

VA Sierra Pacific Network

Veterans Integrated
Service Network
(VISN) 21



Maps & Contacts

Revised June 2008

VA Sierra Pacific Network (VISN 21)



Network Office

(Mare Island, CA)

Phone Number Fax Number

Director:	Robert L. Wiebe, M.D., M.B.A.	(707) 562-8350	(707) 562-8369
Deputy Network Director:	Lawrence H. Carroll	(775) 328-1892	(775) 328-1400
Chief Operating Officer:	Cassandra M. Law	(707) 562-8420	(707) 562-8369
Chief Information Officer:	Thomas Neel	(707) 562-8378	(707) 562-8369
Chief Financial Officer:	Roxanne Hargrove	(916) 843-7070	(916) 364-0276
Quality Management Officer:	Judy Daley, R.N.	(775) 328-1461	(775) 328-1400

Internet Address
www.visn21.va.gov

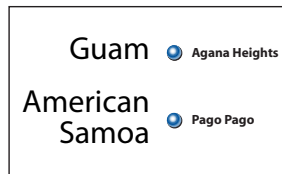
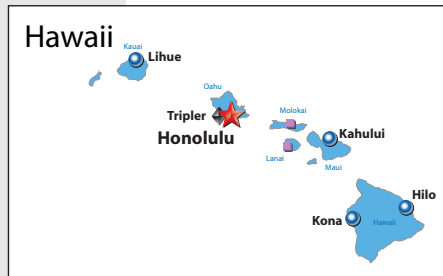
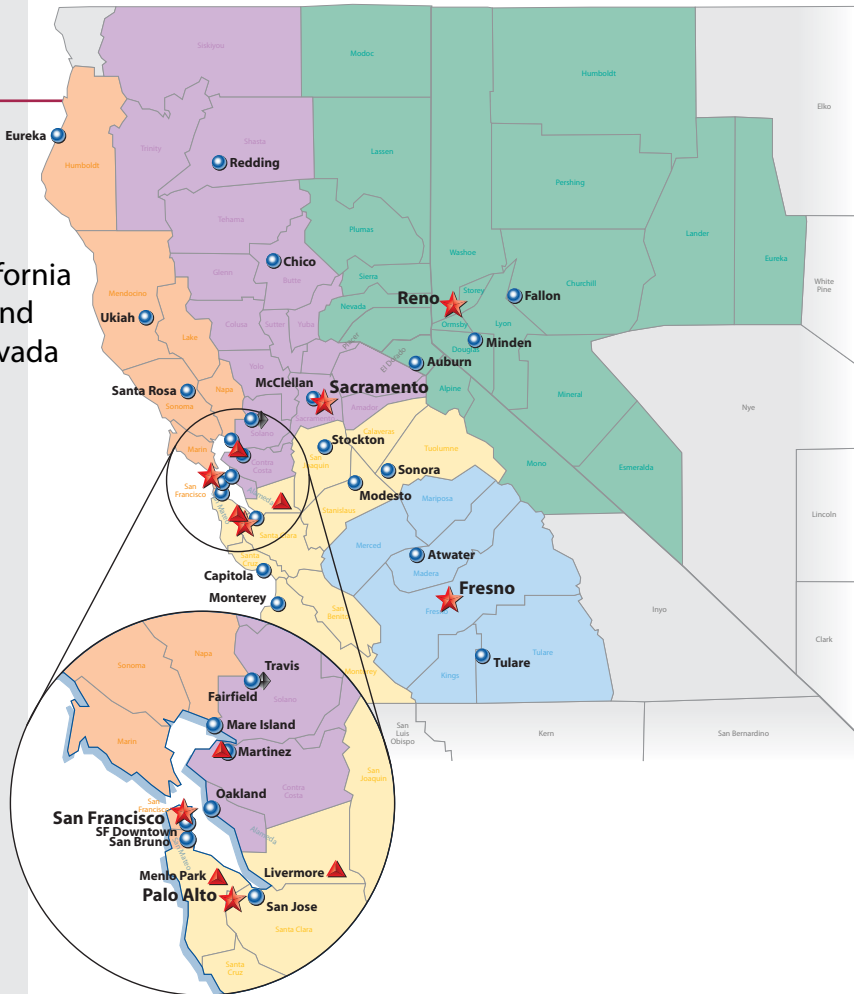


