

### The Effects and Impact of Communication Technologies in Health Marketing

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National Conference on Health Marketing, Communication, and Media

Atlanta, Georgia



Centers for Disease Control and Prevention Coordinating Center for Health Information and Service

National Center for Health Marketing



A new sexual health cell phone text

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SexInfo

#### **Today's Presenters**

Steve Cole Vice President, Research, Hope Lab

Erin Edgerton Content Lead, Interactive Media, CDC/NCHM

Nedra Weinreich President/Founder, Weinreich Communications

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- eHealth (also written e-health) is a relatively recent term for healthcare practice which is supported by electronic processes and communication. The term is inconsistently used: some would argue it is interchangeable with health care informatics, while others use it in the narrower sense of healthcare practice using the Internet. The term can encompass a range of services that are at the edge of medicine/healthcare and information technology:
  - Electronic Medical Records: enable easy communication of patient data between different healthcare professionals (GPs, specialists, care team, pharmacy)
  - **Telemedicine**: includes all types of physical and psychological measurements that do not require a patient to travel to a specialist. When this service works, patients need to travel less to a specialist or conversely the specialist has a larger catchment area.
  - Evidence Based Medicine: entails a system that provides information on appropriate treatment under certain patient conditions. A healthcare professional can look up whether his/her diagnosis is in line with scientific research. The advantage is that the data can be kept up-to-date.[*citation needed*]
  - **Consumer Health Informatics** (or citizen-oriented information provision): both healthy individuals and patients want to be informed on medical topics.
  - Health knowledge management (or specialist-oriented information provision): *e.g.* in an overview of latest medical journals, best practice guidelines or epidemiological tracking.
  - Virtual healthcare teams: consist of healthcare professionals who collaborate and share information on patients through digital equipment (for transmural care).

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### What do you mean by eHealth?

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## What do you mean by Web 2.0?

- New media: media that can only be created or used with the aid of computer processing power. It is a form of media that includes some aspect of interactivity for its audience and is usually in digital form.
- Social media: online technologies and practices that people use to share opinions, insights, experiences, and perspectives.
- Web 2.0: a perceived second generation of Web-based services—such as social networking sites, wikis, communication tools, and folksonomies—that emphasize online collaboration and sharing among users.