

The Effects and Impact of Communication Technologies in Health Marketing

August 30, 2007

National Conference on Health Marketing, Communication, and Media

Atlanta, Georgia



Centers for Disease Control and Prevention Coordinating Center for Health Information and Service

National Center for Health Marketing



A new sexual health cell phone text

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SexInfo

Today's Presenters

Steve Cole Vice President, Research, Hope Lab

Erin Edgerton Content Lead, Interactive Media, CDC/NCHM

Nedra Weinreich President/Founder, Weinreich Communications

Pamela Whitten Professor/Associate Dean, Michigan State University

- eHealth (also written e-health) is a relatively recent term for healthcare practice which is supported by electronic processes and communication. The term is inconsistently used: some would argue it is interchangeable with health care informatics, while others use it in the narrower sense of healthcare practice using the Internet. The term can encompass a range of services that are at the edge of medicine/healthcare and information technology:
 - Electronic Medical Records: enable easy communication of patient data between different healthcare professionals (GPs, specialists, care team, pharmacy)
 - **Telemedicine**: includes all types of physical and psychological measurements that do not require a patient to travel to a specialist. When this service works, patients need to travel less to a specialist or conversely the specialist has a larger catchment area.
 - Evidence Based Medicine: entails a system that provides information on appropriate treatment under certain patient conditions. A healthcare professional can look up whether his/her diagnosis is in line with scientific research. The advantage is that the data can be kept up-to-date.[*citation needed*]
 - **Consumer Health Informatics** (or citizen-oriented information provision): both healthy individuals and patients want to be informed on medical topics.
 - Health knowledge management (or specialist-oriented information provision): *e.g.* in an overview of latest medical journals, best practice guidelines or epidemiological tracking.
 - Virtual healthcare teams: consist of healthcare professionals who collaborate and share information on patients through digital equipment (for transmural care).

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What do you mean by eHealth?

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What do you mean by Web 2.0?

- New media: media that can only be created or used with the aid of computer processing power. It is a form of media that includes some aspect of interactivity for its audience and is usually in digital form.
- Social media: online technologies and practices that people use to share opinions, insights, experiences, and perspectives.
- Web 2.0: a perceived second generation of Web-based services—such as social networking sites, wikis, communication tools, and folksonomies—that emphasize online collaboration and sharing among users.