Why Telecommuting Works

Employer Benefits

- Employees' increased productivity due to fewer interruptions and distractions, and ability to work during most productive hours
- > Fewer unscheduled absences resulting from unforeseen events
- > Continuity of operations during weather-related or other emergency situations
- ➢ Improved planning ability
- > Employees' ability to respond to unforeseen/unscheduled workload
- \succ Reduced real estate costs due to less, or more flexible, need for office space
- > Lower employee-relocation costs, because work is not location dependent
- > Enhanced employee satisfaction and morale
- > Less labor turnover and lower recruitment costs
- > Better customer service as employees stay longer and become more proficient
- > Access to larger labor pool regional, national, international, military spouses, retired, physically-challenged
- > Enhanced compliance with Americans with Disabilities Act (ADA) and Family and Medical Leave Act (FMLA)
- > Enhanced public relations and goodwill

Community Benefits

- ▶ Less air pollution, which improves human health and increases Clean Air Act compliance
- ▶ Less traffic congestion and fewer automobile crashes/deaths due to fewer people on the road
- > Less wear and tear on transportation infrastructure, which postpones funding requirements
- ▶ Safer neighborhoods and less juvenile crime due to greater adult presence during the day
- \succ Less dependence on imported oil, improving national security
- > Smaller national budget deficit
- > Less vehicle-related runoff from roads, ensuring cleaner water and improving ecosystem and human health

Employee Benefits

- ▶ Less, or no, commuting time
- > Better work/life balance due to more time for family, the community, and volunteering
- ➤ Less stress
- > Increased productivity due to fewer interruptions and distractions
- > More flexibility to work during most productive hours
- > Increased ability to respond to unforeseen/unscheduled workload
- > Ability to design and control work environment
- > Increased job satisfaction
- ▶ Reduced commute-related costs gas, tolls/tickets, parking, maintenance, and depreciation
- \blacktriangleright Reduced personal expenses, including clothing, grooming, and food costs
- Reduced child- and elder-care costs due to later drop-offs and/or earlier pick-ups, and ability for teenagers and elderly dependants to be at home pursuing their own activities
- > Satisfaction of helping the environment It All Adds Up ... one mile at a time



