



NPFC Points of Contact

4200 Wilson Blvd, Suite 1000
Arlington, VA 22203
202-493-6700
202-493-4900 (fax)

Monday-Friday
7:30am - 4:00pm EST

[General Information](#) | [Case Management Teams](#) | [Senior Management](#) | [Printable Page \(100 KB PDF\)](#)

General Information

General Inquiries	(202) 493-6999
CERCLA Funding	(202) 493-6811
COFR Inquiries	(202) 493-6780 (Mon-Fri 7:00am-5:00pm & Sat 8:30am-5:00pm EST)
COFR Fax	(202) 493-6781
Claims	(800) 280-7118 or (202) 493-6830 or ClaimsInfo@ballston.uscg.mil
Natural Resource Damage (NRD) Claims	(800) 280-7118 or (202) 493-6860
Outreach (Mr. John Baker)	(202) 493-6717

Case Management Teams

Case Inquiries	(800) 358-2897
After Business Hours	
Command Duty Officer (CDO)	Pager No. 1-800-759-7243 PIN 2073906

TEAM 1

REGIONAL MANAGER	CLAIMS MANAGER
Mr. Jon Abramson	Ms. Donna Hellberg
(202) 493-6745	(202) 493-6839

NRD CLAIMS
[Ms. Carolyn Boltin](#)
(202) 493-6864

Responsible for most of CGD8 and EPA Regions VI and VII. Includes Texas, New Mexico, Louisiana, Arkansas, Oklahoma, Missouri, Kansas, Nebraska, and Iowa. Does not include CGD8 Mobile, Memphis, Paducah, Louisville, Huntington, or Pittsburgh.

TEAM 2

REGIONAL MANAGER	CLAIMS MANAGER
Mr. Wayne Hamilton	Mr. Henry Font
(202) 493-6726	(202) 493-6862

NRD CLAIMS
[Mr. Chris Abrams](#)
(202) 493-6865

Responsible for CGD7, portions of CGD5 and CGD8, EPA Region II (Caribbean Section), and EPA Region IV. Includes CGD8 Mobile, Memphis, Paducah, Louisville, Huntington, and Pittsburgh; CGD5 Hampton Roads and Wilmington; Virgin Islands, Puerto Rico, Florida, Georgia, South Carolina, Tennessee, North Carolina, Kentucky, Alabama, Mississippi, Virginia (Hampton Roads only), and Pennsylvania (Pittsburgh only).

TEAM 3

REGIONAL MANAGER	CLAIMS MANAGER
Mr. Greg Buie	Mr. Jeff D'Alessandro
(202) 493-6729	(202) 493-6846

NRD CLAIMS
[Mr. George Silva](#)
(202) 493-6863

Responsible for CGD11, CGD13, CGD14, CGD17, and EPA Regions VIII, IX, and X. Includes Arizona, California, Nevada, Utah, Colorado, North Dakota, South Dakota, Wyoming, Hawaii, Guam, American Samoa, Montana, Idaho, Washington, Oregon, and Alaska.

TEAM 4

REGIONAL MANAGER	CLAIMS MANAGER
Mr. Pat Ryan	Mr. Patrick Glenn
(202) 493-6732	(202) 493-6838

NRD CLAIMS
[Ms. Colleen Henry](#)
(202) 493-6891

Responsible for CGD1, CGD9, portions of CGD5, and EPA Regions I, II, III, and V. Includes Philadelphia and Baltimore, Minnesota, Michigan, Wisconsin, Illinois, Indiana, Ohio, New York, Vermont, New Hampshire, New Jersey, Connecticut, Rhode Island, Massachusetts, Maine, Virginia (except Hampton Roads), West Virginia, Pennsylvania (except Pittsburgh), Maryland, Delaware, and Washington, DC.

Senior Management

Director	Ms. Jan Lane	(202) 493-6700
Deputy Director	Mr. William Grawe	(202) 493-6700
Division Chiefs		
Case Management	Mr. Tim Eastman	(202) 493-6721

Financial Management	Ms. Patti Lavell (Acting)	(202) 493-6812
Vessel Certification	Mr. Kevin Bailey	(202) 493-6792
Claims	Mr. Tom Morrison	(202) 493-6831
Natural Resource Damage Claims	Ms. Carolyn Boltin	(202) 493-6864
Legal	Mr. Derek Capizzi	(202) 493-6751
Information Technology Services	Mr. George Cognet	(202) 493-6761
Customer Services	Ms. Dana Compton	(202) 493-6713

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