2001 ORT Bi-Regional Conference

Adele Culpepper Medicare Fraud Information Specialist Region VI

Jurisdiction

- States within Region VI
- Arkansas
- Louisiana
- New Mexico
- Oklahoma
- Texas



CMS' & Contractor's Role

- Administer Medicare program and...
- Safeguard the Medicare Trust Fund
- prevention
- detection
- recovery
- enforcement

- Support law enforcement
- OIG, FBI, DOJ, DCIS, IRS
- Coordinate efforts
- Medicaid, Agency on Aging, advocacy groups, associations
- Initiatives &task force

18 MFIS Nationally

1 National DMERC MFIS 2 Regional HHI MFIS 15 Part A and Part B



How the MFIS Can Assist You

- Serves as a reference point
- Information on who to contact
- Develop fraud related outreach material
- Answer questions
- Assist with quality referrals



Fraud and Abuse

- Fraud and Abuse accounts for a substantial loss in the Medicare program
- Billions of taxpayer dollars lost to health care fraud and abuse
- Medicare and partners working on these issues



Sources of Complaints

- Benefits Integrity Unit
- Medical Review
- Anonymous
- Employee or exemployee
- OIG Referral
- Provider Complaint

- Beneficiary
 - OIG Hotline
 - Cost Report Audit



Physical therapy



Ambulance Services



Schemes and Scams CMHCs and CORFs



Stolen Medicare Card



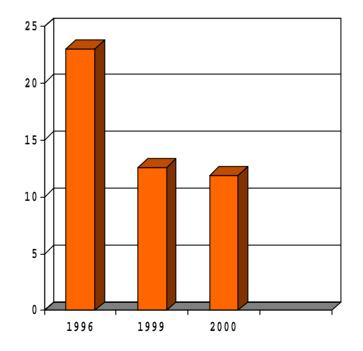
Double Billing



Scope of Fraud and Abuse

Nation

- \$11.9 Billion 2000
 - 6.8 % of all claims
 - \$12.6 Billion 1999
 - 7.1 % of all claim
 - \$23 Billion 1996
 - 14 % of all claims



What You Can Do to Assist the Medicare Contractor

Promote understanding of the problemEvaluation and investigation processProfessional document for a fraud case



Elements of a Quality Referral

- Written professionally and legibly
- Identified as an AoA referral
- No acronyms
- Non-judgmental



Completion of Referral Form

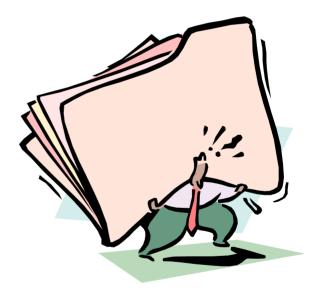
- Date
- Referring agency
- Beneficiary information
- Complaint information
- Chronological order

Services not renderedDetailed description



Supporting Documentation

- **MSN**
- Communications
- Provider information
- Financial information



Partnership

Through this special partnership, we can assist the community members to better understand how to identify Medicare fraud, and senior citizens and caregivers will gain confidence to report suspicious activity.



Thanks for your attention

Have a great day!