



Customer Advisory Board (CAB) Meeting

New Orleans, LA
December 9 – 10, 2008

Tuesday, December 9, 2008

- 8:00 – 8:15** **Registration**
- 8:15 – 8:45** **Welcome Remarks & Introductions**
Debbie Byrd, CAB Chair
Gary Beets, KFC Regional Director
CAB Member Introductions
- Approval of May 13-14 meeting minutes**
- 8:45 – 9:45** **Keynote Speakers – USDA Welcome & Presentations**
Charles Wallace, Director, USDA – Controller Operations Division
Gary Millet, Associate Director, USDA – National Finance Center
- 9:45 – 10:00** ***Morning Break***
- 10:00 – 10:45** **Internet Payment Platform (IPP)**
Teresa Ricoy, Business Analyst, Federal Reserve Bank of Boston
- 10:45 – 11:15** **HROC/KROC File Processing & Connectivity Changes**
Denise Quirarte, Supervisory IT Specialist, Kansas City Financial Center
- 11:15 – 12:45** ***Lunch***
- 12:45 – 1:45** **Regional Financial Center Updates**
Francie Abbott, Manager, Financial Services & Support Branch
Randy Brown, Manager, Payment Management Operations Branch
Ethan Cole, Manager, Administrative Management Branch
Denise Quirarte, Supervisor, Information Systems & Support Branch
Jesse Chavez, Program Analyst, PAM Project
- 1:45 – 2:00** ***Afternoon Break***
- 2:00 – 4:30** **Visit to the National WWII Museum**
Meet in hotel lobby at 2:00 for walk to museum
Group photo at WWII Museum



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- 8:00 – 8:45** **Treasury Offset Program (TOP)**
Alyssa Riedl, Director, Debt Program Division
- 8:45 – 9:45** **Pay.Gov**
Marshall Henry, Program Manager, Pay.gov
- 9:45 – 10:00** ***Morning Break***
- 10:00 – 10:30** **International ACH Transaction (IAT)**
Susan Robinson, Deputy Director, Kansas City Financial Center
- 10:30 – 11:30** **Agency Updates**
CAB Members
- 11:30 – 12:45** ***Lunch***
- 12:45 – 1:15** **Governmentwide Accounting & Reporting Modernization Project**
Michael Norman, Agency Liaison, Governmentwide Accounting (GWA)
- 1:15 – 1:45** **American Battle Monuments Commission (ABMC)**
Sandra Wilson, Senior Accountant, ABMC
- 1:45 – 2:00** **Open Forum Discussion**
Questions & Answers
Next Meeting