VA Sierra Pacific Network

VISN 21 Network Facilities

201 Walnut Avenue
Mare Island, CA 94592
(707) 562-8350

California
and
Nevada



Sites of Care

- ★ VA Medical Centers
- ▲ VA Division (Inpatient/Outpatient)
- VA Community Based Outpatient Clinics (CBOCs)
- VA Outreach Clinics
- VA Independent Outpatient Clinic (IOC)
- ◆ VA/DoD Joint Venture Site

Service Areas

- VA Central California HCS
- VA Pacific Island HCS
- VA Northern California HCS
- VA Palo Alto HCS
- VA Sierra Nevada HCS
- San Francisco VAMC

VA Sierra Pacific Network



VA Central California Health Care System

(Fresno, CA)

Congressional Districts:
18, 19, 20, 21

		Phone Number	Fax Number
Director:	Alan S. Perry, FACHE	(559) 228-5338	(559) 228-6903
Associate Director:	Susan Shyshka	(559) 228-5337	(559) 228-6903
Chief of Staff:	William Cahill, M.D.	(559) 228-5358	(559) 228-6903
Public Affairs Officer:	David Phillips	(559) 228-5308	(559) 228-6903
Patient Representative Advocate:	Michael Ozburn	(559) 288-6970	(559) 228-6903
OIF/OEF Coordinator:	Jennifer Yanez	(559) 225-6100 ext. 4321	(559) 228-6903

Eligibility/Enrollment Office

Hours of Operation
8:00 am – 4:30 pm (Monday – Friday)
(559) 228-6950

Telephone Care

Hours of Operation
8:00 am – 4:30 pm (Monday – Friday)
(888) 826-2838
(559) 228-6933

Internet Address

www.visn21.va.gov

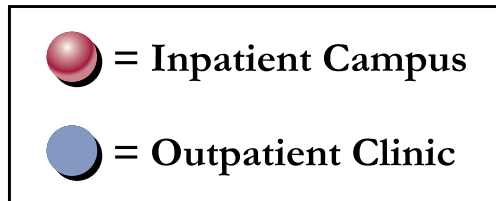
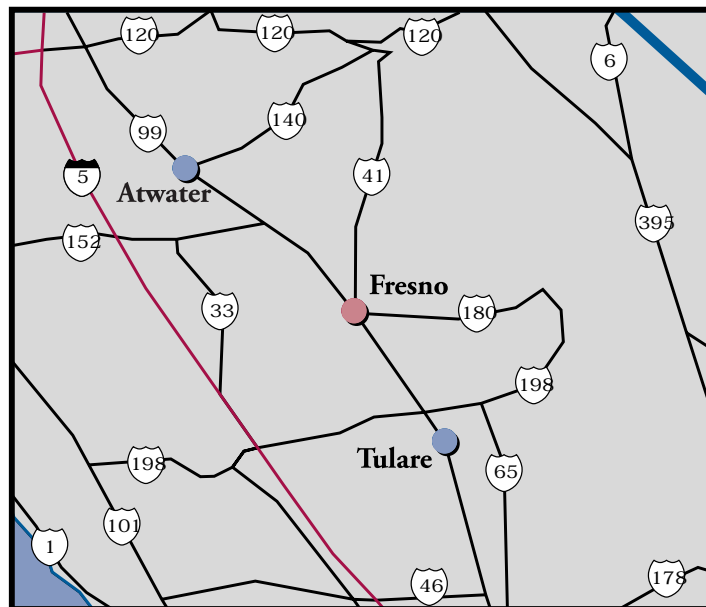
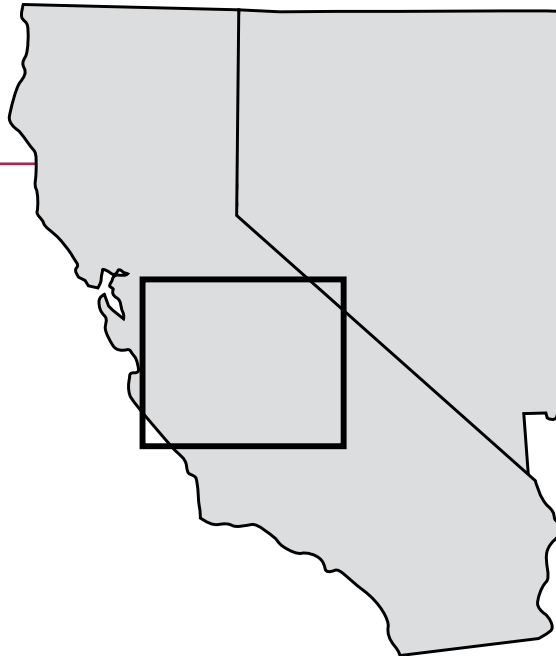
VA Sierra Pacific Network

