### **Examination Objectives**

To determine the adequacy and/or effectiveness of the trust department's administration of marketable securities. Consider whether:

- policies and procedures have been established to ensure compliance with governing instruments, applicable law and accepted fiduciary principles;
- adequate investment policies and monitoring procedures have been established;
- investment research and documentation adequately support investment decisions; and
- deficiencies are identified and corrective action promptly initiated.

#### **Examination Procedures**

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### Level I

Level I procedures first focus on a review of the examination scoping materials. The next step consists of interviews with trust department personnel to confirm their qualifications and levels of expertise; to determine if the trust department's practices conform to written guidelines; to establish whether any significant changes in personnel, operations or business practices have occurred; or whether new products and/or services have been introduced. If items of concern are uncovered during Level I procedures or if problems are identified during the preexamination monitoring and scoping; the examiner may need to perform particular Level II procedures.

- 1. Review examination scoping materials related to the selection and monitoring process for marketable securities for the trust department. Scoping material should include:
  - Risk profile
  - Relevant PERK documents
  - Previous trust and asset management examination report
  - Workpapers from the previous examination
  - Previous safety and soundness examination report

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<ul> <li>Board of director and investment committee minutes</li> </ul>		
<ul> <li>Most recent ADV</li> </ul>		
<ul> <li>Examples of investment research materials utilized</li> </ul>		
Evaluate the trust department's policies and procedures related to marketable securities. Note any significant changes. Consider whether they address:		
<ul> <li>compliance with governing instruments, applicable law and accepted fiduciary principles;</li> </ul>		
<ul> <li>the process and criteria, by which marketable securities are analyzed, selected, evaluated and approved;</li> </ul>		
<ul> <li>documentation to support the selection and monitoring process;</li> </ul>		
<ul> <li>use of outside firms to provide research and analysis; and</li> </ul>		
<ul> <li>how exceptions to policies and procedures are handled.</li> </ul>		
Evaluate whether management has the knowledge and expertise to select and monitor marketable securities. Note any significant personnel and/or organizational changes.		
Review and evaluate the analysis, selection, evaluation and approval process with respe to marketable securities. Give consideration to the following:	ct	
<ul> <li>Factors used in evaluating marketable securities</li> </ul>		
<ul> <li>The documentation maintained to support the evaluation and selection process</li> </ul>		
■ The level of authority required to approve the selection of a marketable security or to remove a security from an approved status		
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<ul> <li>The level of monitoring performed on approved securities</li> </ul>	
If investment research and analysis is provided by an outside source information obtained and determine:	ce, review the
<ul> <li>How the information is evaluated and used by management</li> </ul>	
<ul> <li>If the evaluation process is effective</li> </ul>	
If written agreements are reviewed and if they address all pertiagrations are reviewed.	ment issues
Evaluate how information generated from the analysis, selection, e process is communicated to and used by applicable portfolio mana administration of trust and asset management accounts.	* *
Consider whether the following risk contributors (if applicable) ha	
Does management fully understand all aspects of risk with respectively?	pect to marketable
• Are policies and procedures adequate?	
■ Is investment research and analysis sound?	
<ul> <li>Does management anticipate and respond well to market and to</li> </ul>	echnological changes?
<ul> <li>Are management information reports comprehensive and credit</li> </ul>	ble?
Is the internal control environment adequate?	
<ul> <li>Does management satisfactorily review and assess exceptions</li> </ul>	to policy?
<ul> <li>Does management quickly identify weaknesses and take approx</li> </ul>	priate action?
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The completion of the Level I procedures may provide sufficient information to make a determination that no further examination procedures are necessary. If no determination can be made, proceed to Level II.		
Le	evel II	
cor Lev dep	vel II procedures focus on an analysis of trust department documents such as reports and outsourcing ntracts. The examiner should complete the appropriate Level II procedures when the completion of the vel I procedures does not reveal adequate information on which to base a conclusion that the trust partment meets the examination objectives. Neither the Level I nor the Level II procedures include any inificant verification.	
1.	If there are unresolved exceptions noted on internal or external audit, compliance or examination reports determine and evaluate the reasons for their presence. Evaluate management's plan to correct the exceptions.	
2.	Review and verify the accuracy of any applicable management exception reports.	
3. Review management reports describing additions or deletions from the approved marketable securities list. Evaluate the reasons for additions or deletions to the list and who has the authorization approval. If management does not use an approved marketable securities list, determine how it monitors the addition/deletion of marketable securities and evaluate the effectiveness of this process.		

