

Seminar 07/18/01 #OCC6311-1

Seminar 07/19/01 #OCC6311-2

OCC's Telephone Seminar — Internet Banking Security: Safeguarding Customer Information

Registration Form

Registrant Name _____

Title _____

Bank/Company _____

Street Address _____

City _____

State _____

Zip _____

Phone Number _____

Fax Number _____

E-mail Address _____

Select Seminar:

July 18, OCC6311-1 July 19, OCC6311-2

Please check here if you are *unable* to receive your materials via the Internet. We will ship you a hard copy. (To receive via the Internet, you will need Acrobat Reader, available free at www.adobe.com.)

• Site registration and one set of written materials

National Banks: \$99

Others: \$125

• Audiocassette tapes and one set of written materials

National Banks: \$49 participants, \$99 non-participants

Others: \$65 participants, \$125 non-participants

• Check method of payment:

Check made payable to KRM MasterCard

American Express Discover Card

VISA

Card Number #: _____

Expiration Date: _____

Signature: _____

Registrations after 07/06/01, please add \$8 for expedited handling.

Total Payment: _____

Who Should Participate?

The topic for this telephone seminar will be of particular interest to bank:

- Chief executive officers
- Directors
- Senior managers
- Compliance officers
- Risk management officers
- Consultants
- Information technology experts



Comptroller of the Currency
Administrator of National Banks

Internet Banking Security: Safeguarding Customer Information

A TELEPHONE SEMINAR for Community Banks

Convenient, Informative,
and Cost Effective



Price

Participation is \$99 per connection for each national bank listening site and \$125 per connection for each non-national bank listening site.

Audiocassette Tapes

Audiocassette tapes of the seminar, with supporting materials, are available for purchase. The price for national banks is \$99; for others, it is \$125.

Seminar participants (national banks and others) may order tapes for \$49 and \$65, respectively.

Questions for Speakers

If you would like to submit questions to the speakers prior to the seminar, please e-mail OCCTeleSeminar@occ.treas.gov or fax them to (415) 442-5388.

Wednesday, July 18, 2001

12:00 p.m. — 1:30 p.m. EDT
and again

Thursday, July 19, 2001

9:00 a.m. — 10:30 a.m. EDT

What Is a Telephone Seminar?

This 90-minute telephone seminar allows an unlimited number of people to listen to OCC experts and to discuss with them their experiences and policy imperatives over individual telephones or on speakerphones. The experts' interaction with you, the listener, will make the program a valuable learning experience and enjoyable to listen to. You can also ask questions from wherever you are.

There is no rush-hour traffic, no parking, no travel time or expenses. You can remain in the office and share information with a large group of colleagues for one price per site. A moderator guides the presentation and the open forum, much like participating in a talk-radio program.



Welcome by
John D. Hawke, Jr.,
Comptroller of the Currency

How to Register

Those wishing to attend the seminar may register by:

- Filling out the online registration form at www.occ.treas.gov.
- Calling 800/775-7654 between the hours of 7 a.m. and 5 p.m. CDT and providing registration information.

Participants Will Learn the Following:

- Gain insight into the OCC's expectations for a sound information security program for Internet banking.
- Understand the hidden costs of Internet security "events."
- Build customer confidence in your Internet security.
- Learn how the Guidelines to Safeguard Customer Information (as mandated by the Gramm-Leach-Bliley Act of 1999) affect Internet banking and your bank's information security program.
- Know what to expect during your next examination and hear about common examination findings.
- Hear case studies of potential security breaches and incident response strategies.

Discussion Topics:

- What security threats does Internet banking present for your bank and your customers?
- How can you protect customer information and comply with the new Guidelines to Safeguard Customer Information?
- How do you assess your bank's security risk?
- What controls should you consider to protect your customer's data?
- What is the role of the board and senior management in creating and overseeing the security program, including security controls, testing, and vendor management?

- Faxing the form to 800/676-0734.
- Mailing the registration form to KRM Information Services, P.O. Box 1187, Eau Claire, WI 54702-1187.

Registrants receive a special toll-free number and a PIN number for entrance to the telephone seminar. You will receive written materials prior to the call via the Internet or direct mail.

Interact with OCC Experts:



Director
Clifford Wilke,
Bank Technology



Bank Technology Analyst and
National Bank Examiner
Carter Messick,
Bank Technology



Bank Information
Technology Specialist and
National Bank Examiner
Joan Bryant,
Southwestern District



Assistant Chief Counsel
Jeff Gillespie,
Law Department



Senior Counsel
Deborah Katz,
*Legislative and
Regulatory Activities*