

TABLE OF CONTENTS

FOREWORD.....	
AGREEMENT ON CO-OPERATION BETWEEN UNITED STATES AND CANADA ON CIVIL EMERGENCY PLANNING	
INTRODUCTION	
DEFINITION.....	
INTERPRETATION	
NOTIFICATION	
ACTIVATION	
CROSS BORDER DISASTER CO-ORDINATING COMMITTEE MEMBERSHIP	
DECLARATION OF AN EMERGENCY	
GENERAL.....	
DECLARATION	
PROVINCIAL/STATE/FEDERAL ASSISTANCE.....	
INTERNATIONAL JOINT COMMITTEE ON EMERGENCY PLANNING ORGANIZATION	
RESPONSIBILITIES.....	
EMERGENCY OPERATIONS GROUP (EOG)	
MEMBERSHIP OF EMERGENCY OPERATIONS GROUP (EOG)	
CROSS BORDER COMMITTEE FAN-OUT PROCEDURES.....	
REGION OF NIAGARA.....	
COUNTY OF ERIE	
COUNTY OF NIAGARA.....	
FAN-OUT PROCEDURES	
EVACUATION PROCEDURES.....	
TRANSPORTATION OF EVACUEES	
COMMUNICATIONS	
STANDARD OPERATING PROCEDURES FOR CROSS BORDER EMERGENCY OPERATIONS CENTRE ("EOC")	
FOREWORD	
CHAPTER 1	
FUNCTIONS AND ORGANIZATION	
AIM 22	
LOCATION	
GENERAL.....	

FUNCTIONS.....
ORGANIZATION AND ESTABLISHMENT
COMMUNICATIONS AND MEDIA RELEASES.....
CHAPTER 2
PUBLIC INFORMATION
GENERAL.....
CHAPTER 3
OPERATIONS AND MESSAGE CONTROL.....
GENERAL.....
MESSAGE CONTROL.....
PREPARATION AND HANDLING OF WRITTEN MESSAGES
GENERAL.....
PREPARATION OF MESSAGES.....
MESSAGE HANDLING.....
OUTGOING MESSAGES.....
INCOMING MESSAGES
EMERGENCY MESSAGE FORM.....
MESSAGE REGISTER.....
CHAPTER 4
ACTION BY LIAISON OFFICERS
GENERAL.....
BRIEFING.....
RESPONSIBILITIES
TERMINATION OF EMERGENCY.....
ANNEX "A"
BRIDGE AUTHORITIES.....
NATIONAL OR INTERNATIONAL ALERT OR EMERGENCY
ANNEX "B"
CUSTOMS AND IMMIGRATION
U.S. CUSTOMS CROSS BORDER CONTINGENCY PLAN
CANADA CUSTOMS/IMMIGRATION CROSS BORDER
CONTINGENCY PLAN
ANNEX "C"
LAW ENFORCEMENT
ACTION BY LAW ENFORCEMENT AGENCIES.....
ANNEX "D"
FIRE

STANDARD OPERATING PROCEDURES FOR FIRE RELATED
DISASTERS

ANNEX "E"
 SOCIAL SERVICES
 ACTION BY SOCIAL SERVICES DEPARTMENTS

ANNEX "F"
 EMERGENCY HEALTH SERVICES
 AMERICAN AND CANADIAN CROSS-BORDER EMS RESPONSE
 SEQUENCE
 GUIDELINES FOR CANADIAN(ONTARIO) AMBULANCES
 REQUESTED TO PROVIDE CROSS BORDER ASSISTANCE INTO
 THE UNITED STATES.....

ANNEX "G"
 COMMUNICATIONS

ANNEX "H"
 TRANSPORTATION

ANNEX "I".....
 MILITARY LIAISON.....
 MILITARY RESOURCE LIST.....
 MILITARY CONTACT PERSONS

ANNEX "J"
 ENVIRONMENTAL RESPONSE

MAPS 78
 County of Erie
 County of Niagara.....
 Region of Niagara.....

PROCEDURES AND PLANS.....

INTERNATIONAL JOINT COMMITTEE ON EMERGENCY PLANNING

{PRIVATE }FOREWORD{tc \ 1 "FOREWORD"}{PRIVATE }

Whereas the federal governments of United States and Canada recognize that it is advantageous for each to share resources and manpower in times of national and peacetime disasters, so too has the Regional Municipality of Niagara, Province of Ontario, and the Counties of Erie and Niagara in the State of New York, recognize the necessity of mutual co-operation and aid in times of local disasters.

In the event of a peacetime disaster of serious proportions requiring significant co-operation and co-ordination of resources, a plan between the two Counties and Regional Municipality of Niagara to address emergencies and disasters will assure a full and effective response and utilization of resources and manpower essential to the safety, care, and welfare of all peoples within the three municipalities.

These Standard Operating Procedures provide an outline of the immediate action to be taken by elected and appointed officials, and organizations of the two counties and Regional Municipality that would be involved dependent on the nature and extent of the disaster.

When an emergency has been declared, these Standard Operating Procedures will not supersede any County or Regional Municipal disaster plan in effect, and authority of County and Regional plans still lie with the respective municipalities.

This Cross Border Contingency Plan will become an annex to existing County and Regional plans and an emergency under this plan will be declared if the severity and geography of the event warrant outside support services.

All Regional, County, and local municipal elected officials with emergency responsibilities should be fully conversant with the contents of this document and be prepared to fulfil their responsibilities when requested.

This Cross Border Contingency Plan is prepared and **hereby empowered** under the executive authority of the undersigned:

Joel A. Giambra
Erie County Executive
Erie County N.Y.

William Ross
Legislative Chairman
Niagara County N.Y.

Peter Partington
Regional Chairman
Regional Municipality of Niagara ON

This Cross Border Contingency Plan **is hereby supported** under the executive authority of the undersigned:

Anthony Masiello
Mayor, Buffalo N.Y.

Vince Anello
Mayor, Niagara Falls N.Y.

Ted Salci
Mayor, Niagara Falls ON

Wayne Redekop
Mayor, Fort Erie ON

Garry Burroughs
Lord Mayor, Niagara-on-the-Lake ON

{PRIVATE }AGREEMENT ON CO-OPERATION BETWEEN UNITED STATES AND CANADA{tc \ 1 "AGREEMENT ON CO-OPERATION BETWEEN UNITED STATES AND CANADA"}

ON CIVIL EMERGENCY PLANNING

*Statement of Principles Concerning
United States - Canada Co-operation on
Civil Emergency Planning*

1. The following Statement of Principles is intended to be used as a guide to civil emergency authorities in both countries.
2. Nothing in this agreement will derogate from the application of Canadian law in Canada or United States law in the United States. However, the authorities of either country may request the assistance of the other country in seeking appropriate alleviation if the normal application of law in either country might lead to delay or difficulty in the rapid execution of necessary civil emergency measures.
3. The agencies of both governments charged with civil emergency responsibilities will seek to ensure that in areas of common concern, plans of the two governments for the emergency use of manpower, material resources, supplies, systems and services will, where feasible and practicable, be compatible.
4. Each government will use its best efforts to facilitate the movement of evacuees, refugees, civil emergency personnel, equipment or other resources into its territory or across its territory from one area of the country to another when such movement is desired to facilitate civil emergency operations in either country. To this end:
 - a. To the maximum extent permitted by law and regulation, the Government of the United States and the Government of Canada, during a period of an emergency, use their best efforts to reduce to a minimum any delays, which might otherwise be caused by border crossing requirements. Both governments will also use their best efforts to ensure that civil emergency equipment, facilities, and supplies may be used effectively and to mutual advantage in joint peacetime tests, preparations and exercises.
 - b. The agencies of both governments charged with civil emergency responsibilities will consult to identify and to remove any serious potential impediments to cross border assistance, emergency operations and the cross border flow of commodities. Unresolved problems will be reported to the United States-Canada Civil Emergency Planning Committee for further action.

5. For the purpose of emergency relief, health and welfare services, each government will use its best efforts to ensure that those citizens or residents of the other country on its territory are treated in a manner no less favourable than its own citizens.
6. Each government will use its discretionary powers as far as possible to avoid a levy of any national tax on the services, equipment and supplies of the other country when the latter are engaged in civil emergency activities on the territory of the other, and will use its best efforts to encourage state, provincial, and local authorities to do likewise.
7. When transportation, communication and related facilities and equipment, which are subject to the control of one government are made available for emergency use to the other government, the charges to that government will not exceed those paid by similar agencies of the government making these resources available. To this end mutually acceptable arrangements will be worked out as necessary by the two governments.
8. In its emergency planning, each government will include provisions for adequate security and care for the personnel, equipment, and resources of the other country entering its territory by mutual agreement in pursuance of authorized civil emergency activities. Such provisions will also ensure access to supplies necessary for their return.
9. Transportation and other equipment originating in one country at the onset of an emergency may be temporarily employed under mutually agreed terms by the appropriate authority of the country in which the equipment is located.
10. Perishable or other readily consumable supplies located in one country at the time of an emergency but owned by parties in the other country may be disposed of under mutually agreed terms by the appropriate civil emergency authorities of the two countries.
11. Each government will call to the attention of its state, provincial, local or other authorities in areas adjacent to the international border the desirability of achieving compatibility between civil emergency planning in the United States and Canada. For the purpose of achieving the most effective civil emergency planning co-operation possible between the United States and Canada, each government will insofar as consistent with national plans and policies, also encourage and facilitate co-operative emergency arrangements between adjacent jurisdictions on matters falling within the competence of such jurisdictions.

This "Agreement Between the Government of Canada and the Government of United States of America on Co-operation in Comprehensive Civil Emergency Planning and Management", signed April 28, 1986 has been altered slightly to reflect specific local functions by the Cross Border Committee (4a and 4b).

Further, the Cross Border Contingency Plan has been revised and updated to address the immediate concerns and requirements necessary to ensure an immediate and effective
Cross Border Contingency Plan

response to any disaster or situation, which threatens the lives or property of the residents within these municipalities.

{PRIVATE }INTRODUCTION{tc \1 "INTRODUCTION"}

{PRIVATE }DEFINITION{tc \2 "DEFINITION"}

1. Peacetime disasters or emergencies are defined as situations, or the threat of situations, abnormally affecting the lives and property, which by their nature and magnitude require a controlled and co-ordinated response by a number of agencies, both governmental and private, under the direction of the appropriate elected and/or public officials, **as distinct from routine operations carried out by an agency or agencies**, (e.g. fire fighting, police activities, normal hospital routines).
2. Peacetime disasters may be caused by the elements of nature or through the actions of humans. They may include but are not limited to floods, fires, hurricanes, tornadoes, earthquakes, landslides, explosions, crashed aircraft, severe snow and ice storms, rail crash, toxic or flammable gas escape, or any other incident which endangers lives or the loss of property within the two Counties and Region.
3. This plan, at no time usurps existing federal, provincial, County, Region, or municipal plans within the boundaries of the two Counties and Region.

{PRIVATE }INTERPRETATION{tc \2 "INTERPRETATION"}

4. A disaster may be instantaneous and may affect any one of the **Municipalities**, Counties or Region, or in rare instances, all. A local calamity may escalate at the County and Regional level and may contain elements of possible escalation into a situation of serious proportions that may affect the neighbouring County or Region identified in this plan.
5. The initial and prime responsibility for providing immediate assistance rests with the County or Regional government affected and may require the services such as fire, police, health, social services, public works, and public utilities. An emergency under the Cross Border Contingency Plan may be declared when (1) requested by the head of government of the affected County or Region, or (2) the emergency, due to geography, may require evacuation into a neighbouring Region or County, or (3) that the Region or County affected requests mutual aid support, which may include the supplying of manpower, resources, social services, fire, public works, emergency health services, or and other specialized expertise as deemed necessary by the affected municipality.

6. That the County or Region affected has declared a state of emergency invoking their respective County or Regional plan.

{PRIVATE }NOTIFICATION{tc \ 2 "NOTIFICATION"}

7. It is advisable that any **Municipality**, County or Region officially declaring an emergency under their local plan, notify the County and Region not affected of their status and to request, if necessary a "standby" status. The County and Region will prepare themselves for supplying potential support and mutual aid as deemed necessary, if "officially" requested. Notification for a cross border alert should be processed through the Disaster Preparedness offices and should only be put into effect when the Chairman or County Executive has authorized the alert to be issued. Regional/County police or fire officials and agencies may also be contacted if deemed necessary as alternates.
8. Upon receipt of any alert from County or Region, a complete fan-out to all vital services identified in this plan in annex form will be fully implemented and put on alert subject to the event.
9. All members of the International Joint Committee on Emergency Planning for the Counties of Erie and Niagara, and the Regional Municipality of Niagara will be informed and put on standby. Each member will inform appropriate government, departments, agencies, and volunteers of the alert and put on standby. Each County or Region put on standby will inform their respective Disaster Co-ordinating Committee subject to their own County or Regional plan, and members put on standby.
10. Each County or Region when notified "officially" of a Cross Border alert should contact their respective state of provincial Emergency Measures office advising them of the alert status which has been initiated.

{PRIVATE }ACTIVATION{tc \ 2 "ACTIVATION"}

In the event that activation of the Cross Border Contingency Plan occurs, in whole or in part, the following must take place:

11. The Chairman and/or Vice Chairman of the affected area will make the determination as to whether one or both of the other entities will be needed.
12. The entities' Chairman and/or Vice Chairman when notified, will, after consultation with the Chairman or Vice Chairman of the affected area, make the appropriate notifications after determining what is or will be needed to assist the affected area.
13. A decision will be made by the requesting agency as to what radio frequency will be used in the affected area and will be the primary frequency for operation unless otherwise designated by the officer in charge of the incident (refer to **Annex G** for agency frequencies).
14. Whenever calling on the designated frequency the official from the assisting entity will use the following respective call signs:

CALL SIGN

IJC - CANADA
IJC - NIAGARA
IJC - ERIE

APPLIES TO

Niagara Region
Niagara County
Erie County

15. If additional frequencies are needed and utilized, the same call signs will apply.
16. The appropriate 24 hour numbers for notification purposes have been included in the plan for all personnel.
17. The Chairman/Vice Chairman of the affected area when activating the Contingency Plan will advise the assisting entities of the location to convene members of the Emergency Operations Control Group.

{PRIVATE }CROSS BORDER DISASTER CO-ORDINATING COMMITTEE MEMBERSHIP{tc \l 1 "CROSS BORDER DISASTER CO-ORDINATING COMMITTEE MEMBERSHIP"}

<u>Region of Niagara</u>	<u>County of Erie</u>	<u>County of Niagara</u>
Regional Chair	County Executive	Chairman of Legislature
Chief Administrative Officer	Chief Administrative Officer	Chief Administrative Officer
Communications	Communications	Communications
Emergency Management	EMO Commissioner	EMO Director
Community Services	Social Services	Social Services
Legal	Legal	Legal
Emergency/Health Services	Emergency/Health Services	Emergency/Health Services
Fire Co-ordinator	Fire Co-ordinator	Fire Co-ordinator
Police NRPS OPP RCMP CN Police	Police Erie County Sheriff's Buffalo Police Dept. New York State Police	Police Niagara County Sheriff's Niagara Falls Police NYS Police
Provincial EMO	State EMO	State EMO

{PRIVATE }DECLARATION OF AN EMERGENCY{tc \ 1 "DECLARATION OF AN EMERGENCY"}

{PRIVATE }GENERAL{tc \ 2 "GENERAL"}

1. The County or Region affected, upon identifying that the disaster or impending disaster, due to its size and geography, may request assistance from the Region or County not affected.

