

G Example of FSA-67

This is an example of a completed FSA-67.

FSA-67 U.S. D 09-23-98)	EPARTMENT OF AGRICULTURE Farm Service Agency				1. Name Job, Iw		St, Middle	e initial)	
•	CE COMPUTATION DATE AND						n Duty ()	ear, Mon	th Day
RETIREM	MENT COVERAGE WORKSHEET						n Duty (	cur, morn	, Duy
(To Be Completed	by County Office and Verified by State INSTRUCT	te Office) 2001-07-151							
all appointment dates (including date	of separation for all full-time and part-tim entered on duty). Add all separation da umbers, for Months Show Numerical Eq	e service. ites. Subtr							
ART A - DETERMINATION OF CRED	ITABLE SERVICE FOR LEAVE COMP	UTATION	DATE						
3. EMPL	OYER	4. APPOI Year	Month	DATE Day	5. SEPA Year	RATION Month	DATE Day	15. S MODIFI	STO
I. S. Army - Active Duty		1983	01	05	1985	01	05 06	Date	Initia
JSDA - FSA Rains County		1994	0.9	26	1999	08	53 12		
JSDA - FSA Wood County		1999	08	12	2000	05	<del>7</del> 4 05		
JSDA - FSA Smith County		2000	07	09	2001	07	7 06 07		
County Office Comments	6. Date Entered on Duty	2001	07	15	8. Total	Separat	on Date		ļ
a. County Cines Communic	7. Total Appointment Dates	9977	41 <sub>32</sub>	67	7985	21	30		
	Minus Total Separation Date	7985	21	30	16. State	1		L	l
	10. Leave Computation Date	1992	12	07	To: State Office Comments				
	11. Minus Intermittent Service (See Part E)	1332	09	00	1				
	12. Plus Excess Leave Without Pay (See Part E)		01	18	1				
	13. Adjusted Leave SCD	1992	04	25	1				
PART B - DETERMINATION OF CRED	ITABLE SERVICE FOR RETIREMENT	COMPUT	ATION DA	TE					
17. EMP	LOYER		INTMENT		19. SEP.		1	29. MODIFI	STO
		Year 1983	Month 01	Day 05	Year 1985	Month 01	Day +1 05 06	Date	Initia
J.S. Army - Active Duty		1903	01		1903	01	, ,		
JSDA - FSA Rains County		1994	09	26	1999	98	<del>95</del> 12		ļ
ISDA - FSA Wood County		1999	08	12	2000	05	<del>54</del> 05		ļ
		<del> </del>							-
28. County Office Comments	20. Date Entered on Duty	2001	07	15	22. Total	Sanarat	ion Data		_
Period of service from	21. Total Appointment Dates	7977	+1 <sub>25</sub>	58	_				
7/9/00 through 7/6/01 is	23. Minus Total Separation Date	-			5984 30. State	Office C	23	<u></u>	<u></u>
not creditable for retirement under FERS.	24. Retirement Computation Date	5984 1993	14	23	- 50. 51816	Jille C		•	
Service in part E not listed	25. <i>Minus</i> Intermittent Service	1993	12	5	1				
in item 25 because it is not creditable for FERS.	(See Part E) 26. Plus Excess Leave Without Pay (See Part E)		01	18	1				
	27. Adjusted Retirement SCD	1994	01	23	1				

G Example of FSA-67 (Continued)

