

## OUTREACH/VACANCY NOTICE

### *Mark Twain National Forest* Region 9- Eastern

**Open Date:** January 6, 2009

**Closing Date:** February 5, 2009

## **Welcome to the Ozarks!**

**Customer Service Representative, GS-0303-04/05**  
**REGION 9**  
**Mark Twain National Forest**  
**Ava/Cassville/Willow Springs Ranger District**  
**Ava, Missouri**

Interested individuals may apply for this position located in Ava, Missouri until February 5, 2009. **Refer to the “How to Apply” section in this document.**

The Customer Service Representative performs a variety of duties associated with public information and permit issuance and interpretation. The position assists visitors and callers with questions and problems, providing information on the areas regulations and recreational opportunities. Other responsibilities include handling cash receipts, fee collections, answering phones, radios and written correspondence. The incumbent will also use a variety of computer software programs to process information and requests.

### **ABOUT THE FOREST:**

The Mark Twain National Forest is made up of six ranger districts, mainly located in the southern third of the state. The Forest Supervisor’s Office is located in Rolla, Missouri. The Mark Twain NF contains approximately 1.5 million acres, comprised mainly of upland hardwoods and some associated shortleaf pine. A full range of vegetation and recreation management activities on the forest include timber harvest and regeneration activities, TSI, prescribed fire, developed and dispersed recreation, and mining.

For more information about the Ava/Cassville/Willow Springs Ranger District, click the following link:

[Mark Twain National Forest - Ava Ranger District - US Forest Service](#)

The beautiful Ozark Mountains are renowned for their spectacular *beauty, history, culture and different landscapes*. The A/C/W RD is a diverse array of oak/hickory hardwood and pine forests, cedar glades, as well as numerous inland lakes, streams, and rivers. The unique blending of eastern forest and western desert prairies makes a home for such varied wildlife as the gray bat, bald eagle, roadrunner, eastern collared lizard, wild turkey, white tailed deer, and black bear.

### **How to Apply:**

To apply to this position, applications must be posted electronically. Information on how to apply can be found at [usajobs.opm.gov](http://www.usajobs.gov). Follow the link: <http://www.usajobs.gov/> and then enter the following vacancy announcement numbers in the "Search Jobs" box and click "Search" near the top of that page: **OCR-303-0405-CUSTREP-G and/or OCR-303-0405-CUSTREP-DP**. You can also find it by searching under the "Series Search" tab and typing 0303 in the Series Number Search box. You can refine the search by using the keyword "**custrep**"; then scroll to find the correct announcement number.

The posted position information will have specific directions to apply within the AVUE job application system. You must register within the system and post your application as directed. We will hire at either the GS-4 or GS-5 level depending upon applicant group. **You must specify Ava, MO** as the duty station. This is an Open Continuous Vacancy announcement with no closing date. Those that wish to be considered for this position must complete and post their application in AVUE by **February 5, 2009**.

### **DISTRICT INFORMATION:**

The A/C/W Ranger District covers approximately 311,000 acres of Federal ownership. It is located in seven southwestern Missouri counties: Barry, Christian, Douglas, Howell, Ozark, Stone, and Taney. The District hosts 30 permanent full-time positions. The District program of work includes management of the largest acreage of Federally-owned glades in the State of Missouri; management of three State Natural Areas; timber harvesting for utilization and other resource objectives; three recreation fee demo campgrounds (one of which connects to 80 plus miles of ATV and motorcycle trails), two day use areas, three scenic byways, one national recreation trail and many dispersed recreation opportunities. The program of work also includes the management of three Wilderness Areas: Hercules Glades – 12,315 acres (Ava unit); Piney Creek – 8,142 acres (Cassville unit); and Devil's Backbone – 6,595 acres (Willow Springs unit). Special uses management is increasing with the emphasis in road access, recreation events, utilities and commercial outfitter and guide uses.

There are numerous non-recreational caves on the District and Forest, managed for various Threatened, Endangered and Sensitive species. An active heritage program exists on the A/C/W RD. It is rich in cultural resources including Native American, Civil War and Civilian Conservation Corps history.

Ecosystems on the District include cedar glade, oak, oak-pine, pine forests, oak savanna, and open woodlands. The terrain ranges from rough breaks and dissected hill country to flat plains. Walking conditions can range from open park-like conditions to steep slopes with dense mid- and understories.

Missouri summers average 77° F, however, occasionally temperatures have reached 100°F and above in July and August. Winters have an average temperature of 37°F. Temperatures may drop below 0 degrees for short periods of time.

### **COMMUNITY INFORMATION:**

Ava, Missouri has a population of approximately 3,000 and is located in south central Missouri in the heart of the Missouri Ozarks in Douglas County (population est. 15,000). It is 60 miles southeast of Springfield, Missouri, 13 miles south of U.S. Route 60 and 60 minutes east of Branson, Missouri. Branson is just a stone's throw from our Ava and Cassville units. Ava is the Douglas County seat and is a full service community.

