

We have two main areas of concern in regard to Centennial Airport. The ineffective and non responsive nature of the airport management relating to noise control and the lack of oversight of pilots in regard to FAA rules and regulations.

There were over 12,000 complaints generated by Centennial Airport last year. Every year the number climbs higher and higher. Centennial has a staggering amount of complaints compared to the other airports including Denver International Airport. Centennial is one of the busiest airports in the country with a hefty number of aircraft flying in and out in any 24 period. We are told it has no radar on site to monitor the aircraft so air controllers don't know what is happening in the air from a visual perspective until they can actually see them. For this busy airport, this seems to be a very dangerous situation.

The management and staff in charge of noise complaints at Centennial Airport do not seem to have a clear job description. Do they take noise complaint calls and take action on them? Or are they there just to take the noise complaint calls? When we first started calling the complaint line approximately 3, 4 years ago, our call was taken and we would see action taken right away. The planes would shift to a different path. After a short time this stopped and complaints were recorded for no apparent reason. We, like many others we have spoken to, just stopped calling. If we and the others continued to call, the complaint level would likely rise to 20,000 per year.

The Centennial Noise Complaint line is not publicized and it is difficult to reach anyone and often no action is taken when you can reach them. People stop calling due to inaction and non responsiveness, yet the airport managed to collect over 12,000 complaints. At times Centennial just stops answering the Noise Complaint line. They put the answering service on to take calls. We, and people like us stop wasting our time calling the Noise Complaint line, which is there to serve the community.

Five years ago, we went from a small handful of airplanes a day to noise from aircraft 24 hours a day. We experience loud, noisy, jets, props and helicopters every hour in any given day.

Mike Fronapfel and his assistant set up a Noise Monitor system in our yard. While setting up the Noise Monitor system, a plane flew just 500 feet over their heads. They said the plane was way too low, but no action was taken. To coincide with the Noise Monitor, we kept a log of the: date, type of aircraft, the time of day or night, whether it was loud or very loud. Per Mr. Fronapfel's instructions. We had three weeks of data listing the incredible amount of aircraft going over our heads 24 hours a day. When the Noise Monitor results came back, the graphs showed the incredible amount of air traffic over us, but we were told the high noise levels must come from the road. How do they come to that conclusion when we have written documentation of all the airplanes going over?

After taking the time to build a log for Centennial Airport and cooperating with them, in the end no action was taken.

Many pilots fly extremely low over highly populated neighborhoods when other areas are available. As an example, there are few homes located on the East side of I25 from Lincoln Avenue to Happy Canyon. The only thing any type of aircraft would bother would be the cow herd that graze there and I don't think they would be bothered. Until 5 years ago, most flights landing or taking off used this side of the highway.

The low and noisy and seemingly scheduled airplanes landing after 11:30 PM at Centennial Airport seem to make every effort to try and take off our roof while diving towards the airport. The low and noisy jets taking off after 3:00 AM seem to be on a schedule taking off one after another thundering over our house and shaking the foundation all while barely climbing in the air waking up the whole household.

The low flying, noisy aircraft can start as early as 5:00 in the morning. From 6:30 AM to 7:30 AM, we get loud, low flying aircraft seemingly on a schedule. These scheduled flights fly very low and despite numerous complaints, nothing has changed.

It is our understanding from news reports that there have been an alarming number of airplane crashes at Centennial Airport. Due to the many low flying aircraft in our area, many of us are concerned about the very real possibility of a crash in this neighborhood.

There appear to be training or instructional flights breaking many FAA altitude rules each day. These flights fly very low over our neighborhood in a repetitive pattern. It is our understanding that there are specific areas for this type of activity and this is not one of them. There is no one managing or enforcing these rules.

We thank you for taking the time to read our letter and the concern you have regarding Centennial Airport. If we could be of further help, or if you would like to discuss our letter, please feel free to contact us.

Thank you.
H. Forrette
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