{PRIVATE }DECLARATION{tc \ 2 "DECLARATION"}

2. The County Executive, Legislative Chairman, Regional Chair, or their designate, if he or she is absent, may officially declare an emergency under this plan. In the event of such a declaration, the following actions may be undertaken:
 - a. The evacuation of buildings within the disaster area which are themselves considered dangerous, or in which the occupants are considered to be in danger and that facilities may, due to geography, regardless of County or Regional boundaries, may require instant response and control
 - b. The evacuation of segments of the populace into the neighbouring County or Region
 - c. Discontinuation of any public services in the County or Region affected. Due to geography (i.e. County or Regional boundaries) certain services discontinued may impact on a neighbouring County or Region, i.e. electricity, natural gas, transportation, etc.
 - d. Request for arrangements, accommodation, and maintenance on a temporary basis, for any residents who are displaced from the County or Region affected and are in need of assistance, and request the County or Region not affected to receive and maintain the populace evacuated
 - e. The calling out and employment as appropriate of Municipal, County, and Regional personnel and equipment identified in the annex listed within this plan and made available to the Region or County requesting the support in question
 - f. Requesting the assistance of personnel and equipment of voluntary agencies as may be required for emergency operations in the annexes listed within this plan

- g. Requesting assistance of personnel and equipment of provincial, state and federal government agencies as may be required for emergency operations and identified within the listed annexes
- h. The calling out and employment as appropriate any emergency services identified within the listed annexes

{PRIVATE }PROVINCIAL/STATE/FEDERAL ASSISTANCE{tc \ 2 "PROVINCIAL/STATE/FEDERAL ASSISTANCE"}

- 3. If the County or Region affected declares an emergency under this plan to be in effect, the municipality affected will, subject to its own disaster plan, inform state, provincial, and federal officials, as identified in their respective plans. The Cross Border Contingency Plan does not usurp any existing state, provincial, or federal procedures and is activated for the short term only. State, provincial, and federal assistance and resources can be requested to supplement local government action when an appropriate response is beyond the capability of local government. The Cross Border Contingency Plan will be implemented to support local government response operations and will continue its efforts to advise and co-ordinate appropriate application of state and federal resources if available.
- 4. The following procedural annex of government bodies and agencies will respond to the request of the EOC of the affected County or Region and will be co-ordinated by the Cross Border EOC on behalf of the affected municipality.

Annex "A"	Bridge Authorities
Annex "B"	DHS Bureau of Customs and Border Protection
Annex "C"	Law Enforcement
Annex "D"	Fire
Annex "E"	Social Services
Annex "F"	Emergency Health Services
Annex "G"	Communications
Annex "H"	Transportation
Annex "I"	Military Liaison
Annex "J"	Environmental

{PRIVATE }INTERNATIONAL JOINT COMMITTEE ON EMERGENCY PLANNING ORGANIZATION{tc \ 2 "INTERNATIONAL JOINT COMMITTEE ON EMERGENCY PLANNING ORGANIZATION"}

- 5. The International Joint Committee on Emergency Planning for the Counties of Erie and Niagara and the Regional Municipality of Niagara is a permanent committee of appointed members by by-law of the respective councils. The makeup of the International Joint Committee on Emergency Planning is: Chairman, Vice-Chairman, and selected members representing the two Counties and Region, the

membership will be representative of the three governments in question and size and appointment may change. Regional and County membership will also include federal, state, provincial, and other vital service agencies.

6. The International Joint Committee on Emergency Planning for the Counties of Erie and Niagara and the Regional Municipality of Niagara will meet three times a year, or as necessary, to review the plan and will, if the plan is declared, first contact the Disaster Preparedness Office official in the County or Region affected, and be prepared to convene for co-ordination of services that address cross border manpower and resources that may or are requested by the Region or County requesting this support. The Cross Border Committee will convene at Regional Niagara Headquarters, Erie, or Niagara County Headquarters dependent on the emergency and its effects. The Rainbow Bridge, Niagara Bridge Commission, or Peace Bridge Authority offices may be used as a command post or location for liaison officers for identifying resources, evacuation, etc. through border crossings.

{PRIVATE }RESPONSIBILITIES{tc \ 2 "RESPONSIBILITIES"}

7. The International Joint Committee on Emergency Planning for the Counties of Erie and Niagara and the Regional Municipality of Niagara will be responsible for the evacuation, co-ordination, manpower and resources entering to and from both countries, including vital service agencies. Co-ordination will be linked via communication to the affected municipal Disaster Control Group. All requests for any assistance will be forwarded to the International Joint Committee on Emergency Planning for the Counties of Erie and Niagara and the Regional Municipality of Niagara via restricted radio, cellular, phone, FAX, hams, and designated emergency restricted radio frequencies. Other forms of communications will be used subject to the emergency in question. All control, administration, and maintenance of cross border support will be through the International Joint Committee. All responding agencies and services will report directly to the appropriate agency identified by the Disaster Control Group of the affected municipality. Co-ordination, direction, route, transportation, etc. will be forwarded to the appropriate agencies before entering the affected municipality issued by the International Joint Committee.

{PRIVATE }EMERGENCY OPERATIONS GROUP (EOG){tc \ 2 "EMERGENCY OPERATIONS GROUP (EOG)"}

8. The Emergency Operations Group (EOG) will convene upon declaration of the plan by a County or Region.
9. The EOG will consist of members of the International Joint Committee on Emergency Planning and will add vital services, province or state representatives as deemed necessary. A communications section will also be implemented under supervision of the EOG. Additional members will be appointed as warranted. The

chairman of the EOG will be responsible for co-ordination of all functions for the Operations Group.

{PRIVATE }MEMBERSHIP OF EMERGENCY OPERATIONS GROUP (EOG){tc \ 2 "MEMBERSHIP OF EMERGENCY OPERATIONS GROUP (EOG)"}

10. Emergency Management Program - Niagara Region
Emergency Preparedness Office - Erie County
Emergency Preparedness Office - Niagara County
Social Services - Erie and Niagara Counties, Niagara Region
Red Cross - Erie and Niagara Counties, Niagara Region
Fire Co-ordinators - Erie and Niagara Counties, Niagara Region
Police - Erie and Niagara Counties, Niagara Region
Emergency Health/Medical Services - Erie and Niagara Counties, Niagara Region
State and Provincial EMO
County Executive
County Chairman
Regional Chair
County and Regional Chief Administrative Officers
Niagara Regional Police Service
Erie County Sheriff's Department
Niagara County Sheriff's Department
New York State Parks Police
Niagara Parks Police (Niagara Parks Commission)
Niagara Falls Police Department
Buffalo Police Department
Others as deemed necessary

{PRIVATE }CROSS BORDER COMMITTEE FAN-OUT PROCEDURES{tc \ 2 "CROSS BORDER COMMITTEE FAN-OUT PROCEDURES"}

11. **{PRIVATE }REGION OF NIAGARA{tc \ 3 "REGION OF NIAGARA"}**

24 Hours - Regional Niagara Emergency Management Program
905-685-1571 Program Manager, Emergency Management

24 hours – Niagara Regional Police Service
905-688-4111 Inspector / Commander Field Support Division

24 hours - Regional Fire Co-ordinator
905-684-4311 Regional Fire Co-ordinator

24 hours – Emergency Services Division / Emergency Medical Services
905-685-1571 Director of Emergency Services

24 hours - Ontario Provincial Police
905-356-1311 or 1-888-310-1122

24 hours - CN Police
1-800-465-9239

{PRIVATE }COUNTY OF ERIE{tc \ 3 "COUNTY OF ERIE"}

24 hours - Department of Emergency Services
716-898-3696

24 hours - Disaster Preparedness Division
716-898-3696 Deputy Commissioner

24 hours - Fire Safety Division
716-898-3696 Deputy Commissioner

24 hours - Emergency Medical Services Division
716-898-3696 Deputy Commissioner

24 hours - Medical Emergency Radio System (MERS) Control
716-898-3696

24 hours - Erie County Sheriff
716-662-5554 Fax: 716-662-8477

24 hours - New York State Police - Troop A (Batavia)
1-585-343-2200
Fax: 585-344-2635

24 hours - New York State Police - Troop T
1-866-833-2982

24 hours - Buffalo Fire Department
716-851-5510 Dispatch

24 hours - HAZMAT
716-898-3696

24 hours - U.S. Border Patrol
716-447-3942

24 hours - Buffalo Police Department
1-716-851-4549 (911 Lt.)
Fax – 1-716-851-4504

{PRIVATE }COUNTY OF NIAGARA{tc \ 3 "COUNTY OF NIAGARA"}

24 hours - Fire
716-433-4482

Fire-Co-ordinator
Director, Disaster Preparedness

24 hours - New York State Police, 1 Lockport Station
716-434-5588

24 hours - Niagara County Sheriff's Department
716-438-3393 Fax: 716-438-3302

24 hours - U.S. Border Patrol
716-447-3942

24 hour - Niagara Falls Police Department
1-716-286-4711

24 hours - Niagara County Radio Control Center
Sheriff, Fire, Ambulance
716-433-4482

All other members of the Co-ordinating Committee will be contacted by the EMO Co-ordinator, Deputy Commissioner, or EMO Director of the respective County or Region.

In-depth lists of County or Region staff and departments are on file with the respective Emergency Co-ordinators and will be activated through their respective offices on behalf of the County or Region.

{PRIVATE }FAN-OUT PROCEDURES{tc \l 2 "FAN-OUT PROCEDURES"}

12. Police, Emergency Medical (Ambulance), and Fire Departments in the Niagara Region, Erie and Niagara Counties may be contacted directly through normal listed phone numbers or through the 911 system, other departments may be contacted directly via telephone.

*NOTE: All telephone numbers, FAX numbers radio frequencies are on file in respective Disaster Preparedness offices and are updated on a continual basis.

Ontario Provincial Police

Municipal Police Forces

Buffalo Police Department

Niagara Falls Police Department

New York State Police

New York State Parks Police

County Sheriffs

Niagara Regional Police

Niagara Parks Police (Niagara Parks Commission)

Border Patrol

R.C.M.P.

F.B.I.

New York State Emergency Management

Emergency Management Ontario

Customs/Immigration/Treasury/Bridge Authorities

Ministry of Environment

Environmental Protection Agency

U.S./Canada Conservation Authorities

New York State Department of Environmental Conservation Police

State Health Agency

Ministry of Health

Ambulance Services

Hospitals

Hydro and Utility Systems

Local Municipal Public Works

Region and County Public Works

Area Municipal Offices

Military - Canada/U.S.

Disaster Co-ordinating Committees- Erie and Niagara Counties

Regional Municipality of Niagara

County and Region Social Services

County and Region Health Services

All provincial, state, federal agencies involved

County Executive, Regional and County Chairman offices

Volunteer agencies, i.e. American Red Cross, Canadian Red Cross, The Salvation Army, etc.

Amateur Radio / HAMS - Canada/U.S.

Airports - Canada/U.S.

D.O.C./F.C.C.

St. Lawrence Seaway Authority

U.S./Canada Coast Guard

Weather Bureaus - Canada/U.S.

State/Province/Region/Municipal Fire Departments and agencies

Selected industries (specialized resources/manpower)

{PRIVATE }EVACUTION PROCEDURES{tc \ 1 "EVACUATION PROCEDURES"}

1. Declaration of the Cross Border Contingency Plan will activate specific cross border evacuation procedures if deemed necessary. The evacuation of large segments of the populous cross border will be co-ordinated by the EOG representing the Cross Border Planning Committee. The activation of customs, immigration, bridge authority, and commission will take place immediately (see Fan-Out).
2. The evacuated populace will become the responsibility of the Community Services departments (see attached annex), and the American Red Cross in New York State. Complete co-ordination and the supplying of all vital service support systems will be under the authority of the EOG and identified under the following annexes:

[Community Services Department \(Regional Niagara\)](#)

American Red Cross

Emergency Health/Medical Services

Law Enforcement

Communications

3. The evacuation of citizens across an international border must be controlled by the incident commander who will supply all information pertaining to the evacuees, i.e. registration, County, Region, EOG, location, inquiry, etc. Co-ordination, through the EOG will guarantee effective communications regarding evacuees and is addressed in annexes under "Social Services", "Emergency Health/Medical Services", and "Law Enforcement".

{PRIVATE }TRANSPORTATION OF EVACUEES{tc \ 2 "TRANSPORTATION OF EVACUEES"}

4. It is the responsibility of the municipality affected to supply transportation for the evacuation of the populous cross border. Additional transportation modes can be requested through the EOG, i.e. air, rail, land, and water. Transportation routes will be prioritized for supply of additional transportation support to the affected municipality through the EOG ([refer to Annex "H"](#)).
5. All modes of transport co-ordinated and implemented into the affected municipality by the EOG will receive direction on transportation routes into site, who to report to, who is responsible at site administratively, and maintenance contacts for equipment repair, etc.

6. Predetermined holding centres are identified by the respective Social Services departments and American Red Cross and are identified in each County or Region disaster plan. A detailed list of all holding centres, addresses, phone numbers, and floor plans are annexed in the respective County and Regional disaster plans.
7. The responsibility for transportation arrangements in the Niagara Region (Province of Ontario) will be designated to the Niagara Regional Police Service. In the County of Erie and the County of Niagara, responsibility for transportation arrangements will be designated to their respective Emergency Services organization.

{PRIVATE }COMMUNICATIONS{tc \ 1 "COMMUNICATIONS"}

1. Communications, during any major emergency, will be extremely difficult, but most critical. All communications links with the affected municipality will be seriously impaired and additional communication must be supplied. The municipality affected will supply ham operators to link with the neighbouring County and Region. A communications operations centre will be established by the EOG for co-ordination and communication interaction with the affected municipality and to supply such communications links with agencies responding to the municipality under their control.
2. An approved emergency frequency will be used by the two Counties and Region for this purpose (refer to Annex "G").
3. Additional communications will be supplied and are available to the municipality and EOG. Cellular, restricted radio frequencies, and landline phones are available (refer to Annex "G").
4. Vital service agencies are presently linked, i.e. fire, police, ambulance, Coast Guard, etc., and are addressed in the "Communications" annex. A radio link with the EOG of the affected municipality and the Cross Border EOG for information flow will be established upon receipt of a disaster alert, the request of the affected municipality to activate communication links for expansion of communications services will be implemented as deemed necessary and controlled by the municipality affected in concert with the Cross Border EOG.
5. Communications for evacuation cross border will be controlled by the receiving municipality in concert with the Cross Border EOG who in turn will link with the affected municipality.
6. Logs will be kept of all actions taken by the Cross Border EOG and will be made available to the affected and receiving municipalities after the emergency has been terminated.