			Year	Month	1 0	ay		35. ST	Ö	######	La la referencia			= 1,000		er )
					+		MC Date	DIFICA	TION		· · · · · · · · · · · · · · · · · · ·				ήų.	
. Enter Service Computatio	n Date for Le	ave	1992	04	2	25	Date	$\dashv$	initial	s						<sup>1</sup>
Plus Military Service			2	00	-	)1		+					i) Li	2	(1) (1)	
. TSP SCD			1994	04	2	26		+								2.
County Office Comments			l		<u> </u>		36. State (	Office C	omment	s						
litary time not 0 85-01-06 83-01-05 02-00-01															•	
ART D - RETIREMENT	COVERAG	SE (See 2	8-PM)									100.5	TOM	IDIE CA	TION	<b>L</b>
•												39. 8	Date	DIFICA		tials
FERS			CSRS			CSRS OFFSE	ΞT			FICA						
ART E - CREDIBLE IN						OP W	12/31/6 not cre	38 is edital	not e ble fo	Intermit eligible or retir	for sement.	servic	e dep	posit	and the	erefor
art. Do not allow credit		of actual		43	i.	44.	CONVER		Τ.	45. ACTU/			REDITA			STO
41. EMPLOYER	From	а Т	'o	INTERMI	TTENT ORKED	Year	LENDER Mo.	Dav	Ye.	ALENDAR	Day	Year	ERVICE Mo.	Day	MODIFI Date	Initia
DA - ASCS Wood	90-06-0	90-09	9-29	24 d	avs	<u> </u>	01	03	+	03	26	-	01	03		+-
DA - NRCS	91-02-0	9 91-10	0-05	190 (	iays		08	23	F	07	27		7	27		$\vdash$
								ABLE IN	ITERMI	ITENT SEF	RVICE		9	0		
IRT F - RECORD OF L			DF 6 MOI		A CALI		RYEAR						Ŧ	0	56 670	
IRT F - RECORD OF L	5	0. FROM			A CALI 51. TO	ENDAF	52. TO	TAL LV	VOP	53, TOTA	L LWOP		SS	м	56. STO	ION
49. EMPLOYER	Year	0. FROM	Day	Year	A CALI 51. TO Month	Day	52. TO Year	TAL LV	VOP Day			Da	ESS ay		IODIFICAT	
49. EMPLOYER	5	0. FROM		<b>Year</b> 1996	A CALI 51. TO	ENDAF	52. TO Year	TAL LV	VOP	53, TOTA	L LWOP		ESS ay	м	IODIFICAT	ION
49. EMPLOYER  EDA LWOP	Year	0. FROM	Day	Year	A CALI 51. TO Month	Day	52. TO Year	TAL LV	VOP Day	53, TOTA	L LWOP	Da	ESS ay	м	IODIFICAT	ION
49. EMPLOYER  EDA LWOP	Year 1996	0. FROM Month	<b>Day</b> 09	<b>Year</b> 1996	A CALI	Day	52. TO	Mo.	VOP Day	53, TOTA	L LWOP	Da	ESS ay	м	IODIFICAT	ION
49. EMPLOYER  DA LWOP  DA LWOP	Year 1996 1997	Month 01 04	<b>Day</b> 09 15	<b>Year</b> 1996	A CALI 51. TO  Month  07  07	Day 12 30	52. TO	TAL LV Mo. 06	VOP Day 03 15	53, TOTA	Mo.	0:	ESS ay	м	IODIFICAT	ION
	Year 1996 1997	Month 01 04	<b>Day</b> 09 15	<b>Year</b> 1996	A CALI 51. TO  Month  07  07	Day 12 30	52. TO	TAL LV Mo. 06	VOP Day 03 15	53, TOTA	Mo.	0:	ESS ay	м	IODIFICAT	ION
49. EMPLOYER  EDA LWOP	Year 1996 1997	Month 01 04	<b>Day</b> 09 15	<b>Year</b> 1996	A CALI 51. TO  Month  07  07	Day 12 30	52. TO	TAL LV Mo. 06	VOP Day 03 15	53, TOTA	Mo.	0:	ESS ay	м	IODIFICAT	ION
49. EMPLOYER  EDA LWOP	Year 1996 1997	Month 01 04	<b>Day</b> 09 15	<b>Year</b> 1996	A CALI 51. TO  Month  07  07	Day 12 30	52. TO	TAL LV Mo. 06	VOP Day 03 15	53, TOTA	Mo.	0:	ESS ay	м	IODIFICAT	ION
49. EMPLOYER  DA LWOP  DA LWOP	Year 1996 1997	Month 01 04	<b>Day</b> 09 15	<b>Year</b> 1996	A CALI 51. TO  Month  07  07	Day 12 30 31	52. TO	TAL LV Mo. 06 03 03	VOP  Day  03  15  30	53, TOTA	Mo.	0:	ay 3	м	IODIFICAT	ION
49. EMPLOYER  EDA LWOP	59 Year 1996 1997 1997	Month 01 04	<b>Day</b> 09 15	Year 1996 1997 1997	A CALI 51. TO  Month  07  07	Day 12 30 31	52. TO Year  OTAL EXC	TAL LV Mo.	03 15 30	53, TOTA	Mo. 01	Da 0:	ay 3	M Date	iodificati 3	Initials

