NAVY CASH
SAILOR OF THE MONTH!

PS1 (SW/AW) James K. Belviy, USS VICKSBURG CG-69 has been named December Navy Cash Sailor of the Month. Petty Officer Belviy has gone above and beyond his duties taking it upon his self to troubleshoot and repair Navy Cash equipment. Reporting onboard mid-way through a surge deployment, Petty Officer Belviy caught on quick to all Navy Cash functions and procedures. He has lead the way in server, K-22 and CAD maintenance requiring zero assistance from shipboard IT's. Whether it's divisional training lectures, re-flashing CAD's or identifying and resolving server problems, Petty Officer Belviy does it all. A hands-on sailor, Petty Officer Belviy works every aspect of Navy Cash superbly delivering quick results, which in turn delivers the best customer service to the crew of the VICKSBURG.

SUBMITTED BY Scott R. Milliet, ENS, SC, Disbursing & Sales Officer, USS Vicksburg

Anyone wishing to send nominates for Navy Cash Sailor of the month, please send their name and a short write up to lucinda.wilson@navy.mil

Reminder

Personal information like SSNs, and bank and credit union account numbers must be protected. Sensitive personal information must not be sent to the Navy Cash Customer Service Center (CSC) in e-mails in the clear.

Software version 1.4.5 build 0 introduces an "Account Information Update" function, enabling a cardholder's member profile and bank or credit union account information to be updated on the ship using the Navy Cash application. Account updates are forwarded securely to the Navy Cash backend ashore as a part of the End-Of-Day process. Procedures for "Account Information Update" can be found in paragraph 8.4.21 in version 1.11 of the Navy Cash Standard Operating Procedure (SOP). Software 1.4.5 build 0 began installation on new installations and pre- and post-deployment grooms in late September 2006.

Until a ship receives 1.4.5 build 0 a cardholder's member profile and account information can be updated by contacting the CSC by the phone, e-mail, or Navy Cash disbursing web site. Guidelines for using the disbursing web site are included in Appendix E of the Navy Cash SOP. If the Disbursing Officer or authorized Personnel Specialist (PS) opt to send an e-mail to the CSC, sensitive personal information like SSNs and bank and credit union account information must be sent as an attachment in a password-protected Microsoft Word document (see Navy Cash SOP paragraph 8.14.2.d). Each ship is provided with a password that is specific to the ship. E-mail requests must be sent to navycashcenter@ezpaymt.com. The CSC will process the request and send an e-mail response, with a password-protected Word document as an attachment if necessary.

If Navy Cash cardholders call the CSC directly to update their Navy Cash account information, the CSR will ask them a series of questions to verify their identity before they update their account. A CSR will never ask a cardholder for his or her Personal Identification Number (PIN).
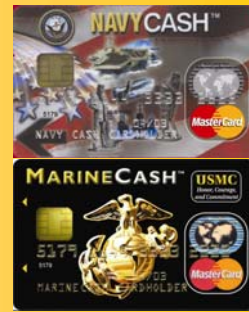
Reminder (cont'd)

If cardholders want to change the bank or credit union account information associated with their Navy Cash account, they must fax, e-mail an image of, or mail a copy of a cancelled check or deposit slip to the CSC. If cardholders are unable to do this, then the disbursing office needs to handle these changes through the disbursing web site or the Navy Cash application.

Account updates done through the Navy Cash application are effective immediately on board the ship. Updates done through the Navy Cash Center web site do not go into effect on board the ship until a round trip is completed between ship and shore. Updates done through the CSC do not go into effect on board the ship until the CSC receives the information, processes the request, and a round trip is completed between ship and shore.

Installations

As 11/30/06, 99 Ships have been installed with the Navy Cash System.

GRIDLEY	San Diego
LABOON	Norfolk
NASSAU	Norfolk
SAN JACINTO	Norfolk

Training

MCCAMPBELL-San Diego- Jan 2nd-5th
NEW ORLEANS-Pascagoula-Jan2nd -5th

POC: lucinda.wilson@navy.mil,

References

https://www.navycash@ezpaymt.com
GDSC (NICC): (877) 418-6824 /
DSN 510 428-6824 Option 6

Navy Cash Information can be found on NKO:http://www.nko.navy.mil- Navy Family Support-Navy Cash Training-Sales, Merchant, Sys Admin- Disbursing

Happy Holidays from the Navy Cash Team