{PRIVATE }STANDARD OPERATING PROCEDURES{tc \ 1 "STANDARD OPERATING PROCEDURES"}

FOR

CROSS BORDER EMERGENCY OPERATIONS
CENTRE ("EOC")

*FOR THE REGION OF NIAGARA, PROVINCE OF ONTARIO
AND FOR THE COUNTIES OF ERIE AND NIAGARA, NEW YORK STATE*

{PRIVATE }FOREWORD{tc \ 2 "FOREWORD"}

The purpose of this annex is to provide guidance to Cross Border members and other involved personnel outlining the functions, organizations, and operational procedures to be observed at Emergency Headquarters in a disaster/emergency situation.

{PRIVATE }CHAPTER 1{tc \1 "CHAPTER 1"}

{PRIVATE }FUNCTIONS AND ORGANIZATION{tc \2 "FUNCTIONS AND ORGANIZATION"}

{PRIVATE }AIM{tc \3 "AIM"}

The aim of this annex is to outline the functions and organization of the Cross Border Emergency Operations Centre (EOC).

{PRIVATE }LOCATION{tc \3 "LOCATION"}

The EOC will be located in the County of Erie or Niagara, or the Niagara Region. Designation of the actual EOC location will be determined at the time of declaration of this plan and will be subject to the municipality affected. Alternate EOC locations may be designated if needed.

{PRIVATE }GENERAL{tc \3 "GENERAL"}

The purpose of the EOC is to provide a location with good communications, at which services and organizations can operate jointly and, if necessary, in conjunction with local, provincial, and/or federal authorities in support of the municipality affected solely under the authority of this plan.

{PRIVATE }FUNCTIONS{tc \3 "FUNCTIONS"}

The Cross Border EOC will:

- a. Be the centre for co-ordination and direction of activities in supporting the affected municipality if the Cross Border Plan is activated
- b. Implement policy and directions from the affected municipality to agencies requested to support or supply services under this plan
- c. Provide the affected municipality with reports and information on the situation and availability of resources as required or requested
- d. Co-ordinate departmental activities approved in this plan in support of the municipality affected requiring assistance, specifically in the allocation of priorities where manpower and resources are entering border crossings

- e. Co-ordinate emergency services to ensure maximum assistance to the population affected by the disaster under the direction of the affected municipal EOC
- f. Co-ordinate activities between services when so required
- g. Brief representatives of the news media on the situation, as required, and explain the measures being taken in support of the municipality affected

{PRIVATE }ORGANIZATION AND ESTABLISHMENT{tc \ 3 "ORGANIZATION AND ESTABLISHMENT"}

The Cross Border EOC will consist of the following:

- a. Chairman, Vice-Chairman
- b. Cross Border EOG members
- c. Officials of provincial/state/lead ministries and departments, if required
- d. Officials of federal government departments, as required

{PRIVATE }COMMUNICATIONS AND MEDIA RELEASES{tc \ 3 "COMMUNICATIONS AND MEDIA RELEASES"}

Communications will be established at the EOC and will provide periodic updates to the designated public affairs officer within the affected area who will disseminate the appropriate information to the media. This will only occur once the designated public affairs officer has received authorization to release the information.

{PRIVATE }CHAPTER 2{tc \l 1 "CHAPTER 2"}

{PRIVATE }PUBLIC INFORMATION{tc \l 2 "PUBLIC INFORMATION"}

{PRIVATE }GENERAL{tc \l 3 "GENERAL"}

The Chairman or his/her designate of the Cross Border Committee will be responsible for the preparation and dissemination of all "official" information on behalf of the Cross Border EOC.

The Chairman may appoint a member of the EOG for media liaison on his behalf to represent the Committee if he is not available, or if he deems it necessary.

All public information releases must be approved by the Cross Border EOG and issued only by the Chairman or his designate.

All public information releases must be forwarded to the affected local government and approved by the local government EOC or Emergency Management Office before issuance.

Public information will only relate to Cross Border support services and will not relate to the declared emergency affecting the municipality. All information requests will be referred to the County or Region EOC for official comment.

{PRIVATE }CHAPTER 3{tc \ 1 "CHAPTER 3"}

{PRIVATE }OPERATIONS AND MESSAGE CONTROL{tc \ 2 "OPERATIONS AND MESSAGE CONTROL"}

{PRIVATE }GENERAL{tc \ 3 "GENERAL"}

The Vice-Chairman of the affected area or his/her designate will be responsible for the proper functioning of the operations room and for the provision of requirements for the EOC.

{PRIVATE }MESSAGE CONTROL{tc \ 3 "MESSAGE CONTROL"}L

A Message Control Officer will be responsible for dispatch and switchboard operators and appointed as the Message Control Officer by the Vice-Chairman.

1. He or she will ensure that all incoming and outgoing messages are correctly processed and passed to the proper recipient without unnecessary delay (attached are instructions for the preparation and handling of written messages).
2. Allocating operators to the different radio and telephone systems (excluding police, fire, and ambulance) as deemed necessary. NOTE: Police, fire and ambulance services will supply communications **personnel** and equipment at the EOC. He or she will ensure that all sets and telephones are constantly manned.
3. Maintaining a message register showing the disposition of all incoming and outgoing messages.
4. Technical matters concerning radio and telephone communications.
5. Bringing any problems to the attention of the Vice-Chairman.
6. The co-ordination of all communications systems responding to the Cross Border EOC on behalf of the Vice-Chairman.
7. HAM operators will supply communication officers and equipment as required.
8. To co-ordinate and implement if deemed necessary an inquiry and registration centre for evacuated citizens in concert with Social Services and volunteer agencies.
9. To acquire staff, equipment, and resources from the Vice-Chairman to accomplish any or all of the above functions.

{PRIVATE }PREPARATION AND HANDLING OF WRITTEN MESSAGES{tc \I 2 "PREPARATION AND HANDLING OF WRITTEN MESSAGES"}

{PRIVATE }GENERAL{tc \I 3 "GENERAL"}

Some of the information passing from one EOC to another will be in the form of written messages. All personnel who may be responsible for originating or handling messages must be familiar with correct message writing techniques, and must understand the purpose of those portions of the message form, which they will be required to complete.

{PRIVATE }PREPARATION OF MESSAGES{tc \I 3 "PREPARATION OF MESSAGES"}

1. Legibility

Messages should be typed if possible. If this is not possible, they must be clearly written or printed.

2. Clarity

Extreme care is necessary when drafting messages to ensure that they are clear, to the point and contain no ambiguities.

3. Brevity

Messages must be concise and contain only essential information. Words such as AND, BUT, FOR, IN and THE should be omitted wherever possible. Clarity, however should not be sacrificed for the sake of brevity. It is better to use a few more words than to find it necessary to send a second message clarifying the first. When requesting several items of information, letter the items. This helps the recipient to understand what is required and enables him to answer in fewer words by using the item letters.

4. Abbreviations

Where there is no possibility of misunderstanding, conventional abbreviations may be used. Abbreviations peculiar to a department or service may be used at the discretion of the originator, within that department or service.

5. Punctuation

Punctuation should not be used unless necessary to the sense of the message. When it is essential to employ punctuation only approved symbols may be used.

6. The Emergency Message Form

The Message Form is made up of an original with two copies and will be used for all incoming/outgoing messages during the event of a peacetime disaster situation.

Attached is a sample of the Emergency Message Form, which contains an explanation on the necessary information to complete the form properly, and its distribution (see page 25).

The three-part message form and or Message Register will be used by radio and telephone operators at all times, for any and all calls.

{PRIVATE }MESSAGE HANDLING{tc \ 3 "MESSAGE HANDLING"}

Messages will be handled within the EOC in the following manner:

1. **{PRIVATE }OUTGOING MESSAGES{tc \ 4 "OUTGOING MESSAGES"}**

Each member of the EOG will prepare his own outgoing messages and will maintain the following sequence:

- a. Prepare message in pen and ensure it is legible.
- b. Sign form with legible signature.
- c. Detach copy no. 3 for retention, forward copies 1 and 2 to Message Control Officer.

Message Control Officer will:

- i. Check the message for date, time, and proper address.
- ii. Enter the message in the Message Register (attached is sample of Message Register - see page 26).
- iii. Hand copy no. 3 to radio/telephone/FAX operator for sending message.
- iv. Retain copy no. 2 for file.

Radio/Telephone/FAX Operators will:

- i. Send message exactly as written.

- ii. Under "ACTION TAKEN", fill in necessary information needed to complete form.
- iii. Retain copy no. 3 for file.

2. **{PRIVATE }INCOMING MESSAGES{tc \ 4 "INCOMING MESSAGES"}**

The radio/telephone/FAX operators receiving the message will:

- a. Write or print the message exactly as received on the message form.
- b. Duplicate all FAX copies and deliver.
- c. Fill in pertinent information such as date, time, etc.
- d. Detach copy no. 3 for retention and hand copies no. 1 and 2 to the Message Control Officer.

Message Control Officer will:

- i. Check the message for legibility and correct completion such as date, time, etc.
- ii. Enter the message on the Message Register.
- iii. Hand copy no. 1 or FAX to the addressee and retain copy no. 2 on file.

Addressee will:

- i. Opposite "ACTION TAKEN" indicates what action was taken, enter the date and time and sign the form.
- ii. Retain the message form on file.

{PRIVATE }GENERAL MESSAGE FORM{tc \l 4 "EMERGENCY MESSAGE FORM"}Orig. No.

DATE: _____

TIME: _____
(2400 Clock)

TO: _____ (Name/Department)

FROM: _____ (Name/Department)

_____ (Address/Telephone)

MESSAGE:

Operator

ACTION TAKEN: Date _____ Time _____ (2400 Clock)

Signature

Page ____ of ____ Pages

{PRIVATE }CHAPTER 4{tc \ 1 "CHAPTER 4"}

{PRIVATE }ACTION BY LIAISON OFFICERS{tc \ 2 "ACTION BY LIAISON OFFICERS"}

{PRIVATE }GENERAL{tc \ 3 "GENERAL"}

1. In the event of a "Disaster Alert", liaison officers from a County or Region not affected by the emergency may be dispatched to the disaster area with the primary task of collecting information on the situation for the International Joint Committee on Emergency Planning. He/she will report to the on-scene incident commander and will pass information under the on-scene incident commander's direction.
2. A liaison officer acts as the eyes and ears for the EOG in the disaster area and/or at municipal EOC concerned. He/she does not have the authority to commit resources or personnel without specific authority from the International Joint Committee and will transmit all requests for assistance to the EOC.

{PRIVATE }BRIEFING{tc \ 3 "BRIEFING"}

3. Liaison officers must ensure that they are properly briefed before proceeding to a disaster site or municipal headquarters. Information to be provided should include:
 - a. The existing situation in the disaster area as far as is known
 - b. Boundaries of the disaster area, if known
 - c. If an advanced command post has been set up or if one is to be set up and its location
 - d. If an advanced command post has been set up, who is the person in charge, and to whom is the liaison officer to report
 - e. Is any particular route to be followed to the disaster area
 - f. Specific instructions in regard to the task to be accomplished
 - g. Have the municipal authorities been informed he or she is representing the Cross Border EOG
 - h. Does he have adequate identification to be allowed into the municipal EOC and authorization to be operating in the area with affected municipal staff

- i. Is the Cross Border liaison officer to report into the municipal EOC prior to or during his tour of duty
- j. Are any other government departments or agencies involved, federal, provincial, or County/Region and the supply of contacts if available by the Cross Border EOG
- k. Does the liaison officer require any special safety equipment such as safety boots, flashlight, etc.
- l. any special instructions in regard to refuelling of vehicle
- m. Expected time of relief and where will he/she meet his/her relief
- n. Is he to return to the Cross Border EOC after being relieved or will he go straight home
- o. When will he/she be expected to return to duty
- p. What communications facilities are available in addition to his vehicle radio (liaison officers may be provided with radio-equipped vehicles)

{PRIVATE }RESPONSIBILITIES{tc \1 3 "RESPONSIBILITIES"}

- 5. It is the responsibility of the Cross Border liaison officer to collect all available information concerning the situation, including what local authorities are doing and their future intentions, and to pass this information to the Cross Border EOC by the fastest means possible. It is the responsibility of the Cross Border EOC to keep liaison officers fully informed of developments, which may affect the liaison officer's tasks, as they occur.
- 6. The Cross Border EOC will also ensure that the municipality affected is kept informed of developments and will use liaison officers as a vehicle for passing this information whenever possible.
- 7. Any problems encountered, which make it difficult for a liaison officer to pursue their task, should be referred immediately to the Cross Border EOC.

{PRIVATE }TERMINATION OF EMERGENCY{tc \1 3 "TERMINATION OF EMERGENCY"}

- 8. Upon receipt of an official declaration that the emergency has been terminated; liaison officers will assist by passing this information to those in their vicinity.

9. The liaison officer is expected to keep an accurate register of all proceedings. The diary will be handed in to the Cross Border EOC after the termination of the event.

{PRIVATE }ANNEX "A"{tc \ 1 "ANNEX \ "A\ "}}

{PRIVATE }BRIDGE AUTHORITIES{tc \ 2 "BRIDGE AUTHORITIES"}

Niagara Falls Bridge Commission

{PRIVATE }NATIONAL OR INTERNATIONAL ALERT OR EMERGENCY{tc \ 3 "NATIONAL OR INTERNATIONAL ALERT OR EMERGENCY"}

In the event of any indication of a hostile act, sabotage, national or international alert or emergency, all of the following parties should be notified by telephone or messenger, in the order in which they are listed - if the party called is not available you are to proceed down the list:

CANADIAN SIDE

UNITED STATES SIDE

FIRE DEPARTMENT

FIRE DEPARTMENT

Rainbow Bridge

Rainbow Bridge

Niagara Falls, Ont. Fire Dept. 911

Niagara Falls, N.Y. Fire Dept..... 911

Whirlpool Rapids Bridge

Whirlpool Rapids Bridge

Niagara Falls, Ont. Fire Dept 911

Niagara Falls, N.Y. Fire Dept..... 911

Lewiston-Queenston Bridge

Lewiston-Queenston Bridge

Queenston Fire Dept..... 911
(Listed under Town of Niagara-on-the-Lake - This is a St. Catharines number)

Upper Mountain Fire Dept 911

FIRE ALARM BOXES

FIRE ALARM BOXES (No longer Avail.)

