# 2001 ORT Bi-Regional Conference

# Adele Culpepper Medicare Fraud Information Specialist Region VI

# Jurisdiction

- States within Region VI
- Arkansas
- Louisiana
- New Mexico
- Oklahoma
- Texas



# **CMS' & Contractor's Role**

- Administer Medicare program and...
- Safeguard the Medicare Trust Fund
- prevention
- detection
- recovery
- enforcement

- Support law enforcement
- OIG, FBI, DOJ, DCIS, IRS
- Coordinate efforts
- Medicaid, Agency on Aging, advocacy groups, associations
- Initiatives &task force

# **18 MFIS Nationally**

# 1 National DMERC MFIS 2 Regional HHI MFIS 15 Part A and Part B



# How the MFIS Can Assist You

- Serves as a reference point
- Information on who to contact
- Develop fraud related outreach material
- Answer questions
- Assist with quality referrals



# **Fraud and Abuse**

- Fraud and Abuse accounts for a substantial loss in the Medicare program
- Billions of taxpayer dollars lost to health care fraud and abuse
- Medicare and partners working on these issues



# **Sources of Complaints**

- Benefits Integrity Unit
- Medical Review
- Anonymous
- Employee or exemployee
- OIG Referral
- Provider Complaint

- Beneficiary
  - OIG Hotline
  - Cost Report Audit



#### **Physical therapy**



#### **Ambulance Services**



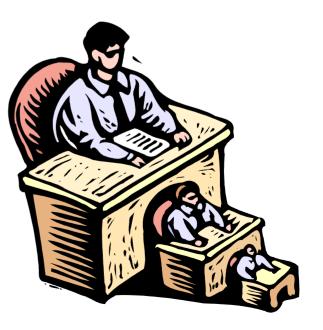
# Schemes and Scams CMHCs and CORFs



#### **Stolen Medicare Card**



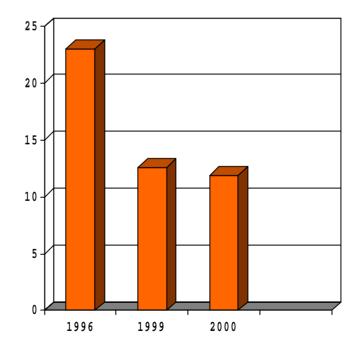
#### **Double Billing**



# **Scope of Fraud and Abuse**

### Nation

- \$11.9 Billion 2000
  - 6.8 % of all claims
  - \$12.6 Billion 1999
    - 7.1 % of all claim
    - \$23 Billion 1996
    - 14 % of all claims



# What You Can Do to Assist the Medicare Contractor

Promote understanding of the problemEvaluation and investigation processProfessional document for a fraud case



# **Elements of a Quality Referral**

- Written professionally and legibly
- Identified as an AoA referral
- No acronyms
- Non-judgmental



# **Completion of Referral** Form

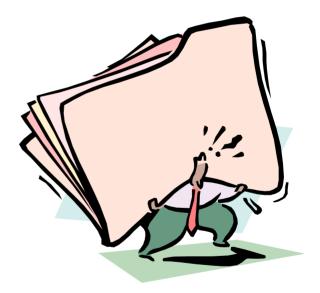
- Date
- Referring agency
- Beneficiary information
- Complaint information
- Chronological order

# Services not renderedDetailed description



# **Supporting Documentation**

- **MSN**
- Communications
- Provider information
- Financial information



# **Partnership**

Through this special partnership, we can assist the community members to better understand how to identify Medicare fraud, and senior citizens and caregivers will gain confidence to report suspicious activity.



# **Thanks for your attention**

# Have a great day!