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4.	Review the composition and quality of marketable securities in trust and asset management accounts. Note any changes from the previous examination in the number or type of securities. Consider:	
	<ul> <li>the reasons for the change in asset composition and whether management planned for this change; and</li> </ul>	
	<ul> <li>whether a risk assessment was factored into this change and if not, determine the reasons why it was not.</li> </ul>	
5.	Has the trust department purchased over five percent of a particular stock compared to the total stock outstanding for a company and is the holding supported?	
6.	Are there any unusual concentrations of any one security in an account where the trust department exercises discretion?	
7.	Are the investment policies sufficient to include the disposal of unsuitable assets delivered in kind and restructuring of the portfolio within a reasonable period of time?	
8.	. If necessary to validate an assertion, finding or concern arising from the completion of the Level I and II procedures, judgmentally select a limited number of accounts for review considering the degree of risk to the institution. Not all types of accounts need to be reviewed to arrive at a well-founded conclusion.	
II į	the examiner cannot rely on the data contained in the trust and asset management Level procedures, or data contained in department records or internal or external audit report Level III.	
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### Level III

Level III procedures include verification procedures that auditors usually perform. Although certain
situations may require that Level III procedures be completed, it is not the standard practice of Office of
Thrift Supervision (OTS) examination staff to duplicate or substitute for the testing performed by
auditors

rift dito	Supervision (OTS) examination staff to duplicate or substitute for the testing performed by ors.	
d le	Select a sample of discretionary accounts containing unapproved or nonrated securities to determine that proper authorization for the securities is present, such as a recent direction letter. If proper authorization is not present, what is the process for reducing the securities presence?	
	Pull a sample of discretionary accounts and review these accounts to determine whether there is evidence of excessive trading (churning) within the account. Consider:	
•	• the number and frequency of trades;	
•	• the amount of commissions generated;	
•	• the account's investment objectives relative to the assets traded;	
•	• the degree of control the savings association or a broker has over an account;	
•	the appropriateness of trades between accounts, if applicable; and	
•	• whether the quality of the account portfolio was downgraded as a result of the trading activity.	
a	Select a sample of accounts containing marketable securities that were reviewed by the audit and/or compliance functions. Determine if the findings of the audit/compliance review are consistent with examination findings.	
	Review the approved marketable securities list and select a sample of securities to review. Include common and preferred stocks, corporate bonds, municipal securities, mutual funds	
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(unless reviewed under program 830) and cash management instruments. Consider:

- The supporting research and analysis and assess whether the research and analysis is adequate to support management's decision.
- The research and analysis performed conforms to policies and procedures and appropriate documentation is retained.
- Whether appropriate internal approvals were obtained to include the security on the approved list.
- Review the master list of marketable securities and determine if any unapproved securities are present. Select a sample of securities to review. Consider:
  - Whether unapproved securities are included on management's exception report. If unapproved securities are not on the exception report, determine the reason for this lapse and how management monitors unapproved marketable securities.
  - Whether there is a retention process and the reasons for retention are well documented.
- Select a sample of discretionary accounts with investments in marketable securities. Evaluate the following:
  - Are the marketable securities in the account on the approved list? If not, determine the reasons, assure appropriate internal approvals were obtained and verify that it is on the exception report.
  - Are the marketable securities in the account appropriate in view of the investment objective of the account, characteristics and risk tolerances of the beneficiaries, the type of account and other pertinent factors?

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Examiner's UITRS Rating, Summary, Conclusions and Recommendations:			
References - 820P			
Laws			
Investment Advisors Act of 1940 Investment Company Act of 1940			
Code of Federal Regulations			
12 CFR 550.140 12 CFR 550.240 12 CFR 550.260	Policies and Procedures Trust Powers (General) Investment of Funds Held as Fiduciary		
Office of Thrift Supervision Publications			
TB 76-2	Conflicts of Interest Related to Fiduciary Accounts		
Other			
Scott on Trusts, 3 <sup>rd</sup> Ed. Bogert and Bogert, Trust and Trustees, 2 <sup>nd</sup> Ed. Restatement (Second and Third) of Trusts			
Workpaper Attachments - 820P			

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### **Optional Topic Questions**

The following list of questions is offered merely as a tool and reference for the examiner and is not a required part of the examination process.

#### **Policies and Procedures**

- Are the policies adequate to properly administer marketable securities?
- Do the policies consider quality and depth of management when evaluating a security?
- Do the policies require a comparison of investment performance to applicable benchmarks?
- Are the following factors considered when investing in publicly traded companies?
  - Financial condition and position of the company in the industry?
  - The quality of earnings and historical growth of the company?
  - The future prospects of the company, projected earnings and competition?
  - The anticipated availability of raw materials and employee resources to sustain the company's future growth?
  - The potential impact of anticipated legislation and possible government intervention?
  - The ability of the company to develop new products and/or upgrade existing products?
- Does management require the following factors to be assessed before investing in publicly traded companies?
  - The liquidity of the market issuer?
  - The potential litigation pending against the issuer?
  - The ability of the borrower to repay debt?
  - Ratings assigned by third party providers?
  - Trends in capital expenditures?

#### Investment Decisions

- Are decisions based on adequate research and analysis (whether performed in-house or acquired from outside sources), including an evaluation of relevant factors pertaining to the type of security under consideration?
- Are decisions based on an evaluation of relevant factors pertaining to the type and characteristics of the account for which the decision is being made?
- Are decisions adequately supported and well documented?

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### **Discretionary Accounts**

- Are at least one of the ratings agencies utilized, such as Standard and Poor or Moodys decisions?
- Does management periodically review sources of investment research to determine the quality of research provided?
- Does management review research material, to determine if adequate justification exists to support investment decisions, including information relating to the company's management and financial condition, such as, balance sheets, annual report, and position in the industry?
- For securities not rated, or whose ratings do not conform to stated guidelines, does management review to
  determine if sufficient justification exists for holding the security? Justification might include, for example, an
  investment decision based on independent research and supported by a thorough analysis or holding the
  security to defer tax loss.

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