VA Central California Health Care System Facilities

VA CENTRAL CA HEALTH CARE SYSTEM
2615 E. Clinton Avenue
Fresno, CA 93703-2286
(559) 225-6100

VA SOUTH VALLEY OPC
1050 N. Cherry
Tulare, CA 93274
(559) 684-8703

VA CASTLE OPC
3605 Hospital Road, Suite D
Atwater, CA 95301-5140
(209) 381-0105



VA Sierra Pacific Network



VA Pacific Islands Health Care System

(Honolulu, HI)

Congressional Districts:
1, 2
and delegates from
American Samoa and Guam

		Phone Number	Fax Number
Director:	James E. Hastings, M.D., F.A.C.P.	(808) 433-0100	(808) 433-0390
Associate Director:	Kalautie JangDhari	(808) 433-0104	(808) 433-0390
Chief of Staff (Acting):	David Bernstein, M.D.	(808) 433-0650	(808) 433-0390
Public Affairs Officer:	Fred Ballard	(808) 433-0049	(808) 433-0390
Patient Representative Advocate:	Barbara Morgan	(808) 433-0126	(808) 433-0390
OIF/OEF Coordinator:	Gary Aspera	(808) 433-7664	(808) 433-0390

Eligibility/Enrollment Office

Hours of Operation

7:30 am – 4:00 pm (Monday – Friday)

(808) 433-0600

Advice Nurse

24 Hours

Oahu: (808) 433-0852

Neighbor Islands and Guam: 1-800-214-1306

Internet Address

www.va.gov/hawaii

VA Sierra Pacific Network

VA Pacific Islands Health Care System

SPARK M. MATSUNAGA
VA MEDICAL CENTER
459 Patterson Road
Honolulu, HI 96819
(808) 433-0600

VA PIHCS PTSD RESIDENTIAL
REHABILITATION PROGRAM
459 Patterson Road, Ward 5C1
Honolulu, HI 96819
808 433-0004

VA HILO OPC
1285 Waianuenue Ave., Suite 211
Hilo, HI 96720
(808) 935-3781

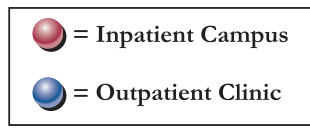
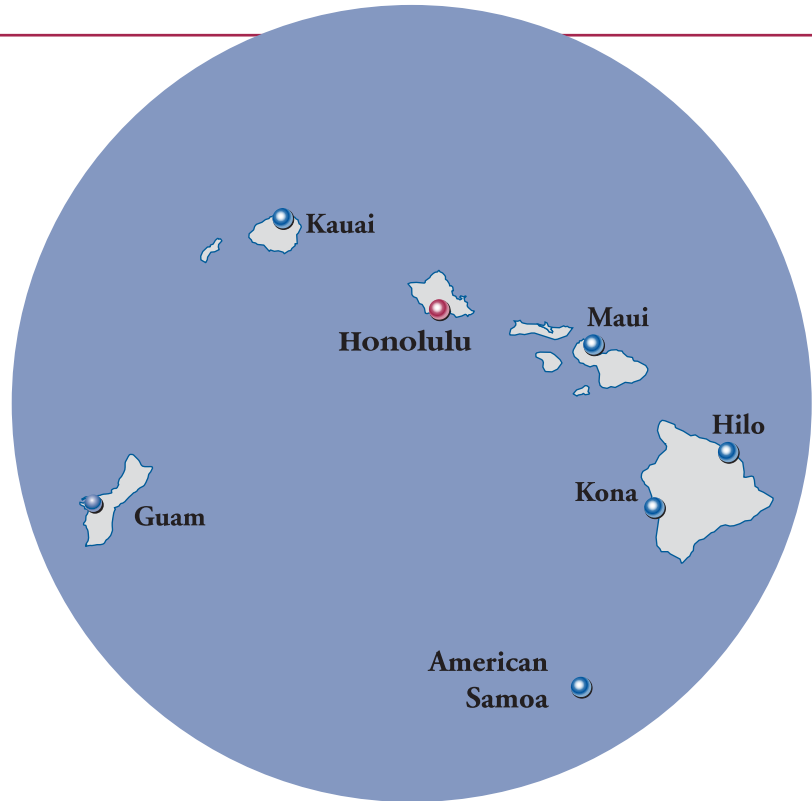
VA KAUAI OPC
3367 Kuhio Highway, Suite 200
Lihue, HI 96766
(808) 246-0497

