

Conference Agenda

Thursday, April 28, 2005

Time	Program	Location
7:00 – 5:00pm	Registration and Information Desk open	North Tower, Pre-Function Lobby, Grand Ballroom Level
7:30 – 11:00am	Poster Set-up	North Tower, Pre-Function Lobby, Grand Ballroom Level
12:00 noon	Welcoming Remarks Introduction to the Institute for Quality in Laboratory Medicine Joe Boone, PhD <i>Centers for Disease Control and Prevention</i>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
12:15 – 12:30	CDC Welcome and Keynote Introduction Toby Merlin, MD <i>Centers for Disease Control and Prevention</i>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
12:30 – 1:15pm	Keynote Kenneth W. Kizer, MD, MPH <i>President and CEO, National Quality Forum</i>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
1:15 – 2:30pm	Excellence in Practice Award Presentations Introduction: Ana K. Stankovic, MD, PhD, MSPH Excellence in Quality of Care Brent C. James, MD, M.Stat Patient Safety James P. Bagian, MD, P.E. Improved Quality Processes James O. Westgard, PhD Peter J. Howanitz, MD Improved Clinical Integration Michael Laposata, MD, PhD Technical Advancement Carl Wittwer, MD, PhD Leadership Organizational Dennis S. O’Leary, MD Kenneth W. Kizer, MD, MPH Career George D. Lundberg, MD Distinguished Achievement David M. Eddy, MD, PhD	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
2:30 – 2:45pm	Break	

Conference Agenda

Thursday, April 28, 2005 cont.

Time	Program	Location
2:45 – 5:20pm	<p>Ask the Experts Sessions The color dot on your name badges indicates your session room assignments</p> <p><i>Speakers will rotate to your session room for the Question and Answer sessions</i></p> <p>Moderators: Grand Ballrooms D2-E Robert L. Michel, <i>The Dark Report</i></p> <p>Grand Ballroom A Patricia Maloney, <i>Quest Diagnostics Incorporated</i></p> <p>Grand Ballroom B Elissa Passiment, EdM, CLS (NCA), ASCLS</p>	<p>Red Dot: Grand Ballrooms D2-E</p> <p>Yellow Dot: Grand Ballroom A</p> <p>Blue Dot: Grand Ballroom B</p>
6:15 – 7:00pm	Poster Session with Authors	North Tower, Pre-Function Lobby, Grand Ballroom Level
7:00 – 9:00pm	Mixer	North Tower, Pre-Function Lobby - Grand Ballroom D1

Friday, April 29, 2005

Time	Program	Location
7:00 – noon	Registration open	North Tower, Pre-Function Lobby, Grand Ballroom Level
7:00 – 8:00am	Continental Breakfast	North Tower, Grand Ballroom D1 M4/Grand Ballroom Level
8:00 – 8:15am	<p>Introduction Robert Martin, DrPH, MPH <i>Centers for Disease Control and Prevention</i></p>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
8:15 – 9:00am	<p>Keynote Dennis S. O'Leary <i>President, Joint Commission on Accreditation of Healthcare Organizations</i></p>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
9:00 – 9:15am	Break	
9:15 – 9:30am	<p>IQLM Workgroup Presentations Introduction and Overview Joe Boone, PhD <i>Centers for Disease Control and Prevention</i></p>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
9:30 – 10:15am	<p>Developing Monitoring Networks Michael Noble, MD, FRCPC <i>University of British Columbia</i> Julie Gayken, MT(ASCP) <i>Regions Hospital, St. Paul, Minnesota</i></p>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
10:15 – 11:00am	<p>Developing a Core Set of Laboratory Based Quality Indicators Lee Hilborne, MD, MPH David Geffen <i>School of Medicine at UCLA RAND Corporation</i></p>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
11:00 – 11:15am	Break	

Conference Agenda

Friday, April 29, 2005 cont.

