

## HOW TO RETURN EMPTY VACCINE BOXES TO MCKESSON SPECIALTY DISTRIBUTION



- 1) Find the return label—it's already on a flap of the box (see pictures).
- 2) Close the box with the return label flap exposed.
- 3) Give the box to UPS at the time of the next delivery.

If UPS doesn't routinely come to your office, contact McKesson Specialty Customer Care at (877) 822-7746 or [CDCCustomerService@McKesson.com](mailto:CDCCustomerService@McKesson.com) to coordinate pick-up service.

Exception: If your immunization program office requires you to coordinate box returns through them, then do so instead of contacting McKesson.

NEVER call UPS directly to request pick-up service or else you will be charged \$10.



**Return Label**