VA KONA OPC
75-377 Hualalai Road
Kailua-Kona, HI 96740
(808) 329-0774

VA MAUI OPC
203 Ho'ohana Street, Suite 303
Kahului, HI 96732
(808) 871-2454

VA GUAM CLINIC
US Naval Hospital Guam
Bldg 1, Wing E-200
Box 7608
Agana Heights, GU 96919-7608
(671) 344-9200

VA AMERICAN SAMOA CBOC
Fiatele Teo Army Reserve Building
Pago Pago, American Samoa 96799
(689) 633-5071



VA Sierra Pacific Network



VA Northern California Health Care System

(Sacramento/
Martinez, CA)

**Congressional
Districts:**
1, 2, 3, 4, 5,
7, 9, 10, 11, 13

		Phone Number	Fax Number
Director:	Brian J. O'Neill, M.D.	(916) 366-5390	(916) 843-9001
Associate Director:			
East Bay Division	Joanne M. Krumberger	(925) 372-2015	(925) 372-2020
Sacramento Valley Division	John A. Mendoza	(916) 366-5337	(916) 843-9001
Chief of Staff:	David Siegel, M.D., MPH (Acting)	(916) 843-9045	(916) 843-9001
Public Affairs Officer:	Beverley Atherton-Pierce (Acting)	(916) 843-9046	(916) 843-9001
Patient Representative Advocate:	Ruben Soto	(925) 372-2883	(925) 372-2851
OIF/OEF Coordinator:	JoAnn Pinotti	(916) 843-9075	(916) 843-9393

Eligibility/Enrollment

Hours of Operation
8:00 am - 4:00 pm (Monday-Friday)
(800) 382-8387

Advice Nurse

24 Hours
(800) 382-8387

Pharmacy Advice & Refills

(866) 600-8279
Hours of Operation
7:30 am - 4:00 pm (Monday-Friday)

Internet Address

www.northerncalifornia.va.gov

VA Sierra Pacific Network

VA Northern California Health Care System Facilities

VA MARTINEZ OPC & CENTER FOR REHABILITATION & EXTENDED CARE (CREC)
150 Muir Road
Martinez, CA 94553
(925) 372-2000

VA SACRAMENTO MEDICAL CENTER
10535 Hospital Way
Mather, CA 95655-1200
(916) 366-5366