Rainbow Bridge

Rainbow Bridge

None in vicinity - Use Telephone

LaSalle at First Street
Falls Street at Robert Moses Ramp
Corner Rainbow Blvd. & Falls Avenue

NATIONAL OR INTERNATIONAL ALERT OR EMERGENCY (Continued)

CANADIAN SIDE

Whirlpool Rapids Bridge

None in vicinity - Use Telephone

Lewiston-Queenston Bridge

None in vicinity - Use Telephone

POLICE DEPARTMENT

Rainbow Bridge

Niagara Regional Police .. (905) 688-4111
Emergency..... 911

Niagara Parks Police..... (905) 356-1338

Ontario Provincial Police.. (905) 356-1311

Royal Canadian Mounted
Police..... (905) 988-4560

Whirlpool Rapids Bridge

Niagara Regional Police .. (905) 688-4111
Emergency..... 911

Niagara Parks Police..... (905) 356-1338

Ontario Provincial Police.. (905) 356-1311

Royal Canadian Mounted
Police..... (905) 988-4560

Rail Incidents
CN Police – 1-800-465-9239

UNITED STATES SIDE

Whirlpool Rapids Bridge

Bath Avenue

Lewiston-Queenston Bridge

No Fire Alarm Box directly to Fire Dept.
- Use Telephone
(There is an automatic fire alarm from
Warehouse Bldg. to Main Bldg.)

POLICE DEPARTMENT

Rainbow Bridge

Niagara Frontier State
Park Police..... (716) 278-1778

Niagara Falls, NY Police.. (716) 286-4580
Emergency..... 911

United States Bureau of Customs &
Border Protection (716) 447-3942

Whirlpool Rapids Bridge

Niagara Frontier State
Park Police..... (716) 278-1778

Niagara Falls, NY Police.. (716) 286-4580
Emergency..... 911

United States Bureau of Customs &
Border Protection (716) 447-3942

Niagara Falls Police Department
(716-286-4711)

NATIONAL OR INTERNATIONAL ALERT OR EMERGENCY (Continued)

CANADIAN SIDE

Lewiston-Queenston Bridge

Niagara Regional Police .. (905) 688-4111
Emergency..... 911

Niagara Parks Police..... (905) 356-1338

Ontario Provincial Police.. (905) 356-1311

Royal Canadian Mounted
Police..... (905) 988-4560

**REGIONAL NIAGARA - EMERGENCY
MEASURES ORGANIZATION**

Rainbow Bridge..... (905) 685-1571

Whirlpool Rapids Bridge .. (905) 685-1571

Queenston- Lewiston
Bridge..... (905) 685-1571

CUSTOMS/IMMIGRATION

On Duty Superintendent
60 Walnut
Peace Bridge Plaza
Fort Erie, Ontario
L2A 5N7
L8N 3V8..... (905) 994-6334
NIAGARA FALLS BRIDGE
COMMISSION

Ken Bartos
Brent Gallauger
Rainbow Bridge
P.O. Box 395
Niagara Falls, Ontario
L2E 6T8..... (905) 354-5641

UNITED STATES SIDE

Queenston- Lewiston Bridge

Niagara Frontier State
Park Police..... (716) 278-1778

NYS Police, Niagara County Sheriff's &
Town of Lewiston Police

Emergency..... 911

United States Bureau of Customs &
Border Protection (716) 447-3942

EMERGENCY MANAGEMENT

Rainbow Bridge..... (716) 438-3171

Whirlpool Rapids Bridge .. (716) 438-3171

Queenston- Lewiston
Bridge..... (716) 438-7310

**BUREAU OF CUSTOMS & BORDER
PROTECTION**

On-Duty Supervisor
Peace Bridge Plaza
Buffalo, NY
14213 (716) 881-4447 ext. 116

**BUFFALO-FORT ERIE BRIDGE
COMMISSION**

Chris Bonn / Randy Bartlett
Tony Braunscheidel
Peace Bridge Plaza
Buffalo, NY
14213 (716) 884-6744

International Railroad Bridge

Canadian Side

Niagara Regional Police Services
1-905-688-4111
Niagara Parks Commission
Box 150, 7400 Portage Road
Niagara Falls, On L2E 6T2
Karen Floyd, Risk Management Specialist
1-905-356-3953
1-905-356-1338

CN/CP Police
1-800-465-9239

American Side

Bureau of Customs & Border Protection
1-716-447-3942
New York State Police

CSX Police
1-800-232-0144
US Corps of Engineers
1-716-879-4160
Buffalo Police Department
1-716-851-4549
US Coast Guard MSO
1-716-843-9570{PRIVATE }
Erie County Sheriff's Department
1-716-662-5554

{PRIVATE }CUSTOMS AND IMMIGRATION{tc \ 2 "CUSTOMS AND IMMIGRATION"}**{PRIVATE }U.S. CUSTOMS CROSS BORDER CONTINGENCY PLAN{tc \ 3 "U.S. CUSTOMS CROSS BORDER CONTINGENCY PLAN"}**

In case of an emergency and/or disaster that may occur in Canada or the U.S. which requires emergency aid from various U.S. local or state agencies, including the Buffalo Police and Fire departments and/or the Niagara Falls Police and Fire departments, or aid from a similar Canadian agency, a call from the municipality which has requested the aid will be made notifying one of the following:

- a. U.S. Customs Service
- b. U.S. Immigration
- c. [Buffalo / Fort Erie Bridge Commission](#)
- d. Niagara Falls Bridge Commission

Upon receipt of the call from the municipality which has requested the emergency aid, the Customs, Immigration or Bridge personnel will immediately notify the other three groups, who will be responsible for notifying their "cross the border" counterpart.

The U.S. Customs shift supervisor at the Peace Bridge or at the Rainbow Bridge will be contacted and he/she will take whatever immediate action is necessary to facilitate the crossing of the emergency equipment and personnel. Once arrangements have been made to facilitate the cross border emergency aid the supervisor will notify the Assistant District Director, Inspection and Control or in his absence any available Chief Inspector.

Equipment of this nature is admissible under section 10.107 of the Customs Regulations.

US Customs - Peace Bridge	(716) 881-5225
US Immigration - Peace Bridge	(716) 885-3367
Peace Bridge Commission	(716) 884-6744
US Customs - Rainbow Bridge	(716) 284-5174 Ext. 202/204
US Immigration - Rainbow Bridge	(716) 282-3141
Niagara Falls Bridge Commission	(716) 282-4314
US Customs - Lewiston Bridge	(716) 282-1500
US Immigration - Lewiston Bridge	(716) 285-1676

{PRIVATE }CANADA CUSTOMS/IMMIGRATION CROSS BORDER CONTINGENCY PLAN{tc \ 3 "CANADA CUSTOMS/IMMIGRATION CROSS BORDER CONTINGENCY PLAN"}

In case of an emergency and/or disaster that may occur in Canada or the U.S. which requires emergency aid from various U.S./Canadian local or provincial agencies, including the Niagara Regional Police or Niagara Falls Fire Department/Buffalo, Niagara Falls Police or Fire Departments or aid from a similar agency, a call from the municipality which has requested the aid will be made notifying all of the following:

- a. Canada Customs
- b. Canada Immigration
- c. [Buffalo / Fort Erie Bridge Commission](#)
- d. Niagara Falls Bridge Commission

Upon receipt of the call from the municipality/province which has requested the emergency aid, the Customs, Immigration or Bridge personnel will immediately notify the other three groups, who will be responsible for notifying their "cross the border" counterpart.

The Canada Customs/Immigration shift supervisor at the Peace Bridge, Queenston Bridge or at the Rainbow Bridge will be contacted and he/she will take whatever immediate action is necessary to facilitate the crossing of the emergency equipment and personnel. Once arrangements have been made to facilitate the cross border emergency aid the supervisor will notify the Immigration Director, Port of Entry Directorate, Program Manager and Customs Regional Collector or District Manager.

Equipment and persons of this nature is admissible under section 19(1)(j) of the Immigration Act and under Customs Goods of Emergency Use Remission Order Memorandum D8-1-6.

Canada Customs - Peace Bridge	(905) 994-6332/33
Canada Immigration - Peace Bridge	(905) 871-5660
Peace Bridge Commission	(905) 871-1608
Canada Customs - Rainbow Bridge	(905) 354-4096
Canada Immigration - Rainbow Bridge	(905) 354-6043
Niagara Falls Bridge Commission	(905) 354-5641
Canada Customs - Queenston Bridge	(905) 262-4010
Canada Immigration - Queenston Bridge	(905) 262-4742
Niagara Falls Bridge Commission (Queenston)	(905) 262-4823

{PRIVATE }ANNEX "C"{tc \ 1 "ANNEX \"C\""}\}

{PRIVATE }LAW ENFORCEMENT{tc \ 2 "LAW ENFORCEMENT"}\}

{PRIVATE }ACTION BY LAW ENFORCEMENT AGENCIES{tc \ 3 "ACTION BY LAW ENFORCEMENT AGENCIES"}\}

GENERAL

In any type of disaster that evokes an international response, law enforcement will be involved in a multitude of areas. The need for security, traffic control, crowd control, and to supply effective information on separated persons, specifically in relocation areas, will be paramount. Criminal Investigations would be inherent to each originating jurisdiction per standing policies and agreements. The Integrated Border Enforcement Team (IBET) may be activated to assist in multi-national criminal investigations.

PROCEDURE

In the event of a disaster being declared by the two Counties and Region or County plan represented within this plan the Region or County plan will be superseded by any other similar document relating to responsibilities. The International Joint Committee on Emergency Planning Cross Border Plan is considered an annex to the Standing County or Regional plans and law enforcement agencies responsible to these plans will work within the same framework of the individual plans adopted by by-law.

In the event that evacuation from a disaster area into another County or Region takes place, the County and Regional Police receiving will supply the following:

RESPONSIBILITIES AND FUNCTIONS

1. To protect life and property and prevent and investigate crime that may be generated due to the evacuation.
2. To alert persons endangered by the effects of the disaster.
3. To alert and assist other emergency services.
4. To control traffic and crowds and ensure clear entrance and exit to and from cross border bridges and the control of traffic to designated holding areas.
5. To maintain law and order at the holding (reception) areas to prevent unauthorized entry into these areas.

6. To evacuate citizens from danger areas when necessary, and if the emergency escalates affecting the Region or County receiving evacuation.
7. To establish communication links with all law enforcement agencies affected, specifically the County or Region involved and to supply constant information through the affected municipality, subject to law enforcement needs.
8. To supply, if necessary, a communications **personnel** to the International Joint Committee Disaster Control Group for supply of communications with the affected Disaster Control Group of the County or Region on support services subject to receiving of evacuees.

Should a disaster occur in any County or Region where a request for support of law enforcement relating to receiving of evacuees, the State or Provincial Police will be notified by the Chief of Police of the affected police force and will advise the Provincial or State Police of the routes policed by the OPP and State Police being involved in the evacuation.

TERMINATION OF EMERGENCY

Upon receipt of an official declaration that the **affected County or Region has terminated the emergency situation**, the Chief of Police will ensure that all personnel under **their** command or direction will be informed.

CONTACT PERSONNEL

UNITED STATES

Watch Commander
 Erie County Sheriff's Department
 One Sheriff's Drive
 Orchard Park, NY 14127
 (716) 662-5554

New York State Police **Troop A**
 Duty Officer
 4525 W. Saile Drive
 Batavia, NY 14020
 (585) 343-2200

Niagara Falls Police

Buffalo Police

Chief Deputy John Taylor
 Niagara County Sheriff's Department
 5526 Niagara Street Ext.
 P.O. Box 496
 Lockport, NY 14095
 (716) 438-3355
 24-hour (716) 438-3393

CANADA

Commander Field Support Services
 Inspector Greg O'Neil
 (via Communications Supervisor)
 Niagara Regional Police Service
 68 Church Street
 St. Catharines, ON L2R 3C6
 (905) 688-4111

{PRIVATE }ANNEX "D"{tc \ 1 "ANNEX \ "D\ "}}

{PRIVATE }FIRE{tc \ 2 "FIRE"}

{PRIVATE }STANDARD OPERATING PROCEDURES FOR FIRE RELATED DISASTERS{tc \ 3 "STANDARD OPERATING PROCEDURES FOR FIRE RELATED DISASTERS"}

GENERAL

Three distinct fire disaster situations could arise requiring the assistance of cross-border fire service. A level-one incident or situation occurs when specialized equipment and/or manpower is most readily or exclusively available across the border or the municipalities usual local mutual aid resources are fully engaged. Second-level situations are defined as incidents where countywide or region-wide fire resources are fully engaged and additional fire service assistance is needed beyond the capability of the county or region. Level-three fire disasters require an executive declaration either from a state or local executive.

1. LEGAL AUTHORITY TO RESPOND TO CROSS-BORDER FIRE DISASTER

New York General Municipal Law, Section 209, and Ontario Municipal Act, Chapter 302, Section 210, impose no territorial limitation on fire service response. Municipal authorities in the Niagara Region and in Erie and Niagara Counties are permitted to call for and receive aid and equipment from foreign fire companies at all three levels of fire disaster.

2. LIABILITY

a. Any loss or damage to, or expense incurred in the operation of fire apparatus or other equipment answering a call for assistance from outside territory, and the cost of any materials used in connection with such call, and for salaries and other compensation and travelling and maintenance expense of the assisting forces furnished during the time they shall not be performing their duties for the assisting municipality/entity, shall be a charge upon the municipality which issued the call for assistance. This paragraph shall not apply to the case of damage or expense to fire apparatus or equipment, which occurred while responding to a request for assistance or returning from the scene upon completing the assistance and while the apparatus or equipment, was not involved in the emergency operation, and which was caused by:

- (i) The act or omission of a firefighter in the performance of their duties who is a member of the assisting force which suffered the damage;
or

- (ii) the act or omission of a third party or through an instrumentality not connected with the actual emergency operation.

While responding to a call for assistance, the municipality or entity shall be liable for the negligence of the firefighters of that municipality or entity occurring in the performance of their duties in the same manner and to the same extent as if such negligence occurred in the performance of their duties within the area regularly served and protected by said unit.

Any such claim for loss, damage, expense or cost shall not be allowed unless within 60 days after the same shall have been sustained, a written notice of such claim, under oath, itemizing such loss or expense is served by mail upon the fiscal officer of the municipality/entity which requested assistance.

- b. Liability for workers' compensation for fire fighters involved in a cross-border situation remains with the fire fighters home fire company.

3. PROCEDURE

According to standard operating procedures of individual fire companies.

CONTACT PERSONNEL

UNITED STATES

James McCullough
Deputy Commissioner
Erie County Fire Safety
3359 Broadway
Cheektowaga, NY 14227
24 hours- (716) 898-3696
Office (716) 681-6070

James Volkosh
Fire Co-ordinator
Niagara County
5526 Niagara Street Ext.
Lockport, NY 14094
24 hours- (716) 433-4482
Office (716) 438-3171

CANADA

Tom Cartwright, Regional Fire Co-ordinator
Paul Olah, Deputy Regional Fire Co-ordinator
Al Jones, Deputy Regional Fire Co-ordinator
Regional Municipality of Niagara
573 Glenridge Ave
St. Catharines ON L2T 4C2
24 hours - (905) 684-4311
Office (905) 834-4512

{PRIVATE }ANNEX "E"{tc \ 1 "ANNEX \ "E\ "}}

{PRIVATE }SOCIAL SERVICES{tc \ 2 "SOCIAL SERVICES"}

{PRIVATE }ACTION BY SOCIAL SERVICES DEPARTMENTS{tc \ 3 "ACTION BY SOCIAL SERVICES DEPARTMENTS"}

GENERAL

In any type of disaster that invokes an international response, there will be a need to house, feed, and to provide medical and support services to a large number of people. Coincidental to the meeting of these needs will be a requirement to register displaced persons, effect reconciliation between the separated persons within the disaster area and provide information and respond to inquiries from outside the disaster area.