# Alaska, Hawaii, Puerto Rico, Territory of Guam and Commonwealth of the Northern Mariana Islands, and U.S. Virgin Islands Cost-of-Living Allowances

#### A Alaska

\*--The following are authorized allowance rates for each of the major locations in Alaska.

Location	Allowance Rate
City of Anchorage and 80-kilometer (50 mile) radius by road	24 percent
City of Fairbanks and 80-kilometer (50 mile) radius by road	
City of Juneau and 80-kilometer (50 mile) radius by road	
Rest of Alaska	25 percent

#### B Hawaii

The following are authorized allowance rates for each of the major locations in Hawaii.

Location	Allowance Rate
City and County of Honolulu	25 percent
County of Hawaii	17 percent
County of Kauai	25 percent
County of Maui and Kalawao	

# C Puerto Rico, Territory of Guam and Commonwealth of the Northern Mariana Islands, and U.S. Virgin Islands

The authorized allowance rates for:

- Puerto Rico is 10.5 percent
- Territory of Guam and Commonwealth of the Northern Mariana Islands is 25 percent
- U.S. Virgin Islands is 23 percent.--\*

# WGI Waiting Periods

The following chart shows a simple method of establishing the effective date of WGI's.

1992	1993	1994	1995	1996	1997	1998	1999	2000	2001	2002
11-17-91	11-15-92	11-14-93	11-13-94	11-12-95	11-10-96	11-09-97	11-08-98	11-07-99	11-05-00	11-04-01
12-01-91	11-29-92	11-28-93	11-27-94	11-26-95	11-24-96	11-23-97	11-22-98	11-21-99	11-19-00	11-18-01
12-15-91	12-13-92	12-12-93	12-11-94	12-10-95	12-08-96	12-07-97	12-06-98	12-05-99	12-03-00	12-02-01
12-29-91	12-27-92	12-26-93	12-25-94	12-24-95	12-22-96	12-21-97	12-20-98	12-19-99	12-17-00	12-16-01
01-12-92	01-10-93	01-09-94	01-08-95	01-07-96	01-05-97	01-04-98	01-03-99	01-02-00	12-31-00	12-30-01
01-26-92	01-24-93	01-23-94	01-22-95	01-21-96	01-19-97	01-18-98	01-17-99	01-16-00	01-14-01	01-13-02
02-09-92	02-07-93	02-06-94	02-05-95	02-04-96	02-02-97	02-01-98	01-31-99	01-30-00	01-28-01	01-27-02
02-23-92	02-21-93	02-20-94	02-19-95	02-18-96	02-16-97	02-15-98	02-14-99	02-13-00	02-11-01	02-10-02
03-08-92	03-07-93	03-06-94	03-05-95	03-03-96	03-02-97	03-01-98	02-28-99	02-27-00	02-25-01	02-24-02
03-22-92	03-21-93	03-20-94	03-19-95	03-17-96	03-16-97	03-15-98	03-14-99	03-12-00	03-11-01	03-10-02
04-05-92	04-04-93	04-03-94	04-02-95	03-31-96	03-30-97	03-29-98	03-28-99	03-26-00	03-25-01	03-24-02
04-19-92	04-18-93	04-17-94	04-16-95	04-14-96	04-13-97	04-12-98	04-11-99	04-09-00	04-08-01	04-07-02
05-03-92	05-02-93	05-01-94	04-30-95	04-28-96	04-27-97	04-26-98	04-25-99	04-23-00	04-22-01	04-21-02
05-17-92	05-16-93	05-15-94	05-14-95	05-12-96	05-11-97	05-10-98	05-09-99	02-04-00	05-06-01	05-05-02
05-31-92	05-30-93	05-29-94	05-28-95	05-26-96	05-25-97	05-24-98	05-23-99	05-21-00	05-20-01	05-19-02