VA REDDING OPC
351 Hartnell Avenue
Redding, CA 96002
(530) 226-7555

VA CHICO OPC
280 Cohasset Road
Chico, CA 95926
(530) 879-5000

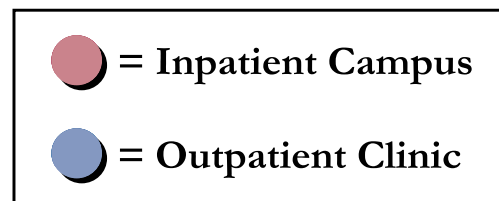
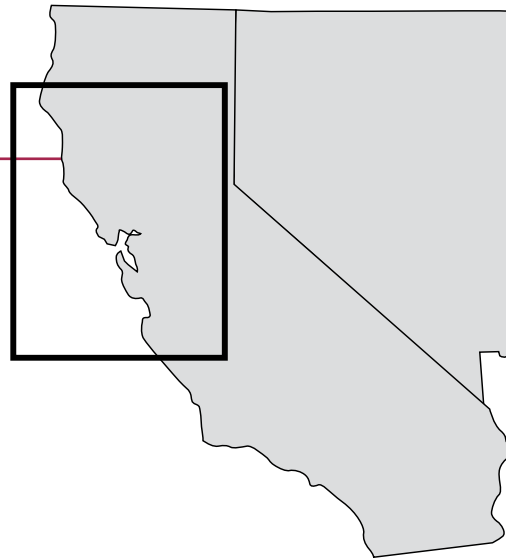
VA McCLELLAN OPC
5342 Dudley Blvd.
McClellan, CA 95652-1074
(916) 561-7400

VA MARE ISLAND OPC
201 Walnut Avenue
Mare Island, CA 94592
(707) 562-8200

VA OAKLAND OPC
2221 Martin Luther King Jr. Way
Oakland, CA 94612
(510) 267-7800

VA OAKLAND MENTAL HEALTH PROGRAM
2505 West 14th Street
Oakland, CA 94607
(510) 587-3400

VA FAIRFIELD OPC
103 Bodin Circle
Travis AFB, CA 94535
(707) 437-1800



VA Sierra Pacific Network



VA Palo Alto Health Care System

(Palo Alto, CA)

**Congressional
Districts:**
9, 10, 11, 12, 13, 14,
15, 16, 17, 18, 19

		Phone Number	Fax Number
Director:	Elizabeth Joyce Freeman	(650) 858-3939	(650) 852-3228
Associate Director:	John Sisty	(650) 858-3940	(650) 852-3228
Chief of Staff:	Lawrence Leung, M.D.	(650) 858-3941	(650) 852-3228
Public Affairs Officer:	Kerri Childress	(650) 858-3925	(650) 852-3228
Patient Representative Advocate:	Susan Hyder	(650) 493-5000 ext. 65544	(650) 852-3228
OIF/OEF POC:	Laura Gomez	(650) 444-7114	(650) 849-1993

Eligibility/Enrollment

Hours of Operation

8:00 am – 4:30 pm (Monday – Friday)

(650) 493-5000 ext. 66266

(800) 999-5021

Advice Nurse

24 hours

(800) 455-0057

Internet Address

www.palo-alto.med.va.gov

VA Sierra Pacific Network

VA Palo Alto Health Care System Facilities

VA PALO ALTO DIVISION
3801 Miranda Avenue
Palo Alto, CA 94304-1290
(650) 493-5000

VA LIVERMORE DIVISION
4951 Arroyo Road
Livermore, CA 94550
(925) 373-4700

VA MENLO PARK DIVISION
795 Willow Road
Menlo Park, CA 94025
(650) 493-5000

VA CAPITOLA OPC
1350 N. 41st Street, Suite 102
Capitola, CA 95010
(831) 464-5519

VA MODESTO OPC
1524 McHenry Ave., Suite 315
Modesto, CA 95350
(209) 557-6200



VA MONTEREY OPC
3401 Engineer Lane
Seaside, CA 93955
(831) 883-3800

VA SAN JOSE OPC
80 Great Oaks Boulevard
San Jose, CA 95119
(408) 363-3011

VA SONORA OPC
19747 Greenley Road
Sonora, CA 95370
(209) 588-2600

VA STOCKTON OPC
7777 South Freedom Road
French Camp, CA 95231
(209) 946-3400



 = Inpatient Campus
 = Outpatient Clinic

VA Sierra Pacific Network



VA Sierra Nevada Health Care System

(Reno, NV)

Congressional Districts:
California Districts: 2, 4
Nevada Districts: 2

		Phone Number	Fax Number
Director:	Kurt W. Schlegelmilch, M.D., FACHE	(775) 328-1263	(775) 328-1447
Associate Director:	Peggy W. Kearns, MS, FACHE	(775) 328-1264	(775) 328-1447
Chief of Staff:	Steven E. Brilliant, M.D., FACP	(775) 328-1264	(775) 328-1447
Public Affairs Officer:	Alilia McNeal	(775) 328-1810	(775) 328-1447
Patient Representative Advocate:	Paul Woodard	(775) 328-1228	(775) 328-1773
OIF/OEF Coordinator:	Alicia Adams	(775) 328-1212	(775) 328-1447