NOTE:

Each of the departments and agencies having responsibilities under this procedure maintain individual operating plans.

In all circumstances the operating procedure of the requesting authority will prevail.

PROCEDURE

1. In the event of a disaster, the services of Social Services agencies' staff, on either side of the border, will be activated through a call-out originating as provided for in their respective Standard Operating Procedures.
2. The requesting authority will establish an assembly point as close as possible to an international border crossing point. This location should be on a main highway or an easily accessed secondary highway that is well marked and easy to locate.
3. It will be the responsibility of the responding agency to assemble their personnel at a site of their choice and to provide transportation from that site to the assembly point as designated by the requesting agency.
4. The requesting authority will provide sufficient space to receive and, if necessary, store any transportation used by the responding authority in travelling to the assembly area.

5. The requesting authority will provide transportation to move the responding personnel to the respective work areas.
6. During the time that the responding personnel are on site, it will be the responsibility of the requesting authority to provide shelter, food, equipment, and any medical needs to the responding personnel.
7. The responding authority will arrange for all necessary relief for any and all responding personnel.
8. The requesting authority will arrange to register and provide identification of responding personnel and will keep this information updated and available at the EOC.
9. Upon receipt of an official declaration that the emergency situation has been terminated, the requesting authority will ensure that all personnel are so advised and will provide the necessary transportation to return the responding personnel to either (1) their own transportation, or (2) to a satisfactory drop-off spot in the responding agency's area.
10. The responding agency will be attached to and will work under the command of the requesting authority.

GENERAL

It is generally understood that the responding authority will be asked to provide personnel to assist in the following areas:

- a. Registration
- b. Care and supervision of evacuees
- c. Assistance at emergency welfare centres in areas of counselling including grief counselling and spiritual care;
- d. General inquiries; location of persons; reconciliation of families; supervision of children, etc.

Additional areas of involvement /or support and assistance may include:

- Management of walk-in volunteers
- Animal control (personal pets)
- Bulk distribution of supplies
- Sign-language interpreters
- Foreign language interpreter

RESPONSE

American Side

On the American Side the American Red Cross is the [initial responder](#) in disasters as per their Mandate by Congress and the Social Services Department and Salvation Army provide support services.

Contacts:

Greater Buffalo Chapter of the American Red Cross
786 Delaware Avenue
Buffalo, NY 14209
Ken Turner, Director Emergency Services
(716) [878-2355](#)
[24-Hour \(716\) 878-2353](#)

Niagara Falls Chapter of the American Red Cross
719 Ashland Avenue
Niagara Falls, NY 14301
(716) 285-6938
Lucy Mysiak, Emergency Svc. Volunteer
(716) 829-2505
Sharon Rayner, Emergency Svc. Volunteer
(716) 685-2503

Erie County Department of Social Services
95 Franklin Avenue
Buffalo, NY 14202
Peter Tutuska, Assistant Commissioner Systems Development
(716) 858-7837

[Erie County Department of Senior Services](#)
[James Panczykowski, Program Coordinator - Outreach](#)
(716) 858-8084

Niagara County Department of Social Services
[111 Main Street](#)
[Lockport, NY 14094](#)
[Sharon Sloma, Deputy Commissioner](#)
(716) [439-7602](#)

Niagara County Office for [the Aging](#)
111 Main Street, Ste. 101
Lockport, NY 14094
Nancy Smegelsky, Co-ordinator Ageing Services
(716) 438-4033

Buffalo Salvation Army Area Services
960 Main St
Buffalo, NY 14202
Richard Hetrick, Emergency Disaster Supervisor
(716) 883-9800

Niagara Falls Salvation Army Area Services
7018 Buffalo Avenue
Niagara Falls, NY 14304
Major Greg Hartshorn, Commanding Officer
(716) 283-7697

Erie County Legislature
25 Delaware Avenue
Buffalo NY 14202
Thomas Aurelio, Ombudsman
(716) 858-8358

International Institute
864 Delaware Avenue
Buffalo NY 14209
Ian Titchell, Manager – Translation & Interpretive Dept.
(716) 883-1900

Canadian Side

On the Canadian side the [Community Services Department](#) is the initial responder and the Canadian Red Cross and Salvation Army provide support services.

Contacts:
Regional Niagara Community Services (Social Services)
3340 Schmon Parkway
P.O. Box 344
Thorold, ON L2V 3Z3
(905) 685-1571 (24 hours)
Scott Laugher, Quality Control Assurance Supervisor

Canadian Red Cross – Niagara Area Branches
99 Merritt Street
St. Catharines, ON L2T 1J7
Denise Stone, Branch Manager
(905) 680-5001
David Burwell, Community Service Co-ordinator, Disaster Services
(905) 680-5001

Salvation Army

400 Niagara Street
St. Catharines ON L2M 7N5
Nicole Thwaites, Director of Community & Family Services, Niagara Region
(905) 935-4311

Niagara Parks Commission
Box 150, 7400 Portage Road
Niagara Falls ON L2E 6T2
Karen Floyd
(905) 356-3953

Niagara Victims Crisis Support Service
68 Church Street
St. Catharines ON L2R 3C6
Ann Swallow, Program Manager
(905) 688-4111, Ext. 4492

Information Niagara
301 St. Paul Street
St. Catharines ON L2R 3M8
Rosanna Thoms, Executive Director
(905) 682-4056

{PRIVATE }ANNEX "F"{tc \ 1 "ANNEX \ "F\ "}}

{PRIVATE }EMERGENCY HEALTH SERVICES / EMERGENCY MEDICAL SERVICES{tc \ 2 "EMERGENCY HEALTH SERVICES"}

{PRIVATE }AMERICAN AND CANADIAN CROSS-BORDER EMS RESPONSE SEQUENCE{tc \ 3 "AMERICAN AND CANADIAN CROSS-BORDER EMS RESPONSE SEQUENCE"}

UNITED STATES RESPONSE

First in Report is made.

Confirm the incident.

Activate the Response/Mutual Aid Plan.

Place United State's hospitals on Standby.

Advise Canadian Authorities via 155.130 or 1-905-688-2191 and place on standby.

Request status of available resources.

Assume EMS command and establish Command Post.

Staging Sector established.

Triage Sector established.

Establish County, Regional and Hospital Communications Networks.

Advise New York State's Office of Health System Management, American Red Cross, National Defense Medical System and The Bridge Commission.

Obtain initial hospital capability/bed inventory from United State's hospitals.

Upgrade Canada from Standby to Operational Mode if necessary and advise Canadian EMS Command of resource needs.

Establish Treatment Sector.

Develop listing of receiving hospitals and identify access routes. Advise Canadian EMS Command of Response Plan.

Begin transportation of patients from Transportation Sector by priority to appropriate hospital. (Patients being transported cross-border will be double tagged per guidelines.)

Provide appropriate pre-hospital care prior to transport if treatment sector has been established.

Continue to monitor hospital capabilities.

Advise Medical Examiners and Funeral Response Team if necessary.

CANADIAN RESPONSE

First in Report is made.

Confirm the incident.

Activate the Response/Mutual Aid Plan.

Place Canadian Hospitals on Standby.

Advise U.S. Authorities via 149.830 or 1-716-898-3696, and place on standby.

Request status of available resources.

Obtain initial hospital capability/bed inventory from Canadian Hospitals.

[Advise Region of Niagara EMS through Regional Switchboard / Dispatch 1-905-685-1571](#)

Confirm EMS response and Command Post established.

Confirm Staging sector established.

Confirm Triage sector established.

Establish Hospital Communications Network.

Upgrade U.S. from standby to Operational Mode if necessary and advise U.S. EMS Command of resource needs.

Develop listing of receiving hospitals and identify access routes. Advise U.S. EMS Command of response plan.

Continue to monitor hospital capabilities.

{PRIVATE }GUIDELINES FOR CANADIAN (ONTARIO) AMBULANCES REQUESTED{tc \ 3 "GUIDELINES FOR CANADIAN(ONTARIO) AMBULANCES REQUESTED"} TO PROVIDE CROSS BORDER ASSISTANCE INTO THE UNITED STATES

When **requested to provide assistance to** the United States E.M.S. for major incident/disaster situations etc. all Canadian crews will follow these guidelines:

1. Report to meeting area as directed by Hamilton CACC usually a border crossing.
2. United States Police will meet and escort Canadian Vehicles to site.
3. Maintain communications with Hamilton CACC assigned channel.
4. On arrival at site report to staging area as directed or site commander.
5. Advise U.S. EMS whether crew is B.L.S. or A.L.S. and what level of A.L.S.
6. Provide appropriate pre-hospital care prior to transport if treatment sector has been established (as directed by U.S. EMS Authorities).
7. Transportation of patients from transportation sector by priority to appropriate hospital as directed patients being transported cross border will be double tagged as per guidelines.
8. Maintain communication with Hamilton CACC (times, destination etc.).
9. Return to site after delivering patients to appropriate hospital.
10. Clear and return to Canada when directed by Hamilton CACC.

COMMUNICATIONS

Utilization of a common frequency between communication centers on both sides of the border.

The suggested frequency would be the district frequency 149.100/148.655 utilized presently by the Hamilton Central Ambulance Communications Centre (Ontario) within the Niagara Region.

TRIAGE TAGS

The Triage tags used by Emergency Services in Western New York and those used by the Ontario Ambulance System are very different, the priority coding and colours do not match.

It is recommended that all emergency crews utilize the triage tags of the country where the incident occurs. This system will require a supply of tags be available for emergency crews crossing the border. When a patient is transported from one country to a hospital in another country, the patient will be double tagged.

This system will require some cross border education to familiarize crews with each other's tagging system.

MAPPING

Maps to hospitals on both sides of the border have been exchanged.

BLOOD

It is required that each side of the border use their own available blood resources.

CONTACT PERSONNEL - EMS

UNITED STATES

Greg Skibitsky
Deputy Commissioner
Erie County EMS Division
3359 Broadway
Cheektowaga, NY 14227
(716) 898-3696 (MERS)
(716) 681-6070

James Volkosh
EMS Co-ordinator
Niagara County Emergency Management Office
5526 Niagara Street Extension
Lockport, NY 14094
(716) 438-3171

CANADA

John Cunnane
Director of Emergency Services
Regional Niagara Public Health Department
509 Glendale Avenue East
Niagara-on-the-Lake, ON L0S 1J0
(905) 641-2218
24 hour – (905) 685-1571 (Regional Dispatch)

CONTACT PERSONNEL

UNITED STATES

Dr. Anthony Billittier
Commissioner
Erie County Health Department

CANADA

Dr. Robin Williams
Medical Officer of Health / Commissioner
Regional Niagara

{PRIVATE }ANNEX "G"{tc \ 1 "ANNEX \ "G\ "}}

{PRIVATE }COMMUNICATIONS{tc \ 2 "COMMUNICATIONS"}}

Restricted radio communications will be the mainstay of the EOC when this plan is declared in effect.

Each vital service will link with the EOC communications centre. [Once the affected municipality has declared an emergency frequency](#) all vital services will use this frequency for cross border communications.

Vital services not capable of using this frequency will be able to contact EOC communications on their respective frequencies. The communications centre will program equipment to effectively cover the frequency spectrum and monitor the system during operations. Emergency frequency for cross border usage is forthcoming and will be issued to all vital service agencies upon approval.

Pagers, cellular and ham operators will be used and be part of the procedures implemented by the Communications Officer at EOC. Procedures and usage of systems will be dependent on need for communications at the time and will be phased in as deemed necessary.

Each County and Region has a complete list of frequencies of their respective vital service agencies and will be supplied for programming as deemed necessary by the Communications Officer at EOC.

Additional forms of communication, i.e. FAX, telephone, and others will be used and implemented as deemed necessary by the Communications Officer (EOC).

All telephone and FAX numbers are available through the County and Region Emergency Preparedness offices. An annual review and update of these numbers shall occur by a designated representative from each County or Region to ensure all information is correct and accurate.

To supplement communications throughout the affected Region or County, Ham Radio Organizations may be utilized and should be notified at the earliest possible convenience to ensure availability of operators.

Upon determining the necessity for activation of Ham Radio Operators, the Vice Chair of the International Joint Committee of the affected area will contact the designated Ham Operators Co-ordinator who in turn will activate the fan-out procedure. The Co-ordinator of these organizations will in turn be advised of the locations in which Ham operators are required.

A base station will be established at the Emergency Operations Centre for the IJC members.

AMATEUR RADIO / HAM CONTACT PERSONNEL

CANADA

Co-ordinator
Mr. David Flarity
Region of Niagara ARES
RR#3 Sawmill Rd
Fenwick, ON L0S 1C0
(905) 562-4873

Alternate Co-ordinator
Mr. Tom Vince
Region of Niagara ARES
20 Baxter Crescent
Thorold ON L2V 4R6
905-227-6326

UNITED STATES

Mr. Karl Weir
County of Erie - Co-ordinator
Amateur Radio Emergency Service
Radio Amateur Civil Emergency Service
XXXXXXXX
XXXXXX, NY 14XXX
(716) 668-4870

Mr. Donald Burrows
Niagara County - Co-ordinator
Amateur Radio Emergency Services
1952 Old Coomer Road
Burt, NY 14028
(716) 778-5735

**APPROVED FREQUENCIES FOR USE DURING ACTIVATION
OF THE CROSS BORDER CONTINGENCY PLAN**

ERIE COUNTY

155.760	Erie County Local Government
155.340	MERS F1
155.325	MERS F2
155.370	Inter-County Police
424.225	Buffalo Fire – Channel 1
424.350	Buffalo Fire – Channel 2
423.900	Buffalo Fire – Channel 3
45.88	Inter-County Fire
46.22	Erie County Fire Ground
46.38	Erie County Fire F2

NIAGARA COUNTY

154.755	Niagara County Sheriff
155.175	MERS
155.340	MERS
46.06	Niagara County Fire – Channel 1
46.22	Niagara County Fire - Channel 2
46.44	City of Lockport Fire

REGION NIAGARA

154.0700	Ontario Fire Marshall
----------	-----------------------

EMS/MERS

155.130	Medical
---------	---------

NEW YORK STATE - SEMO

155.115	SEMO F1
155.895	SEMO F2
45.44	SEMO Low band

{PRIVATE }ANNEX "H"{tc \ 1 "ANNEX \ "H\ "}}

{PRIVATE }TRANSPORTATION{tc \ 2 "TRANSPORTATION"}

Transportation procedures are addressed in each County or Regional plan and would be activated as deemed necessary.

