



# Navy Cash Bulletin



NAVAL SUPPLY SYSTEMS COMMAND HEADQUARTERS

Volume: 2 Issue: 1 October 2004

## POD Notes

Feel free to use the following POD note in your updates to the crew.

### Protect Your Navy Cash Card

**Navy Cash™ - The Way to Pay While Underway!** Your Navy Cash MasterCard® debit card is your means to purchase items on the ship and access to your Navy Cash and home bank and credit union accounts. Like the ATM and credit cards we're familiar with, the Navy Cash card will stand up to normal wear and tear. But, it's also important that you protect your Navy Cash card.

Do not bend the card. Do not attempt to "pop" the chip out of the card. Do not scratch the chip or magnetic strip. Do not punch a hole in the card for a chain, or key ring, or lanyard. Keep the card clean of dirt, oil, and adhesive debris by rubbing it with a soft cloth. Water or rubbing alcohol can be used if needed.

Report damaged cards to the Disbursing Office immediately.

## Installations

As of 30 September 2004, 31 Ships have been installed with the Navy/Marine Cash™ Financial System.

### **September Installations:**

USS INGRAHAM (FFG 61) (Everett)  
USS PELELIU (LHD 5) (San Diego)  
USS BATAAN (LHD 5) (Norfolk)

### **October Installations:**

USS NASHVILLE (LPD13) (Norfolk)  
USS JAMES E WILLIAMS (DDG 95)  
(Pascagoula)

### **November Installations:**

USS BOXER (LHD 4) (San Diego)  
USS TORTUGA (LSD 46)  
(Little Creek)  
USS LEYTE GULF (CG 55)  
(Norfolk)

## From the Fleet: Military Paper Check Conversion

"MPCC is AWESOME!!!! Has cut down on cashed check problems for us immensely. Another good system brought to the fleet by NAVSUP!!!" -- CDR Jeff Baquer, Supply Officer, USS BELLEAU WOOD (LHA 3)

"...Since we have been using this scanner and MPCC to process cashed checks, we have significantly reduced the amount of people floating or bouncing checks." -- ENS A. Wong, Disbursing Officer, USS KITTY HAWK (CV 63)



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## What's up Gold

DISBO and IT can use What's Up Gold (WUG) to monitor the health of the Navy Cash system, including the routers, CADs, K80s, on-line K22s, server, workstations, and laptops (if connected). Anytime there is an issue with devices being offline, check WUG, it may help pinpoint where the problem lies. The package also allows you to create outage and statistics reports on your network. It is recommended that the application is kept up and running at all times.

### To start What's Up Gold on the server:

- Open Cluster Administrator
- Select the "Navy Cash" group
- Ensure that the services are started
- Close or minimize Cluster Administrator
- From the server or workstation desktop select the WhatsUp Gold shortcut
- Enter the appropriate username and password
- The "Device Monitor" screen appears

### To monitor status:

- Select NavyCash from Navy Cash Device Monitor screen
- Displays all devices configured on network. Each device is shaded Green/Red depending upon its Up/Down status
- Select a device on screen to receive a detailed summary of object
- **If a device is red** and does not reset itself within 30 minutes, physically check the device for disconnections or any other obvious issues
- For further assistance contact: Customer Service hotline at 1(866) 6Navycash.

Ships not currently running WIN2000 will receive WUG automatically during their upgrade to WIN2000.



Candy Machine



Soda Machine



Phone Card  
Machine



Laptop



K80



K22



Stamp  
Machine

## References

<http://nko.navy.mil>

<https://www.navycash.com>

Customer Service: 1(866) 6Navycash

NICC: (877) 418-6824 / DSN 510 418-6824, Option 6

NAVSUP Disbursing Director: (717) 605-7441

Navy Cash Program Manager (717) 605-5270

Navy Cash Training (717) 605-7033

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