OCC Internet Banking Security Telephone Seminar Electronic Polling Results July 18 and July 19, 2001

Polling Question	July 18	July 19	Combined
Does your bank provide customers with access to account information through the Internet?	outy 10	outy to	Combined
 Yes No Not a banker 	68% 26% 7%	75% 18% 7%	72% 22% 7%
Has your bank completed a security risk assessment?			
 Yes No Don't know Not a banker 	60% 28% 5% 7%	52% 32% 10% 7%	56% 30% 7% 7%
Has your bank or service provider experienced a security incident that resulted in a potential privacy breach?			
 Yes No Don't know Not applicable 	24% 51% 17% 8%	25% 50% 17% 8%	25% 51% 17% 8%