Each Emergency Preparedness Office holds on file resource lists that identify municipal transportation services and equipment, private transportation equipment, specialized transportation equipment, i.e. ambulance, wheelchair buses, etc., volunteer and industrial transportation systems, municipal public works identifying selective equipment for transportation of materials and passengers, senior citizens transportation vehicles, selective provincial and federal agencies, military, provincial and state road transportation agencies.

A list of all agencies and equipment resources are kept on file at the respective County or Regional Preparedness Offices and can be acquired quickly for detailed assessment and implementation if warranted. Maps identifying key road routes for evacuation and entrance into an affected County or Region are on file in the respective County and Region Emergency Preparedness Offices.

Additional modes of transportation are also addressed under resource lists of equipment and manpower available to any County or Region and identified in their respective preparedness plans. It should be noted that additional transportation modes have been considered, i.e. air and water, and may be used if the emergency warrants it.

In the event that various transportation modes are utilized, this will in all probability be the result of mass evacuations within an affected area. Upon activation of transportation resources Social Services in Canada or Emergency Services Red Cross should be immediately contacted to ensure Evacuation Centres have been prepared.

Law enforcement agencies should also be co-ordinated to ensure that evacuation routes have been arranged and escorts available.

Peace Bridge

Bridge Length: 5200 Feet

Lanes into Canada: 1

Lanes into USA: 2

Maximum Vehicle Width: 12 feet

Overhead Clearance: 16 feet

Load Limit: 130,000 lbs.

US Customs Primary Inspection Booths: 15

Canadian Customs Primary Inspection Booths: 19

Primary USA Highway Feeder: I-190

Primary Canadian Highway Feeder: Queen Elizabeth Highway

Major Equipment: Front end Loader
Aerial Boom Truck

Rainbow Bridge:

Bridge Length: 1450 Feet
Lanes into Canada: 2
Lanes into the U.S.: 2
Maximum vehicle width: 12 Feet
Overhead Clearance: 13.5 Feet
Load Limit: 100,000 pounds
Toll Lanes U.S. Plaza: 5
U.S. Customs Primary Inspection Booths: 18
Canada Customs Primary Inspection Booths: 15
Primary U.S. highway feeder is I-190
Primary Canadian feeder is Queen Elizabeth Way to Highway 420

Major equipment: 1 - Caterpillar 924G Front End Loader
3 – 1-ton dump trucks
1 - J.I. Case Tractor with Front End Loader and Backhoe
1 – Bobcat 870

Whirlpool Bridge:

Bridge Length: 1069 Feet
Lanes into Canada: 1
Lanes into U.S.A.: 1
Maximum Vehicle Width: 13 Feet
Load Limit: 80,000 pounds
Overhead Clearance: 13 Feet
Toll Lanes US Plaza: 2
U.S. Customs Primary Inspection Booths: 4
Canadian Customs Primary Inspection Booths: 2

Primary U.S. Highway Feeder – I-190 to Ontario Street
Primary Canadian Feeder – Queen Elizabeth Highway-to-Highway 420 to Bridge Street

Lewistown/Queenston Bridge:

Bridge Length: 1600 Feet
Lanes into Canada: 2
Lanes into U.S.A.: 2
Maximum Vehicle Width: 11 Feet
Overhead Clearance: 15 Feet
Load Limit: 130,000 Pounds

Toll Lanes – Canadian Plaza: 5
U.S. Customs Primary Inspection Lanes: Autos: 7
Trucks: 3
Canadian Primary Inspection Lanes: Autos: 6
Trucks: 3

Major Equipment: 1 – Caterpillar IT 18F Front End Loader
2 – 5-ton Dump Trucks
1 – Ford 545 Front End Loader
1 – Caterpillar CAP 248 Skid Steer
1 – Aerial Platform Truck – 55-Foot Reach

International Railroad Bridge:

Connects Fort Erie, Ontario Canada and Buffalo, New York USA
¾ mile long single-track span including 2 walkways
Extends from Fort Erie, Ontario to Squaw Island Buffalo, New York where Stop Signal is located

The track then crosses a swing bridge over the black Rock Canal.
Rail operations are controlled by the CN Railway, Rail Traffic Controller (RTC)
Toronto, Ontario – 1-888-732-2009 – Ext. NI 6391
Swing Bridge Operations controlled by Local Operator Boating Season, Remotely by the RTC during Winter Season.

CSX – T Rail controls Rail Traffic to and from Bridges on USA side via Niagara Branch at Control Point “CP” 7
Supervisor of Train Operations “STO”, Selkirk, New York – 1-518-767-6900
Buffalo Chief Dispatcher, “ “ “ - 1-518-767-6103
“NG” Train Dispatcher, “ “ “ - 1-518-767-6117

Niagara Falls Railway Bridge

Connects Niagara Falls, Ontario, Canada and Niagara Falls, New York USA
½ mile single track attached as the top span of the Whirlpool Highway/Pedestrian Bridge
CN Railway controls access onto the Bridge from Niagara Falls, Ontario controlled by the Rail Traffic Controller (RTC)
Toronto, Ontario – 1-888-732-2009 – Ext. NI 6391

CSX – T Rail Controls access onto the Bridge from the Niagara Falls, New York side at Control Point “CP”28
Controlled by Supervisor of Train Operations (STO), Selkirk, New York – 1-518-767-6900
Buffalo Dispatcher “ “ “ - 1-518-767-6103
“NG” Train Dispatcher “ “ “ - 1-518-767-6117

NITTEC-Controls Cameras at various sites throughout the roadways of Erie County
It also controls the video boards for the roadways of Erie County – Tel. # 1-716-847-2070

{PRIVATE }ANNEX "I"{tc \ 1 "ANNEX \ "I" }

{PRIVATE }

MILITARY LIAISON{tc \ 2 " MILITARY LIAISON"}

The Military Support Guide of the International Joint Committee on Emergency Planning provides for that instance whereby a cross-effort between the State of New York along with Erie and Niagara Counties, in co-operation with Canada, including the Province of Ontario, might wish to provide for a mutual effort to mitigate and otherwise aid and assist each other in an [emergency situation](#).

UNITED STATES

The militia of the State of New York (New York Army National Guard, Air National Guard, New York Guard and the New York Naval Militia, inclusive) are governed by the Book 35, Military Law and Executive Law Article 2B, of the State of New York. In the event of need for such forces, arrangement must be made through the Division of Military and Naval Affairs, State Emergency Management Office

CANADA

The Department of National Defense Canada will receive a request from a local government requesting support in the following manner:

1. That the head of government in concert with the EOC affected have identified the need for senior levels of government support, in this case, military, and will contact Headquarters Land force Central Area, Canadian Forces Base Toronto through the Ontario Provincial Police or directly to the Solicitor General's Office of Emergency Planning Ontario.
2. [Emergency Management Ontario](#) may request, on behalf of the municipality requesting support, federal officials to activate National Defense support to the affected municipality.
3. The following telephone numbers are listed to activate and request National Defense support:

Ontario Provincial Police
Niagara Falls Detachment (905) 356-1311

District Headquarters
Aurora (905) 841-5777

Ontario Provincial Police
Burlington (905) 681-2591

Orillia Headquarters	(705) 329-7400
24 Hours	1-888-263-4242
Ministry of Public Safety & Security Emergency Management Ontario	(416) 314-3723
National Defense Headquarters	(416) 733-5322

{PRIVATE }MILITARY RESOURCE LIST{tc \ 2 "MILITARY RESOURCE LIST"}

A. U.S. COAST GUARD RESPONSE EQUIPMENT

1. MARINE SAFETY OFFICE (MSO) BUFFALO

1 Fuhrmann Blvd.
Buffalo, NY 14203

The Commanding Officer of the Marine Safety Office holds FOSC responsibilities for pollution/hazmat incidents and disasters affecting U.S. navigable waterways from the Ohio-Pennsylvania border to Massena, NY on the St. Lawrence River.

EQUIPMENT/CAPABILITIES:

Response trailer equipped with 1,000 foot - 24-inch containment boom, sorbent boom, sorbent pads, and associated anchoring and towing equipment and tools.

ACCESSING PROCEDURES:

Call Chief of Port Operations (716) [843-9574](tel:843-9574) during working hours, after hours call (716) [843-9560](tel:843-9560) and ask for the Port Ops duty officer for the MSO.

2. STATION BUFFALO

1 Fuhrmann Blvd.
Buffalo, NY 14203-3189

In addition to their usual role in search and rescue and law enforcement, Station assets provide valuable support for pollution/disaster related efforts.

EQUIPMENT/CAPABILITIES:

Boats: 1 - 47 ft MLB Twin 435 h.p.
 1 - 44 ft RHI 370 hp.
 1 - 23 ft RHI 200 h.p.
 1 - 14 ft ice skiff.

ACCESSING PROCEDURES:

Call the 24-hour duty watchstander: (716) [843-9560](tel:843-9560).

3. AIDS TO NAVIGATION TEAM (ANT) BUFFALO

1 Fuhrmann Blvd.
Buffalo, NY 14203-3189

ANT Buffalo ensures the proper maintenance, operation, and positioning of all Federal navigational aids between Geneva, OH and Cape Vincent, NY. The ANT Team also provides oversight and notification regarding private navigational aid discrepancies within the AOR.

EQUIPMENT/CAPABILITIES:

Boats: 1 - 49 ft ANB Twin 305 h.p. engines
 1 - 21 ft TANB 230 H.P.

ACCESSING PROCEDURES:

Call the 24-hour duty watchstander: (716) [843-9560](tel:843-9560).

4. STATION NIAGARA

Youngstown, NY 14174-9999

In addition to their usual role in search and rescue and law enforcement, Station assets provide valuable support for pollution/disaster related efforts.

EQUIPMENT/CAPABILITIES:

Limited supply sorbent boom and pads.
Boats: 1 - 30 ft. UTL
 1 - 21 ft RHI 200 h.p.

ACCESSING PROCEDURES:

Call the 24-hour duty watchstander: (716) [745-3327](tel:745-3327)/non-emergency - [3328](tel:3328)

B. OTHER U.S. MILITARY BRANCHES

1. 107 AIR REFUELING WING
NEW YORK AIR NATIONAL GUARD
Air Base Readiness Flight
9910 Guardian Street
Niagara Falls, NY 14304
Contact: SMS Pat Vanderbeck
(716) 236-2459/236-2468 or 2470 (24 hours)

EQUIPMENT/CAPABILITIES:

8 KC-135 Refuelling Aircraft-35 pax/mini-supply pallets.
60 vehicle motor pool flight/buses - snow removal - forklifts - construction equipment/backhoes/loaders.
Cold weather clothing/chemical warfare defense clothing.
250 full-time military personnel/600 part-time drill status personnel.
UHF-VHF-FM fixed and mobile radio systems/150+ handheld mobile radios.
USAF Disaster Response Force Trained Staff/Command Post, On-Scene Commanders, all other Incident Command Staffed Positions, Shelter Managers, NBC Response Team, Mortuary Kit-Team, Accident Investigation Kit-Team, Mobile Command Post Vehicle, Emergency Response Trailer-Field Command Post/6 GP Medium Tents, Light-Weight Decon System, HAZMAT Spill Containment Materials.

ACCESSING PROCEDURES:

Call 107th ARW Command Post (24 hours a day), request assistance, Wing Commander will commit resources and advise State HQ, ANGRC, and HQ Air Mobility Command.

2. NAVAL AND MARINE CORPS RESERVE READINESS CENTER
3 Porter Avenue
Buffalo, NY 14201
(716) 883-1016 (day)
Contact: ETCS (SW) S.A. Anderson

EQUIPMENT/CAPABILITIES:

NMCRRC Buffalo: 27 staff; 450 drilling reservists.
Mobile Inshore Undersea Warfare Unit: 2 staff, 70 drilling reservists, (2) pickups, (5) 2 1/2 ton trucks, (1) 5 ton truck and (1) 135' amphibious landing craft. I&I, 3rd Battalion, 25th Marines, 4th Marine Division; 12 staff, 150 drilling reservists.

ACCESSING PROCEDURES:

During normal working hours call (716) 883-1016.

After normal working hours and on weekends contact the Command Duty Petty Officer by calling beeper number (716) 443-0516.

3. UNITED STATES ARMY CORPS OF ENGINEERS
1776 Niagara Street
Buffalo, NY 14207
(716) 879-4160
(716) 879-4403 (Black Rock Lock)
Contact: Gary Shofstall
Alternate: Phyliss Dudek

EQUIPMENT/CAPABILITIES:

The traditional role of the Corps of Engineers under the National Contingency Plan is to respond to requirements from the National Response Team and to provide general engineering, design and construction support to that body. The Buffalo District Corps of Engineers can provide equipment and expertise to assist the Federal on Scene Co-ordinator (FOSC) (U.S. Coast Guard or Environmental Protection Agency) in combating a specific incident. The Corps can manage large design projects, develop facilities for oil work and debris, provide photo surveillance and remote sensing, assist in construction contract administrations and provide technical advice and environmental evaluations. The Buffalo District floating plant (two tugs, two derrick boats and three survey boats) could assist in deployment of booms or serve as satellite communications centers for the surrounding area. Two or three radio operators could be provided.

Through contracts that are already in place, the Corps can sample and test contaminated water, soils and hazardous and toxic waste. Within the limits of the test required, 24-hour turn around is possible. Through our Omaha District emergency (24 hours) and rapid (within 30 days) response is available for cleanup of areas or materials that pose an immediate danger to public health or the environment. [The District can also provide contract oversight of cleanup assigned to other private contractors.](#)

The 249th Engineer Battalion (Prime Power) can provide power generators and personnel to move and set up generator equipment on a reimbursable basis.

The Corps, under Public Law 84-99, can contract for potable water when a source has been contaminated and local resources are insufficient to meet minimum health and life sustaining needs.

ACCESSING PROCEDURES:

Contact Gary Shofstall during duty hours at (716) 879-4208. Contact Answering Service during off-duty hours at (716) 876-5455.

4. 914TH AIRLIFT WING, NIAGARA FALLS AIR FORCE RESERVE BASE
914 SPTG/CEX
10670 Krug Avenue
Niagara Falls ARS, NY 14304-5034
Contact: Mr. Charles Nagel
(716) 236-2321 (days)
(716) 648-7608 or (716) 236-2000 (nights/weekends)
Fax: (716) 236-6371
[Pager \(24 hour\): 1-800-759-8888](tel:1-800-759-8888) [Pin: 877-863-4105](tel:877-863-4105)

EQUIPMENT/CAPABILITIES:

Support for fire fighting, HAZMAT, radiological survey and assessment, critical incident stress management and debriefing, airlift and equipment staging.

ACCESSING PROCEDURES:

For declared emergencies, requests must be co-ordinated through FEMA or the FCO. For undeclared disasters or civil emergencies with imminently serious conditions, the 914 AW Commander is authorized to respond with the capabilities available, where immediate action must be taken to save lives, prevent human suffering, or mitigate great property damage.

