

SECURITY FOR PUBLIC WATER SUPPLIES

A photograph of a dirt road leading through a chain-link fence gate. In the background, a water tower is visible among trees. The scene is outdoors with a clear blue sky.


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1. KNOW YOUR SYSTEM

🔒 Secure plant

- Control access to *all* plant areas
- 🔒 Secure all access points outside plant
 - Storage, valves, wells, distribution
- 🔒 Establish a firm communication line

2. KNOW YOUR EMPLOYEES

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- # Screen applicants carefully
 - # Meet and get to know existing employees
 - # Monitor activity
 - # Follow up on all suspicious activity

3. LAW ENFORCEMENT RELATIONS



Know your local law enforcement

- ▣ Who to contact and phone numbers

- ▣ Make sure they know your facilities

Learn national and regional (FBI) contacts

Give them a contact for your organization



4. KNOW YOUR NEIGHBORS

- # Hold neighborhood meetings in all residential areas around system infrastructure**
- # Establish neighborhood watch programs**
- # Follow up on all customer reports**
- # Give customers a person to call in case of suspicious activity**

The background image shows a dirt area with a large, circular, corrugated metal lid or cover in the center. There are some small plants and debris scattered around. The text is overlaid on this image in a yellow, bold font.

Environmental Protection Agency

<http://www.epa.gov/safewater/security/index.html>

American Water Works Association

<http://www.awwa.org/>

U.S. Centers for Disease Control & Prevention

<http://www.bt.cdc.gov>

Association of Metropolitan Water Agencies

<http://www.amwa.net/isac/amwacip.html>