Business Systems Modernization

Small Business Utilization Program

Update: February, 2006

CSC PRIME Alliance

BUSINESS SYSTEMS MODERNIZATION

CSC

SAIC | IBM | Unisys

Northrop Grumman IT | BearingPoint

PRIME Small Business Contract and Subcontracting Goals

Contract Date:	**December 8, 1998**
Contract Length:	**15 Years**
Contract Type:	**IDIQ - Task Orders-**
	Current contracting Method: Performance Based (Fixed Priced)
Contract Focus:	**IRS Business Systems Modernization (BSM)**

Subcontracting Goals:

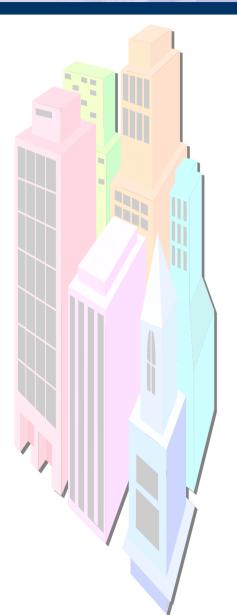|	
Small Business	41%
Small Disadvantaged Business	5%
Women Owned Small Business	5%
HubZone Small Business	3%
Service Disabled Veteran-owned Small Business	3%

SMALL BUSINESS OFFICE OBJECTIVE

To **provide information and contractual insight** that will assist qualified Small Information Technology (IT) Businesses, to effectively market their products and services to the PRIME Alliance Team.

SUBCONTRACT AWARDS

Description	04/01/05 THRU 10/31/05		ACTUAL CUMULATIVE	
	Whole Dollars	Percent	Whole Dollars	Percent
Small Business Concerns	$20,724,800.49	76%	$315,579,325.00	57.8%
Large Business Concerns	$ 6,426,673.36	24%	$230,325,356.00	42.2%
TOTAL SMALL & LARGE BUSINESS	**$27,151,473.85**	**100%**	**$545,904,681.00**	**100%**
Small Disadvantaged Business Concerns	$ 8,791,363.21	32%	$140,871,887.00	25.8%
Women-Owned Small Business Concerns	$ 5,335,614.46	20%	$ 88,613,112.00	16.2%
HubZone Small Business Concerns	$ 949,812.97	3%	$ 15,953,283.00	2.9%
Veteran-Owned Small Business Concerns	$ 527,484.64	2%	$ 6,203,429.00	1.1%
Service Disabled Veteran-Owned Small Bus.	$ 270,734.32	1%	$ 3,678,123.00	0.7%

CSC PRIME Alliance

- CADE
- Internet EIN
- Modernized e-file

- IRFOF

- e-services

- CADE
- STIR
- CAP

- IFS

SAIC   IBM   Unisys

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Tangible business results delivered to the customer:

- **Customer Communication - (CC) - (2001)**
  - Improved the IRS' telephony architecture by implementing intelligent call routing technologies.

- **Customer Relationship Management - (CRM) Exam**
  - Increased tax computation capabilities. Modernized policies, processes, and technology to enable faster case resolution and higher customer satisfaction.

- **Enterprise Systems Management - (ESM)**
  - monitors system performance to ensure high availability and proactive systems management capabilities.

- **Enterprise Lifecycle - (ELC)**
  - Created to manage and effect business change in a repeatable and reliable manner. It provides the direction, processes, tools, and assets for accomplishing this change. Mandated for all modernization projects.

- **Enterprise Architecture - (EA) - (2001)**
  - A business and technology blueprint that defines the IRS future state and the approach to achieving it. Received the excellence in Architecture Award in 2003. Latest update approved July, 2005.

- **Enterprise Transition Strategy - (ETS) - updated annually**
  - A transition strategy that considers the current state of legacy systems and provides a smooth transition approach that ensures uninterrupted taxpayer support.

- **Software Acquisition Capability Maturity Model - (SA CMM)**
  - A program management model adopted to benchmark acquisition process and to focus improvement efforts to ensure the increasing effectiveness of the PRIME Program.

- **Security and Technology Infrastructure Release - (STIR) - (2002)**
  - Provides a common, modernized IT infrastructure for secure interaction between employees, tax practitioners, and taxpayers.

- **Development, Integration, and Test Environment - (DITE)**
  - Supports multiple versions of the base infrastructure, providing environments for new development as well as maintenance of production systems.

- **Internet Refund Fact of Filing - (IRFOF)**
  - A Web-based application that allows all taxpayers online access to account information and the ability to track the progress of their tax returns, including refunds.

