## Data Entry

## Performance Measure Verification Self Audit Checklist For offices collecting/entering performance data targets and actuals

This checklist is designed to help evaluate the processes and procedures being used to track and report against performance measures.

Date of Self Audit:						
Performance Measure (or set of related measures) (Attach another sheet listing measures if appropriate):						
Facility Name: Facility Org #: Region: Name of employee conducting se						
Name of Responsible Official Re	eviewing Self-Audit:					
Signature of Responsible Official	I: I concur that the following self-evaluation of the verification of processes and procedures for this particular performance measure (or set of related measures) is complete and correct to the best of my knowledge.					

**Instructions:** Complete the following worksheet for <u>each performance measure</u> (or set of related measures) that your office collects or reports on (targets and actuals). Answer the questions for your part of the performance data collection/reporting effort for your particular program office, regional office, or headquarters office.

This checklist is designed to help evaluate the processes and procedures being used to track and report against performance measures. Since many times multiple measures are tracked and reported against using a particular system, many of the answers may be similar across multiple measures, however, an evaluation should be done evaluating the processes used for <u>each</u> measure that is tracked and reported.

Answer each statement with a "yes" or "no" and enter any <u>brief</u> comments, including evidence of the "yes" or "no" answer in the comments area. If a statement is not applicable to your office, <u>briefly</u> state why in the comments.

This self audit should be reviewed by the appropriate responsible official, signed, and kept on file in your office with the other appropriate documentation on <u>each</u> performance measure (or set of related measures) your office tracks or reports data for.

This self-audit becomes evidence that sufficient controls and processes are in place to support the Regional Director's certification of the targets and actuals reported for this performance measure (or set of related measures)— when that occurs at the time of reporting both targets and actuals.

## **Performance Measure Verification Criteria**

Verification is assessing data accuracy, completeness, consistency, availability and internal control practices that serve to determine the overall reliability of the data collected.

Checklist Item	Yes	No	Comments (describe evidence of yes or no
			answer)
S	tandar	ds an	d Procedures
Source data are well defined and			
documented; definitions are available and			
used.			
Data definitions are well documented and			
distributed to all responsible for specific			
data collection/reporting.			
[NOTE: Definition templates for			
Department-level GPRA performance			
measures are on the Internet at:			
http://www.doi.gov/gpra/sp_template.html]			
Collection standards are documented,			
available, and used.			
Protocols and methodology for data collection are documented and			
distributed to all responsible for data collection			
Adherence to the data collection			
protocols is required and can be verified.			
Review and edit procedures are defined			
and documented			
Data reporting schedules are documented,			
distributed and followed			
Timely data collection and reporting of			
both targets and actuals is mandated and			
enforced.			
Performance data supporting			
documentation is maintained and readily			
available.			
Collection staff are skilled/trained in			
proper procedures.			
Those employees or contractors			
responsible for either collecting or			
assembling data are trained for the job.			
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Checklist Item	Yes	No	Comments (describe evidence of yes or no
			answer)
	Data E	<u>ntry</u> c	and Transfer
Data entry methodology is documented and	followed	1	
Documentation of data entry procedures/			
protocols is available, understood by, and			
used by data entry personnel.			
Data sources are identified and			
assumptions about sources are			
documented.			
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Data is entered one time only and						
corrected by the original entrant						
(exceptions must be documented).						
Data are verified		I				
Calculations are checked.						
Data is checked for obvious inaccuracies						
(e.g. Feb. 31) and against business rules						
and other edits.						
Data is re-checked against source info						
(folders, case files, etc.).						
Procedures for making changes to						
previously entered data are documented						
and followed.						
Data (targets and actuals) are available						
when needed for measure reporting and						
other critical decision-making cycles.						
other critical decision-making cycles.						
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Checklist Item	Yes	No	Comments (describe evidence of yes or no			
			answer)			
L	ata Se	curity	and Integrity			
Duplicate copies or back-up system for						
data exists as it relates to the data						
collected/entered at the Field or Regional						
level.						
Procedures, including frequency of back						
up system use, are documented and						
followed. Disaster recovery plan is in						
place.						
Data security protocols are in place and effective as it relates to the data						
collected/entered at the Field or Regional						
level.						
Appropriate firewalls/password						
protection, access levels, etc. are						
established. Security authority is						
established for those responsible for data						
entry.						
Equipment and program reliability cannot						
compromise data accuracy as it relates						
to the data collected/entered at the Field or						
Regional level.						
Accountability for data integrity clearly						
rests with the person entering the data,						
and the responsible program specialist and						
manager.						
Checklist Item	Yes	No	Comments (describe evidence of yes or no			
			answer)			
Data Quality and Limitations						
Accuracy limits of all data are defined.						
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Estimated data are identified.			
Methodology for estimation is			
documented and is supportable.			
Use of estimates are minimized.			
Data with margins of error due to			
accuracy of instrumentation or			
interpretive leeway, are identified and			
margin of error (e.g. +/- 1%) is reported.			
Incomplete data are identified as such			
and extent of missing data is reported.			
Preliminary data are identified and			
qualifications on data are described.			
Any other data limitations are explained			
and documented.			
Method for handling anomalous data is			
established and used.			
Data that appears to be incongruous			
compared to most other data obtained is			
analyzed and explained.			
Use of externally controlled data is document	nted.		
Need to use external data is established.			
External data is identified as such.			
Degree of completeness and limitations			
of external data are documented.			
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Checklist Item	Yes	No	Comments (describe evidence of yes or no
			answer)
	Oversi	ght ar	nd Certification
Accountability for data accuracy exists in			
performance standards.			
Accountability resides with all			
employees responsible for accuracy of			
data.			
Responsible officials certify that			
procedures have been checked each			
reporting period for both setting targets			
and reporting actuals.			
Signed certifications are filed.			
Responsible officials certify that data			
accuracy has been checked each reporting			
period for both setting targets and			
reporting actuals.			
Signed certifications are filed.			