Eligibility/Enrollment Office

Hours of Operation
7:00 am – 4:30 pm (Monday – Friday)
(775) 328-1293

Advice Nurse

24 Hours
(888) 838-6256 (option 4)

Internet Address

www.reno.va.gov

VA Sierra Pacific Network

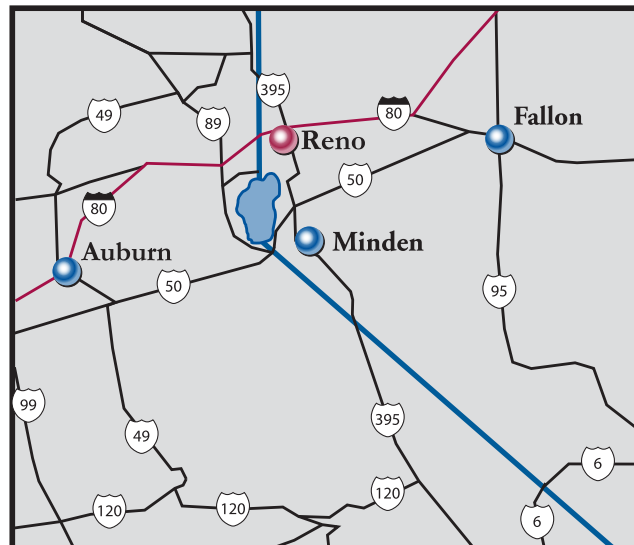
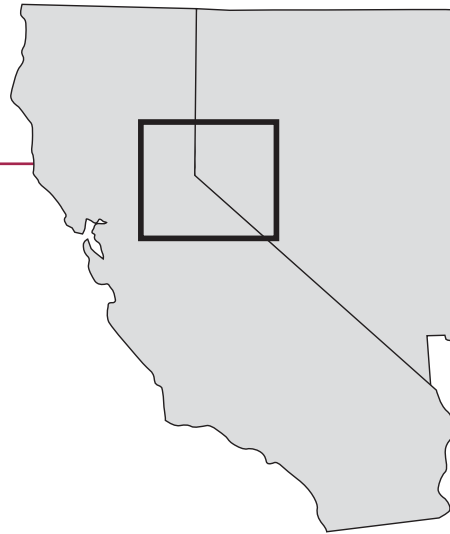
VA Sierra Nevada Health Care System Facilities

VA SIERRA NEVADA HEALTH CARE SYSTEM
1000 Locust Street
Reno, NV 89502-2597
(775) 786-7200

VA CARSON VALLEY OPC
925 Ironwood Drive, Suite 2102
Minden, NV 89423
(775) 786-7200, ext. 4000

VA SIERRA FOOTHILLS OPC
11985 Heritage Oaks Place
Auburn, CA 95605
(530) 889-0872

VA LAHONTAN VALLEY OPC
345 West A Street
Fallon, NV 89406
(775) 428-6161



-  = Inpatient Campus
-  = Outpatient Clinic

VA Sierra Pacific Network



VA Medical Center San Francisco

(San Francisco, CA)

**Congressional
Districts:
1, 6, 8, 12**

		Phone Number	Fax Number
Director:	Sheila M. Cullen	(415) 750-2041	(415) 750-2185
Associate Director:	Ezra R. Safdie, PE	(415) 750-2042	(415) 750-2185
Chief of Staff:	C. Diana Nicoll, M.D., Ph.D., MPA	(415) 750-2047	(415) 750-2185
Public Affairs Officer:	Judi A. Cheary	(415) 750-2250	(415) 750-2185
Patient Representative Advocate:	Owetdia Dupree	(415) 221-4810 ext. 6650	(415) 750-2185
OIF/OEF Coordinator:	Polly Rose	(415) 221-4810 ext. 4405	(415) 750-2185

Eligibility/Enrollment

Hours of Operation

7:30 am – 4:00 pm (Monday – Friday)

