Hints for 2003 Eligible Plant List and Plant Price Schedule Users

1. **The 2003 Eligible Plant List and Plant Price Schedule (EPLPPS) software with the words "(Revised 08-02)" replaces the original 2003 EPLPPS software. Inventory lists created in the original version of the 2003 software should be exported (for subsequent import into the revised version) prior to removal of the original software from your computer.**
    The revised 2003 EPLPPS impacts the following states: Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, South Carolina, and Tennessee.

2. **Before installing the 2003 EPLPPS software, close all other applications.**

3. **Reindex the files when opening the software after an "ungraceful" exit.**
    If the software "locks up" or "boots you out" or if you turn off the computer without exiting the software, you should reindex the files (File, Reindex) immediately after opening the software the next time. This will prevent many unusual problems which may occur, such as: not finding the correct plant name; not seeing a valuation estimate or plant inventory that has been saved; not finding a client; seeing duplicate lines of data, etc.

4. **Only one version or copy of the EPLPPS software may be open at a time.**
    Always close one version of the EPLPPS software before opening another. You cannot have copies of the 2002 and 2003 EPLPPS software open simultaneously. You cannot have two copies of the 2003 EPLPPS open simultaneously. The software applications will be looking for the same files. If you attempt to have two open at the same time, you may get an "Illegal Seek Offset" error that will close the software. If that happens, close both applications and reindex the files immediately upon re-opening the software.

5. **Be very sure of the source of the files when you import files into the 2003 EPLPPS software.**
    You may only import files from the 2002 EPLPPS, from the 2002 Nursery Appraisal Software or from another copy of the 2003 EPLPPS. The files exported from each of the software applications and versions will have different file extensions. The file extensions that may be imported into a copy of the 2003 EPLPPS are listed below:
    > .xp8 --- From the 2002 Eligible Plant List and Plant Price Schedule Software
    > .xc8 --- From the 2002 Nursery Appraisal Software
    > .xp9 --- From the 2003 Eligible Plant List and Plant Price Schedule Software

    You may only import files with one of the above-listed file extensions.

6. **Be certain to print the "Import Exception Report" when importing files from the 2002 EPLPPS or the 2002 Nursery Appraisal Software.**
    The "Import Exception Report" (if necessary) will be generated when a file is imported from one of the 2002 versions of software. It will list plants that, for one reason or another, have not been included in the import. If you desire to have those plants included on the "Valuation Estimate," you must manually enter them. In most cases, the reason is listed. However, one catchall heading is "Unable to import these plants." Some of the reasons for a plant name to appear under this heading are: an internal serial number was changed for the plant by DataScape; no detail was listed for the plant in the imported file; or some data for the plant was corrupt.

    The "Import Exception Report" will only be available at the initial import of the list, so you must print or preview it at the time of import. If you forget to look at it, you could import the list again to see the "Import Exception Report" and then delete the second imported list.

7. **If you are using Microsoft Windows 95 or 98, you may see the error message, "API call caused an exception."**
    If the message appears on your screen, you may click on "Ignore" and continue. This problem is caused by some printer drivers and might be solved by installing printer drivers from the Windows CD rather than from the printer manufacturer. Continuing to click on "Ignore" when this error message appears will not cause any problems with your data.

NOTE: Use "Help" (F1) for more information on how to use the 2003 EPLPPS software.