DEC 23 19544m

UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF NEW YORK \$ / Sc.

ELLA FITZGERALD, JOHN LEWIS, GEORGIANA HENRY and NORMAN GRANZ, : Civil Action No. 97-356

Plaintiffs,

: COMPLAINT

-against-

PAN AMERICAN WORLD AIRWAYS, INC.,

Defendant .

1. The action arises under the Civil Aeronautics
Act of 1938, 52 Stat. 977, USC Title 49, Section 401 et seq.,
as hereinafter more fully appears.

- 2. The plaintiffs are citizens and residents of the United States. The plaintiff Fitzgerald is a singer who has achieved an international reputation and is widely renowned for her ability as a singer. The plaintiff Iewis is a pianist and accompanist of the plaintiff Fitzgerald. The plaintiff Henry is the personal secretary of the plaintiff Fitzgerald. The plaintiff Granz is in the business of concert promotion and management of artists and is the personal manager and representative of the plaintiff Fitzgerald.
- 3. During all the times herein mentioned the defendant, a corporation organized under the laws of the State of New York, operated an airline for the transportation of passengers by air between the United States and Australia, and in such business was a common carrier and an air carrier subject to the provisions of the Civil Aeronautics Act of 1938, 52 Stat. 977, USC Title 49, Section 401 et seq.

9. The said refusal was willful and malicious and was motivated by prejudice against the plaintiffs
Fitzgerald, Lewis and Henry because of their race and color, and the said conduct subjected plaintiffs to unjust discrimination and undue and unreasonable prejudice and disadvantage, in violation of Section 404, Subdivision (b) of the Civil Aeronautics Act of 1938, 52 Stat. 993, USC Title 49, Section 484 (b).

- 10. The said conduct and the said unjust prejudice and discrimination were committed openly and in public before other passengers on the said Flight No. 841 and other persons then located at the airfield at Honolulu, causing the plaintiffs to be personally humiliated and embarrassed and resulting in mental pain and suffering to them.
- ll. The plaintiffs Fitzgerald, Lewis and Henry were further subjected to humiliation and embarrassment, and their mental pain and suffering in the circumstances was aggravated by the refusal of the agents of the defendant to permit said plaintiffs to temporarily reboard the aircraft for the purpose of retrieving their personal articles and wearing apparel which had been left at their seats.
- a breach of its duty as a common carrier and an air carrier to the plaintiffs and a breach of the contracts for air transportation respectively held by the plaintiffs, causing the plaintiffs to be seriously damaged.
- 13. By reason of the said conduct of the defendant, plaintiffs were required to spend three days in Honolulu, Hawaii before other transportation to Australia could be