1. Under less than imminently serious conditions, requests must go through local/state emergency management channels to FEMA.
2. Under imminently serious conditions, request support through Mr. Charles Nagel at the above numbers, or LTC [Michael Mounts](tel:716-236-6355) at (716) 236-6355 (days) and (716) 236-2000 (non-duty hours), [Pager \(716\) 642-0876](tel:716-642-0876)

5. NEW YORK STATE ARMY NATIONAL GUARD
31 Autumn Lane (Home)
Depew, NY 14043
(716) 683-5822 ([Home/Fax](tel:716-683-5822))
Contact: Col Greg Mioducki

EQUIPMENT/CAPABILITIES:

The NYS Army National Guard maintains an extensive list of installations and support facilities for the Army National Guard, Air National Guard, Naval Militia, and New York Guard. The list includes units stationed at the installations, addresses, phone numbers and contact persons.

The list is not intended for general distribution, so to request specific information on the National Guard resources contact Col Mioducki at the above numbers.

ACCESSING PROCEDURES:

Requests for access to National Guard resources must be made through the NY State Emergency Management Office (SEMO, Region III) at (315) 331-4880, 24 hours: (518) 457-2200.

C. CANADIAN RESOURCES

1. CANADIAN COAST GUARD
201 North Front Street, Suite 703
Sarnia, ON N7T 8B1
(519) 383-1834 (Days)
(519) 383-3363 (Nights/Weekends)
Contact: Greg Sladicz

Superintendent of SARS programs

Andy Maillet

(519) 464-5125

EQUIPMENT/CAPABILITIES:

Port Weller "MERT" trailer
1000-1500' 18" boom
M1-30 skimmer
Generator
12' aluminum boat w/outboard
Ancillary equipment

Hamilton Depot
3500' boom (24" and 18")
M1-30 and GT-185 skimmer
21' Boston Whaler
Ancillary equipment

Port Dover JAMCO trailer
1000' boom 18"
Ancillary equipment

ACCESSING PROCEDURES:

Call Operations Center - Sarnia and request Duty Officer (800) 265-0237

2. CANADIAN COAST GUARD AUXILIARY
[Mr. David Northmore – \(519\) 383-1964](#) or
[Mr. Dan Pellerin](#)
Director, District Two, Canadian CG Auxiliary
163 Chippewa Road
Port Colborne ON L3K 1T6

REV. 98-03-13

EQUIPMENT/CAPABILITIES:

Auxiliary vessel POCOMAR 27' BAHIA c/w GPS/radar/pump/VHF/stretchers/first aid/located Port Colborne/24 hour call/ searchlight/towing.
Auxiliary vessel DIRT WATER FOX private facility/member 30'/first aid/pump/radar/loran/VHF/towing/located Fort Erie, Upper Niagara River.
FRC auxiliary vessel GAMRU MKV/RHI/GPS/pump/first aid/searchlight/towing/24 hour call located Grimsby, Ontario.

ACCESSING PROCEDURES:

Call Rescue Co-ordination Center, Trenton
(800) 267-7270

3. LAND FORCE CENTRAL AREA HEADQUARTERS
Box 17, 5775 Yonge Street
North York, ON M2M 4J1
(416) 733-4681, Ext. 5350
Contact: [Duty Officer](#)

EQUIPMENT/CAPABILITIES:

The co-ordination of all Canadian Forces (CF) assistance to non-defense agencies within the Province of Ontario is the responsibility of the Commander of Land Force Central Area (LFCA). A CF assistance operation may be defined as a civil disaster, natural or man-made civil occurrence, involving imminent or actual danger to lives or property, and which overwhelms the responsible civil authority's ability to respond. CF assets located in Ontario are as follows:

- a. Canadian Forces Base (CFB) Borden, Barrie Ontario, training facility;
- b. CFB Kingston, Kingston Ontario, divisional headquarters and a communication squadron;
- c. CFB Petawawa, Petawawa Ontario, mechanized brigade group;
- d. CFB Trenton, Trenton Ontario, air transport group (C-130 and A-320 Airbus);
- e. Militia Training Centre Meaford, Meaford Ontario, training facility;
- f. Garrison Support Unit (GSU) London, London Ontario, training facility;
- g. GSU Toronto, Toronto Ontario, small service support center;
- h. Lincoln & Welland Regiment, St. Catharines Ontario.

ACCESSING PROCEDURES:

Agencies requesting military support for emergencies are required to make their initial requests through Emergency Management Ontario (EMO) 24/7. The normal chain of command is as follows:

- a) Local municipality declares an emergency and notifies the Minister of Public Safety & Security through EMO (EMO Operations Officer at 1-416-314-8595);
- b) EMO co-ordinates/provides assistance to the municipality using any/all provincial assets and/or solicits federal assistance from the Office of Critical Infrastructure Protection & Emergency Preparedness (OC�PEP). This may include CF personnel and equipment; and
- c) OC�PEP co-ordinated/provides CF assistance as part of the Department of National Defense. If the request is approved then LFCA will be tasked to provide assistance to sub-paragraph a).

However, in the case of an imminent life-threatening disaster, a request may be made to the nearest CF Unit or Base. Local commanders have the authority to respond to requests for disaster assistance when, in their judgement, immediate action is necessary to preserve life. However, within your region of concern the closest permanent contact, with the authority to provide assistance is LFCA Headquarters.

In the case of an emergency, contact the LFCA Area Operations Centre, 24 hours a day, seven days a week at (416) 633-6200 and ask to speak to the Duty Officer.

Purpose

The purpose of this Annex to the Cross Border Contingency Plan is to provide emergency responder with information on carrying out response operations to environmental hazards such as oil and hazardous material releases. Rather than recreate the response procedures and environmentally sensitive area maps contained in other response plans, this annex identifies those plans and provides a brief description of each plan and lists a point of contact plan. The purpose of this Annex is to identify the various contingency plans available for coordinating identifying potential sources of pollution, locating environmentally sensitive areas and directing response activities.

Environmental Subcommittee

The Environmental Subcommittee of the International Joint Committee on Emergency Planning serves as a collective entity focused on coordinating the dissemination of information between the various levels of government tasked with protecting the environment and ensuring public safety.

Contingency Plans

The following is a list of contingency plans developed by federal, state, provincial, regional and local emergency response agencies for responding to pollution and hazardous material incidents within the Niagara Region, Erie and Niagara Counties. The plans have been listed in the following order: bi-national, federal, state/provincial, county/region, municipality and other. Each plan has a brief description to help determine the applicability and usefulness of the plan in assisting with response operations. A point of contact and 24 hour telephone number is provided for each response plan.

Bi-National Contingency Plans

Name of Plan: **Canada – U.S. Joint Inland Pollution Contingency Plan (CANUSCENT)**

Brief Description: the Canada-United States Joint Inland Pollution Contingency Plan provides for a cooperative mechanism for preparedness for response to accidental and unauthorized spills and release of pollutants that cause or may cause damage to the environment along the shared inland boundaries of both countries and that may

constitute a threat to the public health, property or welfare. It also allows for the provision of assistance when only one country is affected but the spill or release is of such magnitude as to justify a request for assistance.

The purpose of the Inland Plan is to establish a coordinated and integrated federal response to polluting incidents along the shared boundary through the provision of support and assistance to provincial, territorial, regional, state and sub-regional plans of both countries. This also includes all (U.S.) Federally recognized Indian tribes and all (Canada) First Nations. The Inland Plan provides for an international coordination mechanism to ensure appropriate and effective preparedness, reporting and response measures between Canada and the United States.

Point of Contact: National Response Center

24 hour: (800) 424-8802

Fax: (202) 267-2165

Name of Plan: **Canada – U.S. Joint Marine Pollution Contingency Plan (CANUSLAK)**

Brief Description: The Canada-United States Joint Marine Pollution Contingency Plan provides for a cooperative mechanism for the preparedness for and response to accidental and unauthorized spills and release of pollutants that cause or may cause damage to the marine environment in the contiguous waters of both countries and that may constitute a threat to the public health, property or welfare. It also allows for the provision of assistance when only one country is affected but the spill or release is of such magnitude as to justify a request for assistance.

The purpose of the Marine Plan is to provide a coordinated system for responding to discharges or threat of harmful substances in the contiguous waters of interest between Canada and the United States. The plan does so by supplementing the existing national response systems of each nation by ensuring bilateral response planning at the local level. The plan promotes cooperation in responding to all discharges of harmful substances through expeditious notification of such incidents. Further, the Plan establishes procedures for consultation between the two nations on response actions that may be taken during harmful substance incident.

Point of Contact: National Response Center

24 hour: (800) 424-8802

Fax: (202) 267-2165

Federal Contingency Plans

Name of Plan: **Eastern Great Lakes Area Contingency Plan**

Brief Description: A contingency plan developed by the Eastern Great Lakes Area Committee for identifying procedures for conducting pollution and emergency response activities on the water. The Plan contains extensive information on the use and operation of the Incident Command System and using ICS to manage response operations. The Geographic Response Plan for the Buffalo/Niagara Region identifies sensitive areas and response assets available for mounting a response operation.

Point of Contact: Port Operations Department at the U.S. Coast Guard Marine Safety Office Buffalo

24 hour: (716) 843-9527

Fax: (716) 843-9571

Name of Plan: **Lake Erie and Welland Canal Area Plan**

Brief Description: This area plan is an annex to the Central & Arctic Regional Contingency Chapter. It's designed to be used as a tool or guide for the Federal Monitoring Officer or the Canadian Coast Guard On Scene Commander. The direction and information contained in this Area Plan is consistent with policy given in the Canadian Coast Guard Marine Spills Contingency Plan and the operating procedures prescribed in the Central & Arctic Regional Contingency plan. This plan is only intended to provide information and assist the user in decision-making. The purpose of the Lake Erie Plan is to outline the subdivision of the manageable geographic areas or response communities and to provide a guide for responders in the specifics for conducting a response in a given area. The plan does contain joint U.S. and Canadian response strategies for responding to oil spills or hazardous material releases in the Niagara River.

Point of Contact: Rescue, Safety & Environmental Response
Canadian Coast Guard – Central & Arctic Region

24 hour: (519) 490-2871

Fax: (519) 383-1989

State/Provincial Contingency Plans

Name of Plan: **New York State Comprehensive Emergency Management Plan**

Brief Description: The New York State Comprehensive Emergency Management Plan, maintained by the State Disaster Preparedness Commission (DPC), is a comprehensive all hazards emergency plan that outlines the roles and responsibilities for all state agencies and assets in a disaster. There are a number of annexes or hazard specific plans maintained by various state agencies that are coordinated with and supplement the comprehensive plan. The plans and annexes are:

<u>PLAN</u>	<u>CONTACT</u>
NYS Comprehensive Emergency Management Plan	SEMO
Hazardous Materials Emergency Contingency Plan	SEMO
Water Quality Accident Contingency Plan	DEC
Radiological Emergency Response Plan (nuclear power facilities)	SEMO
Radiological Response Plan (transportation/industrial)	SEMO
State Drought Plan	DEC
Disaster Mental Health Services Plan	OMH
NYS Hazard Mitigation Plan	SEMO
State Fire Mobilization and Mutual Aid Plan	OFPC
NYS Energy Emergency Plan	ERDA
Disaster Donations Management Plan	SEMO
Wildfire Management and Response Plan	DEC

In addition, a number of agencies participate in joint planning efforts to formalize and maintain policies, procedures or cooperative agreements on a number of disaster related resource and operational issues, including the following.

Highway Emergency Task Force	SEMO
Human Needs in Disaster Task Force	SEMO
NYS and American Red Cross Cooperative	SEMO/ARC
NYS VOAD Disaster Services Coordination Plan	VOAD
Emergency Alert System (EAS) plan	SECC
NYS Search and Rescue Team	SEMO
Hurricane and Coastal Storm Planning	SEMO

State and federal regulatory requirements authorize or require public and private sector organizations to undertake emergency planning for specific hazards, including the following.

County and Municipal Emergency Plans	SEMO
EPCRA/SARA Title III Hazardous Materials Plans	SEMO
Hazardous Material Response Plans (County Fire Service)	OFPC
OSHA 1910.120 HAZWOPER Plans (employers)	DOL
Risk Management Plans, Clean Air Act (facilities)	EPA
Area Contingency Plan (OPA 90, Clean Water Act)	USCG
Dam Failure Emergency Action Plans (operations)	FERC/DEC

Crowd Control Plans (Labor Law, Sec.475)	SEMO/DOL
Recovery and Redevelopment Plans (County/Municipal)	SEMO
School Emergency Plans (school districts)	SED
NYS Emergency Medical Services Mass Casualty Planning	DOH
Hospital and Nursing Home Plans	DOH
Adult Care Facility Disaster/Emergency Plans	OTDA
Intermediate Care Facilities for the Mentally Retarded	OMRDD
Electric Utility Storm Plans (Utilities)	PSC
Solid Waste Facility Contingency Plans (operators)	DEC
Hazardous Waste Facility Plans (operators)	DEC
Radioactive Waste Facility Emergency Plans (operators)	DEC

NYS has responsibilities to coordinate disaster response and resources with the federal government under provisions of the *Federal Response Plan* administered by FEMA. NYS has also prepared preliminary procedures for response to Weapons of Mass Destruction (WMD) emergencies. Further development and implementation of these plans continues.

Point of Contact: New York State Emergency Management Office

24 hour: (315) 331-4880 or (518) 457-2200

Fax: (315) 331-3934

Name of Plan: **New York State Department of Environmental Conservation, Region 9 Emergency Response Plan**

Brief Description: Identifies procedures and personnel to respond to a variety of environmental incidents ranging from oil spills to rabid animals within the six western counties of New York (Erie, Niagara, Chautauqua, Cattaraugus, Allegany and Wyoming). The plan is organized by incident type and identifies organization units and personnel responsible for incident responses. The plan also contains notification procedures and an extensive listing of contact points.

Point of Contact: NYS DEC Region 9 Buffalo

24 hour: (800) 457-7362

Fax: (716) 851-7226

Name of Plan: **Province of Ontario Ministry of the Environment – Spill Emergency Plan**

Brief Description: The Ministry of the Environment (MOE) Spill Emergency Plan fulfills the requirements of the Order-in-Council pursuant to relevant provisions of The Emergency Plans Act of 1983 for MOE to prepare an emergency plan that addresses spills of pollutants to the natural environment. The Spill Emergency Plan may be activated to facilitate the decision-making emergencies that require the expertise and

participation of MOE but not a coordinated, multi-agency, overall Government response under Provincial Emergency Plan.

The Spill Emergency Plan also supplements the overall Provincial Emergency Plan, a plan that addresses complex emergencies that require a coordinated, multi-agency overall Government response. The Provincial Emergency Plan may be activated by the Ministry of the Solicitor General and Correctional Services for variety of emergencies including those in which a spill to the environment may be one of several components of the emergency. In order to facilitate an effective response for such events, the Spill Emergency Plan is structured to make use of MOE's regular spill response program in emergencies that require the Ministry's participation in a coordinated, multi-agency response under the overall Provincial Emergency Plan.