Recreation: Outdoor recreation opportunities abound and include fishing, hunting, hiking, nature watching, camping, mountain biking, and boating. Ava is 45 to 90 minutes from Table Rock Lake, Lake Taneycomo, and Bull Shoals lakes for boating and fishing. A municipal pool was recently built for the town of Ava and a private pool exists at the Ava Country Club. Other facilities and amenities available in Ava include: playgrounds; a variety of children's sports programs, such as softball, baseball, soccer, basketball, and football; a 9-hole country club golf course (grass greens), tennis courts, and a movie theatre. Ava is also the home of the

Missouri Fox Trotting Horse Breed Association, which is the only place in the world where a fox trotter can be registered.

Industry is primarily rural-agricultural with the emphasis of dairy farms, cattle ranching, sawmills and small businesses. Copeland Manufacturing is Ava's only large industrial plant.

Real estate: Homes in the Ava community and surrounding areas range from \$45,000 to \$150,000 plus; some include acreage. The majority are two to three bedroom homes. Rental houses are difficult to obtain, rental rates are \$300 to \$450 per month plus utilities. There are four trailer parks in the area. Land to build on can be acquired at reasonable prices. *Government Quarters - NONE.*

Education: Education opportunities include public, primary, and secondary schools. In addition, Drury University and Missouri State University have satellite extensions in Ava. The Ava High School has AAA classification and hosts a vocational education program. Douglas County Public Library is also located in Ava.

There are health care facilities in Ava, however the nearest hospitals and specialists are located in Springfield, Missouri.

Shopping facilities are better than average for a town of this size. Ava hosts a natural food store, Wal-Mart, antiques stores, archery shop, and a variety of restaurants. In addition Ava is approximately one hour from Springfield and Branson. Branson is world famous for musical shows and Silver Dollar City. There are four banks with full banking facilities and three full service savings and loan establishments as well.

Churches of many denominations can be found in Ava. Civic organizations include: Lion's Club, Rotary, and Kiwanis Clubs.

For more information, check out the Ava Chamber of Commerce website, [Ava Missouri Area Chamber of Commerce](#) (hit Ctrl and click on this hyperlink to connect to the website).

FOR ADDITIONAL INFORMATION regarding the position, contact District Ranger Jenny Farenbaugh (jfarenbaugh@fs.fed.us) or Halle Adams (hadams@fs.fed.us), Support Services at 417-683-4428.

If you are interested in applying for this position, please complete and return the attached Outreach Response Form by February 5, 2009. Upon completion, please e-mail it to Halle Adams @ hadams@fs.fed.us, or fax it to his attention at 417-683-5722. **Don't forget to look under the "How to Apply" section in this document. Applications are being accepted now until February 5, 2009.**

We look forward to hearing from you!

## Outreach Response Form

I am interested in this position on the Mark Twain National Forest.

Position Title/Series/Grade: **GS-0303-04/05 Customer Services Representative; Ava/Cassville/Willow Springs Ranger District**

### PERSONAL INFORMATION

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_ Email address: \_\_\_\_\_

Are you currently a Federal employee? Yes \_\_\_\_\_ No \_\_\_\_\_

IF YES, CURRENT REGION/FOREST/DISTRICT: \_\_\_\_\_

CURRENT SERIES AND GRADE: \_\_\_\_\_

CURRENT POSITION TITLE: \_\_\_\_\_

AGENCY EMPLOYED WITH: \_\_\_\_\_ USFS \_\_\_\_\_ BLM \_\_\_\_\_ OTHER: \_\_\_\_\_

TYPE OF APPOINTMENT: \_\_\_\_\_ PERMANENT \_\_\_\_\_ TEMPORARY \_\_\_\_\_ TERM  
\_\_\_\_\_ VRA \_\_\_\_\_ PWD \_\_\_\_\_ OTHER

IF NOT A CURRENT PERMANENT (CAREER OR CAREER CONDITIONAL) EMPLOYEE ARE YOU ELIGIBLE TO BE HIRED UNDER ANY OF THE FOLLOWING SPECIAL AUTHORITIES:

- \_\_\_\_\_ PERSON WITH DISABILITIES
- \_\_\_\_\_ VETERANS READJUSTMENT
- \_\_\_\_\_ DISABLED VETERANS W/30% COMPENSABLE DISABILITY
- \_\_\_\_\_ VETERANS EMPLOYMENT OPPORTUNITIES ACT OF 1998
- \_\_\_\_\_ FORMER PEACE CORPS VOLUNTEER
- \_\_\_\_\_ STUDENT CAREER EXPERIENCE PROGRAM
- \_\_\_\_\_ OTHER \_\_\_\_\_

**Thank you for your interest!**

Please submit this form via email to [hadams@fs.fed.us](mailto:hadams@fs.fed.us) or FAX to 417-683-5722, or send to address below.

*Mark Twain National Forest*

Ava/Cassville/Willow Springs Ranger District

Attn: Halle Adams

P.O. Box 188

Ava, Mo. 65608