

"RETAINING THE BEST FACULTY"

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NACTA?

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How to Build a Great University

- Hire the right people;
- Promote the right people; and
- Retain the right people.

Do this consistently over a period of decades and you will be a great university!



Who Do You Want to Retain ?





Top Factors Affecting Faculty Retention *

- 1. Competitive salary
- 2. Quality of colleagues / quality of graduate students
- 3. Cost-of-living / affordability of area
- 4. Fair and equitable evaluation
- 5. Supportive/collegial department atmosphere

University of California-Irvine NSF ADVANCE Grant. Note: Based on faculty responses from UC-Irvine; UCLA; UC-Riverside; UC-Santa Barbara; and UC-San Diego.



Pull versus Push

Research on faculty retention shows that decisions to leave are frequently less about the "pull" of higher salaries elsewhere than about the "push" of frustration with non-salary factors at one's current institution. *

Michael Matier. "Retaining Faculty: A Tale of Two Campuses." <u>Research in Higher Education</u>.
Vol 31, No 1, 39-60 (1990).



What Can We Do to "Retain the Best"? *

- 1. Offer competitive salaries
- 2. Appreciation and recognition
- 3. Small non-salary incentives
- 4. Greater discretion and flexibility in assignment

* University Leadership Council, Custom Research Brief, February 2008.



Offer Competitive Salaries

1. Starting salaries

- Hire the best market value
- Revolving door
- Competitive (not the most)
- Explanation and context
- 2. Merit raises

3. Retention raises

Who are we targeting?



Who Do You Want to Retain?





Appreciation and Recognition

Formal Awards:

Research

- Distinguished Career
- Junior Researcher
- Senior Researcher

<u>Teaching</u>

- Teacher-of-the-Year
- Excellence in Undergraduate Teaching
- Innovation Funds
- Best Large Lecture Class
- Graduate Mentor
- Instructional Technology

<u>Service</u>

- Departmental Service
- Global Citizenship
- Faculty Governance
- Extension

VISIBLE and MONETARY



Appreciation and Recognition (page two)

Informal Recognition:

- E-mails
- Public meetings
- Newsletters and magazines
- In-person 'thank-yous"

MUTUAL RESPECT and GRATITUDE



Small Non-Salary Incentives

- Family-friendly policies
 - Spousal accommodations
 - ✓ Childcare
- Enhance the work environment
 - Space renovations
 - Infrastructure support (e.g., library and computing support)



Small Non-Salary Incentives (page 2)

- One-time incentives
 - ✓ Summer salary
 - Research support
 - Conference travel

FLEXIBLE and RENEWABLE



Greater Discretion and Flexibility in Assignment

- Strategic teaching load reductions
- Mini-sabbaticals
- Schedule flexibility
- Strategic time investments



Take-Away Messages

- 1. Salaries must be competitive; adjusted for location
- 2. All faculty do not have to be treated the same; but treatment must be transparent
- 3. Reward "high performers"
- 4. Money is only part of the equation; focus also on non-salary factors
- 5. Make people feel valued and appreciated

