Instructions for Completing Request for OMB Clearance for Online User Satisfaction Survey

Please submit the completed form as an e-mail attachment along with your Survey Instrument to manivannanm@mail.nih.gov. Forms and Survey Instruments must be submitted in Microsoft Word format.

- 1. Date of Request: Enter today's date.
- 2. **Contact Name, E-mail, Telephone:** Enter the contact information of the person who can answer any questions about the proposed survey.
- **3. Institute/Center, Office:** Enter the acronym of your Institute or Center and the *full name* of your Office or program, if applicable.
- **4. Title of Survey:** Give your survey project a title.
- **5. URL of Web Page to be evaluated:** Under this clearance, the Web page or site you wish to evaluate must already be in existence. Enter the complete URL.
- **Target Number of Respondents:** How many responses will be recorded before the survey is taken offline? Incomplete responses must be considered part of this tally.
- **7. Will your survey include demographic questions?** Demographic questions can include race/ethnicity, geographic location, level of education, job title, etc.
- 8. If you answered "yes", briefly explain why this demographic data is necessary to the evaluation of this Web page. OMB will ask specifically for this information. Explain how your demographics will correlate to the other questions asked.
- **9. Will your survey include questions about race or ethnicity?** If you answer "yes," please check to make sure the format of your question matches the format listed at http://www.nih.gov/icd/od/ocpl/resources/OMBclearance/Directive15.pdf
- **10. How will this survey be offered online?** You must choose one or more of these methods of offering the survey to potential respondents.

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Mangala Manivannan NIH User Satisfaction Survey Clearance Liaison Online Information Branch Office of Communications & Public Liaison Office of the Director National Institutes of Health (301) 435-7556