(877) 487-2838 Toll Free

Advice Nurse

24 Hours

(800) 733-0502

Internet Address

www.sanfrancisco.va.gov

VA Sierra Pacific Network

VA Medical Center San Francisco Facilities

VA MEDICAL CENTER
SAN FRANCISCO
4150 Clement Street
San Francisco, CA 94121-1593
(415) 221-4810

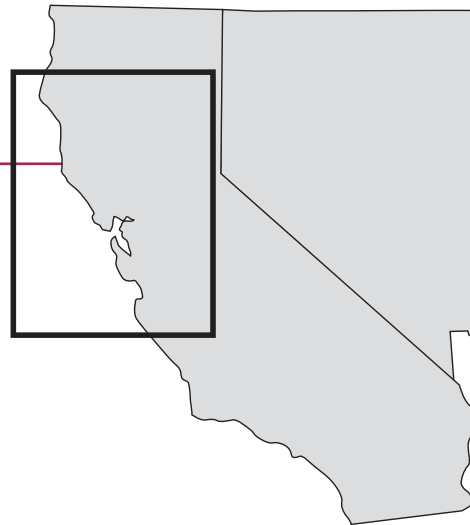
VA SAN BRUNO OPC
1001 Sneath Lane
San Bruno, CA 94066
(650) 553-8000

DOWNTOWN
SAN FRANCISCO VA CLINIC
401 3rd Street
San Francisco, CA 94107
(415) 551-7300

VA EUREKA OPC
714 F Street
Eureka, CA 95501
(707) 442-5335

VA SANTA ROSA OPC
3315 Chanate Road
Santa Rosa, CA 95404
(707) 570-3855

VA UKIAH OPC
630 Kings Court
Ukiah, CA 95482
(707) 468-7700



 = Inpatient Campus

 = Outpatient Clinic

VA Sierra Pacific Network



VA Regional Office and Outpatient Clinic Manila

(Philippines)

		Phone Number	Fax Number
Director:	Jon Skelly	9-011-632-528-6300 ext. 2501	9-011-632-526-8813
Assistant Director:	Richard A. Johnson	9-011-632-528-6300 ext. 2502	9-011-632-526-8813
Clinic Manager:	Gerald Charleston	9-011-632-833-4566 ext. 4502	9-011-632-831-4454
Chief Medical Officer:	Vicente N. Gatilao, Jr., M.D.	9-011-632-833-4566 ext. 4504	9-011-632-831-4454
	Eleanor A. Lopez, M.D.	9-011-632-833-4566 ext. 5209	9-011-632-831-4454
Public Affairs Officer	Richard A. Johnson	9-011-632-528-6300 ext. 2502	9-011-632-526-8813
Patient Representative Advocate:	Amiel T. Mejia	9-011-632-833-4566 ext. 5208	9-011-632-831-4454
OIF/OEF Coordinator:	Laura Gomez	9-011-632-833-4566 ext. 4402	9-011-632-831-4454

Eligibility/Enrollment Office

Hours of Operation

7:00 am – 4:30 pm (Monday – Friday)

9-011-632-833-4566 ext. 4404

Advice Nurse

Hours of Operation

7:30 am – 4:30 pm (Monday – Friday)