In addition, the Spill Emergency Plan recognizes and maintains other Ministry commitments related to spills. These include, 1) inter-agency notification undertakings made under the 1975 Province of Ontario Contingency Plan for Spills of Oils and other Hazardous Materials, 2) arrangements under the Canada – U.S. Marine Pollution Contingency Plan, a pollution response plan prepared pursuant to the Great Lakes Water Quality Agreement, 3) formal Ontario – Michigan notification agreements on air and water quality, 4) undertakings with several other provincial and federal agencies for the immediate exchange of information on spills and other serious pollution events, and 5) other related commitments through formal contingency plans or through inter-agency agreements.

Points of Contact: Duty Officer, Emergency Measures Ontario

24 hour: (416) 325-3000 (Spill Action Center)

Fax: (416) 325-3011 (Spill Action Center)

County/Regional Contingency Plans

Name of Plan: **Erie County Local Comprehensive Emergency Management Plan**

Brief Description: The Erie County Department of Emergency Services Office of Civil Defense/Disaster Preparedness is designated to provide the centralized coordination of all these management activities, including coordination of resources, manpower and services and the centralized direction of requests for assistance. County responsibilities are closely related to the responsibility of the local levels of government within the County, i.e. the cities, towns and incorporated villages, to manage all phases of the disaster. The County has the responsibility to assist the local levels of government in the event that they have fully committed their resources and are still unable to cope with any disaster. Similarly, New York State is obligated to provide assistance to the County after resources have been utilized and the County is unable to cope with the disaster and requires assistance. The plan describes in detail the centralized direction of requests for assistance and the understanding that the governmental jurisdiction most

affected by an emergency is required to utilize its resources prior to requesting assistance.

Point of Contact: Erie County Department of Emergency Services

24 hour: (716) 858-6578 or (716) 898-3696

Fax: (716) 858-7937

Name of Plan: **Erie County Local Emergency Planning Committee Plan**

Brief Description: The Hazardous Materials Response Annex for Erie County has been prepared to meet statutory planning requirements of the federal Superfund Amendments and Reauthorization Act of 1986, SARA, Title III and to provide for a high degree of preparedness to deal with incidents involving extremely hazardous substances.

The plan has been specifically designed to serve as an annex to the County Comprehensive Emergency Management Plan (CEMP) and supplements that document. Every effort has been made to integrate the Hazardous Materials Annex with CEMP. In that regard, the plan is consistent with existing authorities, planning assumptions, systems and procedures. The Erie County Department of Emergency Services maintains a computerized list of 302 facilities in Erie County.

Objectives:

1. Set forth a course of action that will minimize hazards to life and property and adverse impacts upon the environment from the release of a hazardous material.
2. Establish procedures to provide for a coordinated effort on the part of the County, its communities, and industry in response to hazardous materials.
3. Identify emergency response organizations, equipment and other resources that can be employed during such a response.
4. Provide a mechanism to integrate community and facility response procedures into the County Emergency Management Plan

Point of Contact: Medical Emergency Radio System (MERS)

24 hour: (716) 898-3696

Fax: (716) 858-7937

Name of Plan: **Niagara County Health Department Emergency Response Plan**

Brief Description: The Niagara County Health Department has considerable responsibilities in the event of emergencies or disasters involving man made or natural events. These responsibilities focus on protecting life and health of the public and involve the implementation of measures which assure care to the injured and ill, prevent further illnesses, injury or death and in the aftermath assist in the recovery of the individual or community affected. The Niagara County Health Department works closely with the New York State Department of Health to address the public health needs of the affected community during an emergency/disaster situation, emergency sanitation measures, radiological health, vector control, epidemiological surveillance, vaccine deployment, housing and shelter, immunization, education and monitoring activities are addressed among others. Our plan deals with coordinated public health response to the public health needs of the community.

Point of Contact: Niagara County Health Department/Public Health Director

24 hour: (716) 439-7430

Fax: (716) 439-7440

Name of Plan: **Regional Municipality of Niagara
Emergency Management Plan**

Brief Description: The Regional Municipality of Niagara – Emergency Management Plan has been prepared to meet statutory planning requirements of the Emergency Management Act of the Province of Ontario. This plan describes the Regional response to any significant threat to life, health and safety and to provide a controlled and coordinated response at the direction of the appropriate Regional Officials.

Within the provisions of the above plan, various responsibilities for responding to an environmental emergency are shared between the Regional Public Health Department and the Regional Public Works Department in coordination with other emergency response services.

Point of Contact: Program Manager, Emergency Management

24 hour: (905) 685-1571 (dispatch)

Fax: (905) 688-5079

Municipal Contingency Plans

Name of Plan: **City of Buffalo Comprehensive Emergency Management Plan**

Brief Description: The plan provides general all-hazards management guidance, using existing organizations to allow the City of Buffalo to meet its responsibility before during and after an emergency. The Disaster Preparedness Office has the responsibility to assist individual city departments and agencies in the event that they have fully committed their resources and are still unable to cop with any disaster. Emergency

management responsibilities of the cities departments and agencies are outlined in this plan. Assignments are made within responsibilities. The Disaster Preparedness Office is designated to coordinate all emergency management activities of the city. The Disaster Preparedness Office may request Erie County to provide assistance and in turn the County may ask the State of New York for assistance after resources have been exhausted and the county is unable to cope with the disaster. Specific emergency management guidance for situations requiring special knowledge, technical expertise and resources may be addressed in separate annexes attached to the plan. Examples of emergency situations and current annexes are; Hazardous Materials, Terrorism (WMD), snow-Ice Storms, Riot Situations, Emergency operations Center and Explosives/Bombs.

Point of Contact: City of Buffalo Disaster Preparedness Office

24 Hour: (716) 851-4443

Fax: (716) 851-4754

Other Contingency Plans

Name of Plan: **NPCA Flood Warning Manual**

Brief Description: The manual outlines the flood warning system and organizational responsibilities. The plan also identifies key potential damage sites and establishes lines of communication for notifications and response efforts.

Point of Contact: (905) 227-1013 or (800) 263-4760

Fax: (905) 227-2998

Name of Plan: **Niagara Falls Air Reserve Station HAZMAT Plan**

Brief Description: U.S. Department of Defense installations and personnel are required to comply with all federal, state and local laws designed to protect the environment. This HAZMAT Plan is intended to be comprehensive, covering all operations that handle, transport, store, or use hazardous materials. The purpose of the Plan is to ensure proper HAZMAT release prevention actions are taken to minimize the chances of such materials entering the environment through release to air, land or water. The Plan provides for required notification and response to releases that may occur at the air base.

Point of Contact: Emergency Coordinators Office

24 Hour: (716) 236-2000

Fax: (716) 236-6371

Integration of Plans

The various response plans identified above are building blocks for conducting a successful response to an environmental incident in the Niagara Region of the United States and Canada.

High Risk Areas

The following areas have been identified as posing a substantial threat to the safety and welfare of U.S. and Canadian residents in the Niagara Region. In the event an incident occurs at one of the following locations, the potential exists for serious effect on people in the surrounding area:

- Niagara Chemical Corridor
- Power Dams
- Peace Bridge
- Queenston/Lewiston Bridge

{PRIVATE }MILITARY CONTACT PERSONS{tc \ 2 "MILITARY CONTACT PERSONS"}

Title	Address	Telephone
P. M. Gugg Commanding Officer Commander	Marine Safety Office 1 Fuhrmann Blvd. Buffalo, NY 14203	(716) 843-9570 (716) 843-9571 (Fax)
SMS Patrick A. Vanderbeck Readiness Flight Chief	NY Air National Guard 107 ARW/CEX Air Base Readiness Flight 9910 Guardian Street Niagara Falls, NY 14304	(716) 236-2459 (716) 236-2533 (Fax)
Dan Pellerin Director District 2	Canadian Coast Guard Auxiliary 163 Chippewa Road Port Colborne, ON. L3K 1T6	(905) 732-4158 (905) 834-4825 (Fax)
Greg Sladicz	Canadian Coast Guard 201 North Front Street Suite 703 Sarnia, ON N7T 8B1	(519) 383-1834 (W) (519) 383-1991 (Fax)
S.A. Anderson ETCS(SW)	Naval & Marine Corps Reserve Readiness Centre 3 Porter Avenue Buffalo, NY 14201	(716) 883-1016 (716) 883-2170 (Fax)
Gary Shofstall Phyliss Dudek	U.S. Army Corps of Engineers Emergency Management Branch 1776 Niagara Street Buffalo, NY 14207	(716) 879-4208 (W) (716) 879-4454 (W) (716) 876-5455 (ASAS) (716) 879-4267 (Fax)
Charles Nagel Chief of Readiness	Air Force Reserve 914th MSG/CEX 10672 Hulby Drive Niagara Falls, NY 14304-5040	(716) 236-2321 (716) 236-6371 (Fax) (716) 236-2000 (24 Hr)
Greg Mioducki Colonel	New York State National Guard 31 Autumn Lane (Home) Depew, NY 14043	(716) 683-5822 (Home)

Emergency Duty Officer

Land Force Central
Area Headquarters
ESU Toronto
1 Yukon Lane
P.O. Box 5000
North York, ON M3M 3J5

(416) 633-6200

{PRIVATE }MAPS{tc \l 1 "MAPS"}

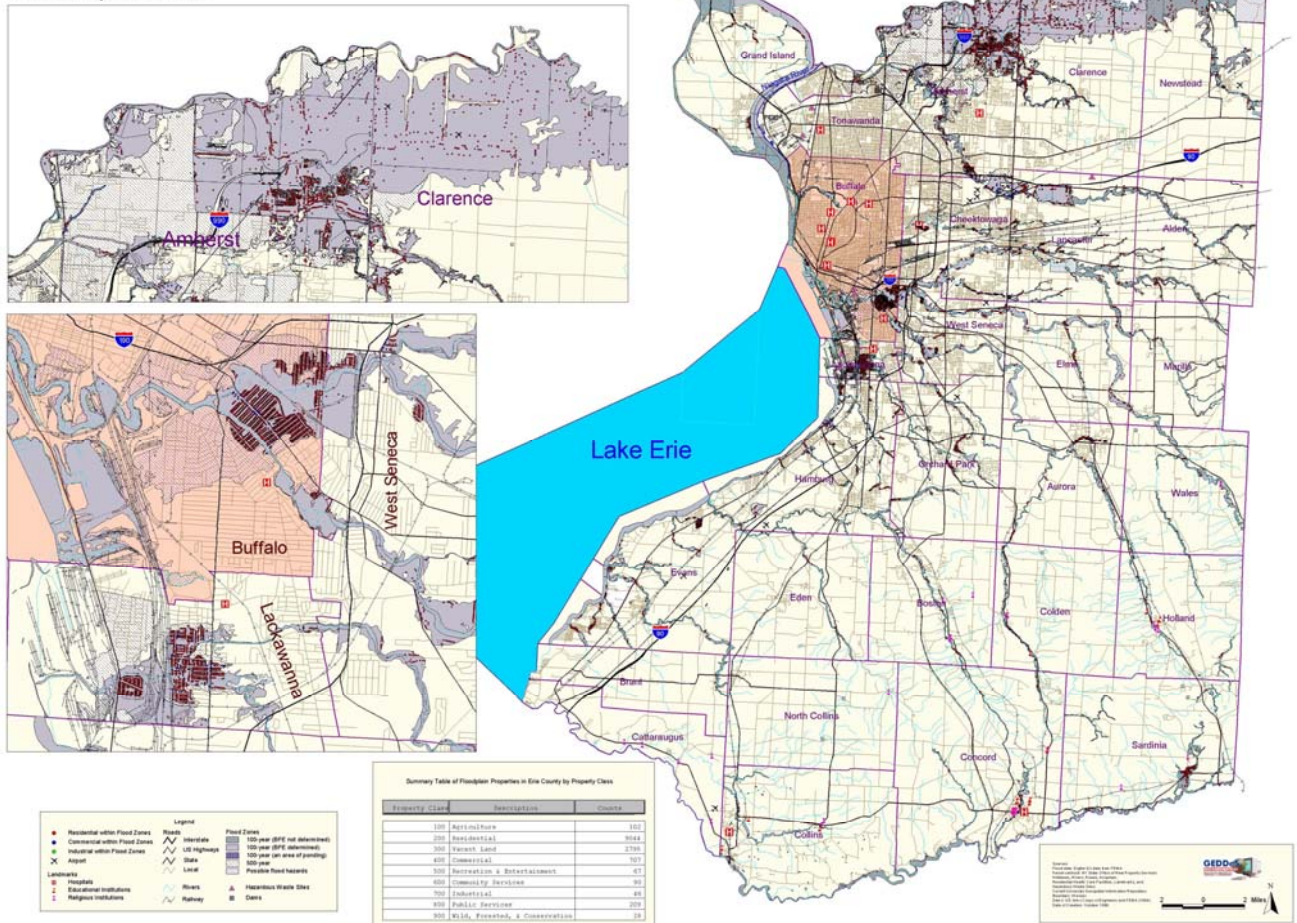
{PRIVATE }County of Erie{tc \l 2 "County of Erie"}

{PRIVATE }County of Niagara{tc \l 2 "County of Niagara"}

{PRIVATE }Region of Niagara{tc \l 2 "Region of Niagara"}



**Planning and Hazard Map
Erie County, New York**



{PRIVATE }PROCEDURES AND PLANS{tc \l 1 "PROCEDURES AND PLANS"}

Each Emergency Preparedness Office holds copies of Municipal, County, Regional, State, Provincial, and Federal plans for reference.

**{PRIVATE }INTERNATIONAL JOINT COMMITTEE ON EMERGENCY PLANNING{tc \I
1 "INTERNATIONAL JOINT COMMITTEE ON EMERGENCY PLANNING"}**

COMMITTEE MEMBERSHIP

Chair – Erie County	Dean A. Messing Erie County Emergency Services	(716) 858-8477
Co-Chairperson	James McCullough Erie County Emergency Services	(716) 681-7112
Chair – Niagara County	James Volkosh Niagara County Emergency Services	(716) 438-3171
Chair – Niagara Region	Sean Bertleff Regional Niagara - Emergency Services Division / Emergency Management Program	(905) 641-2218
Steering Committee	Michael V. Walters Erie County Emergency Services	(716) 898-3696
	Sean O'Connor Niagara County Legislature	(716) 439-7000
	John Cunnane Regional Niagara – Director of Emergency Services	(905) 641-2218

CROSS BORDER CONTINGENCY PLAN **(STANDARD OPERATING PROCEDURES FOR PEACETIME DISASTERS)**

In Partnership Between:



**ERIE COUNTY, NEW YORK STATE
NIAGARA COUNTY, NEW YORK STATE
REGIONAL MUNICIPALITY OF NIAGARA,
PROVINCE OF ONTARIO**

Revised: July 2004