



CUSTOMER ADVISORY BOARD (CAB) MEETING
May 13 – 14, 2008

TUESDAY, MAY 13, 2008
8:00 a.m. – 3:15 p.m.

- **REGISTRATION**
(8:00 a.m. – 8:15a.m.)
- **WELCOME**
(8:15 a.m.)
Joe Vitale
Chair

Gary Beets
KFC Regional Director
- **INTRODUCTIONS**
CAB Members
- **APPROVAL OF DECEMBER 4 – 5, 2007 MEETING MINUTES**
(8:45 a.m. – 8:50 a.m.)
- **GOVERNMENTWIDE ACCOUNTING**
(8:50 a.m. – 9:50 a.m.)
Mike Norman
FMS Washington
- **BREAK**
(9:50 a.m. – 10:00 a.m.)
- **PAYMENT APPLICATION MODERNIZATION**
(10:00 a.m. – 11:00 a.m.)
Julie Jensen / Traci Wolf
FMS Kansas City / FRB Kansas City
- **REGIONAL FINANCIAL CENTER UPDATES**
Susan Robinson, Deputy Director, Executive Branch
Francie Abbott, Manager, Financial Services & Support Branch
Randy Brown, Manager, Administrative Management Branch / Payment Facilities Branch
Denise Quirarte, Supervisor, Electronic Operations Branch
Jesse Chavez, PAM Project
(11:00 a.m. – 12:00 p.m.)
- **LUNCH**
(12:00 p.m. – 1:15 p.m.)
- **COLLECTIONS AND CASH MANAGEMENT MODERNIZATION (CCMM)**
(1:15 p.m. – 2:45 p.m.)
Andrew Ganahl
FMS Washington
- **BREAK**
(2:45 p.m. – 3:00 p.m.)
- **NOMINATIONS FOR VICE CHAIR**
(3:00 p.m. – 3:15p.m.)
- **ADJOURN**



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WEDNESDAY, MAY 14, 2008
8:00 a.m. – 3:00 p.m.

- **THE DIRECTIONS AND NEW EXPLORATION PROGRAMS OF THE KENNEDY SPACE CENTER**
(8:00 a.m. – 8:45 a.m.)
Gary Dahlke
Kennedy Space Center
- **TREASURY CHECK INFORMATION SYSTEM (TCIS)**
(8:45 a.m. – 9:30 a.m.)
Dawn Johns
FMS Washington
- **BREAK**
(9:30 a.m. – 9:45 a.m.)
- **HROC/KROC TRANSITION**
(9:45 a.m. – 10:30 a.m.)
Denise Quirarte
FMS Kansas City
- **AGENCY UPDATES**
(10:30 a.m. – 11:15 a.m.)
CAB Members
- **ELECTIONS – VICE CHAIR**
(11:15 a.m. – 11:30 a.m.)
- **LUNCH**
(11:30 a.m. – 1:00 p.m.)
- **SOCIAL SECURITY ADMINISTRATION (SSA) - How the SSA operational process works.**
(1:00 p.m. – 1:45 p.m.)
Charone Garland &
Andrea Arrington
SSA Baltimore
- **SSI EVOLVING - A Video presentation on how the SSI program is modernizing to an electronic or internet based system.**
(1:45 p.m. – 2:15 p.m.)
Denny Lessner
SSA Baltimore
- **BREAK**
(2:15 p.m. – 2:30 p.m.)
- **ANNOUNCEMENT OF VICE CHAIR**
(2:30 p.m. – 2:45 p.m.)
- **OPEN FORUM DISCUSSION- Questions & Answers Next Meeting**
(2:45 p.m. – 3:00 p.m.)
- **ADJOURN**