9-011-632-833-4566 ext. 4207 or 4208

Internet Address

manlopc.inqry@vba.va.gov

VA Sierra Pacific Network

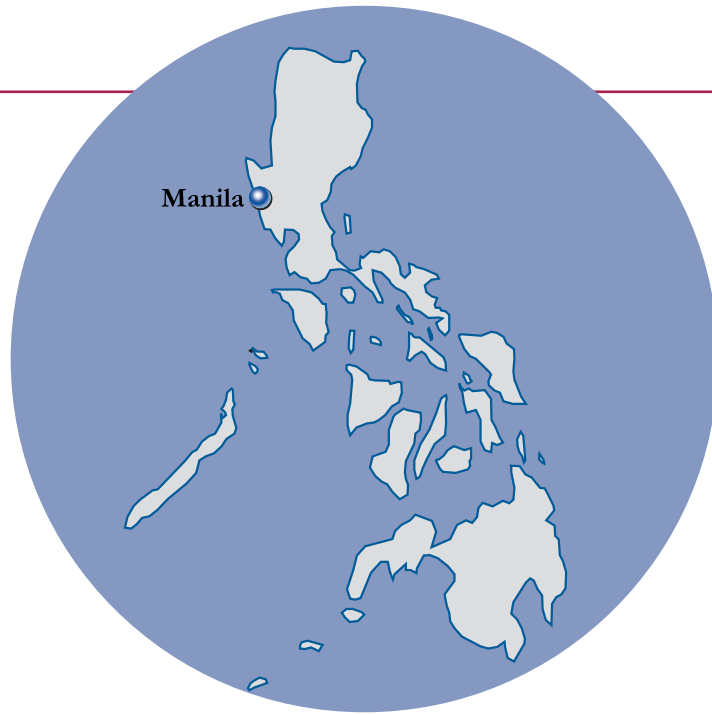
VA Regional Office and Outpatient Clinic Manila


Mailing Address:

VARO/OC MANILA
United States Department of
Veterans Affairs
PSC 501
FPO AP 96515-1100
(011) 632-523-6300

Street Address:

VAOPC
2201 Roxas Blvd.
Pasay City, PI 1300
(011) 632-833-4566



 = Outpatient Clinic

VA Sierra Pacific Network

Important VA Numbers in VISN 21

National Cemetary Administration (NCA)

National Cemetary Administration
1301 Clay Steet, Suite 1230
Oakland, CA 94612-5209
(510) 637-6270

Veterans Benefits Administration (VBA)

Oakland Regional Office
1301 Clay Street, Rm 1300 North
Oakland, CA 94612
800-827-1000

Reno Regional Office
5460 Reno Corporate Drive
Reno, NV 89511
800-827-1000

Honolulu Regional Office
459 Patterson Road, E-Wing
Honolulu, HI 96819-1522
800-827-1000

Vet Centers Nevada

Reno Vet Ctr
1155 W. 4th Street, Suite 101
Reno, NV 89503

Guam

Guam Vet Center
Reflection Center
222 Chalan Santo Papa, Suite 201
Agana Guam, GU 96910
671-472-7161 California

California

Santa Cruz County Vet Center
1350 41st Ave, Suite 102
Capitola, CA 95010-3906
831-464-4575

Chico Vet Center
280 Cohasset Road
Chico, CA 95926
530-899-8549

Concord Vet Center
1899 Clayton Rd, Suite 140
Concord, CA 94520
925-680-4526

Redwoods Vet Center
2830 G Street, Suite A
Eureka, CA 95501
707-444-8271

Fresno Vet Center
3636 North 1st Street, Suite 112
Fresno, CA 93726
559-487-5660

Oakland Vet Center
1504 Franklin Street, Suite 200
Oakland, CA 94612
510-763-3904

Peninsula Vet Center
2946 Broadway Street
Redwood City, CA 94062-1594
650-299-0672

Northbay Vet Center
6225 State Farm Drive, Suite 101
Rohnert Park, CA 94928
707-586-3295

Sacramento Vet Center
1111 Howe Avenue, Suite 390
Sacramento, CA 95825
916-566-7430

San Francisco Vet Center
505 Polk Street
San Francisco, CA 94102
415-441-5051

San Jose Vet Center
278 North 2nd Street
San Jose, CA 95112
408-993-0729

Hawaii

Hilo Vet Center
120 Keawe Street, Suite 201
Hilo, HI 96720
808-969-3833

Honolulu Vet Center
1680 Kapiolani Blvd, Suite F-3
Honolulu, HI 96814
808-973-8387

Kailua-Kona Vet Center
Pottery Terrace, Fern Bldg, 75
5995 Kuakini Hwy, Suite 415
Kailua-Kona, HI 96740
808-329-0574

Kauai Vet Center
3367 Khuio Hwy, Suite 101
Lihue, HI 96766-1061
808-426-1163

Maui Vet Center
35 Lunalilo Street, Suite 101
Wailuku, HI 96793-2523
808-242-8557



VA SIERRA PACIFIC NETWORK (VISN 21)
201 Walnut Avenue
Mare Island, CA 94592
(707) 562-8350