- **Advance Child Tax Credit - (ACTC)**
  - Derived from the IRFOF design and application components, this application provides online access to tax credit payment status to approximately 26 million taxpayers.

- **Internet Employer Identification Numbers - (I-EIN) - (2003)**
  - Enables employers and tax practitioners to apply for and receive an employer identification number online quickly and securely, and with less direct involvement by the IRS.

- **e-Services - (2003/2004)**
  - A PeopleSoft implementation of an internet driven business-to-business application suite that dramatically improves the way the IRS interfaces with tax preparation professionals.

- **Modernized e-File - (MeF) - (2004)**
  - A business application and infrastructure support that allows 7 million corporate and over 2 million non-profit organizations to file their most popular forms electronically.

- **Customer Account Data Engine - (CADE) - (2004)**
  - Now, the IRS system of record for maintaining information for filers whose 1040EZ tax returns meet a specific range of taxpayer information.

BUSINESS SYSTEMS MODERNIZATION

■ **Integrated Financial System - (IFS)**

— Now, the IRS financial system of record. When fully implemented, the IFS will support the administrative, financial, procurement, and work management functions of the CFO's internal financial management system.

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■ **AWARDS AND RECOGNITION**

— August, 2002	SA CMM Level 3
— September, 2003	Excellence in Architecture Award: EA
— January, 2005	Excellence in Government Award: MeF
— October, 2005	Award for Innovation: MeF
— October, 2005	Award for Innovation: e-Services
— December, 2005	Exceptional Achievement for Service: e-Services
— December, 2005	Exceptional Achievement in Modernization: IFS

BUSINESS SYSTEMS MODERNIZATION

EACH PRIME PARTNER HAS A SPECIFIC AREA OF EXPERTISE THAT THEY BRING TO THIS ALLIANCE TEAM. If your company has expertise in any of the following areas, the points of contact are below.

SAIC

* Computer Security & Accreditation
* Telecommunications
* Database Design & Development
* Data Warehouse Development

* Data Extract Technology
* Web Development
* Testing Support; Mainframe
* Software Development

Points of Contact:
   Sherri Smith, Program Manager   301-731-2237
   Michele Reid, Subcontracts Administrator   703-292-6638

PRIME ALLIANCE TEAM CONTRIBUTIONS
(continued)

EACH PRIME PARTNER HAS A SPECIFIC AREA OF EXPERTISE THAT THEY BRING TO THIS ALLIANCE TEAM. If your company has expertise in any of the following areas, the points of contact are below.

IBM

* Security expertise
* Telecommunications
* Call Center/Voice Response Unit
* Middleware and API Developers

Points of Contact:

Bob Gaudreau, Project Manager	301-803-3230
Pamela Johnson, Contracts Manager	703-322-5492
Keith Smith, Business Operations Manager	301-803-2513
Connie Thompson, Small Business Liaison Officer	303-225-7490

EACH PRIME PARTNER HAS A SPECIFIC AREA OF EXPERTISE THAT THEY BRING TO THIS ALLIANCE TEAM. If your company has expertise in any of the following areas, the points of contact are below.

Bearing Point

* Training
* Telecommunications
* Web Development
* Programming

Points of Contact:

Jack Pettine, Project Manager	301-429-6206
Linda Glasgow, Contracts Manager	301-429-6202
Rebecca Kehoe, Sr. Contracts Consultant	301-429-6248

EACH PRIME PARTNER HAS A SPECIFIC AREA OF EXPERTISE THAT THEY BRING TO THIS ALLIANCE TEAM. If your company has expertise in any of the following areas, the points of contact are below.

NORTHRUP GRUMMAN

* Web Hosting
* Corporate Platform Expansion
* Data conversion
* Maintenance and enhancement

Points of Contact:

Jack Pepper, Program Director   301-306-2792

Ruby Dargan, Small Business Liaison Officer   703-205-3263

EACH PRIME PARTNER HAS A SPECIFIC AREA OF EXPERTISE THAT THEY BRING TO THIS ALLIANCE TEAM. If your company has expertise in any of the following areas, the points of contact are below.

UNISYS

* Enterprise architecture consulting & implementation
* Application & systems development and integration
* Data center modernization, consolidation, management & support

Points of Contact:

John Geiger, Project Manager	703-556-5696
Murray Schooner, Socioeconomic Business Development	
	703-556-5098
Nettie Mobley, Resource Manager	703-556-5686
Judy Williams, Contracts Manager	703-439-5703

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