06-14-92	06-13-93	06-12-94	06-11-95	96-60-90	26-08-90	86-20-90	66-90-90	06-04-00	06-03-01	06-02-02
06-28-92	06-27-93	06-26-94	06-25-95	06-23-96	06-22-97	06-21-98	06-20-99	06-18-00	06-17-01	06-16-02
07-12-92	07-11-93	07-10-94	07-09-95	96-20-20	26-90-20	07-05-98	07-04-99	07-02-00	07-01-01	06-30-02
07-26-92	07-25-93	07-24-94	07-23-95	07-21-96	07-20-97	07-19-98	07-18-99	07-16-00	07-15-01	07-14-02
08-09-92	08-08-93	08-07-94	08-06-95	08-04-96	08-03-97	08-02-98	08-01-99	07-30-00	07-29-01	07-28-02
08-23-92	08-22-93	08-21-94	08-20-95	08-18-96	08-17-97	08-16-98	08-15-99	08-13-00	08-12-01	08-11-02
09-06-92	09-02-93	09-04-94	09-03-95	09-01-96	08-31-97	86-30-88	08-29-99	08-27-00	08-26-01	08-25-02
09-20-92	09-19-93	09-18-94	09-17-95	09-15-96	09-14-97	09-13-98	09-12-99	09-10-00	09-09-01	09-08-05
10-04-92	10-03-93	10-02-94	10-01-95	09-26-96	09-28-97	09-27-98	09-56-99	09-24-00	09-23-01	09-22-02
10-18-92	10-17-93	10-16-94	10-15-95	10-13-96	10-12-97	10-11-98	10-10-99	10-08-00	10-02-01	10-06-02
11-01-92	10-31-93	10-30-94	10-29-95	10-27-96	10-26-97	10-25-98	10-24-99	10-22-00	10-21-01	10-20-02

The following are examples of how to use the WGI chart. If waiting period is: Examples:

- 52 weeks and last increase was effective 10-04-92, next increase is due 10-03-93
- 104 weeks and last increase was effective 11-14-93, next increase is due 11-12-95
- 156 weeks and last increase was effective 9-15-96, next increase is due 9-12-99.

#### FSA-689, Severance Pay Computation Data Entry

A

Purpose

Use FSA-689 to compute severance pay.

B Instructions for Part A

The items on FSA-689 that require explanation are described in this table. Express all dates in 2-digit numbers.

**Example:** May 13, 2001, would be 05-13-01.

Item	Instruction
4 A 2	Enter leave SCD from FSA-50.
4 A 3	Enter the result of subtracting item 4 A 2 from item 4 A 1.
	<b>Note:</b> If the month entry in item 4 A 1 is less than the month entry in item 4 A 2, add 12 to the item 4 A 1 month entry and subtract 1 year.
4 B 1	Enter employee's age at separation by subtracting item 2 from item 4 A 1.
5 A	Enter "10" if employee has worked 10 or more years. If employee has worked less than 10 years, enter the applicable number of years.
5 C	Enter the total of item 5 A total plus item 5 B total.
5 D	Enter 10 percent.
5 F	Include number of years and whole quarters.
5 J	Enter the last day of pay period in which severance pay ends.
6	Use to document method of disbursing severance payments.

C Instructions for Parts B and C

Complete Parts B and C only if postponement of severance pay will result in recredit of service based on later separation.