Time	Program	Location
11:15 – 11:45am	Developing a National Report on the Quality of Laboratory Services Marc D. Silverstein, <i>MD Baylor Health Care System, Dallas, Texas</i>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
11:45 – 12:15	Acknowledgements and Summary Joe Boone, PhD and Julie Taylor, PhD <i>Centers for Disease Control and Prevention</i>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
12:30 – 1:30pm	Luncheon	South Tower, Atrium Terrace Level, Atrium Terrace A
1:45 – 3:20pm	Business Case for Quality Session Best Practices surrounding: Laboratory Setting Rick Panning, CLS (NCA),MBA <i>Fairview Laboratory Services</i> Government Stephen F. Jencks, MD, MPH <i>Centers for Medicare and Medicaid Services</i> Private Insurance Robert Kropp, MD, MBA <i>Aetna</i> Health Economics Frank R. Lichtenberg, PhD <i>Columbia University</i>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
3:20 – 3:50pm	Panel Discussion Moderator: Thomas Hearn, PhD <i>Centers for Disease Control and Prevention</i>	
3:50 – 4:05pm	Break	
4:05 – 5:35pm	Business Case for Quality Best Practices surrounding: Information Technology Stephen Raab, MD <i>University of Pittsburgh, Medical Center Shadyside Hospital</i> International Standards Rogerio Rabelo, MD, PhD, MBA <i>Fleury Diagnostics</i> Diagnostics Industry Paul Epner <i>Abbott Laboratories</i> Clinicians/Patients Steven Asch, MD, MPH <i>West Los Angeles Veterans Administration Medical Center, RAND</i>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
5:35 – 6:05pm	Panel Discussion Moderator: Belinda Vanatta, MS, MT(ASCP) DLM <i>HealthTrust Purchasing Group</i>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
6:00 – 7:00pm	Poster Take Down	

Conference Agenda

Saturday, April 30, 2005

Time	Program	Location
7:00 – 8:00am	Continental Breakfast	North Tower, Grand Ballroom D1, M4/Grand Ballroom Level
8:00 – 9:30am	<p>Delivery and Utilization of Laboratory Services: Lessons Learned: Introduction Joe Boone, PhD <i>Centers for Disease Control and Prevention</i></p> <p>Errors in the Testing Process in Primary Care: A Report from the American Academy of Family Physicians' National Research Network Nancy Elder, MD, <i>University of Cincinnati</i></p> <p>The Impact of Gynecologic Pathology Diagnostic Errors on Patient Care Dana Grzybicki, PhD, <i>University of Pittsburgh</i></p> <p>Utilization of Tests of Hypercoagulability as Observed at a Reference Laboratory Brian Jackson, MD, MS(Medical Informatics), <i>ARUP Laboratories</i></p> <p>The Science of Patient Safety: Longitudinal Studies in an Environment of Change Elizabeth Wagar, MD, <i>UCLA</i></p>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
9:30 – 9:45am	Break	
9:45 – 11:00am	<p>Learning from the Field <i>Hear from conference participants, professional society and industry representatives on how they address specific quality improvements</i></p> <p>Moderator: Ana K. Stankovic, MD, PhD, MSPH BD</p> <p>Reactor Panelists: Norman (Chip) Harbaugh Jr., MD <i>Children's Medical Group P.C.</i> Jared N. Schwartz, MD, PhD <i>Presbyterian Healthcare</i></p>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
11:00 – 11:45	<p>Developing a Quality Agenda for Laboratory Medicine Michael Astion, MD, PhD <i>University of Washington</i></p> <p>Nancy Elder, MD <i>University of Cincinnati</i></p> <p>Joe Boone, PhD <i>Centers for Disease Control and Prevention</i></p>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level
11:45 – noon	<p>Next Steps and Summary Joe Boone, PhD <i>Centers for Disease Control and Prevention</i></p>	North Tower, Grand Ballrooms D2-E, M4/Grand Ballroom Level