

- Issuing new and amended regulations and processing petitions for related exemptions
- 14 CFR Parts 119, 121, and 135
- Supplemental Materials
- The certification and surveillance of part 135 operations
- Determines the need for, provides justification, and assists in the development of new regulations and amendments within the functional areas described above.
- Provides policy guidance concerning use of foreign aeronautical information publications by U.S. air carriers.
- Develops policy concerning flight attendant functions and cabin safety programs.
- Provides operational support for cabin safety research and development activities.
- Is the division focal point for ICAO operational issues related to parts 121 and 135.
- Develops standard operations specifications for 14 CFR parts 119, 121, and 135 operators.
- Meets and coordinates with the aviation community on matters within its areas of responsibility.
- Provides operational support, as needed, in implementing certification, operations and surveillance policy and regulations pertaining to parts 121, 135, and 139 operators.
- Conducts technical evaluations and develops exemptions in response to petitions by industry and the public.
- Conducts technical evaluations and develops responses to petitions for reconsideration of operations specifications from certificated operations.
- Consults with and advises district offices or regions, concerning the operational aspects of new or amended rules or exemptions.
- Serves as the coordination point for all division regulatory activities with the Office of Rulemaking, FAA legal counsel, and other FAA offices.
- Represents the division in international meetings to further U.S. interest and to develop international standards and recommended practices.
- Air Carrier Certification
- Air Carrier Handbook Bulletins
- Air Carrier aircraft Leasing
- Air Carrier Advisory Circulars
- Air Carrier Inspector handbook issues
- Air Carrier Exemptions
- Aviation Rulemaking Advisory Committee (ARAC)
- Air Carrier Policy for Weather
- Flight and Duty issues for crewmembers/dispatchers
- Department of Defense (DOD) Liaison
- Joint Aviation Authorities (JAR Ops) Activities
- Environmental Assessments (EA)
- Emergency Medical Services
- Deicing programs

- Special Airport issues
- Part 135 operations issues
  - 1. Air Ambulance Policy
  - 2. Air Tour Issues
  - 3. Noise Issues
  - 4. Rotorcraft Issues (Bill Wallace, National Resource Specialist)
- Operations Specifications operational issues
- Charter Operations Guidance
- International "sensitive area"
- National Park Issues
- Aviation Safety Inspector Qualification Issues
- Land and Hold Short Operations (LAHSO)
- Foreign Airports
- Dispatcher/Operational Control Issues
- Flight Attendant Issues
- Cargo Issues
- Part 119 Management Issues
- Part 119, 121 & 135 Deviations
- Director of Safety issues (Part 121)
- Air Carrier Strike surveillance issues
- Participate on Flight Standards Board (FSB) evaluations
- Airline Code Share issues
- Public Aircraft
- Proving/Validation/Evacuation Testing
- White House Commission
- Space Transportation
- Coordinating with OSHA issues
- International Committee for Aviation Policy (ICAP)
- Government Aircraft Operations Team