

FACT SHEET 07-01 Dental Benefits

What is the Foreign Medical Program (FMP)

The FMP is a VA program for veterans who live or travel overseas excluding the Philippines. The FMP will pay the VA allowable amount for the treatment of a service-connected condition, or any medical condition associated with and held to be aggravating a service-connected condition. Additionally, VA may authorize necessary foreign medical services for any condition for a veteran participating in the VA Vocational Rehabilitation Program under 38 U.S.C. Chapter 31.

What dental care does the FMP cover for recently discharged veterans?

Veterans who have served on active duty 90 days or more are eligible for a one-time outpatient dental treatment. To qualify, the certificate of discharge (DD-214) must not indicate dental care was completed while active duty within 90 days of the separation from active duty. The application for a VA dental exam must be made within 180 days of separation. A VA rating is not required to receive this one-time exam.

What is meant by one-time dental care when separating from active duty?

The one-time dental benefit includes a complete dental examination and all appropriate dental treatment as indicated by the examination and documented in a treatment plan. It does not include repeat care beyond the initial treatment plan.

What does FMP cover for a veteran with a VA-rated service-connected dental condition?

Veterans who have a VA service-connected dental disability rating may receive reasonable and necessary dental treatment associated with the dental disability rating.

How do I apply for dental benefits under the FMP?

Application is easy; complete the attached VA Form 10-7959f-1 (Foreign Medical Registration Form). Please be sure to submit your full name, Social Security Number, physical and mailing addresses, along with a copy of your DD-214, or when applicable, include your VA-rating decision to P.O. Box 469061, Denver, CO 80246-9061.

How do I find a provider who will accept the FMP payment for services?

No, FMP does not have contract providers.

How do I get a claim paid?

We do not have contracts with overseas providers. You may consider checking with the U.S. Embassy or Consulate staff, or the TRICARE office (if there is a military treatment facility nearby) to see if they are aware of local providers who will bill and accept payment from the VA FMP directly.

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If you seek treatment from a provider who will not bill us for services, the provider will ask for payment from you and then you will need to file the claim for dental services to us.

How do I file a claim with the FMP?

The claim for the one-time dental exam should include the results of the examination and treatment plan (if more than one visit is required), the information noted below, and your DD-214. Send this information to the Health Administration Center, Foreign Medical Program, PO Box 469061, Denver, CO 80246-9061.

<u>VETERANS</u> <u>MEDICAL PROVIDER</u>

Full name Full name Mailing address Medical title

U.S. social security number Office & billing address

Office telephone

DENTAL CLAIM (completed by the provider)

Diagnosis treated (if applicable)
Description of service rendered
Billed charge for each service

Date(s) of service

Treatment plan (if applicable)

Claims or documentation that is received in languages other than English will be sent for translation, which can take up to 3 weeks to complete. Payment for services are reimbursed in US dollars based on the daily exchange rate for the date of service. Payment cannot be made in foreign currency.

Application Process and Checklist

- Step 1 Upon demobilization, complete the attached application, VA Form 10-7959f-1 (Foreign Medical Registration Form).
- Step 2 Attach a copy of your DD-214 (must be included to be considered a complete application).
- Step 3 Submit to Health Administration Center, Foreign Medical Program, PO Box 469061, Denver, CO 80246-9061.
- Step 4 Notification letter will be sent to you within 30 days of receipt of a completed application. The notification letter will inform you of your eligibility determination for this one-time dental benefit. However, in the event your application is received prior to your formal separation date, the FMP will hold your application until the separation date on your DD-214 has passed. The FMP will then process your application without further action on your part unless there were changes in your discharge status. If that is the case, the new/revised DD-214 should be sent to FMP upon separation from service.

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- Step 5 If you have been determined to be eligible for the one-time dental benefit you may arrange an appointment for a dental exam after you get your notification letter.
- After your initial dental visit, your dental provider will provide you with a dental treatment plan. Review your dental treatment plan with your provider. If the cost is less than \$1,000, you may get the dental care outlined in the treatment plan without preauthorization from FMP and you can proceed to Step 8. If the cost to provide treatment exceeds \$1,000, you *must* have your dental care preauthorized through the FMP and you will need to proceed to Step 7.
- Step 7 Submit the preauthorization for dental treatment for costs exceeding \$1,000 to the FMP to the address listed in Step 8. The preauthorization needs to include the dental treatment plan and a letter requesting advance authorization. You will receive a response from FMP within 30 days upon receipt of the request.
- Step 8 After you receive the dental care outlined in the dental treatment plan, you or your provider will need to submit a claim along with a copy of the treatment plan to the Health Administration Center, Foreign Medical Program, PO Box 469061, Denver, CO 80246-9061.
- Step 9 Claim will be processed and adjudicated based on the approved plan of treatment.

How do I get more information about FMP?

- Check our web site at www.va.gov/hac, select Foreign Medical Program
- Write us at P.O. Box 469061, Denver, CO 80246-9061
- To contact us by email, please go to this web link and follow the directions for submitting secure email: http://www.va.gov/hac/contact
- Call 303-331-7590, Monday-Friday

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