

OTS Operations

Highlights and Accomplishments

OTS Operations support the agency's core mission of ensuring the safety and soundness of thrifts and thrift holding companies, and of protecting consumers.

The sections that follow describe each main area of OTS operations, from the mission-critical areas of Supervision, Consumers & Communities, and Legal Affairs to the mission-support roles under Employees, Public Affairs, Information Technology and Financial Management.

Each section reviews the highlights and accomplishments during FY 2008 — issuing important guidance to the industry, finalizing key regulations, improving service to consumers, issuing legal opinions, increasing efficiencies, hiring and training new employees — as the agency responded to the economic crisis and worked to maintain the vitality of the thrift industry.

These OTS Operations sections chronicle the depth and breadth of the agency's achievements in FY 2008 and set the bar for the coming year ■



Director Reich joins Washington Mayor Adrian Fenty, other city officials and neighborhood children outside a city recreation center in April after the OTS donated 250 laptop computers for communities across the city.